

**APRIL IS
811 MONTH**

**NC811
MONTHLY
UPDATE
APRIL 2024**

BURKE CALDWELL

**Everyone
goes home
safe with 811.**

NC 811.ORG

**PRESENTED BY
TYLER ROSS**



APRIL IS 811 MONTH

SAFE DIGGING MONTH



Help us share the safe digging message with everyone by downloading our safe digging toolkit. It has social media graphics, videos and more.

<https://nc811.org/national-safe-digging-month/>

NEW 811 BANNERS FOR 2024

Pick one up at your local UCC



41st Annual Joint NC/SC Utilities



<https://sc811.com/scucc/#tab-36096>

Dates: Tuesday, April 30th, 2024 –
Friday, May 3, 2024.

Location: The conference will be
held in beautiful Charleston, SC.

Registration: Attendee - \$250
Guest/Spouse - \$150



IMPORTANT DATES



NCUDPRB

Tuesday, April 23
10 am

NC811 Events Center,
Greensboro

Visit <https://udprb.nc.gov>
for location info

NCLRPC

Wednesday, May 15th
11 am

NC811 Events Center,
Greensboro

Visit <https://ncucc.org>
for meeting link

BOARD

Friday, April 19th
8:00 am

Chetola Resort
Blowing Rock, NC

contact
Stephanie Brown for
details.
stephanie@nc811.org

STATE UCC

Tuesday, July 9th
10 am

4100 W Tyvola Rd,
Charlotte, NC

Hybrid meeting.
See [ncucc](#) calendar for
a link





Locators bear the responsibility of creating guidance for safe excavation. Accurate marks are the first line of defense against utility damages and avoidable excavation injuries.



Locator Safety & Appreciation Week

April 22-28, 2024

Locator Safety & Appreciation Week celebrates the essential and too often underappreciated work of utility locate technicians. Their accurate marks give confidence to everyone working around utilities.



<https://www.excavationsafetyalliance.com/lisaw-home>



CALENDAR

NC811 & NCUCC event calendars can be found on nc811.org or the nc811 app

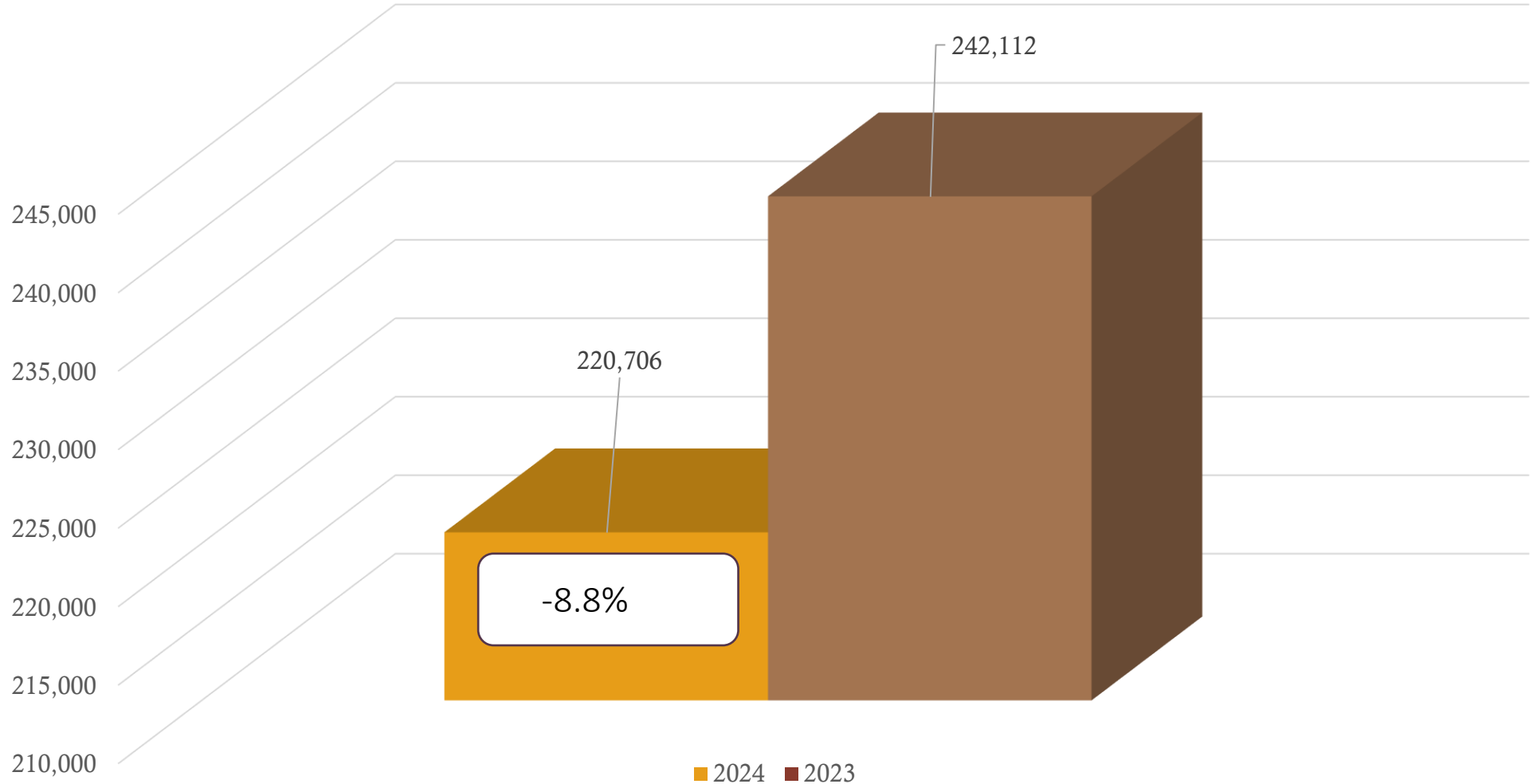


DATA INSIGHTS

Locate Request, Transmissions,
County ticket volume and
distribution

Locate Requests for NC

March 2024 vs 2023



MTD March 2024 – 220,706 / 2023 – 242,112 = (-8.8%)

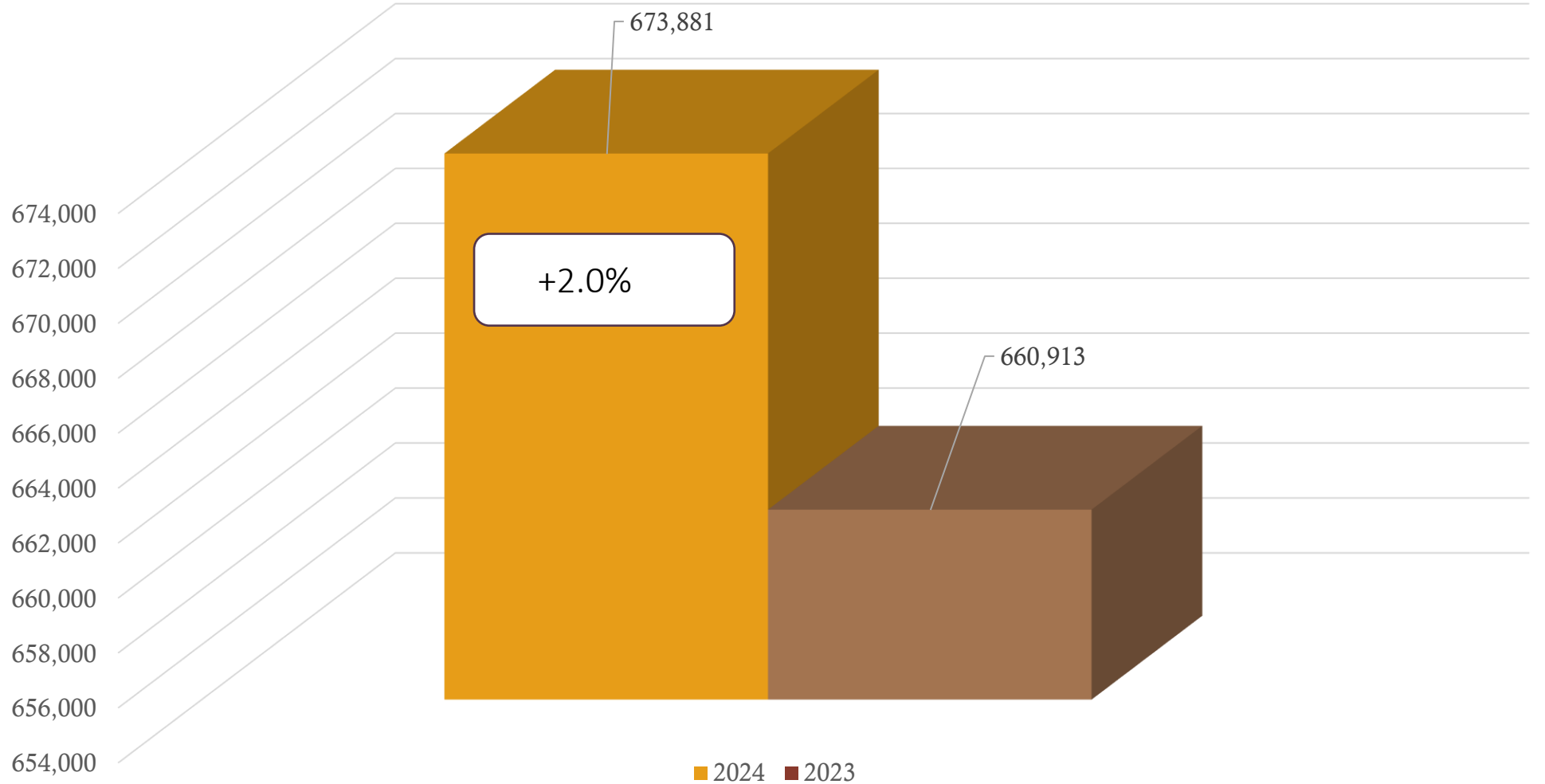
YTD 2024 – 673,881 / 2023 – 660,913 = +2.0 %

Updates for March 2024 – (67,301) = 30.5% of volume / February 30.4% = -.1% (Decrease the month before)



Locate Requests for NC

YTD 2024



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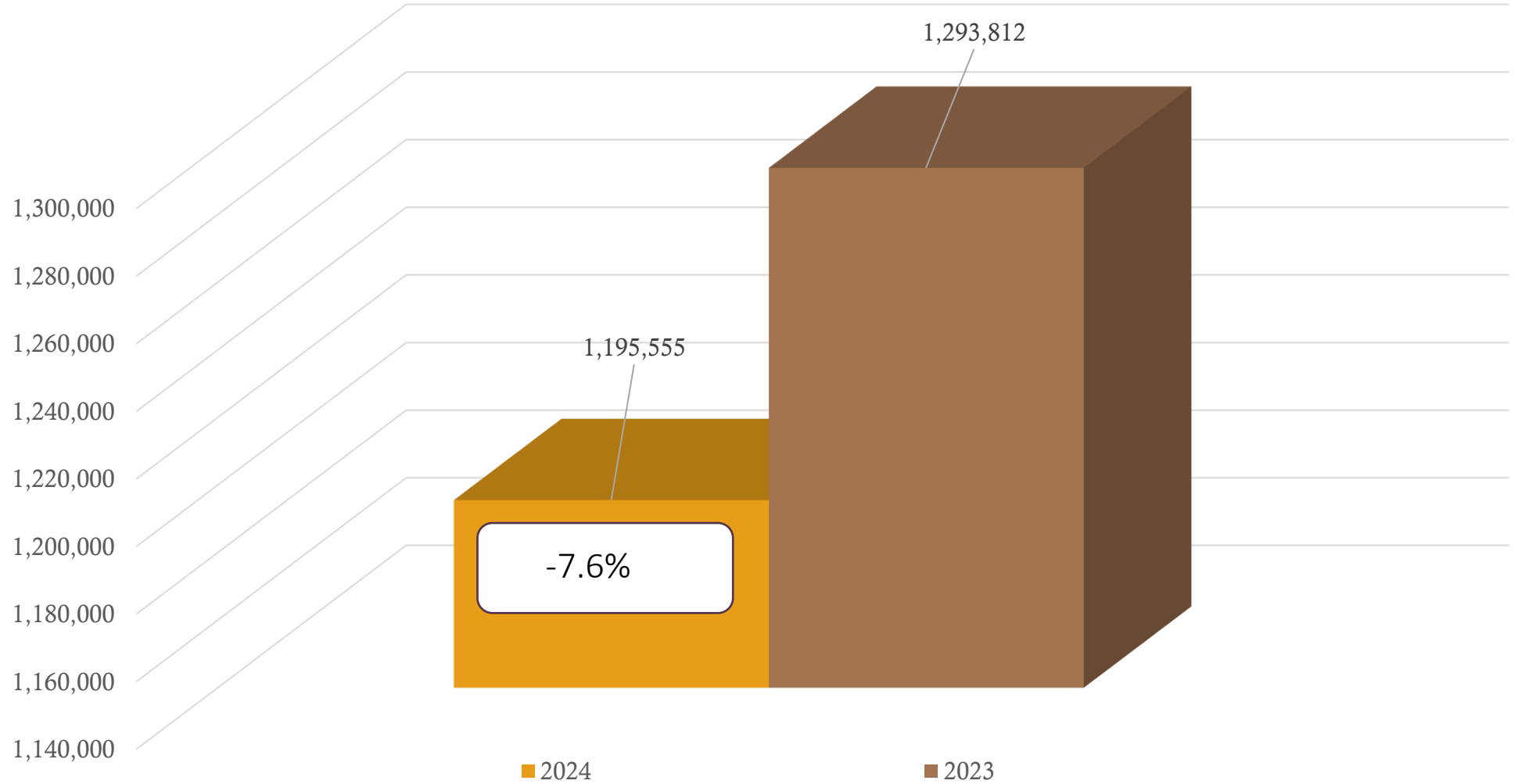
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Transmissions for NC

March 2024 vs 2023

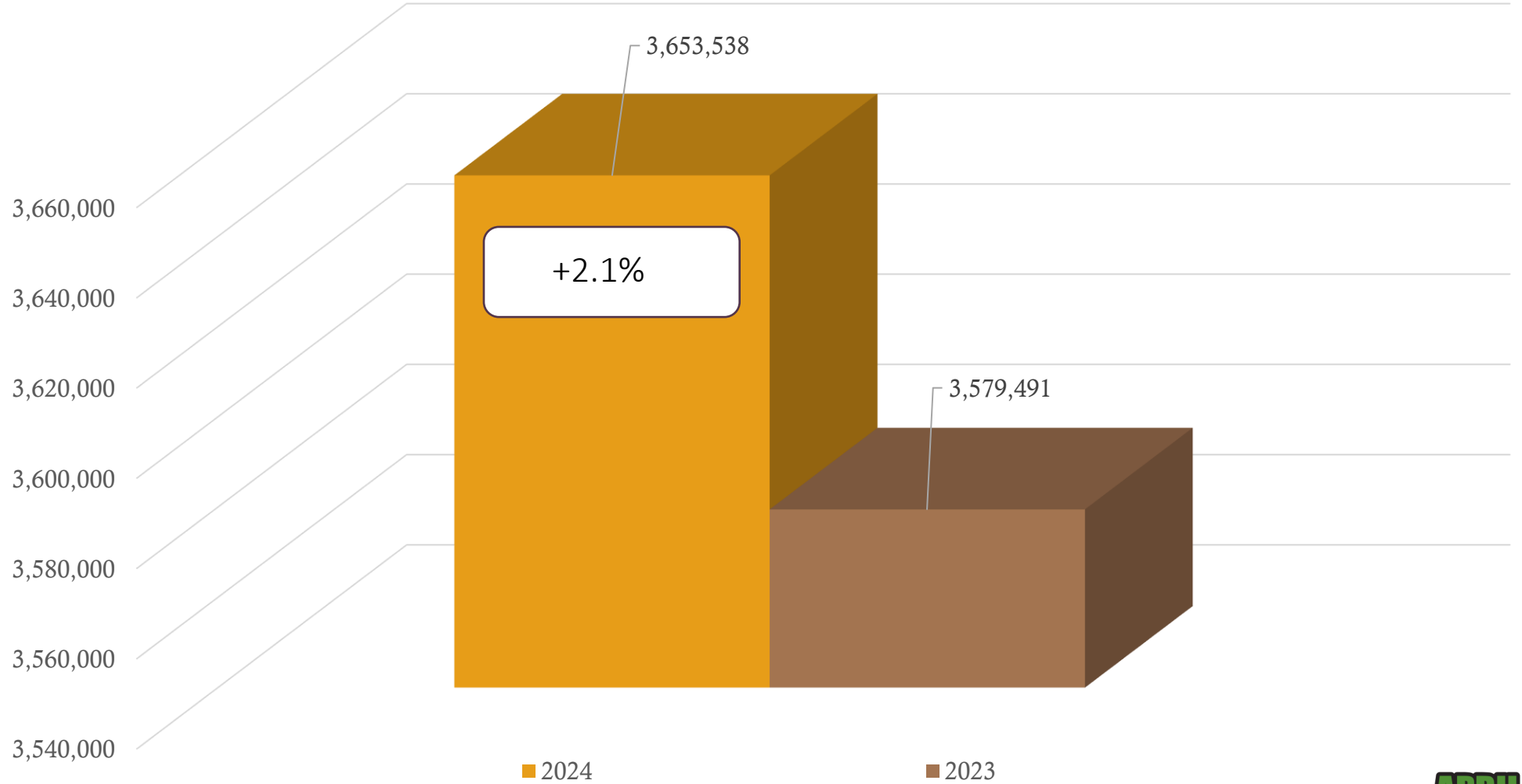
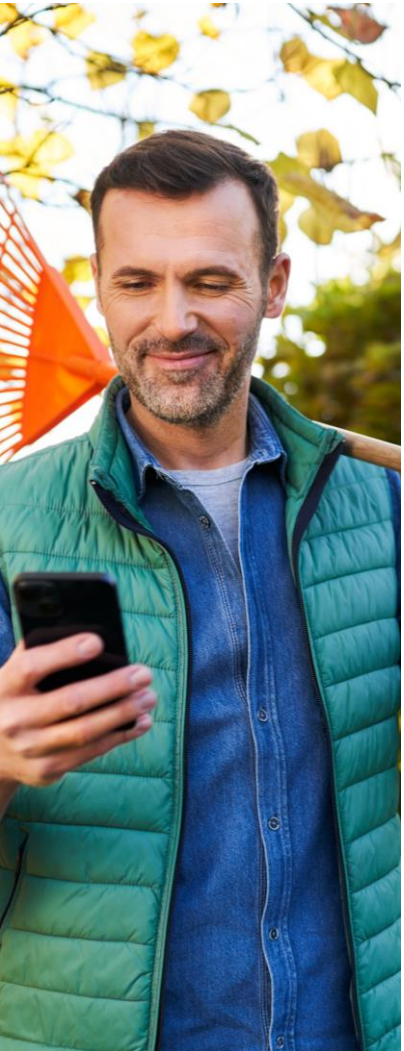


Transmissions MTD 2024– 1,195,555 / 2023 – 1,293,812= (-7.6%)
Transmissions YTD 2024– 3,653,538 / 2023 – 3,579,491= +2.1%



Transmissions for NC

YTD 2024



Transmissions MTD 2024– 1,195,555 / 2023 – 1,293,812 = (-7.6%)
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COUNTY TICKET

2024 VS 2023

VOLUME

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	47	14	987	21	237	1306
2024	36	8	804	28	211	1087
	-23.4%	-42.9%	-18.5%	33.3%	-11.0%	-16.8%
				Avg Locates per Day		52



COUNTY TICKET VOLUME

2024 VS 2023

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	27	13	683	17	162	902
2024	27	9	648	22	158	864
	0.0%	-30.8%	-5.1%	29.4%	-2.5%	-4.2%
				Avg Locates per Day		41



COUNTY TICKET VOLUME

YTD VS PREVIOUS
YEAR

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	134	24	2467	57	580	3262
2024	67	26	2156	65	686	3000
	-50.0%	8.3%	-12.6%	14.0%	18.3%	-8.0%
				Avg Locates per Day		48



COUNTY TICKET VOLUME

YTD VS PREVIOUS
YEAR

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	130	30	1955	45	377	2537
2024	59	24	1996	59	433	2571
	-54.6%	-20.0%	2.1%	31.1%	14.9%	1.3%
				Avg Locates per Day		41



COUNTY TICKET DISTRIBUTION - MARCH

BURKE	1087
BRIDGEWATER	7
CONNELLY SPRINGS	93
GLEN ALPINE	17
HICKORY	64
HILDEBRAN	29
ICARD	3
LINVILLE	13
MORGANTON	544
RHODHISS	61
RUTHERFORD COLLEGE	5
SALEM	4
VALDESE	242



COUNTY TICKET DISTRIBUTION - MARCH

CALDWELL	864
BLOWING ROCK	3
CAJAHS MOUNTAIN	9
CEDAR ROCK	3
COLLETTSVILLE	25
GAMEWELL	48
GRANITE FALLS	210
HICKORY	19
HUDSON	57
LAUREL HOLLOW	5
LENOIR	462
SAW MILLS	10



DAMAGES



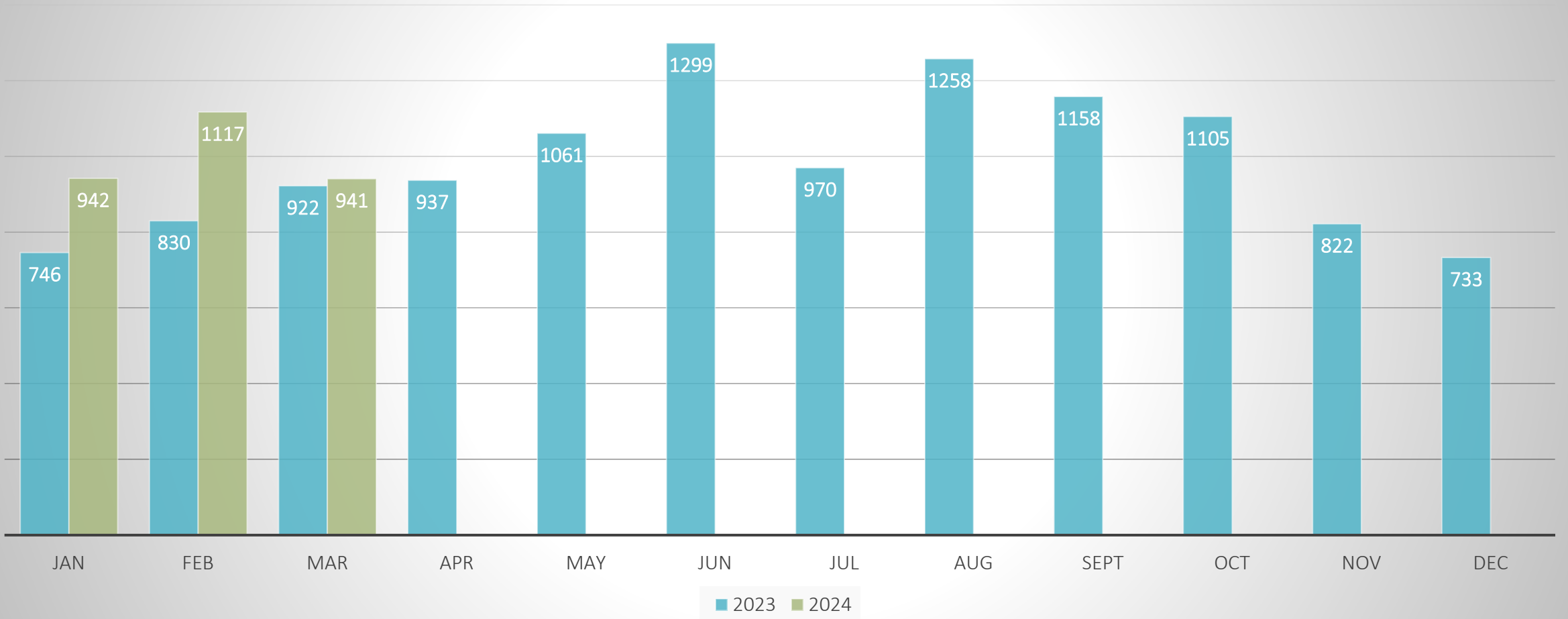
Damages Reported for March

NC-Alamance	9	NC-Duplin	3	NC-Moore	11	NC-Union	24
NC-Alexander	3	NC-Durham	89	NC-Nash	12	NC-Vance	1
NC-Anson	2	NC-Edgecombe	4	NC-New Hanover	16	NC-Wake	136
NC-Beaufort	1	NC-Forsyth	23	NC-Northampton	1	NC-Warren	1
NC-Bladen	2	NC-Franklin	7	NC-Onslow	11	NC-Wayne	5
NC-Brunswick	15	NC-Gaston	27	NC-Orange	18	NC-Wilkes	1
NC-Buncombe	12	NC-Graham	1	NC-Pamlico	1	NC-Wilson	3
NC-Burke	5	NC-Granville	2	NC-Pasquotank	2		
NC-Cabarrus	19	NC-Guilford	26	NC-Pender	7		
NC-Caldwell	3	NC-Halifax	2	NC-Perquimans	1		
NC-Carteret	3	NC-Harnett	20	NC-Person	1		
NC-Catawba	21	NC-Haywood	1	NC-Pitt	16		
NC-Chatham	20	NC-Henderson	6	NC-Polk	3		
NC-Chowan	1	NC-Hoke	3	NC-Randolph	4		
NC-Cleveland	12	NC-Iredell	28	NC-Richmond	3		
NC-Columbus	2	NC-Jackson	2	NC-Robeson	4		
NC-Craven	16	NC-Johnston	23	NC-Rockingham	7		
NC-Cumberland	31	NC-Lee	6	NC-Rowan	8		
NC-Currituck	2	NC-Lenoir	1	NC-Rutherford	2		
NC-Dare	4	NC-Lincoln	6	NC-Sampson	1		
NC-Davidson	7	NC-Macon	2	NC-Scotland	1		
NC-Davie	6	NC-Madison	1	NC-Stanly	4		
		NC-Martin	1	NC-Stokes	2		
		NC-McDowell	2	NC-Surry	7		
		NC-Mecklenburg	143	NC-Transylvania	2		

Grand Total 941

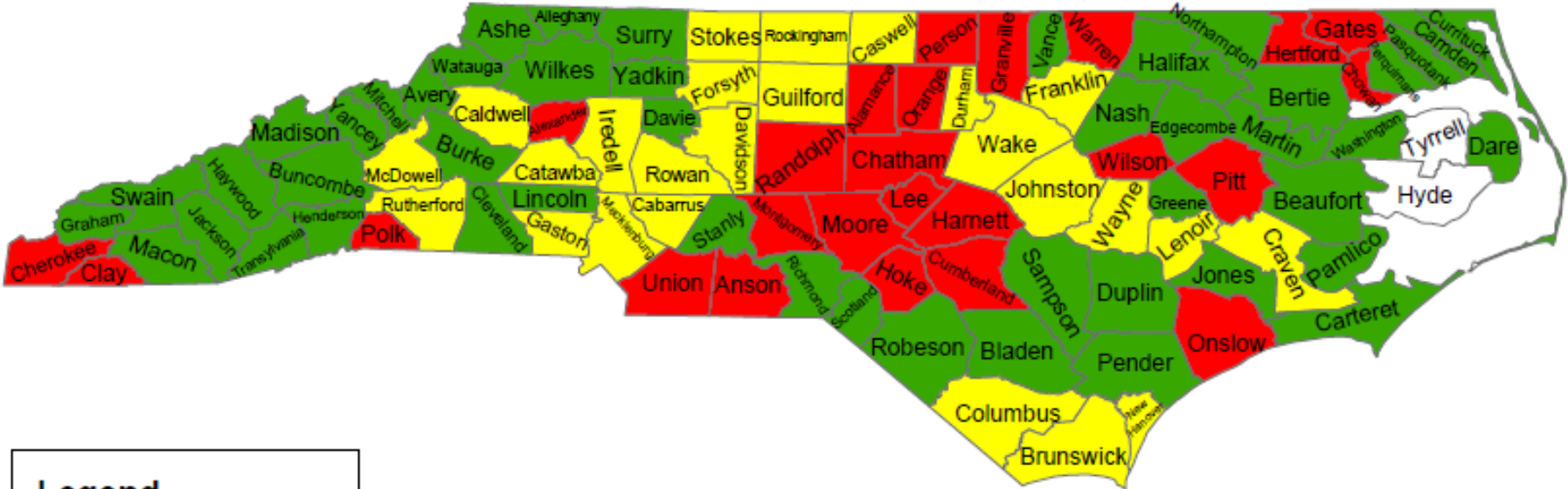


Damages in North Carolina 2024 vs 2023



Damages Per 1000 Transmissions

March 2024



Legend

Quantile

- None
- 0.000001 - 0.732243
- 0.732244 - 1.046772
- 1.046773 - 2.718260



Top 10 Callers for -Burke

1	EAGLE EYE DIRECTIONAL BORE, LLC	120
2	QUANTA UTILITY ENGINEERING SERVICES	78
3	LKN UNDERGROUND	74
4	WILLIAMS ELECTRIC COMPANY	37
5	CITY OF MORGANTON	31
6	MILLER PIPELINE	31
7	SLOPE SOLUTIONS LLC	28
8	WIRE KORPP	28
9	DUKE ENERGY	27
10	AT&T UTILITY OPERATIONS	25



Top 10 Callers for -Caldwell

1	LKN UNDERGROUND	137
2	ANSCO & ASSOCIATES, LLC	53
3	WILLIAMS ELECTRIC COMPANY	43
4	CALDWELL COUNTY WATER	34
5	MILLER PIPELINE	31
6	BIGHAM CABLE CONSTRUCTION, INC	27
7	QUANTA UTILITY ENGINEERING SERVICES	26
8	BLUE RIDGE ENERGY	25
9	DUKE ENERGY	20
10	AT&T UTILITY OPERATIONS	20



EDUCATION TEAM



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison



Parrish
Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Dare to Dig!

for your chance to win

During National Safe Digging Month this April

Visit nc811.org to enter. Contest ends April 30th, 2024

APRIL IS
811 MONTH

\$300



[April is National Safe Digging Month](https://nc811.org) and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

<https://nc811.org/dare-to-dig/>



Follow NCUCC on Facebook.
There we will post meeting info,
schedules, photos and videos and
joint conference updates.

[facebook.com/ncucc
c1](https://facebook.com/ncucc1)

THANK YOU

A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's.

The video will be listed under the month and year the meeting took place.

Minutes –Burke / Caldwell Counties - NC 811 Meeting

April 9, 2024

Members Present:

Tyler Ross, NC 811UCC
Robert Turner – Brentwood Water
Kevin Clark – Brentwood Water
Bruce Byrd – Brentwood Water
Glenn McCurry – Brentwood Water
Bryan Williams – Brentwood Water
Steve Whisenant – Brentwood Water

David Wortman – Town of Rhodhiss
Will Dennis – Town of Rhodhiss
Kyle Kissmann – Utilities Partners (UPA)
Ken Suttles – Suttles Surveying Co
Doug Suttles - Suttles Surveying Co.
Kelsy Cassavaugh – Duke- Energy

The Burke / Caldwell Counties NC 811UCC monthly meeting was held on April 9, 2024, 12:00 noon at the Timberwood Restaurant in Morganton, NC. David Wortman, President, called the meeting to order. Doug Suttles offered the prayer of blessings for the meeting and meal.

A total of **13** members attended today's meeting.

1. Highlights of the NC 811 Presentation for April 2024:

- April is Safe Digging Month!
 - April 14th – 28th is Locator Safety Appreciation Week.
 - **Locates** for March '24 was -8.8% lower (220,706) than March '23, (242,112). YTD Locates was +2.0% higher 673,881 than last YTD 660,913.
 - **Transmissions** for March '24 was -7.6% lower (1,195,555) than March '23, (1,293,812). YTD Locates.
 - **Burke County:** Had a total of 1,087 tickets for the month, Morganton and Valdese having the most.
 - **Caldwell County:** Had a total of 864 tickets for the month, Granite Falls and Lenoir having the most.
2. **Damage Reported for March2024:** Burke County **5**; Caldwell County **3**; Grand Total: **941**. Mecklenburg **143** & Wake **136** Counties has the highest number of damages.

3. **Below is the website where you can go to communicate “Damage Violations.”**
<https://www.nc811.org/report-a-violation.html>

4. Calendar of Future Events:

- **State UCC:** Will meet on Tuesday, July 9th in Charlotte NC.

- **NCLRPC Meeting:** Wednesday, May 15, 2024, at 11:00 am at the NC811 Event Center, Greensboro.
- **BOARD Meeting:** Friday, April 19, 2024, at 8:00 am. Chetola Resort, Blowing Rock, NC. Contact Stephanie Brown for more information at stephanie@nc881.org.
- **NCUDPRB Meeting:** Tuesday, April 23, 2024, at 10:00 am. Contact Stephanie Brown for details and location.

5. Round-table Discussions:

Kevin Clark – Brentwood Water Corporation: Currently doing routine maintenance work on the lines, meter boxes and value boxes. Six employees are in the process of doing first aid training and heart defibrillation training. Local fire departments within our system are doing fire hydrant testing and maintenance. We have a few hydrants that need repairs. Parts for these hydrants are to get. Next month, May 14-16, the North Carolina Rural Water conference will be held in Winston Salem. We plan to send at least one person to this conference.

Will Dennis – Town of Rhodhiss: Nothing currently to report.

Ken & Doug Suttles – Suttles Surveying: Currently working on backlog requests. Things have slowed down somewhat which is allowing us to catch up! Currently we are not experiencing any problems with getting 811 requests done on time.

Kyle Kissmann – UPA: His company is in an underground locating service. His company is available to do work for you. If you are having problems getting you local locator in to do you location on time, give him a call and he will try to give you expedite service.

Kelsey Cassavaugh – Piedmont Natural Gas: He the representative covering Spruce Pine down to Denver, NC. He plans to try and be regular in the future at this meeting. If you have any questions concerning PNG, contact him.

Our next NC 811 UCC meeting will be held Tuesday, May14, 2024, at 12:00 Noon at the Timberwood Restaurant in Morganton, NC.

Robert Turner – Secretary
Burke -Caldwell Counties - NC811UCC