



MONTHLY UPDATE

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AUGUST 2023

*Burke-Caldwell UCC*

# EVENTS IN AUGUST

**DURING  
AUGUST**

## **Paradigm Trainings**

For dates and locations visit

<https://nc811.org/education-resources/>

**AUG 1**

## **National Night Out**

City of Jacksonville

**AUG 11**

## **National 811 Day**

<https://nc811.org/811-day/>

**AUG  
21-23**

## **NC Electrical Inspector Association Conference**

Carolina Beach, NC

<https://nceia.com/>





## 811 Day

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August 11th or 8/11 Day serves as a natural reminder for NC residents to call 811 prior to any digging project to have underground utility lines marked.

Help us share this message by utilizing our 811 Day Awareness Toolkit.

<https://nc811.org/811-day/>



**8-11 NIGHT WITH  
PIEDMONT NATURAL GAS  
AT THE CHARLOTTE KNIGHTS**

**FRI 8/11/2023 5:00 PM - 8:30 PM**

324 S. MINT STREET, CHARLOTTE



**COLONIAL PIPELINE  
WILL BE AT THE  
DISCOVERY PLACE IN  
HUNTERSVILLE, NC  
AUGUST 11TH**



**Colonial Pipeline Company**

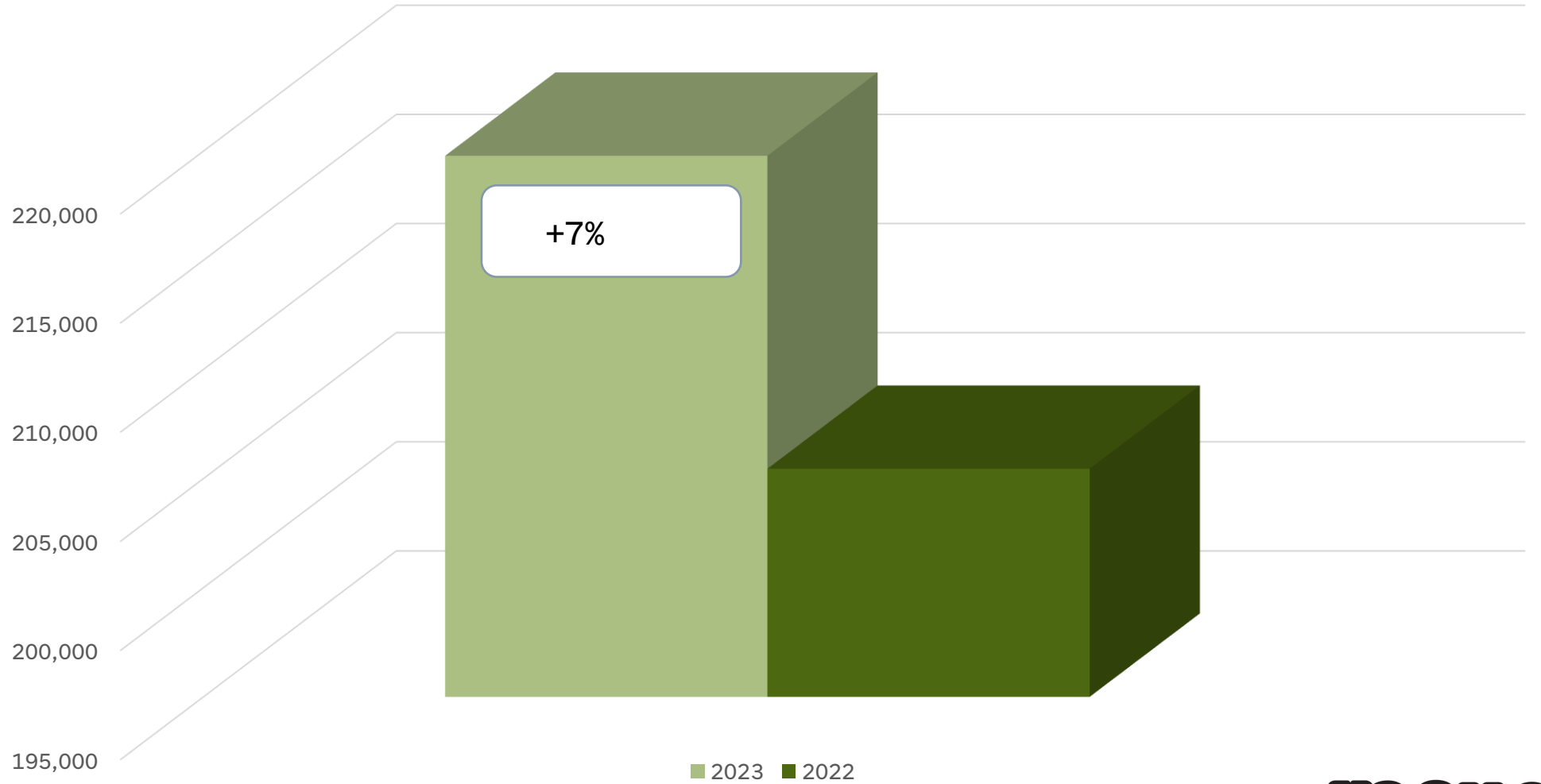


- Locate Requests
- Transmissions
- County Ticket Volume
- Distribution



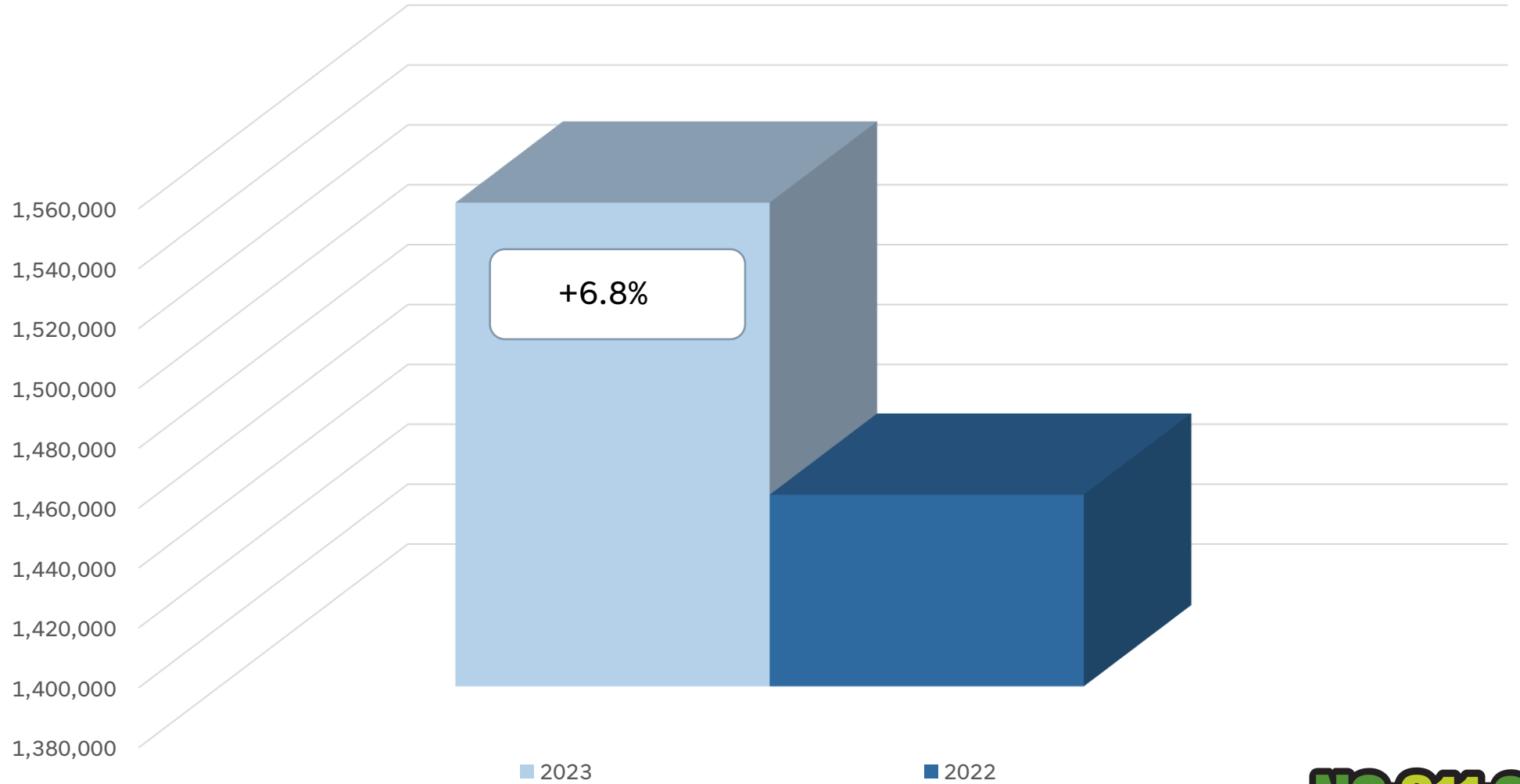
# Locate Requests for NC

## JULY 2023 vs 2022



# Locate Requests for NC

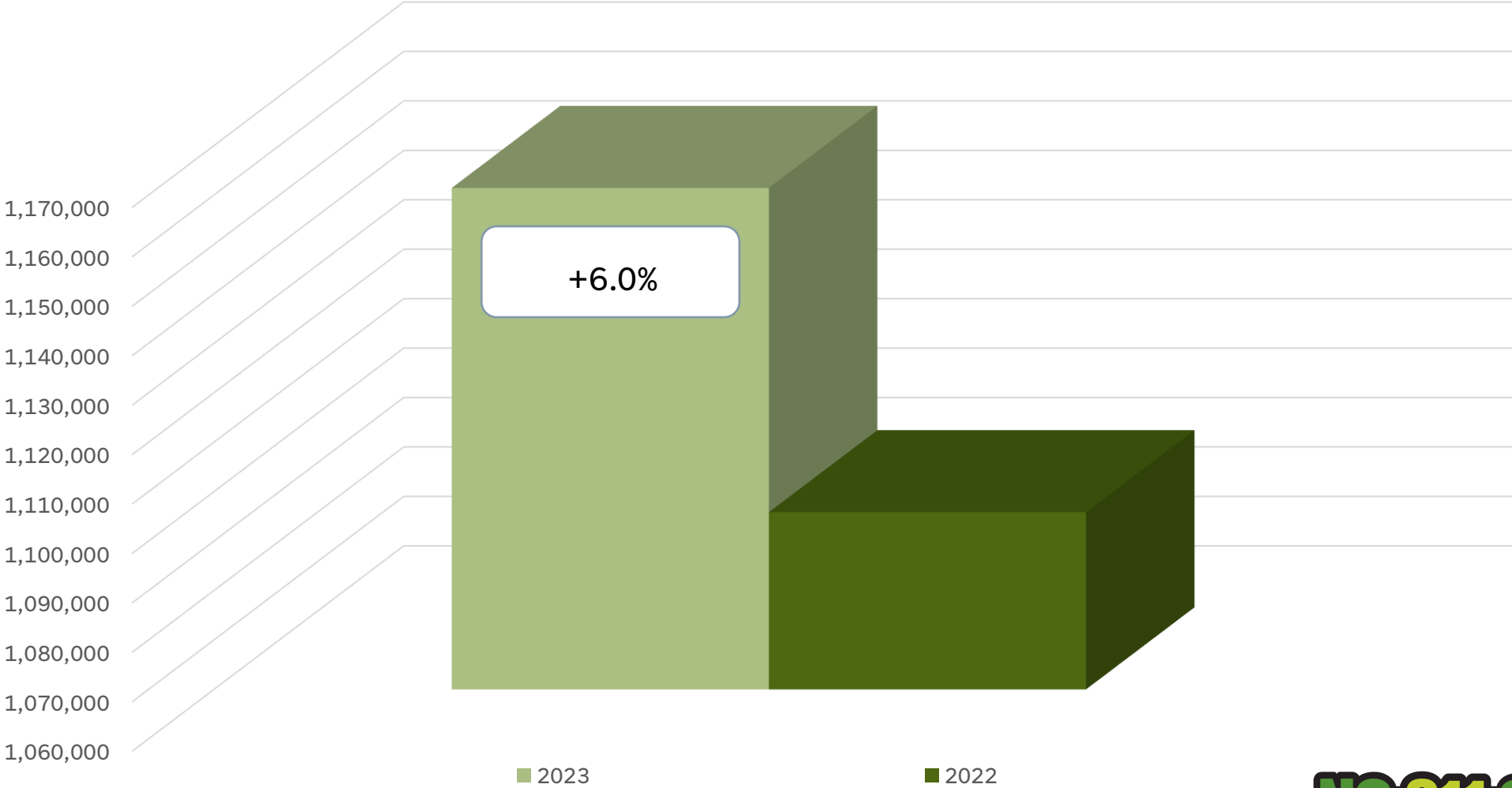
## YTD 2023 vs 2022





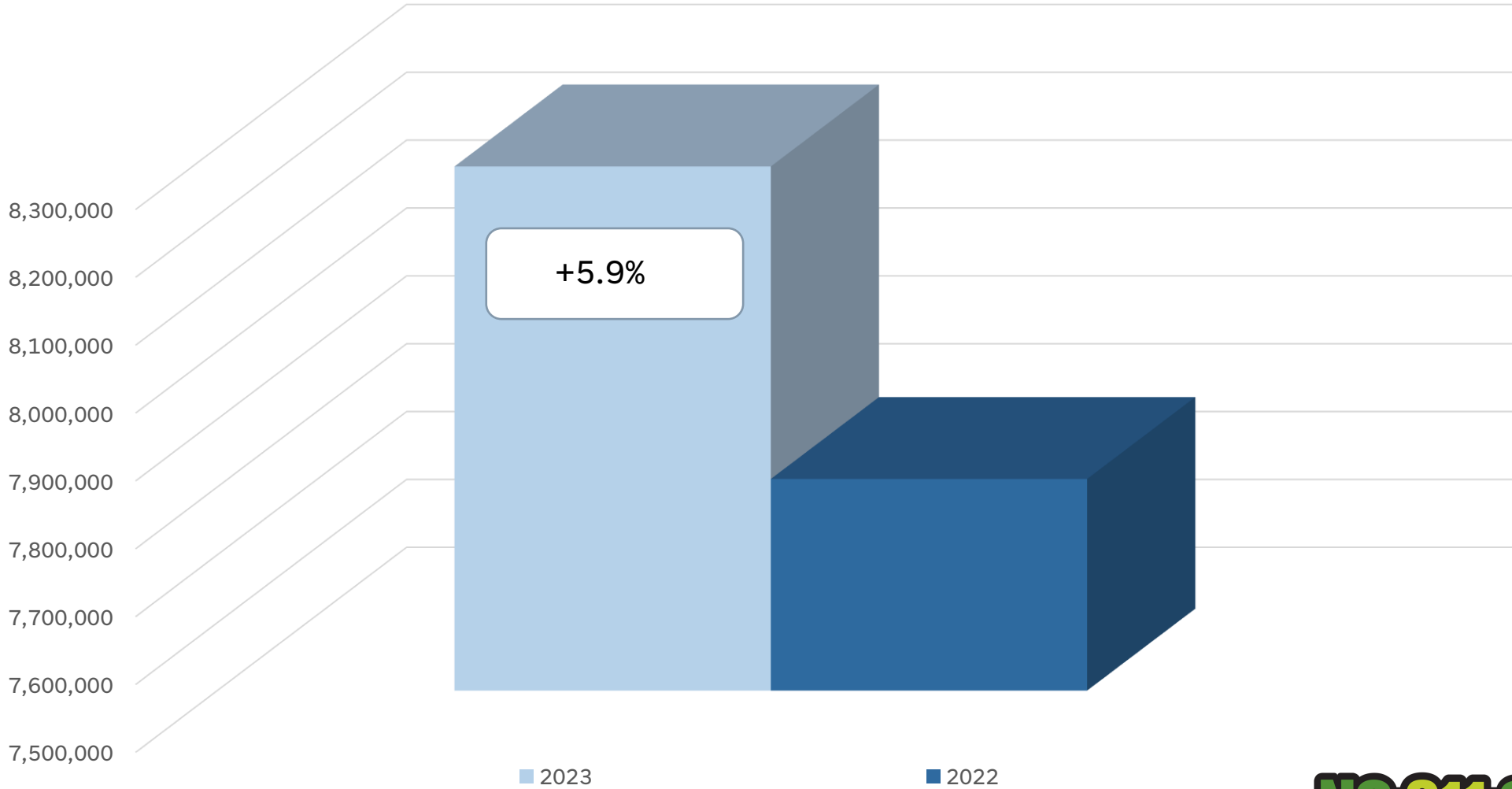
# Transmissions for NC

# JULY 2023 vs 2022



# Transmissions for NC

## YTD 2023 vs 2022



# County Ticket Volume

## JULY 2023 vs 2022

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	7	621	22	188	863	23
2023	10	655	16	176	863	51
	42.9%	5.5%	-27.3%	-6.4%	0.0%	121.7%
				Avg Locates per Day		3

# County Ticket Volume

## JULY 2023 vs 2022

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	2	555	12	232	822	42
2023	5	638	17	215	938	32
	150.0%	15.0%	41.7%	-7.3%	14.1%	-23.8%
				Avg Locates per Day		2



# County Ticket Volume

# YTD vs Previous Year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	69	4183	<b>109</b>	1492	5980	<b>198</b>
2023	51	5116	<b>131</b>	1266	6751	<b>224</b>
	-26.1%	22.3%	<b>20.2%</b>	-15.1%	12.9%	<b>13.1%</b>
				<b>Avg Locates per Day</b>		<b>2</b>



# County Ticket Volume

# YTD vs Previous Year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	58	4118	109	1106	5542	242
2023	56	4453	188	1157	6201	225
	-3.4%	8.1%	72.5%	4.6%	11.9%	-7.0%
				Avg Locates per Day		2



# County Ticket Distribution

<b>BURKE</b>	<b>863</b>
BRINDLETOWN	1
CHESTERFIELD	2
CONNELLY SPRINGS	133
HICKORY	52
HILDEBRAN	31
ICARD	3
JONAS RIDGE	2
LINVILLE	9
LONG VIEW	1
<b>MORGANTON</b>	<b>479</b>
RUTHERFORD COLLEGE	5
SALEM	6
<b>VALDESE</b>	<b>139</b>

# County Ticket Distribution

<b>CALDWELL</b>	<b>6201</b>
BATON	14
BLOWING ROCK	25
CAJAHS MOUNTAIN	54
CEDAR ROCK	6
COLLETTSVILLE	28
DUDLEY SHOALS	4
GAMEWELL	27
GRACE CHAPEL	11
<b>GRANITE FALLS</b>	<b>1379</b>
HAPPY VALLEY	7
HICKORY	134

HUDSON	592
KINGS CREEK	10
<b>LENOIR</b>	<b>3778</b>
NORTH LAKES	12
NORTHLAKES	16
OAK HILL	6
PATTERSON	3
RHODHISS	9
SAW MILLS	55
YADKIN VALLEY	17



# DAMAGES



**DIRT** Damage Information  
Reporting Tool

# Damages reported for JULY – 1,131

NC-Alamance	31
NC-Anson	2
NC-Ashe	1
NC-Beaufort	1
NC-Bladen	2
NC-Brunswick	8
NC-Buncombe	12
NC-Burke	1
NC-Cabarrus	30
NC-Caldwell	3
NC-Camden	1
NC-Carteret	4
NC-Caswell	5
NC-Catawba	24
NC-Chatham	10
NC-Cherokee	1
NC-Chowan	13
NC-Cleveland	3
NC-Columbus	1
NC-Craven	7
NC-Cumberland	23
NC-Currituck	4

NC-Dare	4
NC-Davidson	15
NC-Davie	7
NC-Duplin	5
NC-Durham	46
NC-Edgecombe	1
NC-Forsyth	33
NC-Franklin	6
NC-Gaston	13
NC-Granville	3
NC-Guilford	49
NC-Halifax	3
NC-Harnett	22
NC-Haywood	6
NC-Henderson	4
NC-Hertford	4
NC-Hoke	4
NC-Iredell	22
NC-Jackson	3
NC-Johnston	23
NC-Lee	12
NC-Lenoir	4
NC-Lincoln	4
NC-Macon	1
NC-McDowell	3

NC-Mecklenburg	171
NC-Mitchell	1
NC-Montgomery	3
NC-Moore	15
NC-Nash	5
NC-New Hanover	24
NC-Onslow	13
NC-Orange	31
NC-Pasquotank	1
NC-Pender	11
NC-Perquimans	1
NC-Person	1
NC-Pitt	43
NC-Polk	1
NC-Randolph	17
NC-Richmond	1
NC-Robeson	14
NC-Rockingham	5
NC-Rowan	12
NC-Rutherford	4
NC-Sampson	4
NC-Stokes	3
NC-Surry	3
NC-Union	36
NC-Vance	1
NC-Wake	205
NC-Warren	2
NC-Watauga	3
NC-Wayne	10
NC-Wilson	5
NC-Yadkin	1



# Top 10 Callers for - BURKE

LKN UNDERGROUND	79
CITY OF MORGANTON	41
BAGWELL FENCE COMPANY	38
DUKE ENERGY	32
KNIGHT BROADBAND, LLC	30
PILGRIM COMMUNICATIONS	27
TOWN OF VALDESE	26
AT&T UTILITY OPERATIONS	25
UTILITY LINES CONSTRUCTION SERVICES, INC	24
ULCS	21

# Top 10 Callers for - CALDWELL

BIGHAM CABLE CONSTRUCTION, INC	155
LKN UNDERGROUND	90
CALDWELL COUNTY WATER	36
AT&T UTILITY OPERATIONS	34
UTILITY LINES CONSTRUCTION SERVICES, INC	30
DUKE ENERGY	27
MILLER PIPELINE	26
KNIGHT BROADBAND, LLC	21
CITY OF LENOIR	20
BLUE RIDGE ENERGY	18



## 2023 / 2024 State UCC Officers



**CHAIR**  
Ralph Murphy



**CO-CHAIR**  
Lindsey Pontz



**SECRETARY**  
Shawn Kelly



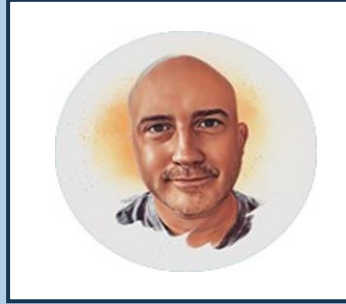
**TREASURER**  
Sandra Johnson

On July 11th during the State UCC Meeting in Concord, Chase Gibson with the City of Kings Mountain was presented the Safe Digging Partner Damage Prevention Most Valuable Professional award from NC811.

**Congratulations Chase!**



# OUR NC811 EDUCATION TEAM



**STEVEN MOORE**  
Media Relation Specialist



**ANN RUSHING**  
Education Manager



**HOWARD COREY**  
Eastern Liaison



**TAMI GROVES**  
Southeast Liaison



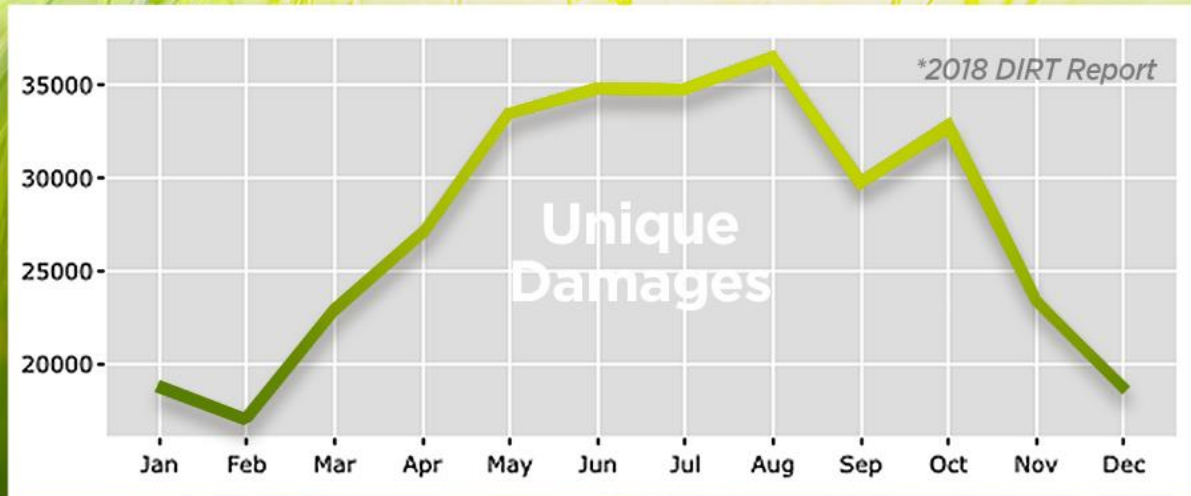
**TYLER ROSS**  
Western Liaison



**PARRISH REDDICK**  
Piedmont Liaison



# More damages occur in August than any other month.\*



Always #call811 before digging.



<https://nc811.org/811-day/>



- A copy of this presentation is available at [www.ncucc.org](http://www.ncucc.org)
- If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.



## Minutes –Burke / Caldwell Counties - NC 811 Meeting

August 8, 2023

### Members Present:

Tyler Ross – NC 811  
Robert Turner – Brentwood Water  
Bruce Byrd – Brentwood Water  
Roger Lowery – Brentwood Water  
Glenn McCurry – Brentwood Water

Jim Buckner - REMC  
Will Dennis – Town of Rhodhiss  
David Wortman – Town of Rhodhiss  
Doug Suttles – Suttles Surveying Co.

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The Burke / Caldwell Counties NC 811UCC monthly meeting was held on August 8, 2023, at 12:00 noon at the Timberwood Restaurant in Morganton, NC. David Wortman, President, called the meeting to order Doug Suttles of Suttles Surveying Co. offered the prayer of blessings for the meeting and meal.

A total of 9 members attended today's meeting.

### Highlights of the NC 811 Presentation for August 2023:

1. A complete listing of all stats for the previous month of July 2023 is included in the **PDF presentation file** attached to the email used to send these minutes out.

#### Damage Reports for July 2023:

Burke County =	<u>1</u>
Caldwell County =	<u>3</u>
NC Totals=	<u>1,131</u>

2. **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**

Below is the website where you can go to communicate "Damage Violations."

<https://www.nc811.org/report-a-violation.html>

3. To review the statistics for the month of July, 2023, go to the Tyler's Monthly Presentation which is attached to the email used to send these meeting Minutes.
4. **Round-table Discussions:**

**Robert Turner – Brentwood Water Corporation:** We held our Annual Membership Meeting for 2023 last night. We had approximately 75 members present. We conducted cooperative updates, which included a rate increase of

\$2.00 on the minimum required amount. We went from \$18.00/1,500 gallons of water to \$20.00 per 1,500 gallons of water. We had entertainment and prize drawing along with refreshments at our meeting.

**Doug Suttles – Suttles Surveying Co.:** Still staying very busy. Still having to review and select the type work that they do in order to get the most jobs possible completed. Still a lot of shortage in manpower to do the work. Seeing growing pains across the state and reported counties to putting a stop to development due to the strain on the infrastructure.

**Will Dennis – Town of Rhodiss:** Things going well. Seeing a lot of new homes being built. Also doing damage cleanup from last night's storm.

**Jim Buckner – REMC:** Still doing pole maintenance and change outs. Almost complete with this project. Work on new projects has slowed down somewhat. Working now on upgrades to their system. He reported quite a bit of damage to their system from last night's storm.

**Attendance was low at this meeting. We want to encourage you to try and come to the next NC 811 UCC meeting which will be held Tuesday, September 12, 2023, at 12:00 Noon at the Timberwood Restaurant in Morganton, NC.**

**Hope to see you then!!!!**

Robert Turner – Secretary  
Burke -Caldwell Counties - NC811UCC