

Everyone goes home safe with 811.



2024 NC811 Billboard

NC811 MONTHLY UPDATE FEBRUARY 2024

ORANGE/CHATHAM/ALAMANCE UCC





A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's.

The video will be listed under the month and year the meeting took place.

2024 BANNERS

Contact your local
NC811 liaison to place
your pre-order now.



*120 banners will be
available for free.
First come, first serve.*

2024 TAILGATE WRAPS

Contact your local
NC811 liaison for
more information.

*26 wraps will be
available through
our grant program.*





\$300 Up for grabs! DARE TO DIG!

*Enter anytime from now until April 30th, 2024



nc811.org/dare-to-dig

April is National Safe Digging Month and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.



**Visit our
booth
all that
weekend!**

**Enter for your
chance to win a
Blackstone Griddle,
Yeti Cooler
or \$50 Amazon
Gift Cards**



March 1-3, 2024
NC State Fairgrounds
4285 Trinity Road
Raleigh, N.C. 27607

IMPORTANT DATES



STATE UCC

Tuesday, March 12th
10 am

4211 Global St, Raleigh,
NC 27610

Hybrid meeting.
See ncucc calendar for
a link

NCLRPC

Wednesday, March 20th
11 am

NC811 Events Center,
Greensboro

Visit <https://ncucc.org>
for meeting link

BOARD

Friday, April 19th
8:00 am

Chetola Resort
Blowing Rock, NC

contact
Stephanie Brown for
details.
stephanie@nc811.org

NCUDPRB

Tuesday, April 23
10 am

NC811 Events Center,
Greensboro

Visit <https://udprb.nc.gov>
for location info



UNDERGROUND
DAMAGE PREVENTION
REVIEW BOARD

UGDPRB – OVERVIEW OF 1/23/2024 CASES

- 56 Cases on Agenda
 - 55 - Reviewed with action
 - 1 - Tabled
- 8 - Dismissed for lack of evidence
- 18 – Issued Pipes Plus Training
- **\$73,500** issued in fines

41st Annual Joint NC/SC Utilities



Dates: Tuesday, April 30th,
2024 – Friday, May 3, 2024.

Location: The conference will
be held in beautiful
Charleston, SC.

Registration: Attendee - \$250
Guest/Spouse - \$15

<https://sc811.com/scucc/#tab-36096>

CALENDAR

NC811 & NCUCC event calendars can be found on nc811.org or the nc811 app





TIP OF THE MONTH

A ticket number does not equal a valid ticket!

When a notice is requested for the purpose of excavation or demolition, the information provided by the excavator must be correct.

Incorrect information can lead to delays for the dig crews, damages at the excavation site, member operators not being notified.

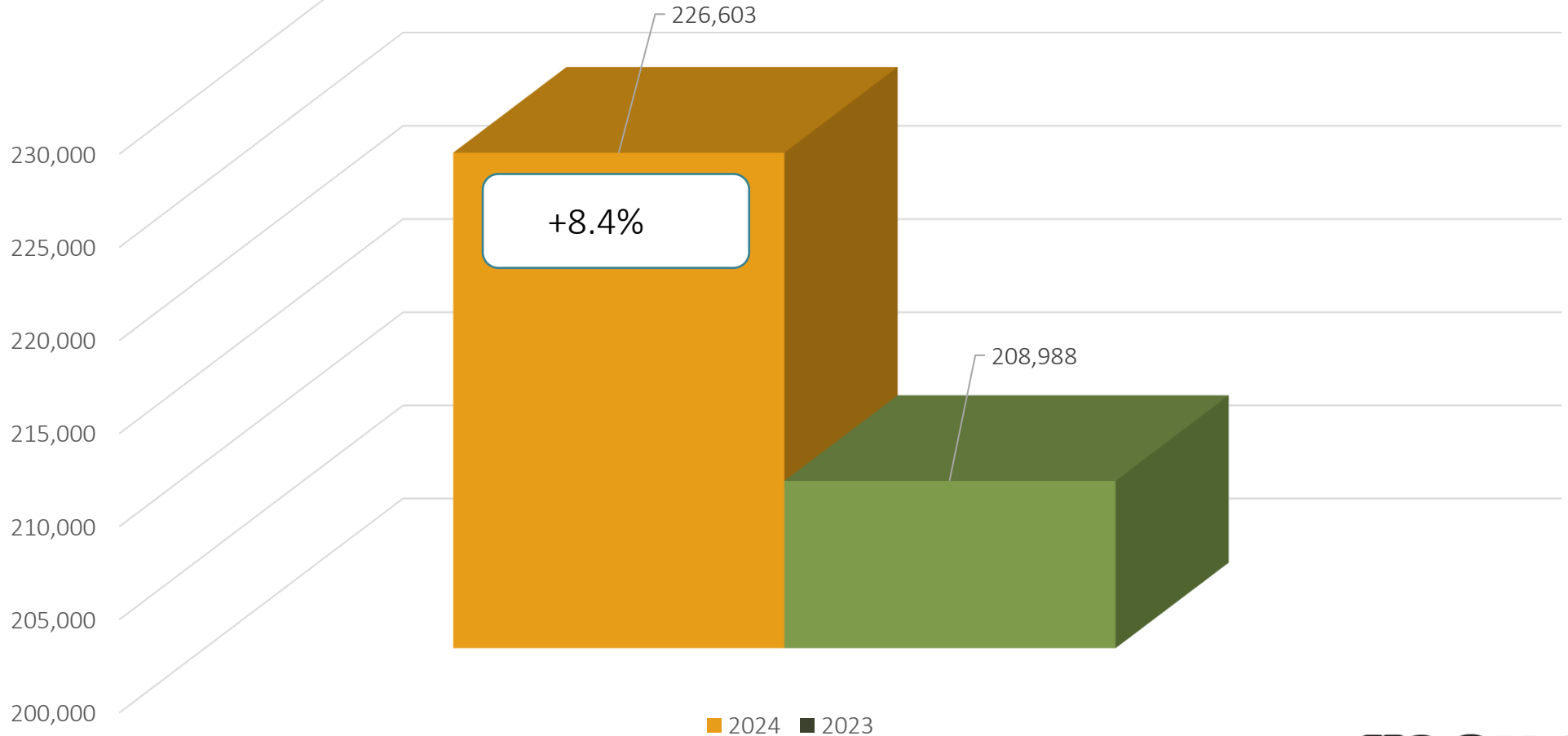
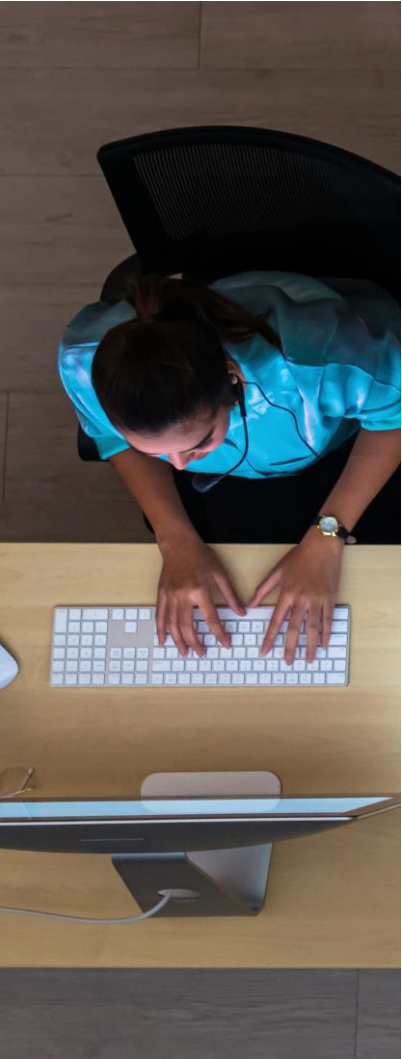
DATA INSIGHTS

Locate Request, Transmissions,
County ticket volume and distribution



Locate Requests for NC

January 2024 vs 2023



MTD January 2024 – 226,603 / 2023 – 208,988 = +8.4%

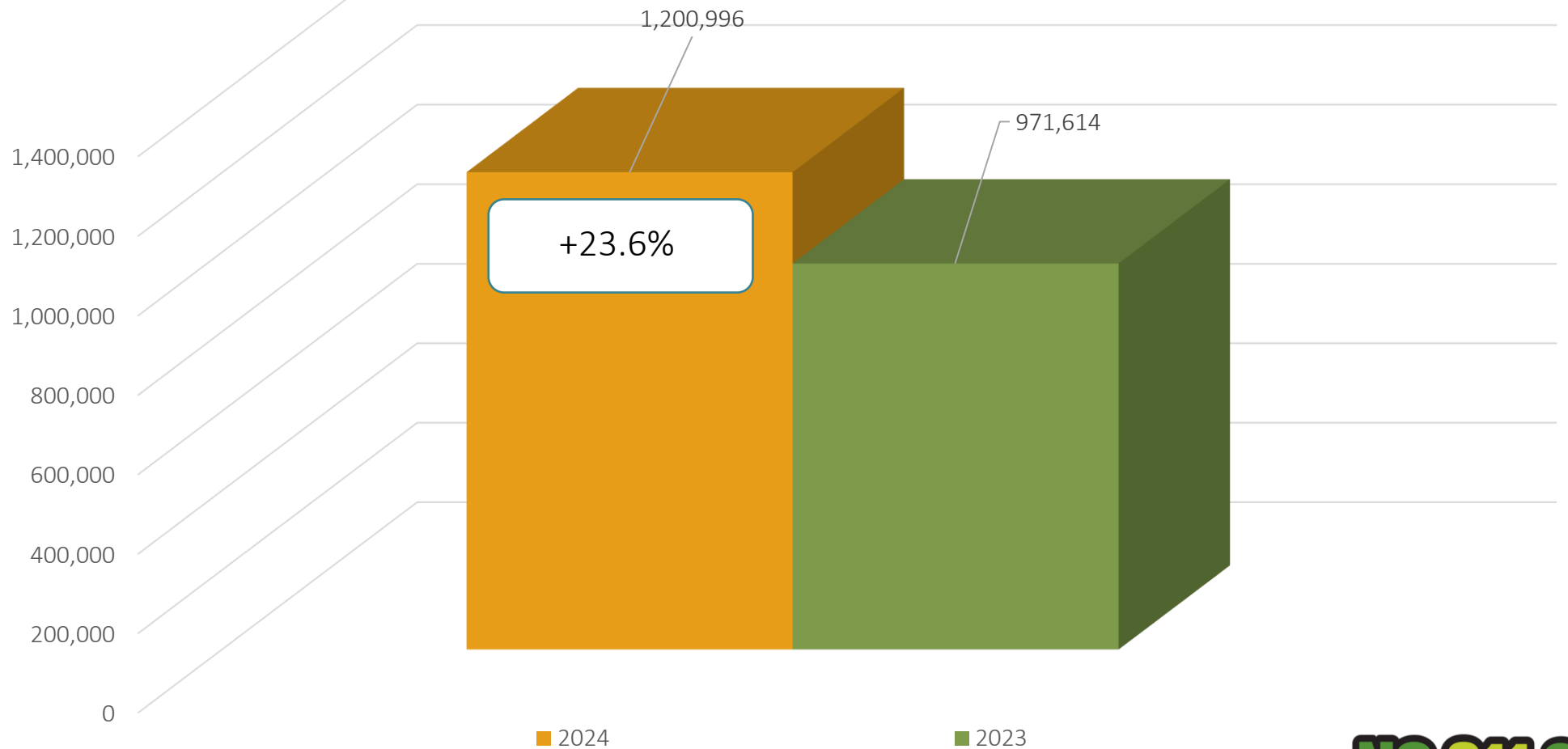
YTD 2024 – 226,603 / 2023 – 208,988 = +8.4 %

Updates for January 2024 – (73,868) = 32.6% of volume / December 32.7% = -.1% (Decrease the month before)

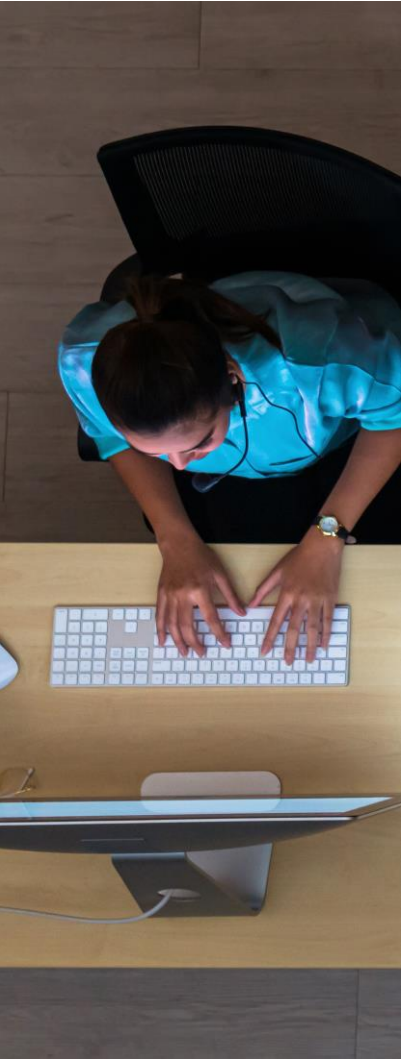


Transmissions for NC

January 2024 vs 2023



Transmissions MTD 2024– 1,200,996 / 2023 – 971,614= +23.6%
Transmissions YTD 2024– 1,200,996 / 2023 – 971,614= +23.6%



COUNTY TICKET VOLUME

2024 VS 2023

Orange	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	206	26	1588	76	1047	2943
2024	405	65	3439	456	2932	7297
+/- Var	96.6%	150.0%	116.6%	500.0%	180.0%	147.9%
			Avg Locates per Day			384

COUNTY TICKET VOLUME

2024 VS 2023

Chatham	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	99	3	1144	41	453	1740
2024	181	16	1629	39	819	2684
+/- Var	82.8%	433.3%	42.4%	-4.9%	80.8%	54.3%
			Avg Locates per Day			141

COUNTY TICKET VOLUME

2024 VS 2023

Alamance	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	104	23	1756	32	1203	3118
2024	209	32	2557	72	1583	4453
+/- Var	101.0%	39.1%	45.6%	125.0%	31.6%	42.8%
			Avg Locates per Day			234

COUNTY TICKET DISTRIBUTION - JANUARY

County/Place	Jan
ORANGE	7297
CALDWELL	27
CARRBORO	167
CEDAR GROVE	768
CHAPEL HILL	1526
CHEEKS CROSSROADS	11
DURHAM	275
EFLAND	663
ENO	1
EUBANKS	1
HILLSBOROUGH	3262
MEBANE	588
MILES	1
ORANGE GROVE	1
WHITE CROSS	6

COUNTY TICKET DISTRIBUTION - JANUARY

County/Place	Jan
CHATHAM	2684
ASBURY	32
BEAR CREEK	29
BELLS	8
BENNETT	5
CARBONTON	2
CARY	140
CORINTH	32
CRUTCHFIELD CROSSROADS	3
FARRINGTON	45
FEARRINGTON	93
FEARRINGTON VILLAGE	7
GOLDSTON	33
GULF	2
HAYWOOD	13
MONCURE	58
PITTSBORO	1565
SILER CITY	595
SILK HOPE	15
WILSONVILLE	3

COUNTY TICKET DISTRIBUTION - JANUARY

County/Place	Jan
ALAMANCE	4453
ALAMANCE	17
ALTAMAHAW	13
BELLEMONT	2
BURLINGTON	2003
ELON	235
GIBSONVILLE	15
GLEN RAVEN	10
GLENCOE	1
GRAHAM	811
GREEN LEVEL	180
HAW RIVER	143
KIMESVILLE	2
MEBANE	845
OSSIPEE	4
PLEASANT GROVE	4
PLEASANT HILL	1
SAXAPAHAW	48
SNOW CAMP	76
SWEPSONVILLE	36
WOODLAWN	6

DAMAGES



DIRT Damage Information
Reporting Tool

Damages Reported for January



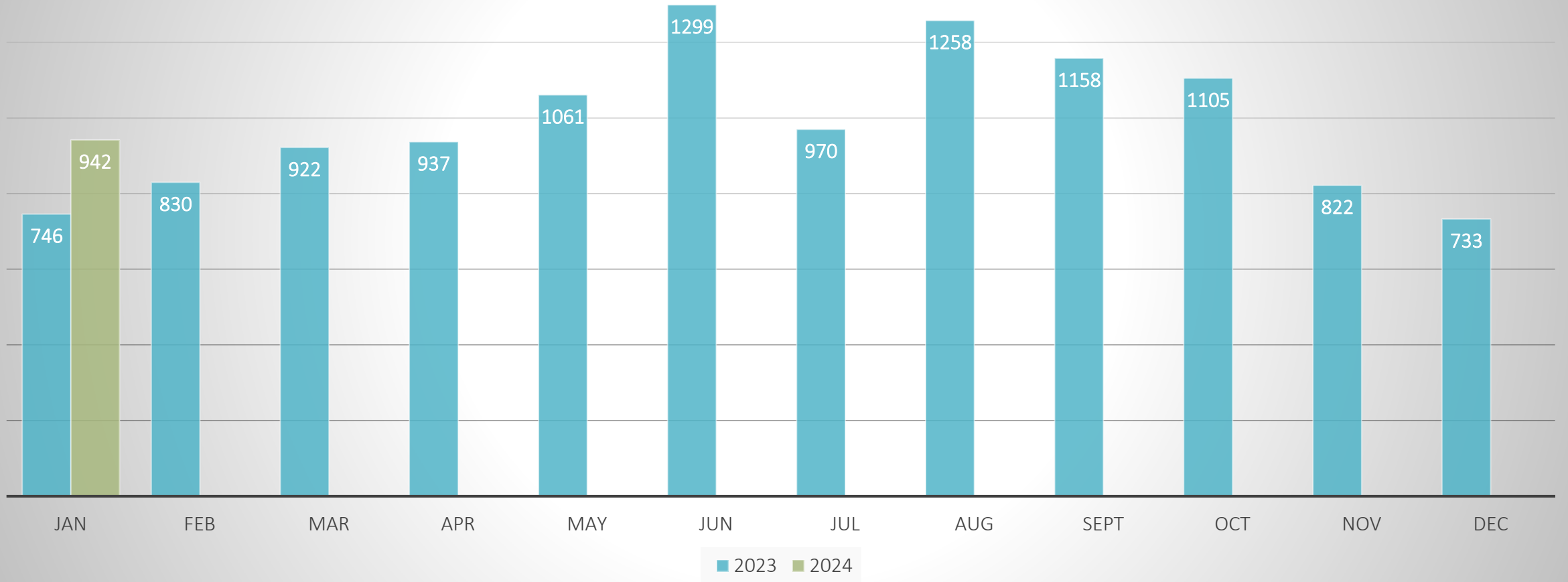
NC-Alamance	21
NC-Alexander	3
NC-Anson	1
NC-Beaufort	2
NC-Bladen	3
NC-Brunswick	20
NC-Buncombe	17
NC-Burke	2
NC-Cabarrus	14
NC-Caldwell	4
NC-Carteret	7
NC-Catawba	14
NC-Chatham	17
NC-Clay	1
NC-Cleveland	19
NC-Columbus	2
NC-Craven	20
NC-Cumberland	27
NC-Currituck	4
NC-Dare	7
NC-Davidson	4
NC-Davie	2

NC-Duplin	2
NC-Durham	52
NC-Forsyth	44
NC-Franklin	3
NC-Gaston	11
NC-Gates	3
NC-Guilford	29
NC-Halifax	1
NC-Harnett	23
NC-Haywood	6
NC-Henderson	3
NC-Hertford	5
NC-Hoke	5
NC-Iredell	15
NC-Jackson	1
NC-Johnston	18
NC-Lee	8
NC-Lenoir	2
NC-Lincoln	5
NC-McDowell	1
NC-Mecklenburg	131
NC-Montgomery	1
NC-Moore	19
NC-Nash	3
NC-New Hanover	17

NC-Onslow	19
NC-Orange	78
NC-Pender	9
NC-Perquimans	1
NC-Person	3
NC-Pitt	9
NC-Polk	2
NC-Randolph	4
NC-Richmond	1
NC-Robeson	4
NC-Rockingham	7
NC-Rowan	10
NC-Rutherford	2
NC-Sampson	2
NC-Scotland	2
NC-Stanly	3
NC-Stokes	3
NC-Surry	1
NC-Swain	1
NC-Union	32
NC-Vance	2
NC-Wake	113
NC-Washington	1
NC-Wayne	7
NC-Wilkes	1
NC-Wilson	4
NC-Yadkin	2

Grand Total 942

Damages in North Carolina 2024 vs 2023



Top 10 Callers for -



Orange	Name	Totals
1	R H UNDERGROUND, LLC	765
2	G H L SERVICES, INC	561
3	J & J UNDERGROUND UTILITIES, LLC	501
4	GAC ENTERPRISES, LLC	477
5	GMD	320
6	UTILITY FIBER CONNECT CORPORATION	286
7	FIVE STAR ENERGY SERVICES	247
8	J D S FIBER INC	223
9	VASI AND ASSOCIATES	208
10	HYPER NETWORKS, LLC	197

Top 10 Callers for -



Chatham	Name	Totals
1	INFRASTRUCTURE TECHNOLOGY SERVICES	236
2	MASTEC	260
3	EAST COAST UNDERGROUND CONSTRUCTION, LLC	148
4	KLEINFELDER	137
5	E & L SERVICE	96
6	J&M UNDERGROUND MULTI SERVICES	75
7	ANSCO & ASSOCIATES, LLC	74
8	SOUTHEAST CONNECTIONS, LLC	63
9	MUDD INVESTMENTS	60
10	HHR CONTRACTING, LLC	49

Top 10 Callers for -



Alamance	Name	Totals
1	UTILITY LINES CONSTRUCTION SERVICES, INC	315
2	NATIONAL ONDEMAND	289
3	J & J UNDERGROUND UTILITIES, LLC	275
4	INFRASTRUCTURE TECHNOLOGY SERVICES	209
5	ANSCO & ASSOCIATES, LLC	204
6	BRINK CONSTRUCTORS	178
7	R H UNDERGROUND, LLC	171
8	AT&T UTILITY OPERATIONS	142
9	UTILITY FIBER CONNECT CORPORATION	140
10	G H L SERVICES, INC	122

Orange/Chatham/Alamance County Utility Coordinating Committee

Location: DENC, 66 N Chatham Parkway, Chapel Hill, NC 27517

Date: February 7th, 2024

Time: 11:00am

Attendance: 19

Safety Moment: Josh Edwards – Distracted Walking

Old Business: No old Business to Discuss

New Business: Agenda Items

- NC811 Monthly Update February 2024
- Safety Moment Briefing Board
- 2024 Tailgate Wraps to be available through 811 grant programs.
- Tip of the Month: A ticket # does not equal a valid ticket.
- April is National Safe Digging Month
- Damages reported, examples: gas, sewer, telecommunications, etc...marked correctly/incorrectly.
- USIC not getting to tickets in time.
- Issues with areas not being white lined-should be one mark for every utility.
- GAC has a lot of customer complaints in reference to markings of red paint in yard, etc.
- ITS still working on big project on Hwy 700- system enhancement – 8" Distribution Line
- GAC lots of digging in Mebane and thanks to DENC for assisting and Trevor Green w/presentation.
- Five Star finishing up in Hillsborough off 86 & 54. They are receiving lots of locate tickets of non-response due to Utility not being on ticket.
- UNC has private utilities in which they have their own locators. They must be contacted before digging. UNC is not a part of NC811. UNC contact number for locates 919-962-8394.
- How often are phone numbers updated in NC811?

Thank you to Five Star Energy Services for providing Lunch today.

Next Meeting: April 3rd, 2024 @ 11:00am

UCC Sign-In Sheet

County: ChathamDate: 2 / 7 / 24

Name	Company	Email	Phone Number
Parrish Reddick	NC 811	Parrish@nc811.org	336-707-4528
James Shawver	ITS	jshawver@its-nc.com	919-201-5445
Josh Edwards	Dominion	Joshua.Edwards@dominionenergy.com	919 819 2434
Todd Perry	Dominion	tperry todd.perry@dominionenergy.com	919-819-
John Myers	ITS	jmyers@its-nc.com	336-504-8944
Josh McNeill	Dominion Energy	Joshua.McNeill@dominionenergy.com	919-819-4984
Phillip Ferrell	Enterprise Products / Onyia Pipeline Co.	Pferrell@eproduct.com	784.389.4001
Brad Andrews	NC DOT	BSANDREWS@NC.DOT.GOV	336-524-3388
Shane Smith	NC DOT	1SSMITH@dnrp.com	336) 613-7551
Tim Jones	Dominion Energy	Tim.Jones@dominionenergy.com	(919) 819-9856
David Helms	Dominion Energy	D.helms@dominionenergy.com	919-819-9843
Brandon Sand	Dominion Energy	Brandon.Sand@dominionenergy.com	919-920-9277
Matthew Holt	GAC Enterprises	M.holt@gacilc.net	336-690-7420
Terry Newman	GAC	tnewman@gacilc.net	336-894-0209
Sean Murray	SEAN MURRAY GRID, INC.	SEAN.MURRAY.Grid.Inc.@gmail.com	919-29-3724
VALERIO CUNNINGHAM	FIVESTAR ENERGY SERVICES	VCUNNINGHAM@FIVESTARENERGYSERVICES.COM	305 848 9107
Brandy Lucas	Fivestar Energy Services	BLUCAS@Fivestarenergyservices.com	(602) 415-9350
Brooklyn Priest	Fivestar Energy Services	bpriest@Fivestarenergyservices.com	(336) 824-8631
Lajuan Pressley-Gibbs	DENC	lajuan.pressley-gibbs@dominionenergy.com	919-918-3040
Robert Manos	Potatoes USA	PotatoesUSA@BellSouth.NET	336-376-3900