
NC811 MONTHLY UPDATE

JANUARY 2024

BLUE RIDGE UCC



EDUCATION TEAM



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison



Parrish
Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist





A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's.

The video will be listed under the month and year the meeting took place.

ANNOUNCEMENTS

Annual notices are going out via email to update member information by January 31st, 2024. Please update any information including maps to stay current as possible.



Contact Lesley Brouillard in Member Services at Lesley@nc811.org if you have any questions.



IMPORTANT DATES



STATE UCC

Tuesday, Jan 9
8:00 am

NC811 Events Center,
Greensboro

NCLRPC

Wednesday, Jan. 17
11 am

NC811 Events Center,
Greensboro

Visit <https://ncucc.org>
for meeting link

BOARD

Friday, Jan 19
8:00 am

Grandover Resort,
Greensboro

Contact

NCUDPRB

Tuesday, Jan 23
10 am

Visit
<https://udprb.nc.gov>

for location info
Stephanie Brown for
details.
stephanie@nc811.org

CALENDAR

NC811 & NCUCC event
calendars can be found on
nc811.org or the nc811 app



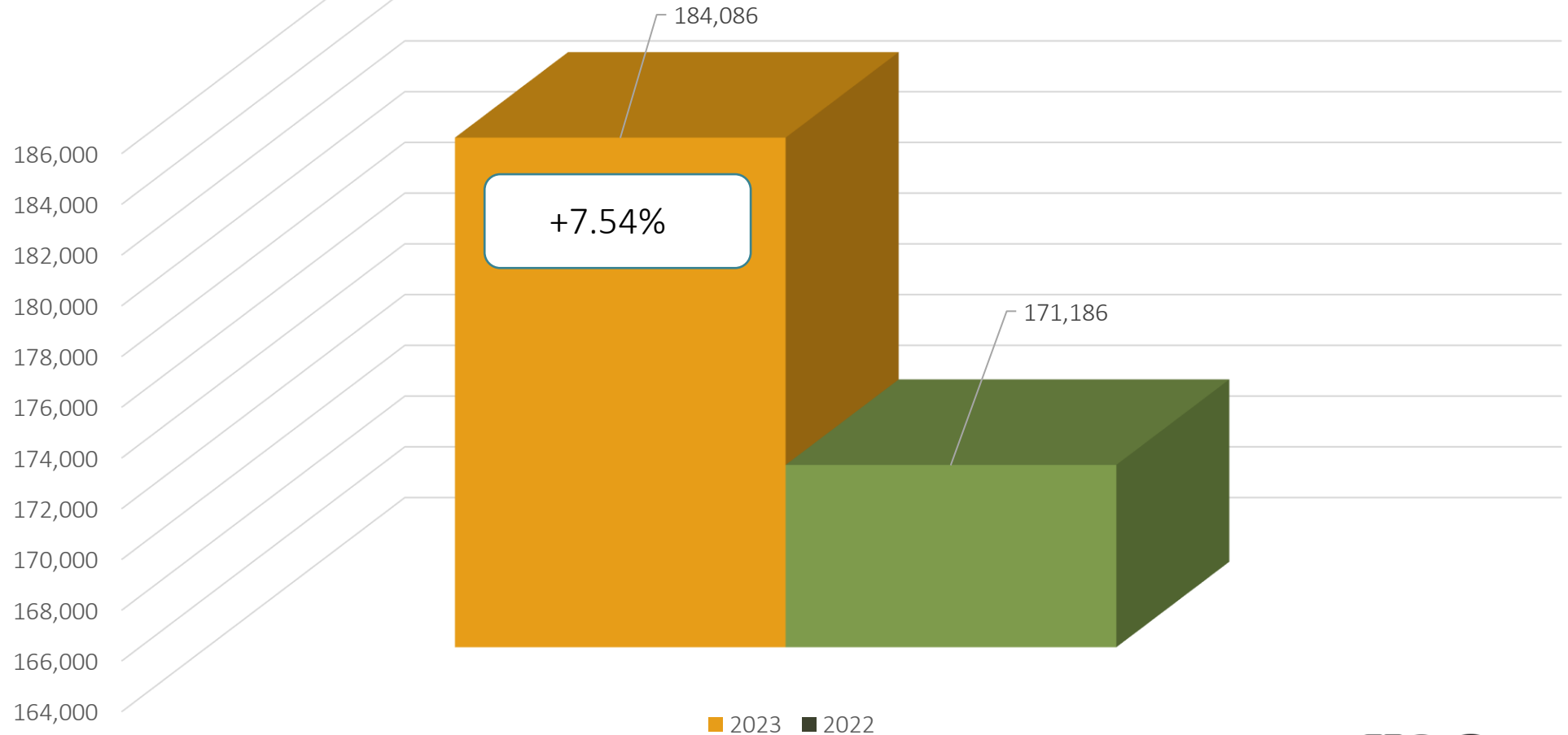
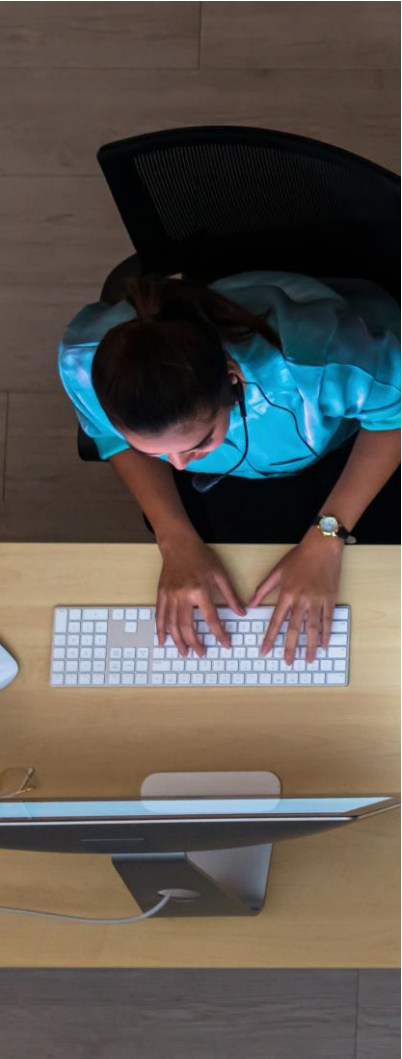
DATA INSIGHTS

Locate Request, Transmissions,
County ticket volume and distribution



Locate Requests for NC

December 2023 vs 2022



MTD December 2023 – 184,086 / 2022 – 171,186 = +7.54%

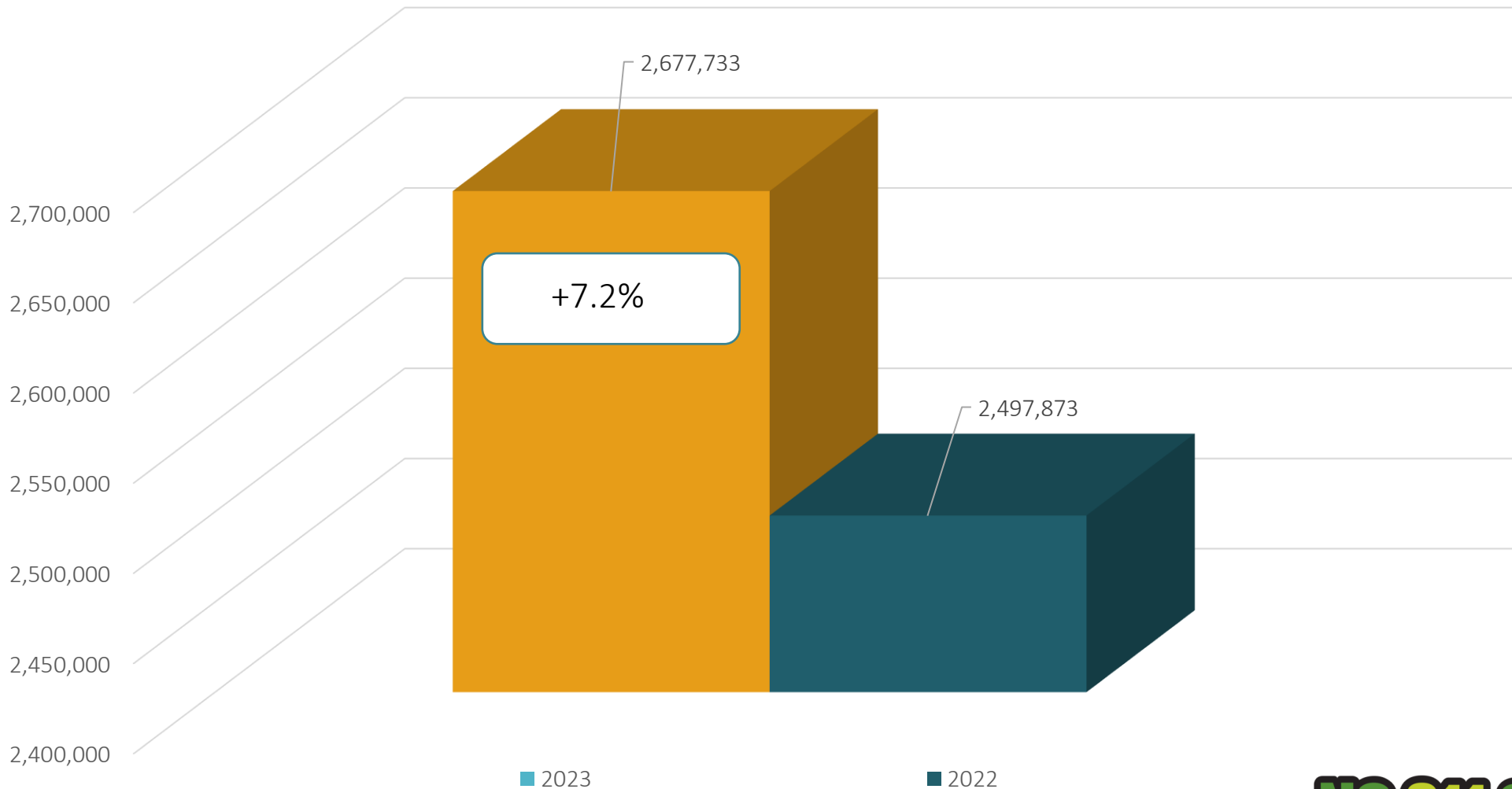
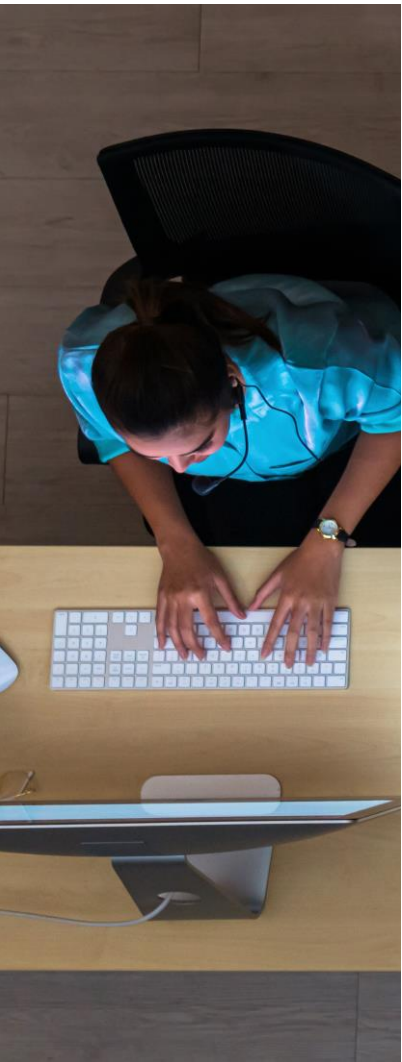
YTD 2023 – 2,677,733 / 2022 – 2,497,873 = +7.2 %

Updates for December 2023 – (60,202) = 32.7% of volume / November 31.5% = +1.2% (Increase the month before)



Locate Requests for NC

YTD 2023 vs 2022

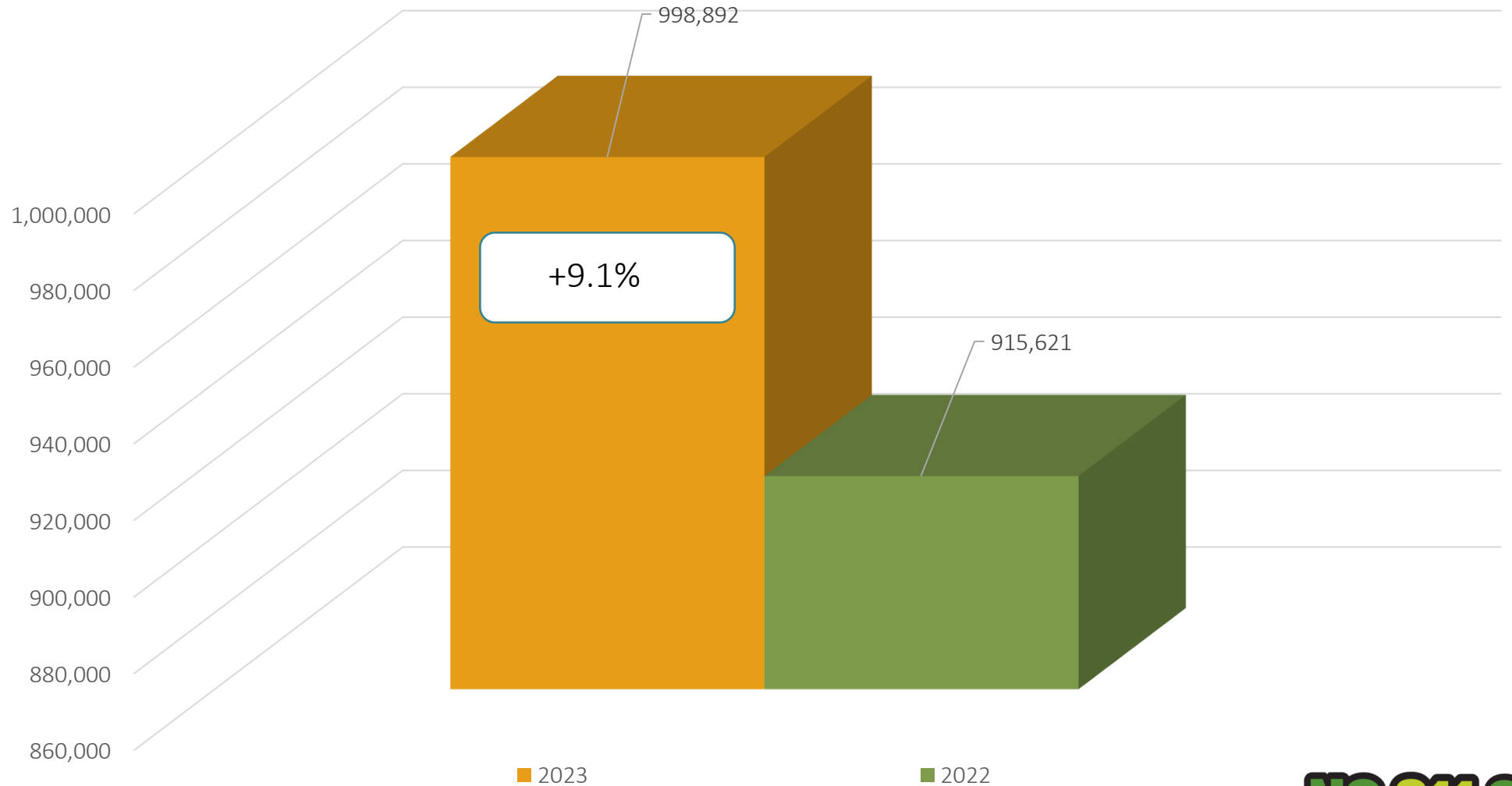


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Transmissions for NC

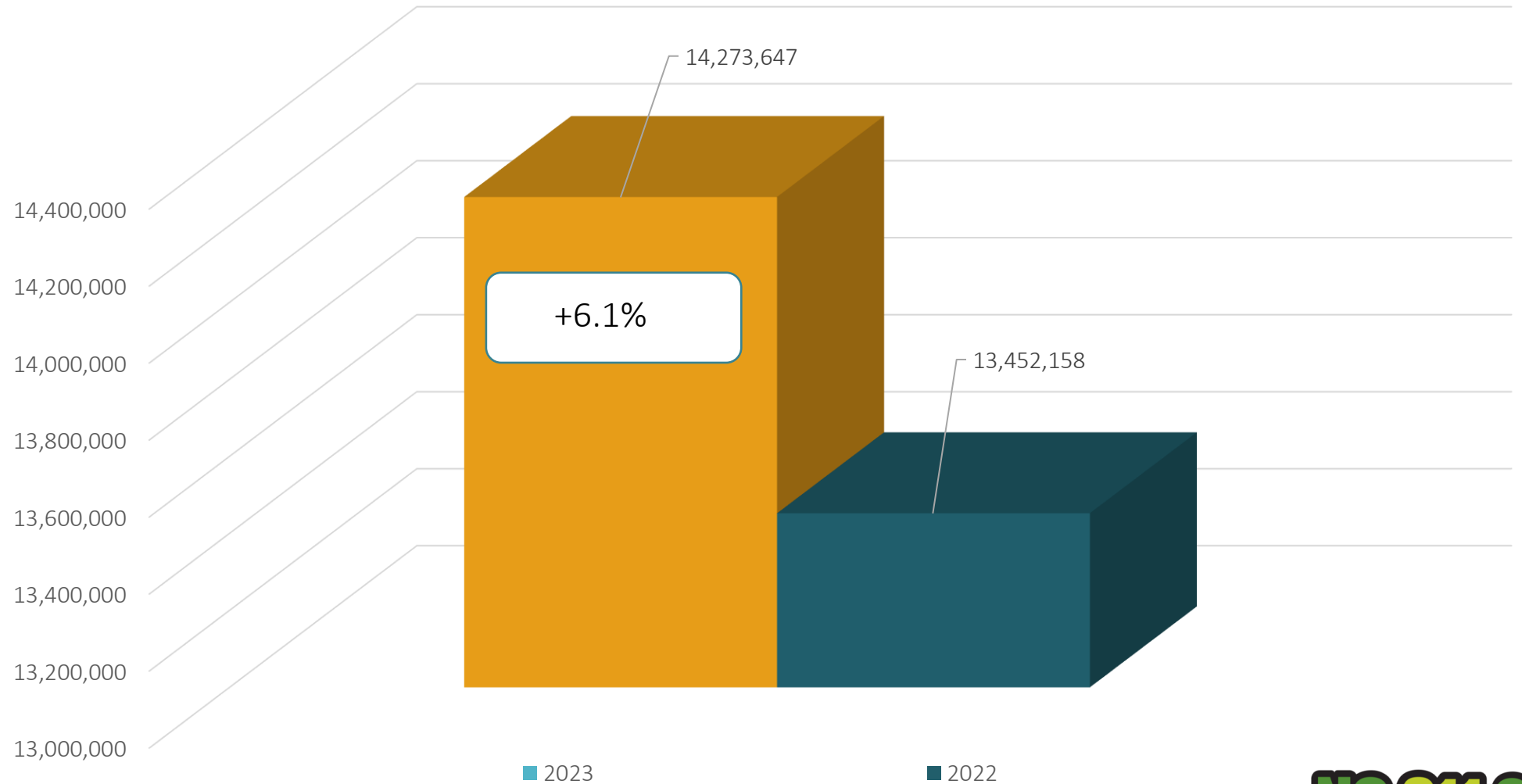
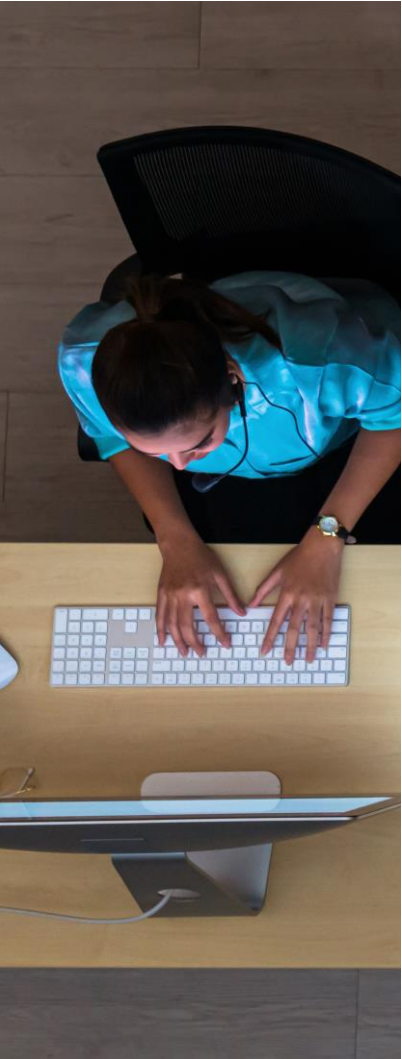
December 2023 vs 2022



Transmissions MTD 2023 – 998,892 / 2022 – 915,621 = +9.1%
Transmissions YTD 2023 – 14,273,647 / 2022 – 13,452,158 = +6.1%

Transmissions for NC

YTD 2023 vs 2022



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COUNTY TICKET VOLUME

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	25	0	259	19	94	397
2023	12	2	233	13	56	316
	-52.0%	200%	-10.0%	-31.6%	-40.4%	-20.4%
				Locates per day		17

COUNTY TICKET VOLUME

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	108	12	1619	39	963	2741
2023	94	69	1898	38	734	2833
	-13.0%	475.0%	17.2%	-2.6%	-23.8%	3.4%
				Locates per day		149

COUNTY TICKET VOLUME

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	76	5	900	30	463	1474
2023	93	15	1097	26	342	1573
	22.4%	200.0%	21.9%	-13.3%	-26.1%	6.7%
				Locates per day		83

COUNTY TICKET
VOLUME

YTD VS PREVIOUS
YEAR

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	134	34	3627	121	1023	4939
2023	283	53	3778	135	887	5136
	111.2%	55.9%	4.2%	11.6%	-13.3%	4.0%

COUNTY TICKET
VOLUME

YTD VS PREVIOUS
YEAR

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	1182	266	22277	667	11829	36221
2023	1765	377	26737	678	9958	39515
	49.3%	41.7%	20.0%	1.6%	-15.8%	9.1%

COUNTY TICKET VOLUME

YTD VS PREVIOUS
YEAR

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	1168	131	15485	577	6213	23574
2023	1112	131	14581	437	4863	21124
	-4.8%	0.0%	-5.8%	-24.3%	-21.7%	-10.4%

COUNTY TICKET DISTRIBUTION

ALEXANDER	316
BETHLEHEM	31
ELLENDALE	3
HIDDENITE	92
LITTLE RIVER	1
STONY POINT	21
TAYLORSVILLE	167
TAYLORSVILLE BEACH	1

COUNTY TICKET DISTRIBUTION

CATAWBA	2833
BLACKBURN	36
CATAWBA	143
CLAREMONT	98
CONOVER	288
HICKORY	1163
MAIDEN	319
NEWTON	396
SHERRILLS FORD	313
TERRELL	41

COUNTY TICKET DISTRIBUTION

LINCOLN	1573
DENVER	674
IRON STATION	96
LINCOLNTON	451
LOWESVILLE	27
MAIDEN	41
VALE	231
WESTPORT	35

Top 10 Callers for -



1	LKN UNDERGROUND	28
2	ENERGYUNITED	25
3	FIBER OPTIC SOLUTIONS	21
4	A B SOLUTIONS INC	20
5	A B SOLUTIONS INC	20
6	CITY OF HICKORY	20
7	DUKE ENERGY	15
8	BIGHAM CABLE CONSTRUCTION, INC	14
9	WILLIAMS ELECTRIC COMPANY	14
10	AT&T UTILITY OPERATIONS	11

Top 10 Callers for -



1	DIVERSIFIED UTILITY GROUP, LLC	385
2	LKN UNDERGROUND	264
3	MILLER PIPELINE	140
4	WILLIAMS ELECTRIC COMPANY	114
5	DIVERSIFIED UTILITY GROUP, LLC	89
6	DUKE ENERGY	85
7	DIVERSIFIED UTILITY GROUP, LLC	74
8	CANOS SERVICES, LLC	68
9	FIREBITT	67
10	WG UNDERGROUND	61

Top 10 Callers for -



1	LKN UNDERGROUND	145
2	MILLER PIPELINE	130
3	UTILITY LINES CONSTRUCTION SERVICES, INC	103
4	SQUAN	94
5	AT&T UTILITY OPERATIONS	92
6	BIGHAM CABLE CONSTRUCTION	76
7	ANSCO & ASSOCIATES, LLC	62
8	BIGHAM CABLE CONSTRUCTION, INC	62
9	E AND G LANDSCAPING	59
10	TNM SOLUTIONS	55

DAMAGES



DIRT Damage Information
Reporting Tool

Damages Reported for December



NC-Alamance	18
NC-Alexander	3
NC-Anson	3
NC-Bladen	1
NC-Brunswick	5
NC-Buncombe	12
NC-Burke	3
NC-Cabarrus	4
NC-Caldwell	1
NC-Carteret	2
NC-Catawba	8
NC-Chatham	18
NC-Cherokee	1
NC-Clay	1
NC-Cleveland	6
NC-Columbus	2
NC-Craven	8
NC-Cumberland	25
NC-Currituck	2
NC-Dare	7
NC-Davidson	7
NC-Davie	2

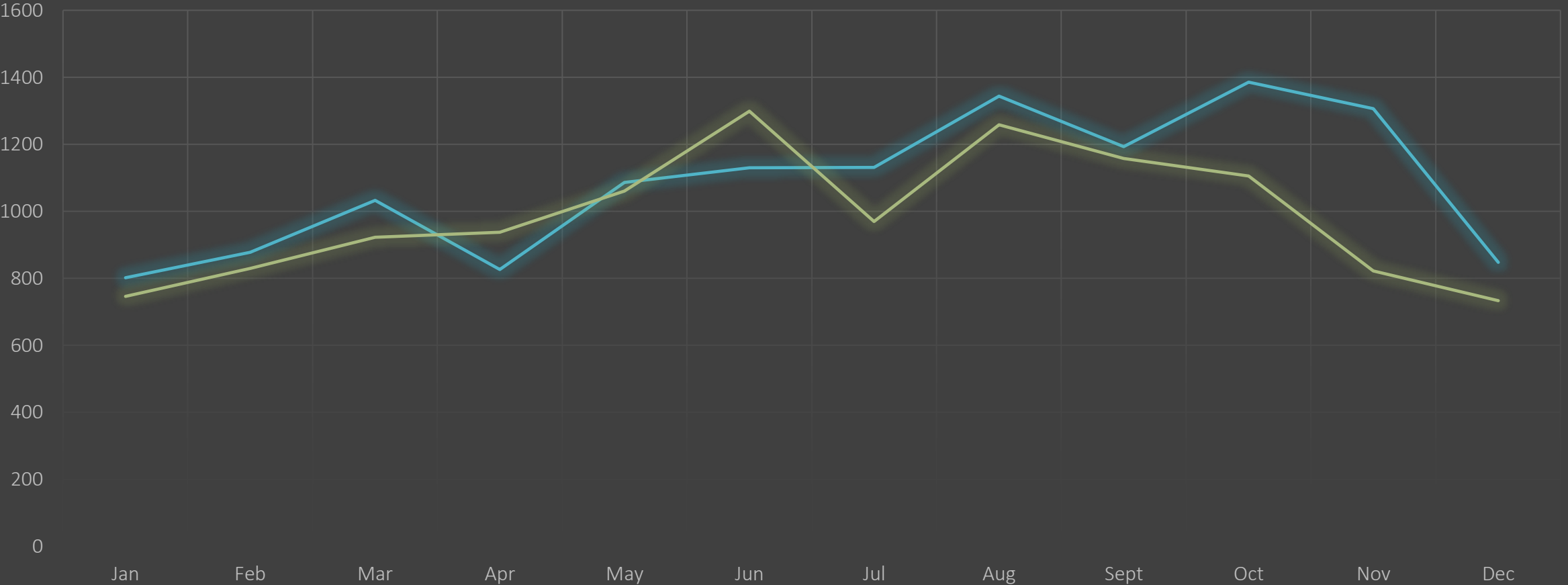
NC-Duplin	1
NC-Durham	47
NC-Edgecombe	1
NC-Forsyth	32
NC-Franklin	7
NC-Gaston	26
NC-Graham	1
NC-Granville	3
NC-Greene	2
NC-Guilford	51
NC-Harnett	18
NC-Henderson	6
NC-Hertford	6
NC-Hoke	2
NC-Iredell	19
NC-Johnston	15
NC-Lee	6
NC-Lincoln	4
NC-McDowell	2
NC-Mecklenburg	158
NC-Moore	14
NC-Nash	4
NC-New Hanover	14
NC-Onslow	15
NC-Orange	68

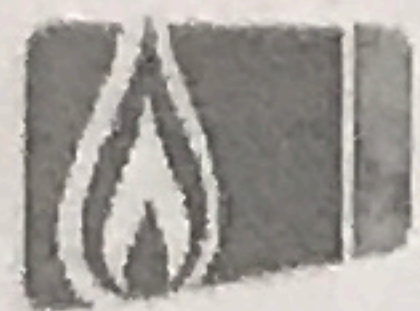
NC-Pamlico	1
NC-Pender	3
NC-Perquimans	2
NC-Person	2
NC-Pitt	5
NC-Polk	1
NC-Randolph	7
NC-Robeson	2
NC-Rockingham	8
NC-Rowan	10
NC-Rutherford	3
NC-Sampson	1
NC-Stokes	1
NC-Surry	1
NC-Union	14
NC-Vance	3
NC-Wake	111
NC-Wayne	8
NC-Wilson	2
NC-Yadkin	2

Grand Total 848

Damages in North Carolina 2022 vs 2023

2023 2022





Piedmont
Natural Gas

Public Awareness and Damage Prevention Liaison Form

Piedmont Natural Gas Employee Name: Chris Anthony Date of Event: 1-17-24

Brief Description of Event:

January Blue Ridge UCC Meeting

Operations Center: Hickory

Type of Meeting: In Person

Type of Audience: loc., Excavators, Affected Public Number of Attendees: _____

Name of Organization (if applicable): Blue Ridge UCC

Name of Facilitator (if applicable): Chris Anthony

Roster of attendees:

- | | | | | |
|-----|-----------------|--------------------|----------------|---------------------|
| 1) | BRANDON Cook | CITY OF HICKORY | 828 212 9530 | bcook@hickorync.gov |
| 2) | Bo Turner | SAM | 919 561 2497 | |
| 3) | Terry Russell | Heath | 704-685-7053 | |
| 4) | Duane Spencer | Heath | 828-601-1864 | |
| 5) | DAVID Houston | METRO NET | 704-431-7233 | |
| 6) | Robert Cranwell | Metro net | 704-649-3567 | |
| 7) | Thomas Kever | PNL | 828-405-2982 | |
| 8) | Tami Givens | NCOI | 336-601-8644 | |
| 9) | Karen Burnett | Roddi Long Grading | (704) 564-8936 | |
| 10) | Aydee Apple | PNL | 980-229-8658 | |

Blue Ridge UCC
January 2024

Meeting opened by Chair, Chris Anthony

Level One Safety given by Chair, Chris Anthony

NC811 presentation given by Tami Groves

Piedmont Natural Gas – Leak surveys, relocates. Ten projects to be released in the next two weeks.
8" on 321 to be done in 2024.

City of Hickory – Central Utilities MCNC toward Hospital. There are a lot of tickets but even more problems with the ticket entry. Brandon has reached out to the contractor repeatedly. They are busy.

SAM – In attendance and of service if needed.

Metronet – Several projects for the City of Hickory. Police Department, Fire Department, Recreation, City Hall. Also projects for the airport. These are on the commercial side. Residential continues.

Roddi Long Grading – Available to be of service. Currently working on projects for Energy United.

Heath Consultants – Busy. Trying to stay ahead of everyone. If you have any concerns, please reach out to Terry.

Next meeting is Wed, 2/21/24 at 10:00 AM