



# MONTHLY UPDATE

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OCTOBER 2023

*Jackson-Macon-Swain*

# EVENTS IN OCTOBER



## Breast Cancer Facts

- In the US, 1 in 8 women will be diagnosed with breast cancer in their lifetime.
- A man's lifetime risk of breast cancer is about 1 in 1,000.
- Getting a mammogram can help reduce the number of deaths from breast cancer by 30 to 40% among women ages 40 to 70



During this month NC811 has changed all of our social media icons to pink and the background of our website is pink as well.

**#breastcancerawarenessmonth**



# NC811 Data

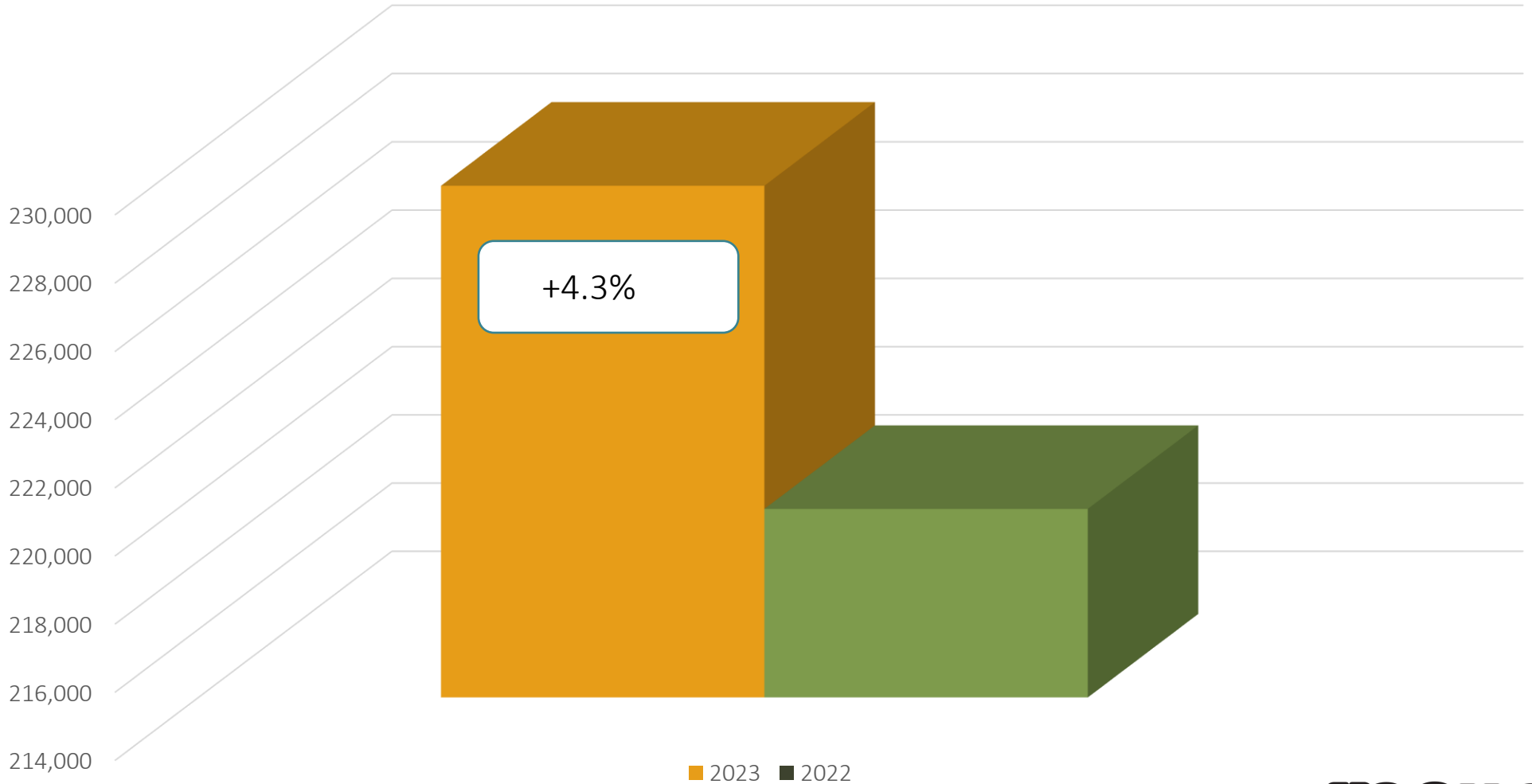
Locate requests, transmissions, county ticket volume and distribution





# Locate Requests for NC

## SEPT 2023 vs 2022



MTD September 2023 – 229,003 / 2022 - 219,532 = +4.3%

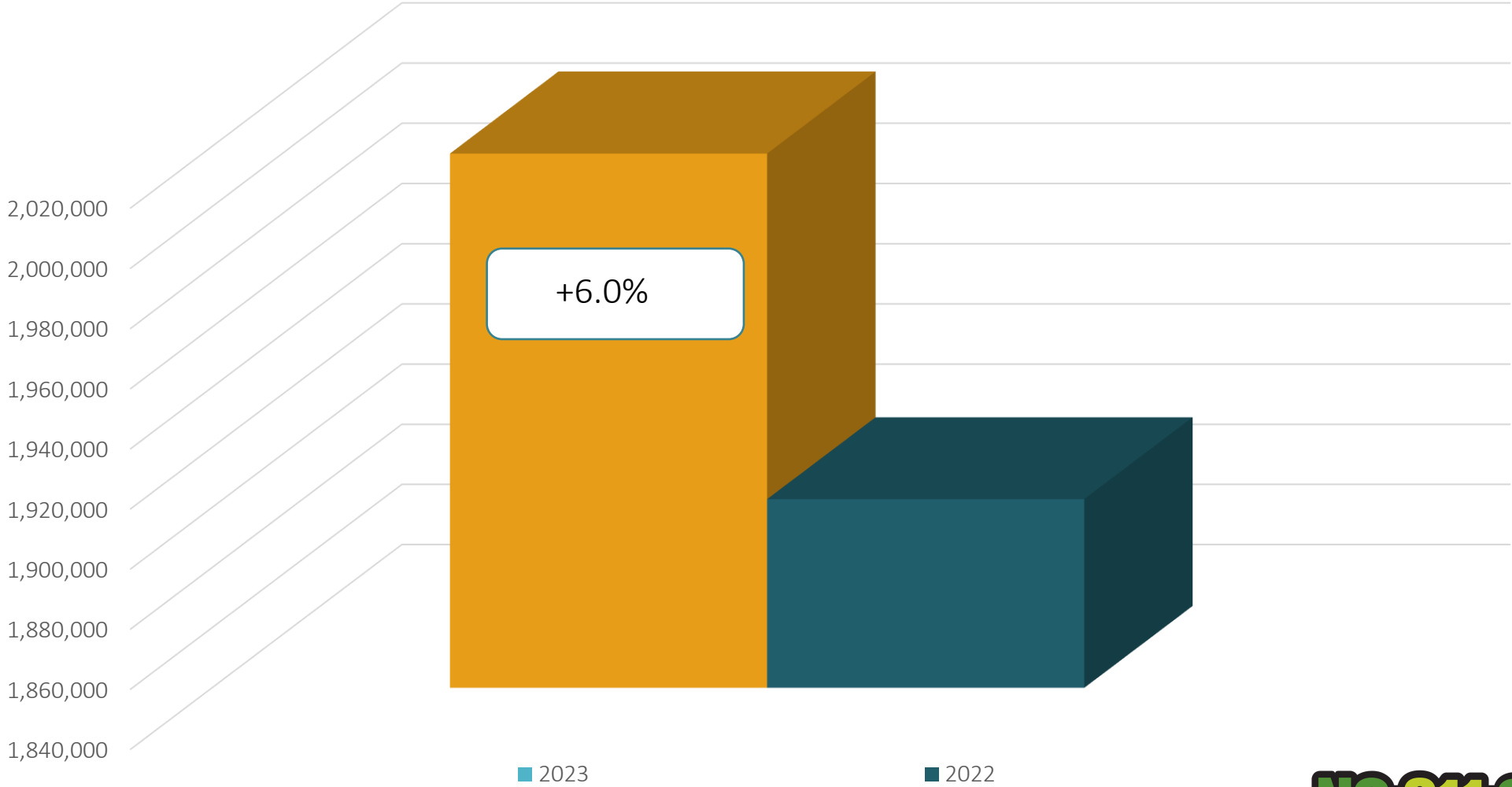
YTD 2023 – 2,017,623 / 2022 – 1,902,772 = +6.0 %

Updates for Sept 2023 – (66,923) = 29.2% of volume / August 30.% = -.8% (Decrease the month before)



# Locate Requests for NC

## YTD 2023 vs 2022

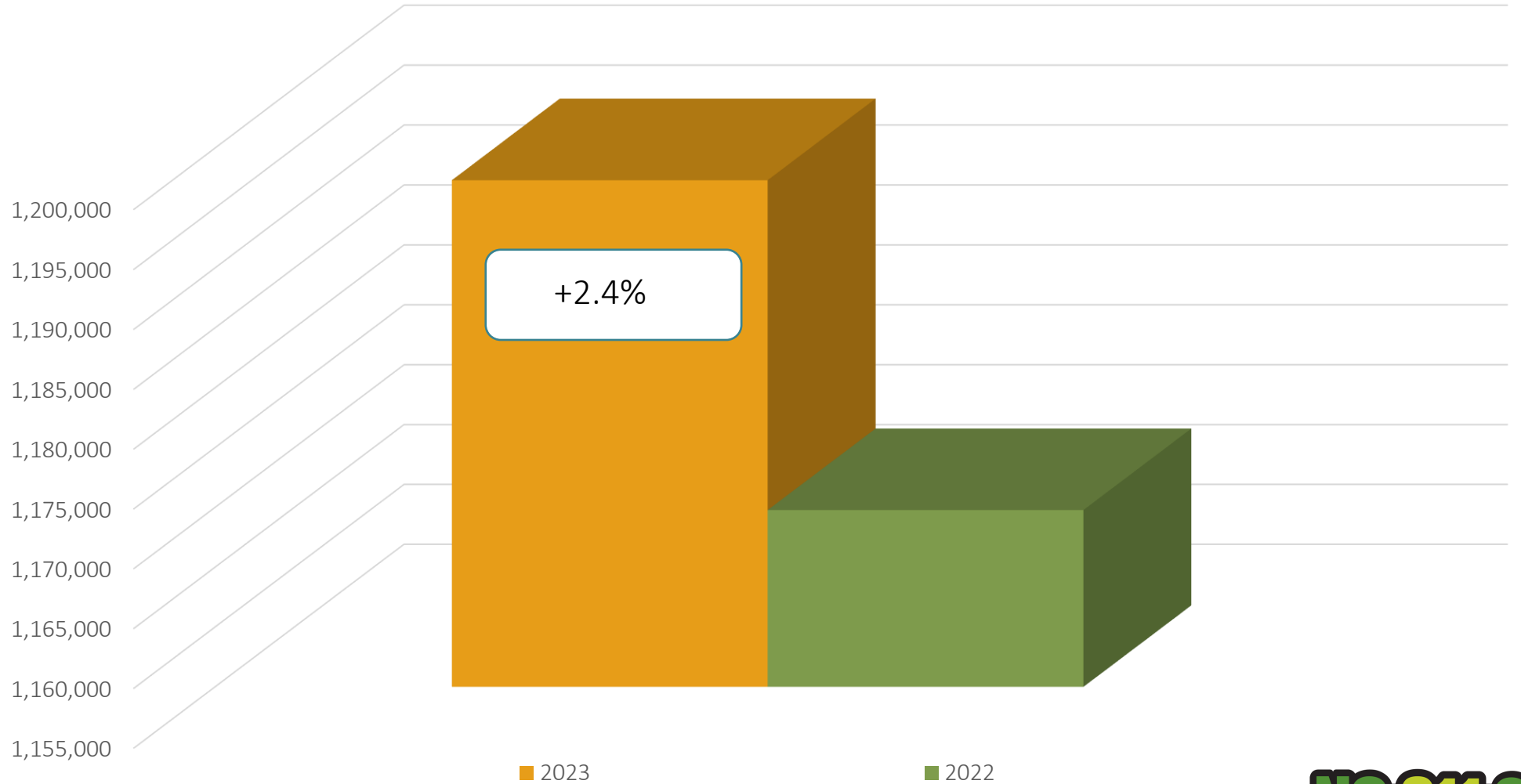


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# Transmissions for NC

## SEPT 2023 vs 2022

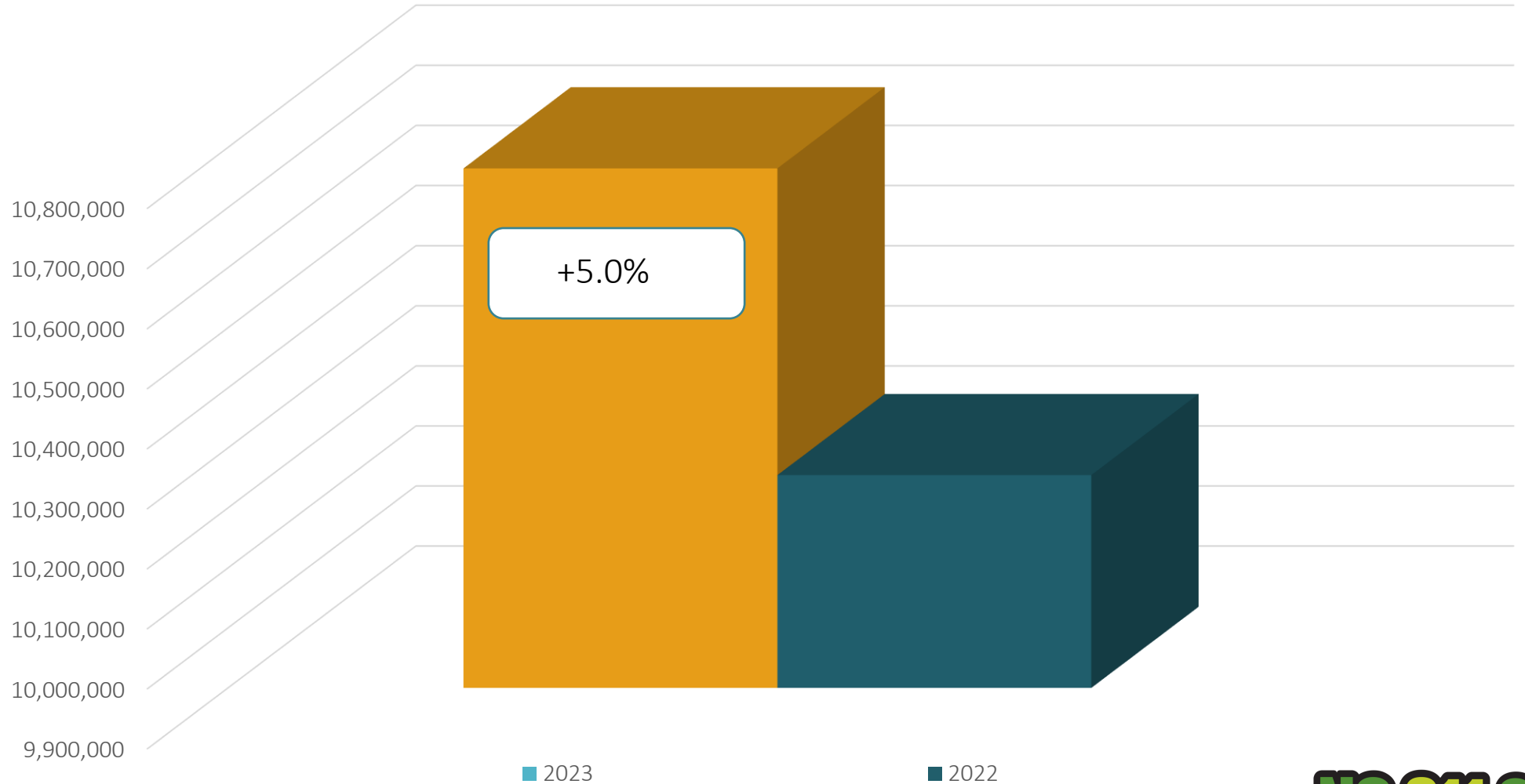


Transmissions MTD 2023 – 1,197,317 / 2022 – 1,169,779 = +2.4%  
Transmissions YTD 2023 – 10,764,966 / 2022 – 10,254,566 = +5.0%



# Transmissions for NC

## YTD 2023 vs 2022



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# County Ticket Volume

## SEPT 2023 vs 2022

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	9	6	289	20	165	489
2023	14	2	255	9	196	476
	55.6%	-66.7%	-11.8%	-55.0%	18.8%	-2.7%
				Avg Locates per Day		24



# County Ticket Volume

## SEPT 2023 vs 2022

Macon	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	15	1	398	21	192	627
2023	13	2	311	10	64	400
	-13.3%	100.0%	-21.9%	-52.4%	-66.7%	-36.2%
				Avg Locates per Day		20



# County Ticket Volume

## SEPT 2023 vs 2022

Swain	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	3	1	161	5	77	247
2023	4	2	186	3	333	528
	33.3%	100.0%	15.5%	-40.0%	332.5%	113.8%
				Avg Locates per Day		26



# County Ticket Volume

# YTD vs Previous Year

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	113	32	2923	138	1553	4759
2023	98	33	2833	149	1665	4778
	-13.3%	3.1%	-3.1%	8.0%	7.2%	0.4%
				Avg Locates per Day		25





# County Ticket Volume

# YTD vs Previous Year

Macon	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	95	42	2788	90	1377	4392
2023	143	36	2541	106	1000	3826
	50.5%	-14.3%	-8.9%	17.8%	-27.4%	-12.9%
				Avg Locates per Day		20



# County Ticket Volume

# YTD vs Previous Year

Swain	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	41	7	991	40	638	1717
2023	46	15	1231	48	1613	2953
	12.2%	114.3%	24.2%	20.0%	152.8%	72.0%
				Avg Locates per Day		16



# County Ticket Distribution

JACKSON	472
CASHIERS	143
CULLOWHEE	56
DILLSBORO	8
GLENVILLE	21
HIGHLANDS	4
QUALLA	4
SYLVA	153
TUCKASEGEE	7
WHITTIER	72



# County Ticket Distribution

<b>MACON</b>	<b>400</b>
AQUONE	9
BURNINGTOWN	1
CARTOOGECHAYE	1
ELLIJAY	1
FLATS	1
<b>FRANKLIN</b>	<b>262</b>
<b>HIGHLANDS</b>	<b>87</b>
KYLE	2
OTTO	11
RAINBOW SPRINGS	1
SCALY MOUNTAIN	24





# County Ticket Distribution

SWAIN	528
ALARKA	2
BRYSON CITY	220
CHEROKEE	297
NANTAHALA	1
WHITTIER	8



# DAMAGES



**DIRT** Damage Information  
Reporting Tool

# Damages reported for September

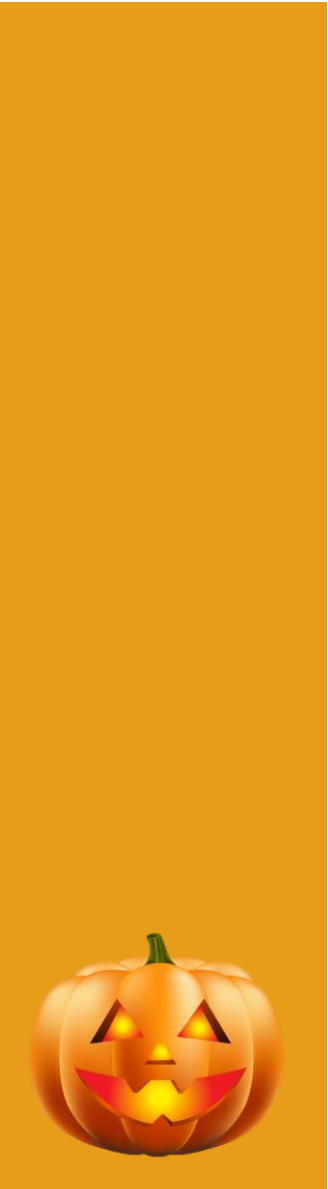
NC-Alamance	44
NC-Alexander	5
NC-Bladen	3
NC-Brunswick	19
NC-Buncombe	21
NC-Burke	4
NC-Cabarrus	28
NC-Caldwell	1
NC-Carteret	4
NC-Caswell	1
NC-Catawba	24
NC-Chatham	7
NC-Cherokee	1
NC-Chowan	6
NC-Clay	1
NC-Cleveland	3
NC-Columbus	11
NC-Craven	12
NC-Cumberland	29
NC-Currituck	1
NC-Dare	2
NC-Davidson	15

NC-Davie	7
NC-Duplin	1
NC-Durham	87
NC-Edgecombe	3
NC-Forsyth	56
NC-Franklin	2
NC-Gaston	24
NC-Gates	6
NC-Granville	1
NC-Greene	1
NC-Guilford	46
NC-Halifax	1
NC-Harnett	29
NC-Haywood	1
NC-Henderson	17
NC-Hertford	1
NC-Hoke	9
NC-Iredell	41
NC-Jackson	1
NC-Johnston	13
NC-Lee	6
NC-Lenoir	10
NC-Lincoln	7
NC-Martin	2
NC-McDowell	3

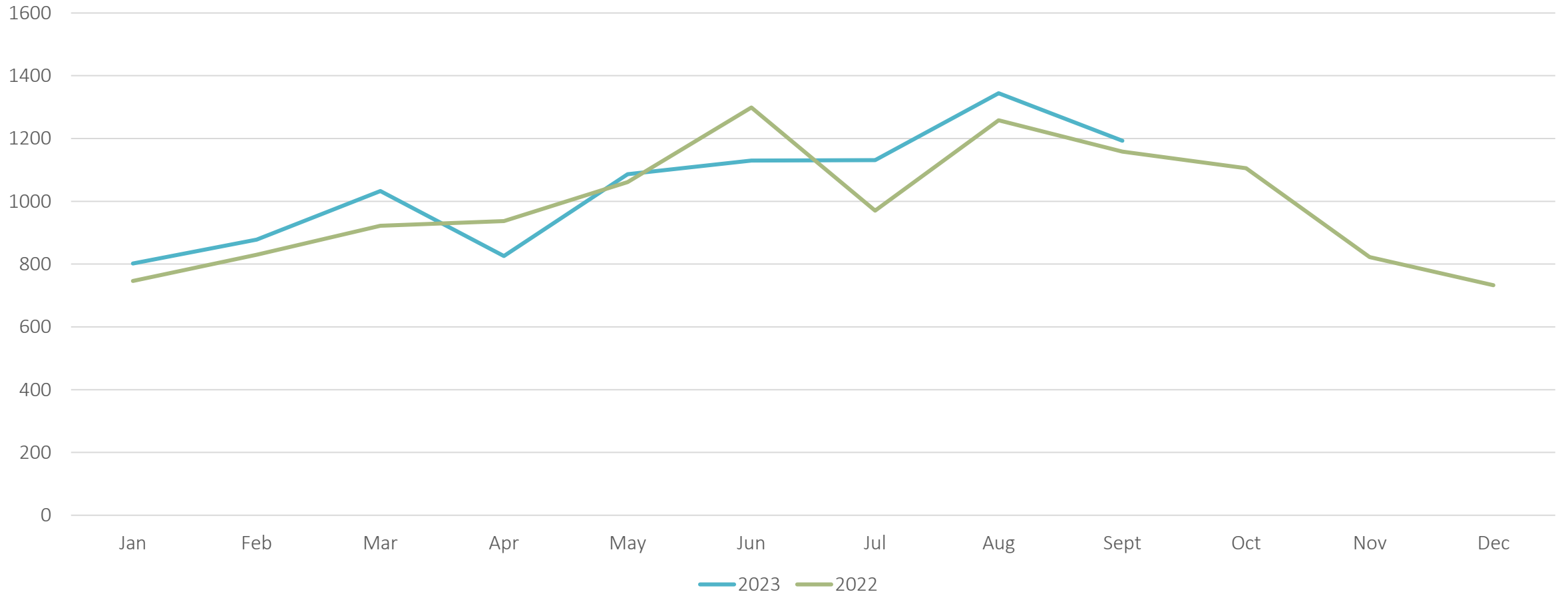
NC-Mecklenburg	170
NC-Montgomery	1
NC-Moore	13
NC-Nash	3
NC-New Hanover	12
NC-Northampton	1
NC-Onslow	23
NC-Orange	30
NC-Pender	8
NC-Person	5
NC-Pitt	17
NC-Randolph	8
NC-Robeson	6
NC-Rockingham	13
NC-Rowan	11
NC-Rutherford	5
NC-Sampson	2
NC-Scotland	3
NC-Stanly	2
NC-Stokes	3
NC-Surry	1
NC-Swain	1
NC-Union	35
NC-Wake	177
NC-Warren	3

NC-Watauga	1
NC-Wayne	13
NC-Wilson	6
NC-Yadkin	3

**Grand Total 1193**



# Damages in North Carolina 2022 vs 2023





# Top 10 Callers for - Jackson

1	SUMTER UTILITIES, INC	66
2	GLORY UTILITIES, LLC	40
3	CRYSTAL CLEAR COMMUNICATIONS	30
4	WADE HAMPTON GOLF CLUB	24
5	CN1 COMMUNICATIONS LLC	22
6	YOUNG AND MCQUEEN GRADING COMPANY INC	17
7	DUKE ENERGY	16
8	SUMTER UTILITIES	12
9	POWER COMM USA	8
10	ERIC NEWTON TRENCHING	7



# Top 10 Callers for - Macon

1	SUMTER UTILITIES, INC	63
2	DUKE ENERGY	30
3	FRANKLIN FENCE COMPANY	25
4	HIGHLAND FALLS COMMUNITY HOA	19
5	CN1 COMMUNICATIONS LLC	17
6	GLOBAL FIBER	13
7	TOWN OF FRANKLIN	10
8	PARRISH CONTRACTING	10
9	NCDOT	9
10	CN1 COMMUNICATION LLC	8



# Top 10 Callers for -Swain

1	FIBER OPTIC SOLUTIONS	164
2	BRYANTS LAND DEVELOPMENT	88
3	SUMTER UTILITIES, INC	70
4	GLORY UTILITIES, LLC	44
5	DUKE ENERGY	28
6	FOREMOST PIPELINE CONSTRUCTION COMPANY	22
7	HAYNES ELECTRIC UTILITY CORPORATION	14
8	SUMTER UTILITIES	11
9	SUMTER UTILITES	10
10	N H M CONSTRUCTORS LLC	8



# NC811 Tools to assist you

## REQUEST A LOCATE

Have utilities located for a single address, residence or business using Single Address Ticket.



## UPDATE YOUR LOCATE

Update Lite allows excavators to update a locate request.

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## REVISE A LOCATE TICKET

Revise will allow you to request a destroyed marks ticket, cancel a ticket, or request a 3-Hour notice for an existing notice.



# OUR NC811 EDUCATION TEAM

TYLER ROSS

Western Liaison







- A copy of this presentation is available at [www.ncucc.org](http://www.ncucc.org)
- If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

