



Monthly Update

December 2023

Durham UCC



UPCOMING MEETINGS



NCLRPC

Wed. 1/17/2024

11:00 AM - 1:00 PM

5009 High Point Rd.,

Greensboro, NC



NC811 BOARD

Fri. 1/19/2024

8:00 AM - 12:00 PM

Grandover Resort , 1000 Club Rd,
Greensboro, NC

UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

Tue 1/23/2024
10:00 AM - 4:00 PM
5009 High Point Rd.,
Greensboro, NC

For more information

Call: 919-670-4114

Email: UDPRB@nc.gov

Meeting Type: in person



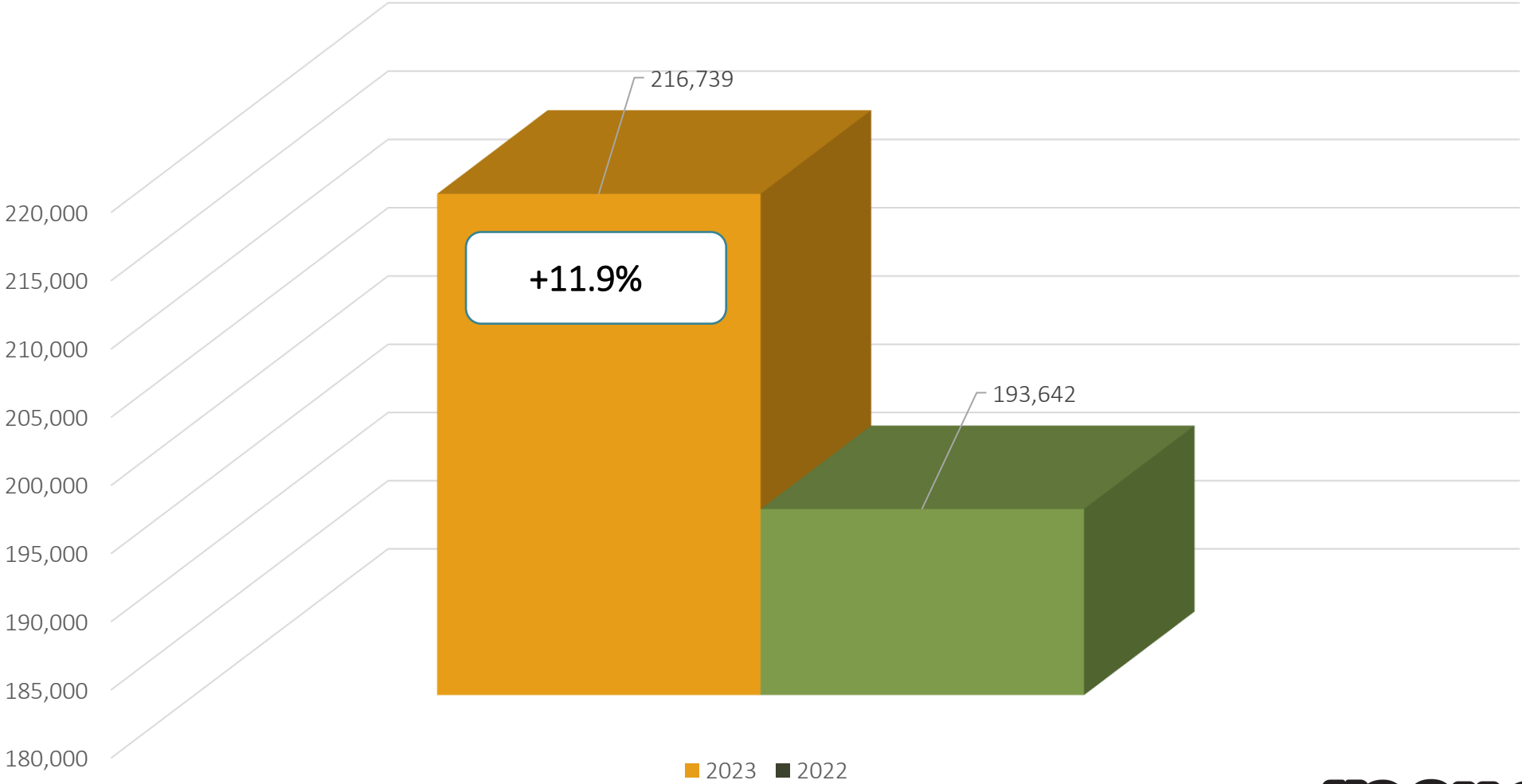


Christmas Eve, Christmas, Day after Christmas and New Years Day Dec. 25, 26, 27 and Jan. 1*

State Holidays are excluded from and not part of the three (3) working day notice, nor are they part of the life of the ticket in accordance with the NC General Statutes. NC811, Inc. will only process the following notifications on State Holidays: Emergencies, Damages, and 3-Hour Notices. NC811, Inc. is open and will accept and process all notifications on Observed Holidays which are indicated by an asterisk (*).

Locate Requests for NC

November 2023 vs 2022

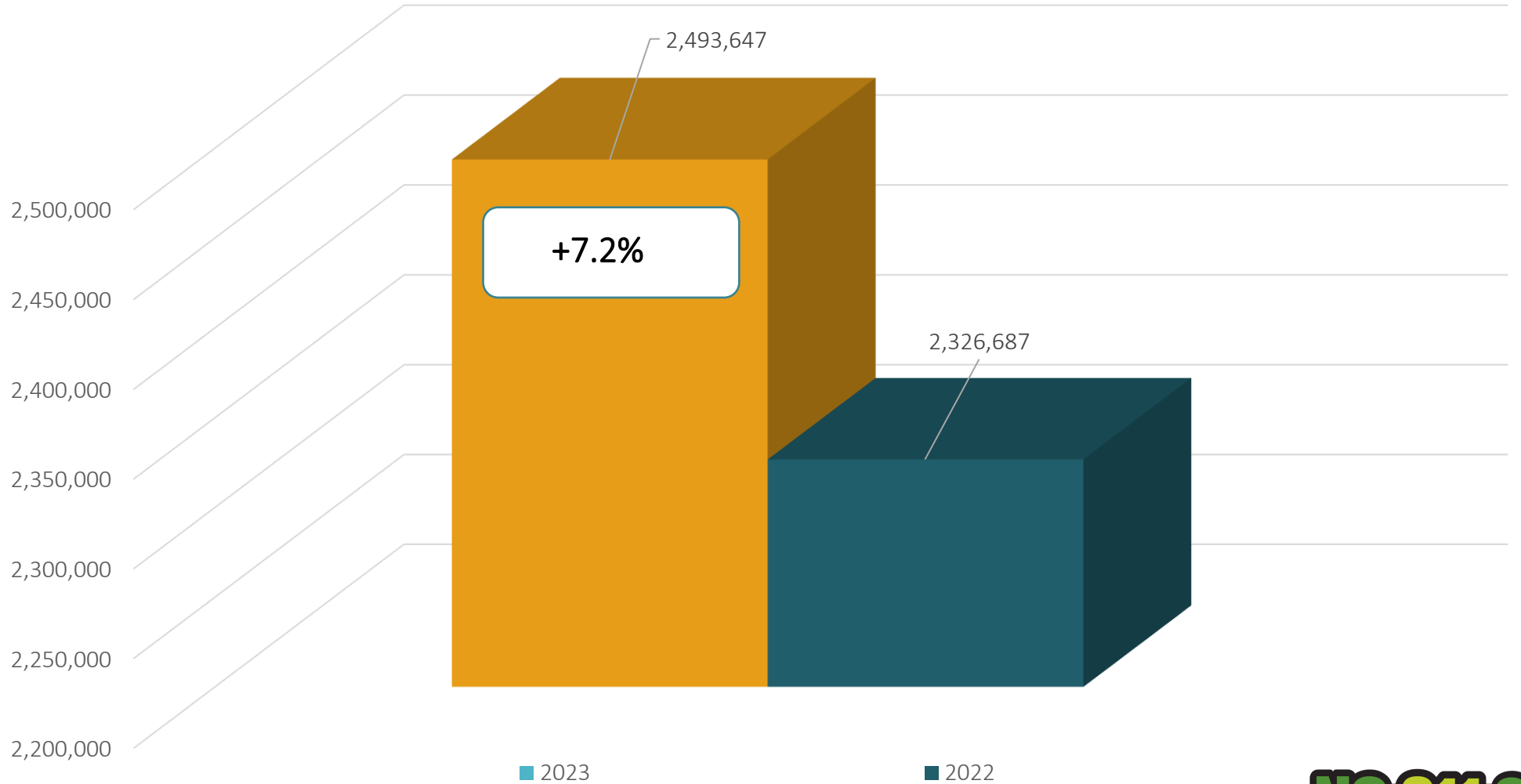


MTD November 2023 – 216,739 / 2022 – 193,642 = +11.9%
YTD 2023 – 2,493,647 / 2022 – 2,326,687 = +7.2%
Updates for Nov. 2023 – (68,275) = 31.5% of volume / Oct. 29.3% = +2.2% (Increase the month before)



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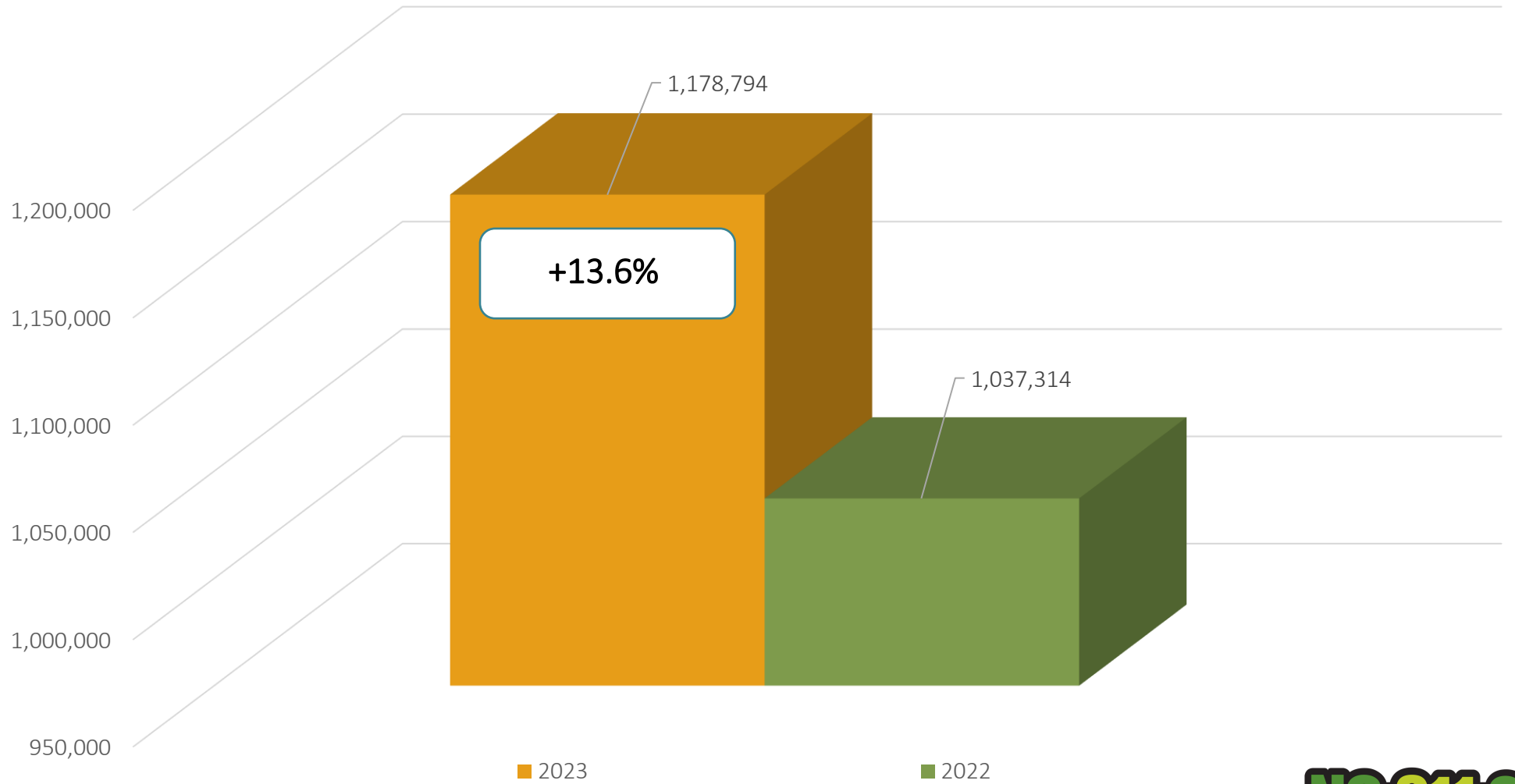
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Transmissions for NC

November 2023 vs 2022

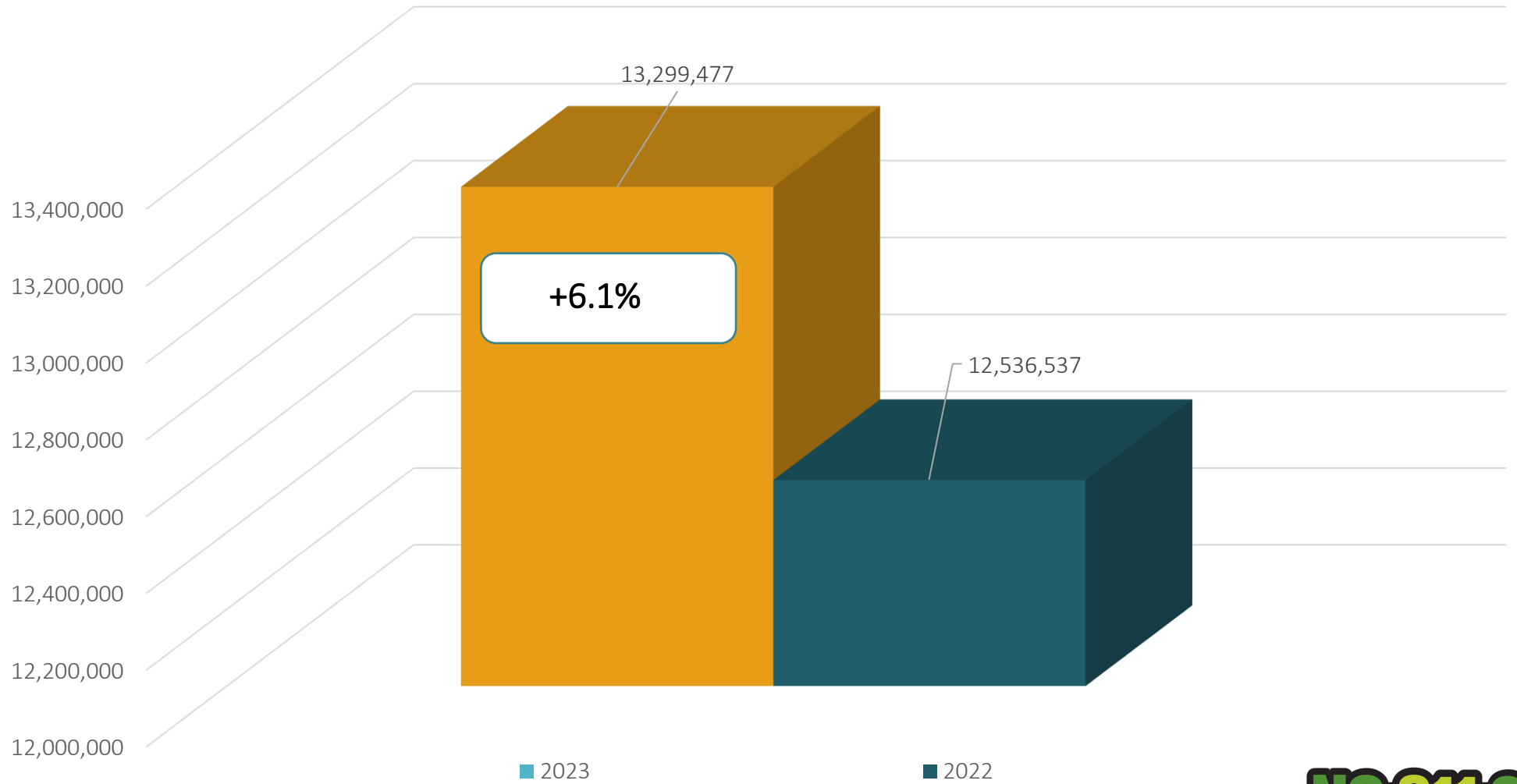


Transmissions MTD 2023 – 1,178,794 / 2022 – 1,037,314 = +13.6%
Transmissions YTD 2023 – 13,299,477 / 2022 – 12,536,537 = +6.1%



Transmissions for NC

YTD 2023 vs 2022



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County Ticket Volume

November 2023 vs 2022



Durham	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	433	47	3871	145	2706	7202
2023	1038	39	4654	309	2610	8650
+/- Var	139.7%	-17.0%	20.2%	113.1%	-3.5%	20.1%
			Avg Locates per Day			412

County Ticket Volume

YTD vs Previous Year



Durham	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	3922	488	52433	1737	26318	84898
2023	8308	540	50128	2908	27290	89174
+/- Var	111.8%	10.7%	-4.4%	67.4%	3.7%	5.0%
			Avg Locates per Day			384

County Ticket Distribution



County/Place	Nov
DURHAM	8650
BAHAMA	55
CHAPEL HILL	113
CLEGG	2
DURHAM	8144
GORMAN	1
MANGUM STORE	1
MORRISVILLE	68
OAK GROVE	5
PARKWOOD	1
RALEIGH	102
RED MOUNTAIN	1
RESEARCH TRIANGLE PA	15
ROUGEMONT	142

DAMAGES



DIRT Damage Information
Reporting Tool

Damages reported for November



NC-Alamance	45
NC-Alexander	1
NC-Alleghany	1
NC-Anson	2
NC-Beaufort	1
NC-Brunswick	16
NC-Buncombe	10
NC-Burke	2
NC-Cabarrus	19
NC-Caldwell	2
NC-Carteret	3
NC-Caswell	2
NC-Catawba	14
NC-Chatham	7
NC-Cherokee	1
NC-Clay	2
NC-Cleveland	10
NC-Columbus	2
NC-Craven	7
NC-Cumberland	35
NC-Currituck	2
NC-Dare	3

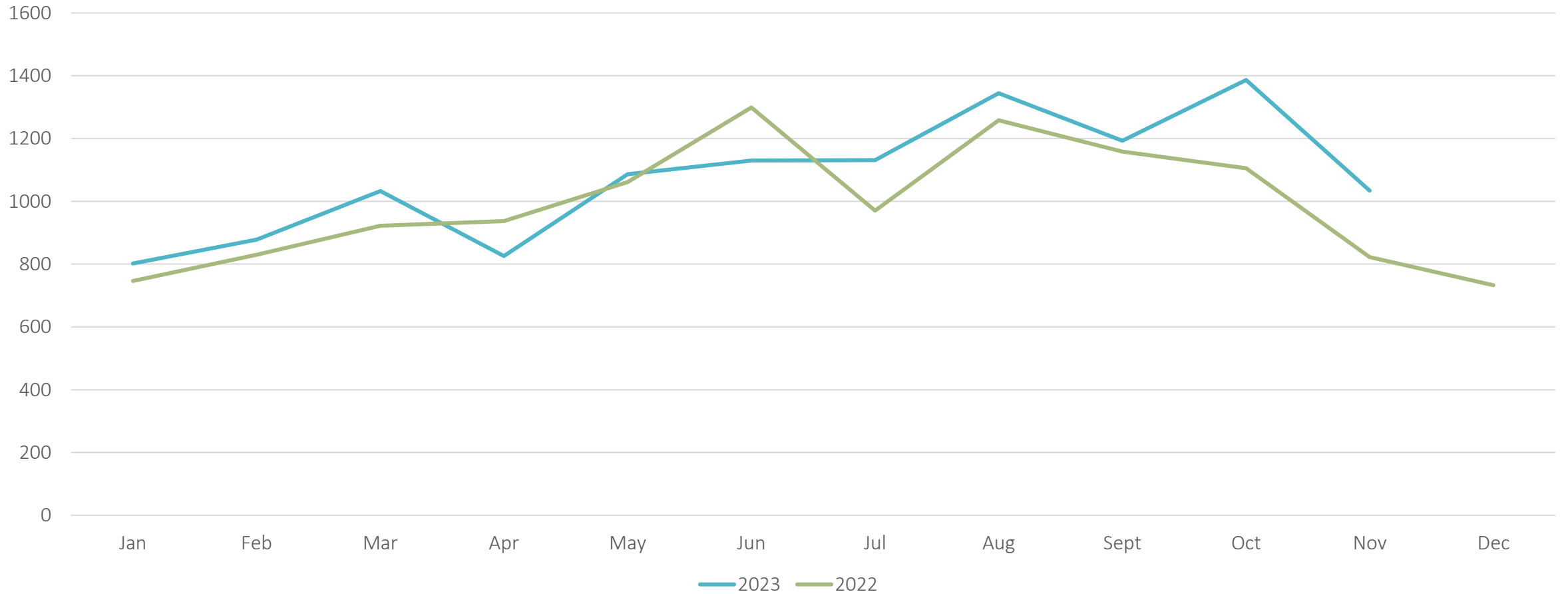
NC-Davidson	11
NC-Davie	3
NC-Duplin	2
NC-Durham	44
NC-Edgecombe	1
NC-Forsyth	52
NC-Franklin	7
NC-Gaston	21
NC-Gates	3
NC-Granville	1
NC-Guilford	48
NC-Halifax	1
NC-Harnett	35
NC-Haywood	1
NC-Henderson	9
NC-Hertford	2
NC-Hoke	1
NC-Iredell	19
NC-Jackson	1
NC-Johnston	21
NC-Lee	3
NC-Lenoir	4
NC-Lincoln	4
NC-Martin	1
NC-McDowell	1

NC-Mecklenburg	175
NC-Montgomery	2
NC-Moore	22
NC-Nash	2
NC-New Hanover	16
NC-Northampton	1
NC-Onslow	16
NC-Orange	48
NC-Pasquotank	1
NC-Pender	6
NC-Person	4
NC-Pitt	5
NC-Polk	2
NC-Randolph	13
NC-Richmond	1
NC-Robeson	2
NC-Rockingham	6
NC-Rowan	9
NC-Rutherford	3
NC-Sampson	1
NC-Scotland	1
NC-Stanly	5
NC-Stokes	4
NC-Surry	1
NC-Transylvania	1

NC-Union	33
NC-Vance	3
NC-Wake	145
NC-Warren	1
NC-Watauga	3
NC-Wayne	12
NC-Wilkes	4
NC-Wilson	2
NC-Yadkin	1

Grand Total 1,034

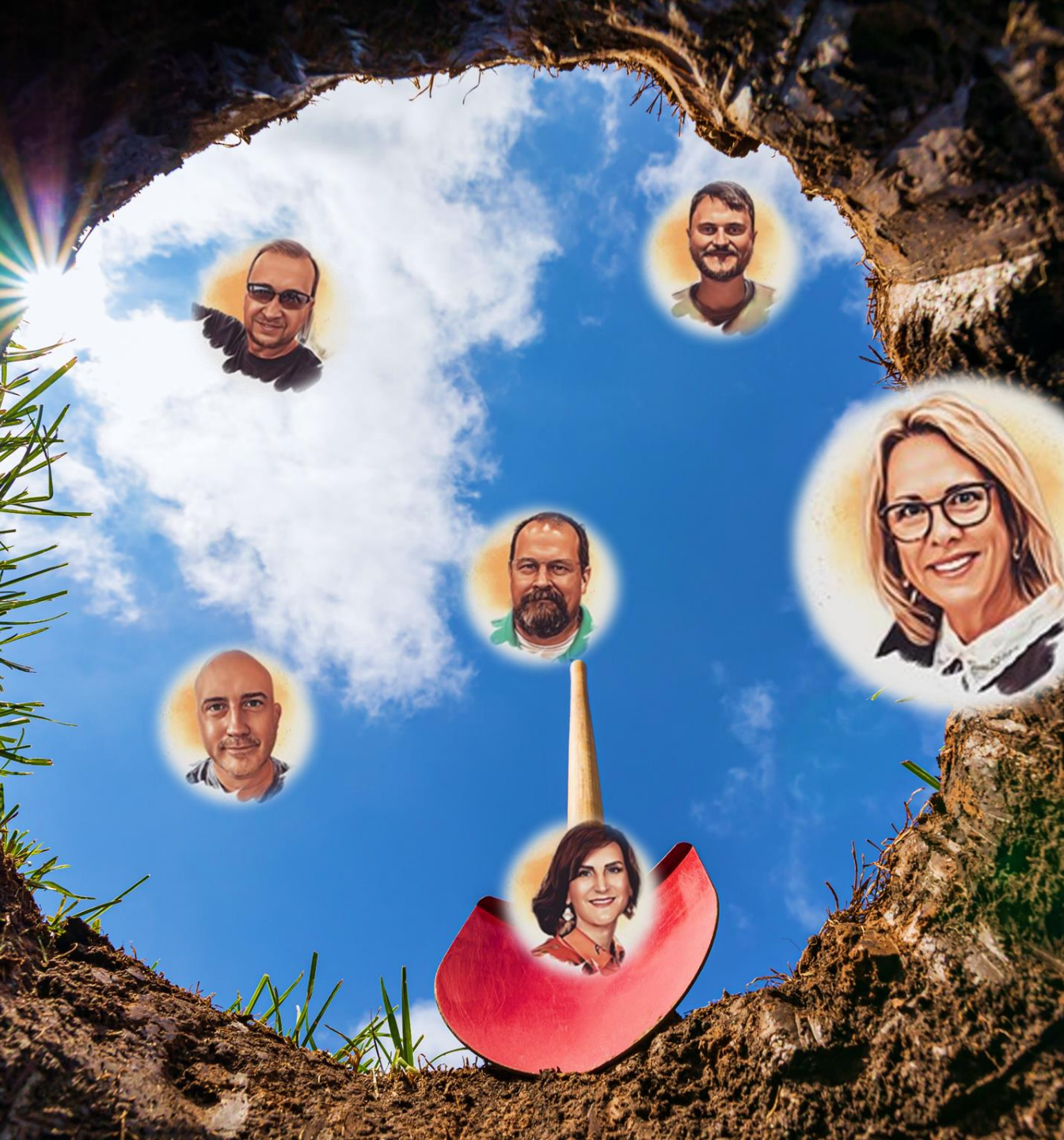
Damages in North Carolina 2022 vs 2023



Top 10 Callers for -



Durham	Name	Totals
1	ANSCO & ASSOCIATES, LLC	847
2	PRINCE TELECOM	783
3	UTILITY LINES CONSTRUCTION SERVICES, INC	413
4	MUDD INVESTMENTS	384
5	UTILITY LINES CONSTRUCTION SERVICES, INC	297
6	SPEEDIES UNDERGROUND SERVICES, INC	290
7	SOUTHEAST CONNECTIONS, LLC	273
8	R H UNDERGROUND, LLC	260
9	INFRASTRUCTURE TECHNOLOGY SERVICES	217
10	FATHER & SONS COMMUNICATIONS, INC	199

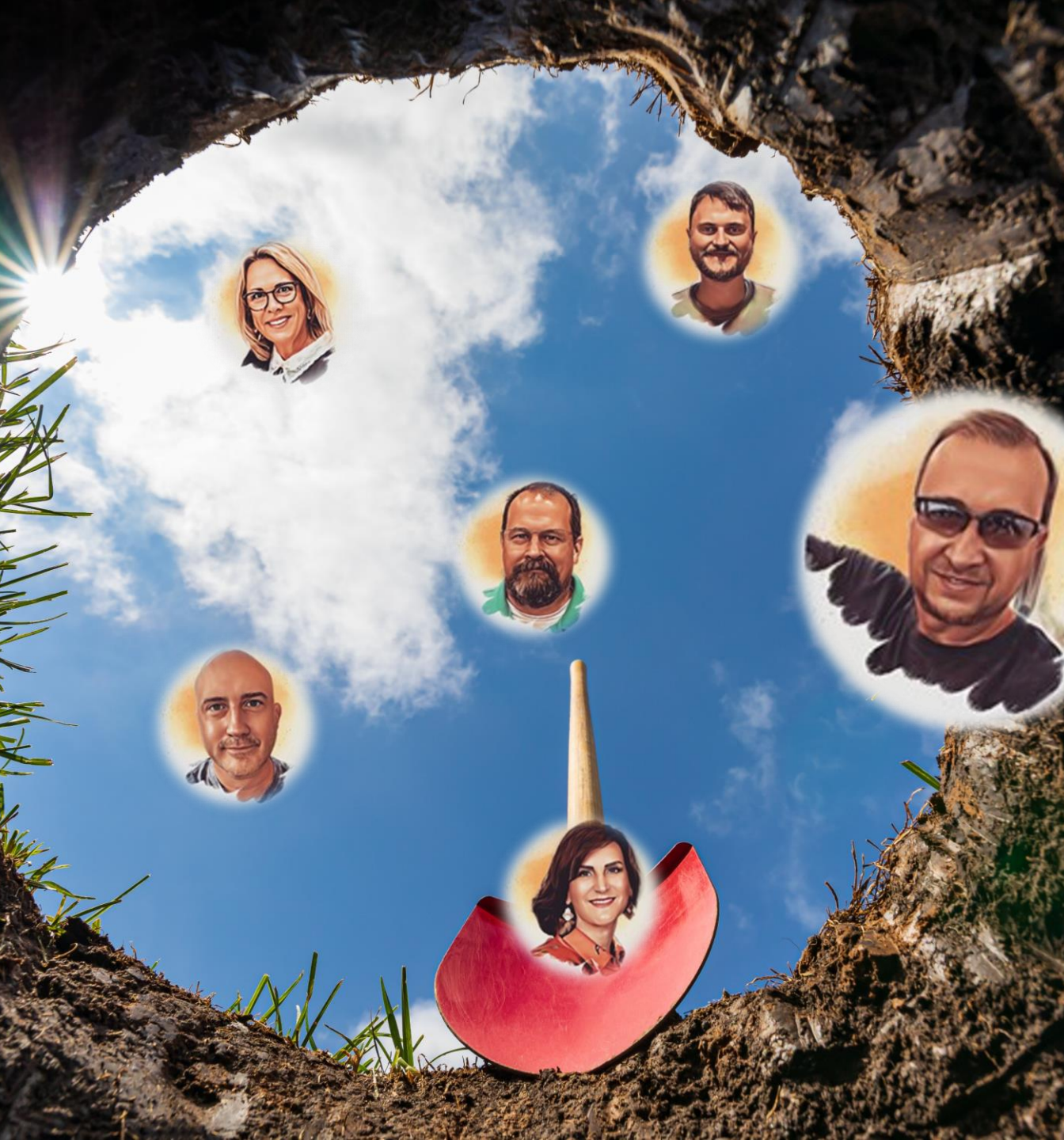


OUR NC811 EDUCATION TEAM

ANN RUSHING

Education Manager



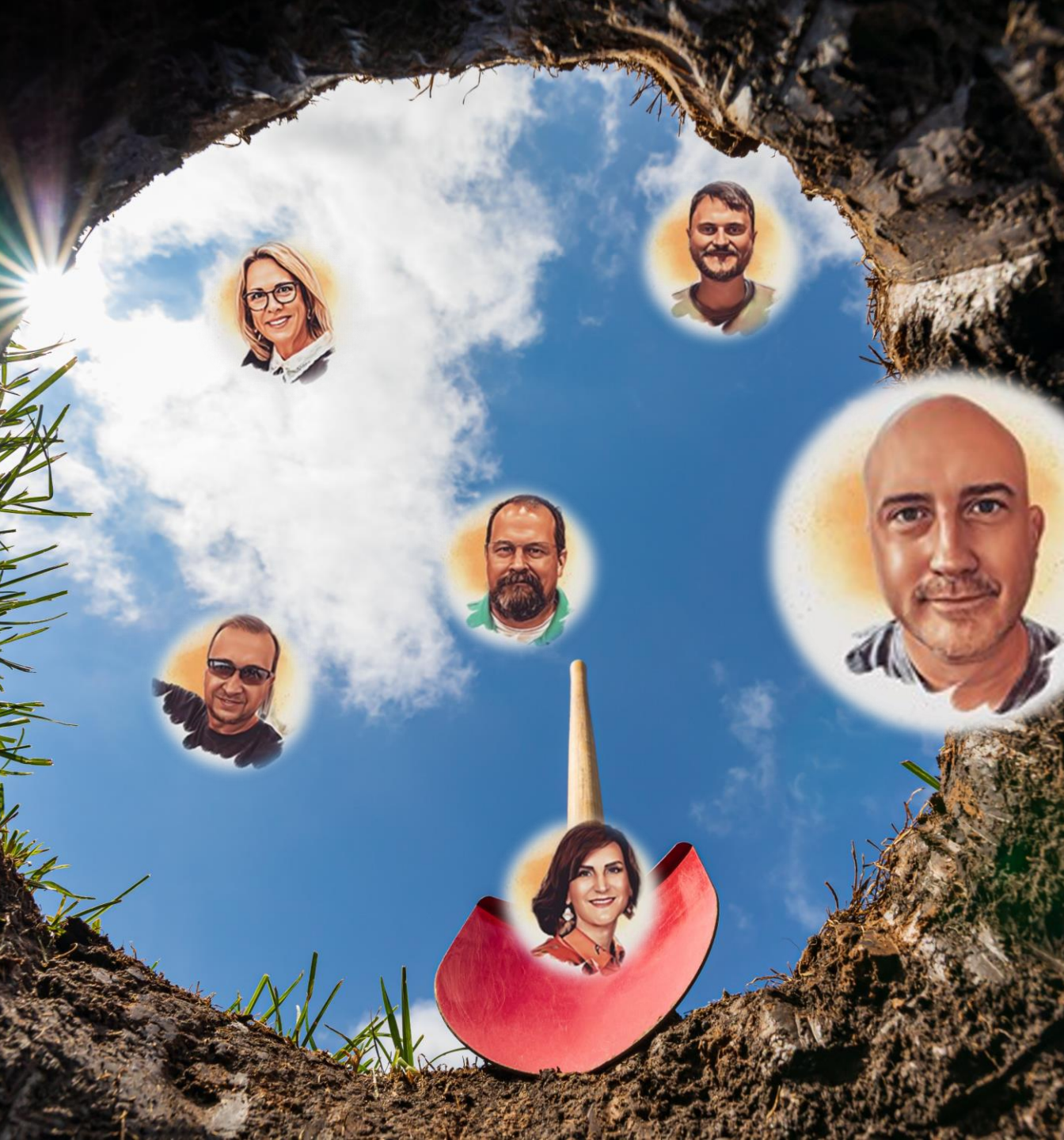


OUR NC811 EDUCATION TEAM

HOWARD COREY

Eastern Liaison



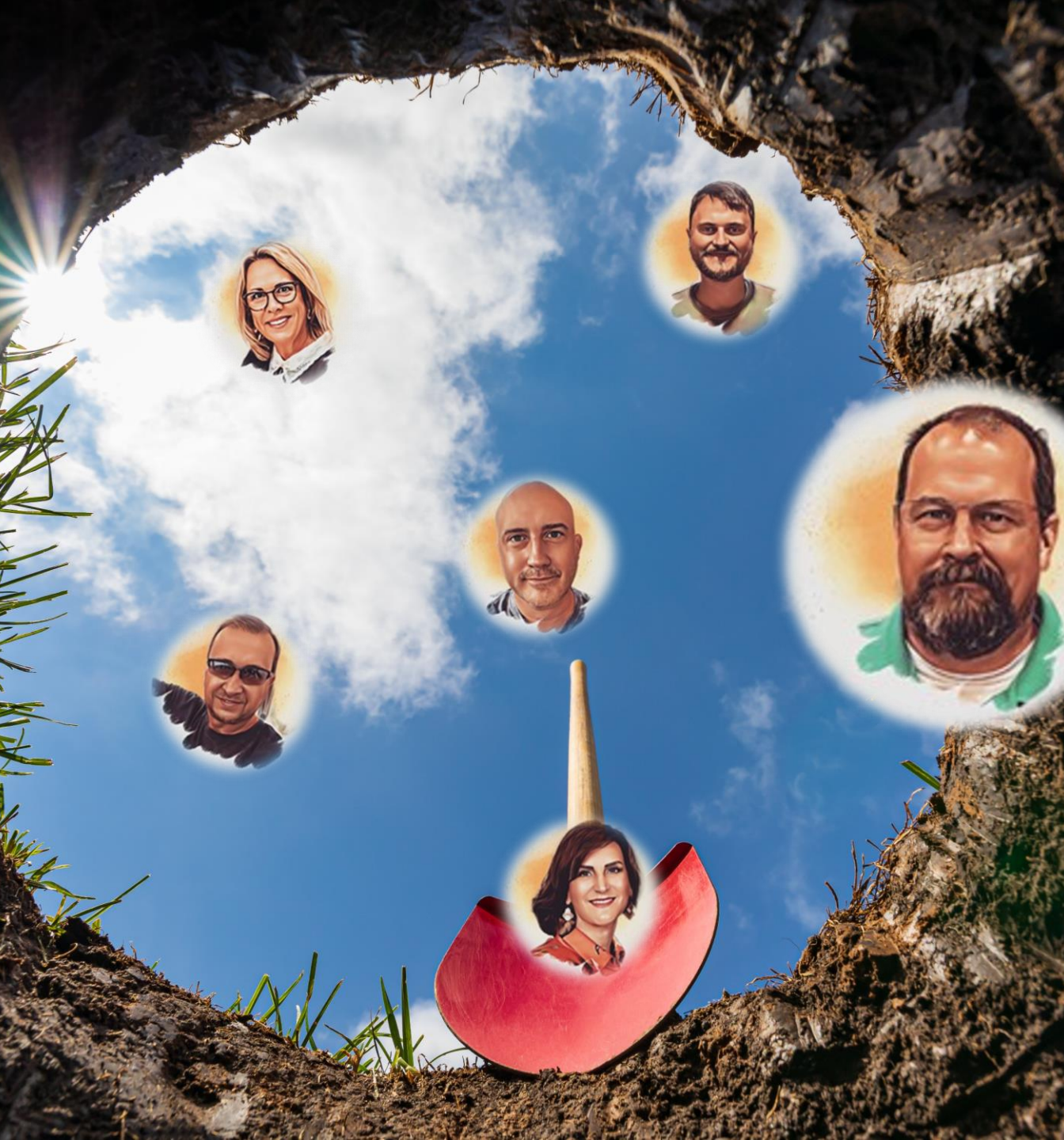


OUR NC811 EDUCATION TEAM

STEVEN MOORE

Media Relation Specialist





OUR NC811 EDUCATION TEAM

PARRISH REDDICK

Piedmont Liaison





OUR NC811 EDUCATION TEAM

TAMI GROVES

Southwest Liaison





OUR NC811 EDUCATION TEAM

TYLER ROSS

Western Liaison





- A copy of this presentation is available at www.ncucc.org
- If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

