

**APRIL IS  
811 MONTH**

NC811  
MONTHLY  
UPDATE  
APRIL 2024



**Everyone  
goes home  
safe with 811.**

**NC 811.ORG**

**MOORE  
UCC**







# APRIL IS 811 MONTH

SAFE DIGGING MONTH



Help us share the safe digging message with everyone by downloading our safe digging toolkit. It has social media graphics, videos and more.

<https://nc811.org/national-safe-digging-month/>

# NEW 811 BANNERS FOR 2024

Pick one up at your local UCC



# 41st Annual Joint NC/SC Utilities



<https://sc811.com/scucc/#tab-36096>

**Dates:** Tuesday, April 30th, 2024 –  
Friday, May 3, 2024.

**Location:** The conference will be  
held in beautiful Charleston, SC.

**Registration:** Attendee - \$250  
Guest/Spouse - \$150





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# IMPORTANT DATES



## NCUDPRB

Tuesday, April 23  
10 am

NC811 Events Center,  
Greensboro

Visit <https://udprb.nc.gov>  
for location info

## NCLRPC

Wednesday, May 15th  
11 am

NC811 Events Center,  
Greensboro

Visit <https://ncucc.org>  
for meeting link

## BOARD

Friday, April 19th  
8:00 am

Chetola Resort  
Blowing Rock, NC

contact  
Stephanie Brown for  
details.  
[stephanie@nc811.org](mailto:stephanie@nc811.org)

## STATE UCC

Tuesday, July 9th  
10 am

4100 W Tyvola Rd,  
Charlotte, NC

Hybrid meeting.  
See [ncucc](#) calendar for  
a link





**Locators bear the responsibility of creating guidance for safe excavation. Accurate marks are the first line of defense against utility damages and avoidable excavation injuries.**



**Locator Safety & Appreciation Week**

# April 22-28, 2024

**Locator Safety & Appreciation Week** celebrates the essential and too often underappreciated work of utility locate technicians. Their accurate marks give confidence to everyone working around utilities.



[https://www.excavationsafet  
yalliance.com/lkaw-home](https://www.excavationsafet<br/>yalliance.com/lkaw-home)



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# CALENDAR

NC811 & NCUCC event calendars can be found on [nc811.org](http://nc811.org) or the nc811 app



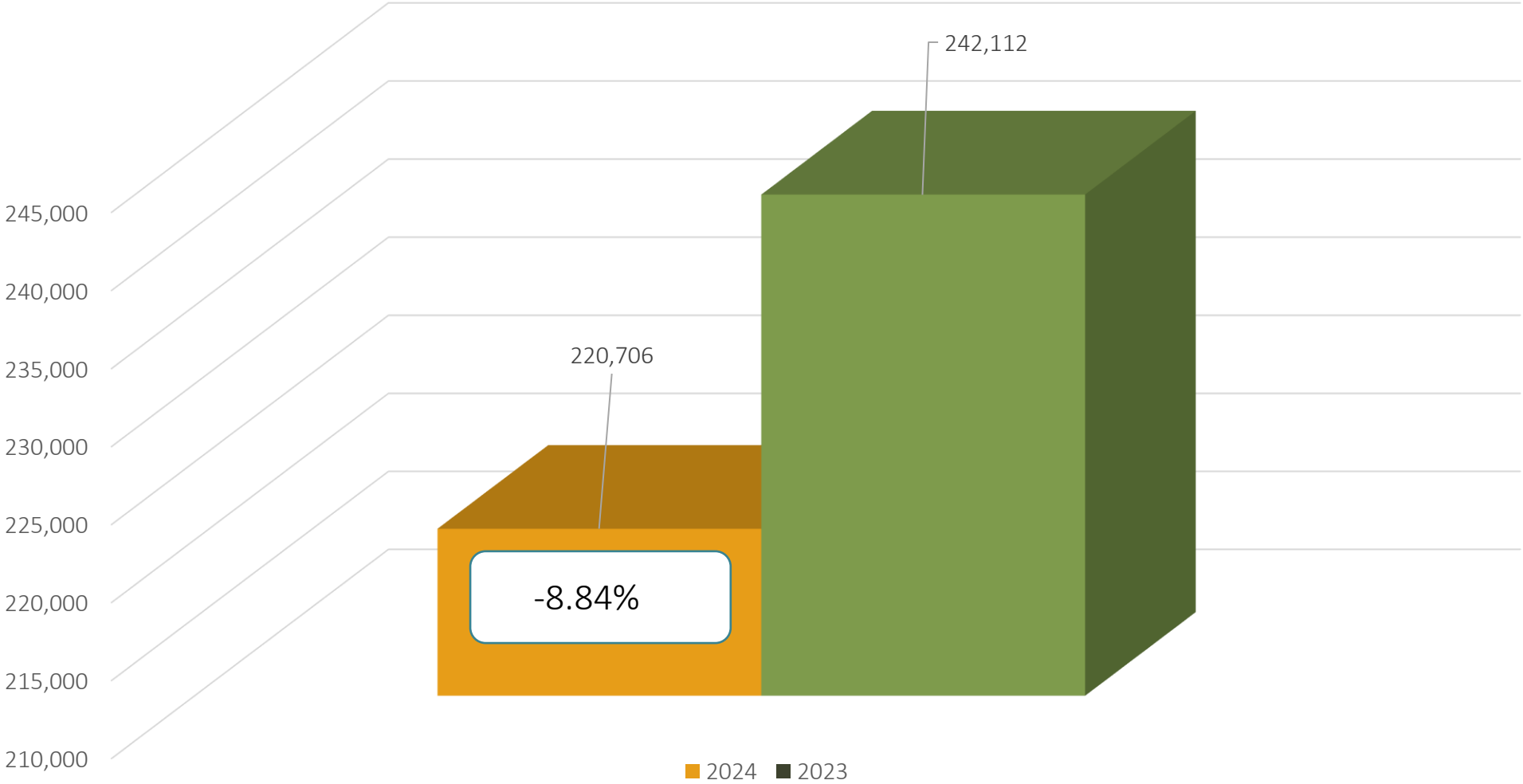


# DATA INSIGHTS

Locate Request, Transmissions,  
County ticket volume and  
distribution

# Locate Requests for NC

# March 2024 vs 2023



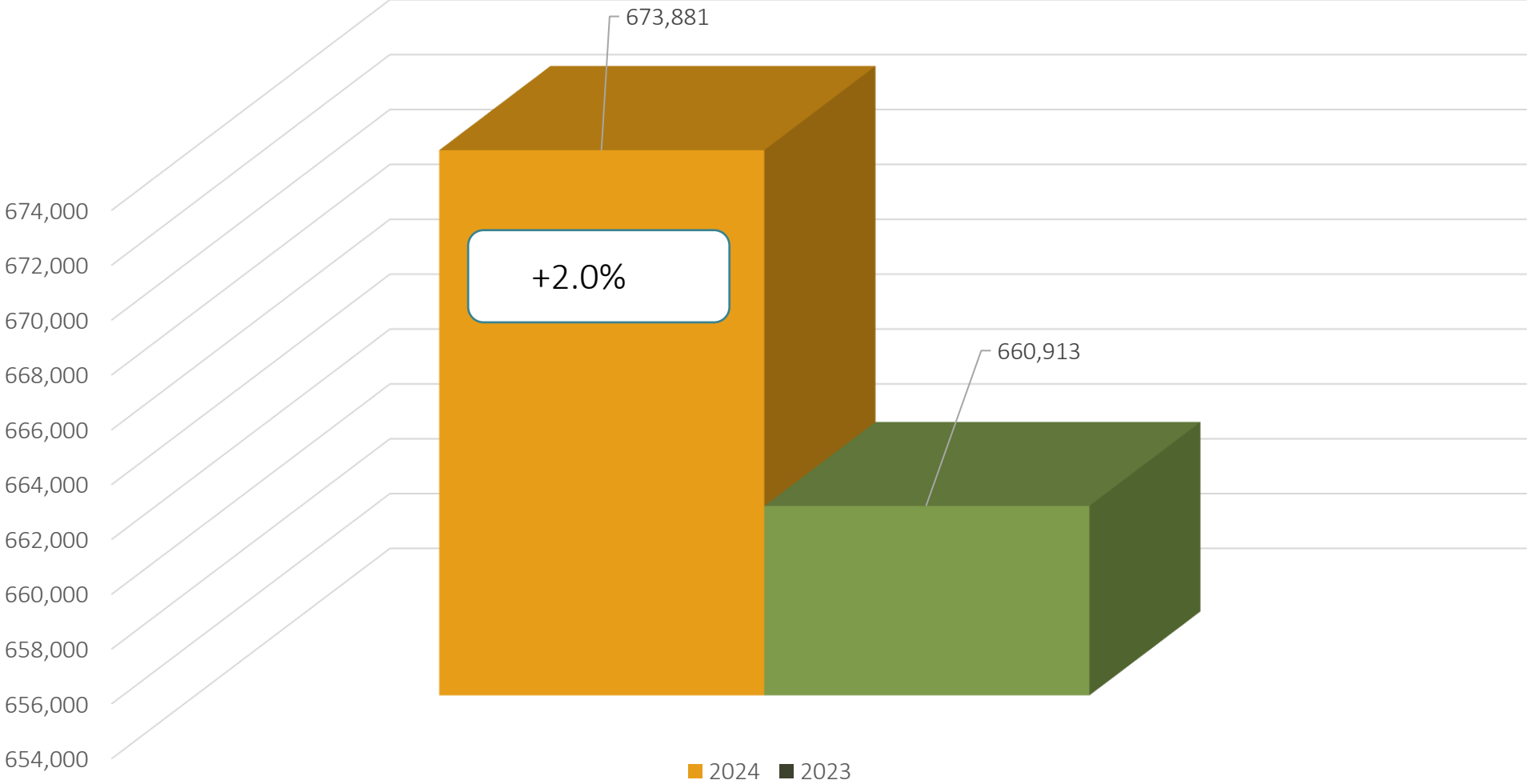
MTD March 2024 – 220,706 / 2023 – 242,112 = (-8.84%)  
YTD 2024 – 673,881 / 2023 – 660,913 = +2.0 %  
Updates for March 2024 – (67,301) = 30.5% of volume / February 30.4% = -.1% (Decrease the month before)





# Locate Requests for NC

# YTD 2024



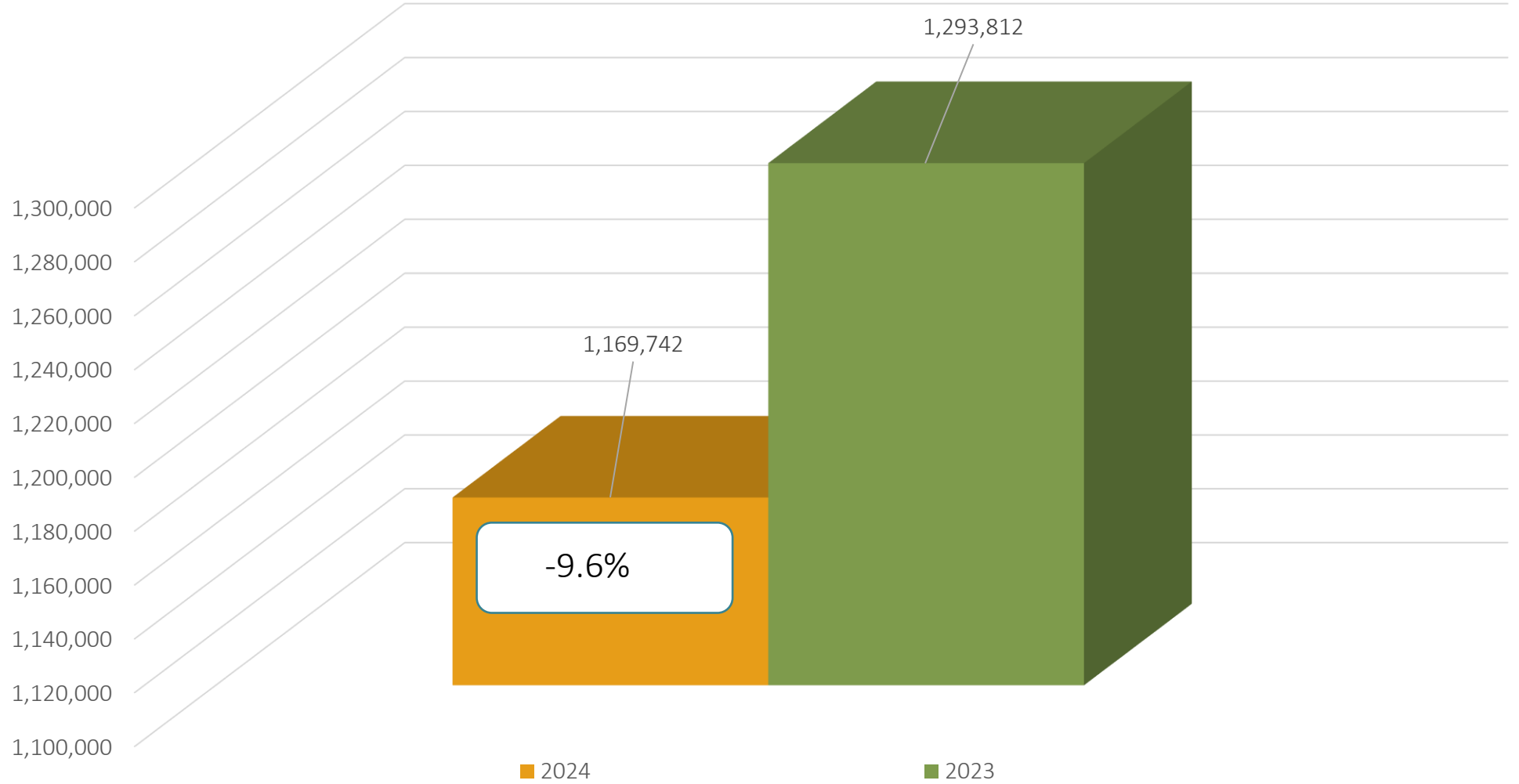
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# Transmissions for NC

## March 2024 vs 2023

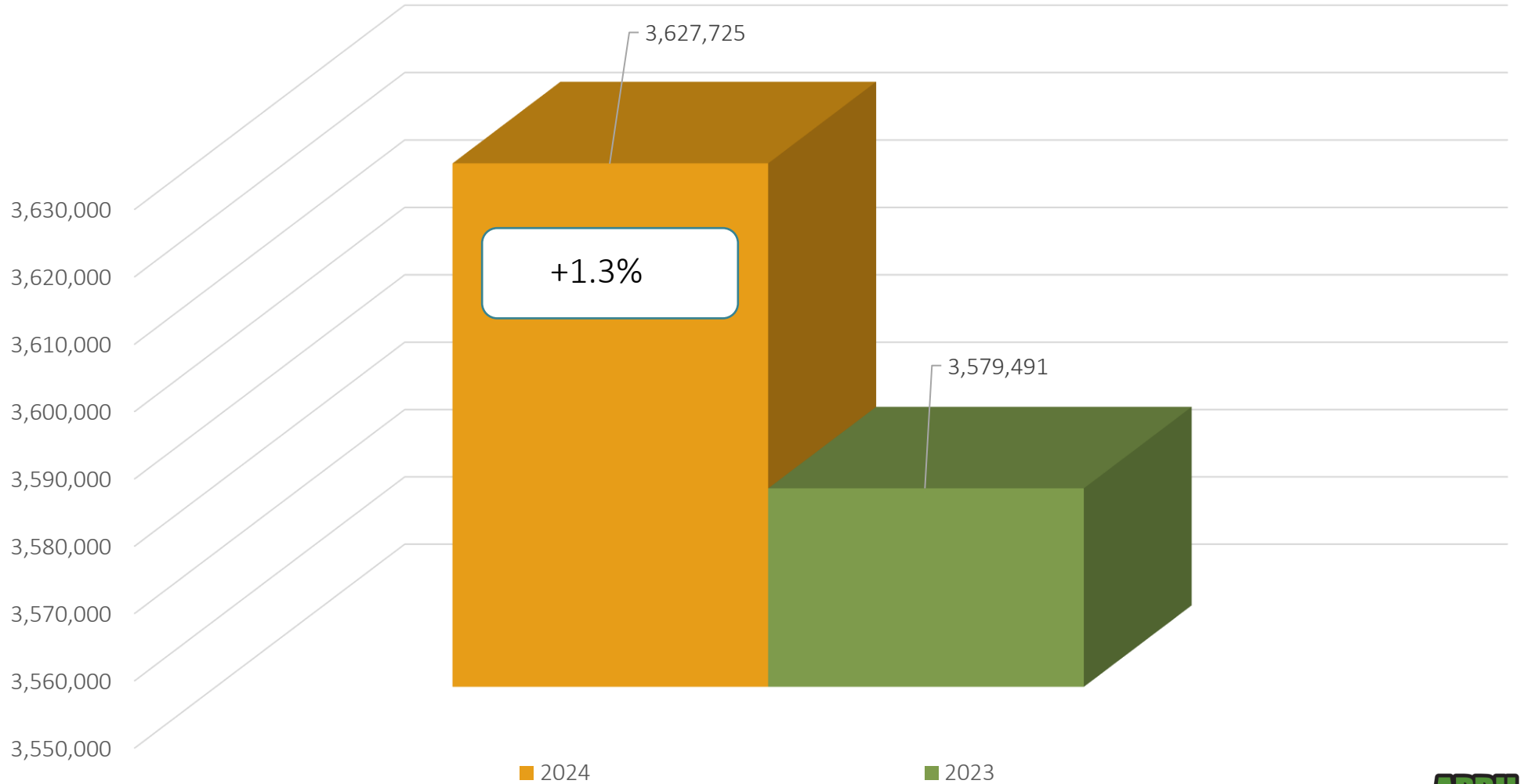
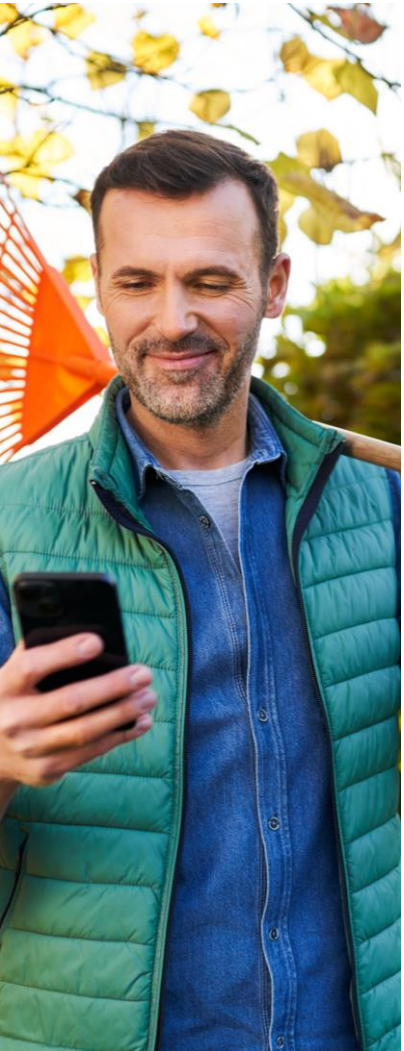


Transmissions MTD 2024– 1,169,742 / 2023 – 1,293,812= (-9.6%)  
Transmissions YTD 2024– 3,627,725 / 2023 – 3,579,491= +1.3%



# Transmissions for NC

## YTD 2024



Transmissions MTD 2024– 1,169,742 / 2023 – 1,293,812 = ( -9.6%)  
Transmissions YTD 2024– 3,627,725 / 2023 – 3,579,491= +1.3%



# COUNTY TICKET VOLUME

2024 VS 2023



|             | <b>3 HR</b> | <b>CNCL</b> | <b>NEW</b> | <b>RXMT</b>     | <b>UPDT</b> | <b>TOTAL Tickets</b> |
|-------------|-------------|-------------|------------|-----------------|-------------|----------------------|
| <b>2023</b> | 51          | 11          | 1640       | 44              | 348         | 2094                 |
| <b>2024</b> | 254         | 46          | 2034       | 90              | 936         | 3360                 |
|             | 398.0%      | 318.2%      | 24.0%      | 104.5%          | 169.0%      | 60.5%                |
|             |             |             |            | Locates per day |             | 160                  |



# COUNTY TICKET VOLUME

YTD VS PREVIOUS  
YEAR



|             | <b>3 HR</b> | <b>CNCL</b> | <b>NEW</b>   | <b>RXMT</b> | <b>UPDT</b> | <b>TOTAL<br/>Tickets</b> |
|-------------|-------------|-------------|--------------|-------------|-------------|--------------------------|
| <b>2023</b> | 182         | 79          | <b>4617</b>  | 121         | 923         | <b>5922</b>              |
| <b>2024</b> | 746         | 121         | <b>5712</b>  | 285         | 2681        | <b>9545</b>              |
|             | 309.9%      | 53.2%       | <b>23.7%</b> | 135.5%      | 190.5%      | <b>61.2%</b>             |

# COUNTY TICKET DISTRIBUTION - MARCH



|                       |             |
|-----------------------|-------------|
| <b>MOORE</b>          | <b>3360</b> |
| ABERDEEN              | 237         |
| CAMERON               | 69          |
| CARTHAGE              | 289         |
| EAGLE SPRINGS         | 22          |
| JACKSON SPRINGS       | 67          |
| PINEBLUFF             | 48          |
| <b>PINEHURST</b>      | <b>640</b>  |
| ROBBINS               | 34          |
| SEVEN LAKES           | 60          |
| <b>SOUTHERN PINES</b> | <b>955</b>  |
| TAYLORTOWN            | 12          |
| <b>VASS</b>           | <b>451</b>  |
| WEST END              | 160         |
| WHISPERING PINES      | 289         |

# DAMAGES





# Damages Reported for March

Grand Total 941

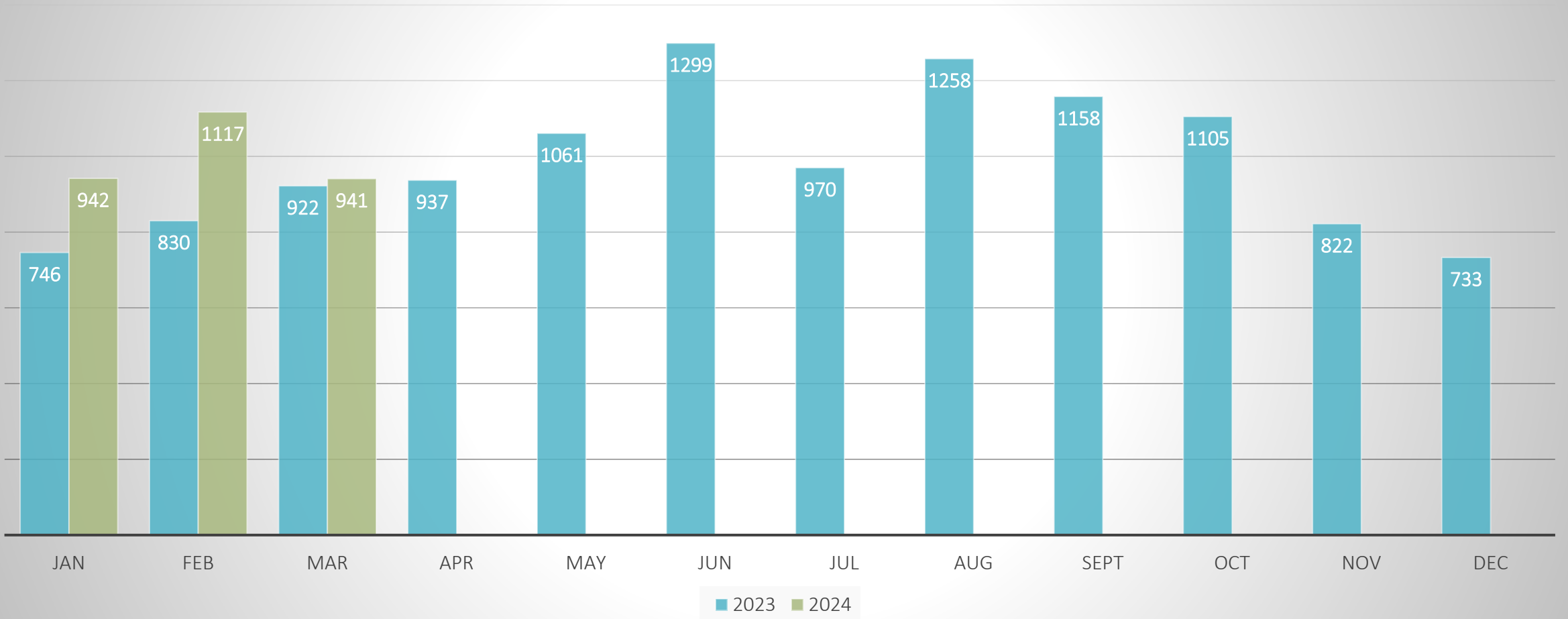


|               |    |                |     |
|---------------|----|----------------|-----|
| NC-Alamance   | 9  | NC-Duplin      | 3   |
| NC-Alexander  | 3  | NC-Durham      | 89  |
| NC-Anson      | 2  | NC-Edgecombe   | 4   |
| NC-Beaufort   | 1  | NC-Forsyth     | 23  |
| NC-Bladen     | 2  | NC-Franklin    | 7   |
| NC-Brunswick  | 15 | NC-Gaston      | 27  |
| NC-Buncombe   | 12 | NC-Graham      | 1   |
| NC-Burke      | 5  | NC-Granville   | 2   |
| NC-Cabarrus   | 19 | NC-Guilford    | 26  |
| NC-Caldwell   | 3  | NC-Halifax     | 2   |
| NC-Carteret   | 3  | NC-Harnett     | 20  |
| NC-Catawba    | 21 | NC-Haywood     | 1   |
| NC-Chatham    | 20 | NC-Henderson   | 6   |
| NC-Chowan     | 1  | NC-Hoke        | 3   |
| NC-Cleveland  | 12 | NC-Iredell     | 28  |
| NC-Columbus   | 2  | NC-Jackson     | 2   |
| NC-Craven     | 16 | NC-Johnston    | 23  |
| NC-Cumberland | 31 | NC-Lee         | 6   |
| NC-Currituck  | 2  | NC-Lenoir      | 1   |
| NC-Dare       | 4  | NC-Lincoln     | 6   |
| NC-Davidson   | 7  | NC-Macon       | 2   |
| NC-Davie      | 6  | NC-Madison     | 1   |
|               |    | NC-Martin      | 1   |
|               |    | NC-McDowell    | 2   |
|               |    | NC-Mecklenburg | 143 |

|                 |           |
|-----------------|-----------|
| <b>NC-Moore</b> | <b>11</b> |
| NC-Nash         | 12        |
| NC-New Hanover  | 16        |
| NC-Northampton  | 1         |
| NC-Onslow       | 11        |
| NC-Orange       | 18        |
| NC-Pamlico      | 1         |
| NC-Pasquotank   | 2         |
| NC-Pender       | 7         |
| NC-Perquimans   | 1         |
| NC-Person       | 1         |
| NC-Pitt         | 16        |
| NC-Polk         | 3         |
| NC-Randolph     | 4         |
| NC-Richmond     | 3         |
| NC-Robeson      | 4         |
| NC-Rockingham   | 7         |
| NC-Rowan        | 8         |
| NC-Rutherford   | 2         |
| NC-Sampson      | 1         |
| NC-Scotland     | 1         |
| NC-Stanly       | 4         |
| NC-Stokes       | 2         |
| NC-Surry        | 7         |
| NC-Transylvania | 2         |

|           |     |
|-----------|-----|
| NC-Union  | 24  |
| NC-Vance  | 1   |
| NC-Wake   | 136 |
| NC-Warren | 1   |
| NC-Wayne  | 5   |
| NC-Wilkes | 1   |
| NC-Wilson | 3   |

## Damages in North Carolina 2024 vs 2023



# Top 10 Callers for -



|    |                                 |     |
|----|---------------------------------|-----|
| 1  | BICT USA                        | 888 |
| 2  | NSC UNDERGROUND<br>LLC          | 229 |
| 3  | RG<br>COMMUNICATIONS,<br>INC    | 184 |
| 4  | MASTEC                          | 169 |
| 5  | NOVAQ NETWORK                   | 130 |
| 6  | A & L CABLE<br>SERVICES, INC    | 111 |
| 7  | K AND L<br>UNDERGROUND          | 104 |
| 8  | SOUTHEAST<br>CONNECTIONS, LLC   | 63  |
| 9  | S K C                           | 58  |
| 10 | LAMBERTS CABLE<br>SPLICING, LLC | 58  |



# EDUCATION TEAM



Ann Rushing  
Education  
Manager



Tami Groves  
Southeast  
Liaison



Howard Corey  
Eastern Liaison



Tyler Ross  
Western Liaison



Parrish  
Reddick  
Piedmont Liaison



Steven Moore  
Media Relations  
Specialist



# Dare to Dig!

for your chance to win

During National Safe Digging Month this April

Visit [nc811.org](https://nc811.org) to enter. Contest ends April 30th, 2024

APRIL IS  
**811 MONTH**

\$300



[April is National Safe Digging Month](https://nc811.org) and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

<https://nc811.org/dare-to-dig/>



Follow NCUCC on Facebook.  
There we will post meeting info,  
schedules, photos and videos and  
joint conference updates.

[facebook.com/ncucc1](https://facebook.com/ncucc1)

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**THANK YOU**

A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's.

The video will be listed under the month and year the meeting took place.



Moore Co WCD

April 2024

Eddie Cobb

Dixie Pipeline 919-368-3595

Tami Groves

NC 811

336-601-8644

Chris Smith

USIC

910-619-9282

Kevin Aitfs

usie Superviser

919-802-2376

Archie Daniels

Town of Southern Pines

910-639-5420



Moore County UCC  
April 2024

Meeting opened at 2:00 PM.

NC811 presentation given by Tami Groves

Town of Southern Pines – Resurfacing bid going out. Three miles of roadway to be repaved. Sidewalk project for Bennett Street. Target scheduled to be open at the end of 2024 beginning of 2025.

Dixie Pipeline – 6” propane through Moore County. Propane expands 250X. What is in the line, comes out.

USIC – Very busy. They are putting people through training. Crew from another area came in to provide relief.

Ticket volume is way up in Moore County from fiber work.

Next meeting is Wednesday, May 1<sup>st</sup>.