



HAPPY
Thanksgiving

Monthly Update

November 2023

Cumberland County UCC

EVENTS IN NOVEMBER



STATE UCC MEETING



Tue 11/14/2023 10:00 AM - 12:00 PM
Dominion Energy
15 Overland Industrial Blvd, Asheville, NC

NCLRPC MEETING



Wed 11/15/2023 11:00 AM - 1:00 PM
NC811 Conference Center
5009 High Point Rd, Greensboro, NC





HONORING ALL WHO SERVED

VETERANS DAY

Friday, November 10th

(*). Holidays that fall on a Saturday will be honored on Friday if not already a holiday.



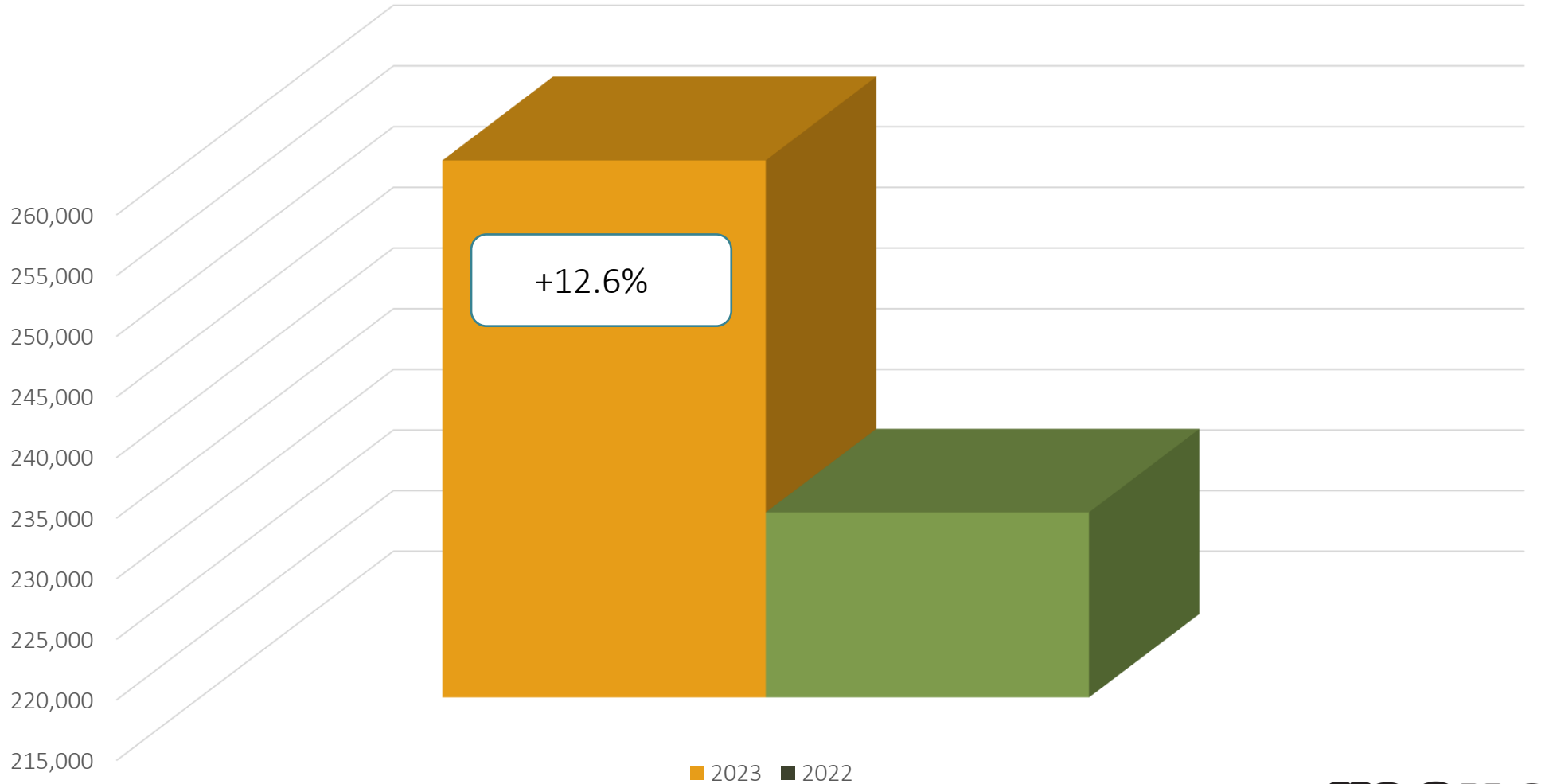


Thanksgiving and The Day After Thanksgiving Nov. 23 and the 24*

State Holidays are excluded from and not part of the three (3) working day notice, nor are they part of the life of the ticket in accordance with the NC General Statutes. NC811, Inc. will only process the following notifications on State Holidays: Emergencies, Damages, and 3-Hour Notices. NC811, Inc. is open and will accept and process all notifications on Observed Holidays which are indicated by an asterisk (*).

Locate Requests for NC

October 2023 vs 2022



MTD October 2023 – 259,285 / 2022 - 230,273= +12.6%

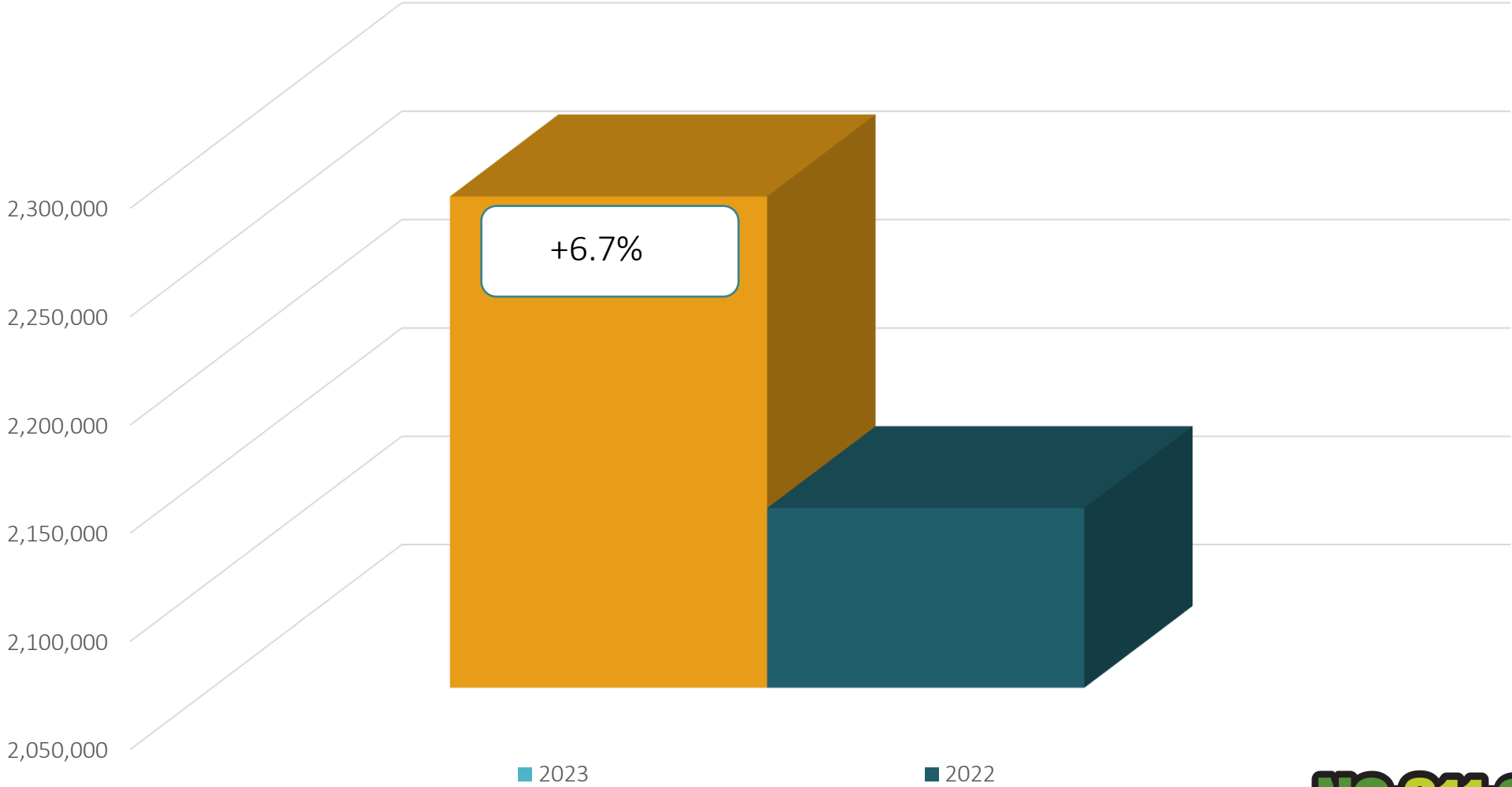
YTD 2023 – 2,276,908 / 2022 – 2,133,045= +6.7%

Updates for Oct 2023 – (76,043) = 29.3% of volume / Sept. 29.2% = +.1% (Increase the month before)



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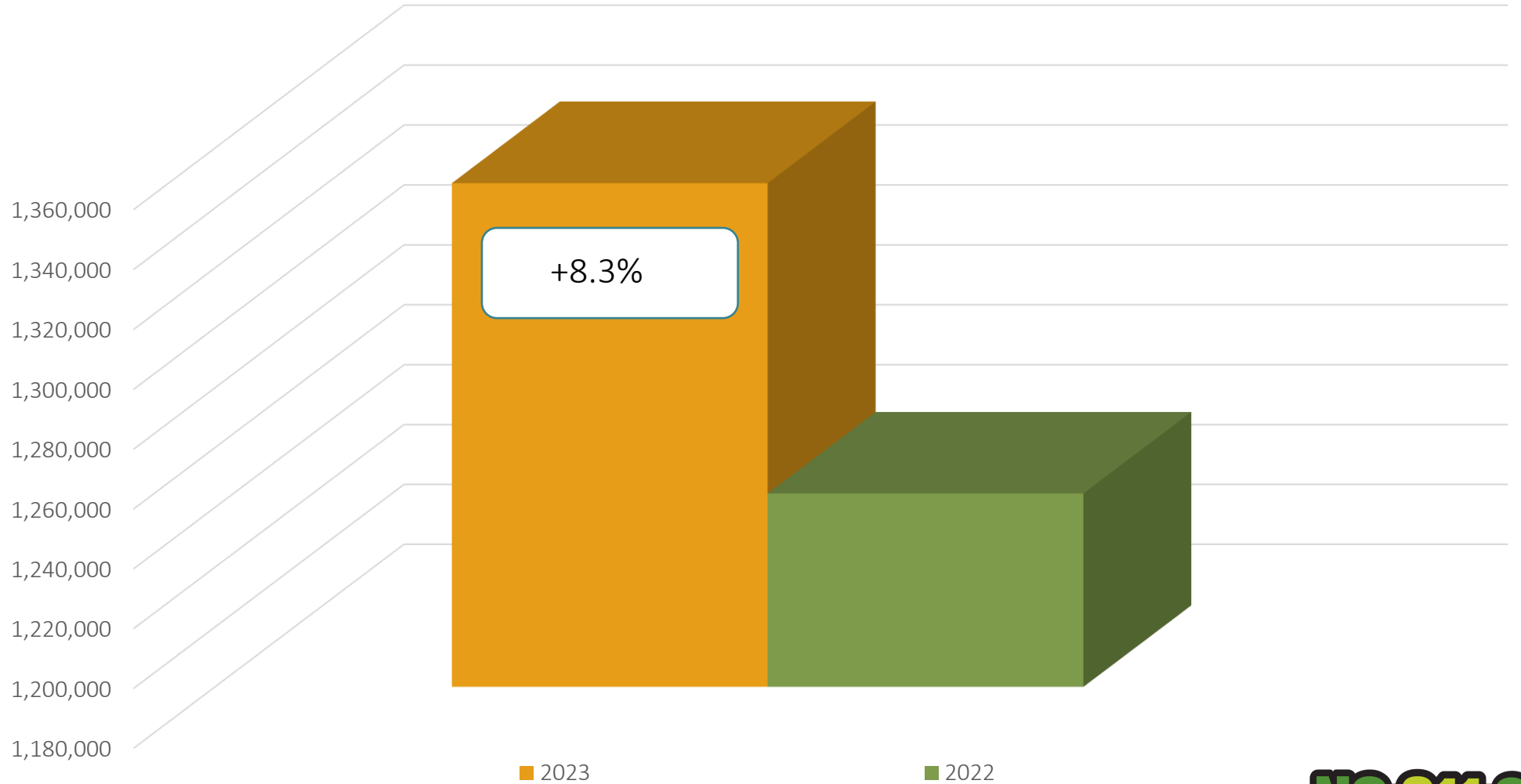


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Transmissions for NC

October 2023 vs 2022

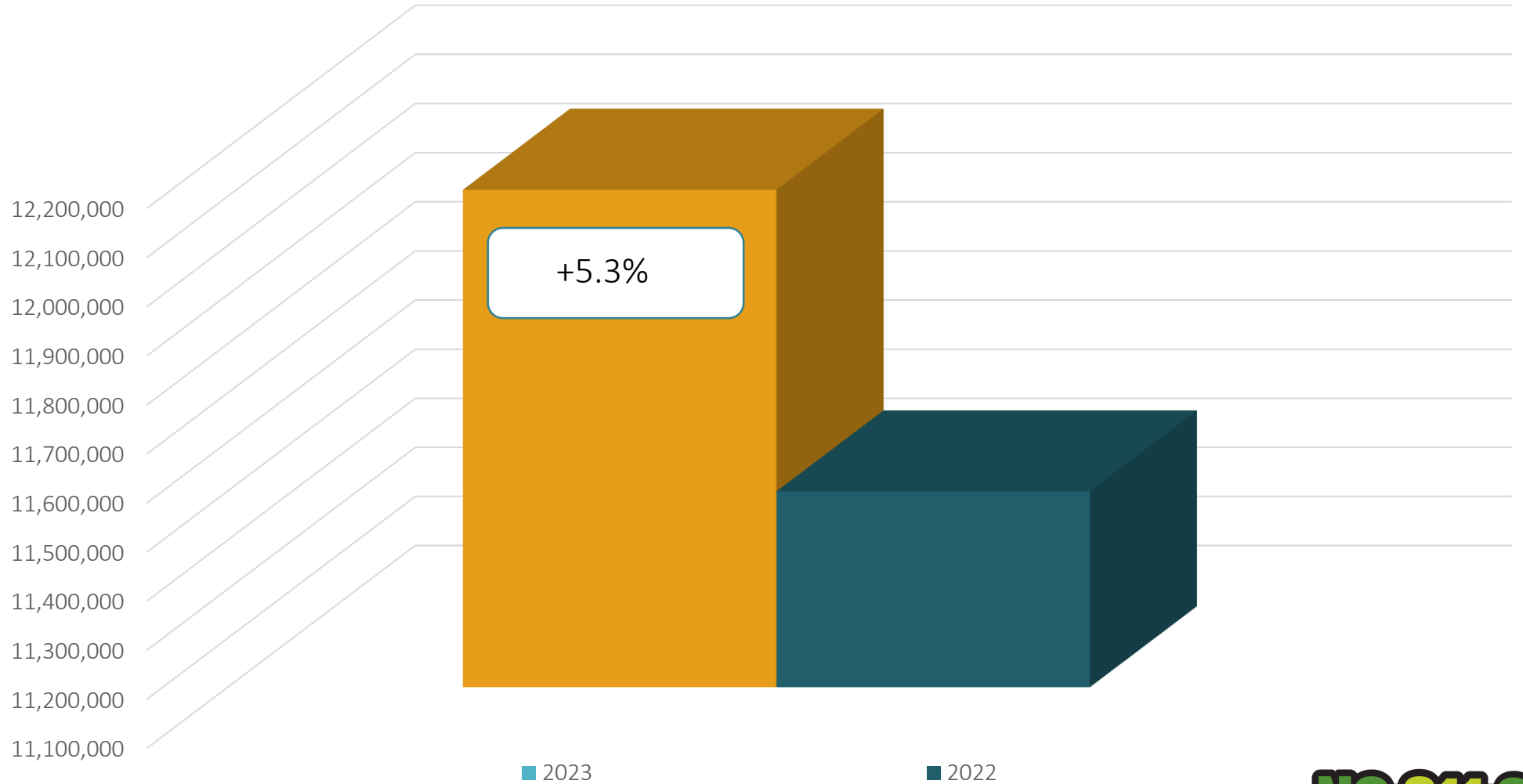


Transmissions MTD 2023 – 1,348,282 / 2022 – 1,244,657 = +8.3%
Transmissions YTD 2023 – 12,113,248 / 2022 – 11,499,223 = +5.3%



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County Ticket Volume

October 2023 vs 2022



Cumberland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	206	27	2817	107	1488	4645
2023	114	47	3979	66	2024	6230
+/- Var	-44.7%	74.1%	41.2%	-38.3%	36.0%	34.1%
		Avg Locates per Day				283

County Ticket Volume

YTD vs Previous Year



Cumberland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	2177	491	40835	838	14996	59337
2023	968	478	33395	495	15154	50490
+/- Var	-55.5%	-2.6%	-18.2%	-40.9%	1.1%	-14.9%
		Avg Locates per Day				239

County Ticket Distribution



County/Place	10 Oct
CUMBERLAND	6230
BEAVER CREEK	5
CEDAR CREEK	2
CLIFDALE	2
CUMBERLAND	7
EAST FAYETTEVILLE	1
EASTOVER	258
FALCON	102
FAYETTEVILLE	3879
FORT BRAGG	2
FORT LIBERTY	127
GODWIN	178
GRAYS CREEK	33

HAYMOUNT	1
HOPE MILLS	1167
LINDEN	57
PETERS CREEK	1
POPE AIR FORCE BASE	9
SKIBO	1
SPRING LAKE	204
STEDMAN	60
VANDER	36
WADE	98

DAMAGES



DIRT Damage Information
Reporting Tool

Damages reported for October



NC-Alamance	37
NC-Alexander	2
NC-Anson	1
NC-Ashe	1
NC-Bladen	6
NC-Brunswick	28
NC-Buncombe	30
NC-Burke	9
NC-Cabarrus	30
NC-Caldwell	4
NC-Carteret	7
NC-Catawba	22
NC-Chatham	11
NC-Chowan	2
NC-Clay	1
NC-Cleveland	9
NC-Columbus	6
NC-Craven	16
NC-Cumberland	41
NC-Currituck	5
NC-Dare	3
NC-Davidson	13



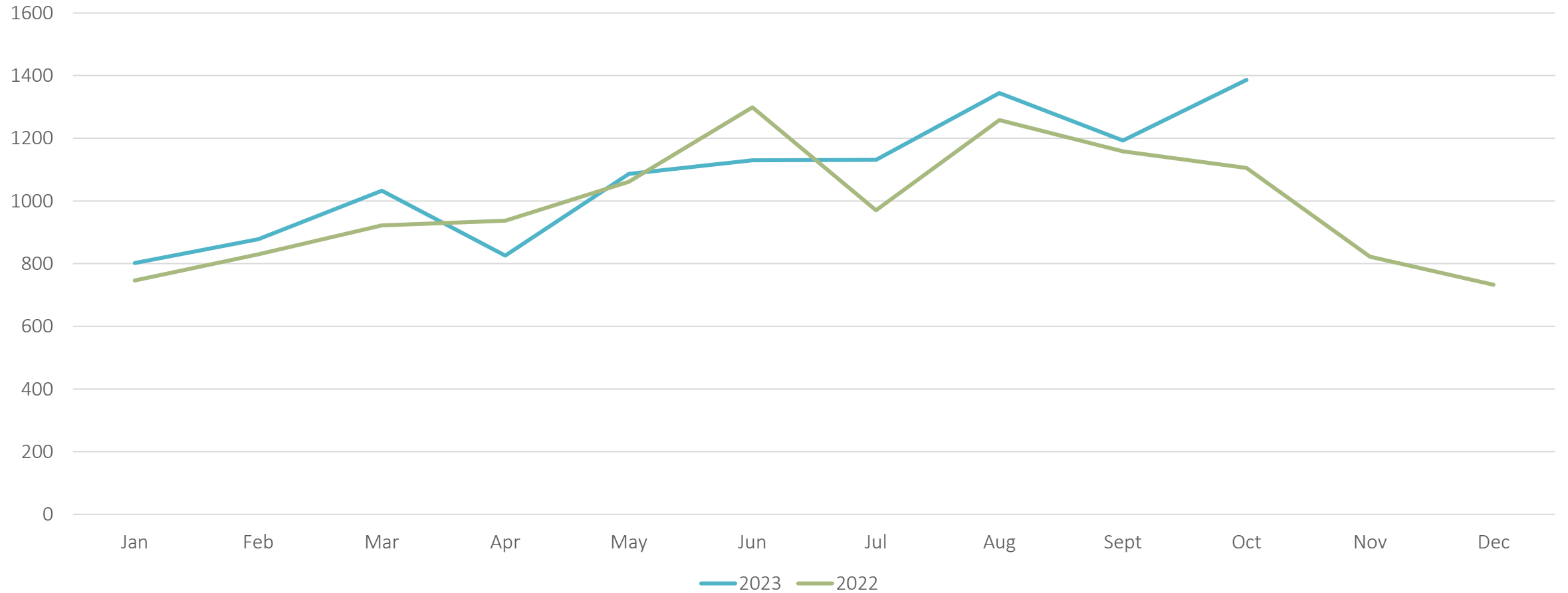
NC-Davie	7
NC-Duplin	4
NC-Durham	69
NC-Edgecombe	2
NC-Forsyth	60
NC-Franklin	6
NC-Gaston	38
NC-Gates	4
NC-Granville	5
NC-Greene	3
NC-Guilford	53
NC-Harnett	42
NC-Haywood	2
NC-Henderson	22
NC-Hoke	3
NC-Iredell	30
NC-Johnston	13
NC-Jones	1
NC-Lee	15
NC-Lenoir	6
NC-Lincoln	6
NC-Macon	2
NC-Madison	1
NC-McDowell	3
NC-Mecklenburg	202

NC-Montgomery	2
NC-Moore	9
NC-Nash	5
NC-New Hanover	21
NC-Northampton	3
NC-Onslow	14
NC-Orange	64
NC-Pasquotank	1
NC-Pender	8
NC-Person	3
NC-Pitt	18
NC-Polk	1
NC-Randolph	12
NC-Richmond	1
NC-Robeson	3
NC-Rockingham	9
NC-Rowan	17
NC-Rutherford	5
NC-Scotland	4
NC-Stanly	2
NC-Stokes	3
NC-Transylvania	3
NC-Union	34
NC-Vance	2
NC-Wake	235

NC-Warren	1
NC-Washington	1
NC-Wayne	12
NC-Wilkes	1
NC-Wilson	6
NC-Yadkin	2
NC-Yancey	1

Grand Total 1386

Damages in North Carolina 2022 vs 2023



Top 10 Callers for - Cumberland



Rank	Name	Totals
1	CABLE EAST, INC	405
2	RG COMMUNICATIONS, INC	368
3	MASTEC	356
4	JP PIPE INSTALLATION LLC	226
5	SOLUTIONS UNDERGROUND, LLC	210
6	S T WOOTEN CORPORATION	188
7	A & L CABLE SERVICES, INC	184
8	CANOS SERVICES, LLC	168
9	CINTERRA	166
10	CAVO BROADBAND COMMUNICATIONS, LLC	152
11	RLC	138
12	FAYETTEVILLE PWC	137
13	WG UNDERGROUND	130
14	S T WOOTEN CORPORATION	100
15	DPW	90

ATC's 19th Annual Tower Lighting

November 29, 2023, 7:00 pm - 8:30 pm

American Tobacco Campus

345 Blackwell St, Durham, NC 27701





OUR NC811 EDUCATION TEAM

ANN RUSHING

Education Manager





OUR NC811 EDUCATION TEAM

HOWARD COREY

Eastern Liaison



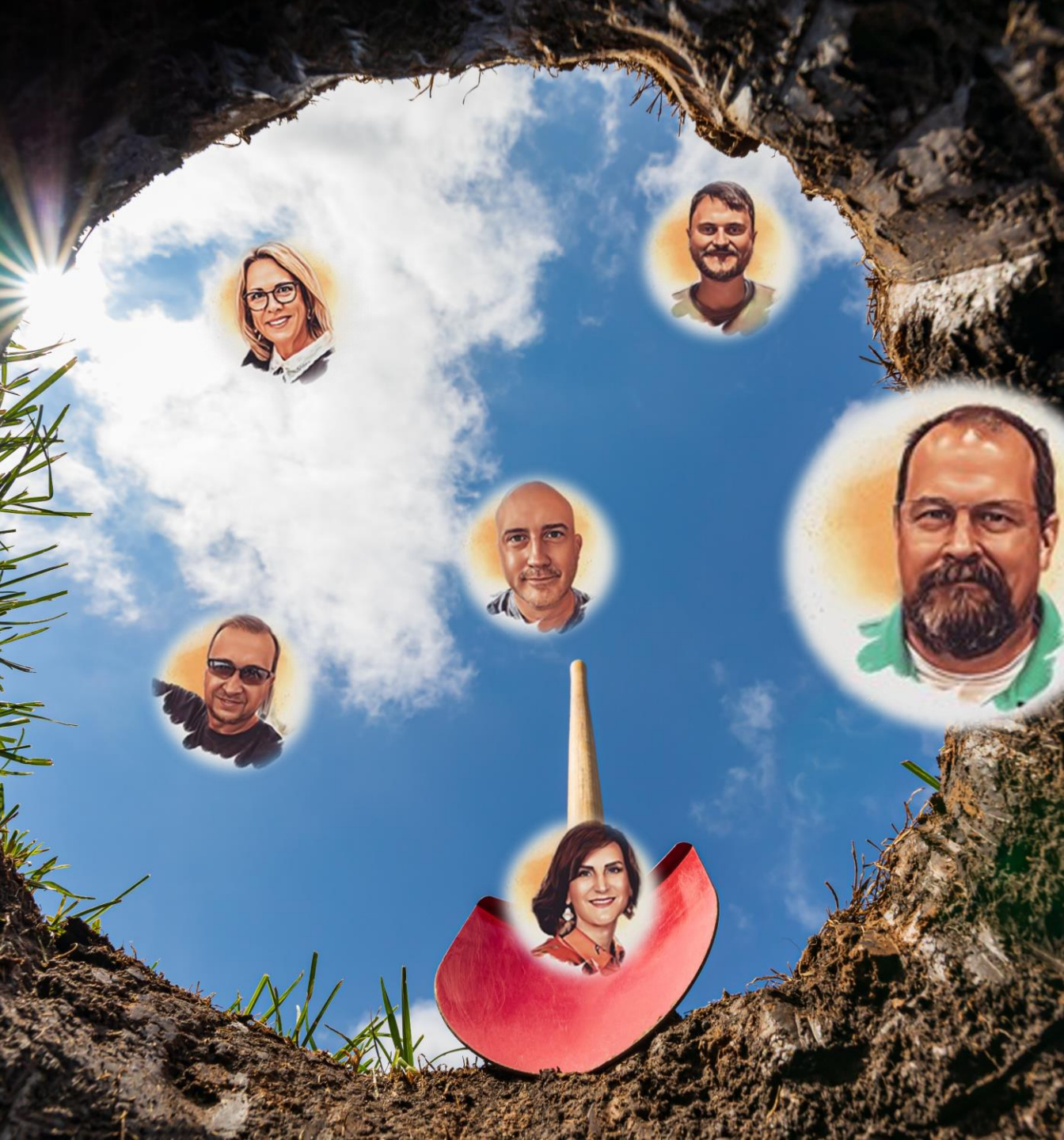


OUR NC811 EDUCATION TEAM

STEVEN MOORE

Media Relation Specialist





OUR NC811 EDUCATION TEAM

PARRISH REDDICK

Piedmont Liaison





OUR NC811 EDUCATION TEAM

TAMI GROVES

Southwest Liaison





OUR NC811 EDUCATION TEAM

TYLER ROSS

Western Liaison





- A copy of this presentation is available at www.ncucc.org
- If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.