

**Everyone goes home  
safe with 811.**



*2024 NC811 Billboard*

**NC811 MONTHLY UPDATE  
FEBRUARY 2024**

**MOORE UCC**



# EDUCATION TEAM



**Ann Rushing**  
Education  
Manager



**Tami Groves**  
Southeast  
Liaison



**Howard Corey**  
Eastern Liaison



**Tyler Ross**  
Western Liaison



**Parrish  
Reddick**  
Piedmont Liaison



**Steven Moore**  
Media Relations  
Specialist



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## 2024 BANNERS

Contact your local  
NC811 liaison to place  
your pre-order now.



*120 banners will be  
available for free.  
First come, first serve.*

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# 2024 TAILGATE WRAPS

Contact your local  
NC811 liaison for  
more information.

*26 wraps will be  
available through  
our grant program.*





# \$300 Up for grabs! DARE TO DIG!

\*Enter anytime from now until April 30th, 2024



[nc811.org/dare-to-dig](https://nc811.org/dare-to-dig)

April is National Safe Digging Month and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.



**NC 811.ORG**



**Visit our  
booth  
all that  
weekend!**

**Enter for your  
chance to win a  
Blackstone Griddle,  
Yeti Cooler  
or \$50 Amazon  
Gift Cards**



**March 1-3, 2024  
NC State Fairgrounds  
4285 Trinity Road  
Raleigh, N.C. 27607**

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# IMPORTANT DATES



## NCUDPRB

Tuesday, April 23  
10 am

NC811 Events Center,  
Greensboro

Visit <https://udprb.nc.gov>  
for location info

## NCLRPC

Wednesday, March 20th  
11 am

NC811 Events Center,  
Greensboro

Visit <https://ncucc.org>  
for meeting link

## BOARD

Friday, April 19th  
8:00 am

Chetola Resort  
Blowing Rock, NC

contact  
Stephanie Brown for  
details.  
[stephanie@nc811.org](mailto:stephanie@nc811.org)

## STATE UCC

Tuesday, March 12th  
10 am

4211 Global St, Raleigh,  
NC 27610

Hybrid meeting.  
See [ncucc](#) calendar for  
a link



# UGDPRB – OVERVIEW OF 1/23/2024 CASES

- 56 Cases on Agenda
  - 55 - Reviewed with action
  - 1 - Tabled
- 8 - Dismissed for lack of evidence
- 18 – Issued Pipes Plus Training
- **\$73,500** issued in fines





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# CALENDAR

NC811 & NCUCC event calendars can be found on [nc811.org](http://nc811.org) or the nc811 app





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## TIP OF THE MONTH

### **A ticket number does not equal a valid ticket!**

When a notice is requested for the purpose of excavation or demolition, the information provided by the excavator must be correct.

Incorrect information can lead to delays for the dig crews, damages at the excavation site, member operators not being notified.

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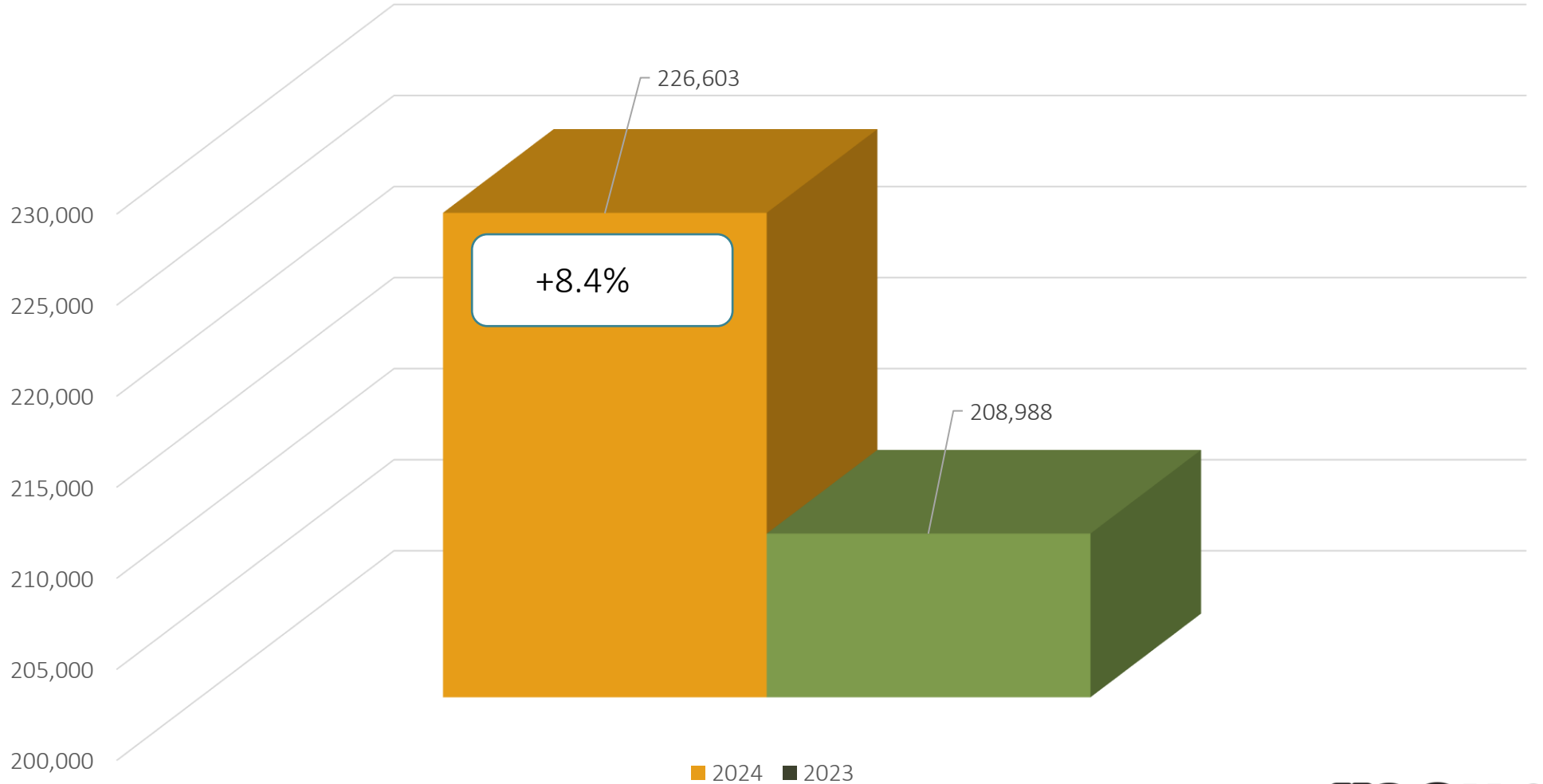
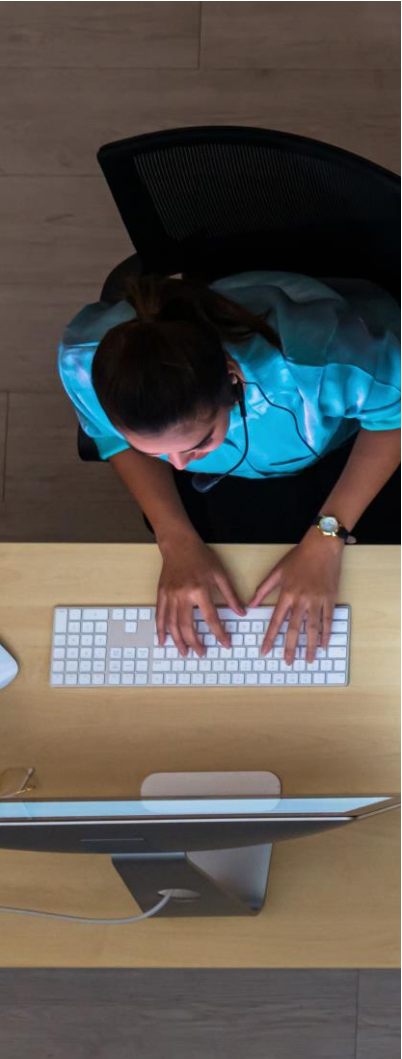
# DATA INSIGHTS

Locate Request, Transmissions,  
County ticket volume and distribution



# Locate Requests for NC

## January 2024 vs 2023



MTD January 2024 – 226,603 / 2023 – 208,988 = +8.4%

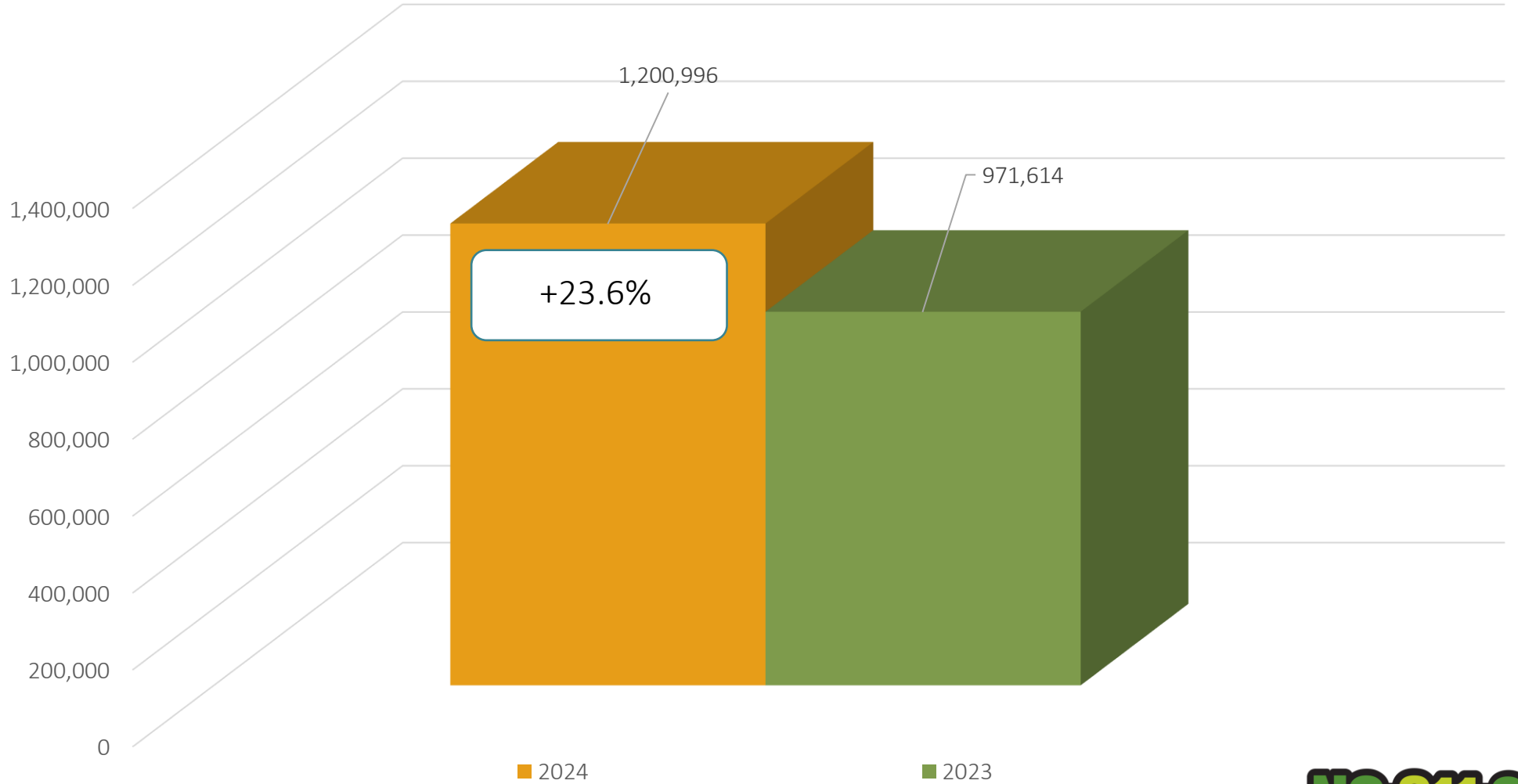
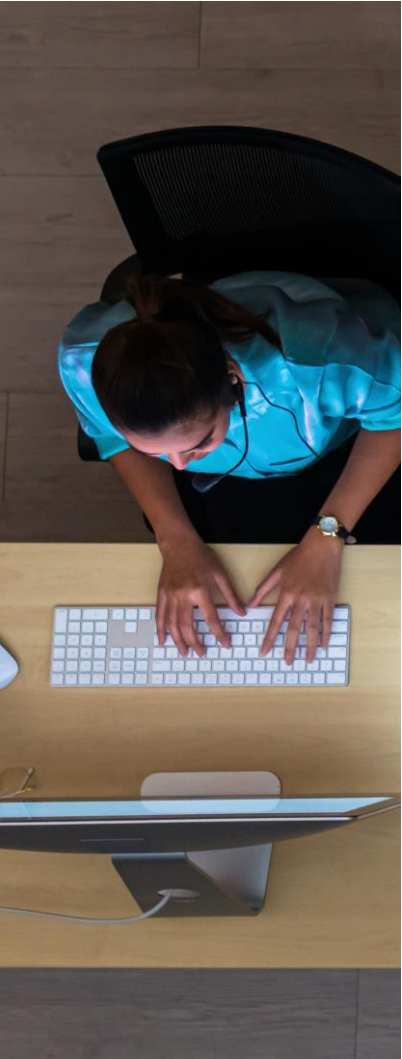
YTD 2024 – 226,603 / 2023 – 208,988 = +8.4 %

Updates for January 2024 – (73,868) = 32.6% of volume / December 32.7% = -.1% (Decrease the month before)



# Transmissions for NC

## January 2024 vs 2023



Transmissions MTD 2024– 1,200,996 / 2023 – 971,614= +23.6%  
Transmissions YTD 2024– 1,200,996 / 2023 – 971,614= +23.6%



# COUNTY TICKET VOLUME

2024 VS 2023

	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2023</b>	52	49	<b>1597</b>	30	320	<b>2048</b>
<b>2024</b>	167	36	<b>1853</b>	45	853	<b>2954</b>
	221.2%	-26.5%	<b>16.0%</b>	50.0%	166.6%	<b>44.2%</b>
				<b>Locates per day</b>		<b>155</b>

# COUNTY TICKET VOLUME

## YTD VS PREVIOUS YEAR



	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2023</b>	52	49	<b>1597</b>	30	320	<b>2048</b>
<b>2024</b>	167	36	<b>1853</b>	45	853	<b>2954</b>
	221.2%	-26.5%	<b>16.0%</b>	50.0%	166.6%	<b>44.2%</b>

# COUNTY TICKET DISTRIBUTION - JANUARY

<b>MOORE</b>	<b>2023</b>
ABERDEEN	186
CAMERON	51
CARTHAGE	223
EAGLE SPRINGS	12
FOXFIRE	3
FOXFIRE VILLAGE	6
JACKSON SPRINGS	28
PINEBLUFF	42
PINEHURST	586
ROBBINS	37
SEVEN LAKES	25
SOUTHERN PINES	348
SPIES	1
TAYLORTOWN	4
VASS	297
WEST END	159
WESTMORE	2
WHISPERING PINES	13



# DAMAGES



**DIRT** Damage Information  
Reporting Tool

# Damages Reported for January

Grand Total 942

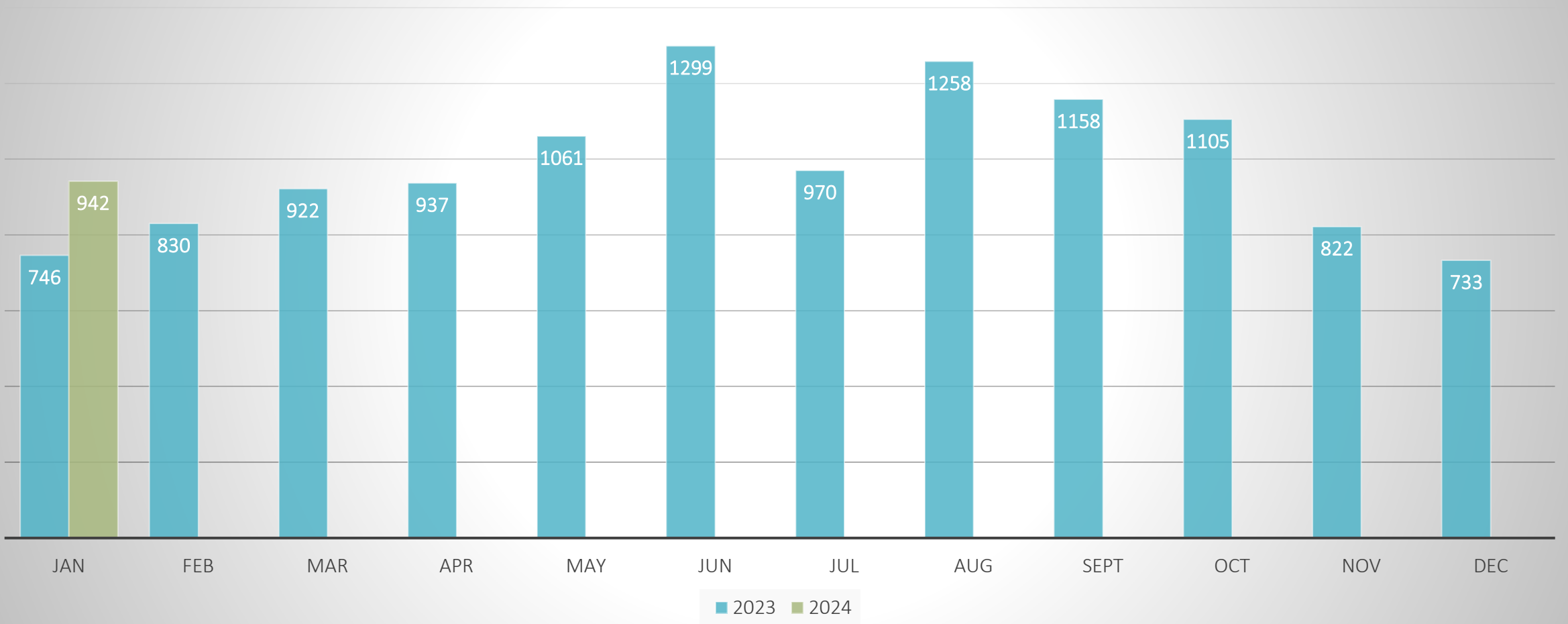


NC-Alamance	21
NC-Alexander	3
NC-Anson	1
NC-Beaufort	2
NC-Bladen	3
NC-Brunswick	20
NC-Buncombe	17
NC-Burke	2
NC-Cabarrus	14
NC-Caldwell	4
NC-Carteret	7
NC-Catawba	14
NC-Chatham	17
NC-Clay	1
NC-Cleveland	19
NC-Columbus	2
NC-Craven	20
NC-Cumberland	27
NC-Currituck	4
NC-Dare	7
NC-Davidson	4
NC-Davie	2

NC-Duplin	2
NC-Durham	52
NC-Forsyth	44
NC-Franklin	3
NC-Gaston	11
NC-Gates	3
NC-Guilford	29
NC-Halifax	1
NC-Harnett	23
NC-Haywood	6
NC-Henderson	3
NC-Hertford	5
NC-Hoke	5
NC-Iredell	15
NC-Jackson	1
NC-Johnston	18
NC-Lee	8
NC-Lenoir	2
NC-Lincoln	5
NC-McDowell	1
NC-Mecklenburg	131
NC-Montgomery	1
<b>NC-Moore</b>	<b>19</b>
NC-Nash	3
NC-New Hanover	17

NC-Onslow	19
NC-Orange	78
NC-Pender	9
NC-Perquimans	1
NC-Person	3
NC-Pitt	9
NC-Polk	2
NC-Randolph	4
NC-Richmond	1
NC-Robeson	4
NC-Rockingham	7
NC-Rowan	10
NC-Rutherford	2
NC-Sampson	2
NC-Scotland	2
NC-Stanly	3
NC-Stokes	3
NC-Surry	1
NC-Swain	1
NC-Union	32
NC-Vance	2
NC-Wake	113
NC-Washington	1
NC-Wayne	7
NC-Wilkes	1
NC-Wilson	4
NC-Yadkin	2

## Damages in North Carolina 2024 vs 2023



Top 10 Callers for -





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**THANK YOU**

A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's.

The video will be listed under the month and year the meeting took place.

Moore County UCC  
February 2024

Attendees:

Carlos Torres – PNG  
Tim Nickens – PNG  
Trent Caviness – NCDOT  
Eddie Cobb – Dixie Pipeline  
Tami Groves – NC811

Meeting opened at 2:00 PM.

NC811 presentation given by Tami Groves

BICT – would appreciate their participation in the UCC. Influx of tickets and work done prior to encroachments.

PNG – white lining not being done. PNG can not “hold” tickets. Meaning the ticket is created and then the excavator says – don’t locate it right now. PNG can NOT do this. If you don’t need the location, don’t enter the ticket. If you aren’t working it, you can cancel it. Moore is really growing.

NCDOT – NC5/502/211/#1 – all good size projects. Hope to have utilities done prior to the US Open. Work will have to stop during the open.

Dixie – no new projects.

Next meeting in March