

Minutes –Burke / Caldwell Counties - NC 811 Meeting

September 12, 2023

Members Present:

Tyler Ross – NC 811	Will Dennis – Town of Rhodhiss
Robert Turner – Brentwood Water	John Leger – Town of Rutherford College
Kevin Clark – Brentwood Water	Doug Suttles – Suttles Surveying Co.
Bruce Byrd – Brentwood Water	Chris Banietti – Badger Transportation
Roger Lowery – Brentwood Water	Beryl Cook – Burke County
Glenn McCurry – Brentwood Water	Brian Tart – Burke County
Bryan Williams – Brentwood Water	Will Stokes – Vermeer All Roads
Jim Buckner - REMC	Larry Snyder – Vermeer All Roads

The Burke / Caldwell Counties NC 811UCC monthly meeting was held on September 12, 2023, at 12:00 noon at the Timberwood Restaurant in Morganton, NC. Robert Turner called the meeting to order and offered the prayer of blessings for the meeting and meal.

A total of **16** members attended today's meeting.

Highlights of the NC 811 Presentation for September 2023:

1. Damage Reports for August 2023:

Burke County =	2
Caldwell County =	3

Damage Reporting: Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**

Below is the website where you can go to communicate "Damage Violations."
<https://www.nc811.org/report-a-violation.html>

2. Future Calendar of Events:

- a. **Locate Resolution Committee Meeting:** Will meet on Wednesday, September 20th at 11:00 am at the NC811 offices.
- b. **Join SCNC UCC Conference for 2024** will meet in Charleston, SC on April 30 through May 3, 2024.

3. **To review ALL statistics for the month of August 2023, go to Tyler's Monthly Presentation which is attached to the email used to send these meeting Minutes.**

4. Round-table Discussions:

Kevin Clark – Brentwood Water Corporation: This is our leaks season! We are seeing more leaks during the hot weather. Still installing new taps, some for folks having well problems and just moving to our system. Currently doing engineering on a future project of an extension of a water line on the end of the Snowhill Church Rd.

Doug Suttles – Suttles Surveying Co.: Still very busy! Seeing from 8 to 12 requests for quotes per day. Still seeing a lot of business requests for motels, apartment complexes, and fast-food locations.

Will Dennis – Town of Rhodhiss: Nothing to report. All is going well.

Jim Buckner – REMC: The “pole change out program” is concluding. No major projects or problems at the present time. Seeing some storm damage repairs during this time. Not having to do any mutual aid to other storm affected locations at this time.

John Leger – Town of Rutherford College: Still seeing some leaks requiring repairs. No major problems.

Chris Banietti – Badger Transportation: Currently doing an RV park project in Lenoir, NC. A lot of work is going on in the Charlotte Metro area.

Beryl Cook – Burke County Water System: Still installing new water taps for folks in our area.

Vermeer All Roads: New to our organization. They are suppliers of varies types of equipment used in construction situations. WELCOME!

The attendance was very good at today’s meeting. We had a total of **16** folks present. A BIG thank you to all who came to this meeting. We hope that you will continue to attend when you can come. We meet monthly on the second Tuesday at 12:00 noon.

Our next NC 811 UCC meeting will be held Tuesday, October 10, 2023, at 12:00 Noon at the Timberwood Restaurant in Morganton, NC.

Hope to see you then!!!!

Robert Turner – Secretary
Burke -Caldwell Counties - NC811UCC



MONTHLY UPDATE

SEPTEMBER 2023

BURKE-CALDWELL UCC

EVENTS IN SEPTEMBER





MONDAY, SEPT. 4TH

State Holidays are excluded from and not part of the three (3) working day notice, nor are they part of the life of the ticket in accordance with the NC General Statutes. NC811, Inc. will only process the following notifications on State Holidays:

Emergencies, Damages, and 3-Hour Notices. NC811, Inc. is open and will accept and process all notifications on Observed Holidays which are indicated by an asterisk (*). Holidays that fall on a Saturday will be honored on Friday if not already a holiday. Holidays that fall on a Sunday will be honored on Monday if not already a holiday.



4 HOURS OF
NC PESTICIDE
RECERTIFICATION
CREDITS FOR
CATEGORIES:
L, N, O, D, & X

22ND ANNUAL NURSERY FIELD DAY

FRIDAY, SEPTEMBER 8TH, 8A-3:15P



HARD & FLOSSIE CLARK FAMILY PARK
JOHN'S RIVER GREENWAY
LENOIR, NC 28645



\$30 ON OR BEFORE SEPTEMBER 1ST
\$40 AFTER SEPTEMBER 1ST

 [HTTPS://GO.NCSU.EDU/FIELDDAY2023](https://go.ncsu.edu/fielddday2023)

SEE BACK FOR AGENDA





STATE UCC MEETING

Tuesday, September 12th at 10:00 am
Piedmont Natural Gas Company
1321 S 10th St, Wilmington



Locate Resolution
Partnership Committee

Wednesday, September 20th at 11:00 am
NC811
5009 High Point Rd, Greensboro



**JOINT
SCNC UCC
CONFERENCE**

**2024
APRIL 30 -
MAY 3**

CHARLESTON, SC

**STAY TUNED
MORE INFORMATION
COMING SOON**

**SAVE
THE
DATE**



School is back in session



Visit ncdot.gov and search “School Bus Safety”

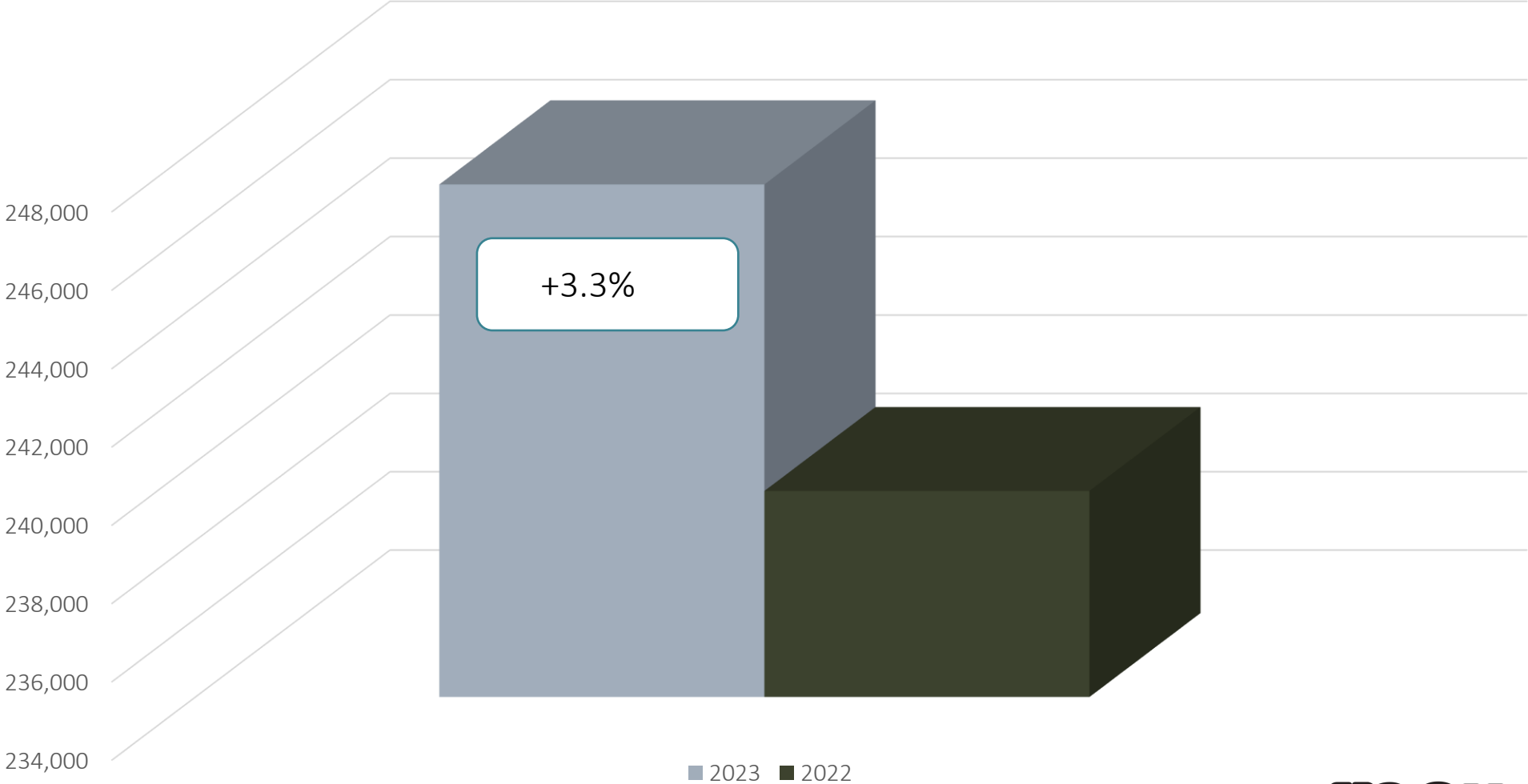


NC811 Data

Locate requests,
transmissions,
county ticket volume
and distribution

Locate Requests for NC

AUG 2023 vs 2022

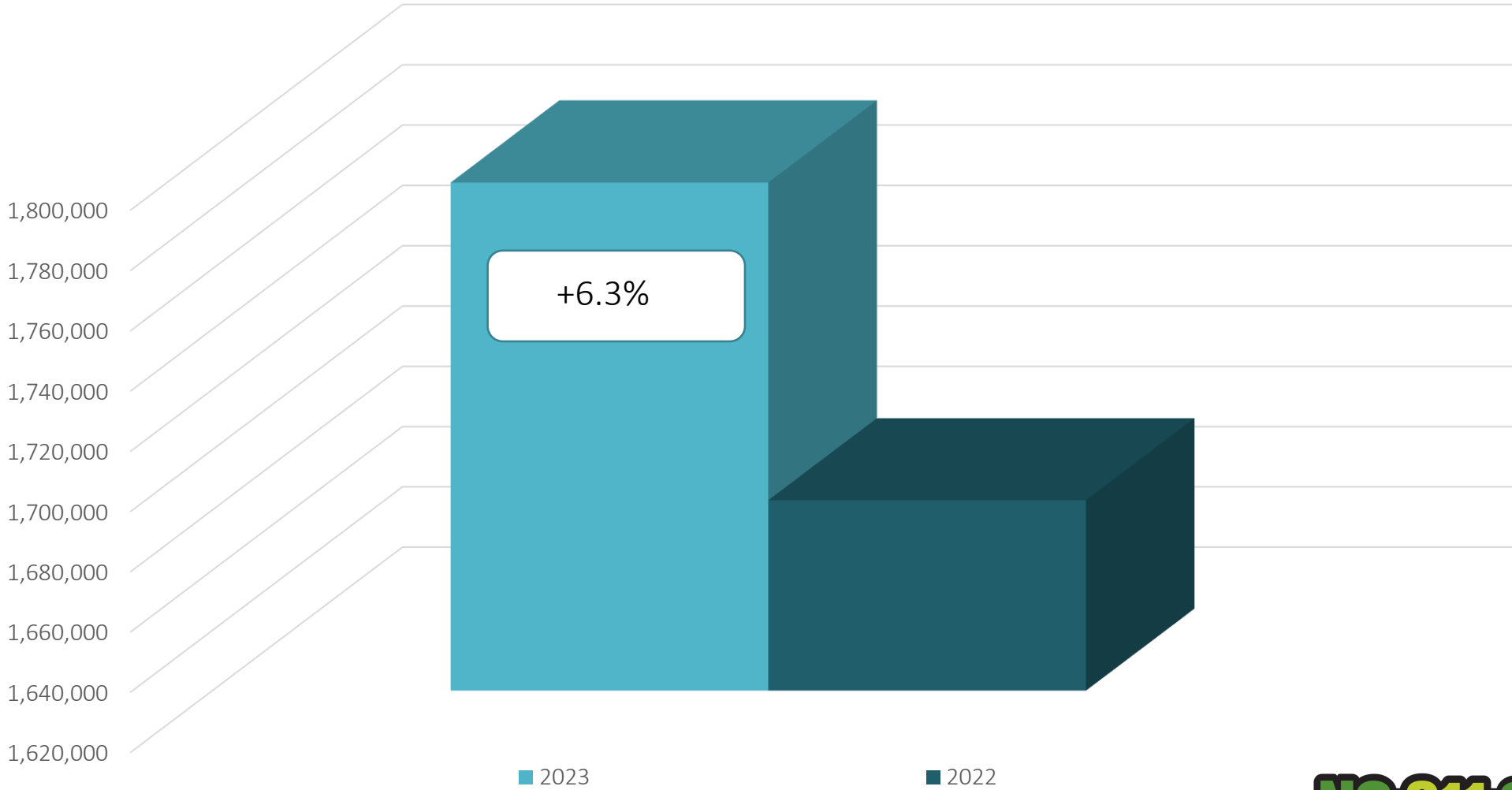


MTD August 2023 – 247,083 / 2022 – 239,263 = +3.3%
YTD 2023 – 1,788,620 / 2022 – 1,683,240 = +6.3 %
Updates for August 2023 – (74,022) = 30% of volume / July 30.2% = -.2% (Decrease the month before)



Locate Requests for NC

YTD 2023 vs 2022

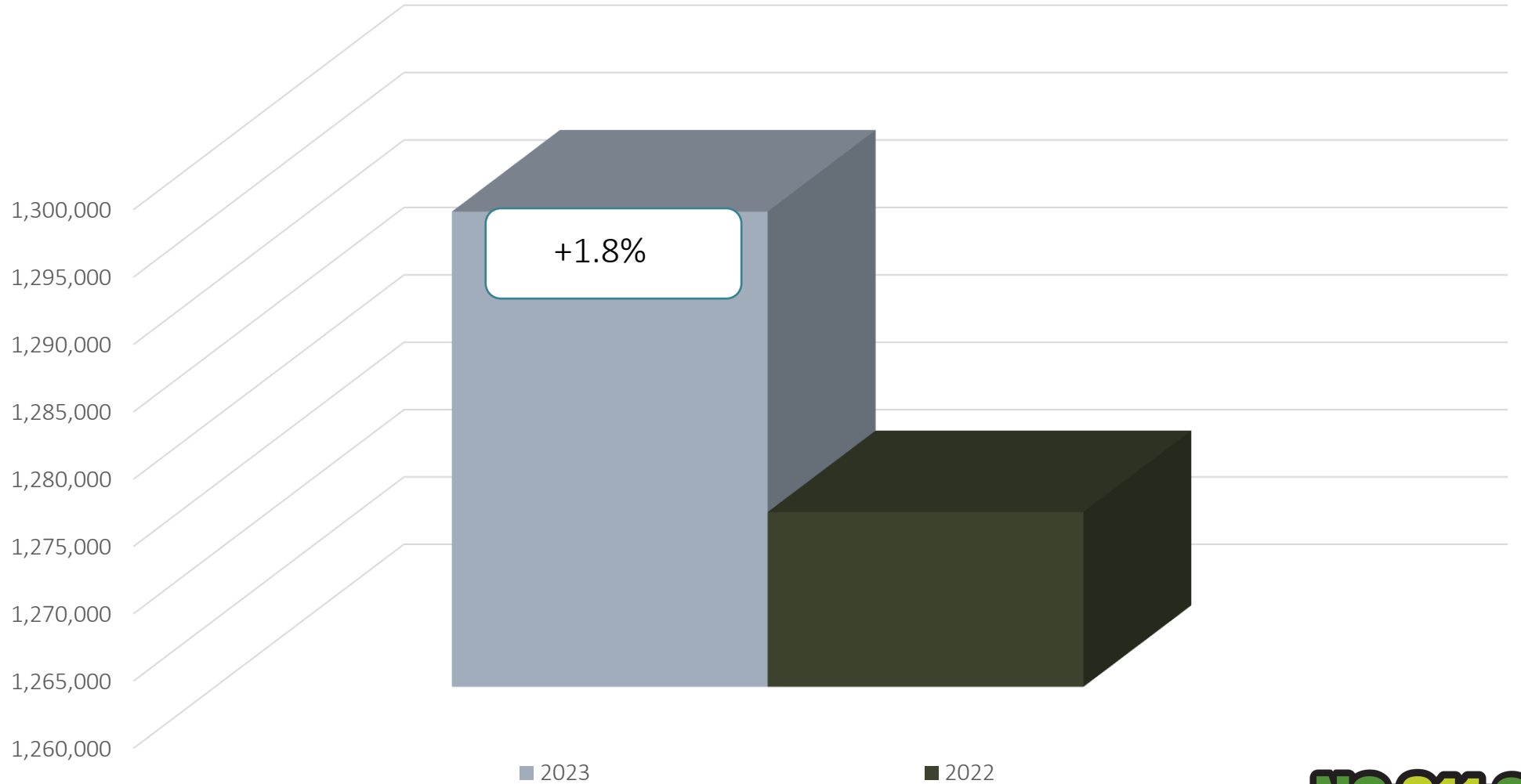


MTD August 2023 – 247,083 / 2022 – 239,263 = +3.3%
YTD 2023 – 1,788,620 / 2022 – 1,683,240 = +6.3 %
Updates for August 2023 – (74,022) = 30% of volume / July 30.2% = -.2% (Decrease the month before)



Transmissions for NC

AUG 2023 vs 2022

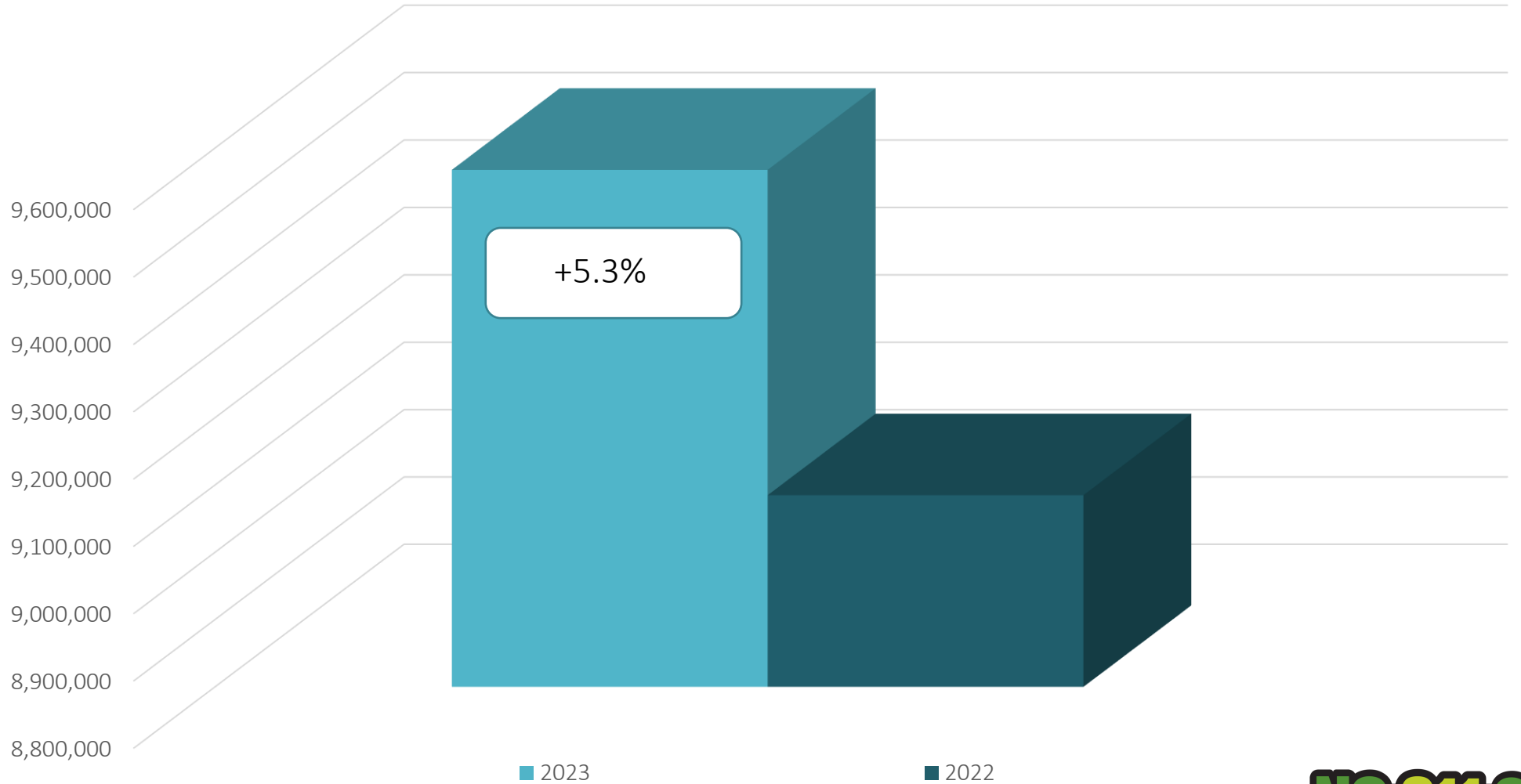


Transmissions MTD 2023 – 1,295,285 / 2022 – 1,272,985 = +1.8%
Transmissions YTD 2023 – 9,567,649 / 2022 – 9,084,787 = +5.3%



Transmissions for NC

YTD 2023 vs 2022



Transmissions MTD 2023 – 1,295,285 / 2022 – 1,272,985 = +1.8%
Transmissions YTD 2023 – 9,567,649 / 2022 – 9,084,787 = +5.3%



County Ticket Volume

AUG 2023 vs 2022

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	23	10	718	22	211	984
2023	23	6	793	9	160	991
	0.0%	-40.0%	10.4%	-59.1%	-24.2%	0.7%
				Avg Locates per Day		43



County Ticket Volume

AUG 2023 vs 2022

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	33	4	633	16	223	909
2023	32	13	688	17	133	883
	-3.0%	225.0%	8.7%	6.3%	-40.4%	-2.9%
				Avg Locates per Day		38



County Ticket Volume

YTD vs Previous Year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	150	79	4901	131	1703	6964
2023	210	57	5909	140	1426	7742
	40.0%	-27.8%	20.6%	6.9%	-16.3%	11.2%
				Avg Locates per Day		46



County Ticket Volume

YTD vs Previous Year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	184	62	4751	125	1329	6451
2023	379	69	5141	205	1290	7084
	106.0%	11.3%	8.2%	64.0%	-2.9%	9.8%
				Avg Locates per Day		42



County Ticket Distribution

BURKE	991
CONNELLY SPRINGS	128
DREXEL	10
GLEN ALPINE	3
HICKORY	50
HILDEBRAN	16
ICARD	8
JONAS RIDGE	1
LINVILLE	3
LONG VIEW	2
LONGTOWN	2
MORGANTON	598
RHODHISS	7
RUTHERFORD COLLEGE	8
SALEM	3
VALDESE	152

County Ticket Distribution

CALDWELL	883
BATON	3
BLOWING ROCK	12
CAJAHS MOUNTAIN	3
COLLETTSVILLE	3
GAMEWELL	8
GRACE CHAPEL	3
GRANITE FALLS	167
HICKORY	11
HUDSON	100
KINGS CREEK	14
LENOIR	532
RHODHISS	5
SAW MILLS	11

DAMAGES



DIRT Damage Information
Reporting Tool

Damages reported for AUGUST

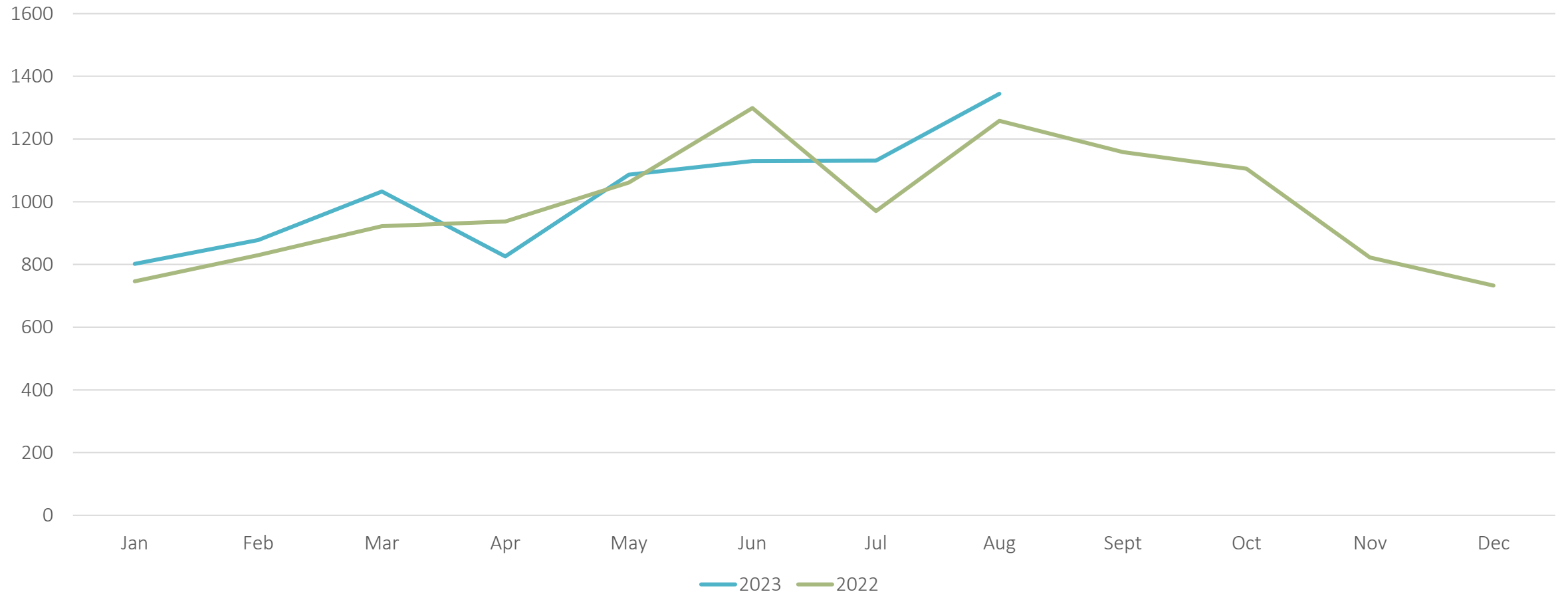
NC-Alamance	64
NC-Alexander	3
NC-Avery	1
NC-Bladen	3
NC-Brunswick	14
NC-Buncombe	21
NC-Burke	2
NC-Cabarrus	26
NC-Caldwell	3
NC-Carteret	7
NC-Caswell	4
NC-Catawba	18
NC-Chatham	18
NC-Cherokee	2
NC-Chowan	4
NC-Clay	1
NC-Cleveland	5
NC-Columbus	7
NC-Craven	40
NC-Cumberland	52
NC-Currituck	2
NC-Dare	5

NC-Davidson	18
NC-Davie	3
NC-Duplin	2
NC-Durham	81
NC-Edgecombe	3
NC-Forsyth	60
NC-Franklin	6
NC-Gaston	21
NC-Gates	6
NC-Graham	1
NC-Granville	2
NC-Greene	1
NC-Guilford	69
NC-Halifax	1
NC-Harnett	33
NC-Haywood	3
NC-Henderson	10
NC-Hoke	4
NC-Iredell	40
NC-Jackson	4
NC-Johnston	21
NC-Lee	9
NC-Lenoir	4
NC-Lincoln	2
NC-Macon	3

NC-Madison	1
NC-McDowell	2
NC-Mecklenburg	186
NC-Montgomery	1
NC-Moore	13
NC-Nash	3
NC-New Hanover	11
NC-Onslow	36
NC-Orange	44
NC-Pamlico	1
NC-Pasquotank	1
NC-Pender	8
NC-Person	3
NC-Pitt	27
NC-Randolph	11
NC-Robeson	12
NC-Rockingham	3
NC-Rowan	12
NC-Rutherford	3
NC-Sampson	2
NC-Scotland	1
NC-Stanly	2
NC-Stokes	5
NC-Surry	2
NC-Swain	1

NC-Union	49
NC-Wake	223
NC-Warren	1
NC-Watauga	1
NC-Wayne	7
NC-Wilkes	2
NC-Wilson	1
NC-Yadkin	1

Damages in North Carolina 2022 vs 2023



Top 10 Callers for - BURKE

1	LKN UNDERGROUND	117
2	UTILITY LINES CONSTRUCTION SERVICES, INC	45
3	ULCS	41
4	FIREBITT	35
5	CITY OF MORGANTON	31
6	WILLIAMS ELECTRIC COMPANY	26
7	AT&T UTILITY OPERATIONS	25
8	BIGHAM CABLE CONSTRUCTION, INC	24
9	UTILITY LINES CONSTRUCTION SERVICES, INC	20
10	DUKE ENERGY	20

Top 10 Callers for - CALDWELL

1	LKN UNDERGROUND	114
2	CALDWELL COUNTY WATER	45
3	BIGHAM CABLE CONSTRUCTION, INC	39
4	UTILITY LINES CONSTRUCTION SERVICES, INC	39
5	MILLER PIPELINE	32
6	WESTERN CAROLINA SAFETY / MAYMEAD	31
7	BULLINGTON CONSTRUCTION, INC	29
8	AT&T UTILITY OPERATIONS	28
9	CITY OF LENOIR	23
10	BIGHAM CABLE CONSTRUCTION, INC	23

OUR NC811 EDUCATION TEAM

TYLER ROSS

Western Liaison





- A copy of this presentation is available at www.ncucc.org
- If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.