

Everyone goes home safe with 811.



2024 NC811 Billboard

NC811 MONTHLY UPDATE
FEBRUARY 2024

HENDERSON POLK TRANSYLVANIA

PRESENTED BY TYLER ROSS



EDUCATION TEAM



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison



Parrish
Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



2024 BANNERS

Contact your local
NC811 liaison to place
your pre-order now.



*120 banners will be
available for free.
First come, first serve.*

2024 TAILGATE WRAPS

Contact your local
NC811 liaison for
more information.

*26 wraps will be
available through
our grant program.*





\$300 Up for grabs! **DARE TO DIG!**

*Enter anytime from now until April 30th, 2024



nc811.org/dare-to-dig

April is National Safe Digging Month and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.



**Visit our
booth
all that
weekend!**

**Enter for your
chance to win a
Blackstone Griddle,
Yeti Cooler
or \$50 Amazon
Gift Cards**



March 1-3, 2024
NC State Fairgrounds
4285 Trinity Road
Raleigh, N.C. 27607

IMPORTANT DATES



NCUDPRB

Tuesday, April 23
10 am

NC811 Events Center,
Greensboro

Visit <https://udprb.nc.gov>
for location info

NCLRPC

Wednesday, March 20th
11 am

NC811 Events Center,
Greensboro

Visit <https://ncucc.org>
for meeting link

BOARD

Friday, April 19th
8:00 am

Chetola Resort
Blowing Rock, NC

contact
Stephanie Brown for
details.
stephanie@nc811.org

STATE UCC

Tuesday, March 12th
10 am

4211 Global St, Raleigh,
NC 27610

Hybrid meeting.
See [ncucc](#) calendar for
a link



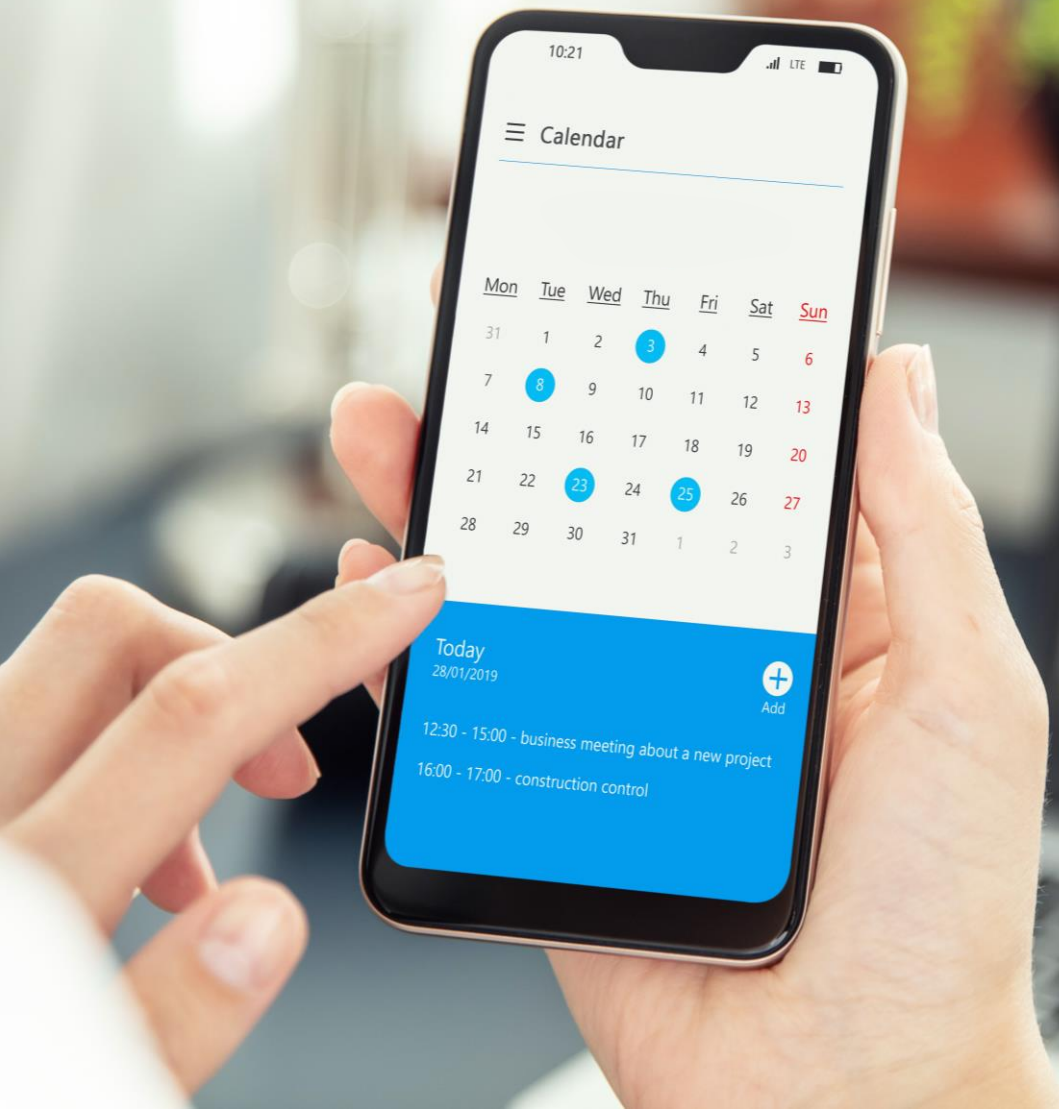
UNDERGROUND
DAMAGE PREVENTION
REVIEW BOARD

UGDPRB – OVERVIEW OF 1/23/2024 CASES

- 56 Cases on Agenda
 - 55 - Reviewed with action
 - 1 - Tabled
- 8 - Dismissed for lack of evidence
- 18 – Issued Pipes Plus Training
- **\$73,500** issued in fines

CALENDAR

NC811 & NCUCC event calendars can be found on nc811.org or the nc811 app





TIP OF THE MONTH

A ticket number does not equal a valid ticket!

When a notice is requested for the purpose of excavation or demolition, the information provided by the excavator must be correct.

Incorrect information can lead to delays for the dig crews, damages at the excavation site, member operators not being notified.

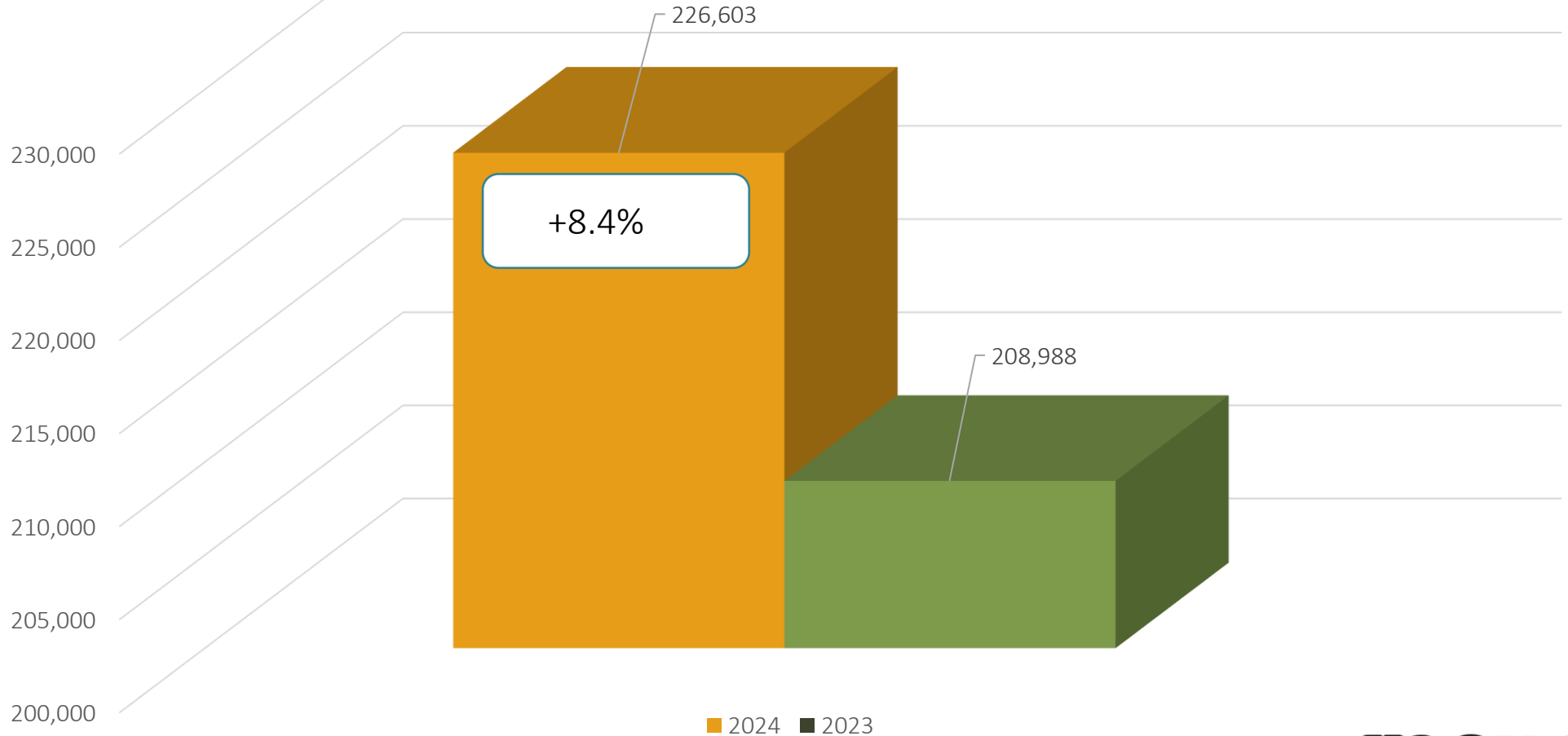
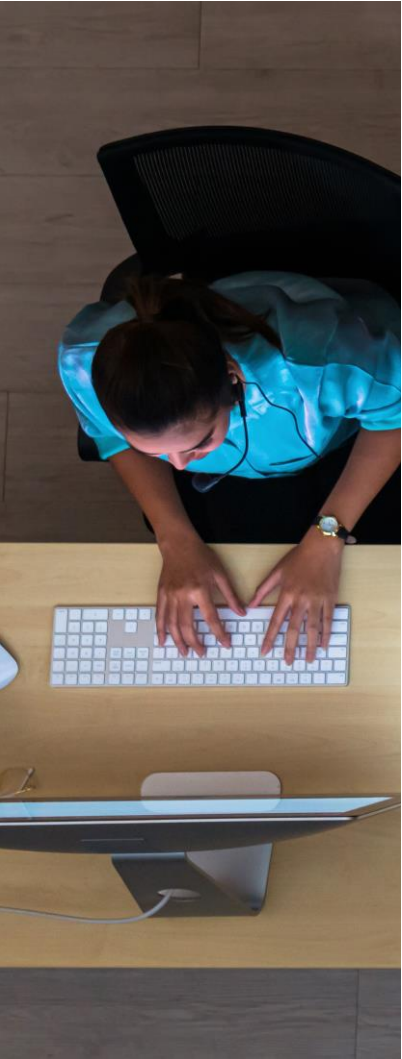
DATA INSIGHTS

Locate Request, Transmissions,
County ticket volume and distribution



Locate Requests for NC

January 2024 vs 2023



MTD January 2024 – 226,603 / 2023 – 208,988 = +8.4%

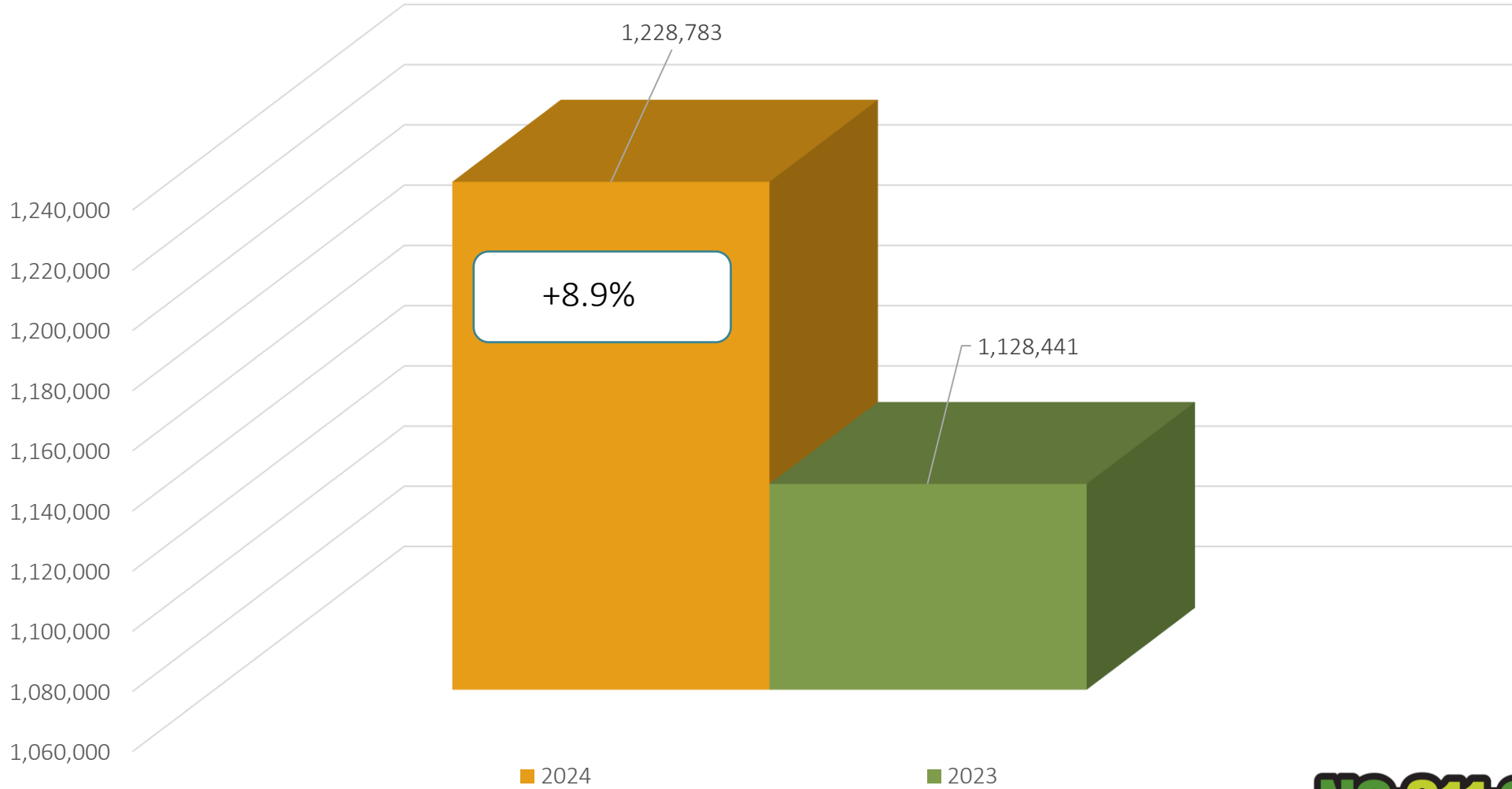
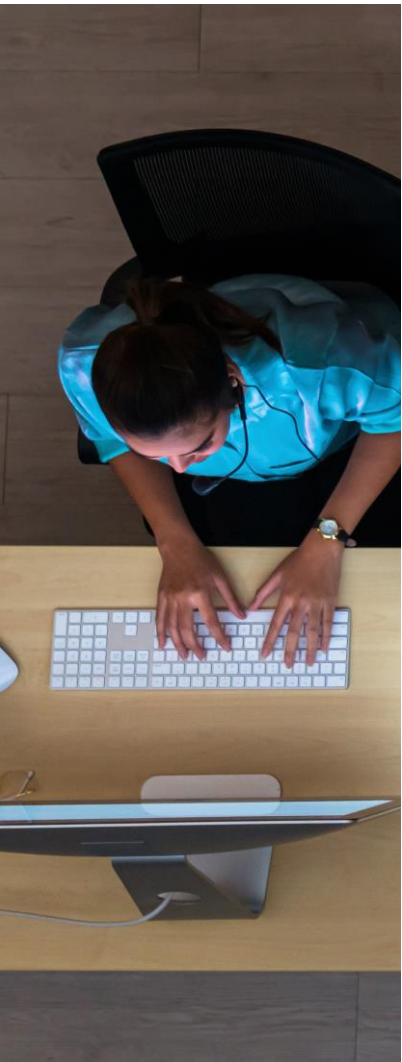
YTD 2024 – 226,603 / 2023 – 208,988 = +8.4 %

Updates for January 2024 – (73,868) = 32.6% of volume / December 32.7% = -.1% (Decrease the month before)



Transmissions for NC

January 2024 vs 2023



Transmissions MTD 2024– 1,228,783 / 2023 – 1,128,441= +8.9%
Transmissions YTD 2024– 1,228,783 / 2023 – 1,128,441= +8.9%



COUNTY TICKET VOLUME

2024 VS 2023/YEAR TO DATE

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	128	42	1489	39	683	2381
2024	119	17	1474	43	813	2466
	-7.0%	-59.5%	-1.0%	10.3%	19.0%	3.6%
				Avg Locates per Day		130

COUNTY TICKET VOLUME

2024 VS 2023/ YEAR TO DATE

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	17	2	239	6	43	307
2024	21	1	307	15	82	426
	23.5%	-50.0%	28.5%	150.0%	90.7%	38.8%
				Avg Locates per Day		22

COUNTY TICKET VOLUME

2024 VS 2023

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	27	4	484	12	158	685
2024	19	13	355	23	76	486
	-29.6%	225.0%	-26.7%	91.7%	-51.9%	-29.1%
				Avg Locates per Day		26

COUNTY TICKET DISTRIBUTION - JANUARY

HENDERSON	2466
BALFOUR	5
EAST FLAT ROCK	60
EDNEYVILLE	15
ETOWAH	65
FLAT ROCK	163
FLETCHER	302
HENDERSONVILLE	1450
HORSE SHOE	48
LAUREL PARK	60
MILLS RIVER	176
SALUDA	18
VALLEY HILL	7
ZIRCONIA	71

COUNTY TICKET DISTRIBUTION - JANUARY

POLK	426
COLUMBUS	105
GREEN CREEK	16
MILL SPRING	128
PEA RIDGE	2
PENIEL	3
ROCK SPRINGS	1
SALUDA	70
SUNNY VIEW	1
TRYON	100

COUNTY TICKET DISTRIBUTION - JANUARY

TRANSYLVANIA	486
BALSAM GROVE	12
BREVARD	258
CEDAR MOUNTAIN	50
DUNNS ROCK	9
EAST FORK	7
LAKE TOXAWAY	32
PENROSE	12
PISGAH FOREST	73
ROSMAN	8
SAPPHIRE	17

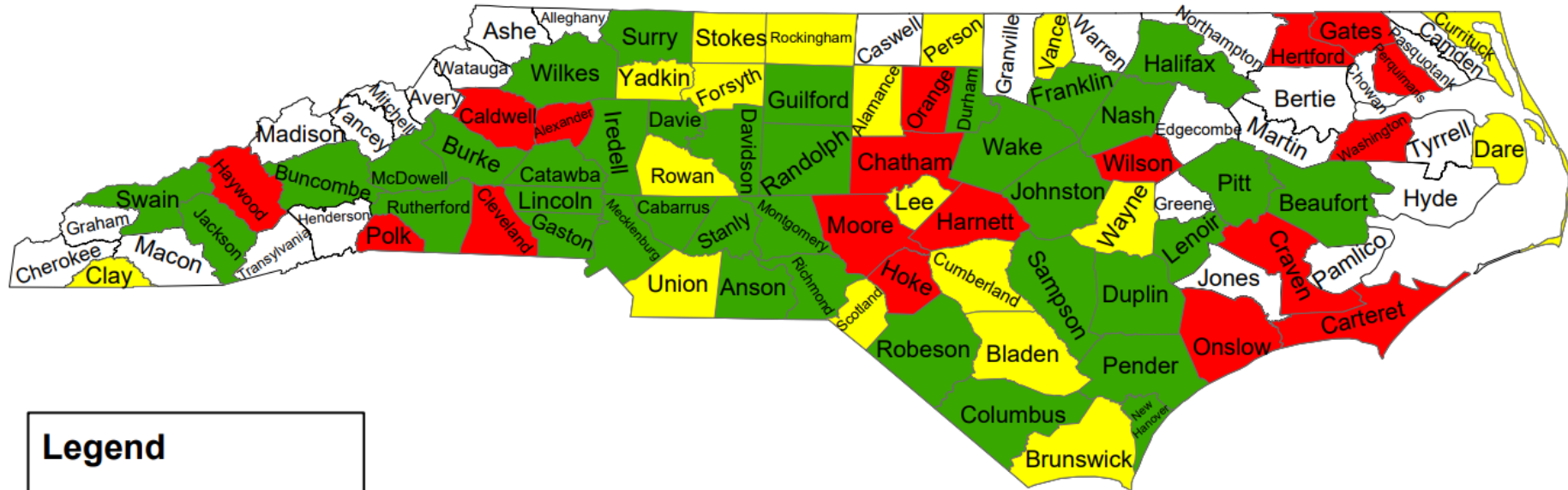
DAMAGES



DIRT Damage Information
Reporting Tool

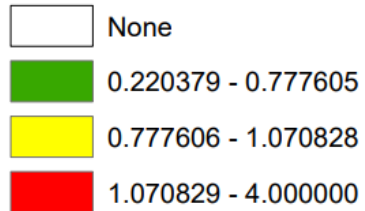
Damages per 1000 Transmissions

January 2024



Legend

Quantile



Damages Reported for January



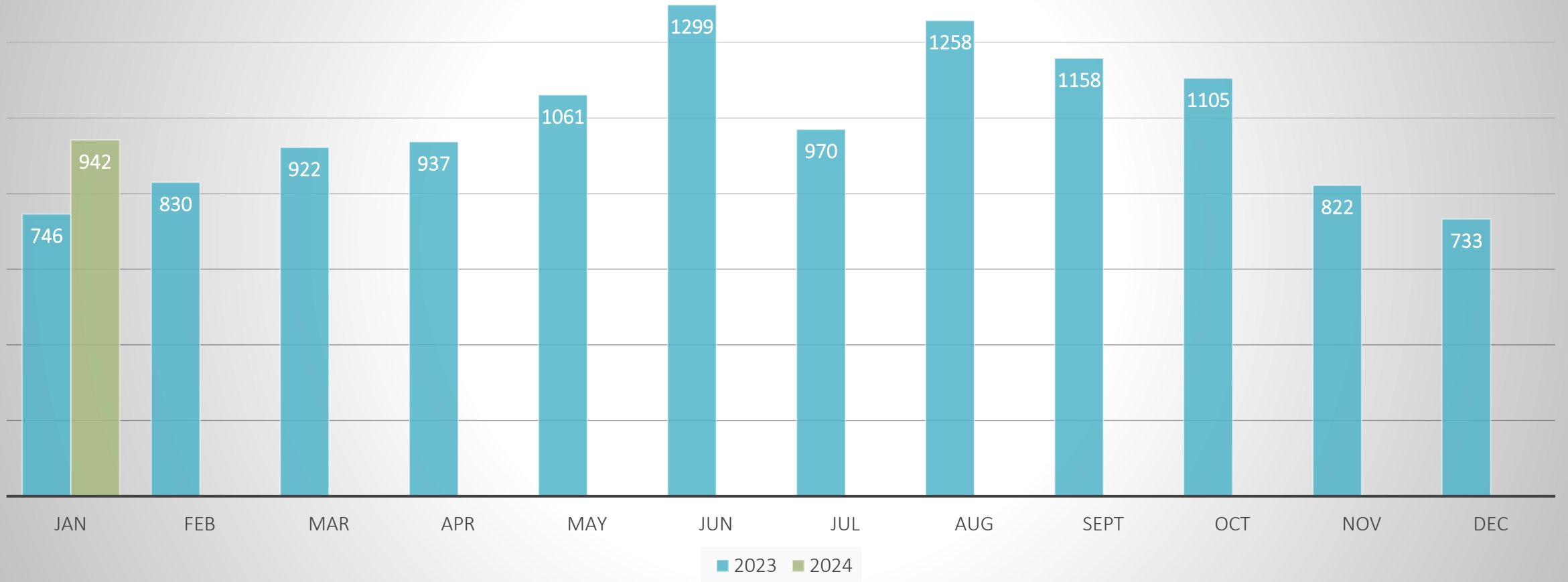
NC-Alamance	21
NC-Alexander	3
NC-Anson	1
NC-Beaufort	2
NC-Bladen	3
NC-Brunswick	20
NC-Buncombe	17
NC-Burke	2
NC-Cabarrus	14
NC-Caldwell	4
NC-Carteret	7
NC-Catawba	14
NC-Chatham	17
NC-Clay	1
NC-Cleveland	19
NC-Columbus	2
NC-Craven	20
NC-Cumberland	27
NC-Currituck	4
NC-Dare	7
NC-Davidson	4
NC-Davie	2

NC-Duplin	2
NC-Durham	52
NC-Forsyth	44
NC-Franklin	3
NC-Gaston	11
NC-Gates	3
NC-Guilford	29
NC-Halifax	1
NC-Harnett	23
NC-Haywood	6
NC-Henderson	3
NC-Hertford	5
NC-Hoke	5
NC-Iredell	15
NC-Jackson	1
NC-Johnston	18
NC-Lee	8
NC-Lenoir	2
NC-Lincoln	5
NC-McDowell	1
NC-Mecklenburg	131
NC-Montgomery	1
NC-Moore	19
NC-Nash	3
NC-New Hanover	17

NC-Onslow	19
NC-Orange	78
NC-Pender	9
NC-Perquimans	1
NC-Person	3
NC-Pitt	9
NC-Polk	2
NC-Randolph	4
NC-Richmond	1
NC-Robeson	4
NC-Rockingham	7
NC-Rowan	10
NC-Rutherford	2
NC-Sampson	2
NC-Scotland	2
NC-Stanly	3
NC-Stokes	3
NC-Surry	1
NC-Swain	1
NC-Union	32
NC-Vance	2
NC-Wake	113
NC-Washington	1
NC-Wayne	7
NC-Wilkes	1
NC-Wilson	4
NC-Yadkin	2

Grand Total 942

Damages in North Carolina 2024 vs 2023



Top 10 Callers for -Henderson



1	GLOBAL FIBER	223
2	SUMTER UTILITIES, INC	220
3	ANSCO & ASSOCIATES, LLC	169
4	HAYNES ELECTRIC UTILITY CORPORATION	129
5	AT&T UTILITY OPERATIONS	122
6	TENNOCA CONSTRUCTION COMPANY	100
7	SUMTER UTILITIES, INC	65
8	HENDERSONVILLE WATER & SEWER DEPARTMENT	58
9	ARCHER WRIGHT J V	57
10	NATIONAL ONDEMAND	54

Top 10 Callers for -Polk



1	DUKE ENERGY	47
2	NATIONAL ONDEMAND	25
3	GLOBAL COMMUNICATIONS	24
4	SUMTER UTILITIES, INC	23
5	NATIONAL ONDEMAND	23
6	RUTHERFORD ELECTRIC MEMBERSHIP CORP	21
7	INMAN CAMPOBELLO WATER DISTRICT	20
8	W G UNDERGROUND LLC	18
9	W G UNDERGROUND LLC	16
10	SUMTER UTILITIES	11

Top 10 Callers for -Transylvania



1	MOUNTAIN CREEK CONTRACTORS	50
2	SUMTER UTILITIES, INC	45
3	COMPORIUM	25
4	FOX HOLLOW NEIGHBORHOOD ASSOCIATION	24
5	HAYNES ELECTRIC UTILITY CORPORATION	21
6	B M UNDERGROUND	21
7	BULLINGTON CONSTRUCTION, INC	19
8	KVA COMMUNICATIONS	17
9	TENNOCA CONSTRUCTION COMPANY	10
10	INFRATECH	10



THANK YOU

A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's.

The video will be listed under the month and year the meeting took place.

UCC Sign-In Sheet

Henderson

Date _____

2/8/21

[illegible]