



**JUNE 2023**  
**FOOTHILLS UCC**

MAKING THE 811 SYSTEM MORE EFFICIENT  
**HOW EXCAVATORS CAN HELP**

**PROVIDE QUALITY INFORMATION**



Specific dig site location & dimensions



Correct contact name & phone number



Detailed description of work being performed

**MANAGE TICKET QUANTITY**



Give sufficient notice



Eliminate unnecessary requests



Stop locates on completed jobs

**WHEN MAKING LOCATE REQUESTS...**



Learn more about the safe digging process at  
<https://nc811.org/safe-digging-process>



Help us reduce excessive update tickets.

*TIP:*

- Allow ticket to expire if your work suspends for any reason.
- Original ticket is held on the live server approximately 90 days and can be accessed & updated.
- Update the original ticket only if the scope of work has not changed.
- Create a new ticket if the scope of work has changed or will take place outside of the 90 days the original ticket remains on our live server.



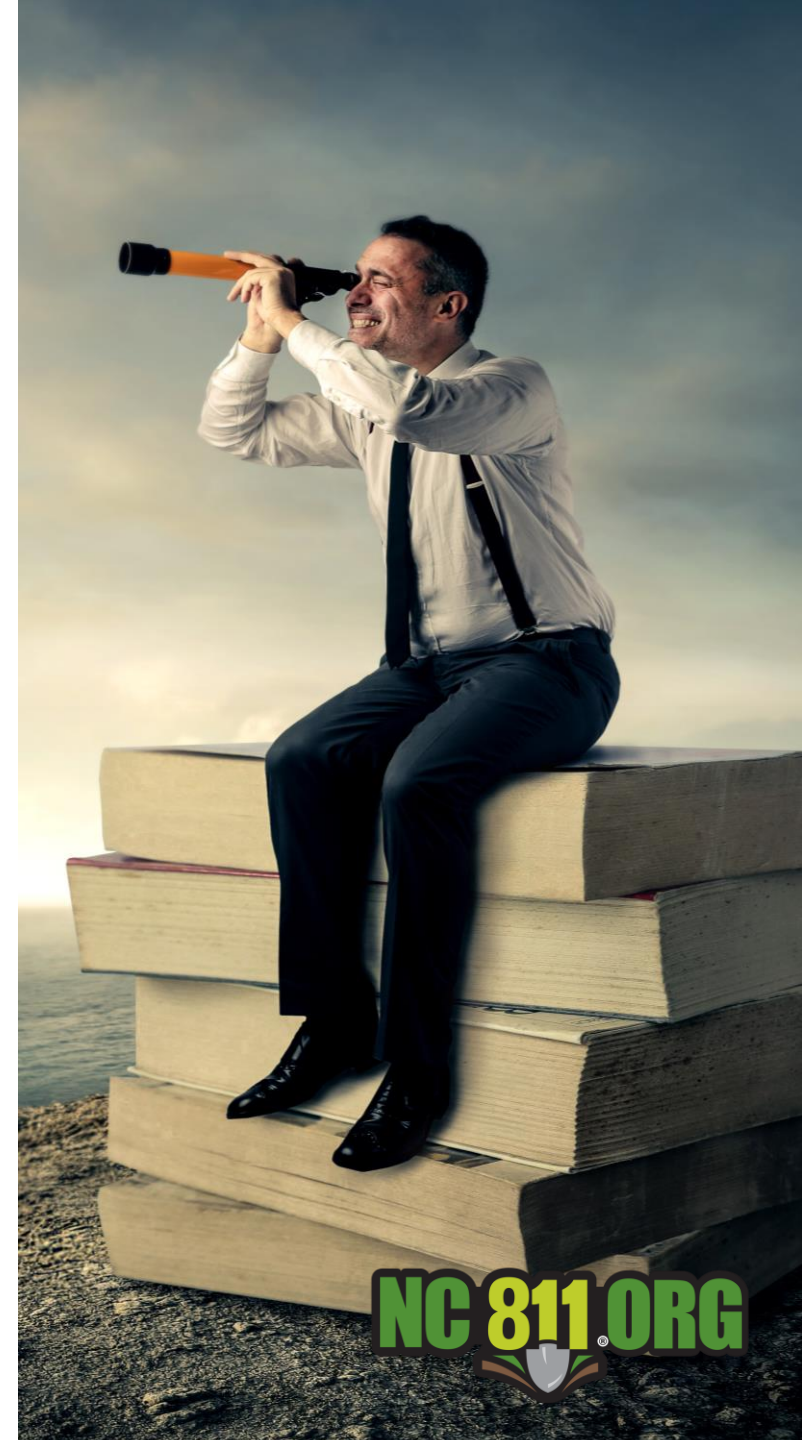
## A CLOSER LOOK

Locate Requests

Transmissions

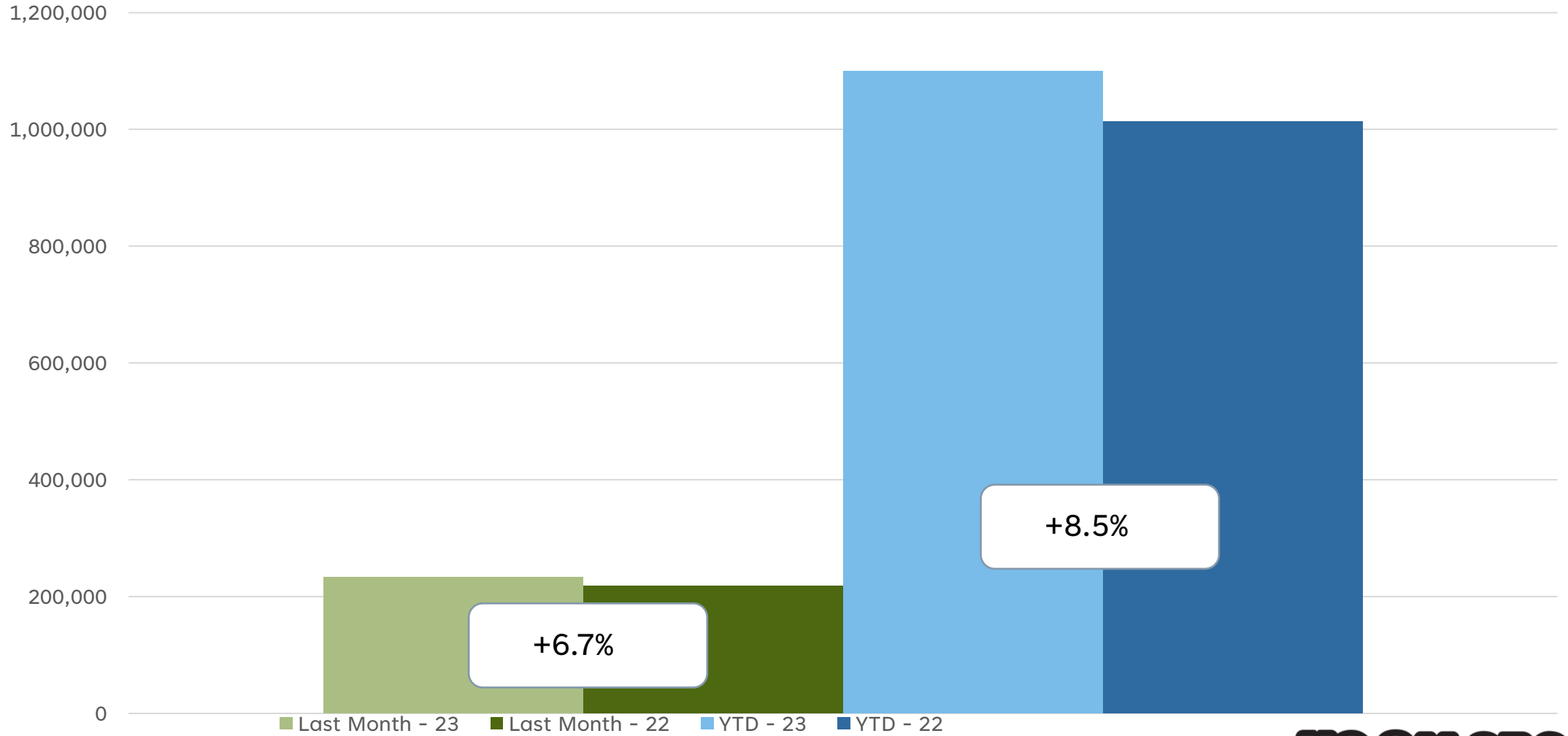
County Ticket Volume

Distribution



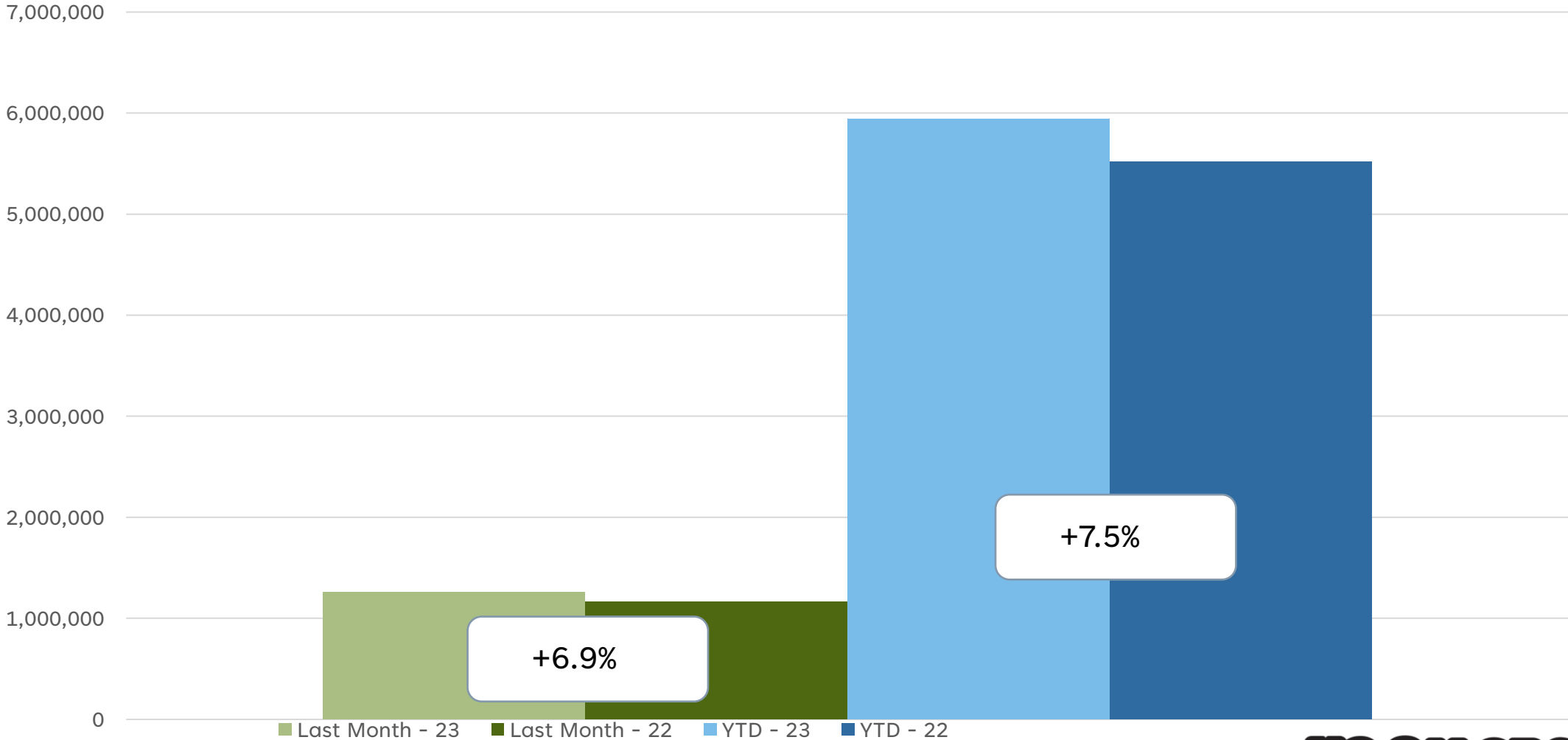
# Locate Requests for NC

## May 2023 vs 2022 and YTD



# Transmissions for NC

## May 2023 vs 2022 and YTD



# County Ticket Volume

## May 2023 vs 2022

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	141	9	<b>1041</b>	101	327	<b>1619</b>
2023	85	15	<b>1071</b>	48	454	<b>1673</b>
	-39.7%	66.7%	<b>2.9%</b>	-52.5%	38.8%	<b>3.3%</b>
				<b>Avg Locates per Day</b>		<b>76</b>



# County Ticket Volume

## May 2023 vs 2022

<b>Gaston</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
2022	295	22	<b>2731</b>	172	1129	<b>4349</b>
2023	128	25	<b>2941</b>	53	1076	<b>4223</b>
+/- Var	-56.6%	13.6%	<b>7.7%</b>	-69.2%	-4.7%	<b>-2.9%</b>
				<b>Avg Locates per Day</b>		<b>192</b>



# County Ticket Volume

## May 2023 vs 2022

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	12	8	599	23	419	1061
2023	29	10	647	20	317	1023
	141.7%	25.0%	8.0%	-13.0%	-24.3%	-3.6%
				Avg Locates per Day		47





# County Ticket Volume

# YTD vs Previous Year

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	325	37	4732	248	1398	6740
2023	364	55	5045	203	2199	7866
	12.0%	48.6%	6.6%	-18.1%	57.3%	16.7%
				Avg Locates per Day		76



# County Ticket Volume

# YTD vs Previous Year

<b>Gaston</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
2022	776	103	<b>13697</b>	401	5244	<b>20221</b>
2023	715	146	<b>13539</b>	316	5414	<b>20130</b>
	-7.9%	41.7%	<b>-1.2%</b>	-21.2%	3.2%	<b>-0.5%</b>
				<b>Avg Locates per Day</b>		<b>194</b>



# County Ticket Volume

# YTD vs Previous Year

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	64	34	3284	92	1497	4971
2023	186	45	2976	77	1541	4825
	190.6%	32.4%	-9.4%	-16.3%	2.9%	-2.9%
				Avg Locates per Day		46

# County Ticket Distribution

<b>CLEVELAND</b>	<b>1673</b>
BELWOOD	5
BOILING SPRINGS	23
CASAR	22
FALLSTON	9
GROVER	59
<b>KINGS MOUNTAIN</b>	<b>275</b>
LAWNDALE	120
MOORESBORO	43
PATTERSON SPRINGS	4
POLKVILLE	9
<b>SHELBY</b>	<b>1075</b>
WACO	19

# County Ticket Distribution

<b>GASTON</b>	<b>4223</b>
ALEXIS	7
BELMONT	595
BESSEMER CITY	180
CHERRYVILLE	127
CRAMERTON	53
DALLAS	301
<b>GASTONIA</b>	<b>1879</b>
HIGH SHOALS	10
KINGS MOUNTAIN	71
LOWELL	140
MCADENVILLE	45
<b>MOUNT HOLLY</b>	<b>627</b>
RANLO	16
STANLEY	167

# County Ticket Distribution

<b>RUTHERFORD</b>	<b>1023</b>
BOSTIC	35
CAROLEEN	5
CHIMNEY ROCK	7
CLIFFSIDE	20
DUNCANS CREEK	19
ELLENBORO	120
<b>FOREST CITY</b>	<b>236</b>
GILKEY	6
GREEN HILL	6
LAKE LURE	92
RUTH	14
<b>RUTHERFORDTON</b>	<b>380</b>
SPINDALE	49
UNION MILLS	25

# DAMAGES



**DIRT** Damage Information  
Reporting Tool

# Damages reported for May

NC-Alamance	58
NC-Anson	1
NC-Ashe	1
NC-Beaufort	1
NC-Bladen	1
NC-Brunswick	18
NC-Buncombe	11
NC-Burke	5
NC-Cabarrus	25
NC-Caldwell	2
NC-Carteret	4
NC-Caswell	1
NC-Catawba	17
NC-Chatham	6
NC-Cherokee	1
NC-Clay	2
NC-Cleveland	4
NC-Columbus	9
NC-Craven	9
NC-Cumberland	22
NC-Currituck	1
NC-Dare	3
NC-Davidson	15
NC-Davie	4
NC-Duplin	3

NC-Durham	50
NC-Edgecombe	2
NC-Forsyth	28
NC-Franklin	5
NC-Gaston	17
NC-Granville	1
NC-Guilford	48
NC-Harnett	15
NC-Haywood	1
NC-Henderson	7
NC-Hertford	1
NC-Hoke	20
NC-Iredell	28
NC-Johnston	22
NC-Lee	17
NC-Lenoir	2
NC-Lincoln	1
NC-Martin	1
NC-McDowell	2
NC-Mecklenburg	212
NC-Montgomery	2
NC-Moore	4
NC-Nash	1
NC-New Hanover	20
NC-Northampton	1

NC-Onslow	22
NC-Orange	21
NC-Pamlico	1
NC-Pasquotank	1
NC-Pender	11
NC-Perquimans	1
NC-Person	5
NC-Pitt	37
NC-Polk	1
NC-Randolph	19
NC-Richmond	2
NC-Robeson	2
NC-Rockingham	2
NC-Rowan	12
NC-Rutherford	2
NC-Sampson	2
NC-Stanly	3
NC-Stokes	5
NC-Surry	1
NC-Swain	1
NC-Transylvania	1
NC-Union	25
NC-Vance	1
NC-Wake	158

NC-Warren	3
NC-Washington	1
NC-Watauga	1
NC-Wayne	8
NC-Wilson	3
NC-Yadkin	1
NC-Yancey	1



# EVENTS HAPPENING IN JUNE

**JUNE 13**

**4:30 PM**

**Honey Hunters Baseball Game**

800 W Franklin Blvd,  
Gastonia, NC, 28052

**JUNE 17**

**4:15 PM**

**Bowman Gray - Opening Night**

Bowman-Gray Stadium  
Winston-Salem, NC

**JUNE 24**

**3:30 PM**

**NC Courage vs. Racing Louisville FC**

WakeMed Soccer Park,  
940 E Chatham St, Cary, NC

**JULY 11**

**10 AM**

**State UCC Meeting**

Dominion Energy  
1801 Trinity Church Road, Concord



# 811 DAY IS COMING UP!



HELP US SPREAD THE WORD OF SAFE DIGGING  
AND DOWNLOAD OUR AWARENESS TOOLKIT.

[NC811.ORG/811-DAY](https://nc811.org/811-day)





### **Western NC**

- Timely communication is key

### **Southeast NC**

- Communicate with each other by attending UCC meetings.

### **Eastern NC**

- Just a reminder to populate Positive Response for your locate tickets
- Pre-construction communication is key

### **Piedmont Triad Area**

- Updates on jobs without permits (City & State) are still happening.
- Fiber overbuild projects are calling in large job tickets where multiple drill crews move into an area to install fiber and are in and out in 3 weeks, but it's overloading smaller utilities that have only 2-3 locators (unable to keep up). Coordinate with all the members (Pre-Con)

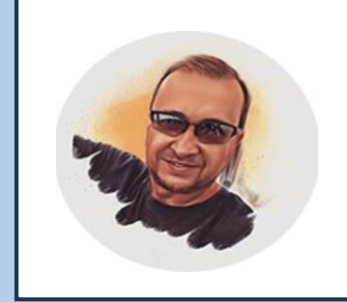
## OUR NC811 EDUCATION TEAM



**STEVEN MOORE**  
Media Relation Specialist



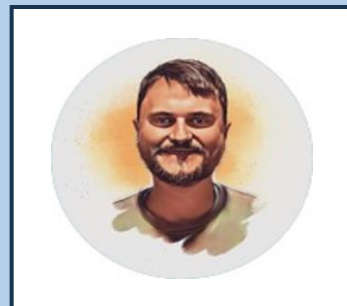
**ANN RUSHING**  
Education Manager



**HOWARD COREY**  
Eastern Liaison



**TAMI GROVES**  
Southeast Liaison



**TYLER ROSS**  
Western Liaison



**PARRISH REDDICK**  
Piedmont Liaison

THANK YOU



A copy of this presentation is available at [www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.



