

NC811
MONTHLY
UPDATE
MAY 2024

BLUE
RIDGE
UCC



UPCOMING MEETINGS

SC/NC Joint State UCC Conference

April 30 – May 3

Charleston, SC

<https://sc811.com/scucc/#tab-36096>

- **Locate Resolution Partnership Committee**

Wednesday, May 15 from 11 to 1

NC811 Events Center, Greensboro

<https://ncucc.org/locate-resolution-partnership-committee/>

- **Underground Damage Prevention Review Board**

Wednesday, July 10 from 10 to 4

NC811 Events Center, Greensboro

<https://udprb.nc.gov/Reporting-a-Violation>



UGDPRB – OVERVIEW OF 4/23/2024 CASES



32 Cases on Agenda



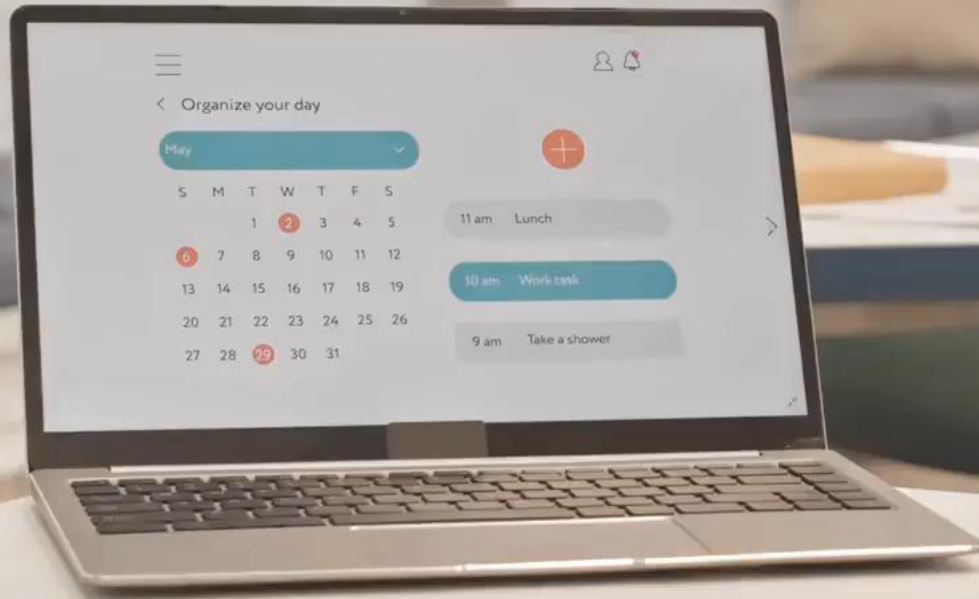
13 – Issued Pipes
Plus Training



\$34,500 issued in
fines

CALENDAR

NC811 & NCUCC event calendars can be found on nc811.org or the nc811 app



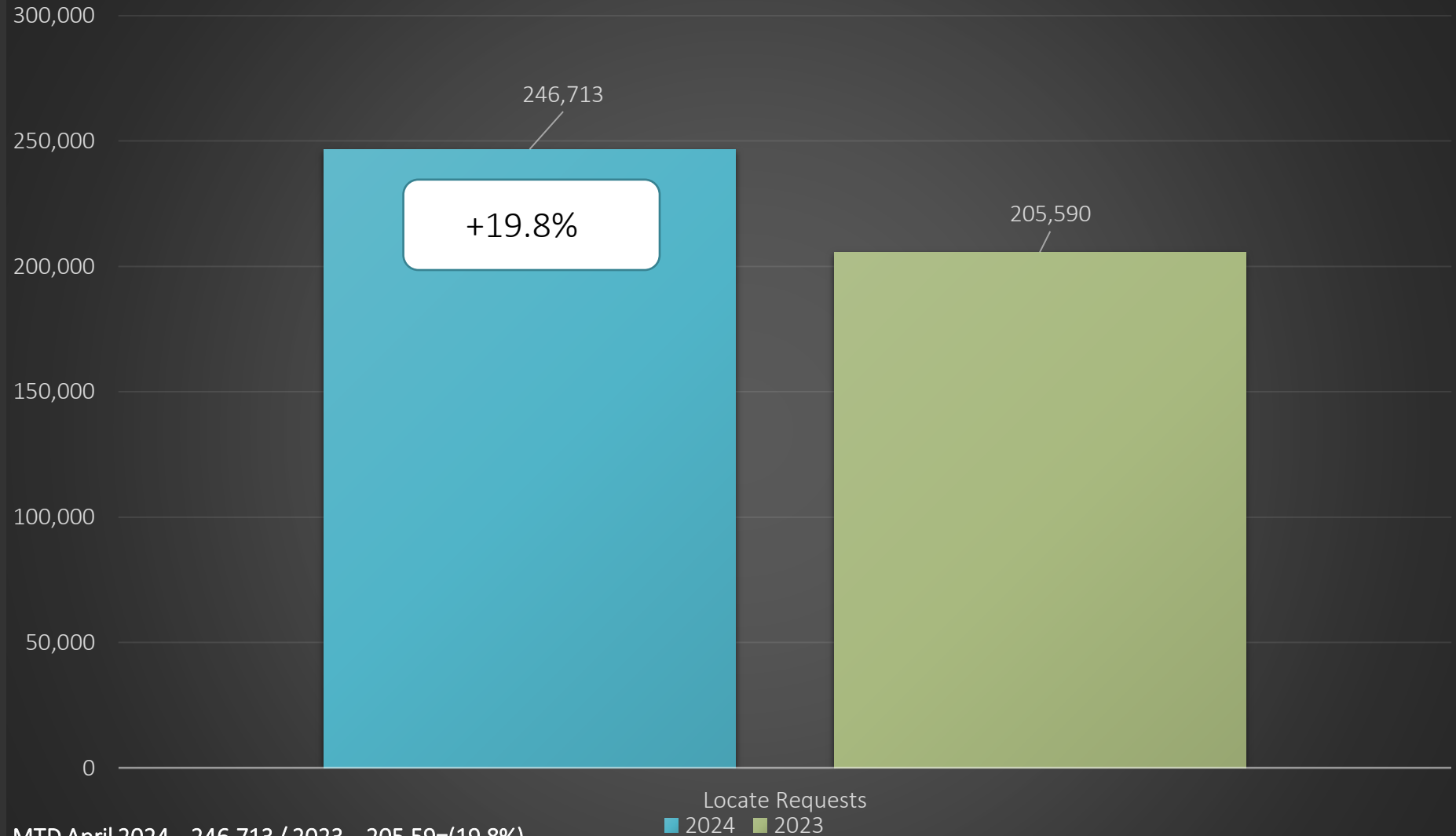


DATA INSIGHTS

Locate Request,
Transmissions,
County ticket
volume
and distribution



Locate Requests for NC - April 2024 vs 2023

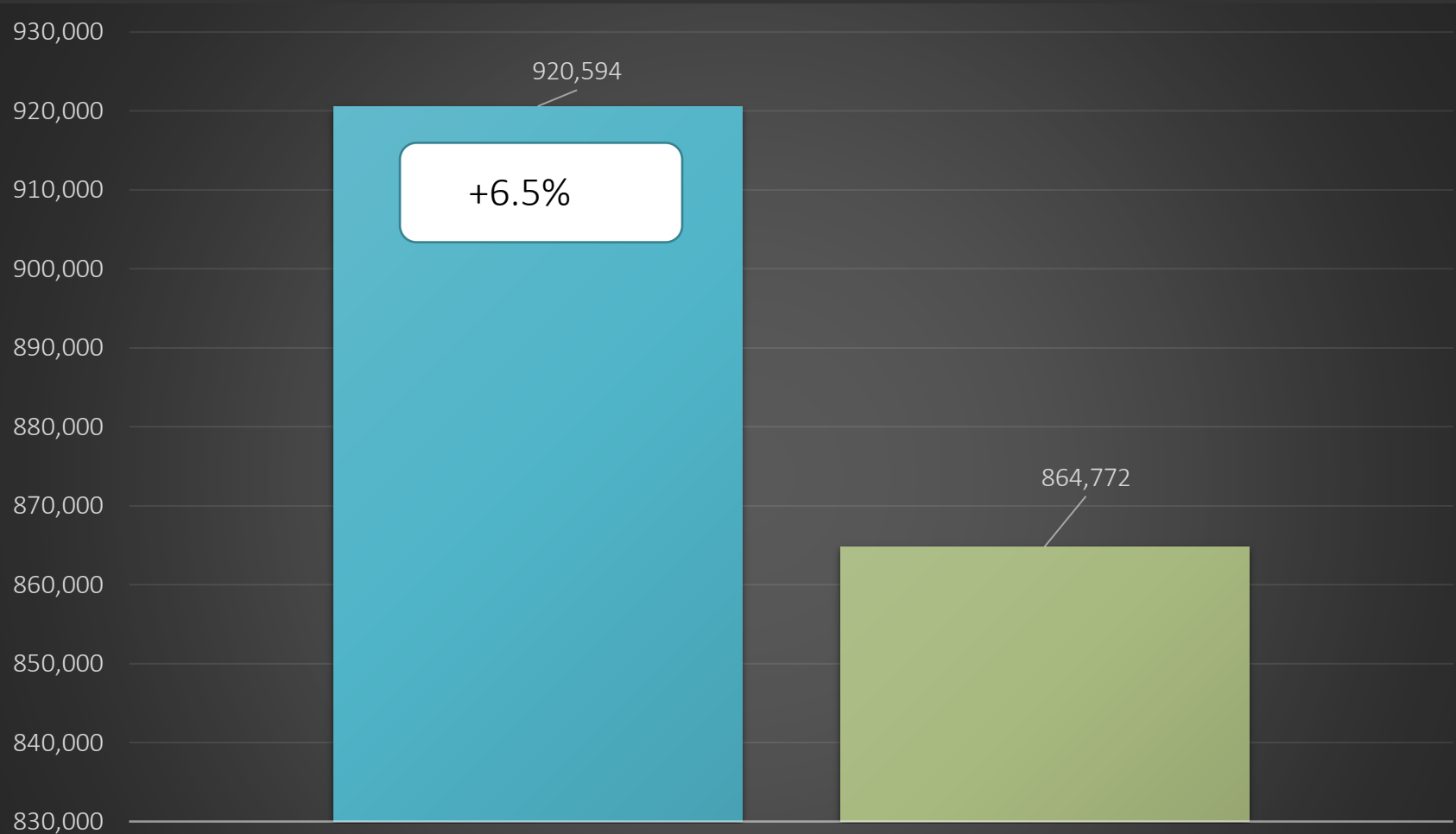


MTD April 2024 – 246,713 / 2023 – 205,590 = +19.8%

YTD 2024 – 920,594 / 2023 – 864,772 = +6.5 %

Updates for March 2024 – (76,526) = 31% of volume / February 30.5% = -0.5% (Increase the month before)

Locate Requests for NC - YTD



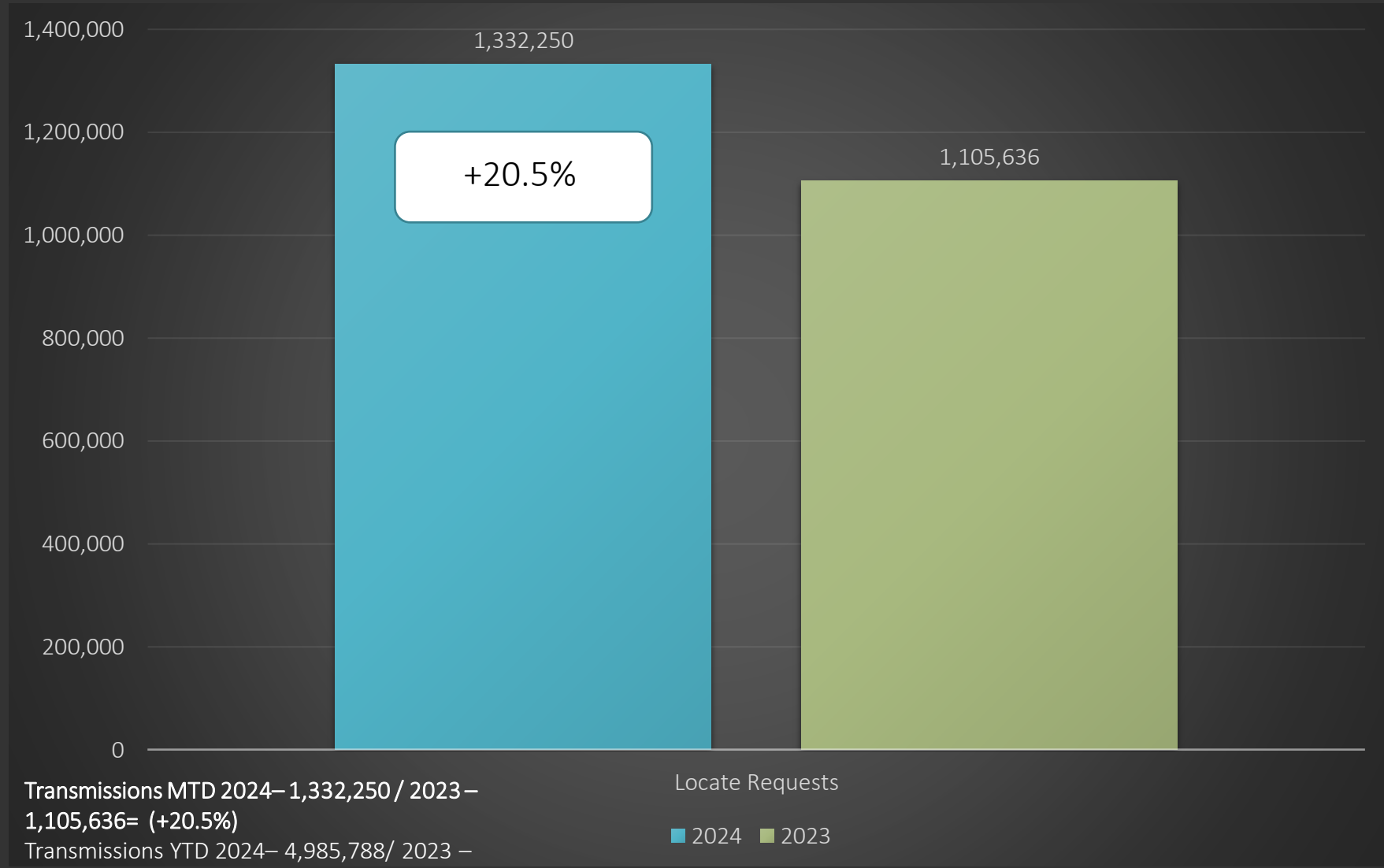
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Locate Requests
■ 2024 ■ 2023

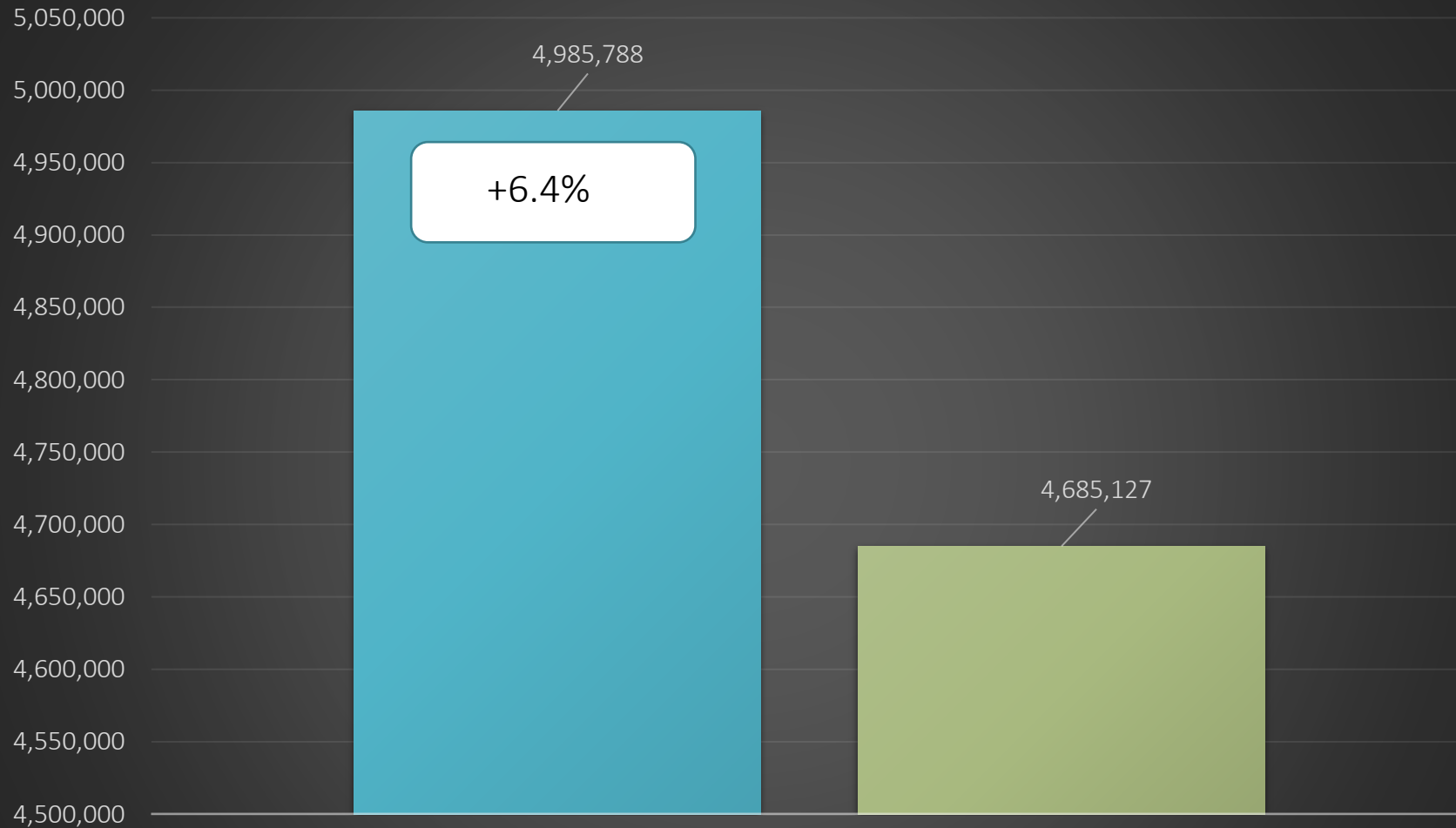




Transmissions for NC - March 24 vs 23



Transmissions for NC - YTD 2024



Transmissions MTD 2024– 1,332,250 / 2023 – 1,105,636= (+20.5%)

Transmissions YTD 2024– 4,985,788/ 2023 – 4,685,127= +6.4%

Loacte Requests
■ 2024 ■ 2023



COUNTY TICKET - ALEXANDER

2024 VS 2023

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	11	5	341	14	32	403
2024	19	3	310	24	98	454
	72.7%	-40.0%	-9.1%	71.4%	206.3%	12.7%
				Locates per day		23

COUNTY TICKET - CATAWBA

2024 VS 2023

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	118	16	2006	58	676	2874
2024	372	72	2603	104	1910	5061
	215.3%	350.0%	29.8%	79.3%	182.5%	76.1%
				Locates per day		253

COUNTY TICKET - LINCOLN

2024 VS 2023

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	52	7	1254	40	344	1697
2024	69	44	1379	30	513	2035
	32.7%	528.6%	10.0%	-25.0%	49.1%	19.9%
				Locates per day		102

COUNTY TICKET VOLUME - ALEXANDER

YTD VS PREVIOUS YEAR

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	110	18	1295	39	351	1813
2024	115	14	1325	83	383	1920
	4.5%	-22.2%	2.3%	112.8%	9.1%	5.9%

COUNTY TICKET- CATAWBA

YTD VS PREVIOUS
YEAR

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	676	94	8222	244	3357	12593
2024	1047	319	10056	336	6436	18194
	54.9%	239.4%	22.3%	37.7%	91.7%	44.5%

COUNTY TICKET - LINCOLN

YTD VS PREVIOUS YEAR

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	425	39	4966	180	1729	7339
2024	325	75	5018	108	1945	7471
	-23.5%	92.3%	1.0%	-40.0%	12.5%	1.8%

COUNTY TICKET DISTRIBUTION - APRIL

ALEXANDER	454
BETHLEHEM	72
ELLENDALE	2
HIDDENITE	126
LILEDOUN	1
LITTLE RIVER	1
STONY POINT	20
TAYLORSVILLE	228
TAYLORSVILLE BEACH	1
VASHTI	3

COUNTY TICKET DISTRIBUTION - APRIL

CATAWBA	5061
BROOKFORD	27
CATAWBA	257
CLAREMONT	164
CONOVER	536
HICKORY	2003
LAKE NORMAN	44
LONG VIEW	28
MAIDEN	421
MOUNTAIN VIEW	15
NEWTON	919
SHERRILLS FORD	567
TERRELL	52

COUNTY TICKET DISTRIBUTION - APRIL

LINCOLN	2035
CROUSE	21
DENVER	892
HIGH SHOALS	15
HOWARDS CREEK MILL	135
IRON STATION	99
LINCOLNTON	636
LOWESVILLE	77
MAIDEN	24
VALE	106
WESTPORT	18

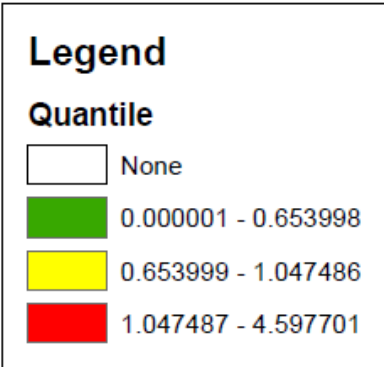
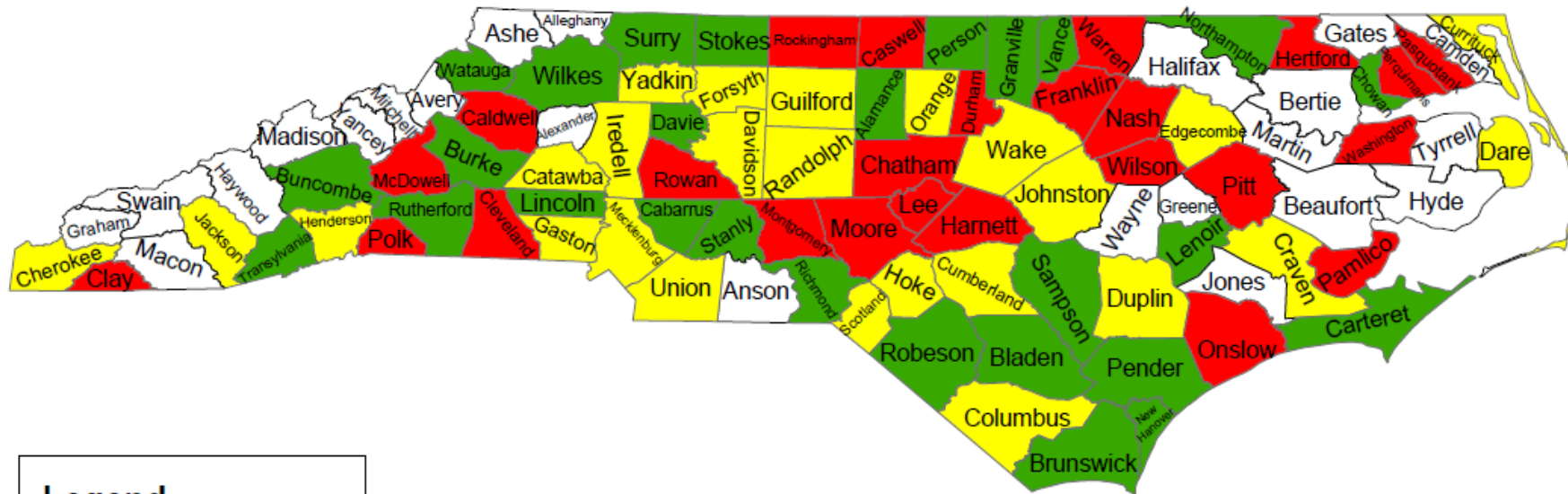
DAMAGES

DIRT Damage Information
Reporting Tool



Damages Per 1,000 Transmissions

April 2024



Top 10 Callers for - Alexander

1	FIBER OPTIC SOLUTIONS	47
2	LKN UNDERGROUND	36
3	ENERGYUNITED	32
4	BIGHAM CABLE CONSTRUCTION, INC	30
5	CITY OF HICKORY	23
6	ENERGYUNITED WATER CORP	20
7	DUKE ENERGY	19
8	BIRD ELECTRIC, INC	15
9	ZIRRUS	13
10	GLOBAL UNDERGROUND	10

Top 10 Callers for - Catawba

1	DIVERSIFIED UTILITY GROUP, LLC	787
2	DIVERSIFIED UTILITY GROUP, LLC	464
3	MILLER PIPELINE	273
4	LKN UNDERGROUND	216
5	UNIVERSAL CABLE SERVICES, LLC	173
6	DIVERSIFIED UTILITY GROUP, LLC	133
7	ANSCO & ASSOCIATES, LLC	130
8	W G UNDERGROUND, LLC	115
9	G P ASSOCIATES, INC	111
10	T & M SOLUTIONS	90

Top 10 Callers for -

1	LKN UNDERGROUND	150
2	AT&T UTILITY OPERATIONS	147
3	MILLER PIPELINE	131
4	DIVERSIFIED UTILITY GROUP, LLC	118
5	DIVERSIFIED UTILITY GROUP, LLC	105
6	ANSCO & ASSOCIATES, LLC	99
7	DIVERSIFIED UTILITY GROUP, LLC	79
8	UTILITY LINES CONSTRUCTION SERVICES, INC	67
9	T & M SOLUTIONS	53
10	RUTHERFORD ELECTRIC MEMBERSHIP CORP	48



The new Safe Digging Express trailer

nc811.org/digsafe-discovery/





NC 811.ORG EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations Specialist



Ann Rushing
Education Manager



Tami Groves
Southeast Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison



Follow NCUCC on Facebook. There we will post meeting info, schedules, photos and videos and joint conference updates.

facebook.com/ncucc1

THANK YOU

A copy of this presentation is available at

www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's.

The video will be listed under the month and year the meeting took place.

Blue Ridge UCC
May 2024

Meeting opened at 10:02 AM

Level One Safety given by Kelsey Cassavaugh

NC811 presentation given by Tami Groves

Roddi Long Grading – finishing up in Statesville on a project for Energy United.
Will be doing a project in Denver for Denver Fire Department.

City of Newton – Working update on streetscape. Duke will be installing 8000
feet of fiber.

City of Hickory – Bigham, LKN (LKN has changed their name to Knight?) Diversified,
Miller pipeline. Check on updates.

Piedmont Natural Gas – Working on maintenance and retirements.
Three is almost complete. Couple washouts. Old Lenoir Road coming up soon. Soft dig done.

MEETING ATTENDANCE FORM





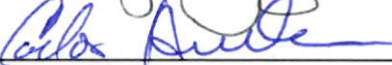


Program Name: Blue Ridge UCC Meeting

Date(s):

Physical Location: Hickory Operations

Time: Begin: 10:00 AM End:

Facilitator: Holden Robinson/Kelsey Cassavaugh

Full Name	Company	Signature
Holden Robinson	PNG	
Kelsey Cassavaugh	PNG	
BRANDON Cook	CITY OF HICKORY	 (828) 212-9530
Tami Groves	NCBII	Tami Groves 336-601-8644
Karen Burnett	Rodd Long Grading	Karen Burnett 704 564-8936
Nancy Long	Rodd Long Grading	
Carlos Huifron	City of Newton	
Jesse Summerton	City of Newton	
Matthew Yarbrough	PNG	
Ross Wilcox	PNG	