



MONTHLY UPDATE

OCTOBER 2023

Wake UCC

EVENTS IN OCTOBER



Breast Cancer Facts

- In the US, 1 in 8 women will be diagnosed with breast cancer in their lifetime.
- A man's lifetime risk of breast cancer is about 1 in 1,000.
- Getting a mammogram can help reduce the number of deaths from breast cancer by 30 to 40% among women ages 40 to 70



During this month NC811 has changed all of our social media icons to pink and the background of our website is pink as well.

#breastcancerawarenessmonth

UNDERGROUND DAMAGE PREVENTION REVIEW BOARD MEETING

Tuesday, October 17, 2023 10:00 AM to 5:00 PM

5009 High Point Road
at NC811 Event Center
Greensboro, NC

For more information

Call: 919-670-4114

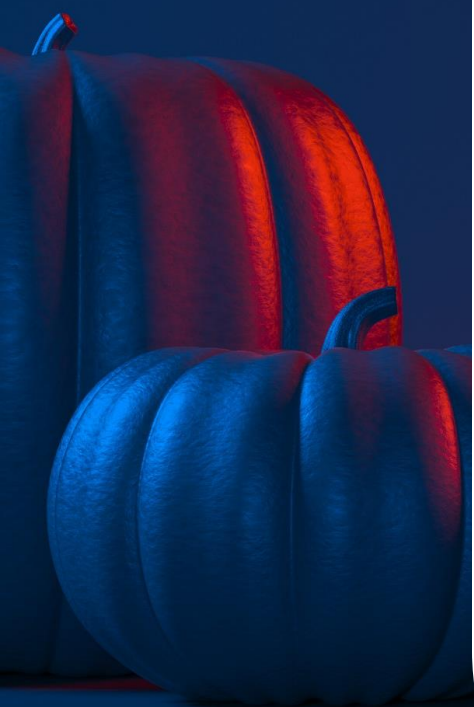
Email: UDPRB@nc.gov

Agenda: This is an in-person meeting. For more information, please contact the Board Administrator at udprb@nc.gov or by calling 919-670-4114.

Meeting Type: in person

To join meeting: Call 1-984-204-1487 and enter the following conference ID: 836 107 488#





NC811 BOARD MEETING

Friday, October 20, 2023 8:00 AM to 12:00 PM

Embassy Suites by Hilton Wilmington Riverfront,
9 Estell Lee Place, Wilmington, NC, 28401

Contact Stephanie Brown at stephanie@nc811.org for attendance.



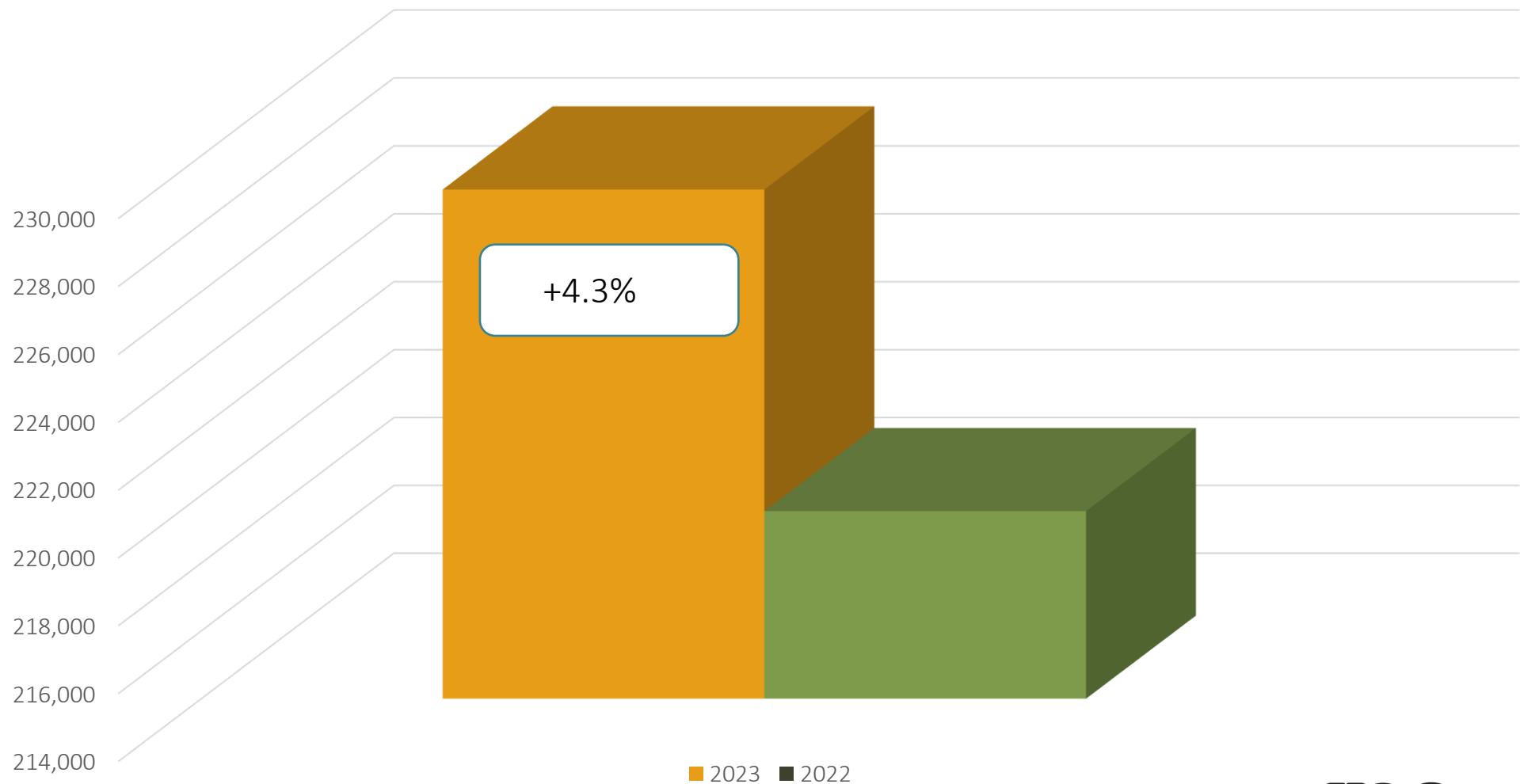
NC811 Data

Locate requests, transmissions, county ticket volume and distribution



Locate Requests for NC

SEPT 2023 vs 2022

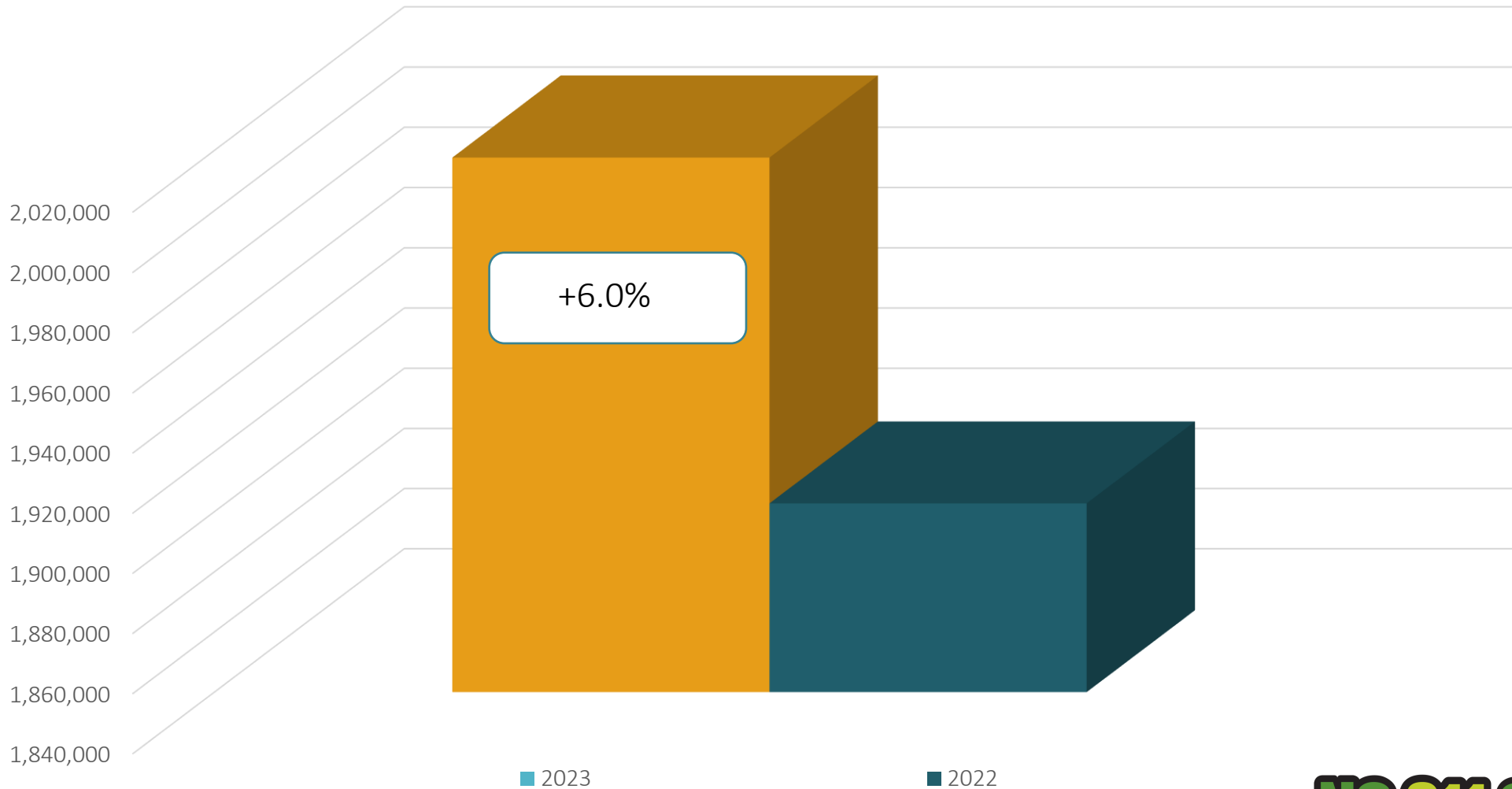


MTD September 2023 – 229,003 / 2022 - 219,532= +4.3%
YTD 2023 – 2,017,623 / 2022 – 1,902,772 = +6.0 %
Updates for Sept 2023 – (66,923) = 29.2% of volume / August 30.% = -.8% (Decrease the month before)



Locate Requests for NC

YTD 2023 vs 2022

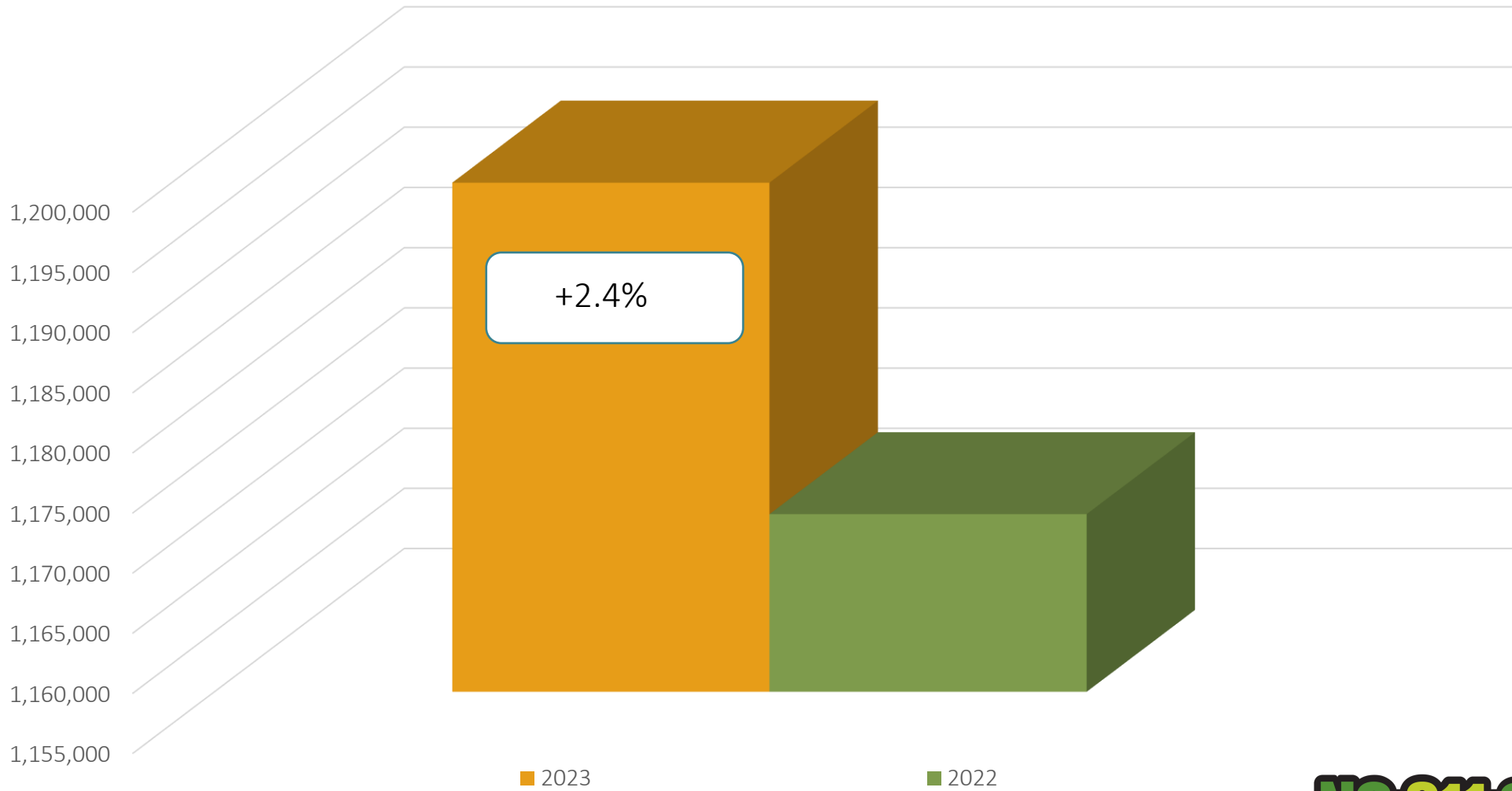


MTD September 2023 – 229,003 / 2022 - 219,532= +4.3%
YTD 2023 – 2,017,623 / 2022 – 1,902,772 = +6.0 %
Updates for Sept 2023 – (66,923) = 29.2% of volume / August 30.% = -.8% (Decrease the month before)



Transmissions for NC

SEPT 2023 vs 2022

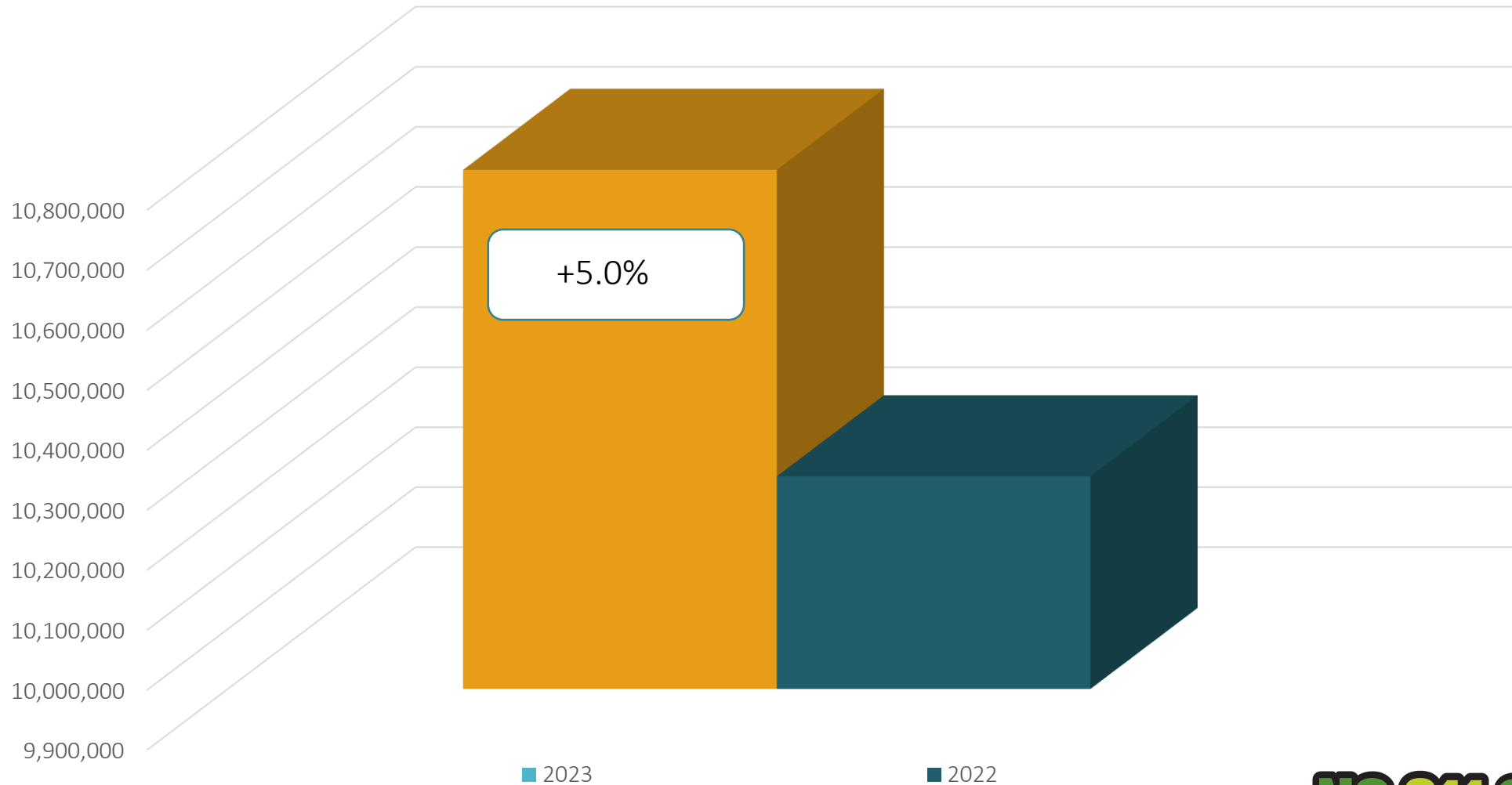


Transmissions MTD 2023 – 1,197,317 / 2022 – 1,169,779= +2.4%
Transmissions YTD 2023 – 10,764,966/ 2022 – 10,254,566 = +5.0%



Transmissions for NC

YTD 2023 vs 2022



Transmissions MTD 2023 – 1,197,317 / 2022 – 1,169,779= +2.4%
Transmissions YTD 2023 – 10,764,966/ 2022 – 10,254,566 = +5.0%



County Ticket Volume

SEPT 2023 vs 2022

Wake	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	1348	222	17752	491	8739	28552
2023	2168	142	18581	767	10170	31828
	60.8%	-36.0%	4.7%	56.2%	16.4%	11.5%
				Locates per day		1591

County Ticket Volume

YTD vs Previous Year

Wake	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	11227	1871	157824	4258	71007	246187
2023	15855	2067	157745	5107	82864	263638
	41.2%	10.5%	-0.1%	19.9%	16.7%	7.1%

County Ticket Distribution

WAKE	31828
ANGIER	153
APEX	2870
CARY	3334
CLAYTON	19
DURHAM	134
EAGLE ROCK	23
FUQUAY VARINA	2418
GARNER	1593
HOLLY SPRINGS	1487
KNIGHTDALE	951
MORRISVILLE	726
NEW HILL	91
RALEIGH	13426
ROLESVILLE	274
WAKE FOREST	2099
WENDELL	1288
WILLOW SPRINGS	209
ZEBULON	716



Top 10 Callers for -

1	AT&T UTILITY OPERATIONS	2126
2	PRINCE TELECOM	2111
3	INFRASTRUCTURE TECHNOLOGY SERVICES	2081
4	RG COMMUNICATIONS, INC	1341
5	MASTEC	1308
6	PIKE ELECTRIC	1123
7	R H UNDERGROUND, LLC	924
8	SOUTHEAST CONNECTIONS, LLC	571
9	ALL SIGNAL SOLUTION, INC	504
10	Z BROS DRILLING	494



DAMAGES



DIRT Damage Information
Reporting Tool

Damages reported for September

NC-Alamance	44
NC-Alexander	5
NC-Bladen	3
NC-Brunswick	19
NC-Buncombe	21
NC-Burke	4
NC-Cabarrus	28
NC-Caldwell	1
NC-Carteret	4
NC-Caswell	1
NC-Catawba	24
NC-Chatham	7
NC-Cherokee	1
NC-Chowan	6
NC-Clay	1
NC-Cleveland	3
NC-Columbus	11
NC-Craven	12
NC-Cumberland	29
NC-Currituck	1
NC-Dare	2
NC-Davidson	15

NC-Davie	7
NC-Duplin	1
NC-Durham	87
NC-Edgecombe	3
NC-Forsyth	56
NC-Franklin	2
NC-Gaston	24
NC-Gates	6
NC-Granville	1
NC-Greene	1
NC-Guilford	46
NC-Halifax	1
NC-Harnett	29
NC-Haywood	1
NC-Henderson	17
NC-Hertford	1
NC-Hoke	9
NC-Iredell	41
NC-Jackson	1
NC-Johnston	13
NC-Lee	6
NC-Lenoir	10
NC-Lincoln	7
NC-Martin	2
NC-McDowell	3

Grand Total 1193

NC-Mecklenburg	170
NC-Montgomery	1
NC-Moore	13
NC-Nash	3
NC-New Hanover	12
NC-Northampton	1
NC-Onslow	23
NC-Orange	30
NC-Pender	8
NC-Person	5
NC-Pitt	17
NC-Randolph	8
NC-Robeson	6
NC-Rockingham	13
NC-Rowan	11
NC-Rutherford	5
NC-Sampson	2
NC-Scotland	3
NC-Stanly	2
NC-Stokes	3
NC-Surry	1
NC-Swain	1
NC-Union	35
NC-Wake	177
NC-Warren	3

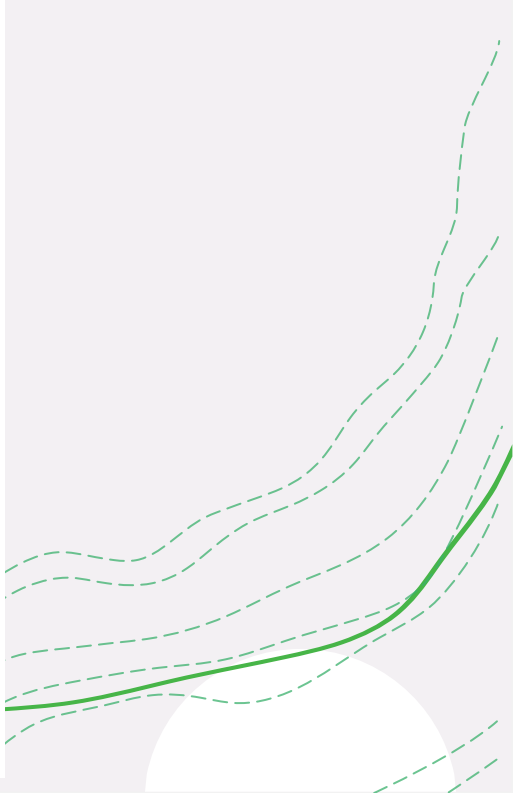
NC-Watauga	1
NC-Wayne	13
NC-Wilson	6
NC-Yadkin	3



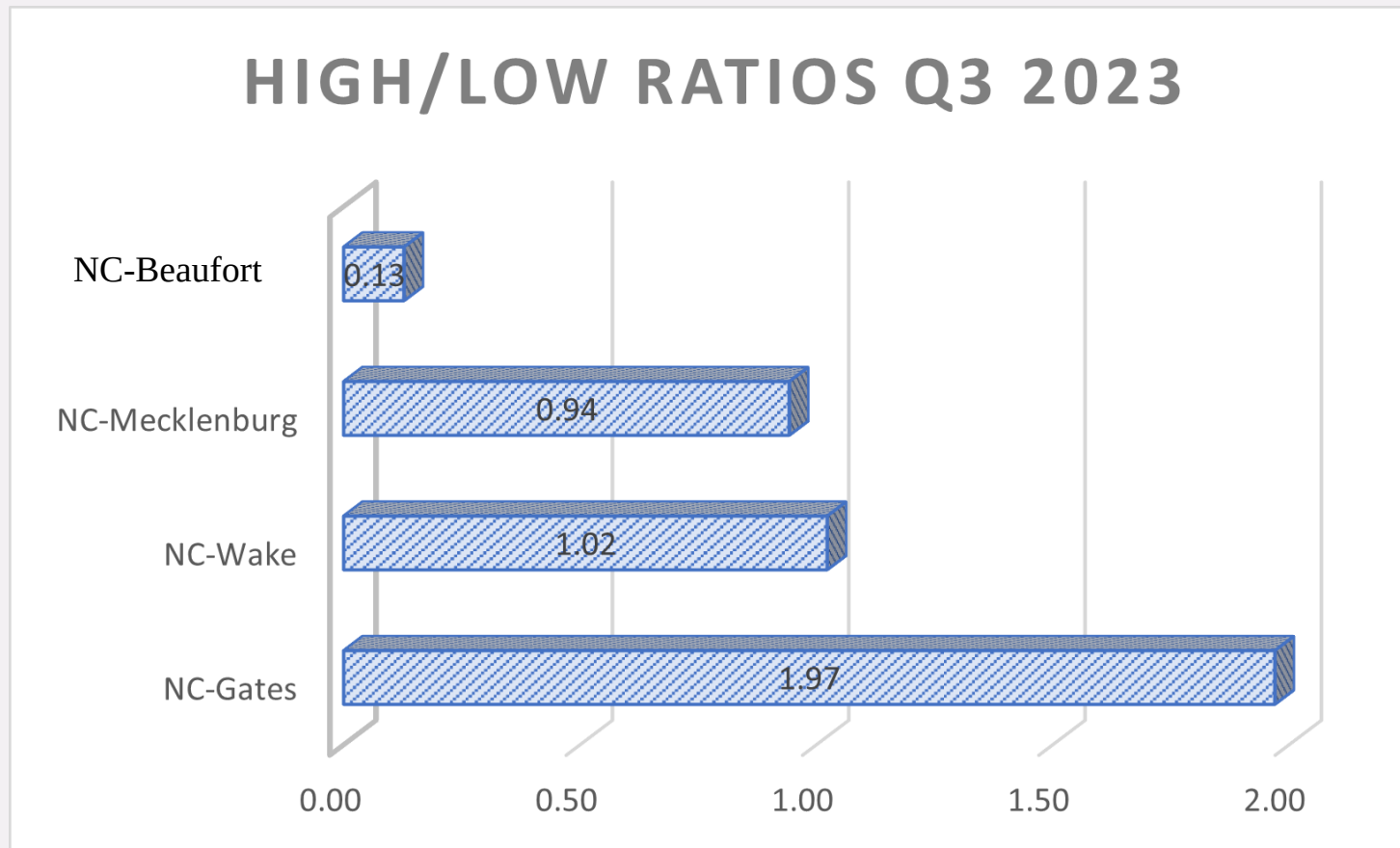
DIRT Damages Per County

- + The next slide is busy but tells an important story.
- + The industry tends to track damages by ratio of damages by thousand tickets and damages by thousand transmissions.
- + By tracking this ratio monthly, we can trend each county over time to see if the ratio is rising or falling.
- + A ratio is more accurate than straight damages because it takes into account the volume which can vary in rate of change by county.

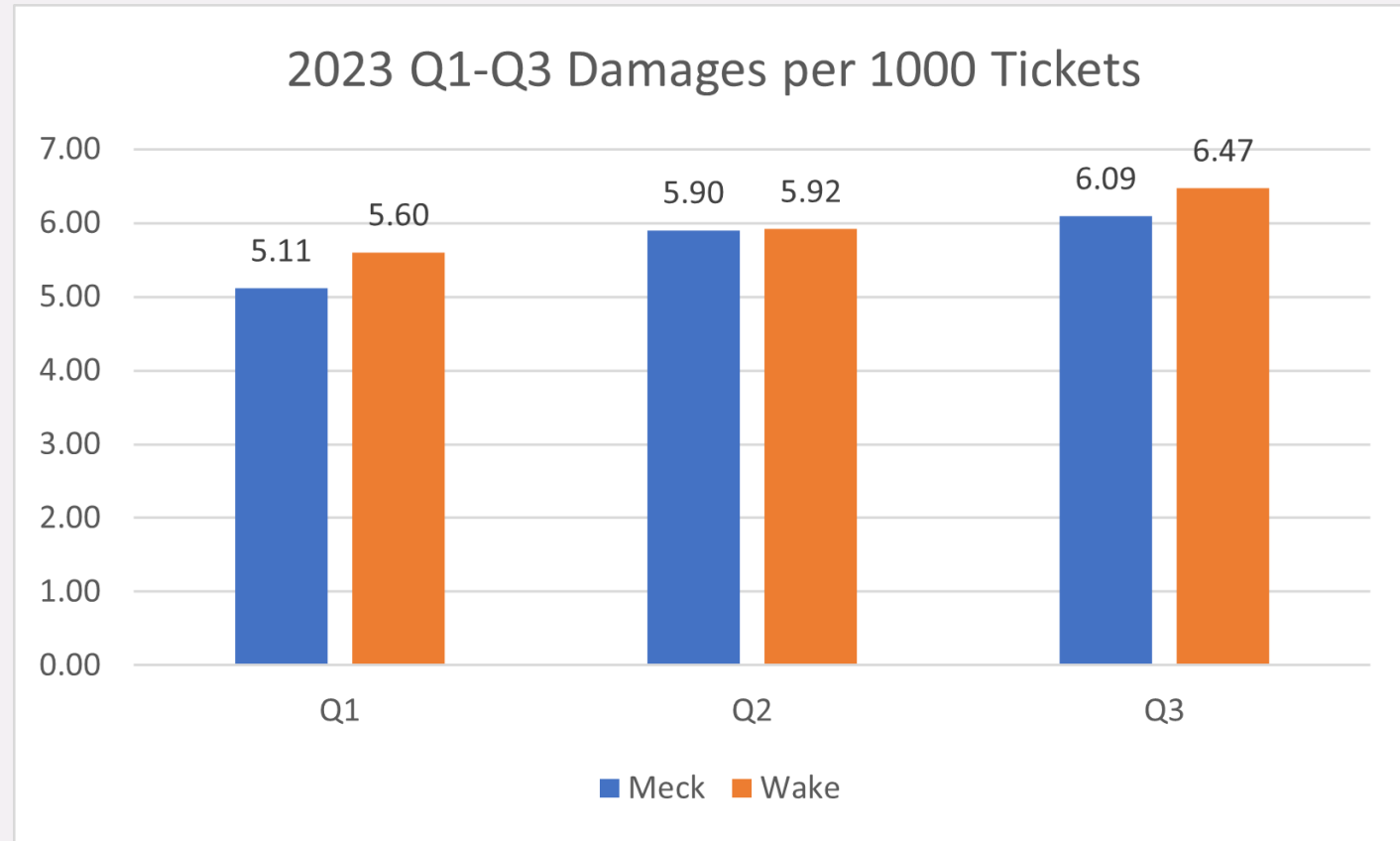
Row Labels	Count	County	q3 tickets	q3 trans	per1000 tck	per 1000 trans
Grand Total	3709	GRAND TOTAL	692463	3715426	5.36	1.00
NC-Wake	605	WAKE	93462	591550	6.47	1.02
NC-Mecklenburg	527	MECKLENBURG	86546	559108	6.09	0.94
NC-Durham	214	DURHAM	26537	189647	8.06	1.13
NC-Guilford	164	GUILFORD	29174	171581	5.62	0.96
NC-Forsyth	149	FORSYTH	25444	133894	5.86	1.11
NC-Alamance	139	ALAMANCE	16271	78771	8.54	1.76
NC-Union	120	UNION	16466	84875	7.29	1.41
NC-Orange	105	ORANGE	15287	77608	6.87	1.35
NC-Cumberland	104	CUMBERLAND	16717	91872	6.22	1.13
NC-Iredell	103	IREDELL	20487	105334	5.03	0.98
NC-Pitt	87	PITT	11405	70721	7.63	1.23
NC-Cabarrus	84	CABARRUS	15533	82436	5.41	1.02
NC-Harnett	84	HARNETT	11596	56652	7.24	1.48
NC-Onslow	72	ONSLow	9365	45370	7.69	1.59
NC-Catawba	66	CATAWBA	10641	58960	6.20	1.12
NC-Craven	59	CRAVEN	8186	52088	7.21	1.13
NC-Gaston	58	GASTON	11634	60154	4.99	0.96
NC-Johnston	57	JOHNSTON	14196	69583	4.02	0.82
NC-Buncombe	54	BUNCOMBE	12695	78461	4.25	0.69
NC-Davidson	48	DAVIDSON	8902	41084	5.39	1.17
NC-New Hanover	47	NEW HANOVER	12749	68811	3.69	0.68
NC-Brunswick	41	BRUNSWICK	15862	73645	2.58	0.56
NC-Moore	41	MOORE	6601	28745	6.21	1.43
NC-Randolph	36	RANDOLPH	8539	38419	4.22	0.94
NC-Chatham	35	CHATHAM	5985	28004	5.85	1.25
NC-Rowan	35	ROWAN	7638	37317	4.58	0.94
NC-Robeson	32	ROBESON	9636	42464	3.32	0.75
NC-Henderson	31	HENDERSON	7849	39160	0.64	0.79
NC-Wayne	30	WAYNE	5709	28302	5.25	1.06
NC-Lee	27	LEE	4603	28490	5.87	0.95
NC-Pender	27	PENDER	8180	38684	3.30	0.70
NC-Chowan	23	CHOWAN	1318	5737	17.45	4.01
NC-Rockingham	21	ROCKINGHAM	6338	23937	3.31	0.88
NC-Columbus	19	COLUMBUS	4236	18830	4.49	1.01
NC-Lenoir	18	LENOIR	2652	12422	6.79	1.45
NC-Davie	17	DAVIE	4734	21546	3.59	0.79
NC-Hoke	17	HOKE	3995	15523	4.26	1.10
NC-Carteret	15	CARTERET	4168	18649	3.60	0.80
NC-Franklin	14	FRANKLIN	4805	19209	2.91	0.73
NC-Lincoln	13	LINCOLN	5127	24178	2.54	0.54
NC-Gates	12	GATES	1662	6092	7.22	1.97
NC-Rutherford	12	RUTHERFORD	3475	13313	3.45	0.90
NC-Wilson	12	WILSON	2582	8345	4.65	1.44
NC-Cleveland	11	CLEVELAND	4520	23315	2.43	0.47
NC-Dare	11	DARE	5031	22189	2.19	0.50
NC-Nash	11	NASH	4548	23261	2.42	0.47
NC-Stokes	11	STOKES	2271	7332	4.84	1.50
NC-Caswell	10	CASWELL	2478	7327	4.04	1.36
NC-Haywood	10	HAYWOOD	2195	8816	4.56	1.13
NC-Person	9	PERSON	2520	8240	3.55	1.08
NC-Alexander	8	ALEXANDER	1344	6080	5.95	1.32
NC-Bladen	8	BLADEN	4336	14855	1.85	0.54
NC-Duplin	8	DUPLIN	2729	10733	2.93	0.75
NC-Jackson	8	JACKSON	1688	6023	4.74	1.33
NC-McDowell	8	MCDOWELL	1276	4949	6.27	1.62
NC-Sampson	8	SAMPSON	3357	11782	2.38	0.68
NC-Burke	7	BURKE	2784	15160	2.51	9.17
NC-Caldwell	7	CALDWELL	2599	10873	2.69	0.64
NC-Currituck	7	CURRITUCK	2650	12208	1.39	0.57
NC-Edgecombe	7	EDGECOMBE	2221	12577	3.15	0.56
NC-Granville	6	GRANVILLE	2345	8704	2.56	0.69
NC-Surry	6	SURRY	4037	16376	1.49	0.37
NC-Warren	6	WARREN	1209	3830	0.06	1.57
NC-Halifax	5	HALIFAX	1907	8653	2.62	0.58
NC-Hertford	5	HERTFORD	701	2647	7.13	1.89
NC-Montgomery	5	MONTGOMERY	1259	4210	3.97	1.19
NC-Watauga	5	WATAUGA	1786	6208	2.80	0.81
NC-Yadkin	5	YADKIN	1906	6476	2.62	0.77
NC-Cherokee	4	CHEROKEE	1012	2337	3.95	1.71
NC-Macon	4	MACON	1173	3686	3.41	1.09
NC-Scotland	4	SCOTLAND	1455	6585	2.75	0.61
NC-Stanly	4	STANLY	3836	13666	1.04	0.29
NC-Anson	2	ANSON	782	3157	2.56	0.63
NC-Clay	2	CLAY	766	2425	2.61	0.82
NC-Greene	2	GREENE	767	3259	2.61	0.61
NC-Martin	2	MARTIN	2390	10140	0.84	0.20
NC-Pasquotank	2	PASQUOTANK	2063	9573	0.97	0.21
NC-Swain	2	SWAIN	1454	4790	1.38	0.42
NC-Wilkes	2	WILKES	1954	7816	1.02	0.26
NC-Ashe	1	ASHE	1079	3766	0.93	0.27
NC-Avery	1	AVERY	533	1839	1.88	0.54
NC-Beaufort	1	BEAUFORT	1881	7842	0.53	0.13
NC-Camden	1	CAMDEN	535	2344	1.87	0.43
NC-Graham	1	GRAHAM	443	836	2.26	1.20
NC-Madison	1	MADISON	584	1341	1.71	0.75
NC-Mitchell	1	MITCHELL	224	730	4.46	1.37
NC-Northampton	1	NORTHAMPTON	1333	5144	0.75	0.19
NC-Pamlico	1	PAMLICO	850	3328	1.18	0.30
NC-Perquimans	1	PERQUIMANS	758	2903	1.32	0.34
NC-Polk	1	POLK	1061	3975	0.94	0.25
NC-Richmond	1	RICHMOND	1297	5649	0.77	0.18
NC-Vance	1	VANCE	1539	5800	0.65	0.17



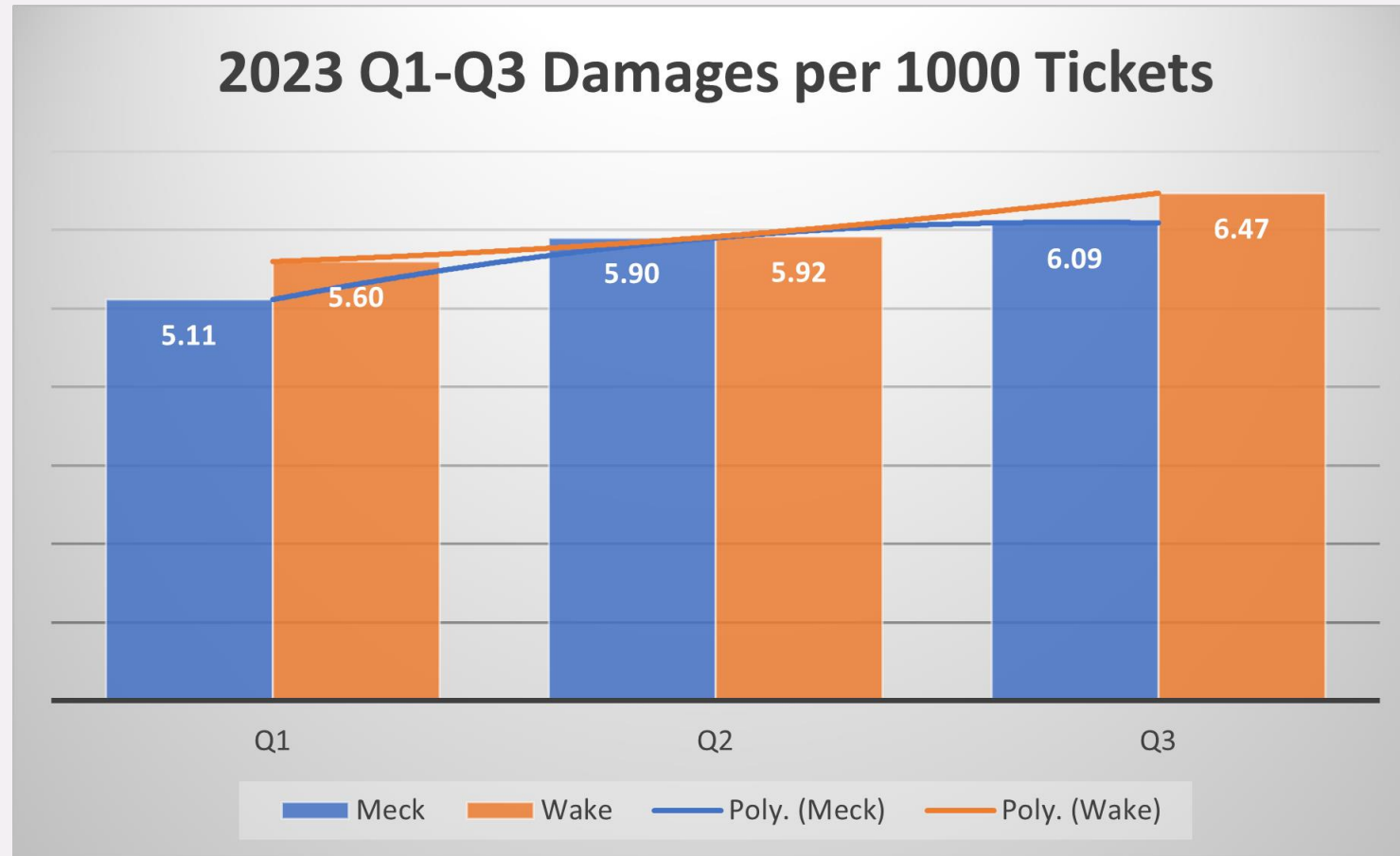
Data can be used to compare a ratio against the high and low. In this case, damages per 1000 transmissions...



...Or tracking the trend of a county can be done against another county, Q by Q



It Can Include Trendlines...



NC811 Tools to assist you

REQUEST A LOCATE

Have utilities located for a single address, residence or business using Single Address Ticket.



UPDATE YOUR LOCATE

Update Lite allows excavators to update a locate request.

...



REVISE A LOCATE TICKET

Revise will allow you to request a destroyed marks ticket, cancel a ticket, or request a 3-Hour notice for an existing notice.



OUR NC811 EDUCATION TEAM

PARRISH REDDICK

Piedmont Liaison





- A copy of this presentation is available at www.ncucc.org
- If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

Wake County UCC Breakfast

UCC Sign-In Sheet

County: Wake

Date: 10/31/2023

Name	Company	Email	Phone Number
Arthur Simms	Raleigh water	Arthur	919-286-9790
Anthony Grabowski	Raleigh Water	anthony.grabowski@raleighnc.gov	(919) 426-8803
SAL KRUTSA	TOWN OF CARY	SALVATORE.KRUTSA@CARYNC.GOV	919.530-0828
David Pearce	Duke Energy	David.Pearce@Duke-Energy.com	919-219-5419
Chris W. Brooks	ITS	cbrooks@its-nc.com	919-685-2502
Anitra Boone	Raleigh Water	Anitra.boone@raleighnc.gov	919-745-7922
Jesse Fogg Jr.	Dominion Energy		252-226-6211
Stephen Welgos	RALEIGH WATER	STEPHEN.WELGOS@RALEIGHNC.GOV	919 302 4181
William R. Harris	Town of Cary	William.Harris@CaryNC.gov	919-561-3482
Bonnie Young	D.P.N.C.	bonnie.young@domhwy.com	252-432-1696
Frederick Hawley	Town of Cary	frederick.hawley@CaryNC.gov	919 323-0718
Nash Hardy	Hardy Landscapes Inc	hardylandscapes@yahoo.com	919-669-0477
JEFFREY FUND	DOMINION ENERGY	jeffrey.fund@dominioneenergy.com	803-944-4059
Sandra Johnson	Dominion Energy		919-836-2421
Ann Rushing	NC811	annrushing@nc811.org	336-944-5518
Justus Everett	ABE Utilities	j53@ABEUtilities.com	919-427-0537
Desmond Whitfield	City of Raleigh		919-278-6633
Scott Hawkins	Google Fiber		704-207-5887
Louis Panzer	NC811	louis@nc811.org	336-707-1736

online {

Wake County UCC Breakfast

UCC Sign-In Sheet

County: Wake

Date: 10/31/2023

Name	Company	Email	Phone Number
Brandin Daughtry	Raleigh Water	charles.daughtry@raleighnc.gov	919 625-4292
Dave Holder	City of Raleigh	david.holder@raleighnc.gov	919-996-5765
Myles Dawson	Raleigh Water	myles.dawson@raleighnc.gov	919-614-9494
Ron Bolt	Duke Pipeline	rbolt@epd.com	919-604-9381
TIFFANY ELIE	DENC	tiffany.elie@dominionenergy.com	919-836-2439
JOHN MORMINO	TOWN OF CARY	john.mormino@ Carync.gov	919 323 0398
Jimmy PETRIE	CITY OF RALEIGH	James.petrie@RALEIGHNC.gov	919-500-2221
Gary S. Barnes	DUKE ENERGY	Gary.Barnes2@Duke-energy.com	919 632-5739
BRENT GERHART	DUKE ENERGY	BRENT.GERHART@DUKE-ENERGY.COM	919-632-8075
JAMES SHAWNE	ITS	jshawne@its-nc.com	919-201-5495
Sherry Clay	Dominion Energy	Sherry.Clay@Dominion.com	919-862-8160
Scott Jackson	City of Raleigh	scott.jackson@RaleighNC.gov	919-996-2333
Chris Reynolds	Raleigh Water	christopher.reynolds@RaleighNC.gov	919-703-3414
David Woodruff	Raleigh Water	David.Woodruff@RaleighNC.gov	919 960 9985
Tom Miller	ITS	TMiller@ITS-NC.COM	919 526 3253
Jodi Bryan	Raleigh Water	Jodi.Bryan@RaleighNC.gov	919-337-6801
Trevor Green	Dominion	Trevor.Green@Dominion.com	919-819-1244
Kallin Jones	Raleigh Water	Kallin.Jones@Raleighnc.gov	984-204-9359
Brigitte Rivers	DENC	brigitte.rivers@dominionenergy.com	919-501-2472

Wake County UCC Breakfast

UCC Sign-In Sheet

County: Wake

Date: 10/31/2023

Name	Company	Email	Phone Number
PAUL LUSK	DENC	Paul Larry. Lusk & Dominion Energy, com	919-819-9683
Billy Tant	City of Raleigh		919-616-8457
Charley Lovelace	Raleigh Water	charley.lovelace@raleighnc.gov	919-996-2371
Randy Altma	DENC	Randy.Altma@dominionenergy.com	919-656-0831
Marc Worth	DENC	marc.worth@dominionenergy.com	828-730-2134
Lucas Strahin	Hyper Networks	LStrahin@hypernetworks.com	919-412-8474
John Myers	ITS	JMYERS@its-nc.com	336-504-8944
MIKE HUDDLESTON	ITS	MHUDDLESTON@ITS-NC.COM	can 252 314 5340
Tim Dantas	MR. PAVE	TIM@MRPAVE.COM	4344014905
Ashly Carroll	Raleigh Water	ashly.carroll@raleighnc.gov	919-220-5697
Keith Barnes	DENC	Keith.Barnes@dominionenergy.com	915-815-2691
Steve Baldwin	ITS	SBaldwin@ITS.com	919-815-5202
Aleick Grinnett	Duke Energy	Aleick.grinnett@duke-energy.com	919-218-5237
Scotty Jordan	DENC	Scotty.Jordan@dominionenergy.com	919-819-9717
Erin Croft	COR	Erin.Croft@raleighnc.gov	919 737 4937
Jason Banks	COR	Jason.Banks@raleighnc.gov	919-270-8664