



**SURRY WILKES YADKIN
UCC**

MAKING THE 811 SYSTEM MORE EFFICIENT
HOW EXCAVATORS CAN HELP

**PROVIDE QUALITY
INFORMATION**



Specific dig
site location
& dimensions



Correct
contact name &
phone number



Detailed
description
of work being
performed

**MANAGE TICKET
QUANTITY**



Give
sufficient
notice



Eliminate
unnecessary
requests



Stop locates on
completed jobs

**WHEN MAKING
LOCATE
REQUESTS...**



Learn more about the safe digging process at

<https://nc811.org/safe-digging-process>



Help us reduce
excessive update
tickets.

TIP:

- Allow ticket to expire if your work suspends for any reason.
- Original ticket is held on the live server approximately 90 days and can be accessed & updated.
- Update the original ticket only if the scope of work has not changed.
- Create a new ticket if the scope of work has changed or will take place outside of the 90 days the original ticket remains on our live server.



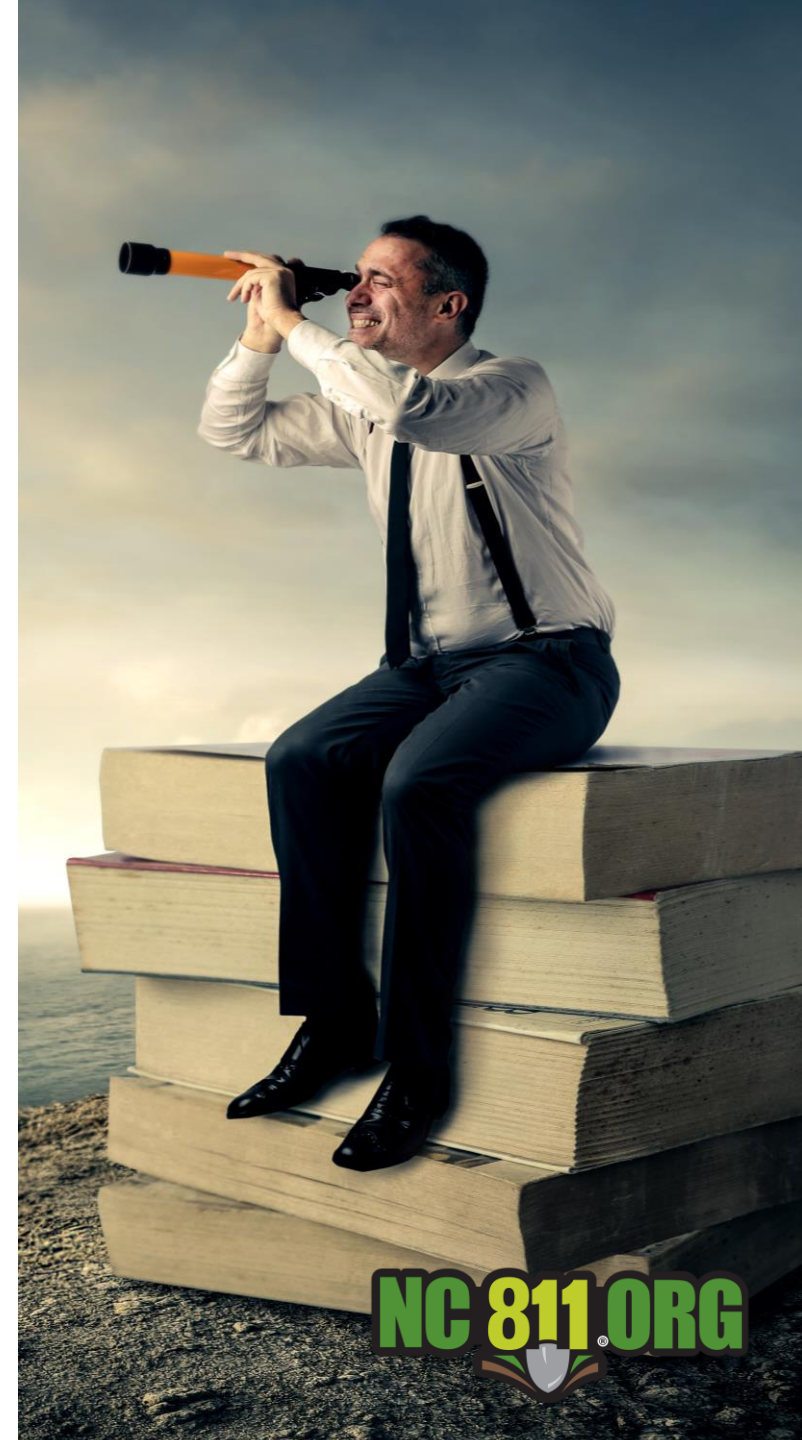
A CLOSER LOOK

Locate Requests

Transmissions

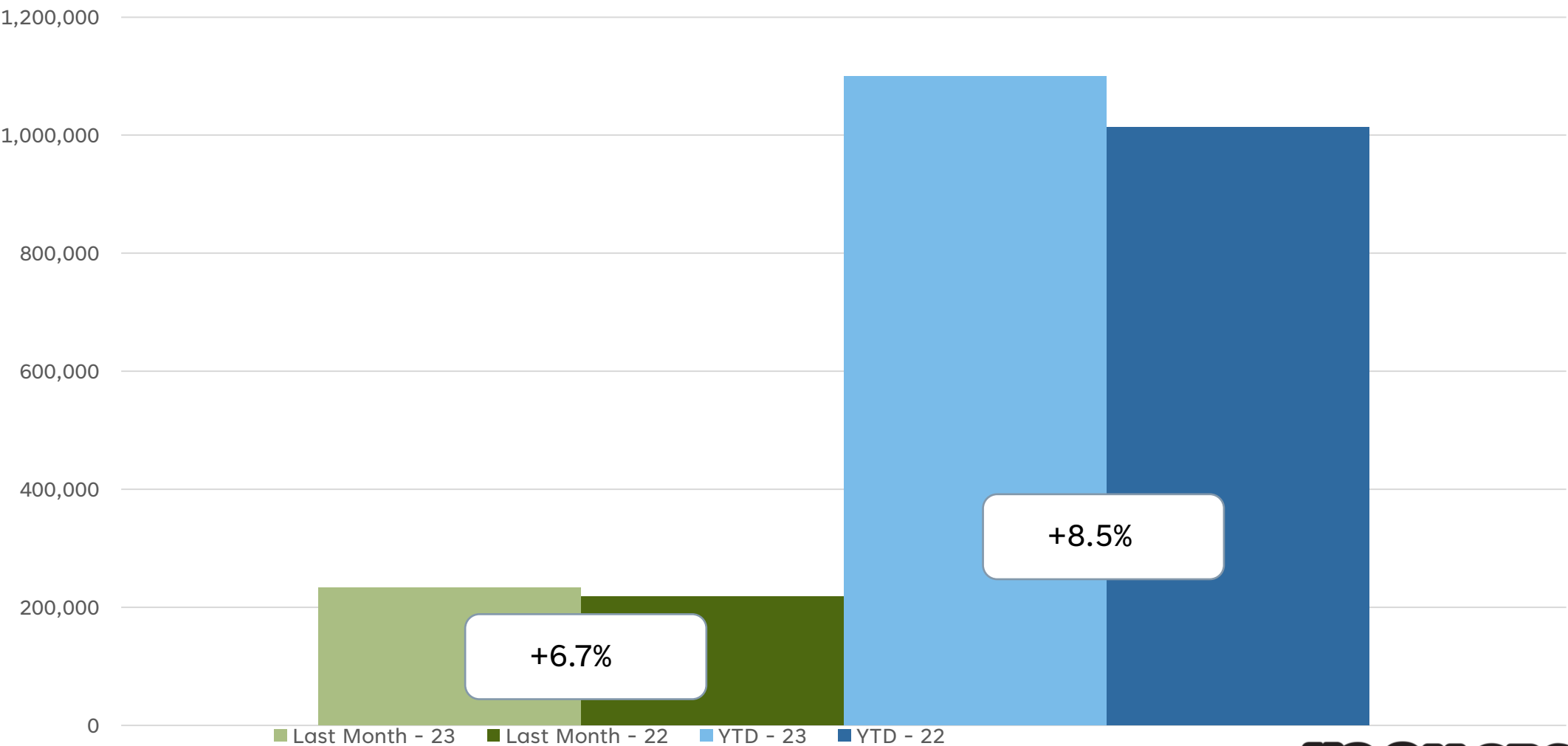
County Ticket Volume

Distribution



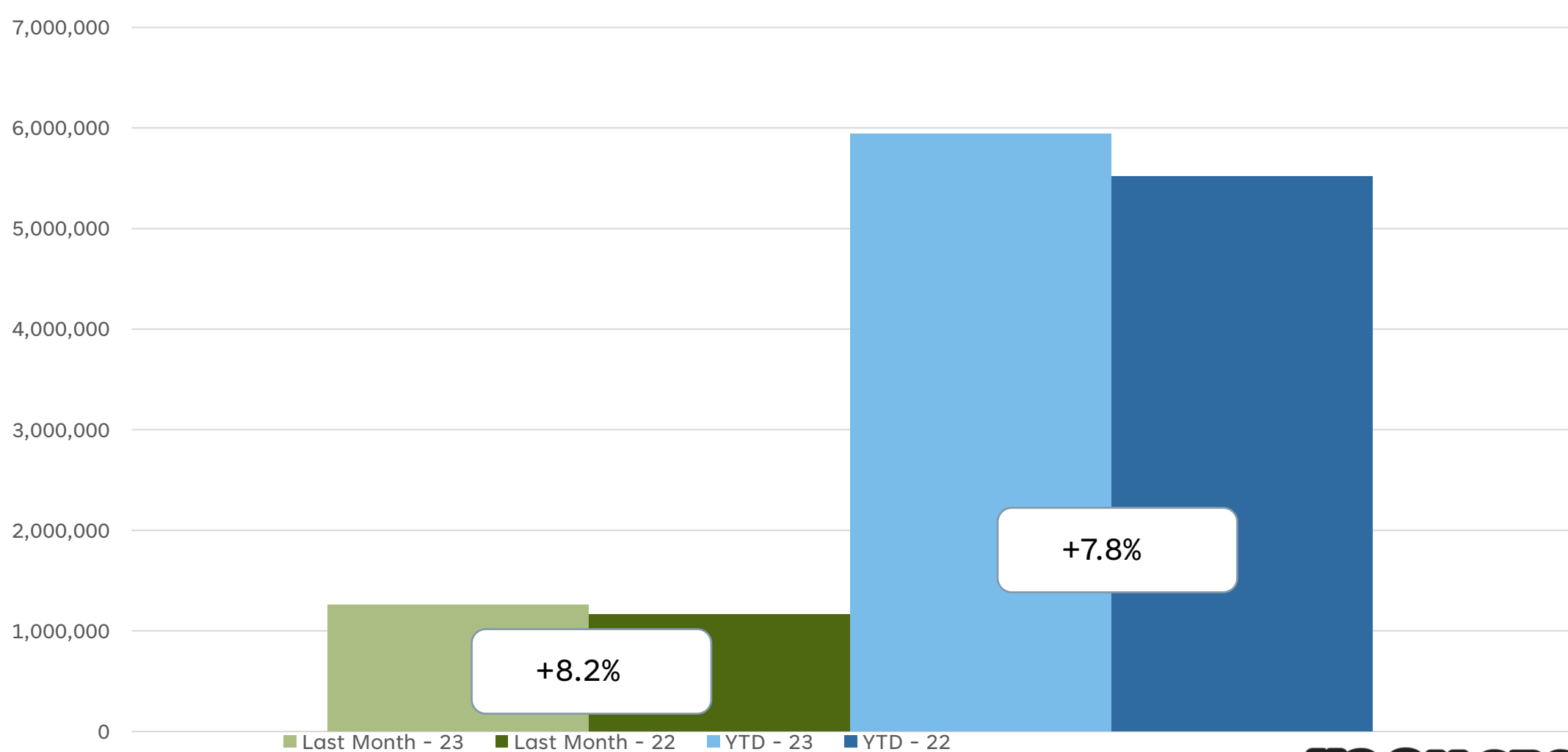
Locate Requests for NC

May 2023 vs 2022 and YTD



Transmissions for NC

May 2023 vs 2022 and YTD



County Ticket Volume

May 2023 vs 2022

Surry	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	16	3	601	9	535	1164
2023	11	8	599	15	405	1038
	-31.3%	166.7%	-0.3%	66.7%	-24.3%	-10.8%
				Avg Locates per Day		47

County Ticket Volume

May 2023 vs 2022

Wilkes							TOTAL Tickets
	2022	3 HR	CNCL	NEW	RXMT	UPDT	
	2022	7	5	514	4	153	683
	2023	12	7	445	18	65	547
		71.4%	40.0%	-13.4%	350.0%	-57.5%	-19.9%
					Avg Locates per Day		25

County Ticket Volume

May 2023 vs 2022

Yadkin	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	5	3	479	10	96	593
2023	13	3	557	11	117	701
	160.0%	0.0%	16.3%	10.0%	21.9%	18.2%
				Avg Locates per Day		32

County Ticket Volume

YTD vs Previous Year

Surry	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	81	35	2591	63	1906	4676
2023	81	35	2807	89	2812	5824
	0.0%	0.0%	8.3%	41.3%	47.5%	24.6%
				Avg Locates per Day		56

County Ticket Volume

YTD vs Previous Year

Wilkes	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	36	28	2187	47	569	2867
2023	52	27	2153	71	526	2829
	44.4%	-3.6%	-1.6%	51.1%	-7.6%	-1.3%
				Avg Locates per Day		27

County Ticket Volume

YTD vs Previous Year

Yadkin	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	17	20	1897	34	901	2869
2023	52	14	2218	43	516	2843
	205.9%	-30.0%	16.9%	26.5%	-42.7%	-0.9%
				Avg Locates per Day		27

County Ticket Distribution

SURRY	1038
ARARAT	17
DOBSON	242
ELKIN	100
LEVEL CROSS	5
LOWGAP	7
MOUNT AIRY	366
PILOT MOUNTAIN	83
RED BRUSH	7
SHOALS	9
SILOAM	122
STATE ROAD	15
THURMOND	7
WESTFIELD	5
WHITE PLAINS	44

County Ticket Distribution

WILKES	547
BOOMER	16
ELKIN	16
FERGUSON	13
HAYS	23
MILLERS CREEK	40
MORAVIAN FALLS	19
NORTH WILKESBORO	118
PURLEAR	24
ROARING RIVER	23
RONDA	57
TRAPHILL	14
WILKESBORO	172

County Ticket Distribution

YADKIN	701
BOONVILLE	80
COURTNEY	13
EAST BEND	148
FORBUSH	11
FRIENDSHIP	27
HAMPTONVILLE	84
JONESVILLE	66
YADKINVILLE	263

DAMAGES



DIRT Damage Information
Reporting Tool

Damages reported for May

NC-Alamance	58
NC-Anson	1
NC-Ashe	1
NC-Beaufort	1
NC-Bladen	1
NC-Brunswick	18
NC-Buncombe	11
NC-Burke	5
NC-Cabarrus	25
NC-Caldwell	2
NC-Carteret	4
NC-Caswell	1
NC-Catawba	17
NC-Chatham	6
NC-Cherokee	1
NC-Clay	2
NC-Cleveland	4
NC-Columbus	9
NC-Craven	9
NC-Cumberland	22
NC-Currituck	1
NC-Dare	3
NC-Davidson	15
NC-Davie	4
NC-Duplin	3

NC-Durham	50
NC-Edgecombe	2
NC-Forsyth	28
NC-Franklin	5
NC-Gaston	17
NC-Granville	1
NC-Guilford	48
NC-Harnett	15
NC-Haywood	1
NC-Henderson	7
NC-Hertford	1
NC-Hoke	20
NC-Iredell	28
NC-Johnston	22
NC-Lee	17
NC-Lenoir	2
NC-Lincoln	1
NC-Martin	1
NC-McDowell	2
NC-Mecklenburg	212
NC-Montgomery	2
NC-Moore	4
NC-Nash	1
NC-New Hanover	20
NC-Northampton	1

NC-Onslow	22
NC-Orange	21
NC-Pamlico	1
NC-Pasquotank	1
NC-Pender	11
NC-Perquimans	1
NC-Person	5
NC-Pitt	37
NC-Polk	1
NC-Randolph	19
NC-Richmond	2
NC-Robeson	2
NC-Rockingham	2
NC-Rowan	12
NC-Rutherford	2
NC-Sampson	2
NC-Stanly	3
NC-Stokes	5
NC-Surry	1
NC-Swain	1
NC-Transylvania	1
NC-Union	25
NC-Vance	1
NC-Wake	158

NC-Warren	3
NC-Washington	1
NC-Watauga	1
NC-Wayne	8
NC-Wilson	3
NC-Yadkin	1
NC-Yancey	1



Western NC

- Timely communication is key

Southeast NC

- Communicate with each other by attending UCC meetings.

Eastern NC

- Just a reminder to populate Positive Response for your locate tickets
- Pre-construction communication is key

Piedmont Triad Area

- Updates on jobs without permits (City & State) are still happening.
- Fiber overbuild projects are calling in large job tickets where multiple drill crews move into an area to install fiber and are in and out in 3 weeks, but it's overloading smaller utilities that have only 2-3 locators (unable to keep up). Coordinate with all the members (Pre-Con)

EVENTS HAPPENING IN JUNE

JUNE 13

4:30 PM

Honey Hunters Baseball Game

800 W Franklin Blvd,
Gastonia, NC, 28052

JUNE 17

4:15 PM

Bowman Gray - Opening Night

Bowman-Gray Stadium
Winston-Salem, NC

JUNE 24

3:30 PM

NC Courage vs. Racing Louisville FC

WakeMed Soccer Park,
940 E Chatham St, Cary, NC

JULY 11

10 AM

State UCC Meeting

Dominion Energy
1801 Trinity Church Road, Concord



811 DAY IS COMING UP!

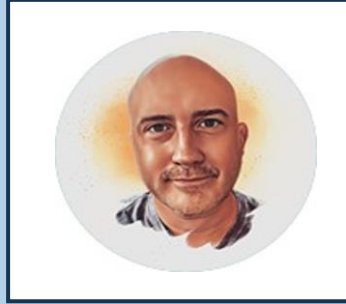


HELP US SPREAD THE WORD OF SAFE DIGGING
AND DOWNLOAD OUR AWARENESS TOOLKIT.

NC811.ORG/811-DAY



OUR NC811 EDUCATION TEAM



STEVEN MOORE
Media Relation Specialist



ANN RUSHING
Education Manager



HOWARD COREY
Eastern Liaison



TAMI GROVES
Southeast Liaison



TYLER ROSS
Western Liaison



PARRISH REDDICK
Piedmont Liaison

THANK YOU



A copy of this presentation is available at www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



