
NC811 MONTHLY UPDATE

JANUARY 2024

JACKSON MACON SWAIN

PRESENTED BY TYLER ROSS



EDUCATION TEAM



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison



**Parrish
Reddick**
Piedmont Liaison



Steven Moore
Media Relations
Specialist





A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's.

The video will be listed under the month and year the meeting took place.

ANNOUNCEMENTS

Annual notices are going out via email to update member information by January 31st, 2024. Please update any information including maps to stay current as possible.



Contact Lesley Brouillard in Member Services at Lesley@nc811.org if you have any questions.



IMPORTANT DATES



STATE UCC

Tuesday, Jan 9
8:00 am

NC811 Events Center,
Greensboro

NCLRPC

Wednesday, Jan. 17
11 am

NC811 Events Center,
Greensboro

Visit <https://ncucc.org>
for meeting link

BOARD

Friday, Jan 19
8:00 am

Grandover Resort,
Greensboro

Contact

NCUDPRB

Tuesday, Jan 23
10 am

Visit
<https://udprb.nc.gov>

for location info
Stephanie Brown for
details.
stephanie@nc811.org



CALENDAR

NC811 & NCUCC event calendars can be found on nc811.org or the nc811 app

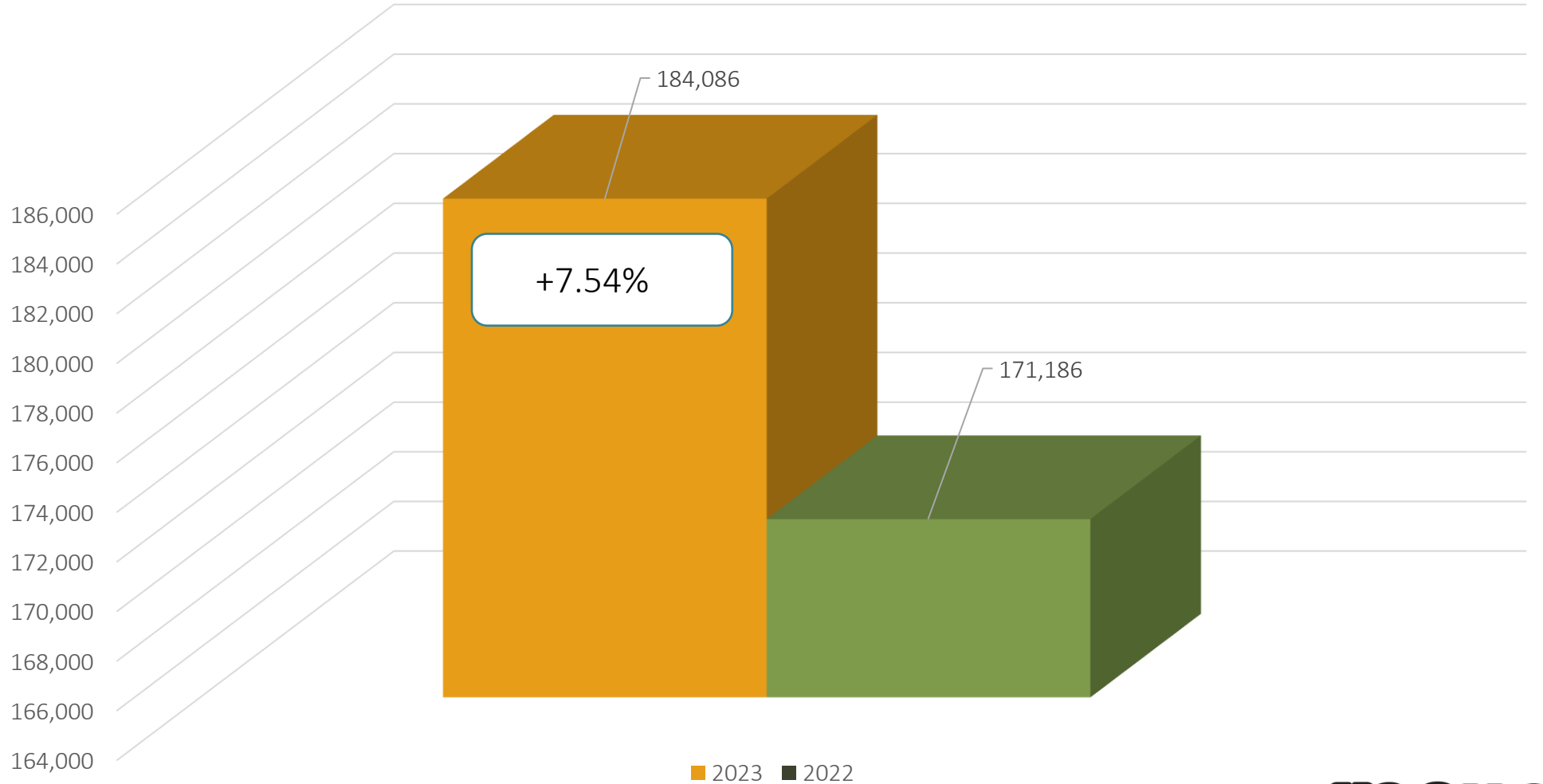
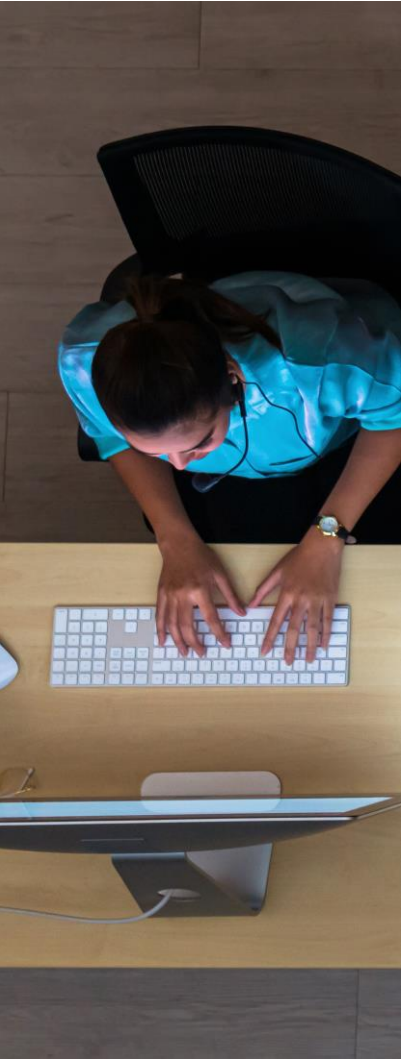
DATA INSIGHTS

Locate Request, Transmissions,
County ticket volume and distribution



Locate Requests for NC

December 2023 vs 2022



MTD December 2023 – 184,086 / 2022 – 171,186 = +7.54%

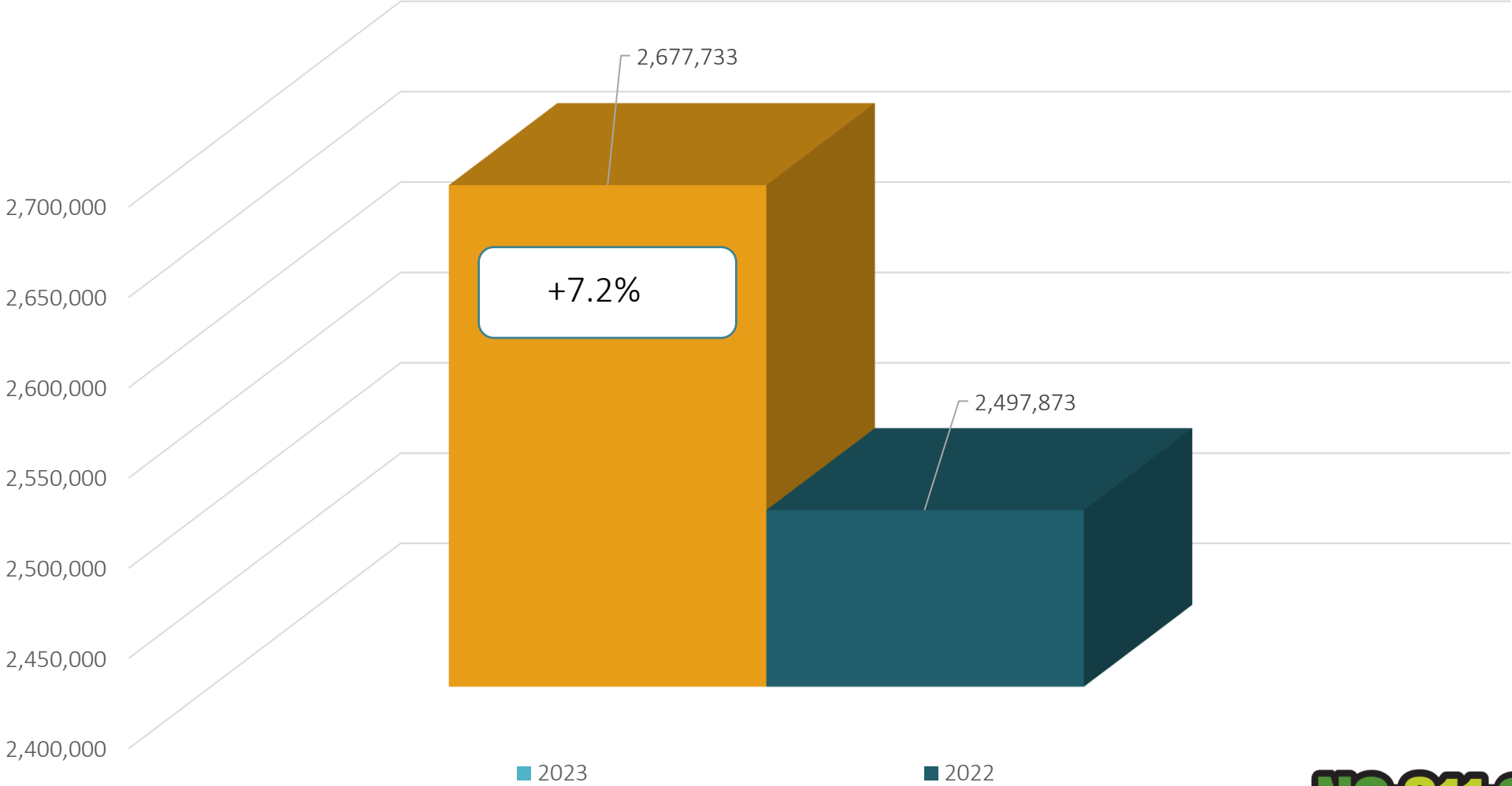
YTD 2023 – 2,677,733 / 2022 – 2,497,873 = +7.2 %

Updates for December 2023 – (60,202) = 32.7% of volume / November 31.5% = +1.2% (Increase the month before)



Locate Requests for NC

YTD 2023 vs 2022

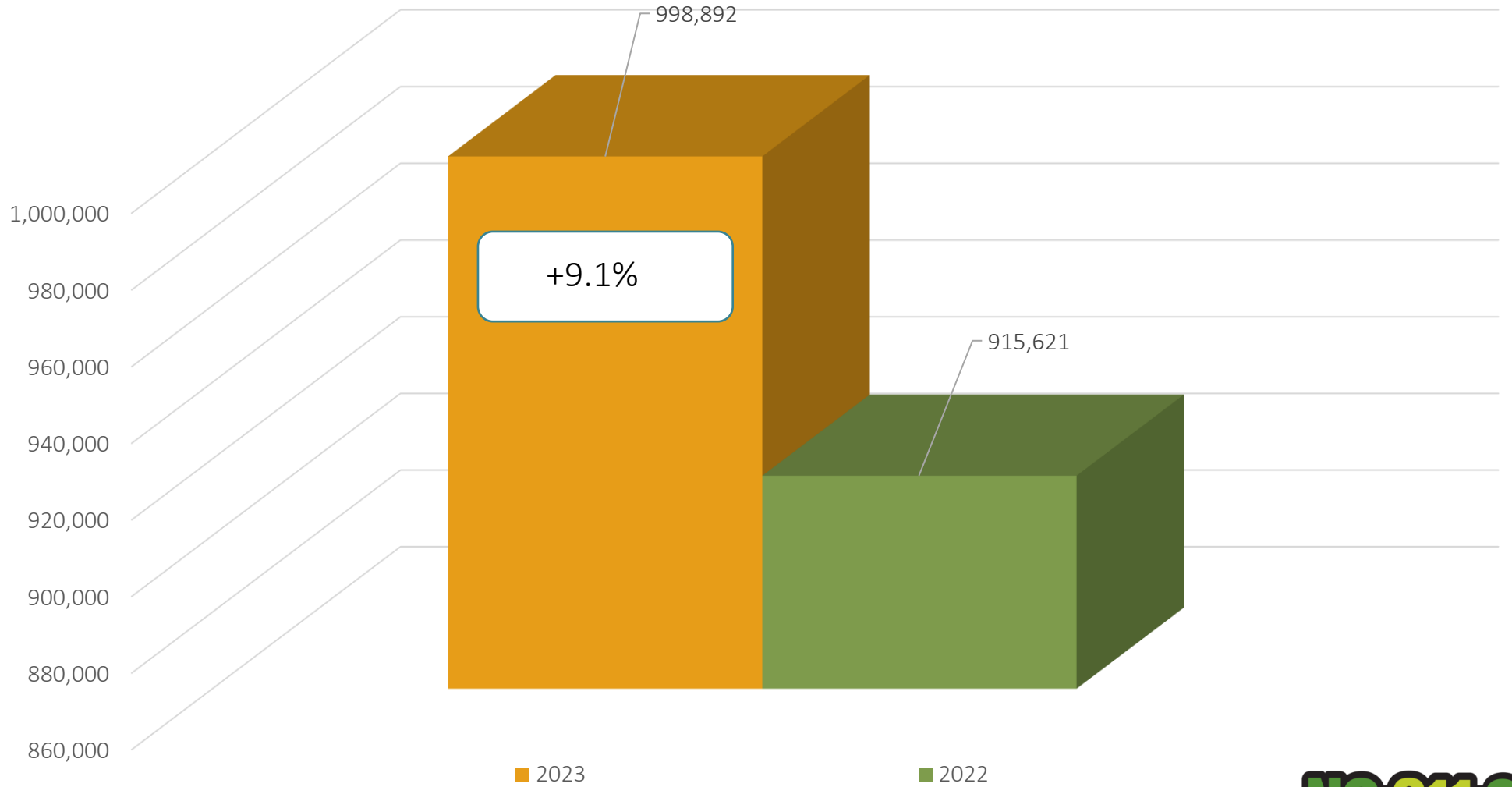
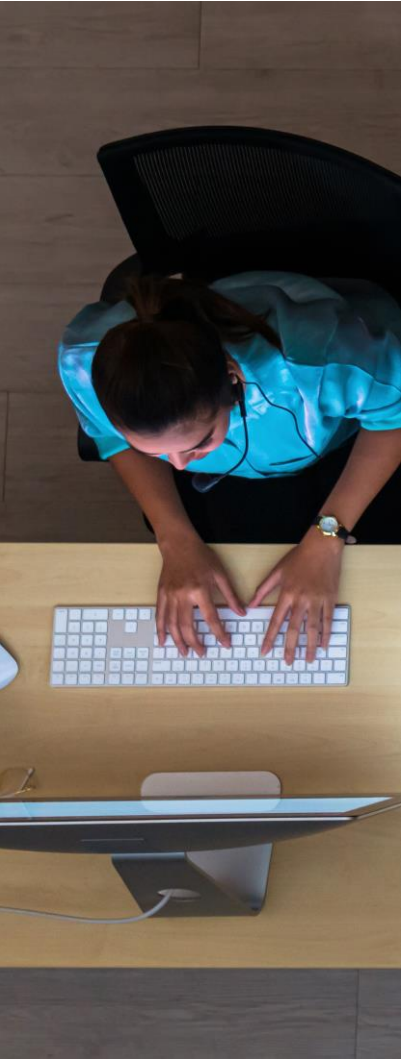


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Transmissions for NC

December 2023 vs 2022

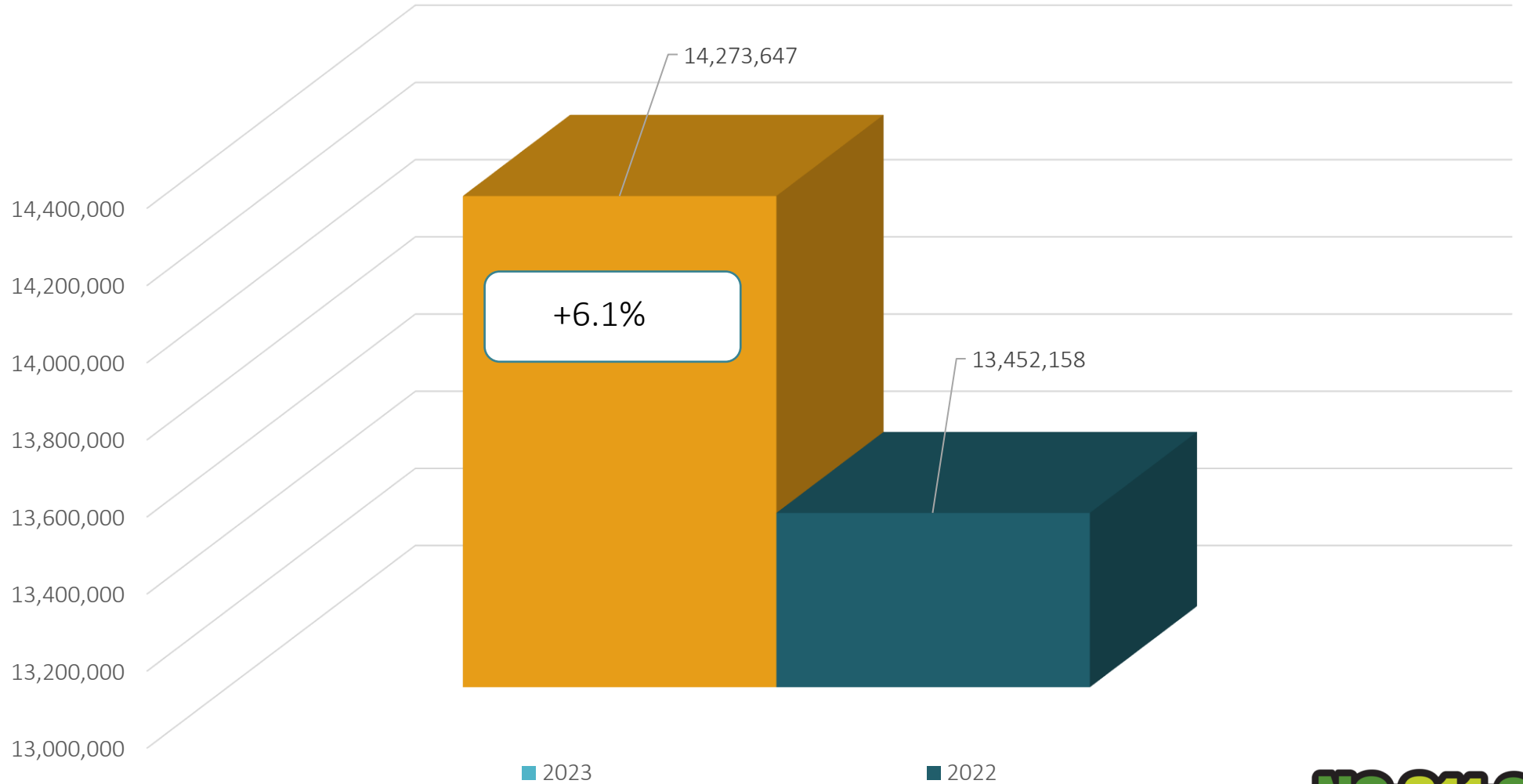
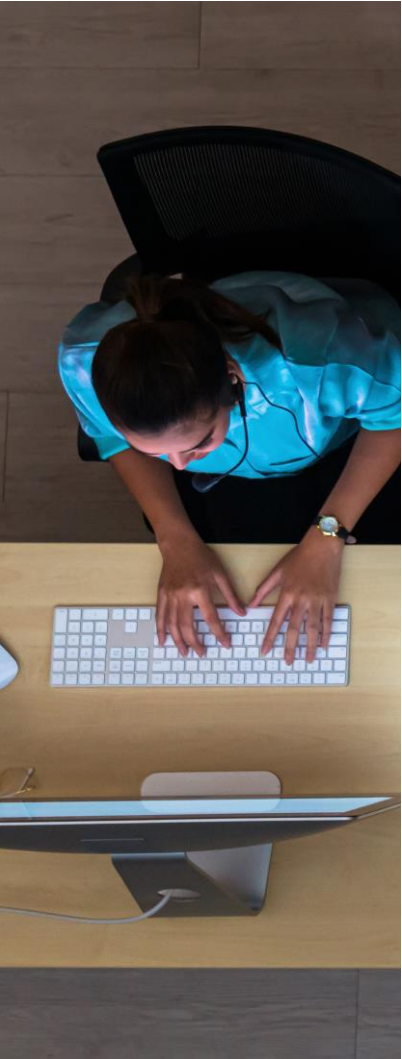


Transmissions MTD 2023 – 998,892 / 2022 – 915,621 = +9.1%
Transmissions YTD 2023 – 14,273,647 / 2022 – 13,452,158 = +6.1%



Transmissions for NC

YTD 2023 vs 2022



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COUNTY TICKET VOLUME

2023 VS 2022

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	22	4	241	28	159	454
2023	13	3	251	18	140	425
	-40.9%	-25.0%	4.1%	-35.7%	-11.9%	-6.4%
				Avg Locates per Day		22

COUNTY TICKET

2023 VS 2022

VOLUME

Macon	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	1	2	245	6	221	475
2023	7	5	193	15	85	305
	600.0%	150.0%	-21.2%	150.0%	-61.5%	-35.8%
				Avg Locates per Day		16

COUNTY TICKET

2023 VS 2022

VOLUME

Swain	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	3	2	83	5	107	200
2023	0	2	92	3	171	268
	-100.0%	0.0%	10.8%	-40.0%	59.8%	34.0%
				Avg Locates per Day		14

COUNTY TICKET VOLUME

YTD VS PREVIOUS
YEAR

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	331	120	4706	285	3457	8899
2023	288	58	4168	216	1985	6715
	-13.0%	-51.7%	-11.4%	-24.2%	-42.6%	-24.5%
				Avg Locates per Day		27

COUNTY TICKET VOLUME

YTD VS PREVIOUS
YEAR

Macon	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	113	57	3731	120	1894	5915
2023	170	52	3378	134	1303	5037
	50.4%	-8.8%	-9.5%	11.7%	-31.2%	-14.8%
				Avg Locates per Day		20

COUNTY TICKET VOLUME

YTD VS PREVIOUS
YEAR

Swain	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	48	9	1239	48	874	2218
2023	48	26	1584	55	2696	4409
	0.0%	188.9%	27.8%	14.6%	208.5%	98.8%
				Avg Locates per Day		18

COUNTY TICKET DISTRIBUTION

JACKSON	425
BALSAM	2
CASHIERS	109
CULLOWHEE	71
DILLSBORO	4
GLENVILLE	10
HIGHLANDS	13
QUALLA	25
SYLVA	142
TUCKASEGEE	7
WEBSTER	1
WHITTIER	41

COUNTY TICKET DISTRIBUTION

MACON	305
AQUONE	7
BURNETT FIELDS	1
BURNINGTOWN	5
COWEE	2
ELLIJAY	1
FLATS	4
FRANKLIN	207
HIGHLANDS	65
KYLE	1
OTTO	6
SCALY MOUNTAIN	6

COUNTY TICKET DISTRIBUTION

SWAIN	268
BRYSON CITY	105
CHEROKEE	161
WHITTIER	2

Top 10 Callers for - Jackson



1	SUMTER UTILITIES, INC	37
2	ITG	36
3	HAYNES ELECTRIC UTILITY CORPORATION	29
4	NATIONAL ONDEMAND	29
5	NATIONAL ONDEMAND	21
6	DUKE ENERGY	21
7	YOUNG AND MCQUEEN GRADING COMPANY INC	17
8	BULLINGTON CONSTRUCTION, INC	16
9	CN1 COMMUNICATIONS LLC	11
10	ENVIRONMENTAL INCORP	10

Top 10 Callers for - Macon



1	SUMTER UTILITIES, INC	44
2	ITG	35
3	DUKE ENERGY	21
4	CN1 COMMUNICATIONS LLC	19
5	FRANKLIN FENCE COMPANY	11
6	HAYNES ELECTRIC UTILITY CORPORATION	10
7	HIGHLANDS FALLS COMMUNITY HOA	8
8	FULLERTON ENGINEERING	8
9	BUCKEYE BRIDGE	8
10	CN1 COMMUNICATIONS LLC	7

Top 10 Callers for - Swain



1	FIBER OPTIC SOLUTIONS	125
2	SUMTER UTILITIES, INC	29
3	BRYANTS LAND DEVELOPMENT	24
4	DUKE ENERGY	20
5	SUMTER UTILITIES	15
6	ONETONE TELECOM	9
7	N H M CONSTRUCTORS LLC	8
8	ONETONE TELECOM	6
9	T R C ENVIRONMENTAL	5
10	BIRD ELECTRIC	4

DAMAGES



DIRT Damage Information
Reporting Tool

Damages Reported for December



NC-Alamance	18
NC-Alexander	3
NC-Anson	3
NC-Bladen	1
NC-Brunswick	5
NC-Buncombe	12
NC-Burke	3
NC-Cabarrus	4
NC-Caldwell	1
NC-Carteret	2
NC-Catawba	8
NC-Chatham	18
NC-Cherokee	1
NC-Clay	1
NC-Cleveland	6
NC-Columbus	2
NC-Craven	8
NC-Cumberland	25
NC-Currituck	2
NC-Dare	7
NC-Davidson	7
NC-Davie	2

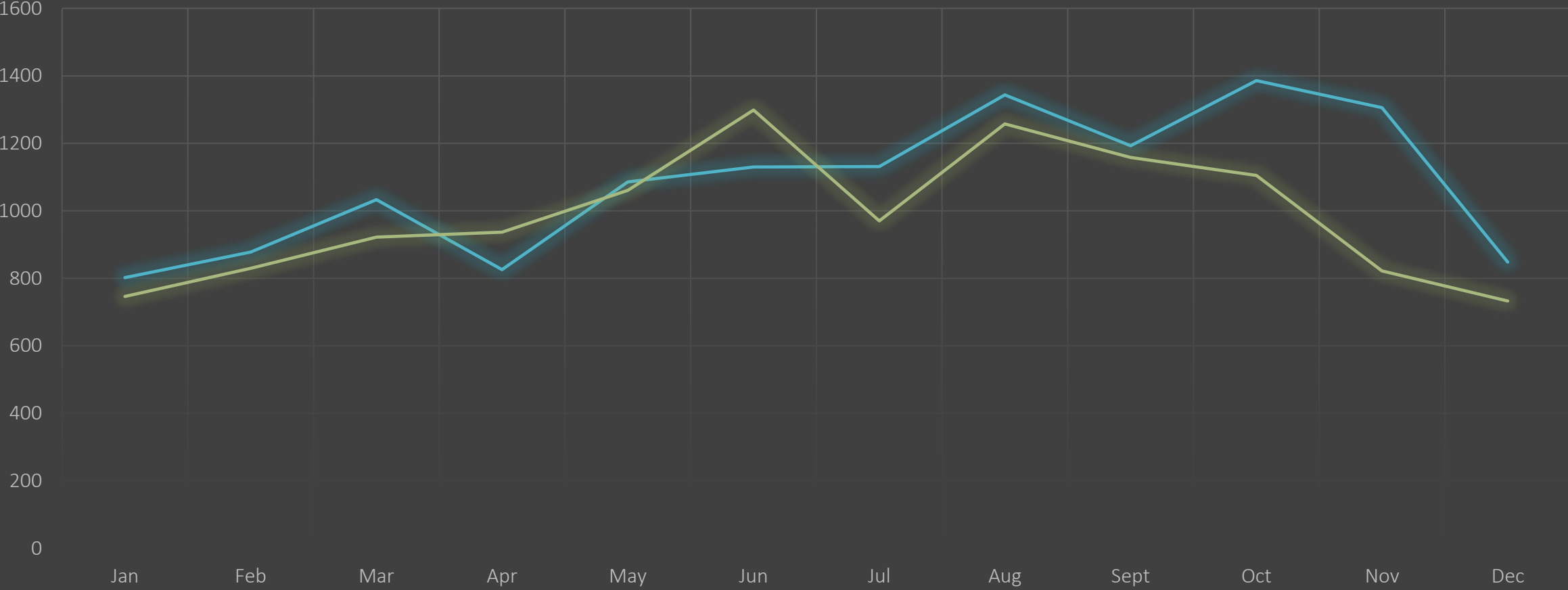
NC-Duplin	1
NC-Durham	47
NC-Edgecombe	1
NC-Forsyth	32
NC-Franklin	7
NC-Gaston	26
NC-Graham	1
NC-Granville	3
NC-Greene	2
NC-Guilford	51
NC-Harnett	18
NC-Henderson	6
NC-Hertford	6
NC-Hoke	2
NC-Iredell	19
NC-Johnston	15
NC-Lee	6
NC-Lincoln	4
NC-McDowell	2
NC-Mecklenburg	158
NC-Moore	14
NC-Nash	4
NC-New Hanover	14
NC-Onslow	15
NC-Orange	68

NC-Pamlico	1
NC-Pender	3
NC-Perquimans	2
NC-Person	2
NC-Pitt	5
NC-Polk	1
NC-Randolph	7
NC-Robeson	2
NC-Rockingham	8
NC-Rowan	10
NC-Rutherford	3
NC-Sampson	1
NC-Stokes	1
NC-Surry	1
NC-Union	14
NC-Vance	3
NC-Wake	111
NC-Wayne	8
NC-Wilson	2
NC-Yadkin	2

Grand Total 848

Damages in North Carolina 2022 vs 2023

— 2023 — 2022



Mon - 811 Meet 1-22-24

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