
NC811 MONTHLY UPDATE

JANUARY 2024

MCDOWELL

PRESENTED BY
TYLER ROSS



EDUCATION TEAM



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison



Parrish
Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist





A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's.

The video will be listed under the month and year the meeting took place.

ANNOUNCEMENTS

Annual notices are going out via email to update member information by January 31st, 2024. Please update any information including maps to stay current as possible.



Contact Lesley Brouillard in Member Services at Lesley@nc811.org if you have any questions.



IMPORTANT DATES



STATE UCC

Tuesday, Jan 9
8:00 am

NC811 Events Center,
Greensboro

NCLRPC

Wednesday, Jan. 17
11 am

NC811 Events Center,
Greensboro

Visit <https://ncucc.org>
for meeting link

BOARD

Friday, Jan 19
8:00 am

Grandover Resort,
Greensboro

Contact

NCUDPRB

Tuesday, Jan 23
10 am

Visit
<https://udprb.nc.gov>

for location info
Stephanie Brown for
details.
stephanie@nc811.org

CALENDAR

NC811 & NCUCC event
calendars can be found on
nc811.org or the nc811 app



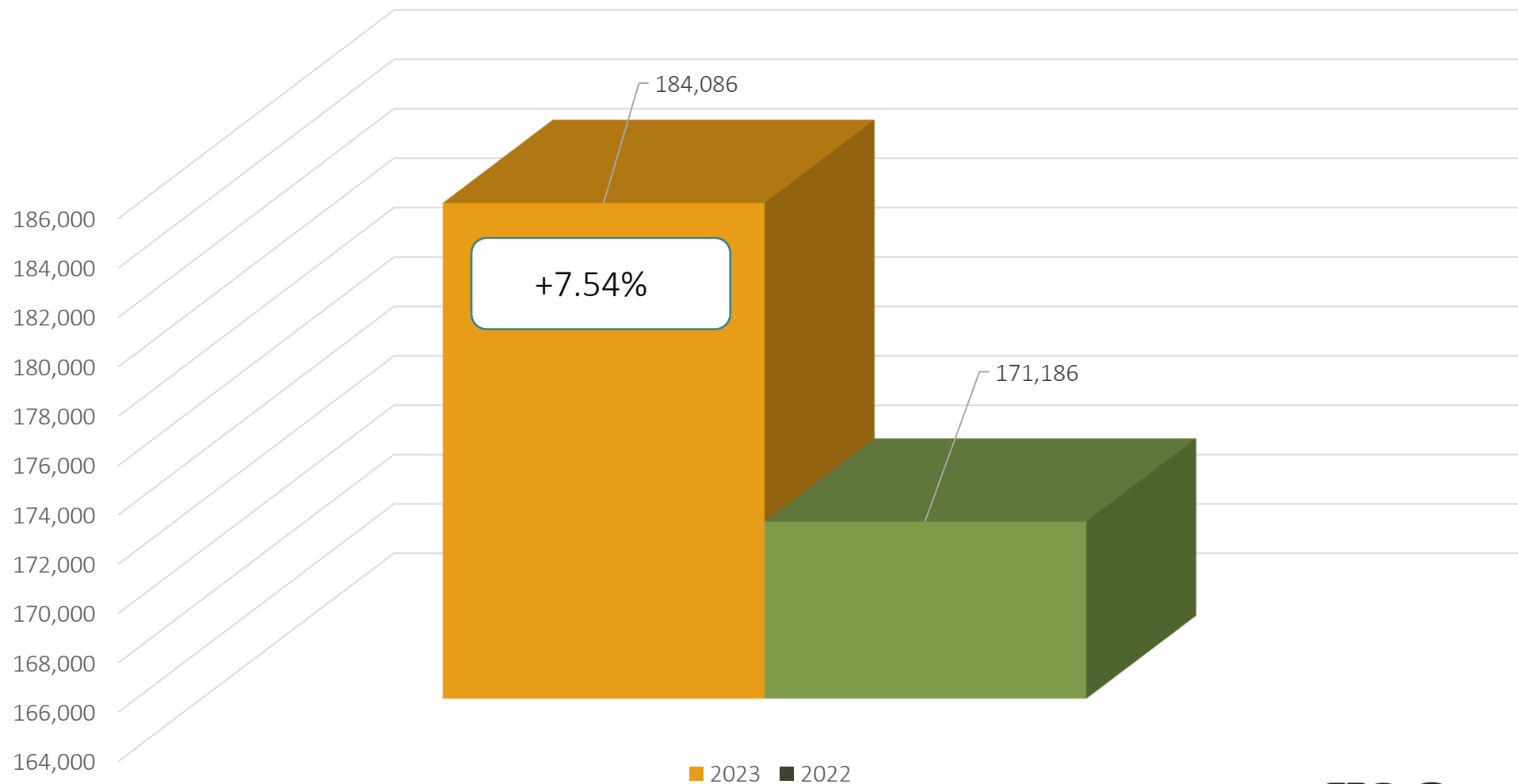
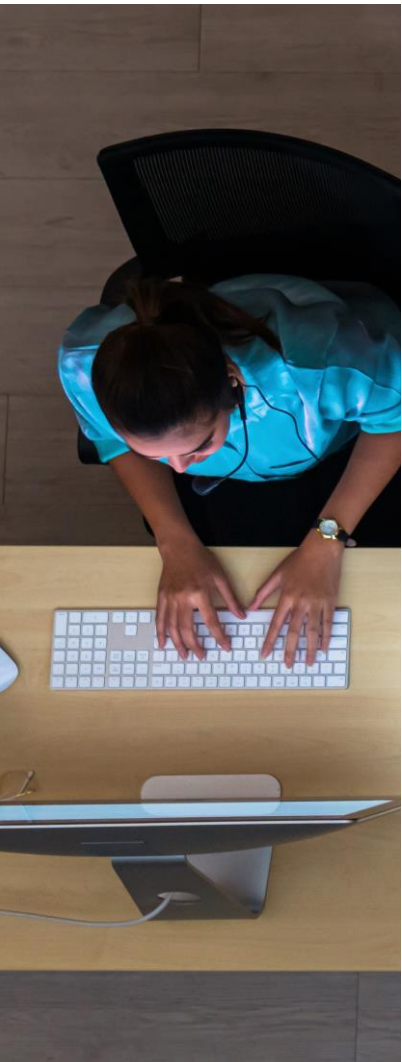
DATA INSIGHTS

Locate Request, Transmissions,
County ticket volume and distribution



Locate Requests for NC

December 2023 vs 2022

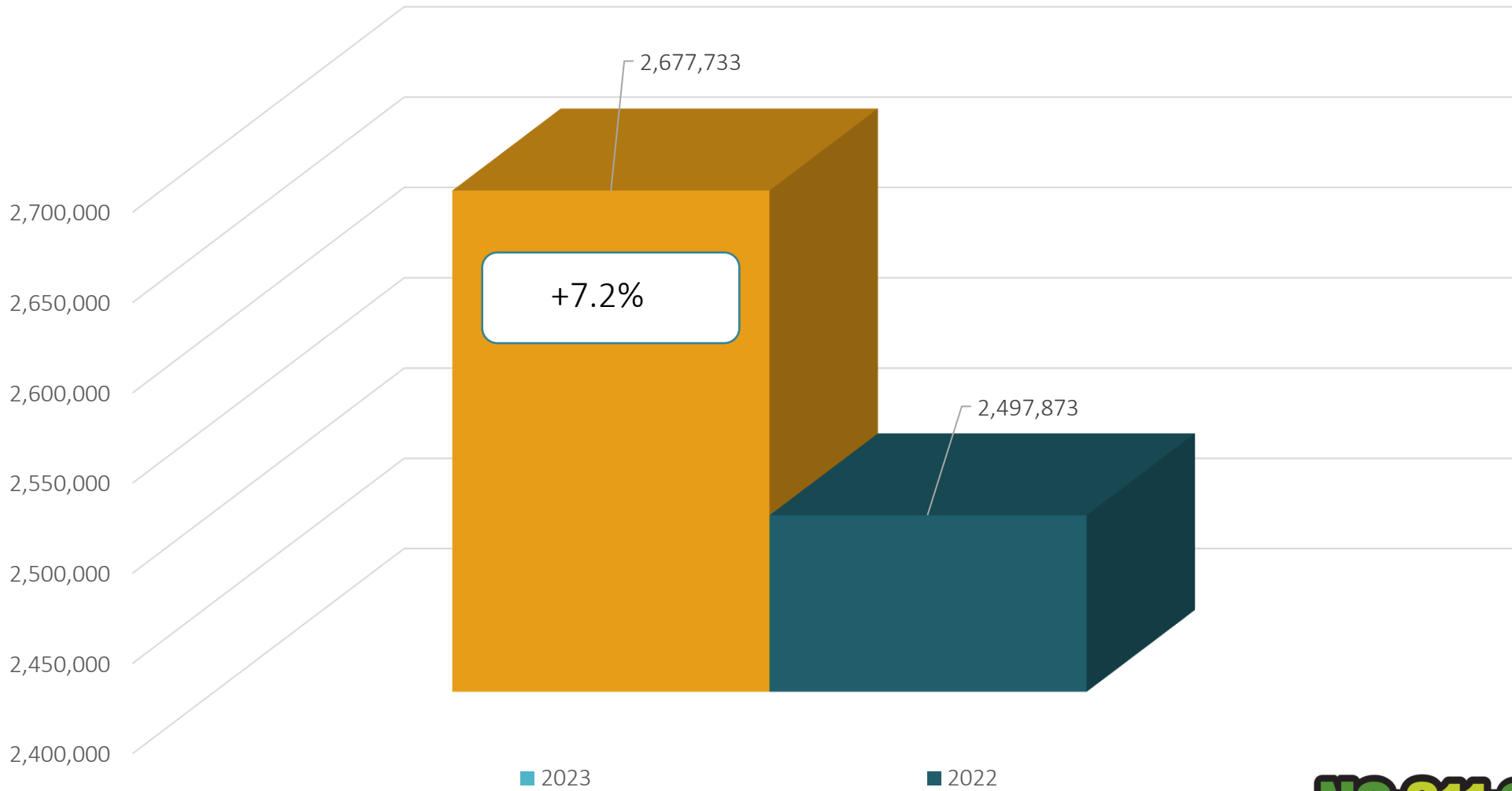
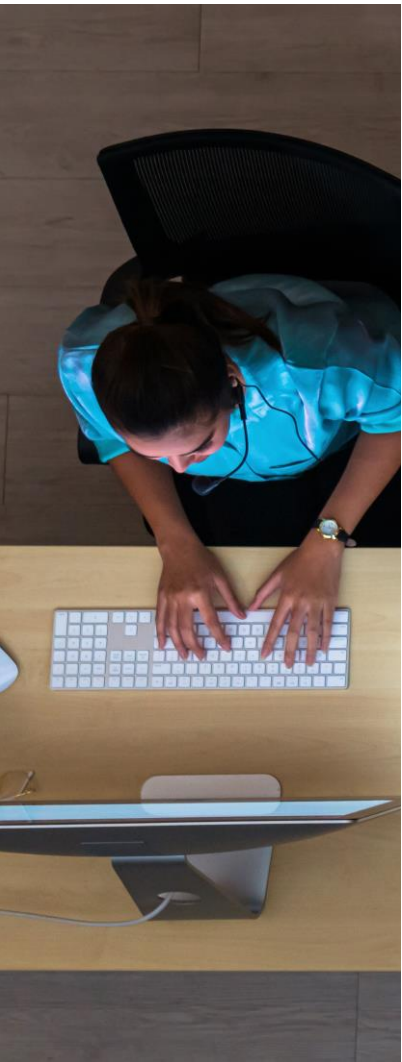


MTD December 2023 – 184,086 / 2022 – 171,186= +7.54%
YTD 2023 – 2,677,733 / 2022 – 2,497,873 = +7.2 %
Updates for December 2023 – (60,202) = 32.7% of volume / November 31.5% = +1.2% (Increase the month before)



Locate Requests for NC

YTD 2023 vs 2022

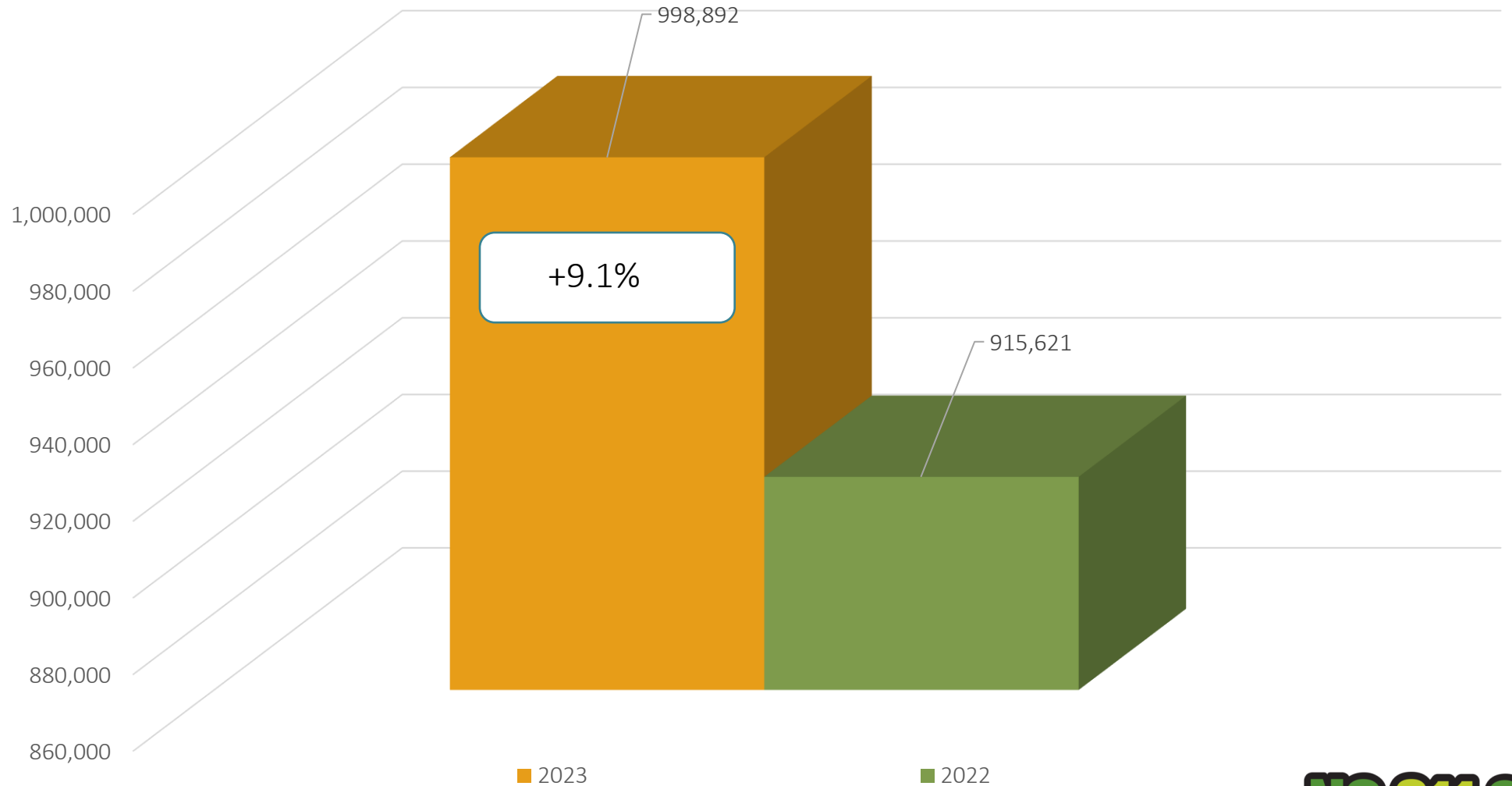


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Transmissions for NC

December 2023 vs 2022

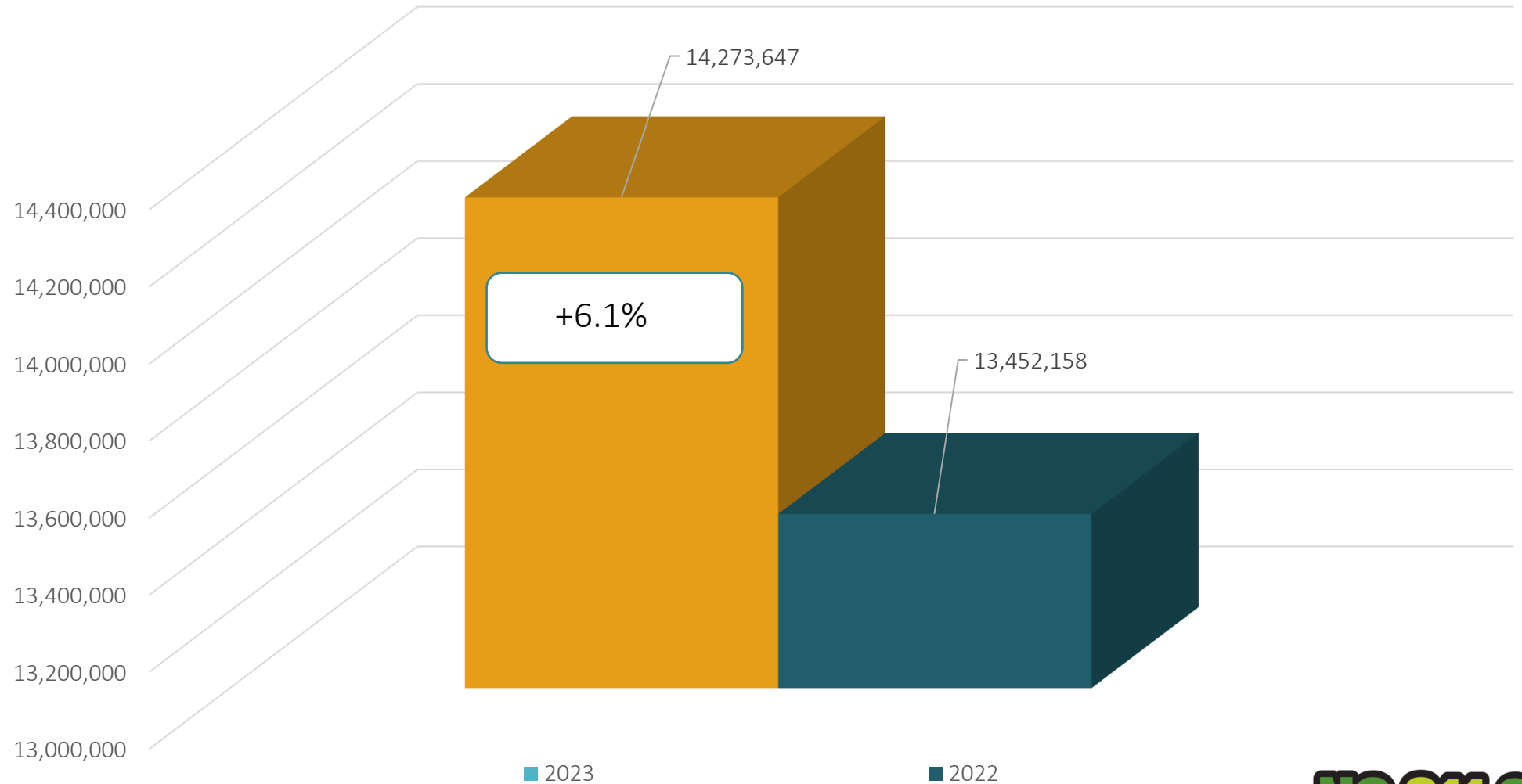
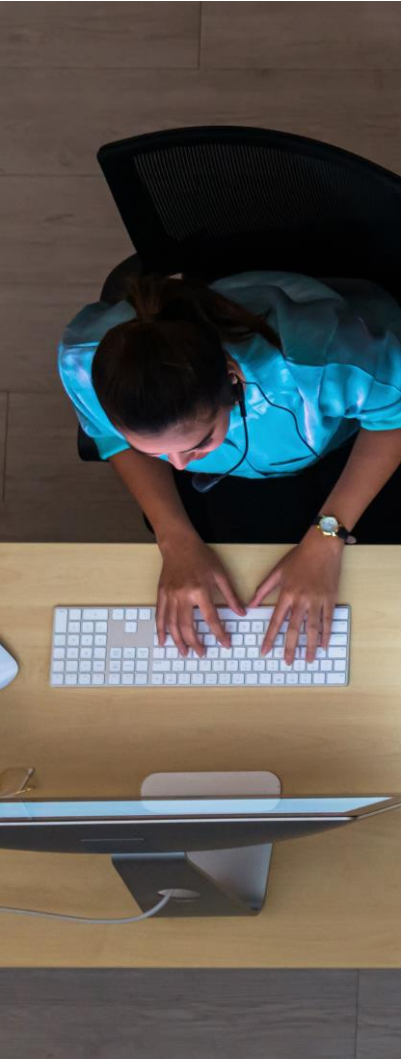


Transmissions MTD 2023 – 998,892 / 2022 – 915,621 = +9.1%
Transmissions YTD 2023 – 14,273,647 / 2022 – 13,452,158 = +6.1%



Transmissions for NC

YTD 2023 vs 2022



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COUNTY TICKET VOLUME

2023 VS 2022

Mcdowell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	10	2	276	10	133	431
2023	7	2	269	8	86	372
	-30.0%	0.0%	-2.5%	-20.0%	-35.3%	-13.7%
				Avg Locates per Day		20

COUNTY TICKET VOLUME

YTD VS PREVIOUS
YEAR

Mcdowell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	287	31	3647	167	1296	5428
2023	95	23	3520	122	1459	5219
	-66.9%	-25.8%	-3.5%	-26.9%	12.6%	-3.9%
				Avg Locates per Day		21

COUNTY TICKET DISTRIBUTION

MCDOWELL	372
DYSARTSVILLE	7
JACKTOWN	1
MARION	248
NEBO	68
NORTH COVE	3
OLD FORT	45

Top 10 Callers for -McDowell



1	WILLIAMS ELECTRIC COMPANY	29
2	T G S ENGINEERS	24
3	NATIONAL ONDEMAND	19
4	BIGHAM CABLE CONSTRUCTION, INC	18
5	CN1 COMMUNICATIONS LLC	18
6	DUKE ENERGY	18
7	SLOPE SOLUTIONS LLC	18
8	FULLERTON ENGINEERING	14
9	HYATT PIPELINE, LLC	14
10	NATIONAL ONDEMAND	10

DAMAGES



DIRT Damage Information
Reporting Tool

Damages Reported for December



NC-Alamance	18
NC-Alexander	3
NC-Anson	3
NC-Bladen	1
NC-Brunswick	5
NC-Buncombe	12
NC-Burke	3
NC-Cabarrus	4
NC-Caldwell	1
NC-Carteret	2
NC-Catawba	8
NC-Chatham	18
NC-Cherokee	1
NC-Clay	1
NC-Cleveland	6
NC-Columbus	2
NC-Craven	8
NC-Cumberland	25
NC-Currituck	2
NC-Dare	7
NC-Davidson	7
NC-Davie	2

NC-Duplin	1
NC-Durham	47
NC-Edgecombe	1
NC-Forsyth	32
NC-Franklin	7
NC-Gaston	26
NC-Graham	1
NC-Granville	3
NC-Greene	2
NC-Guilford	51
NC-Harnett	18
NC-Henderson	6
NC-Hertford	6
NC-Hoke	2
NC-Iredell	19
NC-Johnston	15
NC-Lee	6
NC-Lincoln	4
NC-McDowell	2
NC-Mecklenburg	158
NC-Moore	14
NC-Nash	4
NC-New Hanover	14
NC-Onslow	15
NC-Orange	68

NC-Pamlico	1
NC-Pender	3
NC-Perquimans	2
NC-Person	2
NC-Pitt	5
NC-Polk	1
NC-Randolph	7
NC-Robeson	2
NC-Rockingham	8
NC-Rowan	10
NC-Rutherford	3
NC-Sampson	1
NC-Stokes	1
NC-Surry	1
NC-Union	14
NC-Vance	3
NC-Wake	111
NC-Wayne	8
NC-Wilson	2
NC-Yadkin	2

Grand Total 848

McDowell Attendance

January 17,2024

Countryside BBQ, Marion, NC

Tyler Ross NC811

Tony Woody	Dominion Energy
Joshua Stroupe	Dominion Energy
Greg Roberts	Dominion Energy
Tom Brookshire	Dominion Energy
Jimmy Buckner	REMC
Brian Jamerson	Dominion Eenergy