



NC811  
MONTHLY  
UPDATE  
MAY 2024

BURKE-CALDWELL



PRESENTED BY  
TYLER ROSS

# UPCOMING MEETINGS

- **Locate Resolution Partnership Committee**

Wednesday, May 15 from 11 to 1

NC811 Events Center, Greensboro

<https://ncucc.org/locate-resolution-partnership-committee/>

- **Underground Damage Prevention Review Board**

Wednesday, July 10 from 10 to 4

NC811 Events Center, Greensboro

<https://udprb.nc.gov/Reporting-a-Violation>



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# UGDPRB – OVERVIEW OF 4/23/2024 CASES



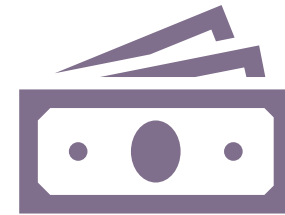
UNDERGROUND  
DAMAGE PREVENTION  
REVIEW BOARD



32 Cases on Agenda



13 – Issued Pipes  
Plus Training

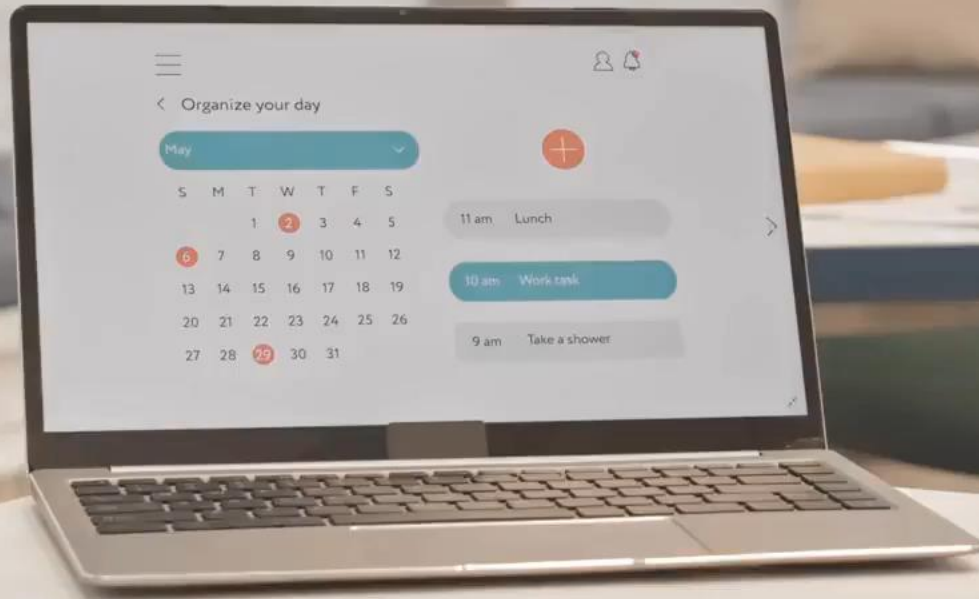


**\$34,500** issued in  
fines

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# CALENDAR

NC811 & NCUCC event calendars can be found on [nc811.org](http://nc811.org) or the nc811 app



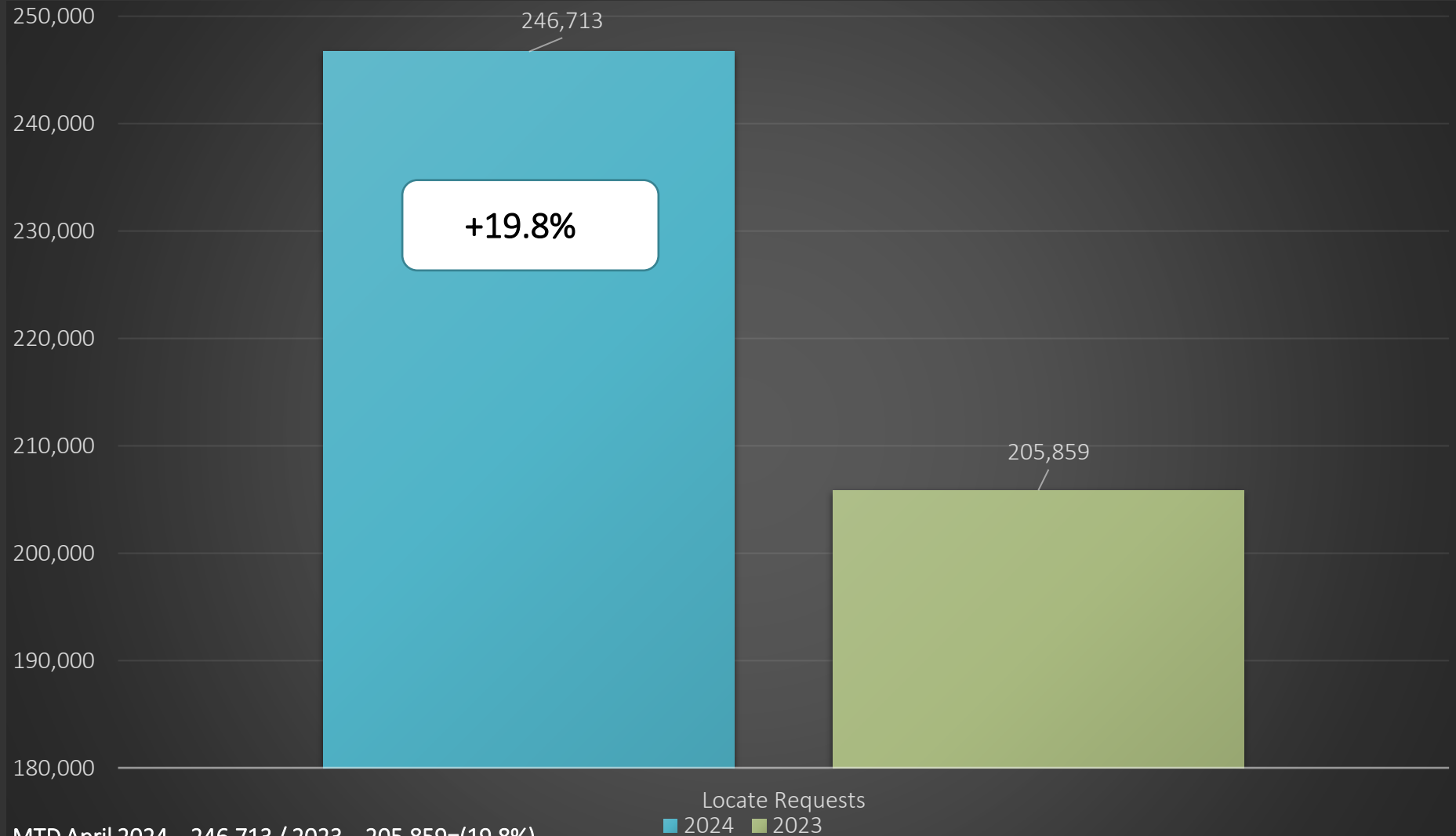


# DATA INSIGHTS

Locate Request,  
Transmissions,  
County ticket  
volume  
and distribution



# Locate Requests for NC - April 2024 vs 2023



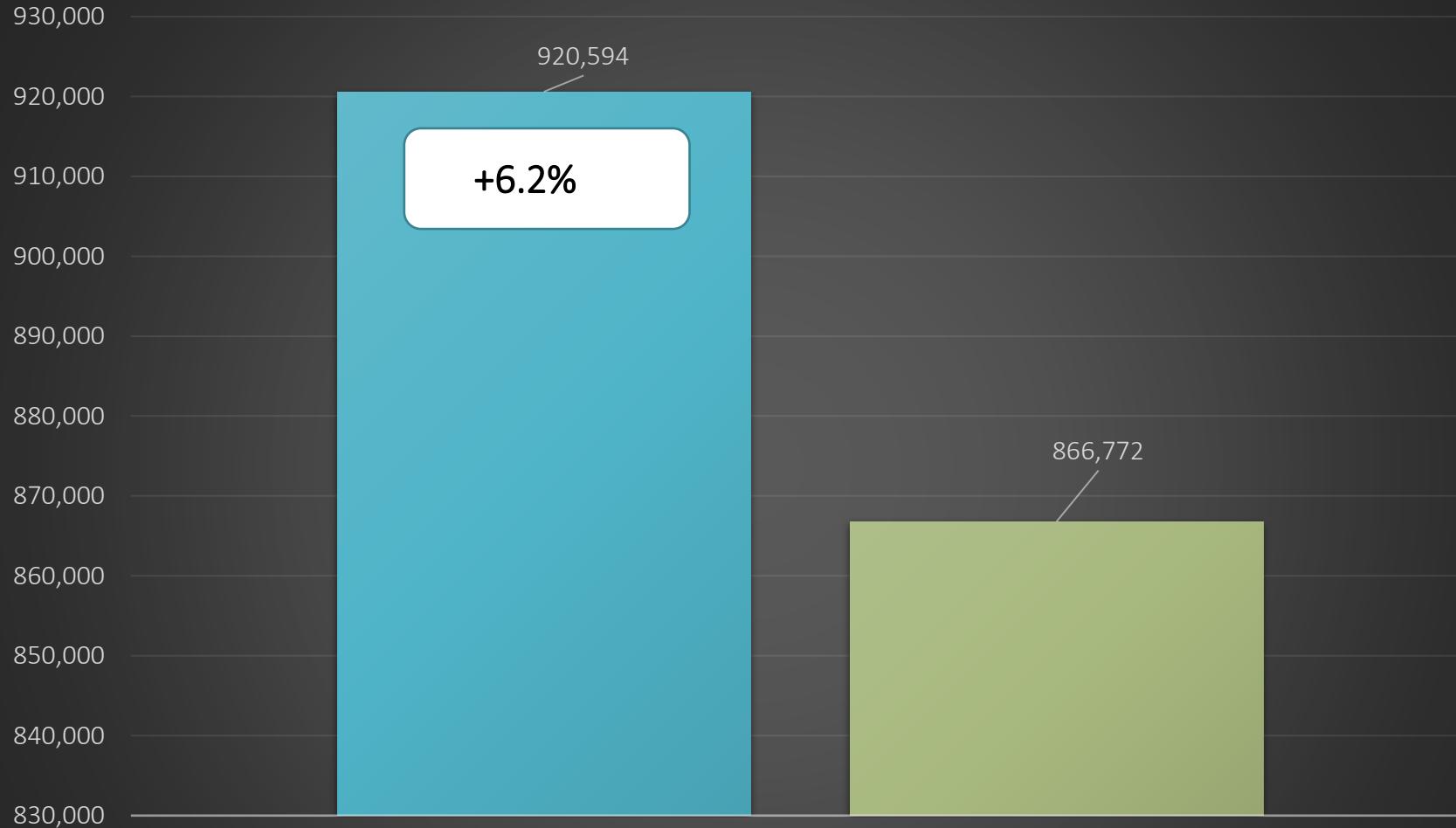
MTD April 2024 – 246,713 / 2023 – 205,859=(19.8%)

YTD 2024 – 920,594/ 2023 – 866,772 = +6.2 %

Updates for March 2024 – (76,526) = 31% of volume / February 30.5% = -.5% (Increase the month before)

Locate Requests  
■ 2024 ■ 2023

# Locate Requests for NC - YTD



MTD April 2024 – 246,713 / 2023 – 205,59=(19.8%)

YTD 2024 – 920,594/ 2023 – 866,772 = +6.2 %

Updates for March 2024 – (76,526) = 31% of volume /  
February 30.5% = -.5% (Increase the month before)

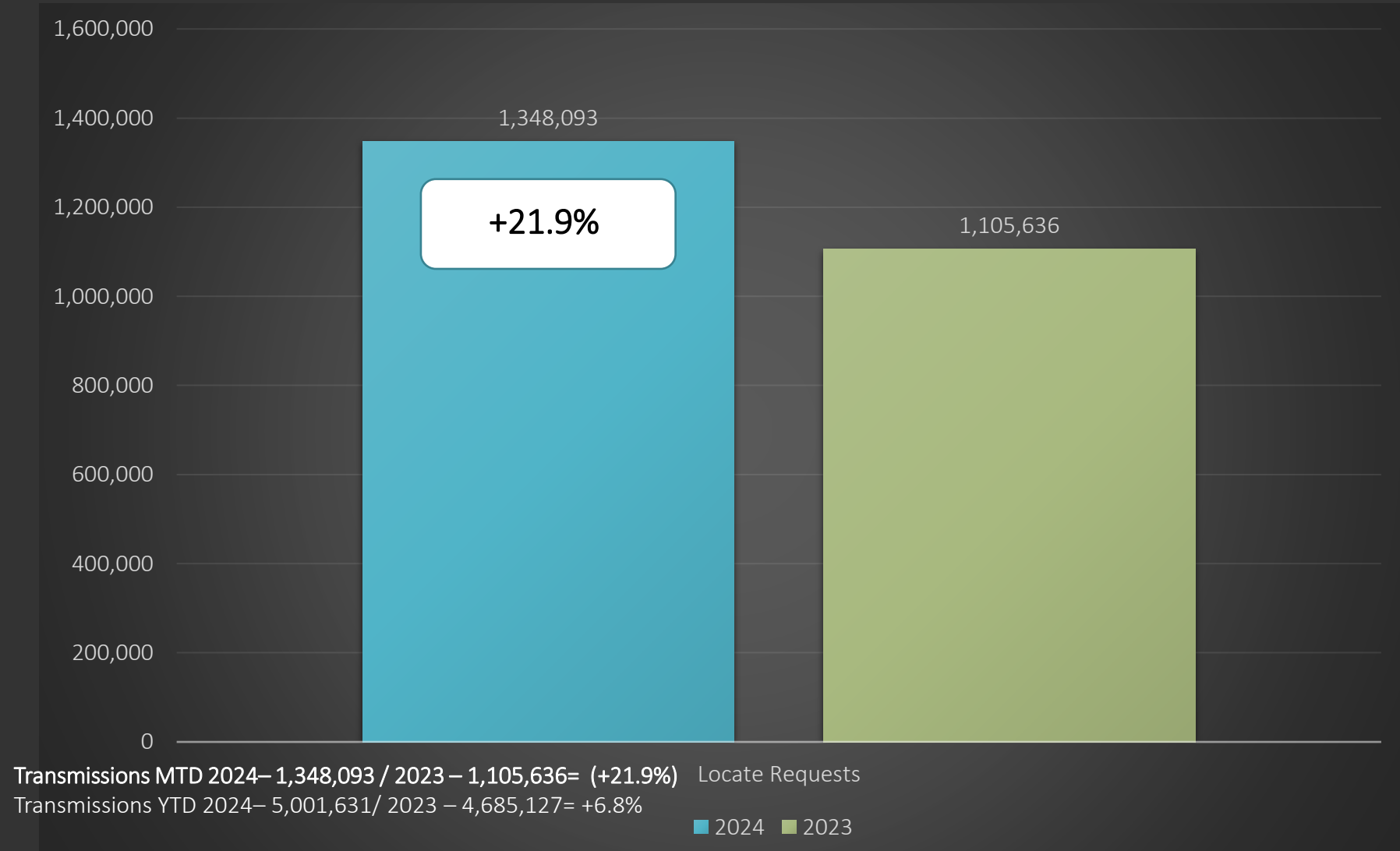
Locate Requests

■ 2024 ■ 2023



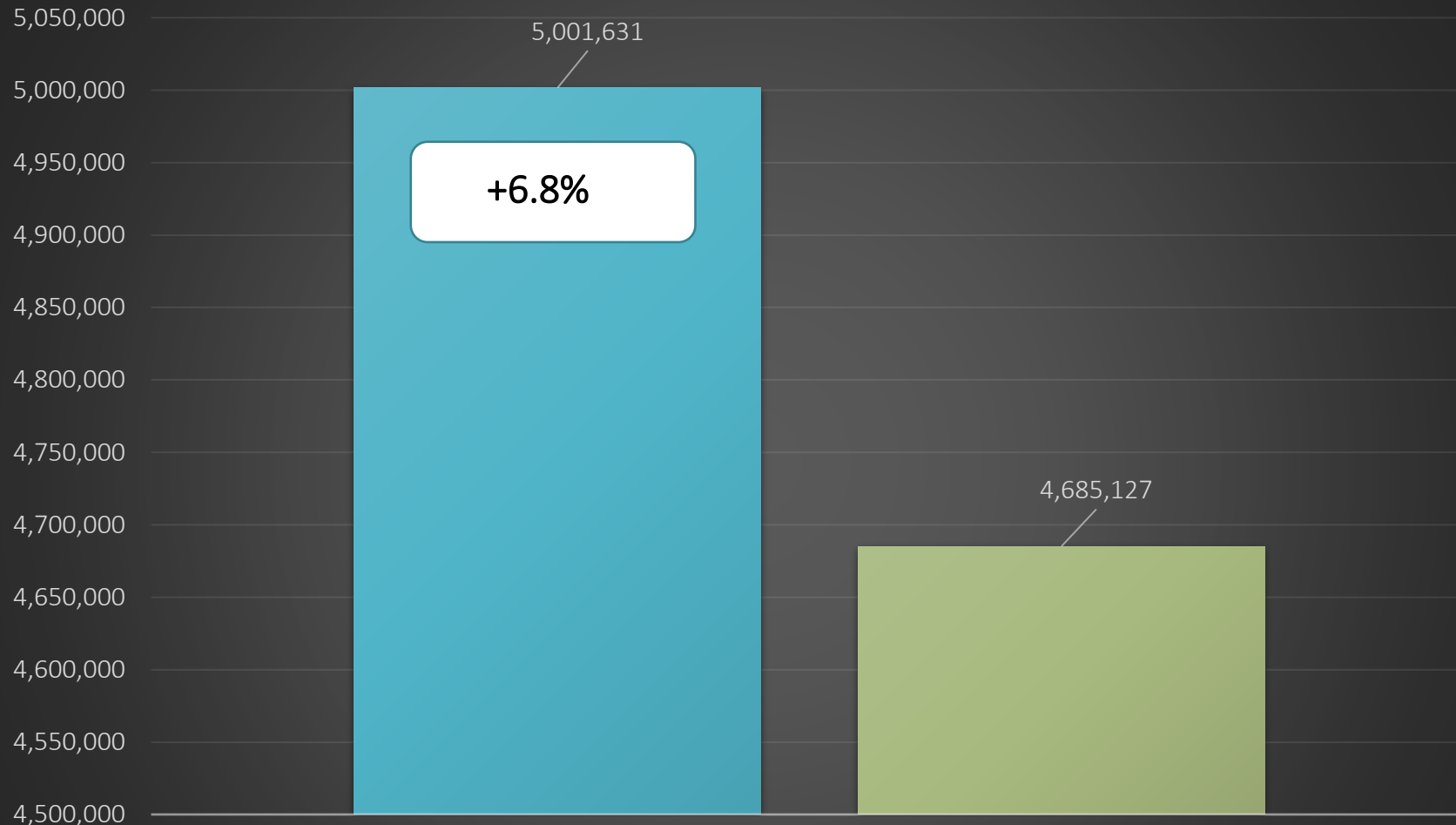


# Transmissions for NC - April 24 vs 23





# Transmissions for NC - YTD 2024



Transmissions MTD 2024– 1,348,093 / 2023 – 1,105,636= (+21.9%)  
Transmissions YTD 2024– 5,001,631/ 2023 – 4,685,127= +6.8%

Loacte Requests  
■ 2024 ■ 2023



# COUNTY TICKET

2024 VS 2023

<b>Burke</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
2023	18	7	<b>624</b>	25	166	<b>840</b>
2024	151	16	<b>1085</b>	24	172	<b>1448</b>
	738.9%	128.6%	<b>73.9%</b>	-4.0%	3.6%	<b>72.4%</b>
				<b>Avg Locates per Day</b>		<b>72</b>

# COUNTY TICKET

2024 VS 2023

<b>Caldwell</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
2023	26	8	<b>587</b>	10	127	<b>758</b>
2024	27	6	<b>630</b>	21	154	<b>838</b>
	3.8%	-25.0%	<b>7.3%</b>	110.0%	21.3%	<b>10.6%</b>
				<b>Avg Locates per Day</b>		<b>42</b>

# COUNTY TICKET

YTD VS PREVIOUS  
YEAR

<b>Burke</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
2023	152	31	<b>3091</b>	82	746	<b>4102</b>
2024	218	42	<b>3241</b>	89	858	<b>4448</b>
	43.4%	35.5%	<b>4.9%</b>	8.5%	15.0%	<b>8.4%</b>
				<b>Avg Locates per Day</b>		<b>54</b>

# COUNTY TICKET

YTD VS PREVIOUS  
YEAR

<b>Caldwell</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
2023	156	38	<b>2542</b>	55	504	<b>3295</b>
2024	86	30	<b>2626</b>	80	587	<b>3409</b>
	-44.9%	-21.1%	<b>3.3%</b>	45.5%	16.5%	<b>3.5%</b>
				<b>Avg Locates per Day</b>		<b>42</b>

# COUNTY TICKET DISTRIBUTION - APRIL

<b>BURKE</b>	<b>1448</b>
CONNELLY SPRINGS	150
DREXEL	4
GLEN ALPINE	25
HICKORY	113
HILDEBRAN	30
ICARD	64
JONAS RIDGE	6
LINVILLE	6
LONGTOWN	4
<b>MORGANTON</b>	<b>477</b>
RHODHISS	3
RUTHERFORD COLLEGE	3
<b>VALDESE</b>	<b>553</b>

# COUNTY TICKET DISTRIBUTION - APRIL

<b>CALDWELL</b>	<b>838</b>
BLOWING ROCK	4
CAJAHS MOUNTAIN	30
COLLETTSVILLE	18
GAMEWELL	37
<b>GRANITE FALLS</b>	<b>236</b>
HICKORY	32
HUDSON	73
<b>LENOIR</b>	<b>392</b>
SAW MILLS	5

# DAMAGES

**DIRT** Damage Information  
Reporting Tool





# April Damages

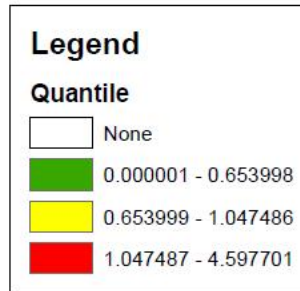
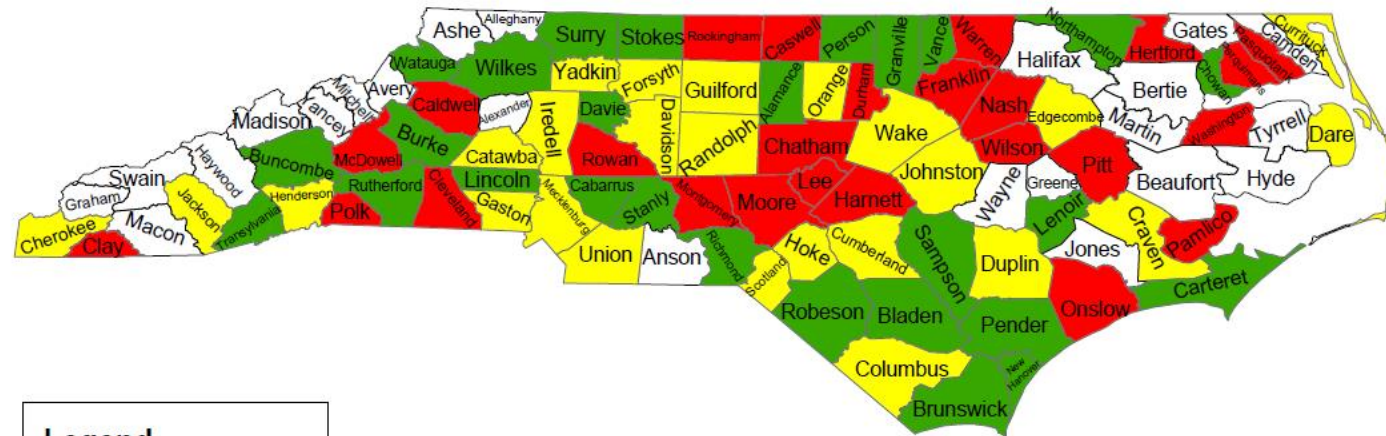
NC-Alamance	9
NC-Bladen	1
NC-Brunswick	18
NC-Buncombe	21
NC-Burke	2
NC-Cabarrus	16
NC-Caldwell	4
NC-Carteret	5
NC-Caswell	2
NC-Catawba	29
NC-Chatham	22
NC-Cherokee	1
NC-Chowan	2
NC-Clay	3
NC-Cleveland	30
NC-Columbus	6
NC-Craven	19
NC-Cumberland	45
NC-Currituck	3
NC-Dare	7
NC-Davidson	15
NC-Davie	4

NC-Duplin	5
NC-Durham	124
NC-Edgecombe	3
NC-Forsyth	33
NC-Franklin	10
NC-Gaston	27
NC-Granville	1
NC-Guilford	42
NC-Harnett	34
NC-Henderson	11
NC-Hertford	3
NC-Hoke	5
NC-Iredell	23
NC-Jackson	2
NC-Johnston	17
NC-Lee	14
NC-Lenoir	4
NC-Lincoln	5
NC-McDowell	3
NC-Mecklenburg	184
NC-Montgomery	2
NC-Moore	16
NC-Nash	25
NC-New Hanover	13
NC-Northampton	1

NC-Onslow	16
NC-Orange	22
NC-Pamlico	4
NC-Pasquotank	4
NC-Pender	7
NC-Perquimans	7
NC-Person	1
NC-Pitt	23
NC-Polk	4
NC-Randolph	9
NC-Richmond	1
NC-Robeson	7
NC-Rockingham	11
NC-Rowan	16
NC-Rutherford	2
NC-Scotland	2
NC-Stanly	2
NC-Stokes	1
NC-Surry	1
NC-Transylvania	1
NC-Union	42
NC-Vance	1
NC-Wake	208
NC-Warren	2

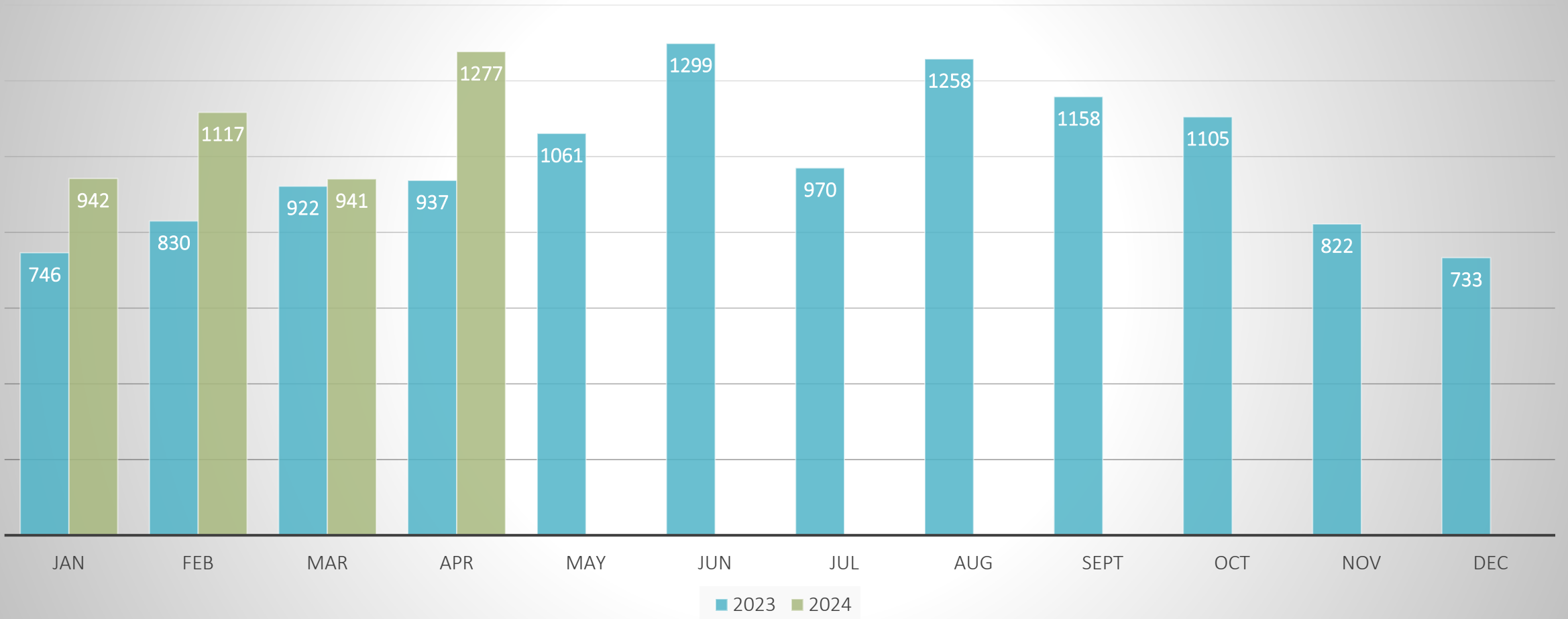
NC-Washington	1
NC-Watauga	1
NC-Wilkes	1
NC-Wilson	5
NC-Yadkin	3

**Grand Total 1,277**



**Damages Per 1,000 Transmissions**

## Damages in North Carolina 2024 vs 2023



## Top 10 Callers for -Burke

1	EAGLE EYE DIRECTIONAL BORE, LLC	290
2	QUANTA UTILITY ENGINEERING SERVICES	131
3	LKN UNDERGROUND	100
4	UTILITIES SERVICES RADIUS LLC	57
5	AT&T UTILITY OPERATIONS	45
6	NEW WORLD UTILITIES	32
7	WIREKORP LLC	28
8	DUKE ENERGY	25
9	MILLER PIPELINE	24
10	CITY OF MORGANTON	24

# Top 10 Callers for -Caldwell

1	LKN UNDERGROUND	107
2	ANSCO & ASSOCIATES, LLC	74
3	MILLER PIPELINE	43
4	BLUE RIDGE ENERGY	28
5	BIGHAM CABLE CONSTRUCTION	25
6	CALDWELL COUNTY WATER	24
7	AT&T UTILITY OPERATIONS	24
8	WILLIAMS ELECTRIC COMPANY	20
9	BIGHAM CABLE CONSTRUCTION, INC	19
10	CITY OF LENOIR	14



**The new Safe Digging Express trailer**

[nc811.org/digsafe-discovery/](https://nc811.org/digsafe-discovery/)





**NC 811.ORG** EDUCATION TEAM



Parrish  
Reddick  
Piedmont Liaison



Steven Moore  
Media Relations  
Specialist



Ann Rushing  
Education  
Manager



Tami Groves  
Southeast  
Liaison



Howard  
Corey  
Eastern Liaison



Tyler Ross  
Western Liaison



Follow NCUCC on Facebook. There we will post meeting info, schedules, photos and videos and joint conference updates.

[facebook.com/ncucc1](https://facebook.com/ncucc1)

## THANK YOU

A copy of this presentation is available at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's.

The video will be listed under the month and year the meeting took place.



## Minutes –Burke / Caldwell Counties - NC 811 Meeting

May 14, 2024

### Members Present:

Tyler Ross, NC 811UCC  
Robert Turner – Brentwood Water  
Kendall Powell – Brentwood Water  
Bruce Byrd – Brentwood Water  
Glenn McCurry – Brentwood Water  
Bryan Williams – Brentwood Water  
Steve Whisenant – Brentwood Water  
David Wortman – Town of Rhodhiss

John Leger – Town of Rutherford College  
Kyle Kissmann – Utilities Partners (UPA)  
Ken Suttles – Suttles Surveying Co  
Doug Suttles - Suttles Surveying Co.  
Kelsy Cassavaugh – Duke- Energy  
Jim Buckner – REMC  
Rodney Roland – REMC  
Karen Burnett – Roddi Long Grading

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The Burke / Caldwell Counties NC 811UCC monthly meeting was held on May 14, 2024, 12:00 noon at the Timberwood Restaurant in Morganton, NC. David Wortman, President, called the meeting to order. Robert Turner offered the prayer of blessings for the meeting and meal.

A total of **16** members attended today's meeting.

### 1. Highlights of the NC 811 Presentation for May 2024:

- **Locates** for April '24 was - +19.8% (246,713) than April '23, (205,850). YTD Locates was +6.2% (920954) YTD (866,722).
- **Transmissions** for April '24 was +21.9% (1,248,093) than April '23, (1,105,636). YTD Locates. Was +6.8% (5,001,631) YTD (4,685,127)
- **Burke County:** Had a total of 1,448 tickets for the month, Morganton and Valdese having the most.
- **Caldwell County:** Had a total of 838 tickets for the month, Granite Falls and Lenoir having the most.

### 2. Damage Reported for April 2024: Burke County - 2; Caldwell County 4; Grand Total: **1,277**. Mecklenburg **184** & Wake **208** Counties has the highest number of damages.

### 3. UGDRPRB – Overview of April 23, 2024, Cases:

- a. 32 Cases on Agenda
- b. 13 Issues referred to mandatory Pipes Plus Training
- c. \$34,500 issued in fines.

### 4. Below is the website where you can go to communicate “Damage Violations.” <https://www.nc811.org/report-a-violation.html>

## 5. Calendar of Future Events:

- **State UCC:** Will meet on Tuesday, July 9<sup>th</sup> in Charlotte NC.
- **Underground Damage Prevention Review Board:** Wednesday, July 10, 2024, from 10:00 AM to 4:00 PM at the NC811 Event Center, Greensboro.
- **NCLRPC Meeting:** Wednesday, May 15, 2024, at 11:00 am at the NC811 Event Center, Greensboro.

### Round-table Discussions:

**Kendall Powell – Brentwood Water Corporation:** Currently doing routine maintenance work on the lines, meter boxes and value boxes. Local fire departments within our system are doing fire hydrant testing and maintenance. We have a couple of hydrants that need repairs. Repair parts for hydrants are getting hard to get. We have a few service line leaks to do. Installing a few new taps.

**Will Dennis – Town of Rhodhiss:** Nothing currently to report.

**Ken & Doug Suttles – Suttles Surveying:** Still staying busy!

**Kyle Kissmann – UPA:** His company is in an underground locating service. His company is available to do work for you. If you are having problems getting your local locator in to do you location on time, give him a call and he will try to give you expedite service.

**Kelsey Cassavaugh – Piedmont Natural Gas:** He the representative covering Spruce Pine down to Denver, NC. If you have any questions concerning PNG, contact him.

**Jim Buckner – REMC:** Have about finished their massive pole replacement project. Currently dealing with normal everyday routine items.

**John Leger – Town of Rutherford College:** Routine items, dealing with a few leaks and installing a few new taps.

**Our next NC 811 UCC meeting will be held Tuesday, June 11, 2024, at 12:00 Noon at the Timberwood Restaurant in Morganton, NC.**

Robert Turner – Secretary  
Burke -Caldwell Counties - NC811UCC