

Everyone goes home safe with 811.



2024 NC811 Billboard

NC811 MONTHLY UPDATE
FEBRUARY 2024

SURRY WILKES YADKIN
PRESENTED BY TYLER ROSS

EDUCATION TEAM



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison



Parrish
Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



2024 BANNERS

Contact your local
NC811 liaison to place
your pre-order now.



*120 banners will be
available for free.
First come, first serve.*

2024 TAILGATE WRAPS

Contact your local
NC811 liaison for
more information.

*26 wraps will be
available through
our grant program.*





\$300 Up for grabs! **DARE TO DIG!**

*Enter anytime from now until April 30th, 2024



nc811.org/dare-to-dig

April is National Safe Digging Month and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.



**Visit our
booth
all that
weekend!**

**Enter for your
chance to win a
Blackstone Griddle,
Yeti Cooler
or \$50 Amazon
Gift Cards**



**March 1-3, 2024
NC State Fairgrounds
4285 Trinity Road
Raleigh, N.C. 27607**

IMPORTANT DATES



NCUDPRB

Tuesday, April 23
10 am

NC811 Events Center,
Greensboro

Visit <https://udprb.nc.gov>
for location info

NCLRPC

Wednesday, March 20th
11 am

NC811 Events Center,
Greensboro

Visit <https://ncucc.org>
for meeting link

BOARD

Friday, April 19th
8:00 am

Chetola Resort
Blowing Rock, NC

contact
Stephanie Brown for
details.
stephanie@nc811.org

STATE UCC

Tuesday, March 12th
10 am

4211 Global St, Raleigh,
NC 27610

Hybrid meeting.
See [ncucc](#) calendar for
a link



UNDERGROUND
DAMAGE PREVENTION
REVIEW BOARD

UGDPRB – OVERVIEW OF 1/23/2024 CASES

- 56 Cases on Agenda
 - 55 - Reviewed with action
 - 1 - Tabled
- 8 - Dismissed for lack of evidence
- 18 – Issued Pipes Plus Training
- **\$73,500** issued in fines

CALENDAR

NC811 & NCUCC event
calendars can be found on
nc811.org or the nc811 app





TIP OF THE MONTH

A ticket number does not equal a valid ticket!

When a notice is requested for the purpose of excavation or demolition, the information provided by the excavator must be correct.

Incorrect information can lead to delays for the dig crews, damages at the excavation site, member operators not being notified.

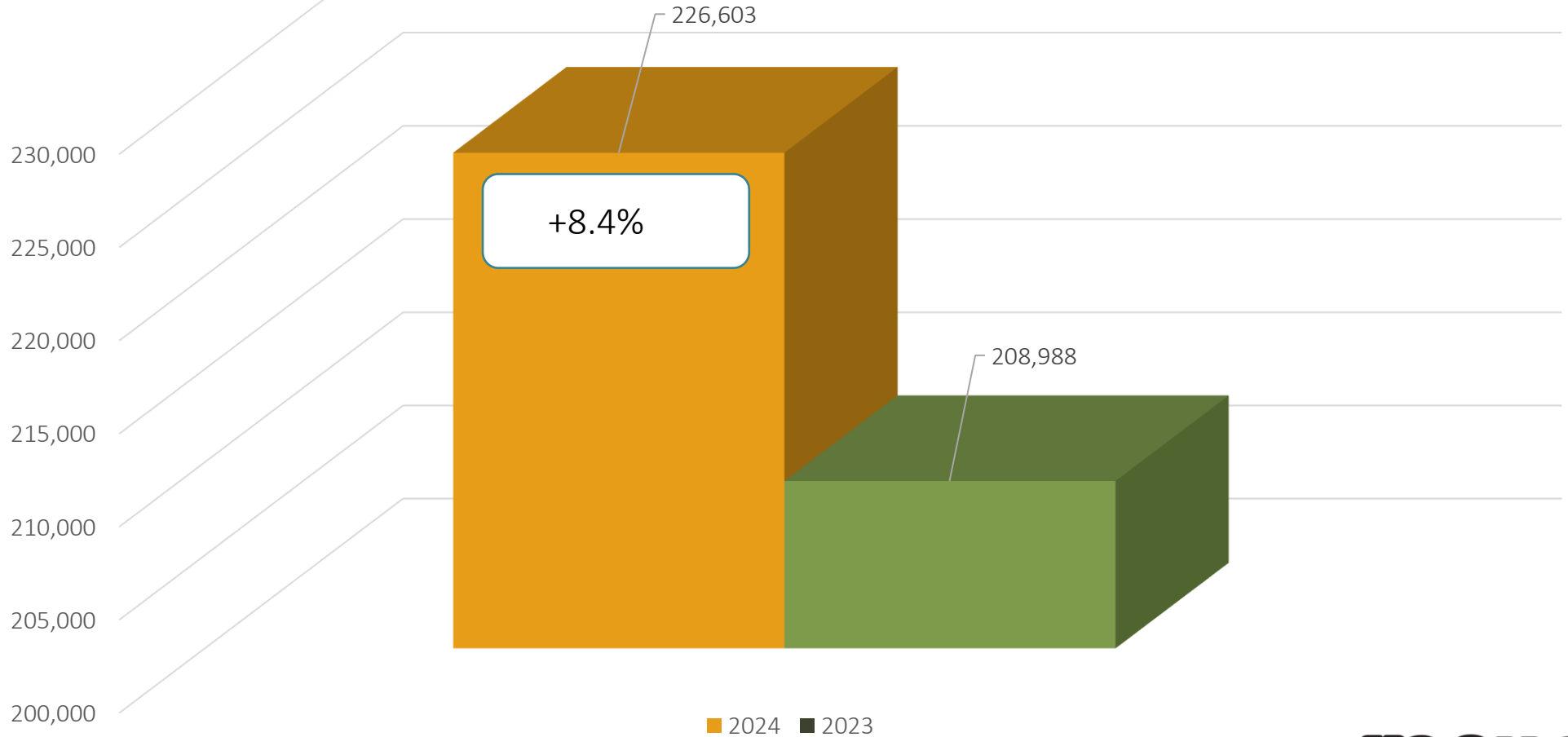
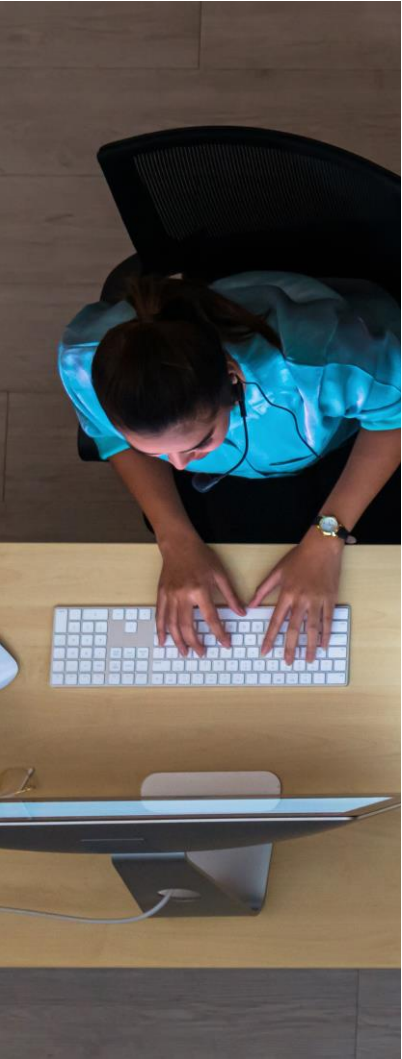
DATA INSIGHTS

Locate Request, Transmissions,
County ticket volume and distribution



Locate Requests for NC

January 2024 vs 2023



MTD January 2024 – 226,603 / 2023 – 208,988 = +8.4%

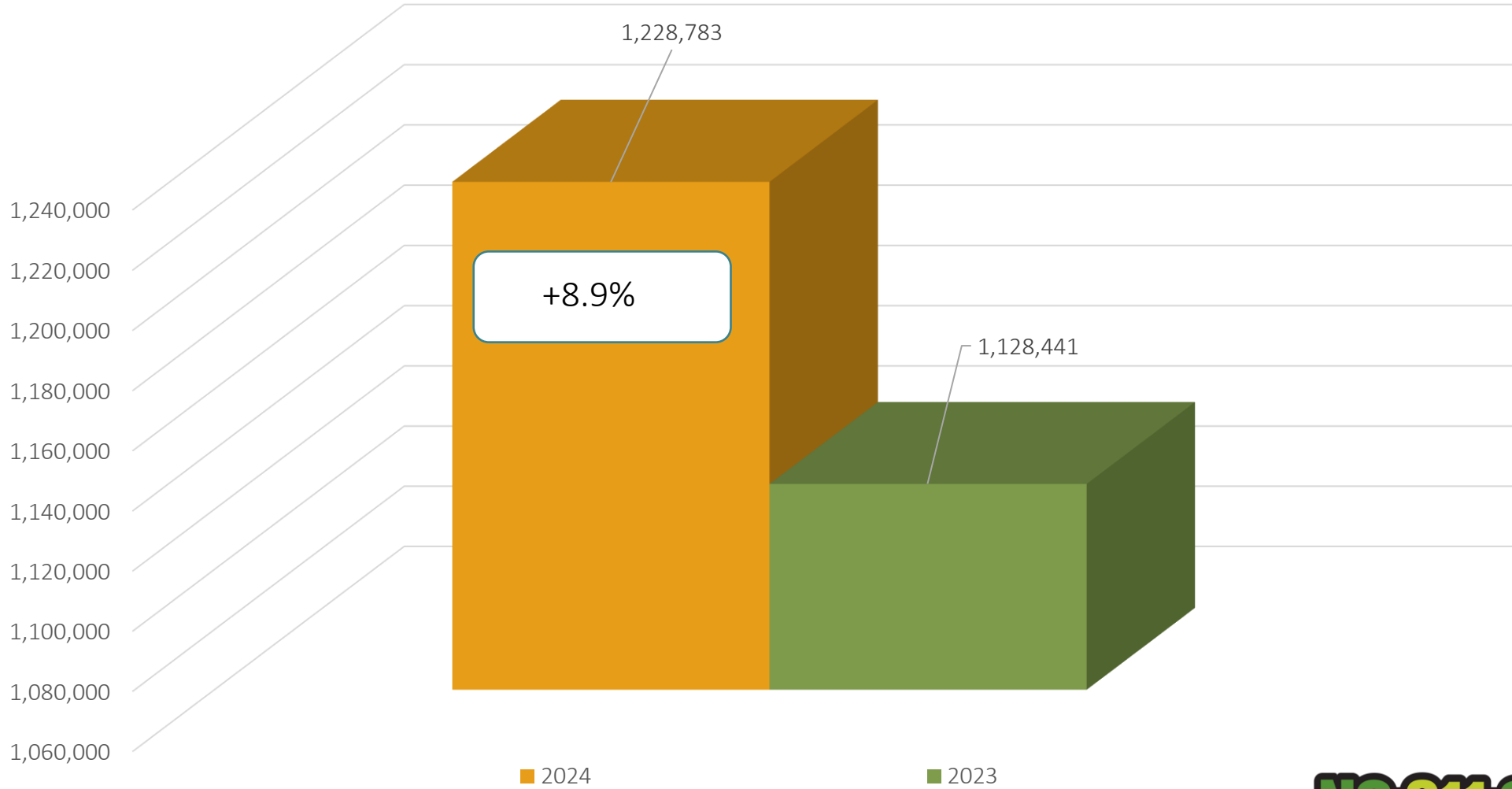
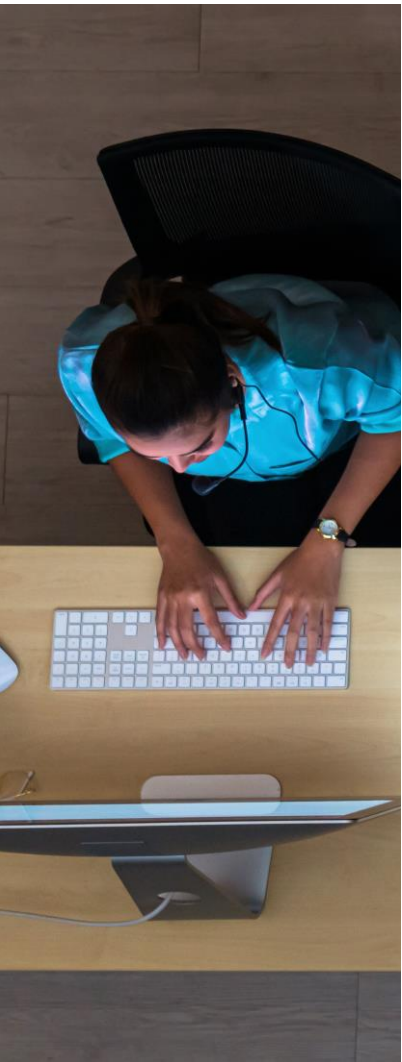
YTD 2024 – 226,603 / 2023 – 208,988 = +8.4 %

Updates for January 2024 – (73,868) = 32.6% of volume / December 32.7% = -.1% (Decrease the month before)



Transmissions for NC

January 2024 vs 2023



Transmissions MTD 2024– 1,228,783 / 2023 – 1,128,441= +8.9%
Transmissions YTD 2024– 1,228,783 / 2023 – 1,128,441= +8.9%



COUNTY TICKET VOLUME

2024 VS 2023

Surry	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	18	2	458	12	557	1047
2024	14	8	457	20	380	879
	-22.2%	300.0%	-0.2%	66.7%	-31.8%	-16.0%
				Avg Locates per Day		46

COUNTY TICKET VOLUME

2024 VS 2023

Wilkes	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	7	7	413	11	165	603
2024	13	5	378	11	183	590
	85.7%	-28.6%	-8.5%	0.0%	10.9%	-2.2%
				Avg Locates per Day		31

COUNTY TICKET VOLUME

2024 VS 2023

Yadkin	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	6	0	275	4	79	364
2024	7	2	432	6	148	595
	16.7%	-	57.1%	50.0%	87.3%	63.5%
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COUNTY TICKET DISTRIBUTION - JANUARY

SURRY	879
DOBSON	272
ELKIN	187
LEVEL CROSS	6
LOWGAP	51
MOUNT AIRY	224
PILOT MOUNTAIN	48
SHOALS	6
SILOAM	10
SLATE MOUNTAIN	4
STATE ROAD	40

THURMOND	5
WESTFIELD	9
WHITE PLAINS	4
ZEPHYR	4

COUNTY TICKET DISTRIBUTION - JANUARY

WILKES	590
BOOMER	10
ELKIN	86
FAIRPLAINS	3
FERGUSON	3
HAYS	18
MCGRADY	8
MILLERS CREEK	39
MORAVIAN FALLS	35
MULBERRY	4
NORTH WILKESBORO	107
PURLEAR	17

ROARING RIVER	19
RONDA	26
SOMERS CROSSROADS	60
TRAPHILL	10
WILBAR	4
WILKESBORO	132

COUNTY TICKET DISTRIBUTION - JANUARY

YADKIN	595
ARLINGTON	1
BOONVILLE	49
BROOKS CROSSROADS	1
COURTNEY	38
CYCLE	1
EAST BEND	236
FORBUSH	3
HAMPTONVILLE	27
HUNTSVILLE	1

JONESVILLE	44
NEBO	38
SWAN CREEK	1
UNION HILL	9
YADKINVILLE	146

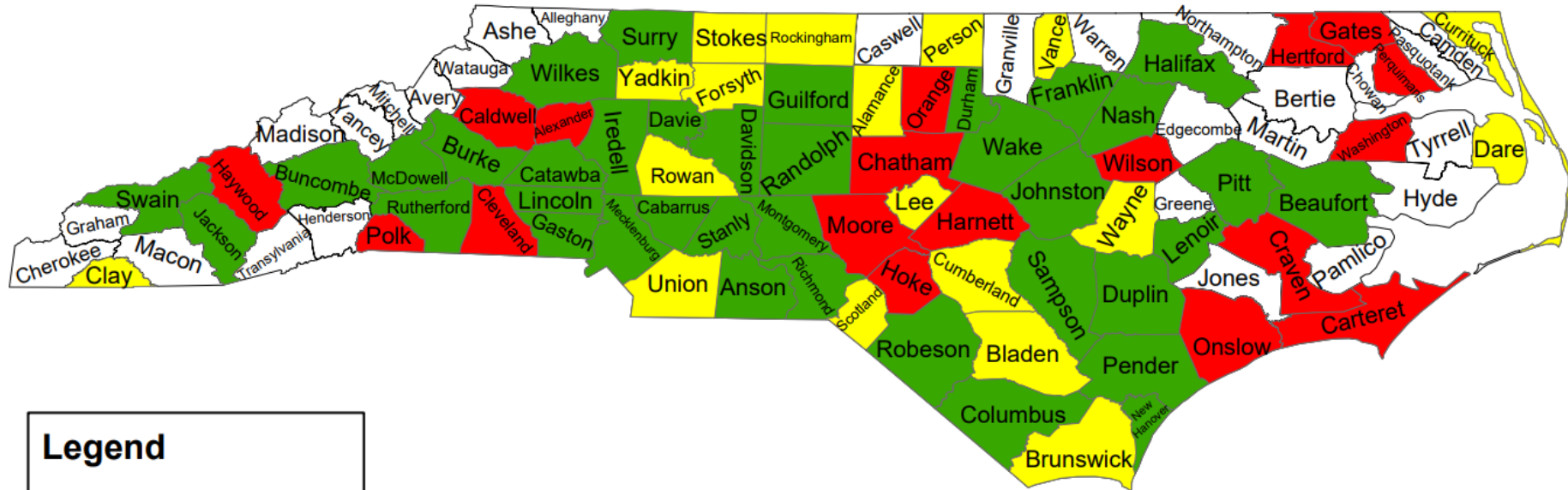
DAMAGES



DIRT Damage Information
Reporting Tool

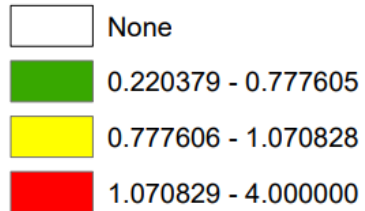
Damages per 1000 Transmissions

January 2024



Legend

Quantile



Damages Reported for January



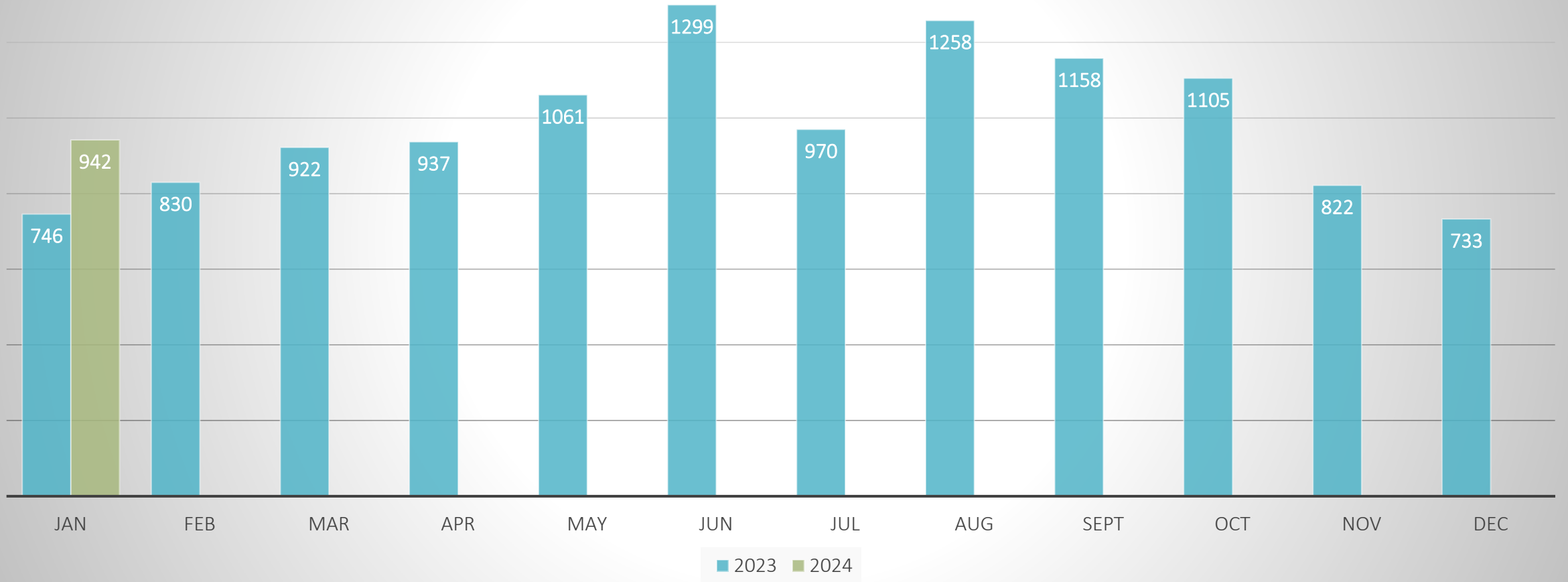
NC-Alamance	21
NC-Alexander	3
NC-Anson	1
NC-Beaufort	2
NC-Bladen	3
NC-Brunswick	20
NC-Buncombe	17
NC-Burke	2
NC-Cabarrus	14
NC-Caldwell	4
NC-Carteret	7
NC-Catawba	14
NC-Chatham	17
NC-Clay	1
NC-Cleveland	19
NC-Columbus	2
NC-Craven	20
NC-Cumberland	27
NC-Currituck	4
NC-Dare	7
NC-Davidson	4
NC-Davie	2

NC-Duplin	2
NC-Durham	52
NC-Forsyth	44
NC-Franklin	3
NC-Gaston	11
NC-Gates	3
NC-Guilford	29
NC-Halifax	1
NC-Harnett	23
NC-Haywood	6
NC-Henderson	3
NC-Hertford	5
NC-Hoke	5
NC-Iredell	15
NC-Jackson	1
NC-Johnston	18
NC-Lee	8
NC-Lenoir	2
NC-Lincoln	5
NC-McDowell	1
NC-Mecklenburg	131
NC-Montgomery	1
NC-Moore	19
NC-Nash	3
NC-New Hanover	17

NC-Onslow	19
NC-Orange	78
NC-Pender	9
NC-Perquimans	1
NC-Person	3
NC-Pitt	9
NC-Polk	2
NC-Randolph	4
NC-Richmond	1
NC-Robeson	4
NC-Rockingham	7
NC-Rowan	10
NC-Rutherford	2
NC-Sampson	2
NC-Scotland	2
NC-Stanly	3
NC-Stokes	3
NC-Surry	1
NC-Swain	1
NC-Union	32
NC-Vance	2
NC-Wake	113
NC-Washington	1
NC-Wayne	7
NC-Wilkes	1
NC-Wilson	4
NC-Yadkin	2

Grand Total 942

Damages in North Carolina 2024 vs 2023



Top 10 Callers for -Surry



1	TUCKER, INC	182
2	UTILITY LINES CONSTRUCTION SERVICES, INC	125
3	HIATTS CABLE SERVICE	51
4	MASTEC	48
5	NATIONAL ONDEMAND	46
6	DUKE ENERGY	35
7	SMITH ROWE, LLC	18
8	FRONTIER NATURAL GAS	17
9	BROADBAND INFRASTRUCTURE, INC	17
10	LOCK LANE CONSTRUCTION	16

Top 10 Callers for –Wilkes



1	TUCKER, INC	67
2	N J UNDERGROUND, LLC	60
3	LKN UNDERGROUND	44
4	DUKE ENERGY	26
5	FRONTIER NATURAL GAS	21
6	PIKE ELECTRIC	18
7	MASTEC	16
8	BARES CABLE PLOWING	14
9	ENERGYUNITED	13
10	WEST WILKES WATER ASSOC.	12

Top 10 Callers for -Yadkin



1	ZIRRUS	81
2	YADTEL / ZIRRUS	75
3	CAROLINAS LIGHTHOUSE CONSTRUCTION LLC	61
4	FIBER OPTIC SOLUTIONS	45
5	TUCKER, INC	35
6	NATIONAL ONDEMAND	23
7	SMITH ROWE	14
8	DUKE ENERGY	14
9	CAROLINA GRADING & UTILITIES	12
10	PIKE ELECTRIC	12



THANK YOU

A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's.

The video will be listed under the month and year the meeting took place.

UCC Sign-In Sheet

Surry - Wilkes - Yadkin

Date _____

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