

**APRIL IS
811 MONTH**

**NC811
MONTHLY
UPDATE
APRIL 2024**

**HENDRSON POLK
TRANSYLVANIA**

**PRESENTED BY
TYLER ROSS**



**Everyone
goes home
safe with 811.**

NC 811.ORG



APRIL IS 811 MONTH

SAFE DIGGING MONTH



Help us share the safe digging message with everyone by downloading our safe digging toolkit. It has social media graphics, videos and more.

<https://nc811.org/national-safe-digging-month/>

NEW 811 BANNERS FOR 2024

Pick one up at your local UCC



41st Annual Joint NC/SC Utilities



<https://sc811.com/scucc/#tab-36096>

Dates: Tuesday, April 30th, 2024 –
Friday, May 3, 2024.

Location: The conference will be
held in beautiful Charleston, SC.

Registration: Attendee - \$250
Guest/Spouse - \$150



IMPORTANT DATES



NCUDPRB

Tuesday, April 23
10 am

NC811 Events Center,
Greensboro

Visit <https://udprb.nc.gov>
for location info

NCLRPC

Wednesday, May 15th
11 am

NC811 Events Center,
Greensboro

Visit <https://ncucc.org>
for meeting link

BOARD

Friday, April 19th
8:00 am

Chetola Resort
Blowing Rock, NC

contact
Stephanie Brown for
details.
stephanie@nc811.org

STATE UCC

Tuesday, July 9th
10 am

4100 W Tyvola Rd,
Charlotte, NC

Hybrid meeting.
See [ncucc](#) calendar for
a link





Locators bear the responsibility of creating guidance for safe excavation. Accurate marks are the first line of defense against utility damages and avoidable excavation injuries.



Locator Safety & Appreciation Week

April 22-28, 2024

Locator Safety & Appreciation Week celebrates the essential and too often underappreciated work of utility locate technicians. Their accurate marks give confidence to everyone working around utilities.



[https://www.excavationsafet
yalliance.com/lkaw-home](https://www.excavationsafet
yalliance.com/lkaw-home)



CALENDAR

NC811 & NCUCC event calendars can be found on nc811.org or the nc811 app

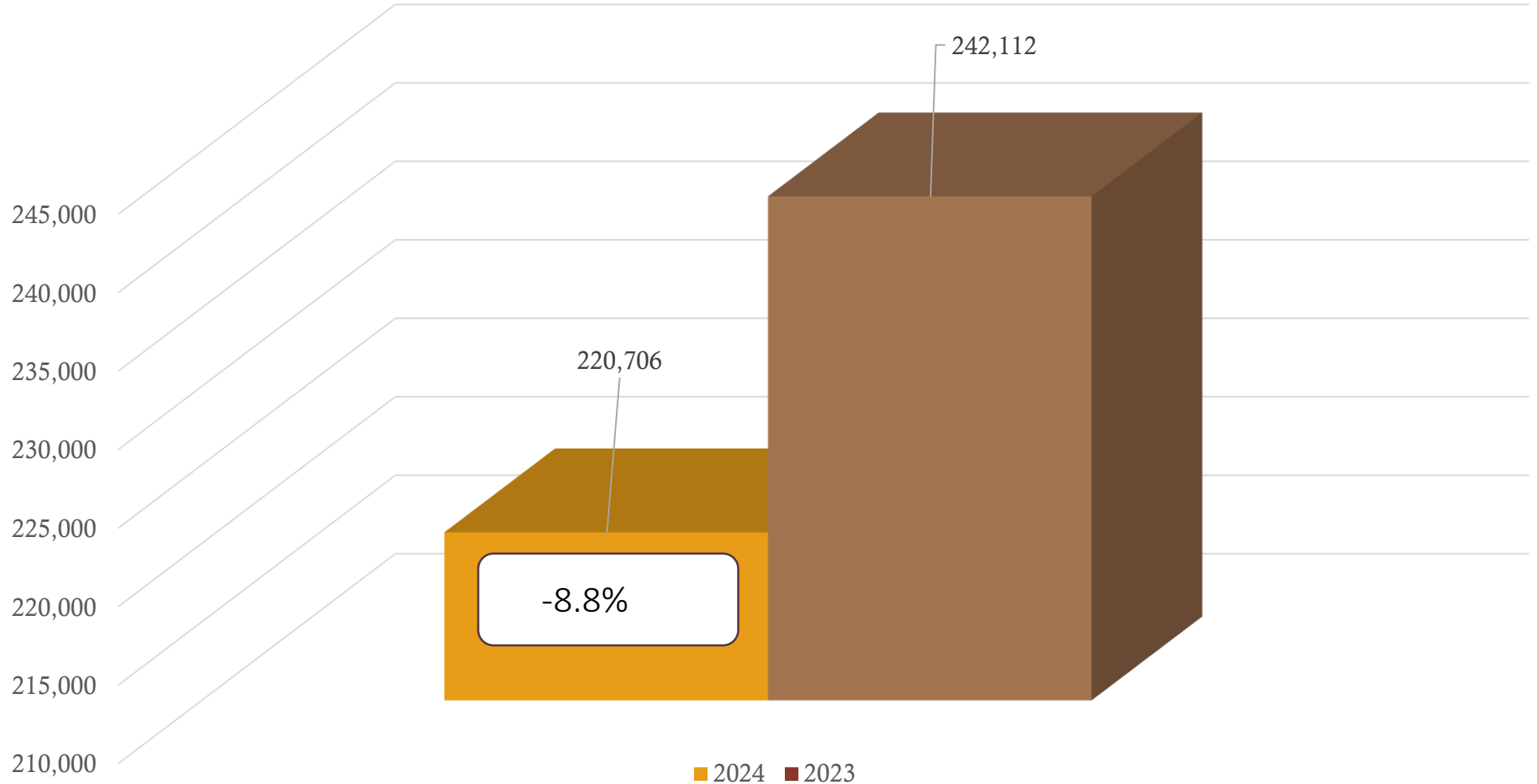


DATA INSIGHTS

Locate Request, Transmissions,
County ticket volume and
distribution

Locate Requests for NC

March 2024 vs 2023



MTD March 2024 – 220,706 / 2023 – 242,112 = (-8.8%)

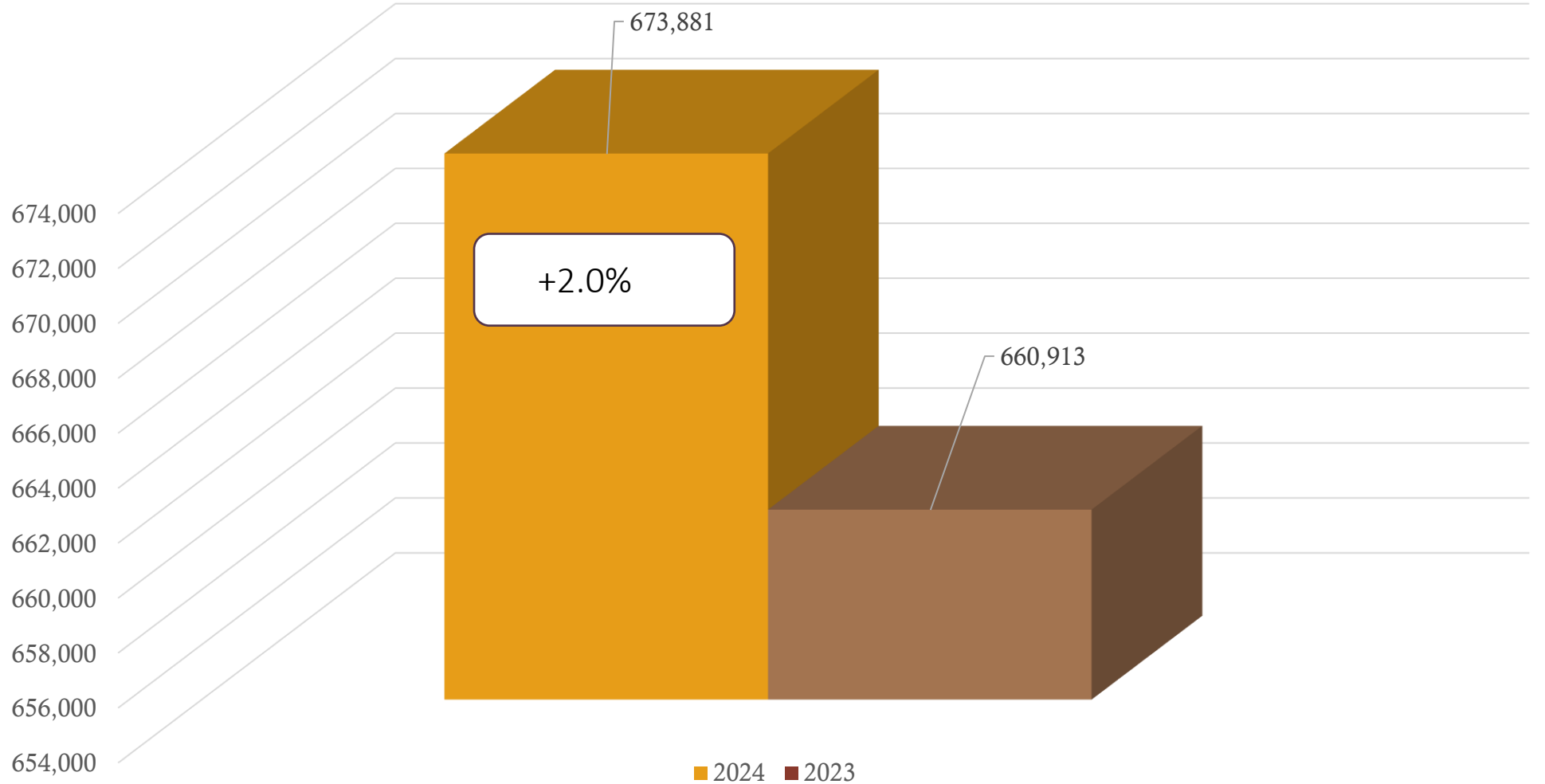
YTD 2024 – 673,881 / 2023 – 660,913 = +2.0 %

Updates for March 2024 – (67,301) = 30.5% of volume / February 30.4% = -.1% (Decrease the month before)



Locate Requests for NC

YTD 2024



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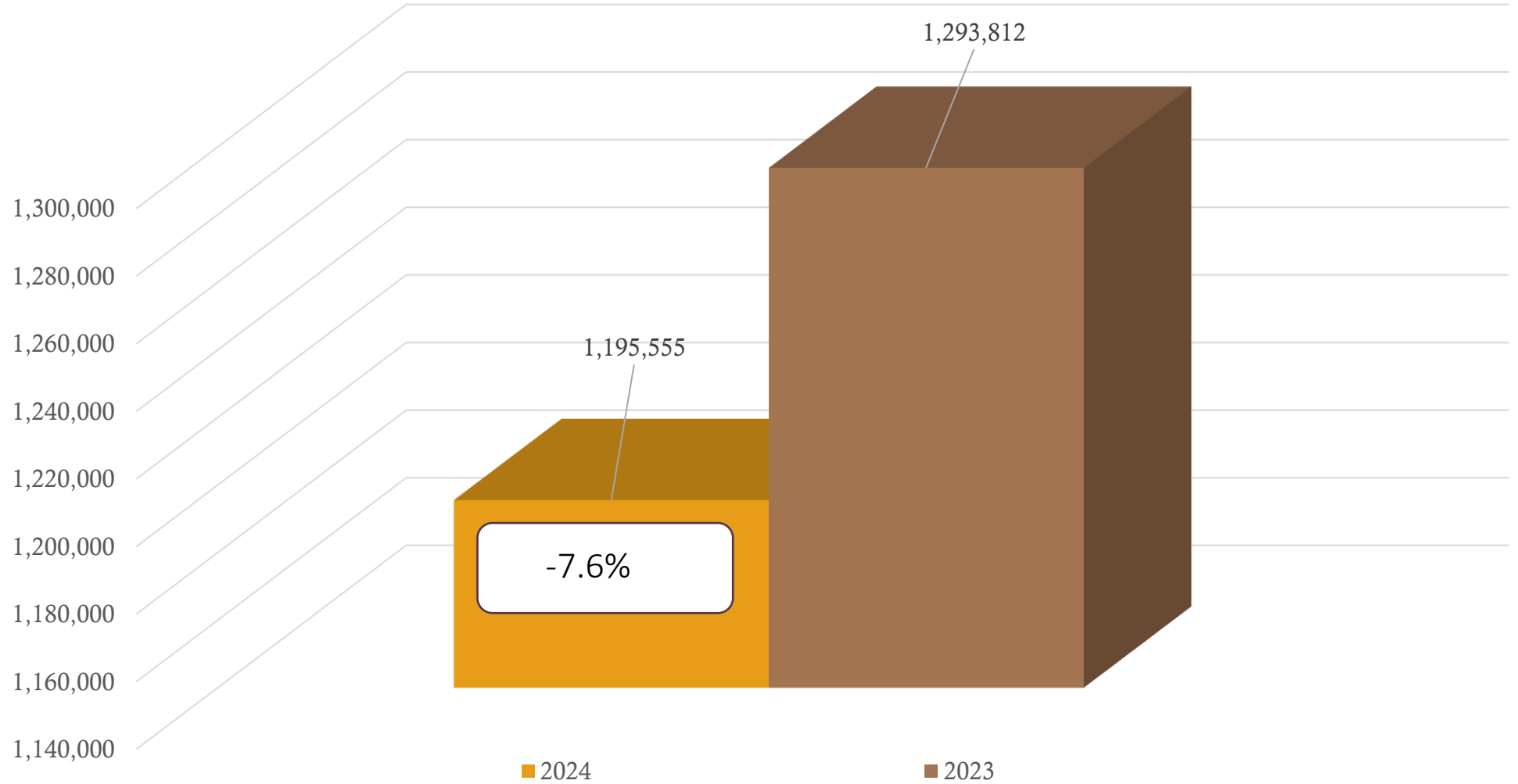
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Transmissions for NC

March 2024 vs 2023

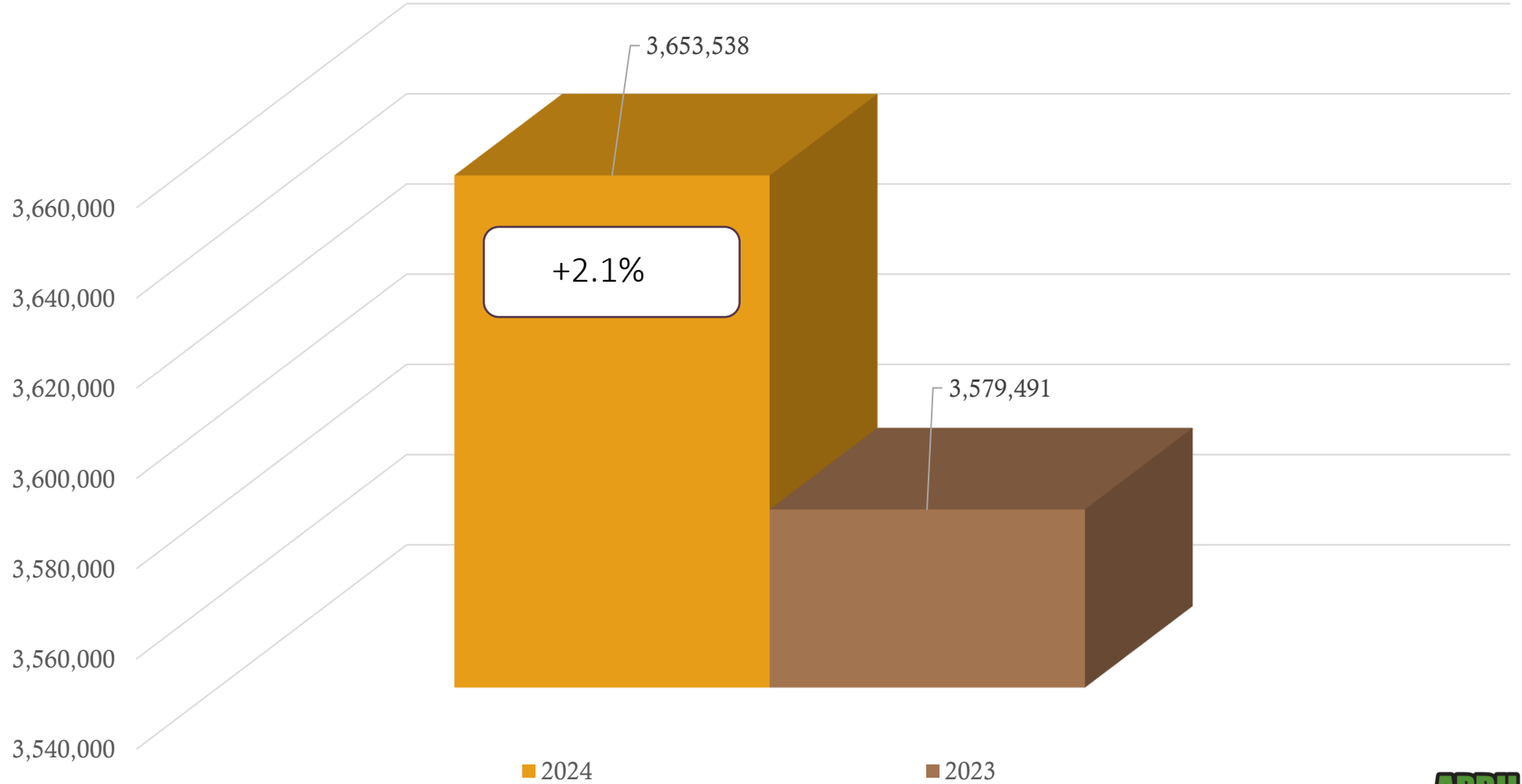
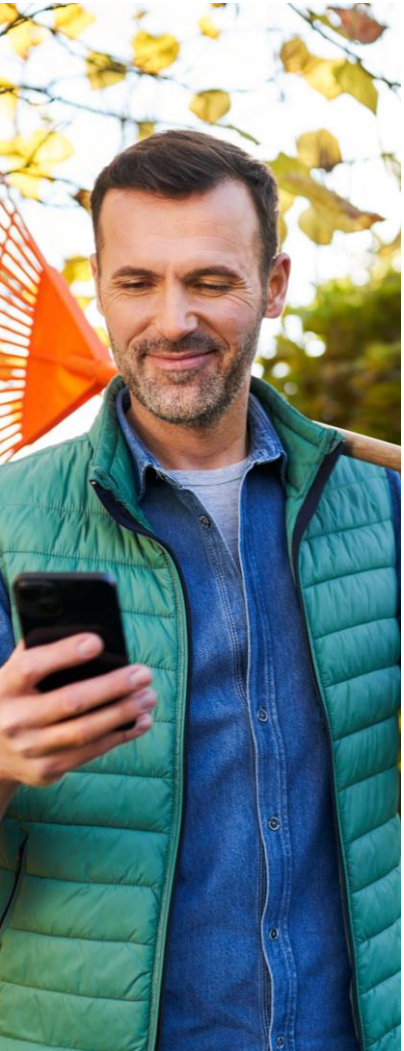


Transmissions MTD 2024– 1,195,555 / 2023 – 1,293,812= (-7.6%)
Transmissions YTD 2024– 3,653,538 / 2023 – 3,579,491= +2.1%



Transmissions for NC

YTD 2024



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Transmissions YTD 2024– 3,653,538 / 2023 – 3,579,491= +2.1%



COUNTY TICKET

2024 VS 2023

VOLUME

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	47	145	11	1728	66	605
2024	36	163	23	1643	66	696
	-23.4%	12.4%	109.1%	-4.9%	0.0%	15.0%
				Avg Locates per Day		33



COUNTY TICKET

2024 VS 2023

VOLUME

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	26	4	256	18	85	389
2024	41	2	249	28	98	418
	57.7%	-50.0%	-2.7%	55.6%	15.3%	7.5%
				Avg Locates per Day		20



COUNTY TICKET VOLUME

2024 VS 2023

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	30	14	434	17	269	764
2024	17	5	297	9	141	469
	-43.3%	-64.3%	-31.6%	-47.1%	-47.6%	-38.6%
				Avg Locates per Day		22



COUNTY TICKET VOLUME

YTD VS PREVIOUS
YEAR

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	134	396	89	4807	156	2014
2024	67	464	72	4741	164	2311
	-50.0%	17.2%	-19.1%	-1.4%	5.1%	14.7%
				Avg Locates per Day		37



COUNTY TICKET VOLUME

YTD VS PREVIOUS
YEAR

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	57	7	725	39	163	991
2024	89	5	798	75	250	1217
	56.1%	-28.6%	10.1%	92.3%	53.4%	22.8%
				Avg Locates per Day		20



COUNTY TICKET VOLUME

YTD VS PREVIOUS
YEAR

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	96	22	1281	52	571	2022
2024	66	20	933	40	358	1417
	-31.3%	-9.1%	-27.2%	-23.1%	-37.3%	-29.9%
				Avg Locates per Day		23



COUNTY TICKET DISTRIBUTION - MARCH

HENDERSON	2591
BALFOUR	4
BLUE RIDGE	99
EAST FLAT ROCK	33
EDNEYVILLE	12
ETOWAH	61
FLAT ROCK	176
FLETCHER	456
GERTON	15

HENDERSONVILLE	1364
HORSE SHOE	44
LAUREL PARK	44
MILLS RIVER	197
SALUDA	14
VALLEY HILL	4
ZIRCONIA	53



COUNTY TICKET DISTRIBUTION - MARCH

POLK	418
COLUMBUS	166
GREEN CREEK	8
MILL SPRING	44
PEA RIDGE	1
ROCK SPRINGS	1
SALUDA	44
SUNNY VIEW	3
TRYON	151



COUNTY TICKET DISTRIBUTION - MARCH

TRANSYLVANIA	469
BREVARD	243
CEDAR MOUNTAIN	61
CONNESTEE	2
DUNNS ROCK	4
EAST FORK	9
LAKE TOXAWAY	33
PENROSE	11
PISGAH FOREST	80
QUEBEC	2
ROSMAN	13
SAPPHIRE	7



DAMAGES



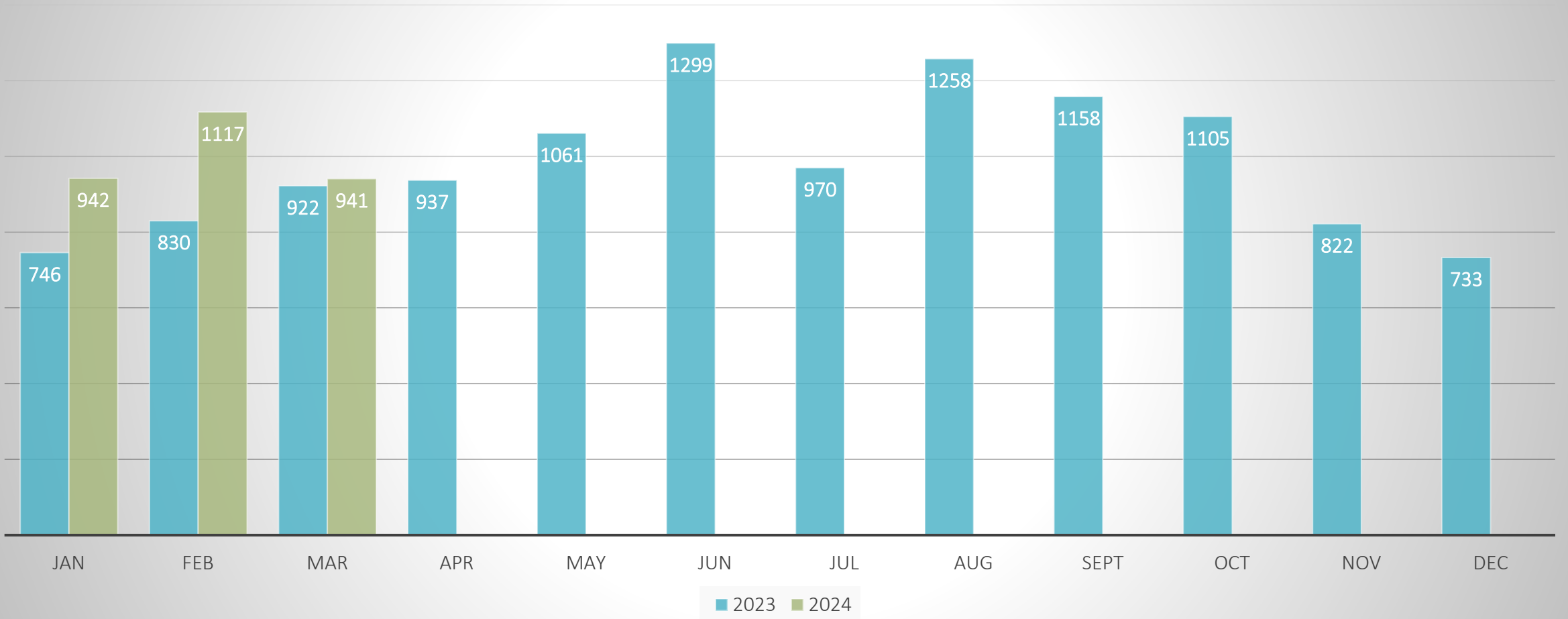
Damages Reported for March

NC-Alamance	9	NC-Duplin	3	NC-Moore	11	NC-Union	24
NC-Alexander	3	NC-Durham	89	NC-Nash	12	NC-Vance	1
NC-Anson	2	NC-Edgecombe	4	NC-New Hanover	16	NC-Wake	136
NC-Beaufort	1	NC-Forsyth	23	NC-Northampton	1	NC-Warren	1
NC-Bladen	2	NC-Franklin	7	NC-Onslow	11	NC-Wayne	5
NC-Brunswick	15	NC-Gaston	27	NC-Orange	18	NC-Wilkes	1
NC-Buncombe	12	NC-Graham	1	NC-Pamlico	1	NC-Wilson	3
NC-Burke	5	NC-Granville	2	NC-Pasquotank	2		
NC-Cabarrus	19	NC-Guilford	26	NC-Pender	7		
NC-Caldwell	3	NC-Halifax	2	NC-Perquimans	1		
NC-Carteret	3	NC-Harnett	20	NC-Person	1		
NC-Catawba	21	NC-Haywood	1	NC-Pitt	16		
NC-Chatham	20	NC-Henderson	6	NC-Polk	3		
NC-Chowan	1	NC-Hoke	3	NC-Randolph	4		
NC-Cleveland	12	NC-Iredell	28	NC-Richmond	3		
NC-Columbus	2	NC-Jackson	2	NC-Robeson	4		
NC-Craven	16	NC-Johnston	23	NC-Rockingham	7		
NC-Cumberland	31	NC-Lee	6	NC-Rowan	8		
NC-Currituck	2	NC-Lenoir	1	NC-Rutherford	2		
NC-Dare	4	NC-Lincoln	6	NC-Sampson	1		
NC-Davidson	7	NC-Macon	2	NC-Scotland	1		
NC-Davie	6	NC-Madison	1	NC-Stanly	4		
		NC-Martin	1	NC-Stokes	2		
		NC-McDowell	2	NC-Surry	7		
		NC-Mecklenburg	143	NC-Transylvania	2		

Grand Total 941

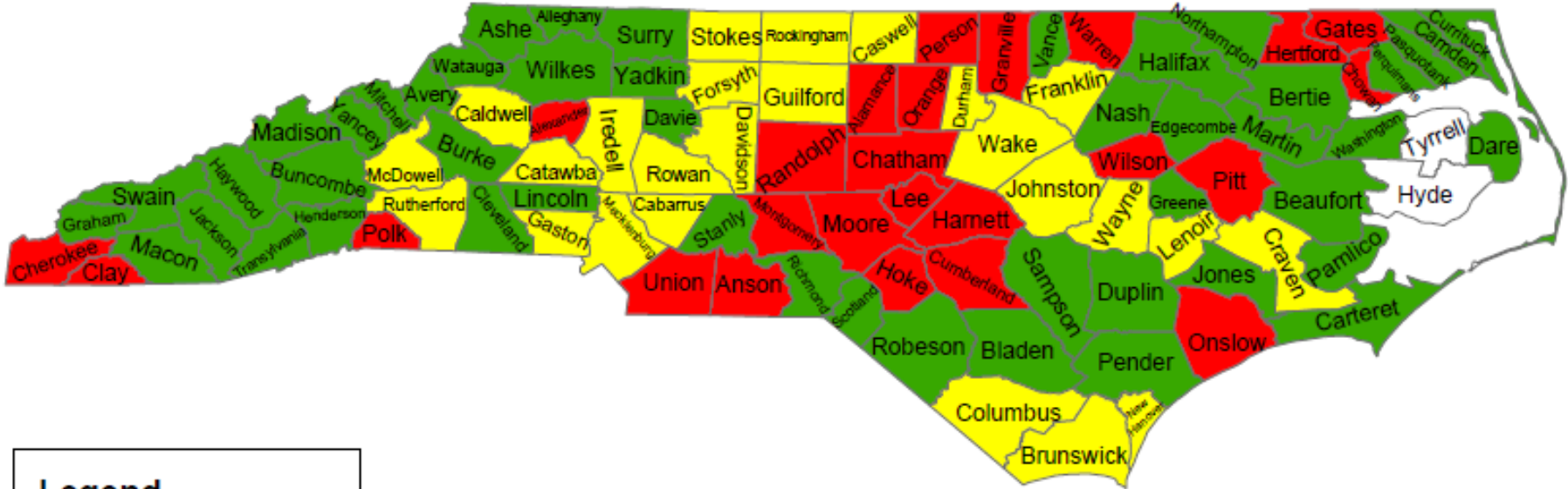


Damages in North Carolina 2024 vs 2023



Damages Per 1000 Transmissions

March 2024



Legend

Quantile

None
0.000001 - 0.732243
0.732244 - 1.046772
1.046773 - 2.718260

Top 10 Callers for - Henderson

1	SUMTER UTILITIES, INC	231
2	GLOBAL FIBER	223
3	AT&T UTILITY OPERATIONS	185
4	ANSCO & ASSOCIATES, LLC	150
5	QUANTA UTILITY ENGINEERING SERVICES	94
6	HAYNES ELECTRIC UTILITY CORPORATION	86
7	TENNOCA CONSTRUCTION COMPANY	67
8	ARCHER WRIGHT J V	57
9	ITG	52
10	SUMTER UTILITIES, INC	48



Top 10 Callers for -Polk

1	SUMTER UTILITIES, INC	52
2	SUMTER UTILITIES, INC	36
3	DUKE ENERGY	31
4	BIGHAM CABLE CONSTRUCTION	25
5	BIGHAM CABLE CONSTRUCTION, INC	21
6	GLOBAL COMMUNICATIONS	19
7	RUTHERFORD ELECTRIC MEMBERSHIP CORP	19
8	SUMTER UTILITIES	10
9	QUALITY HOME CONSULTANTS	6
10	FIREBITT	6



Top 10 Callers for -Transylvania

1	SUMTER UTILITIES, INC	45
2	B M UNDERGROUND	30
3	KVA COMMUNICATIONS	28
4	B & M UNDERGROUND	18
5	COMPORIUM	17
6	SOUTHEAST CONNECTIONS, LLC	16
7	MOUNTAIN CREEK CONTRACTORS	15
8	HAYNES ELECTRIC UTILITY CORPORATION	12
9	DUKE ENERGY	11
10	SOUTHEAST CONNECTIONS LLC	10



EDUCATION TEAM



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison



**Parrish
Reddick**
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Dare to Dig!

for your chance to win

During National Safe Digging Month this April

Visit nc811.org to enter. Contest ends April 30th, 2024

\$300

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[April is National Safe Digging Month](https://nc811.org) and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

<https://nc811.org/dare-to-dig/>



Follow NCUCC on Facebook.
There we will post meeting info,
schedules, photos and videos and
joint conference updates.

facebook.com/ncucc1

THANK YOU

A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's.

The video will be listed under the month and year the meeting took place.

Henderson Park Transylvania UCC 4/11/24

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