




MECKLENBURG

NC811 Monthly Update
May 2023

The background of the entire page is a photograph showing the silhouettes of five soldiers in full combat gear, including helmets and rifles. They are positioned in a line, facing right, against a dramatic sky at sunset or sunrise. The sun is low on the horizon, creating a bright orange and yellow glow that silhouettes the soldiers and the clouds. The sky is filled with soft, wispy clouds.

MAY IS NATIONAL MILITARY APPRECIATION MONTH

National Military Appreciation Month in May is a month-long observance honoring the sacrifices of the United States Armed Forces.

Today, the United States Armed Forces is comprised of six branches including the Army, Navy, Airforce, Marines, Coast Guard, and Space Force. The U.S. military force is 2.2 million strong and includes National Guard and Reserve units.

There are more military-related observances during the month of May than any other month, so it is an appropriate time to celebrate the men and women in uniform. During May, we recognize Loyalty Day, VE Day (the end of World War II in Europe on May 8, 1945), Armed Forces Day, Military Spouses Day, and Memorial Day.

[#MilitaryAppreciationMonth](#)



May is Electrical Safety Month.

Safety Starts with You.

#ElectricalSafetyMonth

10 Electrical Safety Rules

1

Prevent electrical equipment from contacting wet areas

2

Ensure safe use when unplugging

3

Install properly and tidy electrical cords

4

Understand your switchboard

5

Look out for electrical lines

6

Childproof your outlets

7

Investigate Flickering Lights

8

Install warning signs

9

Don't DIY

10

Call for help



Western NC

- White Lining and adequately describing an area
- Updating a ticket with different address or additional addresses

Southeast NC

- Entering locate requests prior to even having permits to do the work.
- Updating tickets long after work has been completed. *Big area Cabarrus right now

Eastern NC

- Please make sure you have all approvals, including DOT encroachments, municipal permits, State approvals before you submit your locate request.

Piedmont Triad Area

- We still have callers/folks (like other liaisons) in my area calling in tickets for locate before all permits (state, county & municipalities) have been issued.
- There are still too many updates on tickets that DON'T need to be updated.



APRIL "NSDM" WRAP UP



EVENTS HAPPENING IN MAY

MAY 3-5

NC/SC Joint UCC Conference
Harrah's Cherokee Casino Resort

MAY 16
4:30 PM

Honey Hunters Baseball Game
800 W Franklin Blvd,
Gastonia, NC, 28052

MAY 31
6:30 PM

Durham Bulls Baseball Game
428 Morris St,
Durham, NC 27701



EVENTS HAPPENING IN MAY

MAY 17

11 AM

NCLRPC

NC811 Events Center
Greensboro, NC



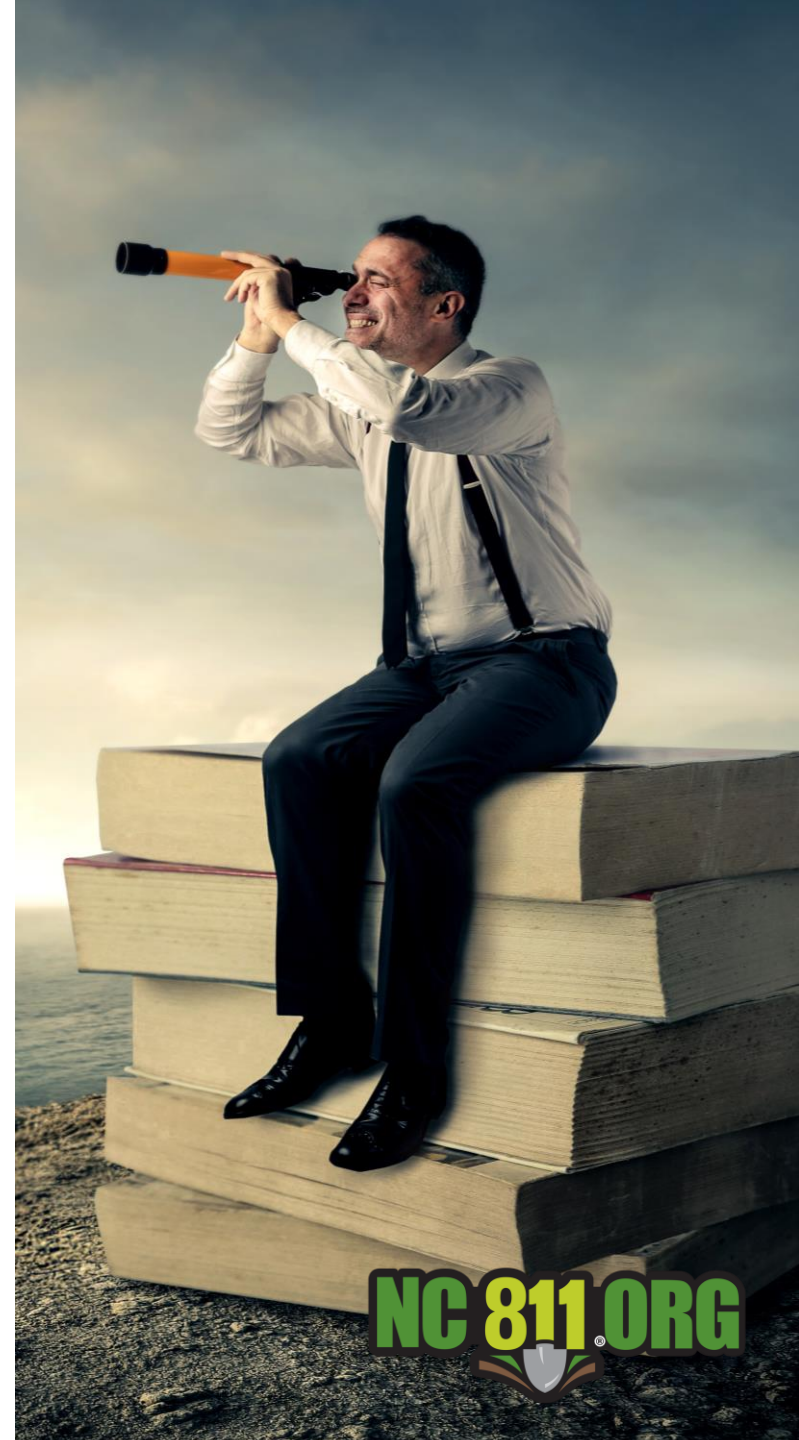
A CLOSER LOOK

Locate Requests

Transmissions

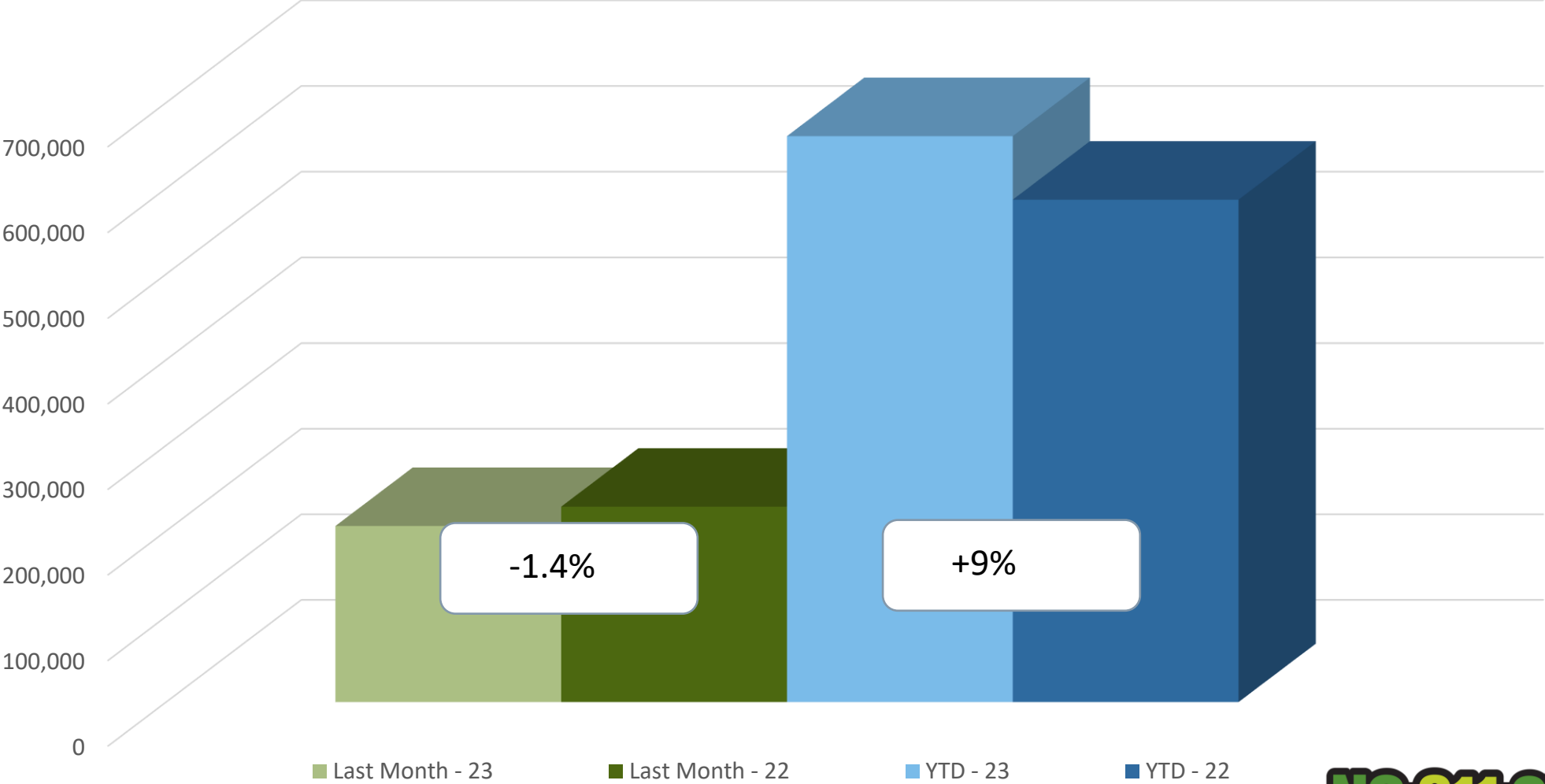
County Ticket Volume

Distribution



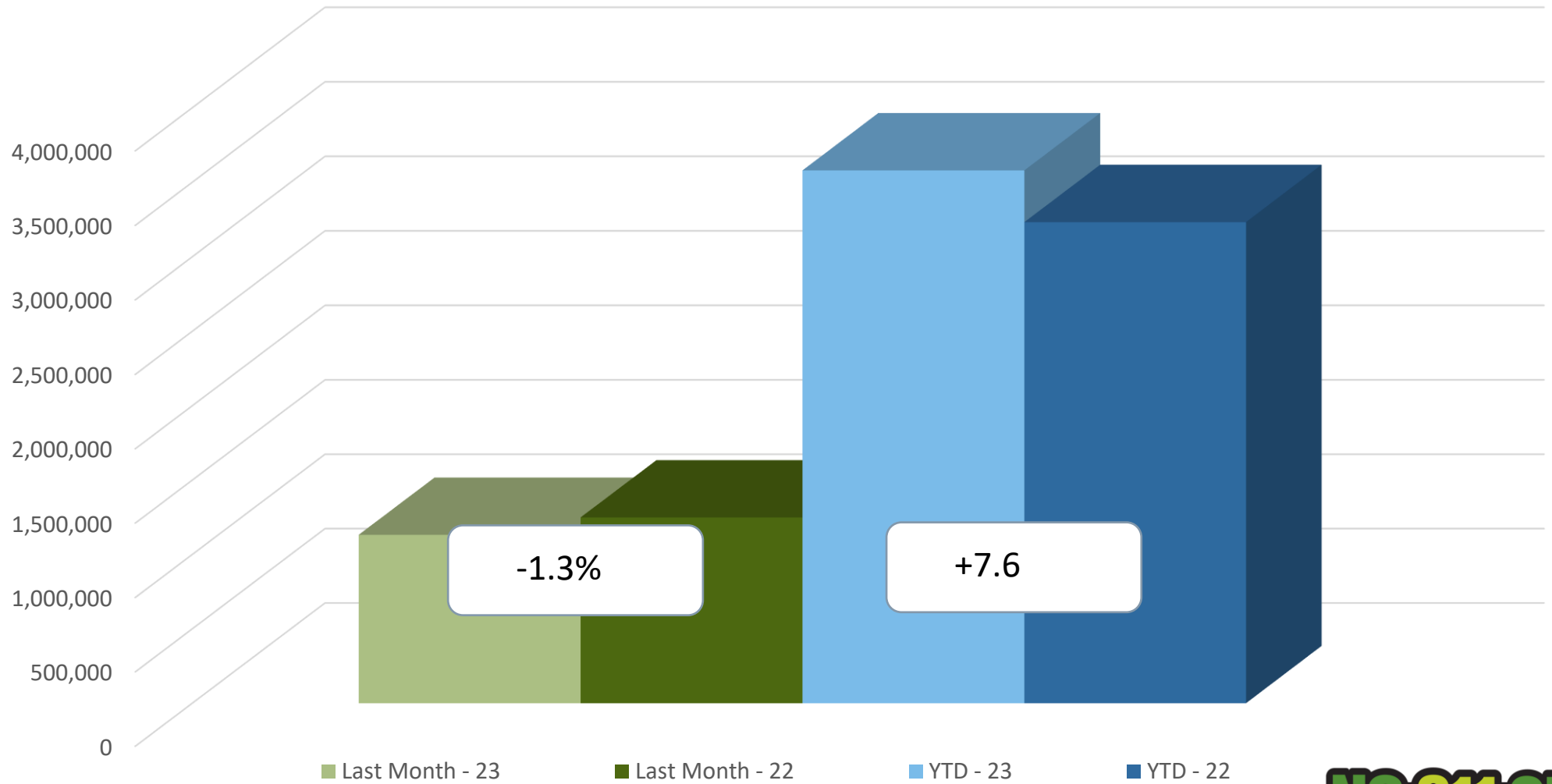
Locate Requests for NC

April 2023 vs 2022 and YTD



Transmissions for NC

April 2023 vs 2022 and YTD



County Ticket Volume

April 2023 vs 2022



	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	2362	206	17604	715	10246	31133
2023	2045	229	15607	713	10919	29513
	-13.4%	11.2%	-11.3%	-0.3%	6.6%	-5.2%
				Locates per day		1553

County Ticket Volume

YTD vs Previous Year



	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	7721	746	69051	2698	40739	120955
2023	8623	929	66355	2612	46250	124769
	11.7%	24.5%	-3.9%	-3.2%	13.5%	3.2%

County Ticket Distribution



MECKLENBURG	29513
CHARLOTTE	23978
CORNELIUS	1338
DAVIDSON	531
HUNTERSVILLE	1697
MATTHEWS	877
MIDLAND	14
MINT HILL	647
PINEVILLE	382
PROVIDENCE	11

Damages reported for April

Grand Total 826



NC-Alamance	21
NC-Beaufort	1
NC-Bertie	1
NC-Bladen	1
NC-Brunswick	23
NC-Buncombe	7
NC-Burke	3
NC-Cabarrus	16
NC-Caldwell	2
NC-Camden	1
NC-Carteret	5
NC-Caswell	1
NC-Catawba	10
NC-Chatham	5
NC-Cherokee	1
NC-Cleveland	5
NC-Columbus	7
NC-Craven	9
NC-Cumberland	21
NC-Currituck	1
NC-Dare	2
NC-Davidson	19

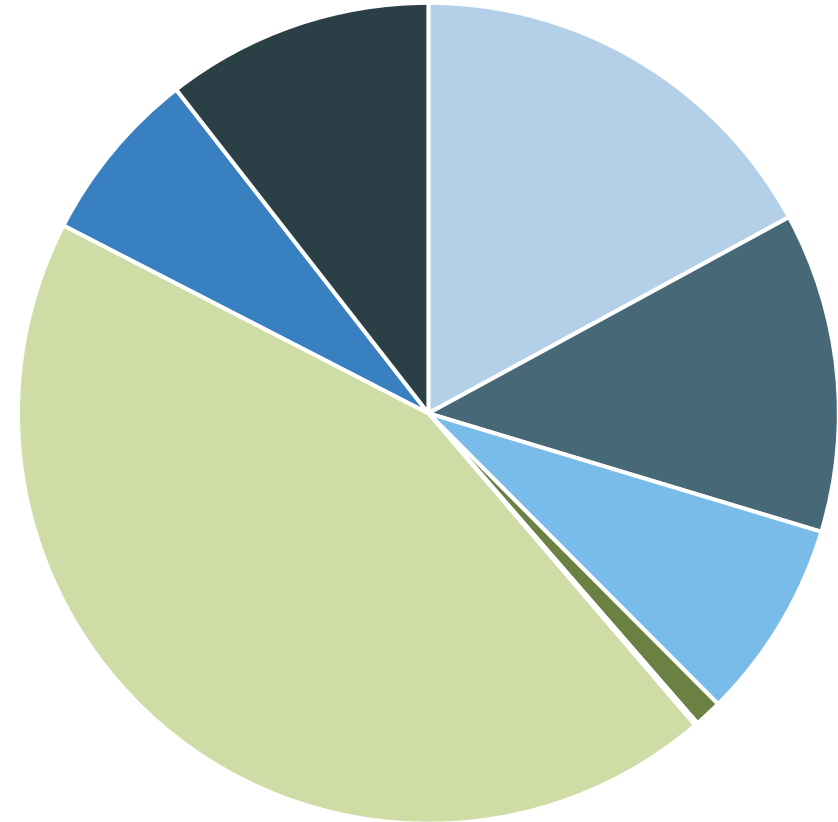
NC-Davie	6
NC-Duplin	1
NC-Durham	29
NC-Edgecombe	3
NC-Forsyth	27
NC-Franklin	8
NC-Gaston	9
NC-Gates	1
NC-Guilford	50
NC-Harnett	11
NC-Haywood	2
NC-Henderson	7
NC-Hoke	11
NC-Iredell	16
NC-Johnston	24
NC-Jones	1
NC-Lee	8
NC-Lincoln	8
NC-Macon	1
NC-Martin	1
NC-McDowell	1
NC-Mecklenburg	127
NC-Montgomery	5
NC-Moore	9
NC-Nash	2

NC-New Hanover	18
NC-Onslow	12
NC-Orange	15
NC-Pamlico	1
NC-Pender	2
NC-Person	1
NC-Pitt	36
NC-Polk	2
NC-Randolph	22
NC-Richmond	2
NC-Robeson	2
NC-Rockingham	5
NC-Rowan	13
NC-Rutherford	3
NC-Sampson	1
NC-Stanly	1
NC-Stokes	2
NC-Surry	1
NC-Union	32
NC-Wake	112
NC-Warren	1
NC-Watauga	1
NC-Wayne	2
NC-Wilson	6
NC-Yadkin	3

Damages reported for April

Cable TV	141
Electric	104
Natural Gas	65
Sewer	9
Steam	1
Telecommunications	362
Unknown/Other	57
Water	87
Grand Total	826

Utilities Damaged



- Cable TV
- Electric
- Natural Gas
- Sewer
- Steam
- Telecommunications
- Unknown/Other
- Water





Will Prescott with
Greenville Utilities
Commission recognized
as a Damage
Prevention Most
Valuable Professional



OUR NC811 EDUCATION TEAM



STEVEN MOORE
Media Relation Specialist



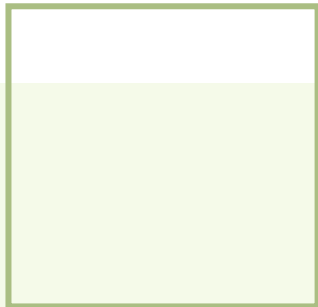
ANN RUSHING
Education Manager



HOWARD COREY
Eastern Liaison



TAMI GROVES
Southeast Liaison



TYLE ROSS
Western Liaison



PARRISH REDDICK
Piedmont Liaison



THANK YOU



A copy of this presentation is available at www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



Mecklenburg Co UCC
May 2023

Matt Parsons – Lumen

Teresa Watley – City of Charlotte

Wade Morrison – TEP

Cort Bennett – ITS

Tom Barrett – SAM

Louis Panzer – NC811

Joel Calabrese – Piedmont Natural Gas

Marc Worth – Dominion Energy

Trevor Reeves – Dominion Energy

Marshal Herring – Piedmont Natural Gas

Ashley Boenisch

Parrish Reddick – NC811

Tyler Ross – NC811

Allen Burris – UNC Charlotte

Carl Wilson – City of Charlotte

David Smith – UNC Charlotte

UCC Sign-In Sheet

County Mecklenburg

Date: May 2023

Name	Company	Email	Phone Number
Ann Rushing	NC811	annrushing@nc811.org	336-944-5518
Dan Bare	Duke Energy	daniel.bare@duke-energy.com	980-373-6039 -Office
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Jorge Avanzo	Charlotte Water	Jorge.avanzo@charlottenc.gov	704-361-3075
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Roger Richards

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