

## Minutes –Burke / Caldwell Counties - NC 811 Meeting

October 10, 2023

### Members Present:

Tyler Ross – NC 811  
Robert Turner – Brentwood Water  
Kevin Clark – Brentwood Water  
Bruce Byrd – Brentwood Water  
Doug Suttles – Suttles Surveying Co

Ken Suttles – Suttles Surveying Co  
David Wortman – Town of Rhodhiss  
Mike Sheffield – PRG Consulting  
Jeffrey Wert – PRG Consulting  
Keith Ratcliff – NC DOT

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The Burke / Caldwell Counties NC 811UCC monthly meeting was held on October 10, 2023, 12:00 noon at the Timberwood Restaurant in Morganton, NC. David Wortman, President called the meeting to order. Robert Turner offered the prayer of blessings for the meeting and meal.

A total of **10** members attended today’s meeting.

### Highlights of the NC 811 Presentation for October 2023:

#### **1. Damage Reports for September 2023:**

Burke County = 4  
Caldwell County = 1

**Total Damages reported of September 2023 for the State = 1,193**

**Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**

**Below is the website where you can go to communicate “Damage Violations.”**  
**<https://www.nc811.org/report-a-violation.html>**

#### **2. Future Calendar of Events:**

- a. **The Underground Damage Prevention Review Board Meeting** will be held at the NC 811 Event Center on October 17, 2023, from 10:00 AM to 5:00 PM.
- b. **The NC 811 Board Meeting** will be held on Friday, October 20, 2023, from 8:00 AM to 12:00 PM at the Hilton Wilmington Riverfront in Wilmington, NC 28401.
- c. **The SCNC UCC Conference for 2024** will meet in Charleston, SC on April 30 through May 3, 2024.

3. To review ALL statistics for the month of August 2023, go to Tyler's Monthly Presentation which is attached to the email used to send these meeting Minutes.

4. Round-table Discussions:

Kevin Clark – Brentwood Water Corporation: Still dealing with leaks and installing taps for new housing project. Get ready to go out for bids on an extension of a water line at the end of the Snowhill Church Rd.

Doug Suttles & Ken Suttles – Suttles Surveying Co.: Still very busy! Still very hard to find qualified applicants to fill opening with their company. All is going well.

David Wortman – Town of Rhodhiss: Nothing to report. All is going well.

John Leger – Town of Rutherford College: Still seeing some leaks requiring repairs. No major problems.

Keith Ratcliff - NC DOT: In Burke County, currently working on the bridge replacement on West Fleming Drive over the railroad tracks.

Mike Sheffield – PRG Consulting: Nothing to report, all is going well.

Our next NC 811 UCC meeting will be held **Tuesday, November 14, 2023**, at 12:00 Noon at the Timberwood Restaurant in Morganton, NC.

**REMEMBER: There will be NO NC 811UCC Meeting in December 2023. Be sure and mark your calendars accordingly. Our January 2024 Meeting will be held on Tuesday, January 12, 2024.**

Robert Turner – Secretary  
Burke -Caldwell Counties - NC811UCC



# MONTHLY UPDATE

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OCTOBER 2023

*Burke-Caldwell UCC*

# EVENTS IN OCTOBER



## Breast Cancer Facts

- In the US, 1 in 8 women will be diagnosed with breast cancer in their lifetime.
- A man's lifetime risk of breast cancer is about 1 in 1,000.
- Getting a mammogram can help reduce the number of deaths from breast cancer by 30 to 40% among women ages 40 to 70



During this month NC811 has changed all of our social media icons to pink and the background of our website is pink as well.

**#breastcancerawarenessmonth**

# UNDERGROUND DAMAGE PREVENTION REVIEW BOARD MEETING

**Tuesday, October 17, 2023 10:00 AM to 5:00 PM**

5009 High Point Road  
at NC811 Event Center  
Greensboro, NC

**For more information**

**Call:** 919-670-4114

**Email:** [UDPRB@nc.gov](mailto:UDPRB@nc.gov)

**Agenda:** This is an in-person meeting. For more information, please contact the Board Administrator at [udprb@nc.gov](mailto:udprb@nc.gov) or by calling 919-670-4114.

**Meeting Type:** in person

**To join meeting:** Call 1-984-204-1487 and enter the following conference ID: 836 107 488#



# NC811 BOARD MEETING

**Friday, October 20, 2023 8:00 AM to 12:00 PM**

Embassy Suites by Hilton Wilmington Riverfront,  
9 Estell Lee Place, Wilmington, NC, 28401

Contact Stephanie Brown at [stephanie@nc811.org](mailto:stephanie@nc811.org) for attendance.



# NC811 Data

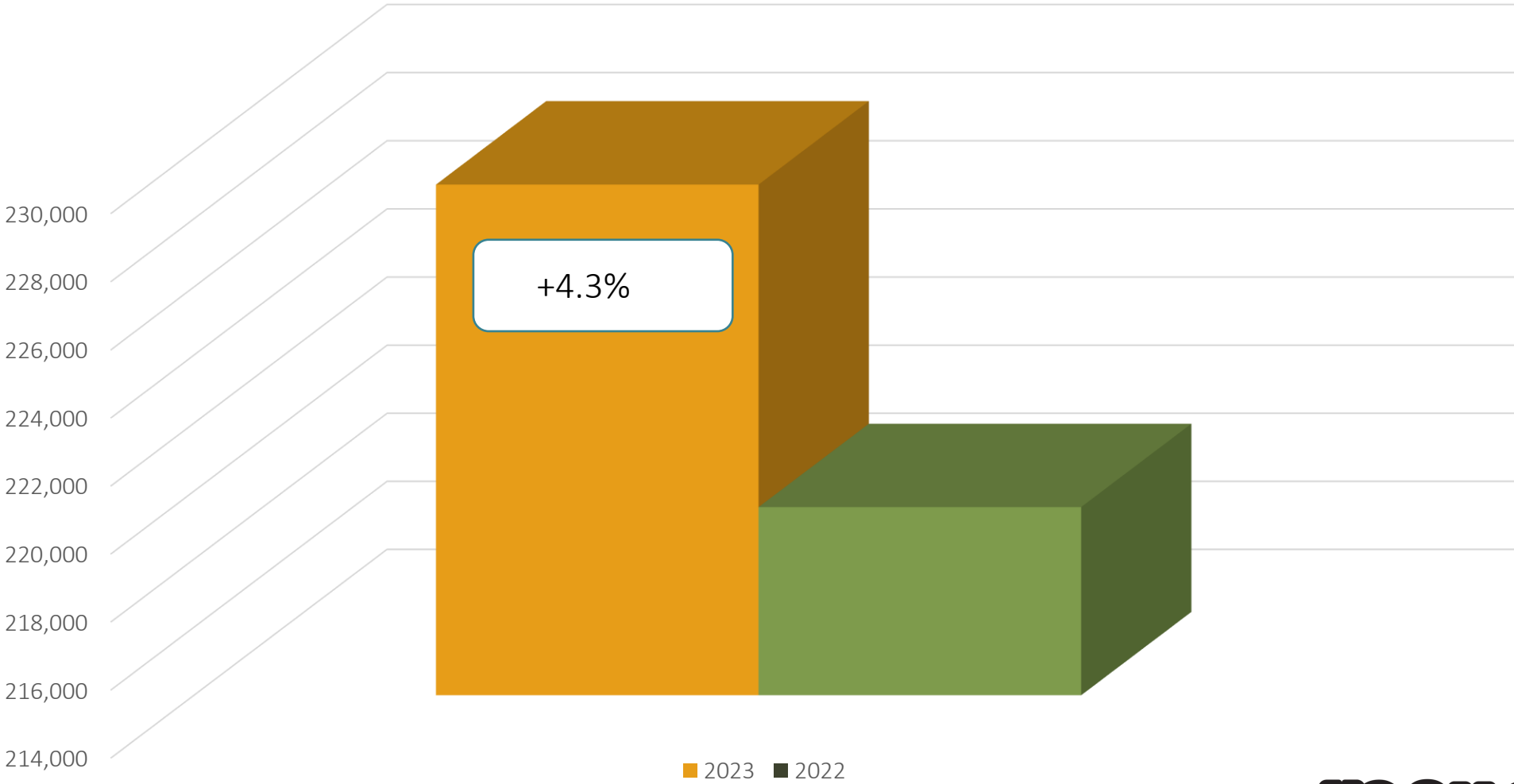
Locate requests, transmissions, county ticket volume and distribution





# Locate Requests for NC

## SEPT 2023 vs 2022

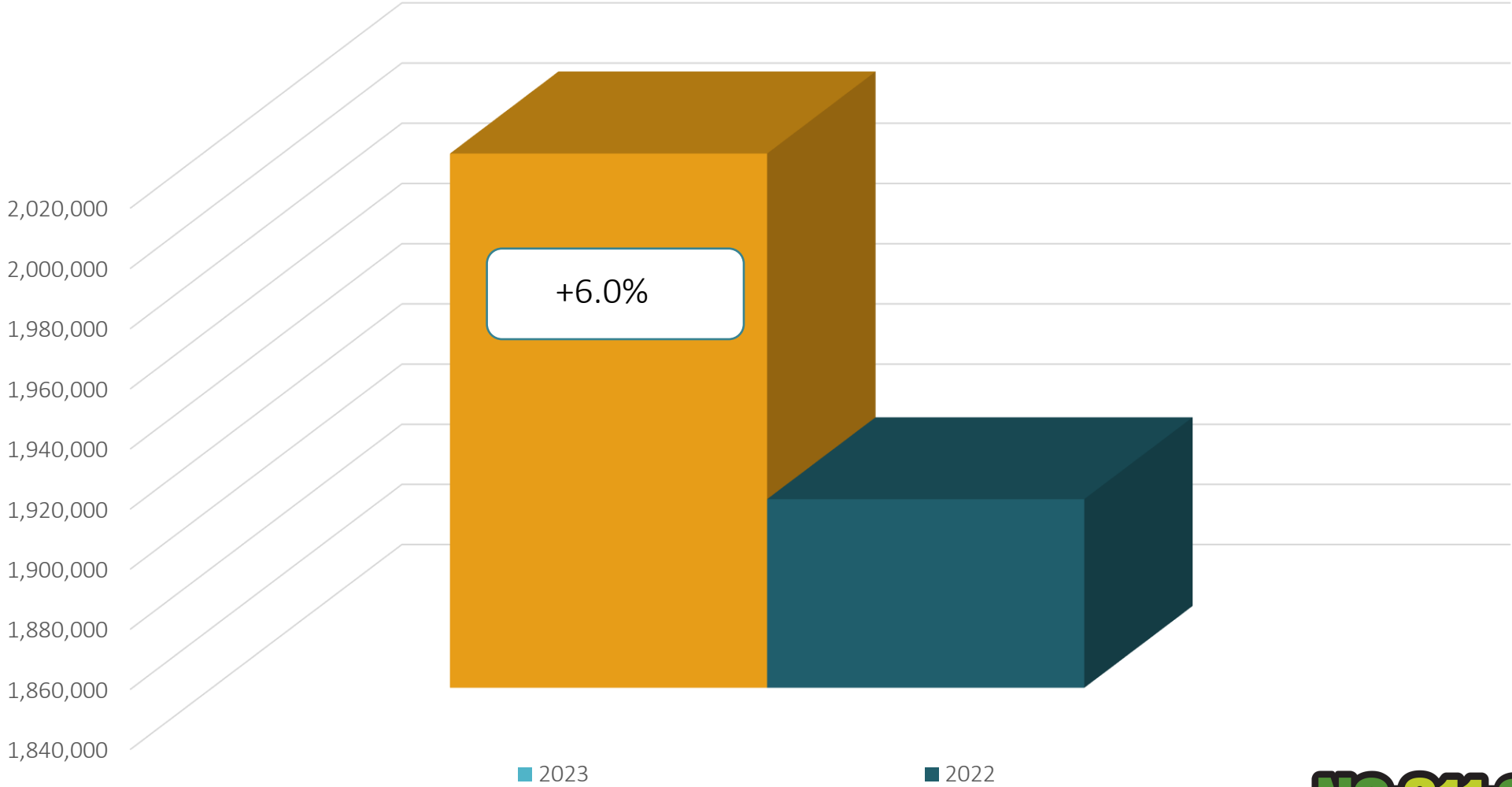


MTD September 2023 – 229,003 / 2022 - 219,532= +4.3%  
YTD 2023 – 2,017,623 / 2022 – 1,902,772 = +6.0 %  
Updates for Sept 2023 – (66,923) = 29.2% of volume / August 30.% = -.8% (Decrease the month before)



# Locate Requests for NC

## YTD 2023 vs 2022

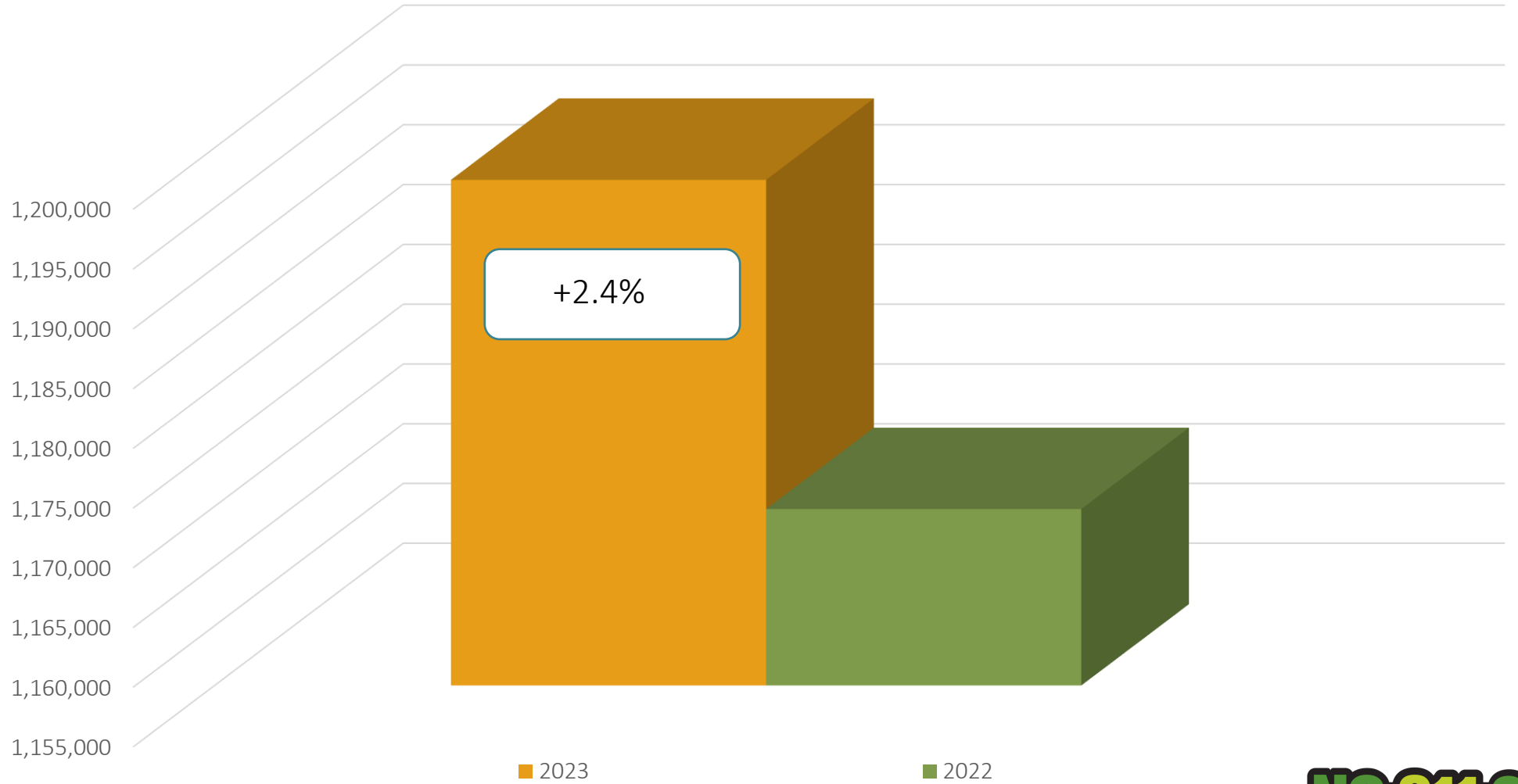


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# Transmissions for NC

## SEPT 2023 vs 2022

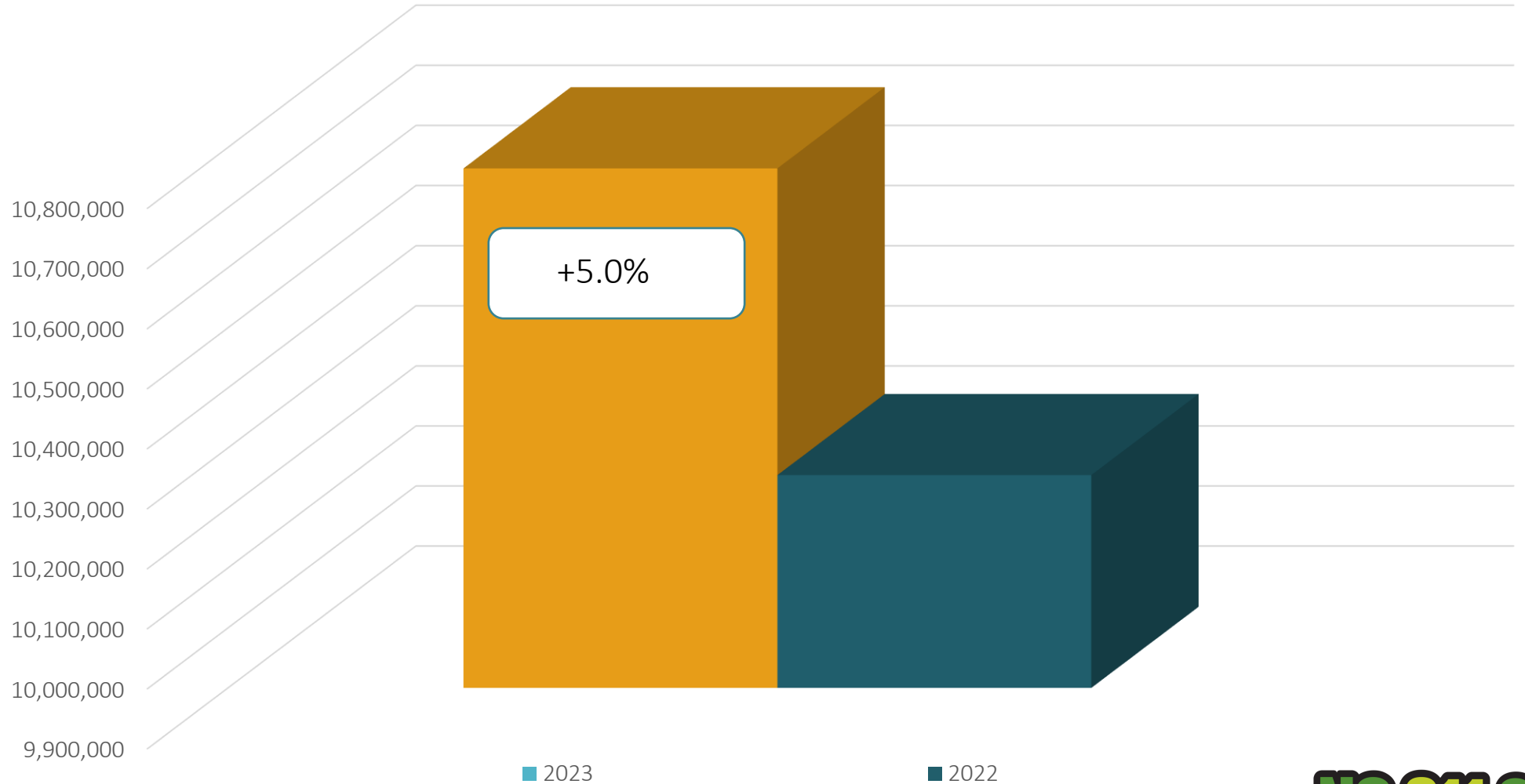


Transmissions MTD 2023 – 1,197,317 / 2022 – 1,169,779 = +2.4%  
Transmissions YTD 2023 – 10,764,966 / 2022 – 10,254,566 = +5.0%



# Transmissions for NC

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Transmissions MTD 2023 – 1,197,317 / 2022 – 1,169,779 = +2.4%  
Transmissions YTD 2023 – 10,764,966 / 2022 – 10,254,566 = +5.0%



# County Ticket Volume

## SEPT 2023 vs 2022

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	24	7	671	15	228	945
2023	24	8	721	16	161	930
	0.0%	14.3%	7.5%	6.7%	-29.4%	-1.6%
				Avg Locates per Day		47



# County Ticket Volume

## SEPT 2023 vs 2022

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	24	8	638	12	176	858
2023	30	12	634	8	94	778
	25.0%	50.0%	-0.6%	-33.3%	-46.6%	-9.3%
				Avg Locates per Day		39



# County Ticket Volume

# YTD vs Previous Year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	174	86	5572	146	1931	7909
2023	234	65	6630	156	1587	8672
	34.5%	-24.4%	19.0%	6.8%	-17.8%	9.6%
				Avg Locates per Day		46



# County Ticket Volume

# YTD vs Previous Year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	208	70	5389	137	1505	7309
2023	409	81	5775	213	1384	7862
	96.6%	15.7%	7.2%	55.5%	-8.0%	7.6%
				Avg Locates per Day		42





# County Ticket Distribution

<b>BURKE</b>	<b>930</b>
CONNELLY SPRINGS	113
DREXEL	18
GLEN ALPINE	2
HICKORY	45
HILDEBRAN	19
ICARD	3
JONAS RIDGE	4
LINVILLE	6
LONG VIEW	2
<b>MORGANTON</b>	<b>558</b>
RHODHISS	9
RUTHERFORD COLLEGE	4
SALEM	2
<b>VALDESE</b>	<b>141</b>



# County Ticket Distribution

<b>CALDWELL</b>	<b>778</b>
BLOWING ROCK	7
CAJAHS MOUNTAIN	2
GAMEWELL	9
<b>GRANITE FALLS</b>	<b>220</b>
HICKORY	12
HUDSON	77
KINGS CREEK	11
<b>LENOIR</b>	<b>421</b>
NORTHLAKES	2
SAW MILLS	7



# DAMAGES



**DIRT** Damage Information  
Reporting Tool

# Damages reported for September

NC-Alamance	44
NC-Alexander	5
NC-Bladen	3
NC-Brunswick	19
NC-Buncombe	21
NC-Burke	4
NC-Cabarrus	28
NC-Caldwell	1
NC-Carteret	4
NC-Caswell	1
NC-Catawba	24
NC-Chatham	7
NC-Cherokee	1
NC-Chowan	6
NC-Clay	1
NC-Cleveland	3
NC-Columbus	11
NC-Craven	12
NC-Cumberland	29
NC-Currituck	1
NC-Dare	2
NC-Davidson	15

NC-Davie	7
NC-Duplin	1
NC-Durham	87
NC-Edgecombe	3
NC-Forsyth	56
NC-Franklin	2
NC-Gaston	24
NC-Gates	6
NC-Granville	1
NC-Greene	1
NC-Guilford	46
NC-Halifax	1
NC-Harnett	29
NC-Haywood	1
NC-Henderson	17
NC-Hertford	1
NC-Hoke	9
NC-Iredell	41
NC-Jackson	1
NC-Johnston	13
NC-Lee	6
NC-Lenoir	10
NC-Lincoln	7
NC-Martin	2
NC-McDowell	3

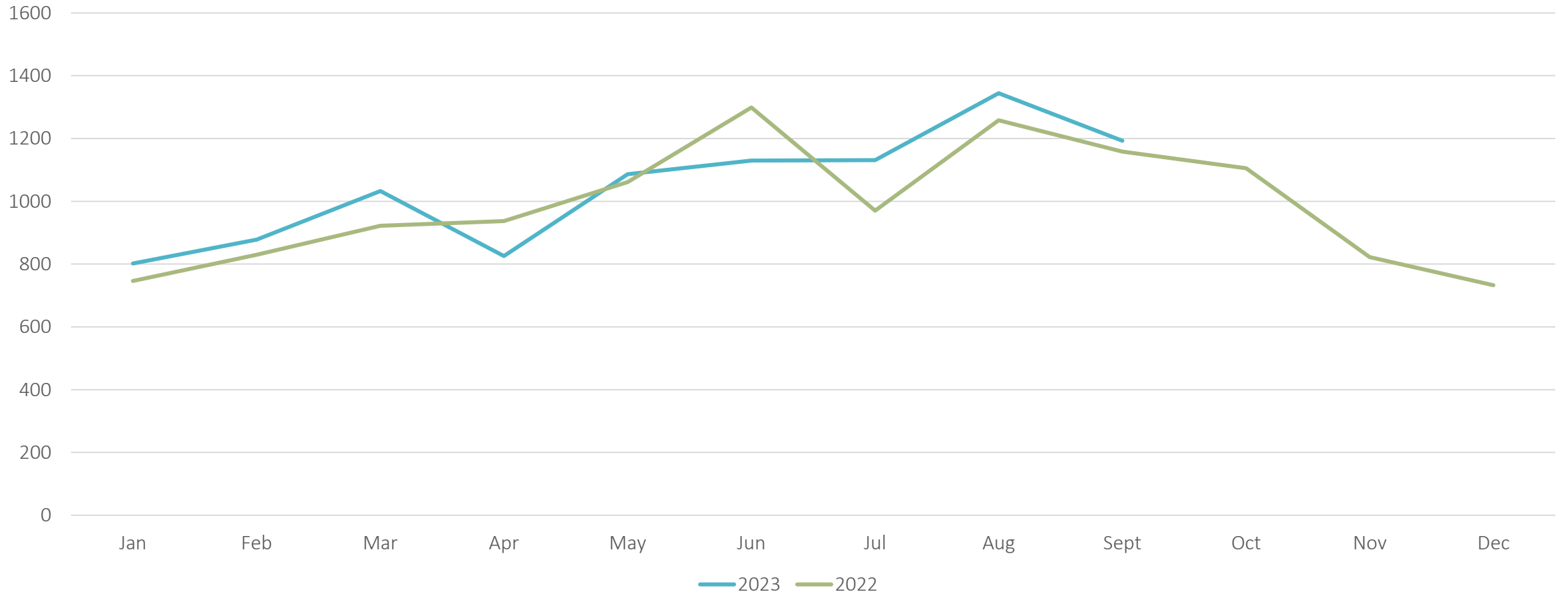
NC-Mecklenburg	170
NC-Montgomery	1
NC-Moore	13
NC-Nash	3
NC-New Hanover	12
NC-Northampton	1
NC-Onslow	23
NC-Orange	30
NC-Pender	8
NC-Person	5
NC-Pitt	17
NC-Randolph	8
NC-Robeson	6
NC-Rockingham	13
NC-Rowan	11
NC-Rutherford	5
NC-Sampson	2
NC-Scotland	3
NC-Stanly	2
NC-Stokes	3
NC-Surry	1
NC-Swain	1
NC-Union	35
NC-Wake	177
NC-Warren	3

NC-Watauga	1
NC-Wayne	13
NC-Wilson	6
NC-Yadkin	3

**Grand Total 1193**



# Damages in North Carolina 2022 vs 2023



# Top 10 Callers for -Burke

1	LKN UNDERGROUND	120
2	WILLIAMS ELECTRIC COMPANY	58
3	ULCS	43
4	AT&T UTILITY OPERATIONS	43
5	FIREBITT	42
6	DUKE ENERGY	27
7	CITY OF MORGANTON	25
8	UTILITY LINES CONSTRUCTION SERVICES, INC	22
9	MILLER PIPELINE	21
10	BIGHAM CABLE CONSTRUCTION, INC	19



# Top 10 Callers for - Caldwell

1	LKN UNDERGROUND	104
2	AT&T UTILITY OPERATIONS	39
3	UTILITY LINES CONSTRUCTION SERVICES, INC	28
4	ULCS	27
5	BIGHAM CABLE CONSTRUCTION, INC	25
6	BIGHAM CABLE CONSTRUCTION, INC	22
7	WESTERN CAROLINA SAFETY	21
8	CITY OF LENOIR	21
9	BIGHAM CABLE CONSTRUCTION	21
10	MILLER PIPELINE	21



# NC811 Tools to assist you

## REQUEST A LOCATE

Have utilities located for a single address, residence or business using Single Address Ticket.



## UPDATE YOUR LOCATE

Update Lite allows excavators to update a locate request.

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## REVISE A LOCATE TICKET

Revise will allow you to request a destroyed marks ticket, cancel a ticket, or request a 3-Hour notice for an existing notice.





# OUR NC811 EDUCATION TEAM

TYLER ROSS

Western Liaison





- A copy of this presentation is available at [www.ncucc.org](http://www.ncucc.org)
- If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.