



Monthly Update

December 2023

Cumberland County



UPCOMING MEETINGS



NCLRPC

Wed. 1/17/2024

11:00 AM - 1:00 PM

5009 High Point Rd.,

Greensboro, NC



NC811 BOARD

Fri. 1/19/2024

8:00 AM - 12:00 PM

Grandover Resort , 1000 Club Rd,
Greensboro, NC

UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

Tue 1/23/2024
10:00 AM - 4:00 PM
5009 High Point Rd.,
Greensboro, NC

For more information

Call: 919-670-4114

Email: UDPRB@nc.gov

Meeting Type: in person



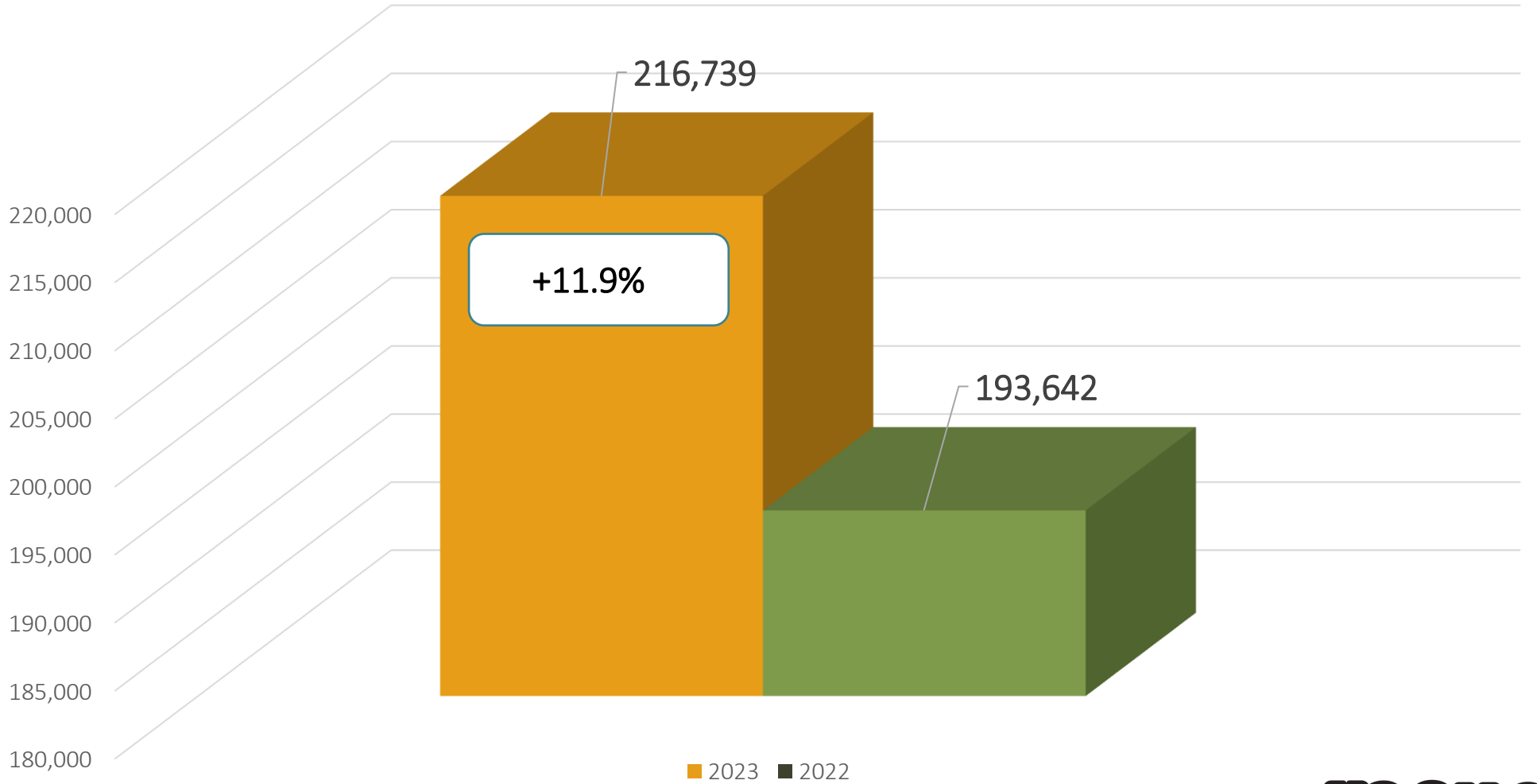


Christmas Eve, Christmas, Day after Christmas and New Years Day Dec. 25, 26, 27 and Jan. 1*

State Holidays are excluded from and not part of the three (3) working day notice, nor are they part of the life of the ticket in accordance with the NC General Statutes. NC811, Inc. will only process the following notifications on State Holidays: Emergencies, Damages, and 3-Hour Notices. NC811, Inc. is open and will accept and process all notifications on Observed Holidays which are indicated by an asterisk (*).

Locate Requests for NC

November 2023 vs 2022



MTD November 2023 – 216,739 / 2022 – 193,642 = +11.9%

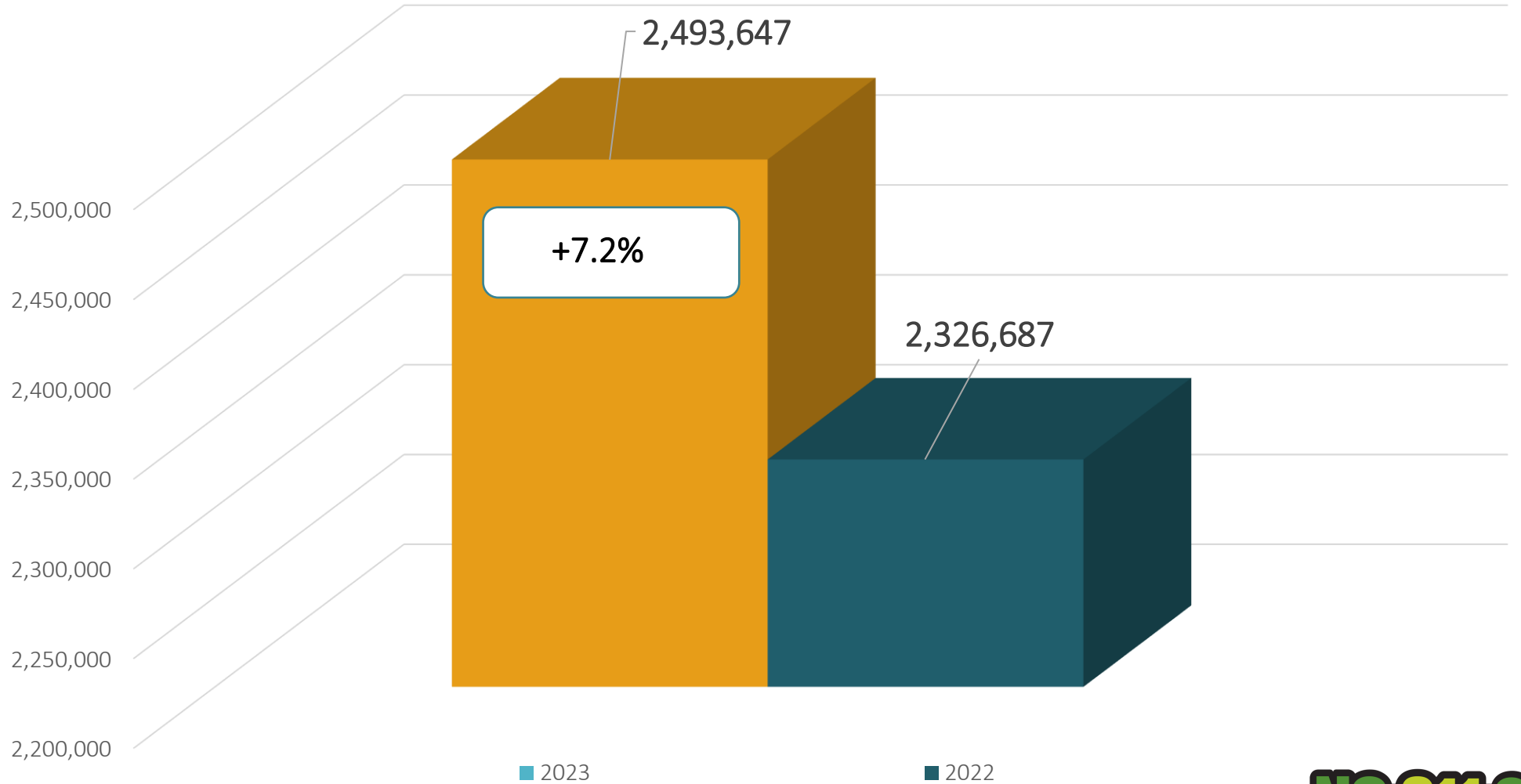
YTD 2023 – 2,493,647 / 2022 – 2,326,687 = +7.2%

Updates for Nov. 2023 – (68,275) = 31.5% of volume / Oct. 29.3% = +2.2% (Increase the month before)



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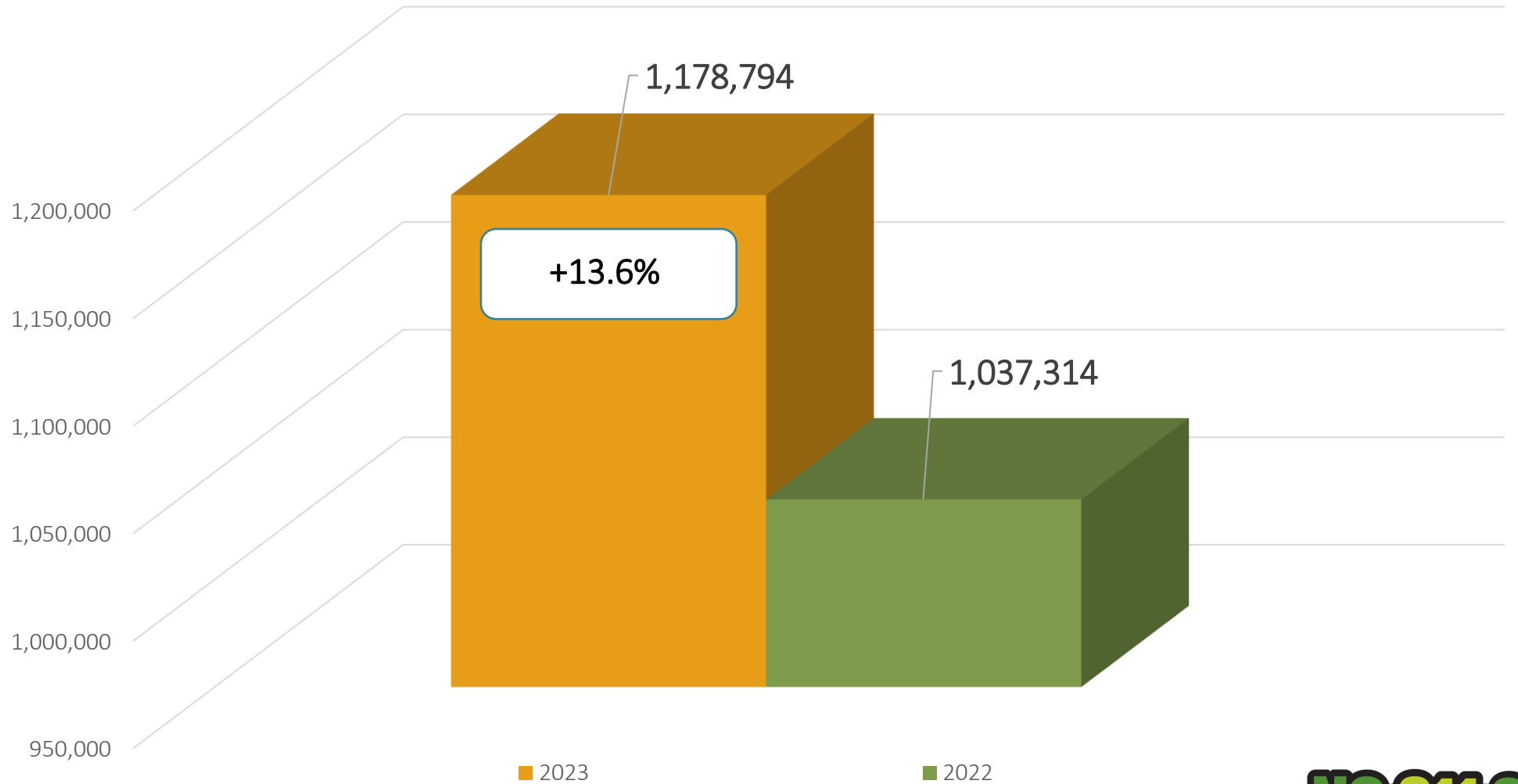
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Transmissions for NC

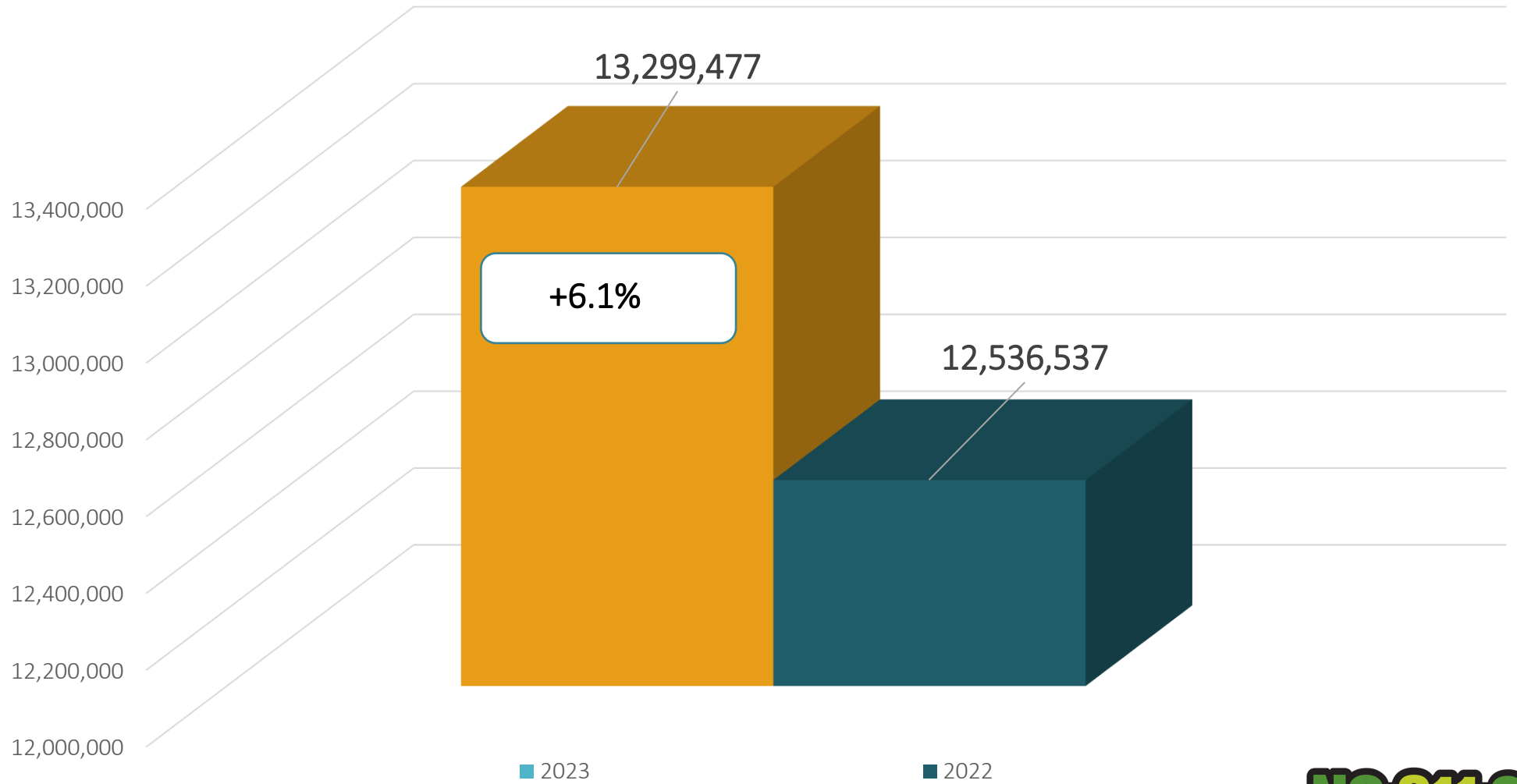
November 2023 vs 2022



Transmissions MTD 2023 – 1,178,794 / 2022 – 1,037,314 = +13.6%
Transmissions YTD 2023 – 13,299,477 / 2022 – 12,536,537 = +6.1%

Transmissions for NC

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County Ticket Volume

November 2023 vs 2022



Cumberland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	53	27	2376	43	1262	3761
2023	158	31	3399	66	1749	5403
+/- Var	198.1%	14.8%	43.1%	53.5%	38.6%	43.7%
Avg Locates per Day						257

County Ticket Volume

YTD vs Previous Year



Cumberland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	2230	518	43211	881	16258	63098
2023	1126	509	36794	561	16903	55893
+/- Var	-49.5%	-1.7%	-14.9%	-36.3%	4.0%	-11.4%
Avg Locates per Day						241

County Ticket Distribution



County/Place	11 Nov
CUMBERLAND	5403
BEAVER CREEK	3
BETHANY CROSSROADS	3
CEDAR CREEK	3
CUMBERLAND	5
EASTOVER	236
FALCON	100
FAYETTEVILLE	3402
FORT LIBERTY	119
GODWIN	134
GRAYS CREEK	40
HOPE MILLS	855
LINDEN	53
SPRING LAKE	219
STEDMAN	90
VANDER	63
WADE	78

DAMAGES



DIRT Damage Information
Reporting Tool

Damages reported for November



NC-Alamance	45
NC-Alexander	1
NC-Alleghany	1
NC-Anson	2
NC-Beaufort	1
NC-Brunswick	16
NC-Buncombe	10
NC-Burke	2
NC-Cabarrus	19
NC-Caldwell	2
NC-Carteret	3
NC-Caswell	2
NC-Catawba	14
NC-Chatham	7
NC-Cherokee	1
NC-Clay	2
NC-Cleveland	10
NC-Columbus	2
NC-Craven	7
NC-Cumberland	35
NC-Currituck	2
NC-Dare	3

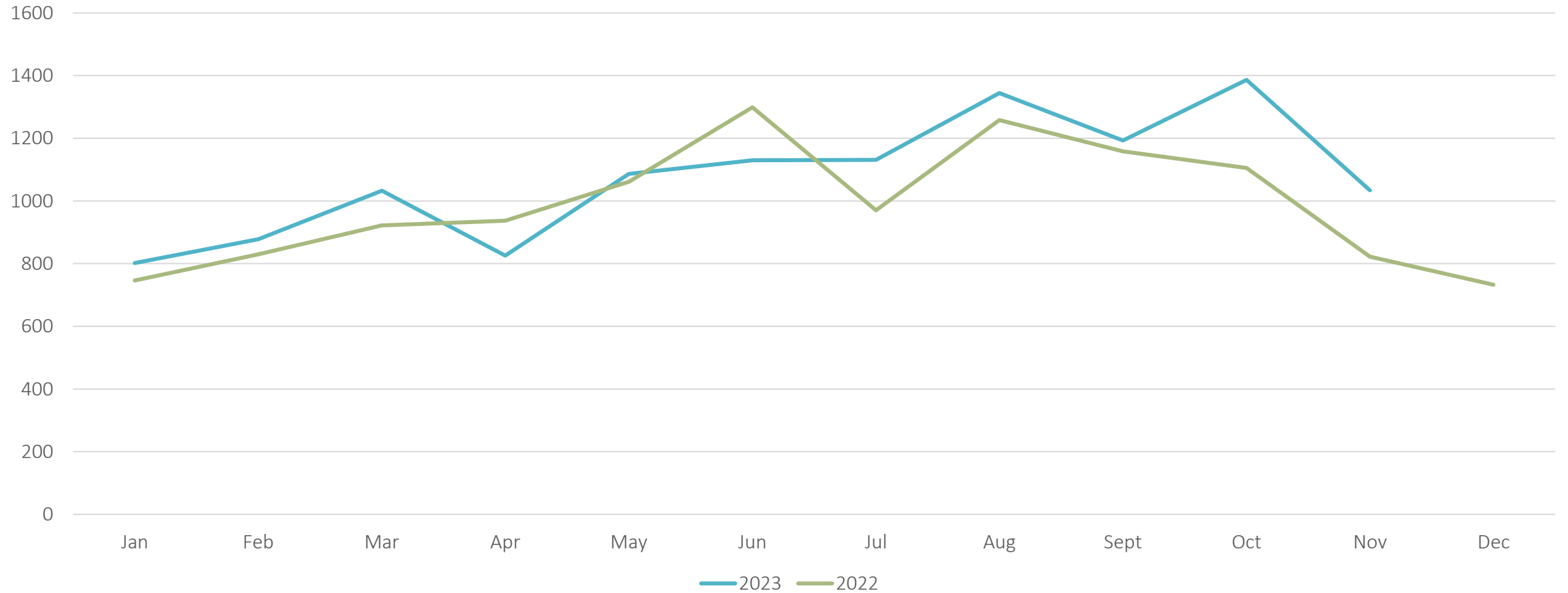
NC-Davidson	11
NC-Davie	3
NC-Duplin	2
NC-Durham	44
NC-Edgecombe	1
NC-Forsyth	52
NC-Franklin	7
NC-Gaston	21
NC-Gates	3
NC-Granville	1
NC-Guilford	48
NC-Halifax	1
NC-Harnett	35
NC-Haywood	1
NC-Henderson	9
NC-Hertford	2
NC-Hoke	1
NC-Iredell	19
NC-Jackson	1
NC-Johnston	21
NC-Lee	3
NC-Lenoir	4
NC-Lincoln	4
NC-Martin	1
NC-McDowell	1

NC-Mecklenburg	175
NC-Montgomery	2
NC-Moore	22
NC-Nash	2
NC-New Hanover	16
NC-Northampton	1
NC-Onslow	16
NC-Orange	48
NC-Pasquotank	1
NC-Pender	6
NC-Person	4
NC-Pitt	5
NC-Polk	2
NC-Randolph	13
NC-Richmond	1
NC-Robeson	2
NC-Rockingham	6
NC-Rowan	9
NC-Rutherford	3
NC-Sampson	1
NC-Scotland	1
NC-Stanly	5
NC-Stokes	4
NC-Surry	1
NC-Transylvania	1

NC-Union	33
NC-Vance	3
NC-Wake	145
NC-Warren	1
NC-Watauga	3
NC-Wayne	12
NC-Wilkes	4
NC-Wilson	2
NC-Yadkin	1

Grand Total 1,034

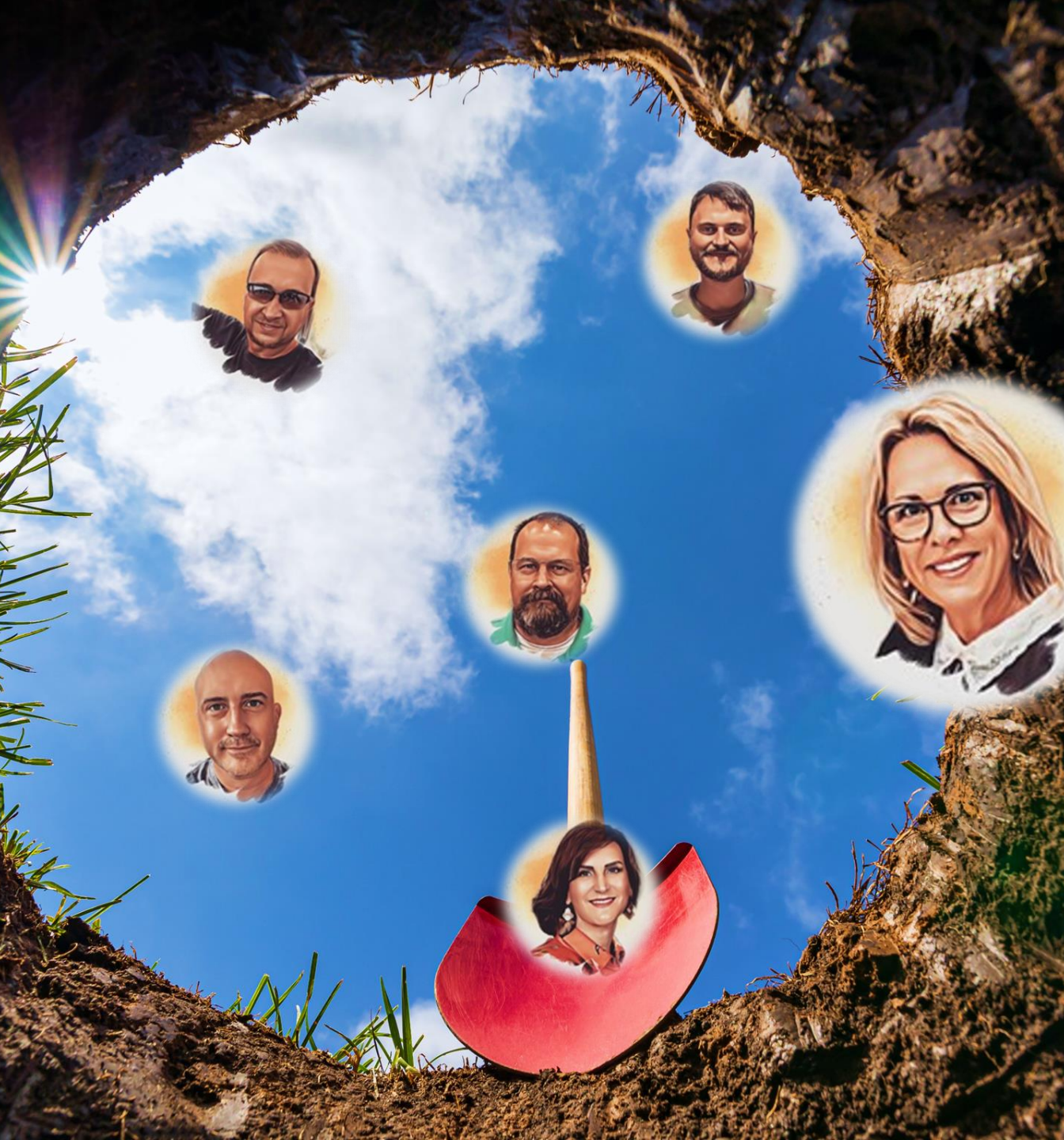
Damages in North Carolina 2022 vs 2023



Top 10 Callers for - Cumberland



Rank	Name	Totals
1	RG COMMUNICATIONS, INC	321
2	CABLE EAST, INC	255
3	S T WOOTEN CORPORATION	188
4	MASTEC	183
5	SOLUTIONS UNDERGROUND, LLC	181
6	A & L CABLE SERVICES, INC	155
7	FAYETTEVILLE PWC	150
8	CANOS SERVICES, LLC	146
9	CAVO BROADBAND COMMUNICATIONS, LLC	146
10	MASTEC	137
11	RLC	128
12	WG UNDERGROUND	113
13	NIYAHS COMMUNICATIONS	108
14	SOUTHEASTERN DIRECTIONAL DRILLING CO	102
15	S T WOOTEN CORPORATION	100

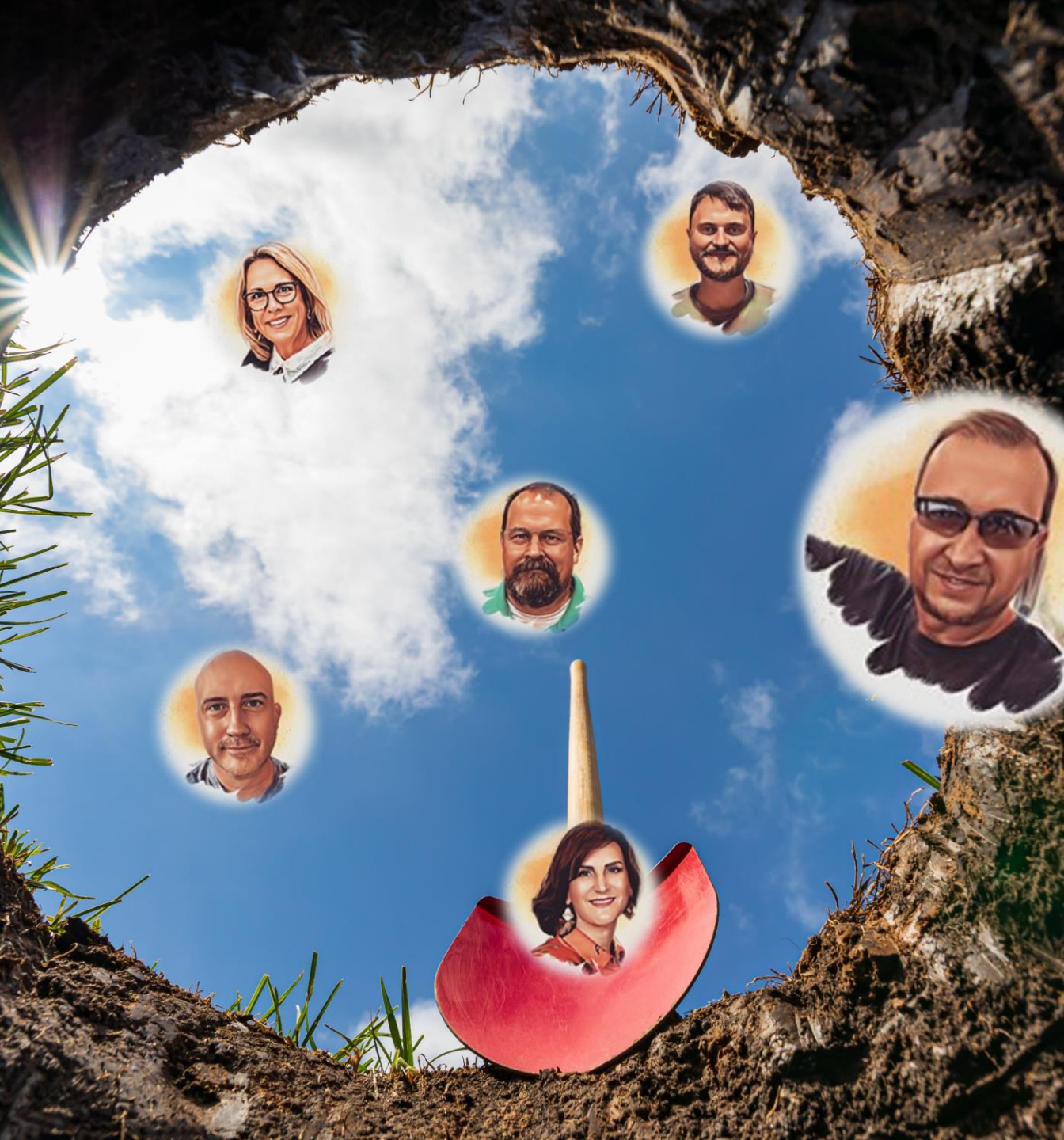


OUR NC811 EDUCATION TEAM

ANN RUSHING

Education Manager





OUR NC811 EDUCATION TEAM

HOWARD COREY

Eastern Liaison

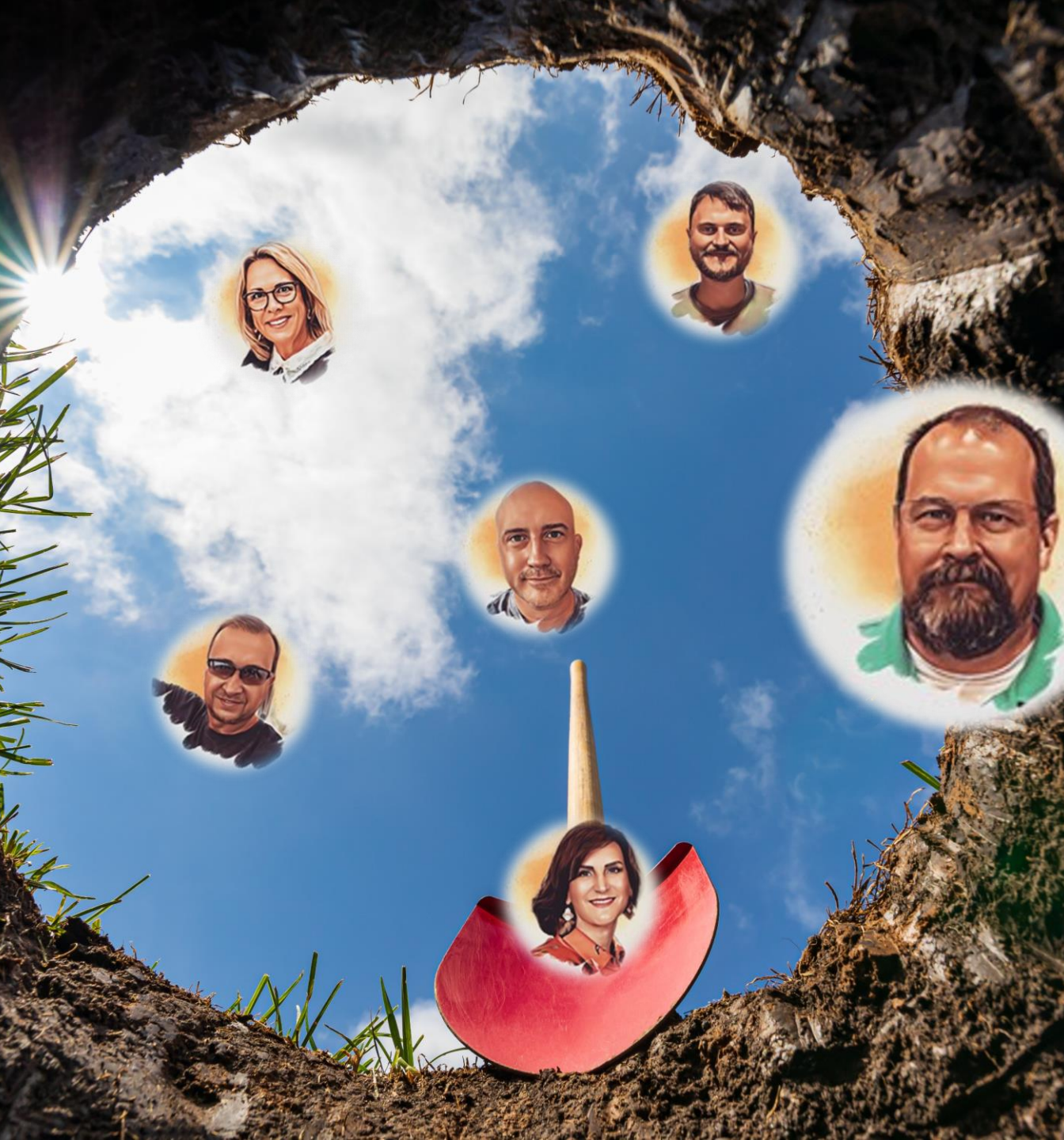


OUR NC811 EDUCATION TEAM

STEVEN MOORE

Media Relation Specialist





OUR NC811 EDUCATION TEAM

PARRISH REDDICK

Piedmont Liaison





OUR NC811 EDUCATION TEAM

TAMI GROVES

Southwest Liaison





OUR NC811 EDUCATION TEAM

TYLER ROSS

Western Liaison



- A copy of this presentation is available at www.ncucc.org
- If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.