

NC811
MONTHLY
UPDATE
MAY 2024

BUNCOMBE

PRESENTED BY
TYLER ROSS



UPCOMING MEETINGS

- **Locate Resolution Partnership Committee**

Wednesday, May 15 from 11 to 1

NC811 Events Center, Greensboro

<https://ncucc.org/locate-resolution-partnership-committee/>

- **Underground Damage Prevention Review Board**

Wednesday, July 10 from 10 to 4

NC811 Events Center, Greensboro

<https://udprb.nc.gov/Reporting-a-Violation>



UGDPRB – OVERVIEW OF 4/23/2024 CASES



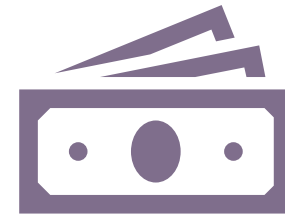
UNDERGROUND
DAMAGE PREVENTION
REVIEW BOARD



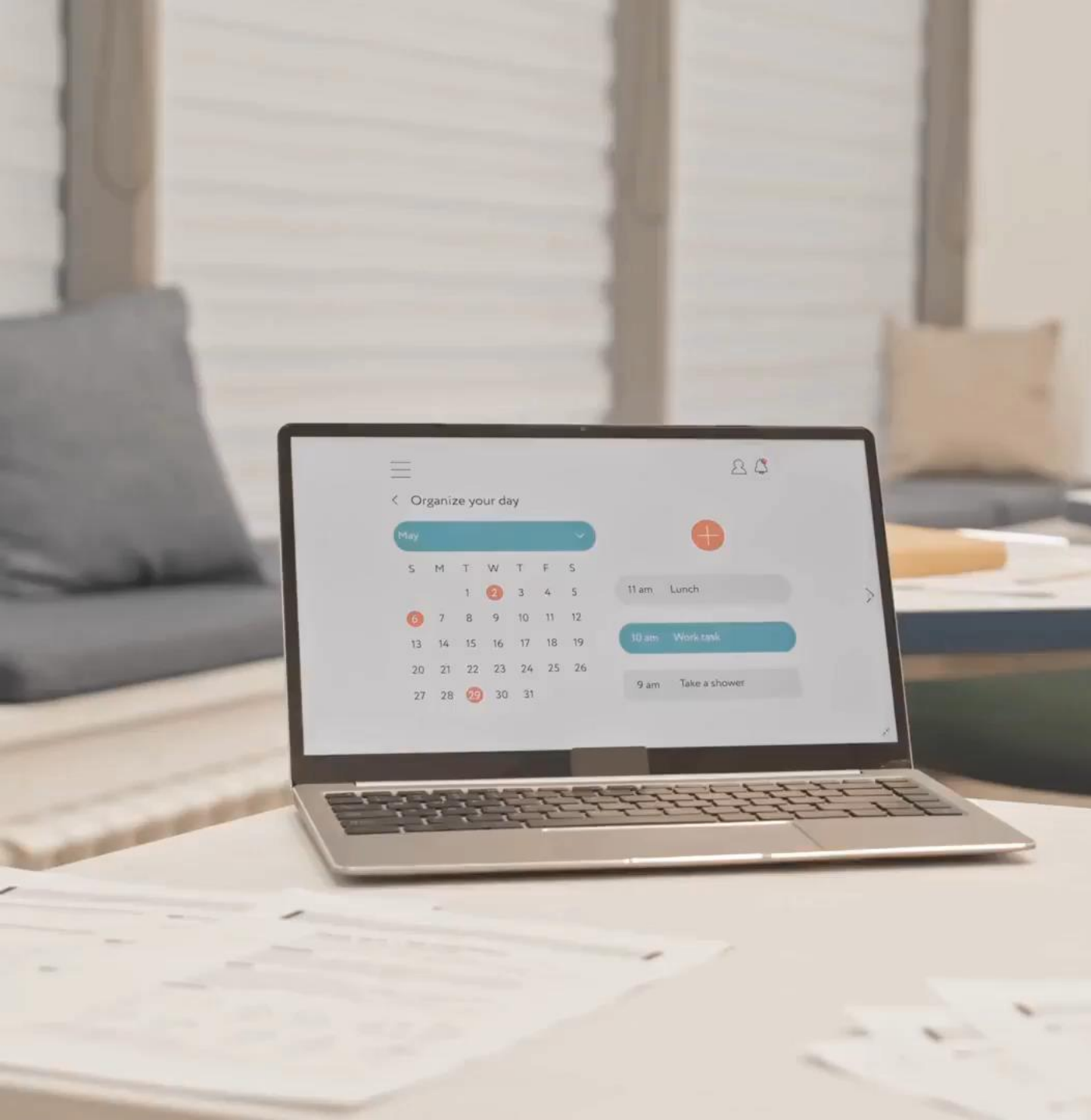
32 Cases on Agenda



13 – Issued Pipes
Plus Training



\$34,500 issued in
fines



CALENDAR

NC811 & NCUCC event calendars can be found on nc811.org or the nc811 app



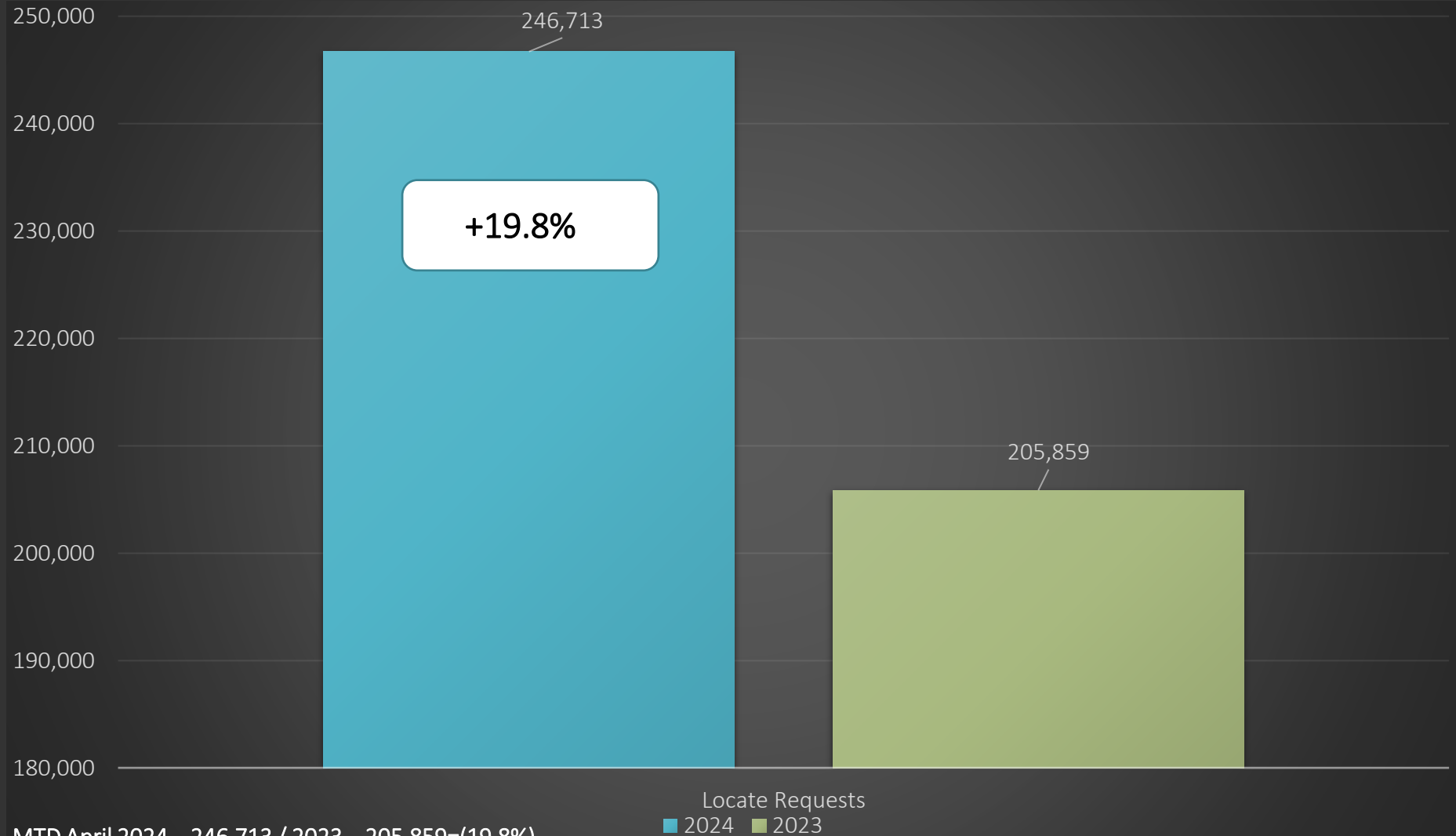


DATA INSIGHTS

Locate Request,
Transmissions,
County ticket
volume
and distribution



Locate Requests for NC - April 2024 vs 2023



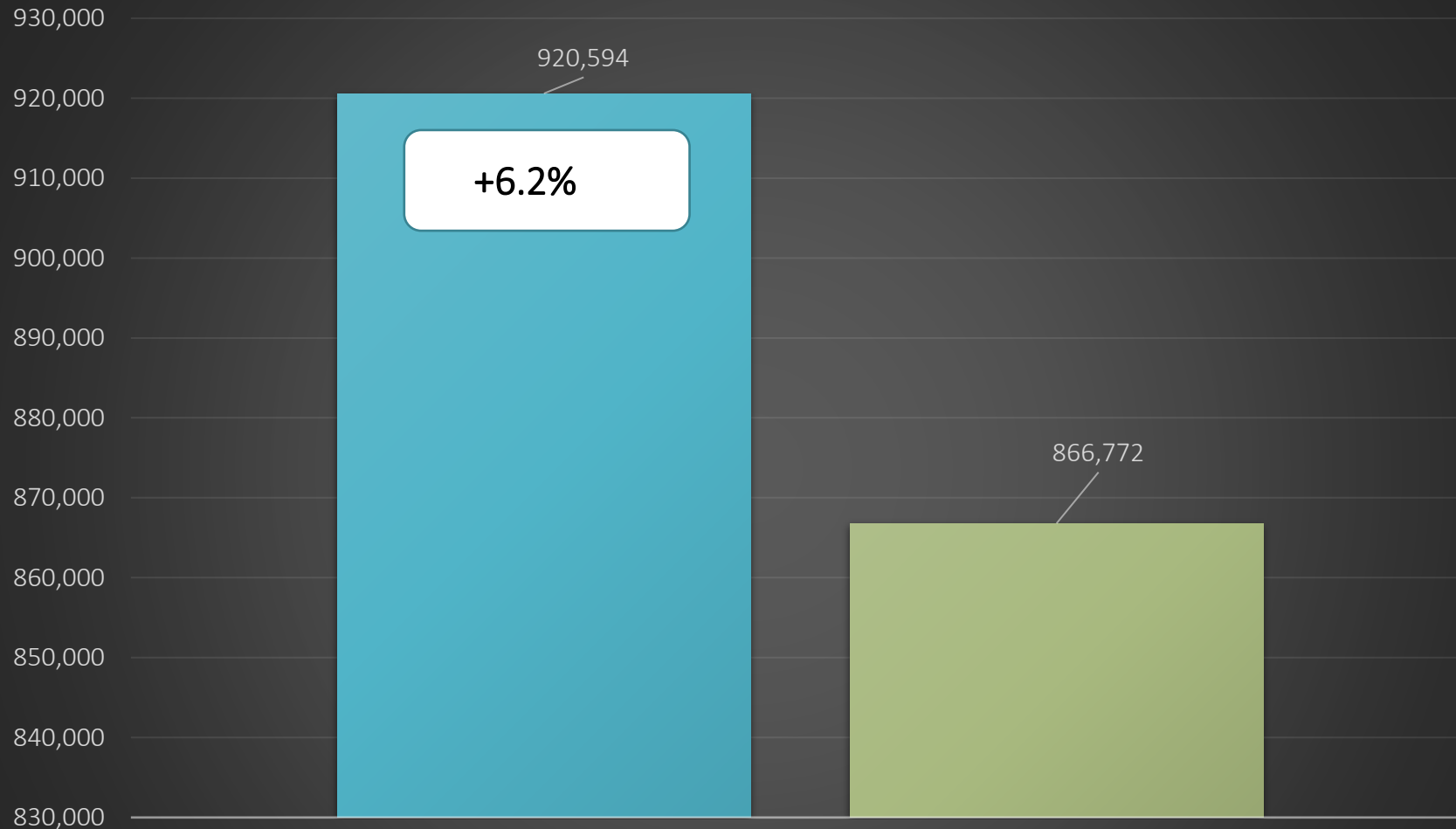
MTD April 2024 – 246,713 / 2023 – 205,859=(19.8%)

YTD 2024 – 920,594/ 2023 – 866,772 = +6.2 %

Updates for March 2024 – (76,526) = 31% of volume / February 30.5% = -.5% (Increase the month before)

Locate Requests
■ 2024 ■ 2023

Locate Requests for NC - YTD



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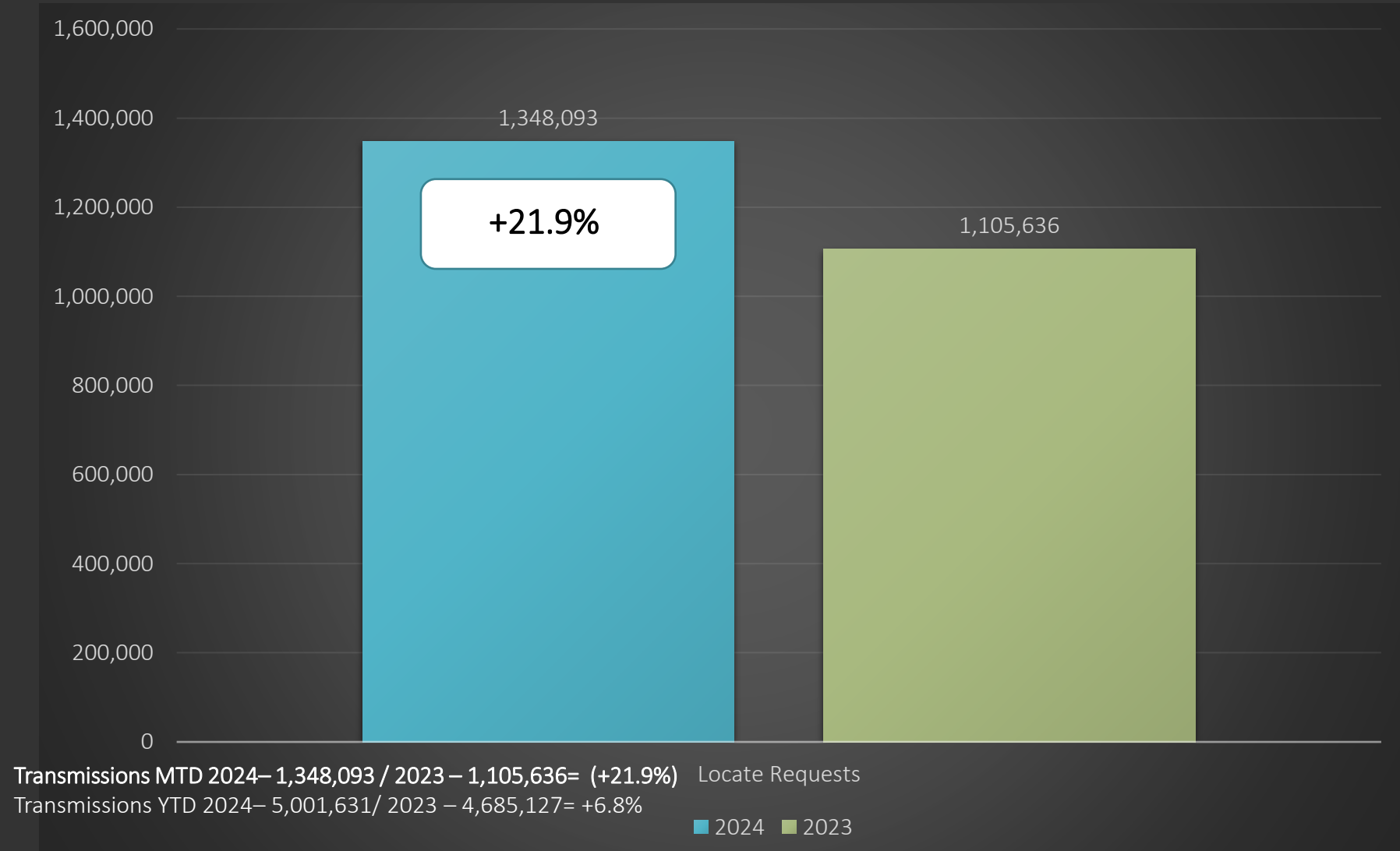
Locate Requests

■ 2024 ■ 2023

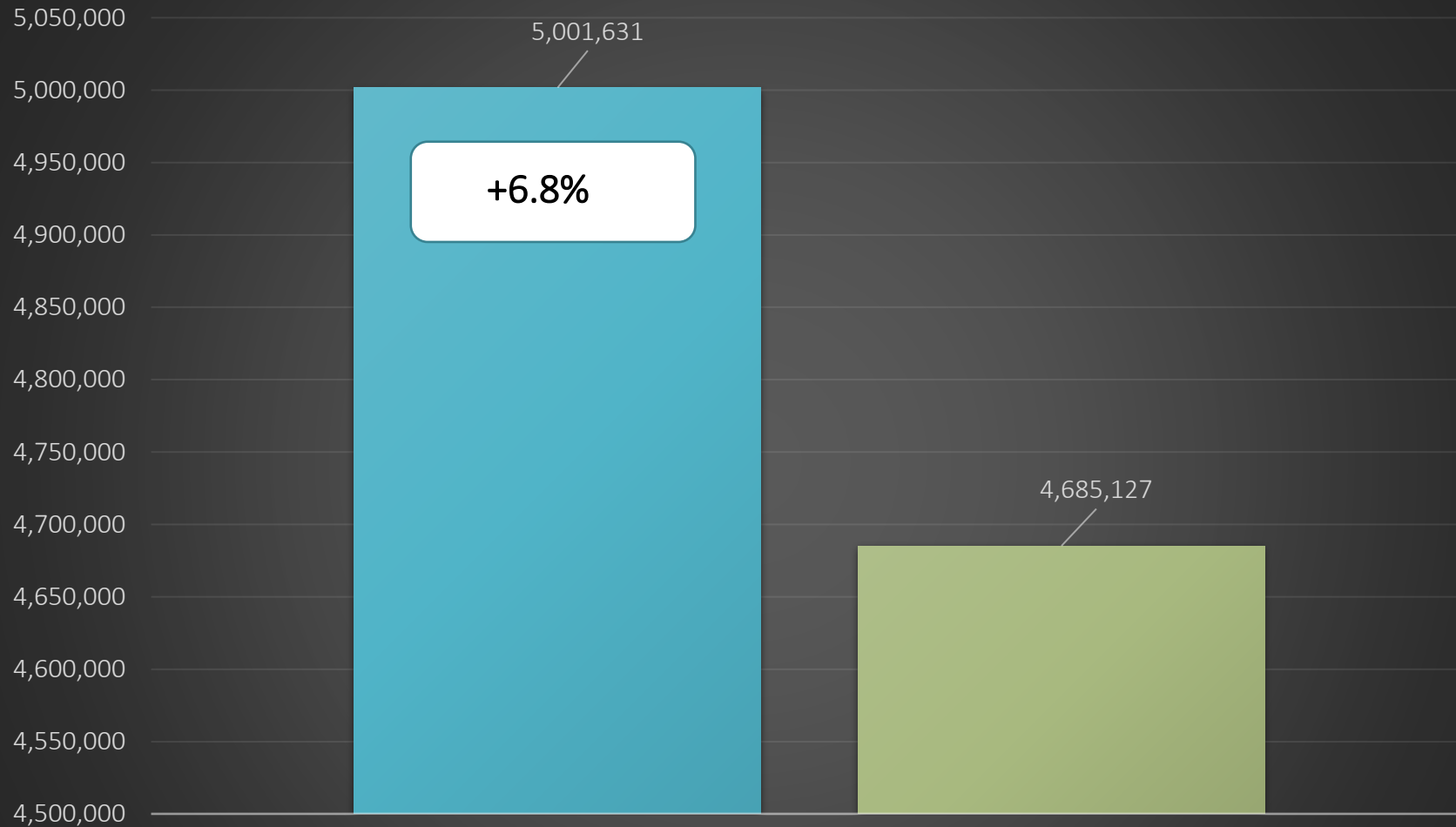




Transmissions for NC - April 24 vs 23



Transmissions for NC - YTD 2024



Transmissions MTD 2024– 1,348,093 / 2023 – 1,105,636= (+21.9%)

Transmissions YTD 2024– 5,001,631/ 2023 – 4,685,127= +6.8%

Loacte Requests
■ 2024 ■ 2023



COUNTY TICKET

2024 VS 2023

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	64	34	2510	71	901	3580
2024	206	24	3185	124	1671	5210
	221.9%	-29.4%	26.9%	74.6%	85.5%	45.5%
				Avg Locates per Day		261

COUNTY TICKET

YTD VS PREVIOUS
YEAR

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	952	106	10737	439	4720	16954
2024	506	205	11192	317	5757	17977
	-46.8%	93.4%	4.2%	-27.8%	22.0%	6.0%
				Avg Locates per Day		219

COUNTY TICKET DISTRIBUTION - APRIL

BUNCOMBE	5210
ALEXANDER	33
ARDEN	480
ASHEVILLE	2941
AVERY CREEK	7
BARNARDSVILLE	14
BENT CREEK	123
BILTMORE	4
BILTMORE FOREST	18
BLACK MOUNTAIN	261
CANDLER	349
ENKA	11

FAIRVIEW	210
LEICESTER	169
MILLS RIVER	5
MONTREAT	6
RIDGECREST	3
ROYAL PINES	3
SKYLAND	4
SWANNANOA	69
WEAVERVILLE	357
WEST ASHEVILLE	8
WOODFIN	129

DAMAGES

DIRT Damage Information
Reporting Tool



April Damages

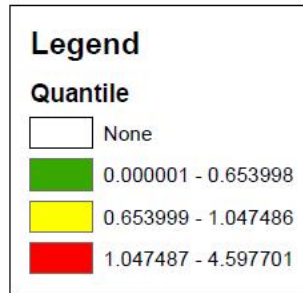
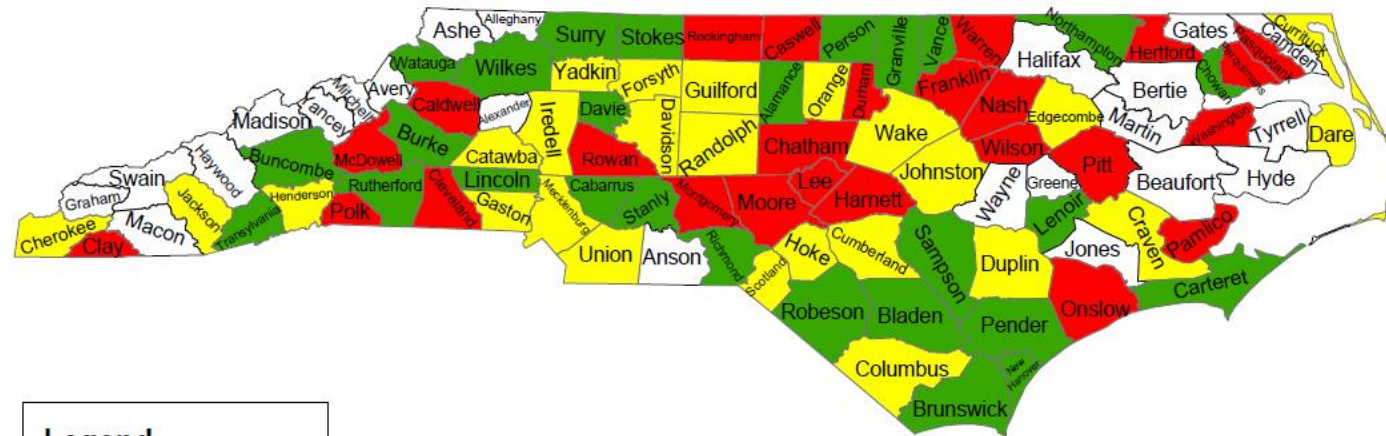
NC-Alamance	9
NC-Bladen	1
NC-Brunswick	18
NC-Buncombe	21
NC-Burke	2
NC-Cabarrus	16
NC-Caldwell	4
NC-Carteret	5
NC-Caswell	2
NC-Catawba	29
NC-Chatham	22
NC-Cherokee	1
NC-Chowan	2
NC-Clay	3
NC-Cleveland	30
NC-Columbus	6
NC-Craven	19
NC-Cumberland	45
NC-Currituck	3
NC-Dare	7
NC-Davidson	15
NC-Davie	4

NC-Duplin	5
NC-Durham	124
NC-Edgecombe	3
NC-Forsyth	33
NC-Franklin	10
NC-Gaston	27
NC-Granville	1
NC-Guilford	42
NC-Harnett	34
NC-Henderson	11
NC-Hertford	3
NC-Hoke	5
NC-Iredell	23
NC-Jackson	2
NC-Johnston	17
NC-Lee	14
NC-Lenoir	4
NC-Lincoln	5
NC-McDowell	3
NC-Mecklenburg	184
NC-Montgomery	2
NC-Moore	16
NC-Nash	25
NC-New Hanover	13
NC-Northampton	1

NC-Onslow	16
NC-Orange	22
NC-Pamlico	4
NC-Pasquotank	4
NC-Pender	7
NC-Perquimans	7
NC-Person	1
NC-Pitt	23
NC-Polk	4
NC-Randolph	9
NC-Richmond	1
NC-Robeson	7
NC-Rockingham	11
NC-Rowan	16
NC-Rutherford	2
NC-Scotland	2
NC-Stanly	2
NC-Stokes	1
NC-Surry	1
NC-Transylvania	1
NC-Union	42
NC-Vance	1
NC-Wake	208
NC-Warren	2

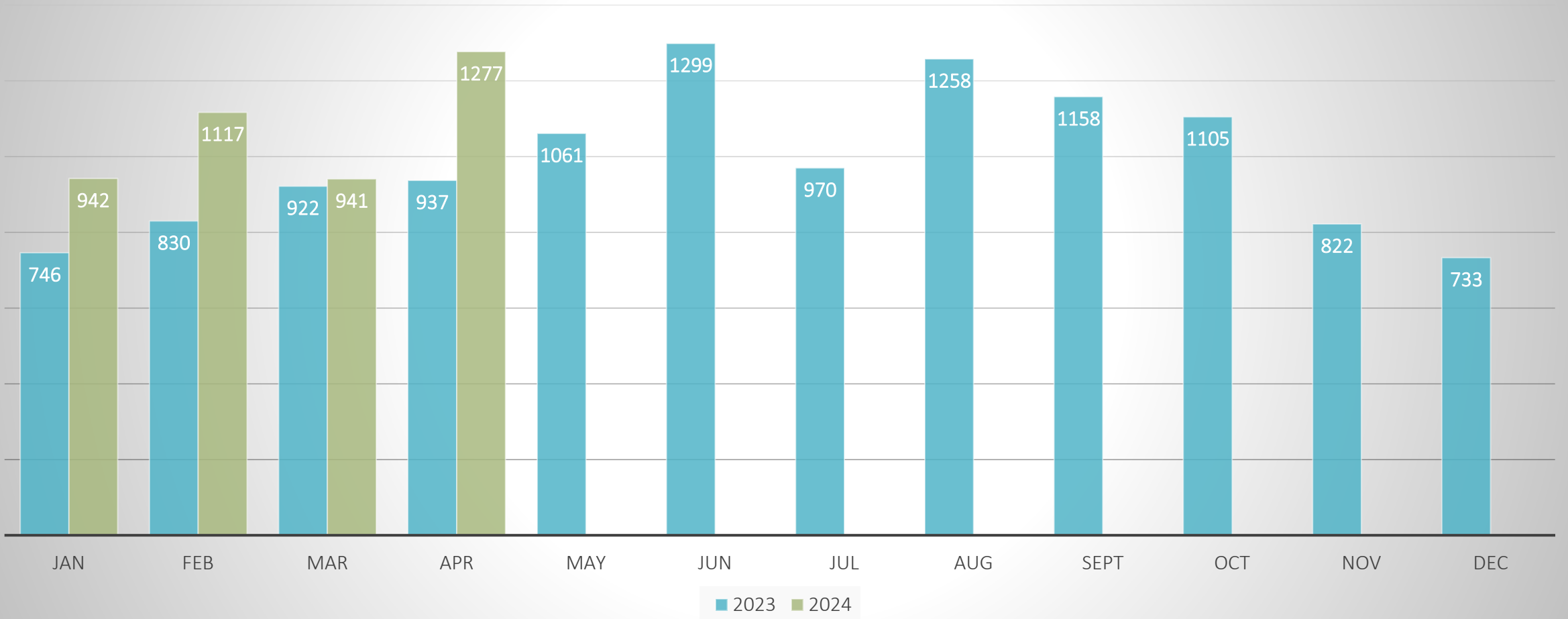
NC-Washington	1
NC-Watauga	1
NC-Wilkes	1
NC-Wilson	5
NC-Yadkin	3

Grand Total 1,277



Damages Per 1,000 Transmissions

Damages in North Carolina 2024 vs 2023



Top 10 Callers for -Buncombe

1	SUMTER UTILITIES, INC	363
2	ITG	321
3	TENNOCA CONSTRUCTION COMPANY	319
4	MB HAYNES CORPORATION	318
5	FOREMOST PIPELINE CONSTRUCTION COMPANY	206
6	AT&T UTILITY OPERATIONS	189
7	ANSCO & ASSOCIATES, LLC	145
8	SUMTER UTILITIES, INC	138
9	SHL CONNECTIONS INC	118
10	CSI EROSION	109



The new Safe Digging Express trailer

nc811.org/digsafe-discovery/





NC 811.ORG EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations Specialist



Ann Rushing
Education Manager



Tami Groves
Southeast Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison



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THANK YOU

A copy of this presentation is available at

www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's.

The video will be listed under the month and year the meeting took place.

UCC Sign-In Sheet

Buncombe

Date 5/16/24

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