

**Everyone goes home  
safe with 811.**



*2024 NC811 Billboard*

**NC811 MONTHLY UPDATE  
FEBRUARY 2024**

**MECKLENBURG CO UCC**



# EDUCATION TEAM



**Ann Rushing**  
Education  
Manager



**Tami Groves**  
Southeast  
Liaison



**Howard Corey**  
Eastern Liaison



**Tyler Ross**  
Western Liaison



**Parrish  
Reddick**  
Piedmont Liaison



**Steven Moore**  
Media Relations  
Specialist



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## 2024 BANNERS

Contact your local NC811 liaison to place your pre-order now.



*120 banners will be available for free.  
First come, first serve.*

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# 2024 TAILGATE WRAPS

Contact your local  
NC811 liaison for  
more information.

*26 wraps will be  
available through  
our grant program.*





# \$300 Up for grabs! DARE TO DIG!

\*Enter anytime from now until April 30th, 2024



[nc811.org/dare-to-dig](https://nc811.org/dare-to-dig)

April is National Safe Digging Month and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.



**NC 811.ORG**



**Visit our  
booth  
all that  
weekend!**

**Enter for your  
chance to win a  
Blackstone Griddle,  
Yeti Cooler  
or \$50 Amazon  
Gift Cards**



**March 1-3, 2024  
NC State Fairgrounds  
4285 Trinity Road  
Raleigh, N.C. 27607**

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# IMPORTANT DATES



## NCUDPRB

Tuesday, April 23  
10 am

NC811 Events Center,  
Greensboro

Visit <https://udprb.nc.gov>  
for location info

## NCLRPC

Wednesday, March 20th  
11 am

NC811 Events Center,  
Greensboro

Visit <https://ncucc.org>  
for meeting link

## BOARD

Friday, April 19th  
8:00 am

Chetola Resort  
Blowing Rock, NC

contact  
Stephanie Brown for  
details.  
[stephanie@nc811.org](mailto:stephanie@nc811.org)

## STATE UCC

Tuesday, March 12th  
10 am

4211 Global St, Raleigh,  
NC 27610

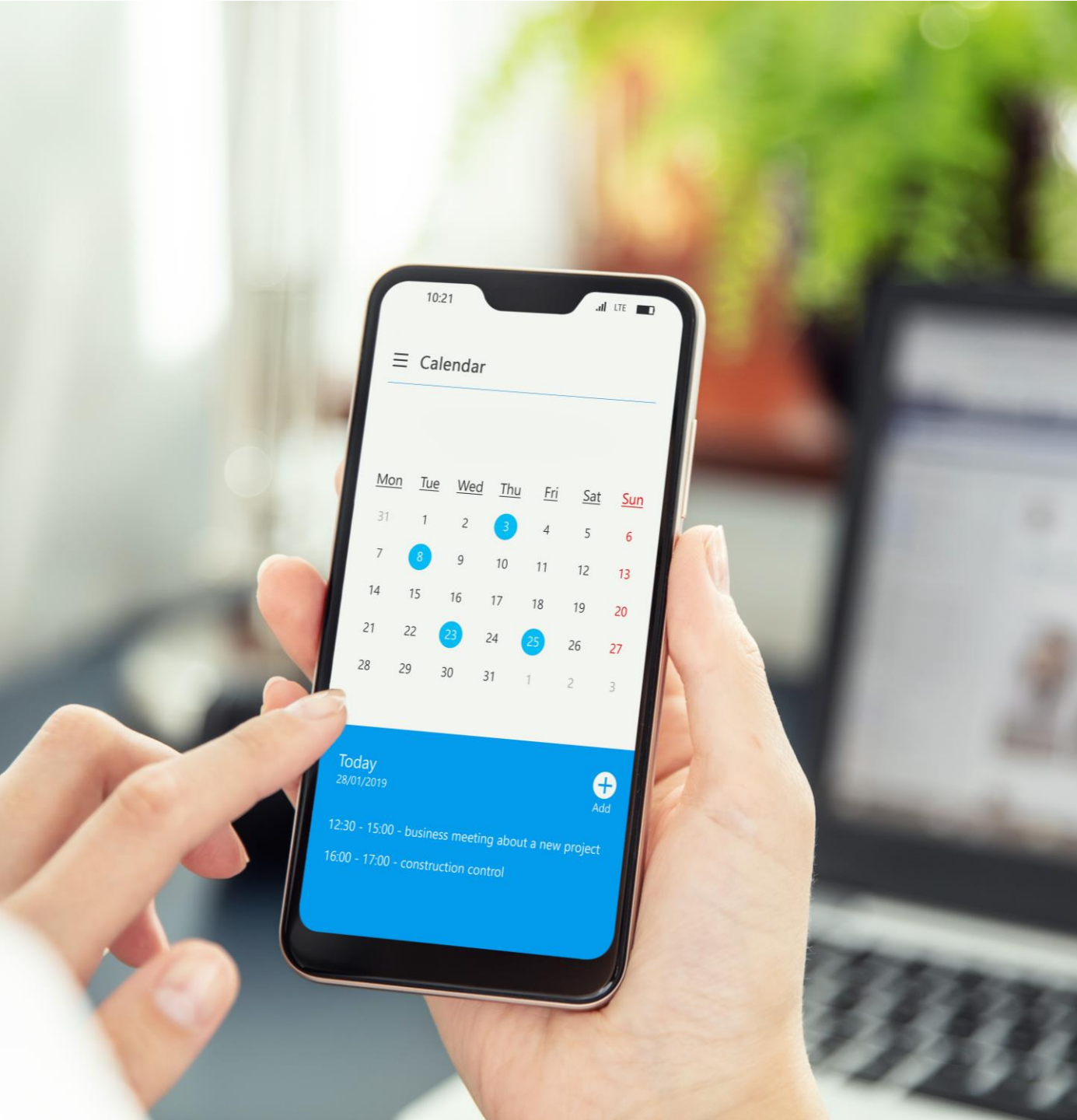
Hybrid meeting.  
See [ncucc](#) calendar for  
a link



# UGDPRB – OVERVIEW OF 1/23/2024 CASES

- 56 Cases on Agenda
  - 55 - Reviewed with action
  - 1 - Tabled
- 8 - Dismissed for lack of evidence
- 18 – Issued Pipes Plus Training
- **\$73,500** issued in fines





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# CALENDAR

NC811 & NCUCC event calendars can be found on [nc811.org](http://nc811.org) or the nc811 app





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## TIP OF THE MONTH

### **A ticket number does not equal a valid ticket!**

When a notice is requested for the purpose of excavation or demolition, the information provided by the excavator must be correct.

Incorrect information can lead to delays for the dig crews, damages at the excavation site, member operators not being notified.

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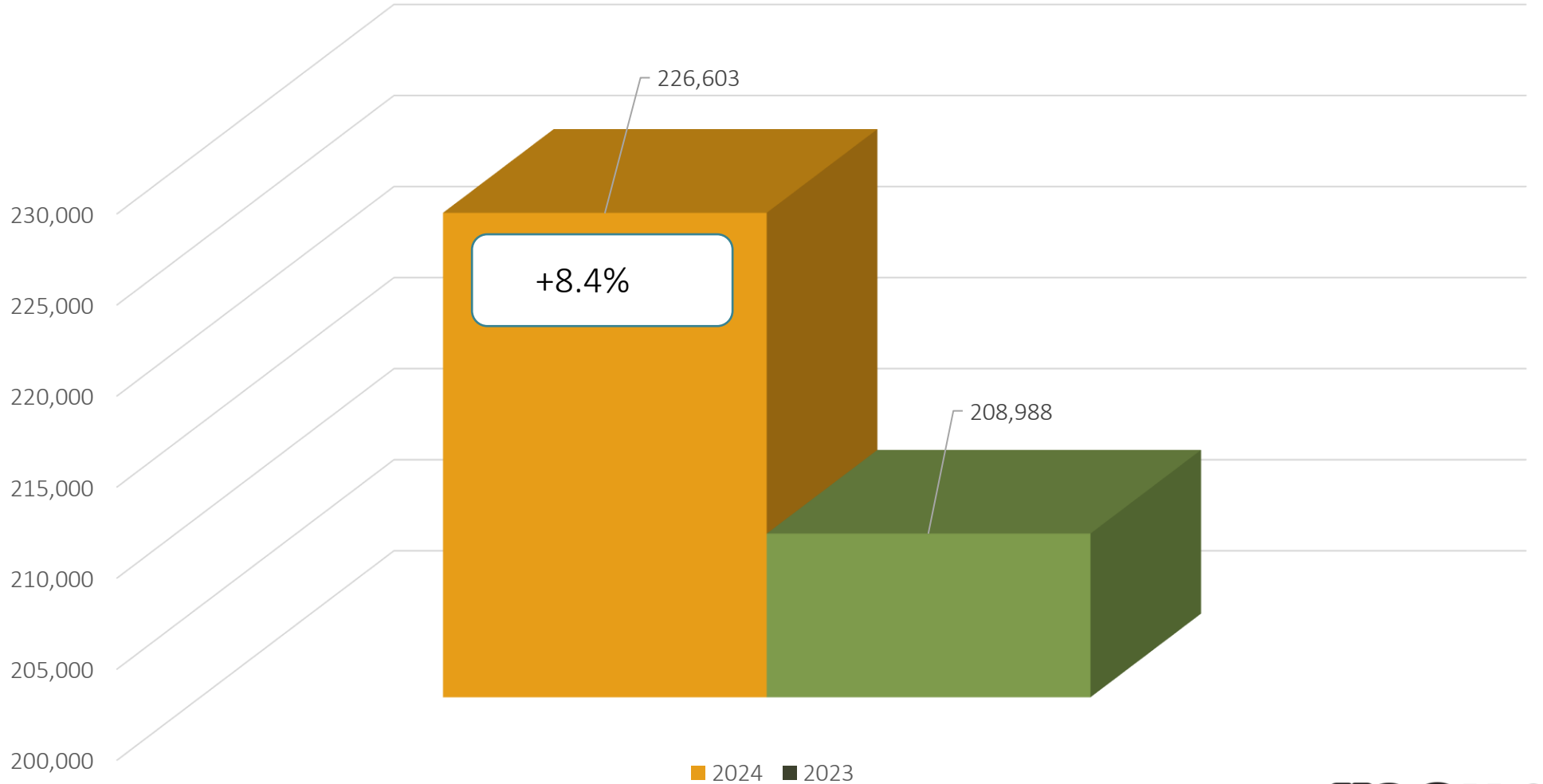
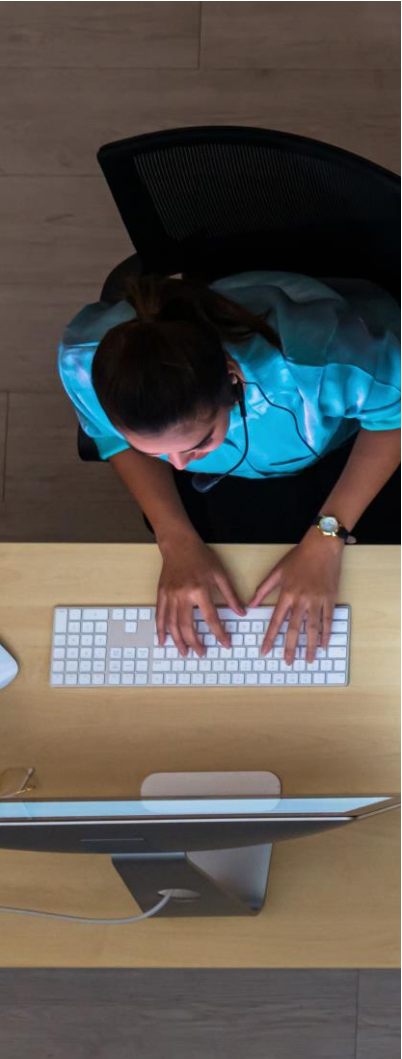
# DATA INSIGHTS

Locate Request, Transmissions,  
County ticket volume and distribution



# Locate Requests for NC

## January 2024 vs 2023



MTD January 2024 – 226,603 / 2023 – 208,988 = +8.4%

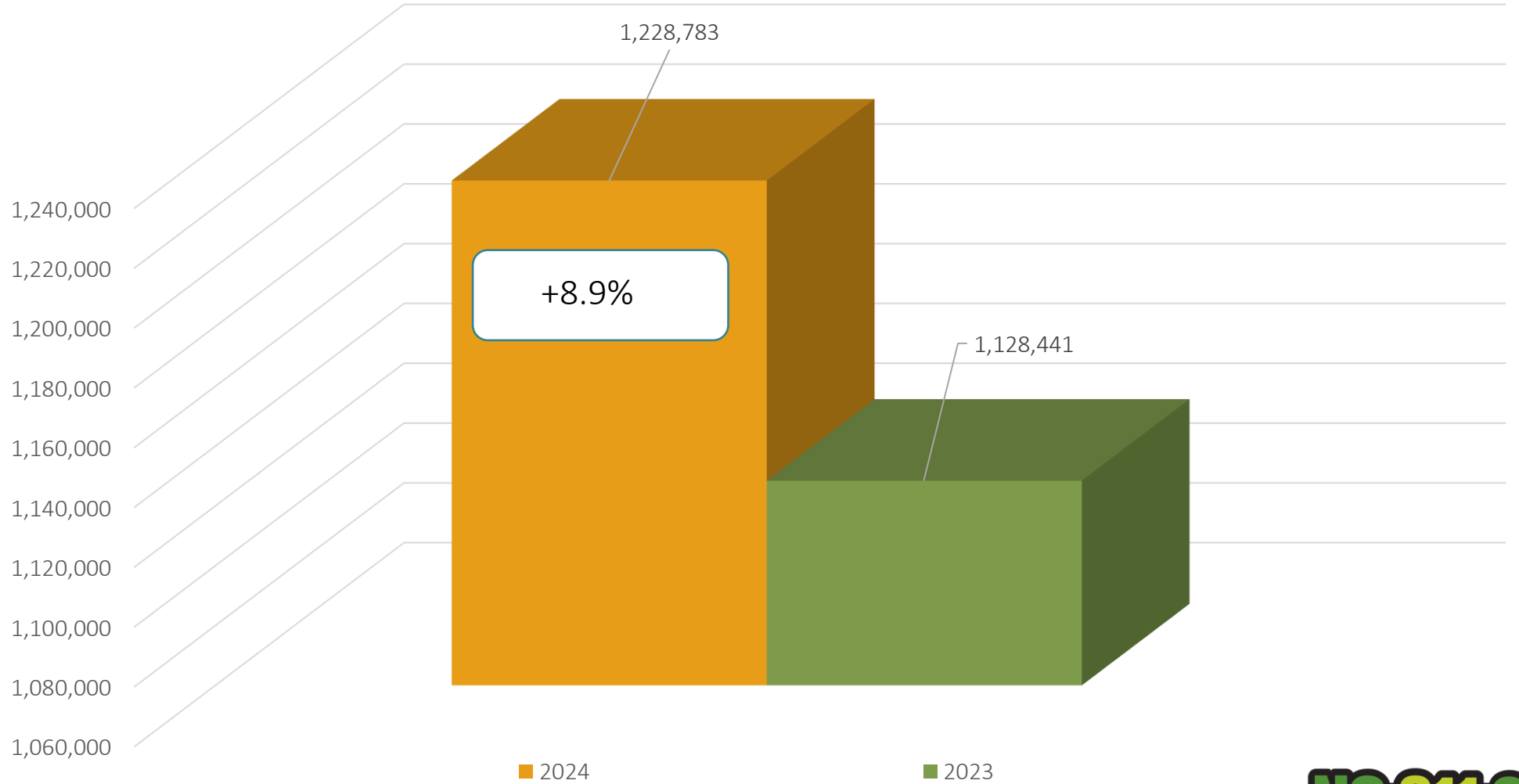
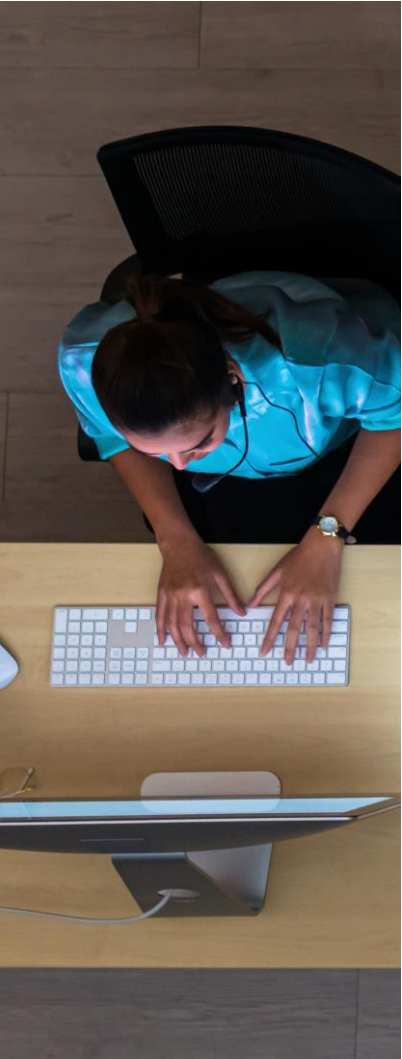
YTD 2024 – 226,603 / 2023 – 208,988 = +8.4%

Updates for January 2024 – (73,868) = 32.6% of volume / December 32.7% = -.1% (Decrease the month before)



# Transmissions for NC

## January 2024 vs 2023



Transmissions MTD 2024– 1,228,783 / 2023 – 1,128,441= +8.9%  
Transmissions YTD 2024– 1,228,783 / 2023 – 1,128,441= +8.9%



# COUNTY TICKET VOLUME

## 2024 VS 2023

	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2023</b>	1697	185	<b>16480</b>	522	11484	<b>30368</b>
<b>2024</b>	1370	197	<b>15277</b>	564	10527	<b>27935</b>
	-19.3%	6.5%	<b>-7.3%</b>	8.0%	-8.3%	<b>-8.0%</b>
				Locates per day		1470

# COUNTY TICKET DISTRIBUTION - JANUARY

<b>MECKLENBURG</b>	<b>27935</b>
BERRYHILL	12
<b>CHARLOTTE</b>	<b>22515</b>
CLEAR CREEK	23
CORNELIUS	838
DAVIDSON	453
<b>HUNTERSVILLE</b>	<b>2339</b>
MATTHEWS	887
MINT HILL	528
OAKDALE	16
PINEVILLE	236
STALLINGS	63

# DAMAGES



**DIRT** Damage Information  
Reporting Tool





**Grand Total 942**

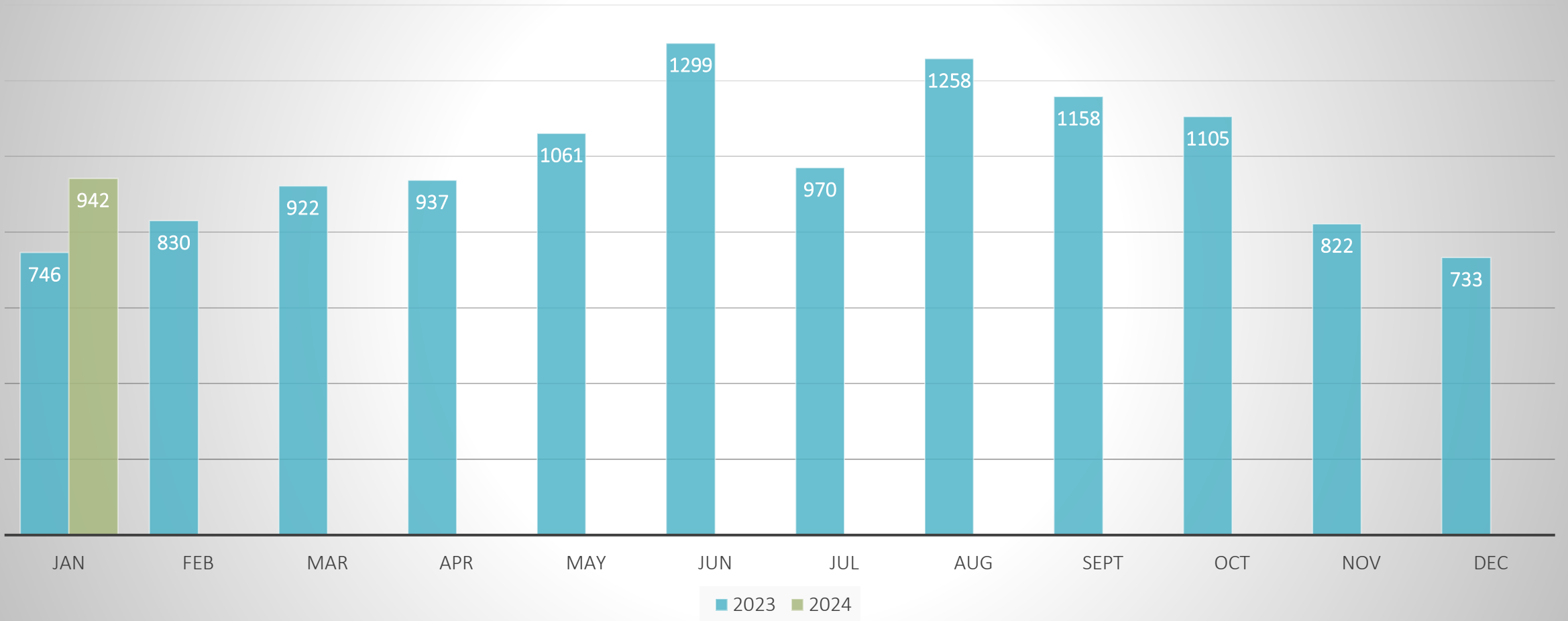
# Damages Reported for January

NC-Alamance	21
NC-Alexander	3
NC-Anson	1
NC-Beaufort	2
NC-Bladen	3
NC-Brunswick	20
NC-Buncombe	17
NC-Burke	2
NC-Cabarrus	14
NC-Caldwell	4
NC-Carteret	7
NC-Catawba	14
NC-Chatham	17
NC-Clay	1
NC-Cleveland	19
NC-Columbus	2
NC-Craven	20
NC-Cumberland	27
NC-Currituck	4
NC-Dare	7
NC-Davidson	4
NC-Davie	2

NC-Duplin	2
NC-Durham	52
NC-Forsyth	44
NC-Franklin	3
NC-Gaston	11
NC-Gates	3
NC-Guilford	29
NC-Halifax	1
NC-Harnett	23
NC-Haywood	6
NC-Henderson	3
NC-Hertford	5
NC-Hoke	5
NC-Iredell	15
NC-Jackson	1
NC-Johnston	18
NC-Lee	8
NC-Lenoir	2
NC-Lincoln	5
NC-McDowell	1
<b>NC-Mecklenburg</b>	<b>131</b>
NC-Montgomery	1
NC-Moore	19
NC-Nash	3
NC-New Hanover	17

NC-Onslow	19
NC-Orange	78
NC-Pender	9
NC-Perquimans	1
NC-Person	3
NC-Pitt	9
NC-Polk	2
NC-Randolph	4
NC-Richmond	1
NC-Robeson	4
NC-Rockingham	7
NC-Rowan	10
NC-Rutherford	2
NC-Sampson	2
NC-Scotland	2
NC-Stanly	3
NC-Stokes	3
NC-Surry	1
NC-Swain	1
NC-Union	32
NC-Vance	2
NC-Wake	113
NC-Washington	1
NC-Wayne	7
NC-Wilkes	1
NC-Wilson	4
NC-Yadkin	2

## Damages in North Carolina 2024 vs 2023





# Top 10 Callers for -



1	UTILITY LINES CONSTRUCTION SERVICES, INC	1421
2	AT&T UTILITY OPERATIONS	1129
3	ANSCO & ASSOCIATES, LLC	1050
4	LKN UNDERGROUND	846
5	MEARS GROUP	815
6	METRO TECH	744
7	PIKE ELECTRIC	662
8	PRINCE TELECOM	644
9	R H UNDERGROUND, LLC	452
10	HYPER NETWORKS, LLC	435



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**THANK YOU**

A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's.

The video will be listed under the month and year the meeting took place.

Last Name	First Name	Company Name	E-mail
Pontz	Lindsey	SAM	Lindsey.Pontz@sam.biz
Sherrill	Scott	Hyper Networks	Sherrill@HyperNetworksInc.com
Stenson	JASON	State Utility Con.	Jwalker@StateContractors.com
Barbosa	Dan	Duke Energy	daniel.dane@duke-energy.com
Sheehan	Cody	Heath	cody.sheehan@heathus.com
Niessen	Matthew	HEATH	MATTHEW.NIESSEN@HEATHUS.COM
Trusly	Trober	EDC	
McPherson	Rob	POC	
Neely	Robert	PNG	Robert.Neely@DukeEnergy.com
Wiggins	Will	PNG	<del>Will.Morris@DukeEnergy.com</del>
Christensen	Candy	Globe Communication	Candy.Christensen@globcominc.com
Taylor	Tracey	Charlotte Water	Tracey.Taylor@CharlotteWater.com
Smith	David	Charlotte Water	David.Smith2@CharlotteWater.com
Dempsey	Daniel	Charlotte Water	Daniel.Dempsey@CharlotteWater.com
Gilcrease	Taborian	Charlotte Water	taborian.gilcrease@CharlotteWater.com
Meehan	GARY	Charlotte Water	garymeehan@CharlotteWater.com
Rodriguez	Bonifacio	Charlotte Water	Bonifacio.Rodriguez@CharlotteWater.com
Felix	Michael	G.Fiber	bakernm@google.com
Smith	Roy	SAM	Roy.Smith@SAM.BIZ
Mech	Daniel	United Rentals	dmech@UR.com
Cox	AMBER	UNITED RENTALS	AMBER@UR.COM
Arango	Tory	Charlotte Water	Tory.Arango@CharlotteWater.com
Elbert	Blaine	STS	



## 2. Participants

Name	First Join	Email
Tami Groves	2/28/24, 9:41:27 AM	tami@nc811.org
Morris, Will	2/28/24, 9:47:12 AM	Will.Morris@duke-energy.com
Kevin Comalander	2/28/24, 9:55:59 AM	Kevin.Comalander@collierseng.com
Calabrese, Joel Thomas	2/28/24, 9:56:40 AM	Joel.Calabrese@duke-energy.com
Gonzalez, Justin	2/28/24, 9:58:14 AM	JGonzalez@colpipe.com
Cort Bennett (Guest)	2/28/24, 9:58:32 AM	
Ann Rushing	2/28/24, 10:00:02 AM	annrushing@nc811.org
David Talbert	2/28/24, 10:00:31 AM	David.Talbert@collierseng.com
Bill Stricker	2/28/24, 10:01:08 AM	BStricker@CarolinasAGC.org
Marshall, Scott	2/28/24, 10:03:31 AM	SMarshall@colpipe.com
Heath Ferguson	2/28/24, 10:04:53 AM	
Watley, Theresa	2/28/24, 10:07:46 AM	Theresa.Watley@charlottenc.gov
Bruce Sheldon	2/28/24, 10:12:22 AM	Bruce.Sheldon@collierseng.com
Wilson, Carl	2/28/24, 10:28:22 AM	Carl.Wilson@charlottenc.gov
Erick Guir (Town of Matthews) (Guest)	2/28/24, 10:31:18 AM	