
NC811 MONTHLY UPDATE

JANUARY 2024

BURKE- CALDWELL

PRESENTED BY BOB TURNER



EDUCATION TEAM



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison



**Parrish
Reddick**
Piedmont Liaison



Steven Moore
Media Relations
Specialist





A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's.

The video will be listed under the month and year the meeting took place.

ANNOUNCEMENTS

Annual notices are going out via email to update member information by January 31st, 2024. Please update any information including maps to stay current as possible.



Contact Lesley Brouillard in Member Services at Lesley@nc811.org if you have any questions.



IMPORTANT DATES



STATE UCC

Tuesday, Jan 9
8:00 am

NC811 Events Center,
Greensboro

NCLRPC

Wednesday, Jan. 17
11 am

NC811 Events Center,
Greensboro

Visit <https://ncucc.org>
for meeting link

BOARD

Friday, Jan 19
8:00 am

Grandover Resort,
Greensboro

Contact

NCUDPRB

Tuesday, Jan 23
10 am

Visit
<https://udprb.nc.gov>

for location info
Stephanie Brown for
details.
stephanie@nc811.org

CALENDAR

NC811 & NCUCC event calendars can be found on nc811.org or the nc811 app



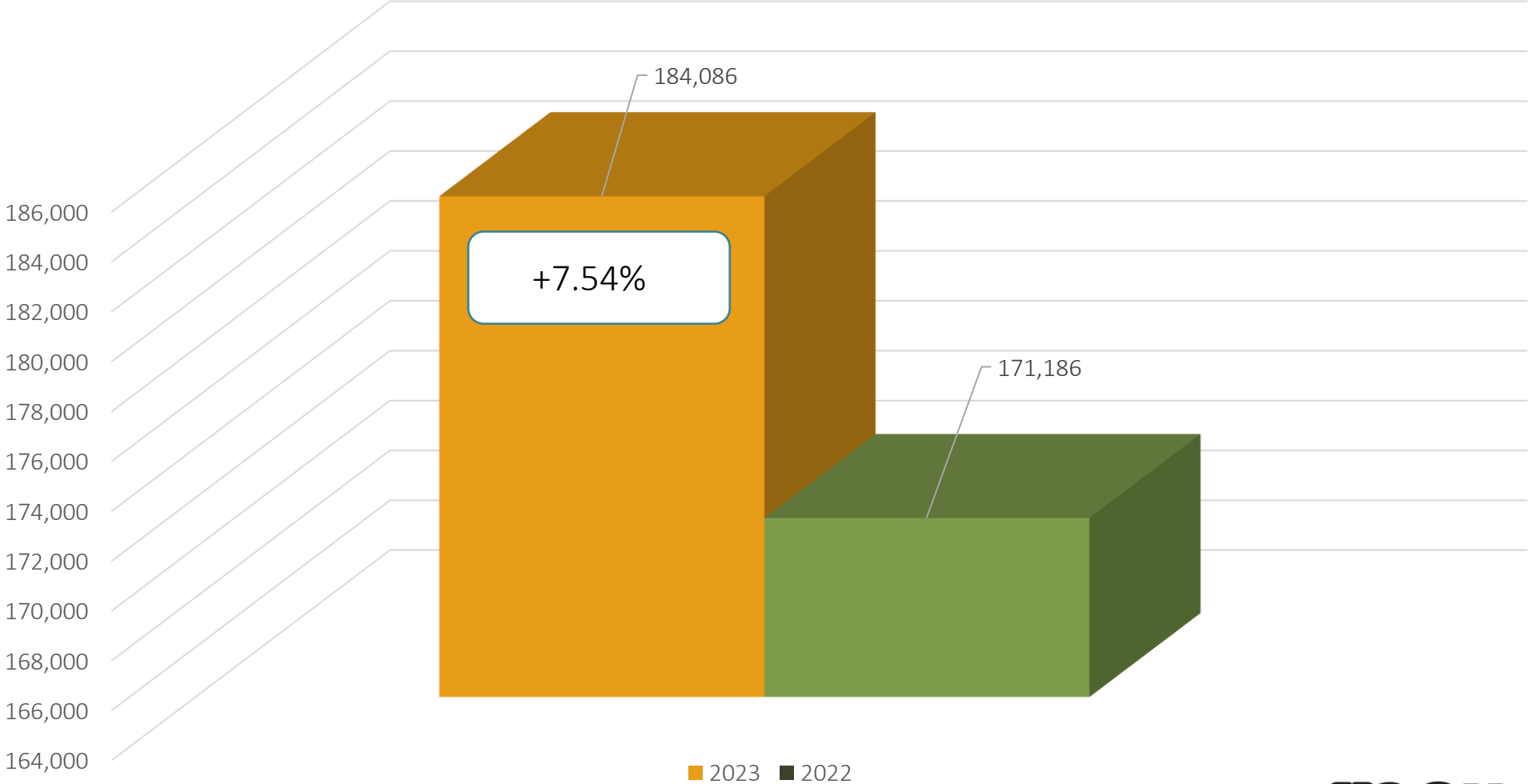
DATA INSIGHTS

Locate Request, Transmissions,
County ticket volume and distribution



Locate Requests for NC

December 2023 vs 2022

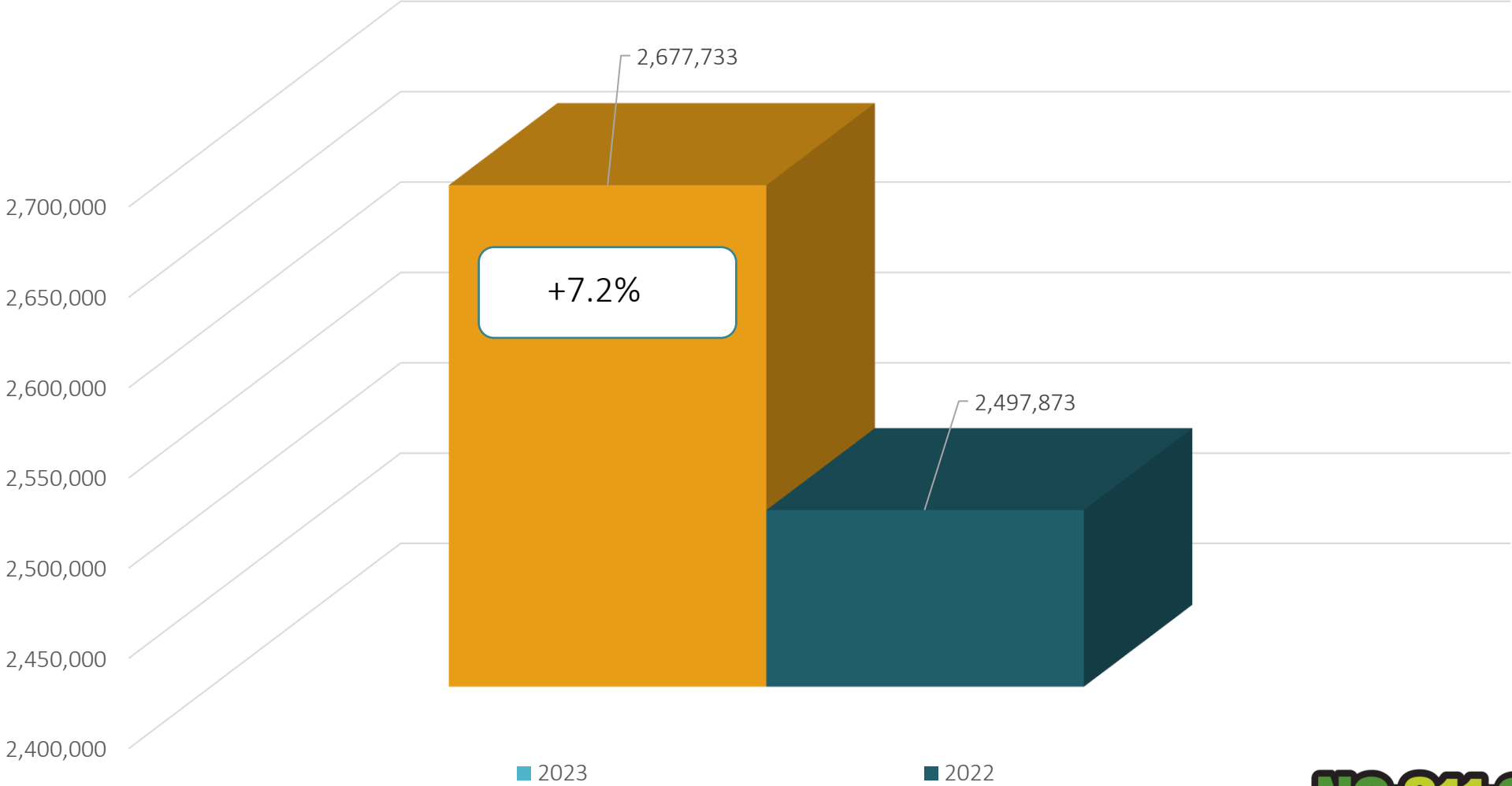


MTD December 2023 – 184,086 / 2022 – 171,186 = +7.54%
YTD 2023 – 2,677,733 / 2022 – 2,497,873 = +7.2 %
Updates for December 2023 – (60,202) = 32.7% of volume / November 31.5% = +1.2% (Increase the month before)



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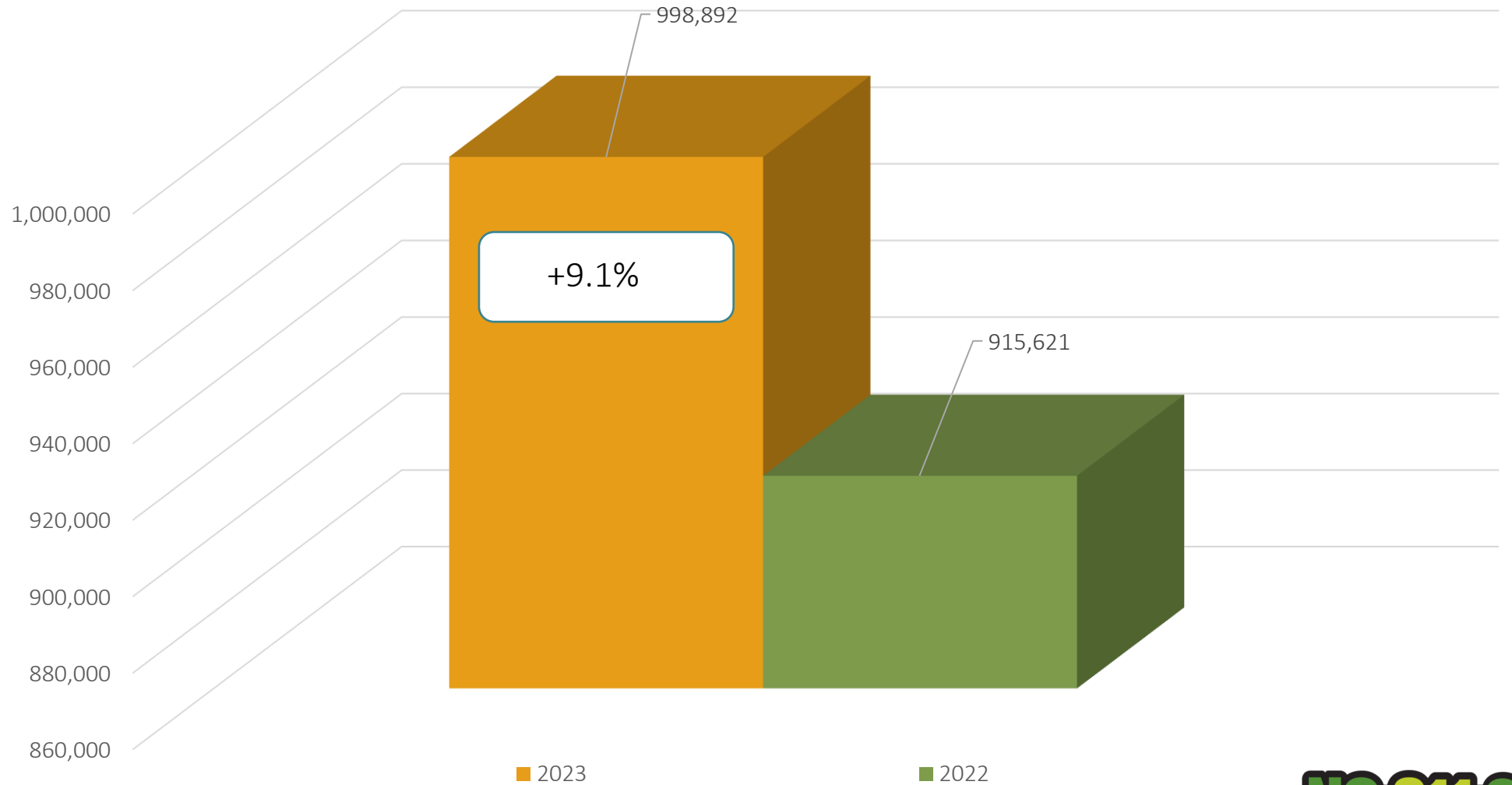
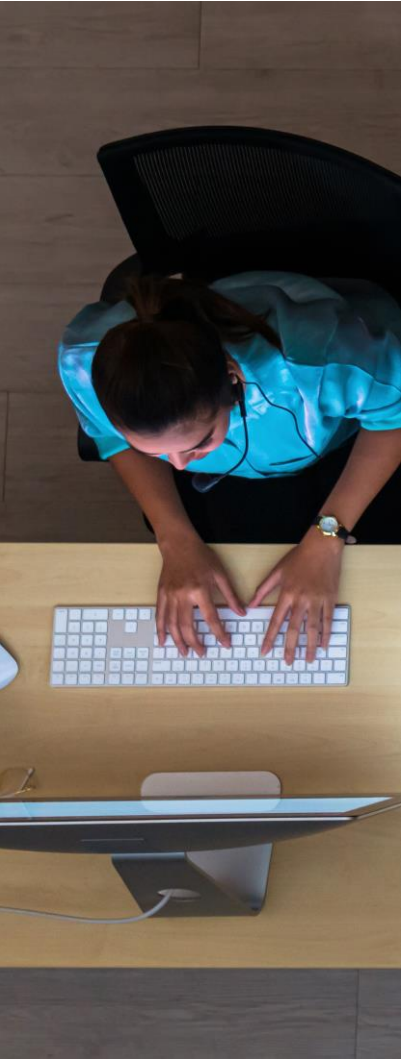
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Transmissions for NC

December 2023 vs 2022

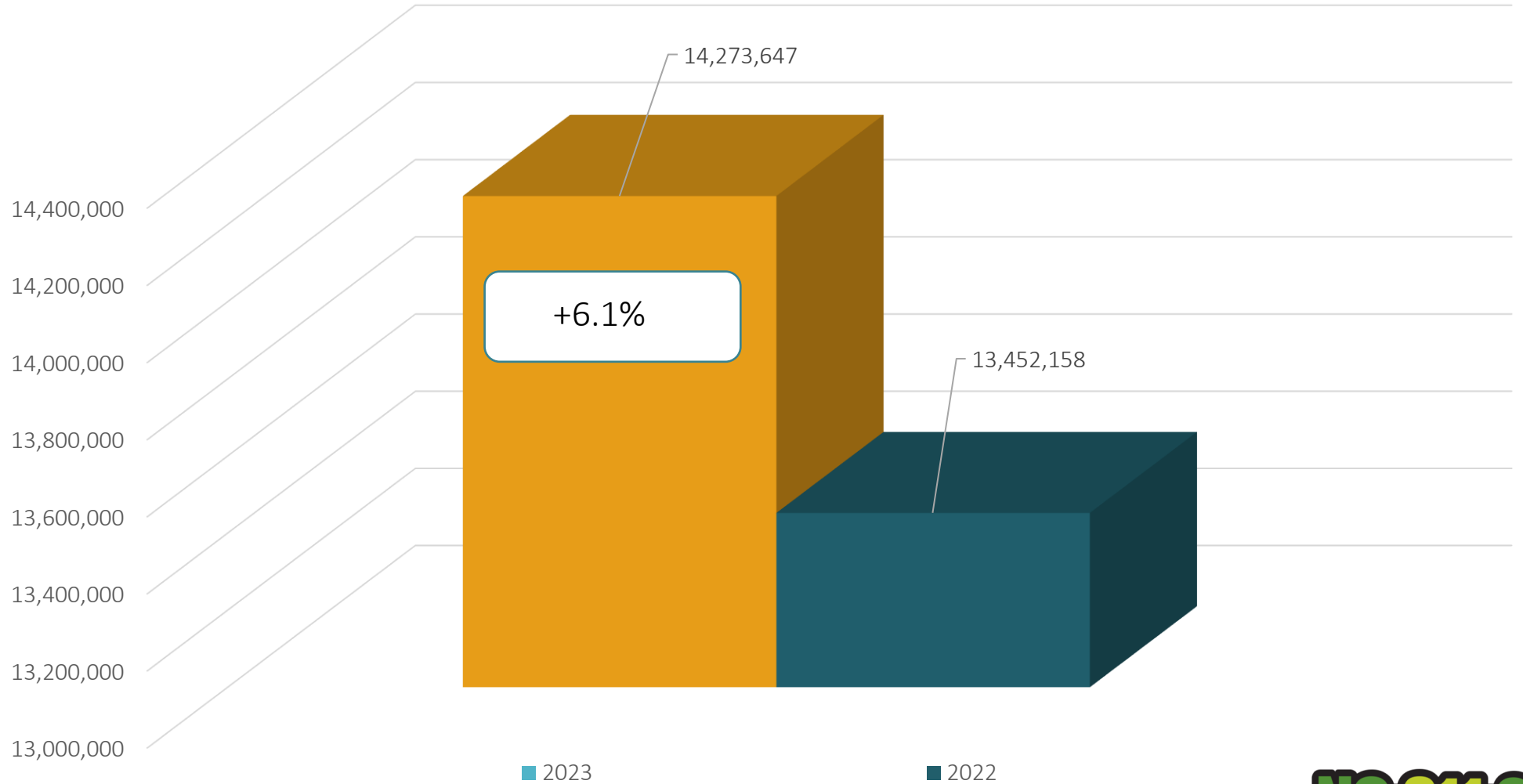
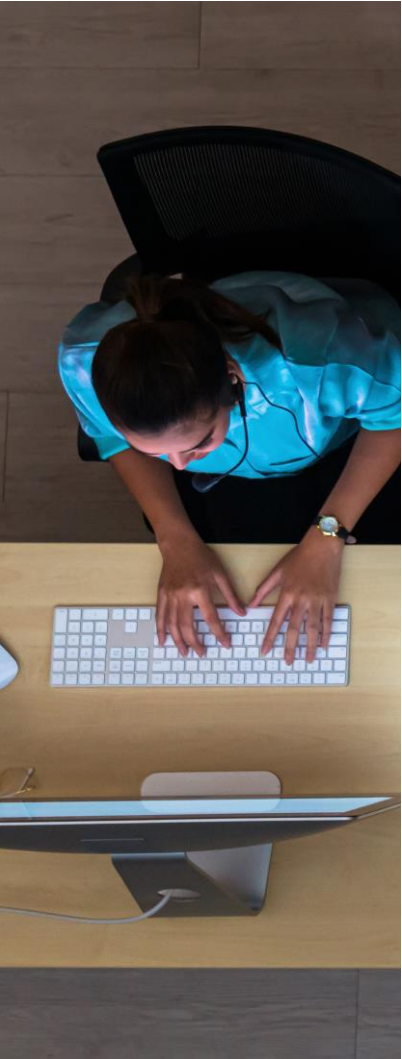


Transmissions MTD 2023 – 998,892 / 2022 – 915,621 = +9.1%
Transmissions YTD 2023 – 14,273,647 / 2022 – 13,452,158 = +6.1%



Transmissions for NC

YTD 2023 vs 2022



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COUNTY TICKET VOLUME

2023 VS 2022

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	9	8	477	13	191	698
2023	22	8	617	8	170	825
	144.4%	0.0%	29.4%	-38.5%	-11.0%	18.2%
				Avg Locates per Day		43

COUNTY TICKET VOLUME

2023 VS 2022

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	36	8	419	10	189	662
2023	23	5	472	14	82	596
	-36.1%	-37.5%	12.6%	40.0%	-56.6%	-10.0%
				Avg Locates per Day		31

COUNTY TICKET VOLUME

YTD VS PREVIOUS
YEAR

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	255	105	7291	197	2590	10438
2023	306	97	8646	212	2169	11430
	20.0%	-7.6%	18.6%	7.6%	-16.3%	9.5%
				Avg Locates per Day		46

COUNTY TICKET VOLUME

YTD VS PREVIOUS
YEAR

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	268	87	6896	186	2014	9451
2023	458	92	7347	257	1678	9832
	70.9%	5.7%	6.5%	38.2%	-16.7%	4.0%
				Avg Locates per Day		39

COUNTY TICKET DISTRIBUTION

BURKE	825
CONNELLY SPRINGS	120
DREXEL	4
GLEN ALPINE	12
HICKORY	42
HILDEBRAN	14
ICARD	8
LINVILLE	17
LONG VIEW	4
LONGTOWN	4
MORGANTON	481
RUTHERFORD COLLEGE	6
SALEM	3
VALDESE	105

COUNTY TICKET DISTRIBUTION

CALDWELL	596
CAJAHS MOUNTAIN	3
COLLETTSVILLE	16
DUDLEY SHOALS	2
GAMEWELL	9
GLOBE	5
GRANITE FALLS	146
HICKORY	5
HUDSON	61
LENOIR	333
RHODHISS	2
SAW MILLS	12

Top 10 Callers for -Burke



1	LKN UNDERGROUND	89
2	BIRD ELECTRIC	59
3	ANSCO & ASSOCIATES, LLC	44
4	WILLIAMS ELECTRIC COMPANY	35
5	BIGHAM CABLE CONSTRUCTION, INC	29
6	MILLER PIPELINE	23
7	AT&T UTILITY OPERATIONS	21
8	RUTHERFORD ELECTRIC MEMBERSHIP CORP	20
9	DUKE ENERGY	20
10	WILLIAMS ELECTRIC COMPANY	20

Top 10 Callers for -Caldwell



1	LKN UNDERGROUND	126
2	ANSCO & ASSOCIATES, LLC	62
3	WILLIAMS ELECTRIC COMPANY	33
4	CALDWELL COUNTY WATER	31
5	AT&T UTILITY OPERATIONS	30
6	BIGHAM CABLE CONSTRUCTION, INC	20
7	TOWN OF GRANITE FALLS	16
8	MILLER PIPELINE	15
9	CITY OF LENOIR	13
10	DUKE ENERGY	11

DAMAGES



DIRT Damage Information
Reporting Tool

Damages Reported for December



NC-Alamance	18
NC-Alexander	3
NC-Anson	3
NC-Bladen	1
NC-Brunswick	5
NC-Buncombe	12
NC-Burke	3
NC-Cabarrus	4
NC-Caldwell	1
NC-Carteret	2
NC-Catawba	8
NC-Chatham	18
NC-Cherokee	1
NC-Clay	1
NC-Cleveland	6
NC-Columbus	2
NC-Craven	8
NC-Cumberland	25
NC-Currituck	2
NC-Dare	7
NC-Davidson	7
NC-Davie	2

NC-Duplin	1
NC-Durham	47
NC-Edgecombe	1
NC-Forsyth	32
NC-Franklin	7
NC-Gaston	26
NC-Graham	1
NC-Granville	3
NC-Greene	2
NC-Guilford	51
NC-Harnett	18
NC-Henderson	6
NC-Hertford	6
NC-Hoke	2
NC-Iredell	19
NC-Johnston	15
NC-Lee	6
NC-Lincoln	4
NC-McDowell	2
NC-Mecklenburg	158
NC-Moore	14
NC-Nash	4
NC-New Hanover	14
NC-Onslow	15
NC-Orange	68

NC-Pamlico	1
NC-Pender	3
NC-Perquimans	2
NC-Person	2
NC-Pitt	5
NC-Polk	1
NC-Randolph	7
NC-Robeson	2
NC-Rockingham	8
NC-Rowan	10
NC-Rutherford	3
NC-Sampson	1
NC-Stokes	1
NC-Surry	1
NC-Union	14
NC-Vance	3
NC-Wake	111
NC-Wayne	8
NC-Wilson	2
NC-Yadkin	2

Grand Total 848

Minutes –Burke / Caldwell Counties - NC 811 Meeting

January 10, 2024

Members Present:

Robert Turner – Brentwood Water
Kevin Clark – Brentwood Water
Bruce Byrd – Brentwood Water
Glenn McCurry – Brentwood Water
Bryan Williams – Brentwood Water

Ken Suttles – Suttles Surveying
Doug Suttles - Suttles Surveying
Jim Buckner – REMC
Rodney Roland – REMC
Roger Lowery – Brentwood Water

The Burke / Caldwell Counties NC 811UCC monthly meeting was held on January 9, 2024, 12:00 noon at the Timberwood Restaurant in Morganton, NC. Robert Turner, Secretary called the meeting to order and offered the prayer of blessings for the meeting and meal.

A total of 10 members attended today's meeting.

1. Highlights of the NC 811 Presentation for January 2024:

- At the State UCC Meeting today in Durham.
- **Locates** for December '23 were +7.54% higher (184,086) than December '22 (171,186). YTD Locates +7.2%.
- **Transmissions** for December '23 were +9.1% higher (998,892) than December '22 at (915,621). YTD Transmissions +6.1%.
- **Burke County:** Had a total of 825 tickets for the month, Morganton and Connelly Springs having the most.
- **Caldwell County:** Had a total of 596 tickets for the month, Granite Falls and Lenoir having the most.

2. **Damage Reported for December 2023:** Burke County 3; Caldwell County 1; Grand Total: 848. Mechlenburg & Wake Counties has the highest number of damages.

3. **Below is the website where you can go to communicate “Damage Violations.”**
<https://www.nc811.org/report-a-violation.html>

Calendar of Future Events:

- **NCLRPC Meeting:** Wednesday, January 17, 2024, at 11:00 am at the NC811 Event Center, Greensboro.
- **MCUDPRB Meeting:** Tuesday, January 23, 2024, at 10:00 am. Contact Stephanie Brown for details and location.

- **The SCNC UCC Conference for 2024** will meet in Charleston, SC on April 30 through May 3, 2024.

4. Round-table Discussions:

Kevin Clark – Brentwood Water Corporation: Our new project on Snowhill Church Road has just started. Max Presswood is doing the project for Iron Mountain Works of Mountain City, TN. This project is approximately 6,000 feet of a new water line, which will tie together to separate lines. We are experiencing a lot of issues with the locators being sent out to do the NC811 locates. They are either late, or do not show up at all.

Doug Suttles & Ken Suttles – Suttles Surveying Co.: Still terribly busy! We too are experiencing a lot of issues with the locators being sent out to do the NC811 locates. They are either late, or do not show up at all.

Jim Buckner & Rodney Roland – REMC: Changing out poles and in the Cane Creek area. Have a large project off Old #10 highway running lines to the Barefoot Campground. We too are experiencing locate issues! Especially with AT & T locations.

Summary: It was the consensus of all members present at this meeting that the Locator Services currently being done in our area is not acceptable! It is keeping our companies from get the jobs done on time. And can make us liable for damages simply because the locators are not do an adequate job with underground locations of utilities.

Our next NC 811 UCC meeting will be held Tuesday, February 13, 2024, at 12:00 Noon at the Timberwood Restaurant in Morganton, NC

Robert Turner – Secretary
Burke -Caldwell Counties - NC811UCC