



HAYWOOD UCC



MAKING THE 811 SYSTEM MORE EFFICIENT
HOW EXCAVATORS CAN HELP

PROVIDE QUALITY INFORMATION



Specific dig site location & dimensions



Correct contact name & phone number



Detailed description of work being performed

MANAGE TICKET QUANTITY



Give sufficient notice



Eliminate unnecessary requests



Stop locates on completed jobs

WHEN MAKING LOCATE REQUESTS...



Learn more about the safe digging process at
<https://nc811.org/safe-digging-process>



Help us reduce excessive update tickets.

TIP:

- Allow ticket to expire if your work suspends for any reason.
- Original ticket is held on the live server approximately 90 days and can be accessed & updated.
- Update the original ticket only if the scope of work has not changed.
- Create a new ticket if the scope of work has changed or will take place outside of the 90 days the original ticket remains on our live server.



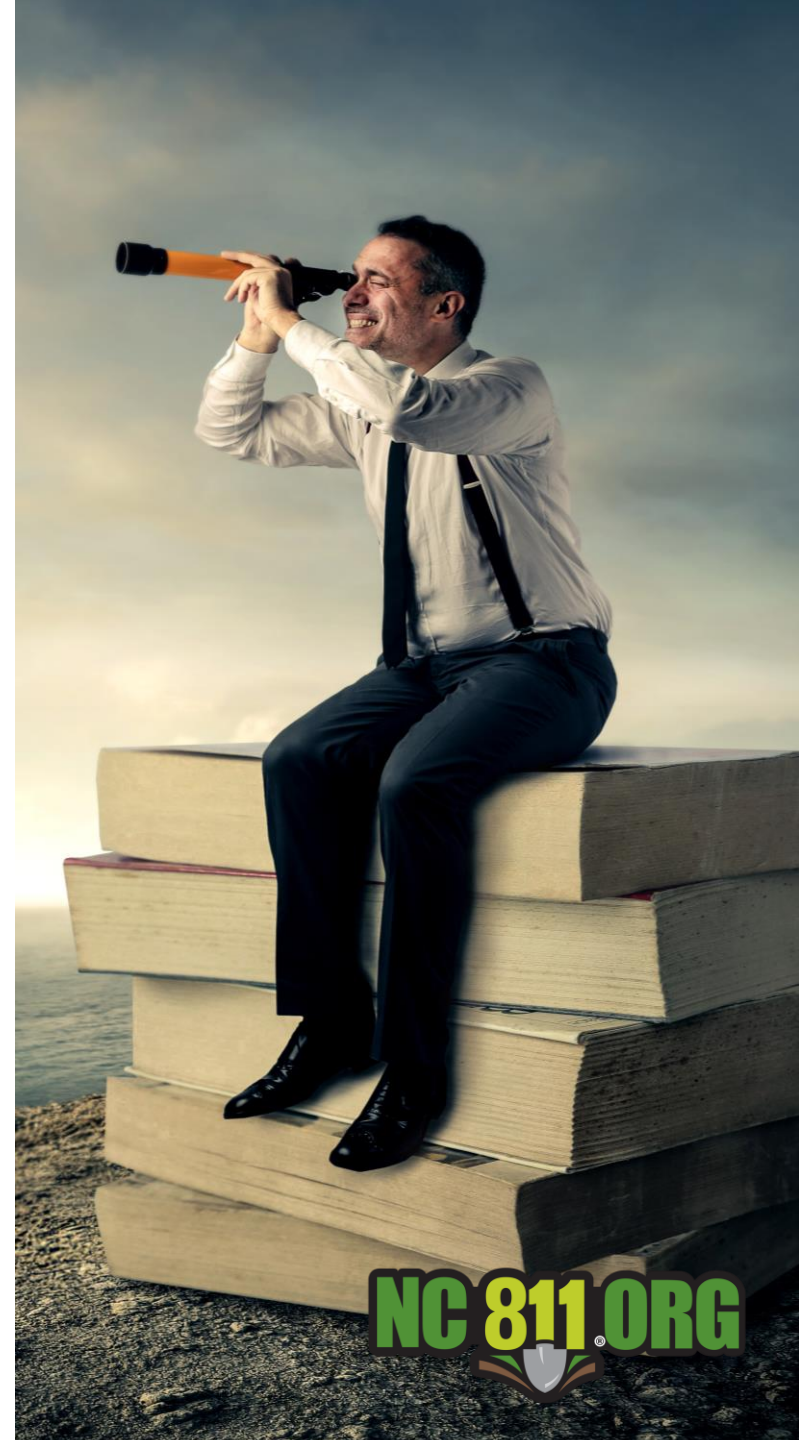
A CLOSER LOOK

Locate Requests

Transmissions

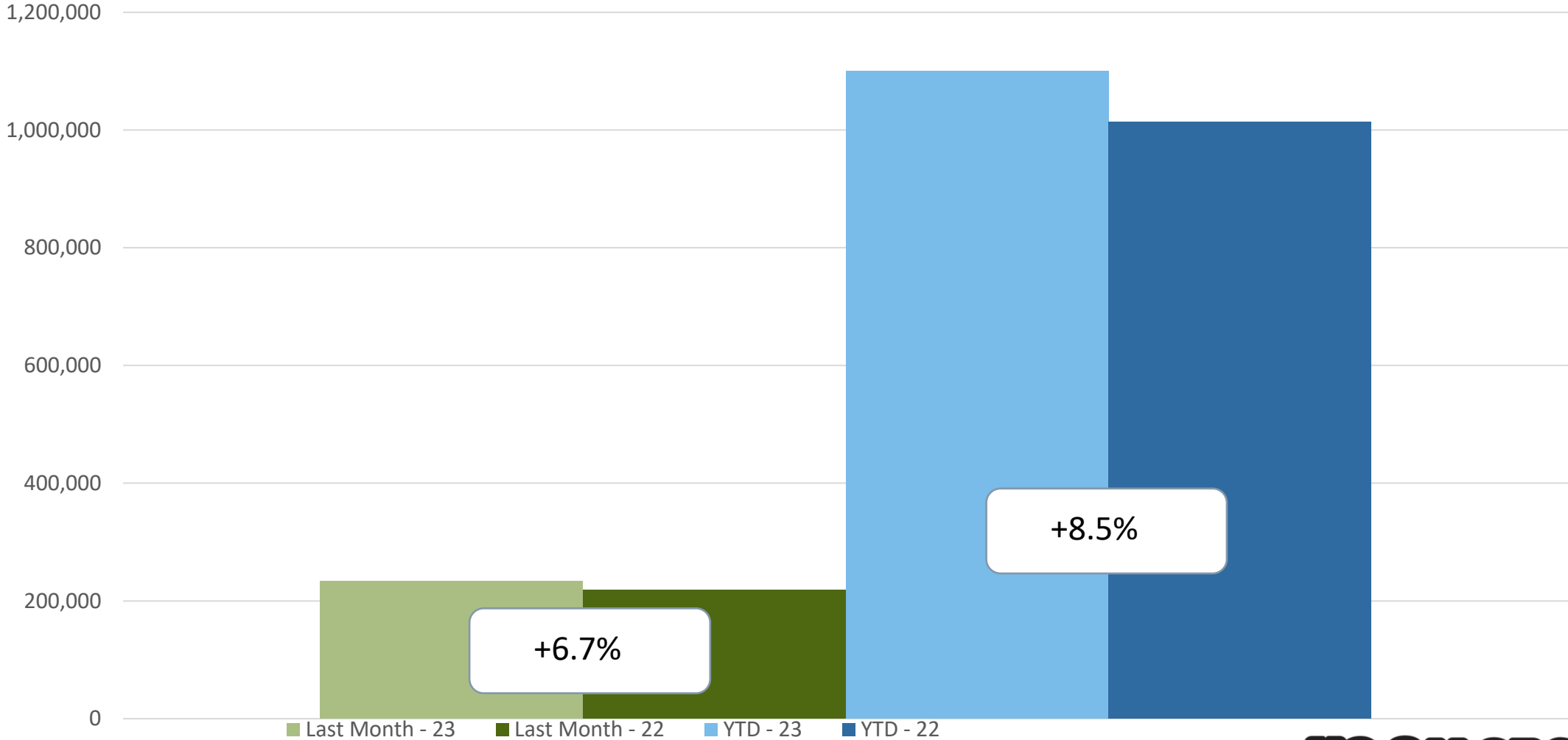
County Ticket Volume

Distribution



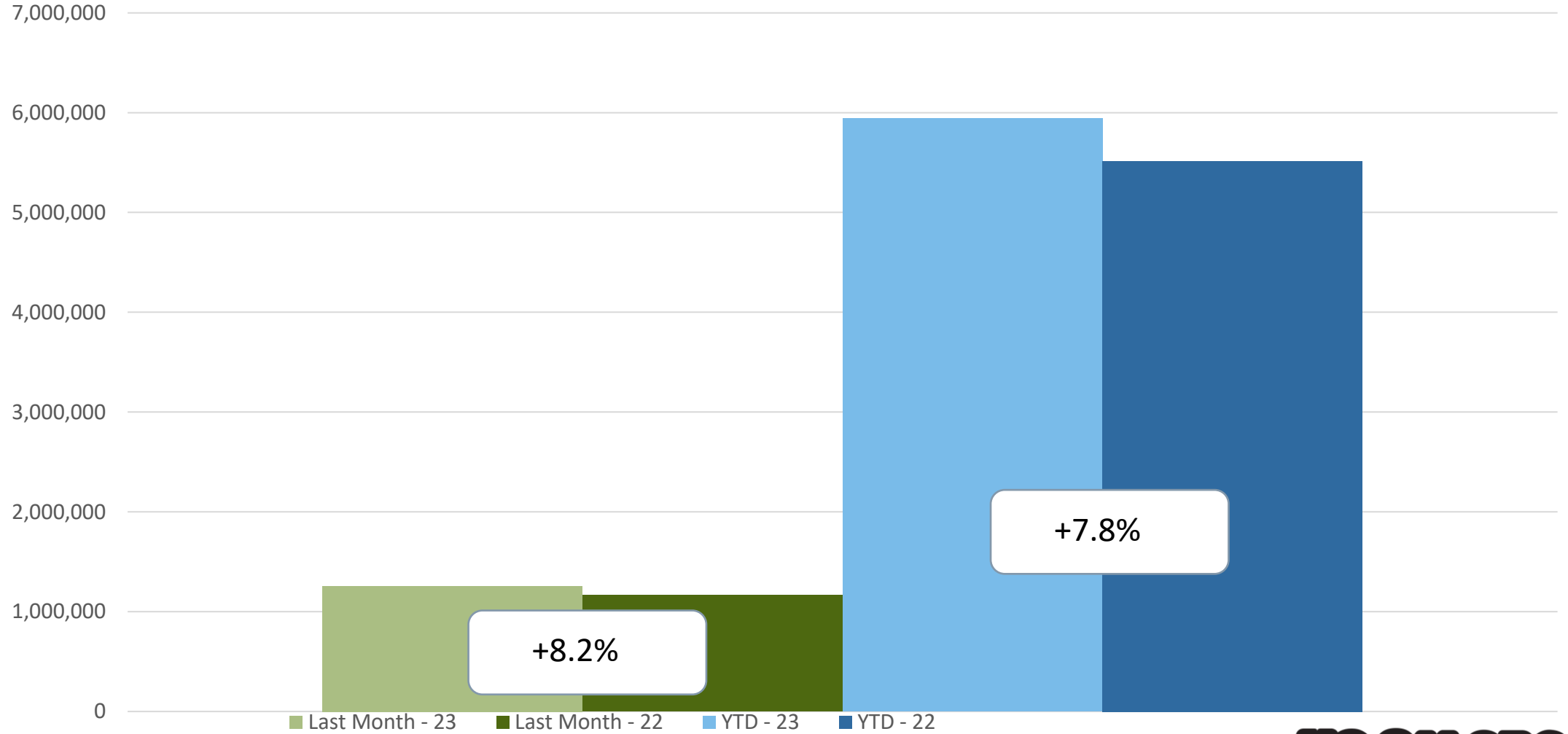
Locate Requests for NC

May 2023 vs 2022 and YTD



Transmissions for NC

May 2023 vs 2022 and YTD



County Ticket Volume

May 2023 vs 2022

Haywood	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	12	5	452	12	157	638
2023	19	11	491	6	170	697
	58.3%	120.0%	8.6%	-50.0%	8.3%	9.2%
				Avg Locates per Day		32



County Ticket Volume

YTD vs Previous Year

Haywood	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	43	28	1998	37	661	2767
2023	149	35	2136	81	1101	3502
	246.5%	25.0%	6.9%	118.9%	66.6%	26.6%
				Avg Locates per Day		34

County Ticket Distribution

HAYWOOD	697
CANTON	94
CLYDE	74
CRUSO	8
FINES CREEK	12
JONATHAN	6
LAKE JUNALUSKA	13
MAGGIE VALLEY	111
WAYNESVILLE	347
WEST CANTON	25

DAMAGES



DIRT Damage Information
Reporting Tool

Damages reported for May

NC-Alamance	58
NC-Anson	1
NC-Ashe	1
NC-Beaufort	1
NC-Bladen	1
NC-Brunswick	18
NC-Buncombe	11
NC-Burke	5
NC-Cabarrus	25
NC-Caldwell	2
NC-Carteret	4
NC-Caswell	1
NC-Catawba	17
NC-Chatham	6
NC-Cherokee	1
NC-Clay	2
NC-Cleveland	4
NC-Columbus	9
NC-Craven	9
NC-Cumberland	22
NC-Currituck	1
NC-Dare	3
NC-Davidson	15
NC-Davie	4
NC-Duplin	3

NC-Durham	50
NC-Edgecombe	2
NC-Forsyth	28
NC-Franklin	5
NC-Gaston	17
NC-Granville	1
NC-Guilford	48
NC-Harnett	15
NC-Haywood	1
NC-Henderson	7
NC-Hertford	1
NC-Hoke	20
NC-Iredell	28
NC-Johnston	22
NC-Lee	17
NC-Lenoir	2
NC-Lincoln	1
NC-Martin	1
NC-McDowell	2
NC-Mecklenburg	212
NC-Montgomery	2
NC-Moore	4
NC-Nash	1
NC-New Hanover	20
NC-Northampton	1

NC-Onslow	22
NC-Orange	21
NC-Pamlico	1
NC-Pasquotank	1
NC-Pender	11
NC-Perquimans	1
NC-Person	5
NC-Pitt	37
NC-Polk	1
NC-Randolph	19
NC-Richmond	2
NC-Robeson	2
NC-Rockingham	2
NC-Rowan	12
NC-Rutherford	2
NC-Sampson	2
NC-Stanly	3
NC-Stokes	5
NC-Surry	1
NC-Swain	1
NC-Transylvania	1
NC-Union	25
NC-Vance	1
NC-Wake	158

NC-Warren	3
NC-Washington	1
NC-Watauga	1
NC-Wayne	8
NC-Wilson	3
NC-Yadkin	1
NC-Yancey	1

EVENTS HAPPENING IN JUNE

JUNE 13

4:30 PM

Honey Hunters Baseball Game

800 W Franklin Blvd,
Gastonia, NC, 28052

JUNE 17

4:15 PM

Bowman Gray - Opening Night

Bowman-Gray Stadium
Winston-Salem, NC

JUNE 24

3:30 PM

NC Courage vs. Racing Louisville FC

WakeMed Soccer Park,
940 E Chatham St, Cary, NC

JULY 11

10 AM

State UCC Meeting

Dominion Energy
1801 Trinity Church Road, Concord



811 DAY IS COMING UP!



HELP US SPREAD THE WORD OF SAFE DIGGING
AND DOWNLOAD OUR AWARENESS TOOLKIT.

[NC811.ORG/811-DAY](https://nc811.org/811-day)





Western NC

- Timely communication is key

Southeast NC

- Communicate with each other by attending UCC meetings.

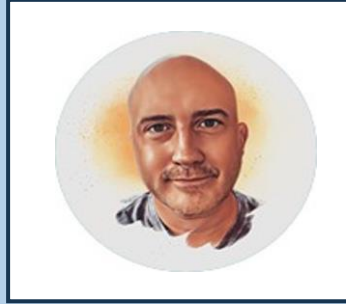
Eastern NC

- Just a reminder to populate Positive Response for your locate tickets
- Pre-construction communication is key

Piedmont Triad Area

- Updates on jobs without permits (City & State) are still happening.
- Fiber overbuild projects are calling in large job tickets where multiple drill crews move into an area to install fiber and are in and out in 3 weeks, but it's overloading smaller utilities that have only 2-3 locators (unable to keep up). Coordinate with all the members (Pre-Con)

OUR NC811 EDUCATION TEAM



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HOWARD COREY
Eastern Liaison



TAMI GROVES
Southeast Liaison



TYLER ROSS
Western Liaison



PARRISH REDDICK
Piedmont Liaison

THANK YOU



A copy of this presentation is available at www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



