



**NC811  
MONTHLY  
UPDATE  
MAY 2024**



**WAYNE  
COUNTY**

# UPCOMING MEETINGS

- **Locate Resolution Partnership Committee**

Wednesday, May 15 from 11 to 1

NC811 Events Center, Greensboro

<https://ncucc.org/locate-resolution-partnership-committee/>

- **Underground Damage Prevention Review Board**

Wednesday, July 10 from 10 to 4

NC811 Events Center, Greensboro

<https://udprb.nc.gov/Reporting-a-Violation>



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# UGDPRB – OVERVIEW OF 4/23/2024 CASES



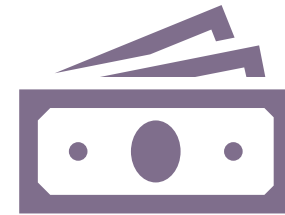
UNDERGROUND  
DAMAGE PREVENTION  
REVIEW BOARD



32 Cases on Agenda



13 – Issued Pipes Plus  
Training

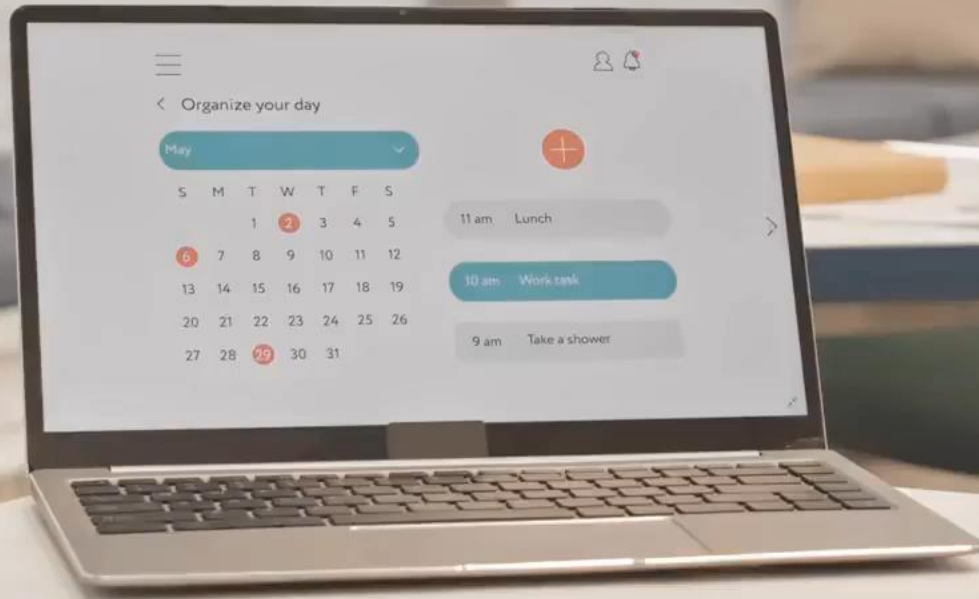


**\$34,500** issued in fines

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# CALENDAR

NC811 & NCUCC event calendars can be found on [nc811.org](http://nc811.org) or the nc811 app



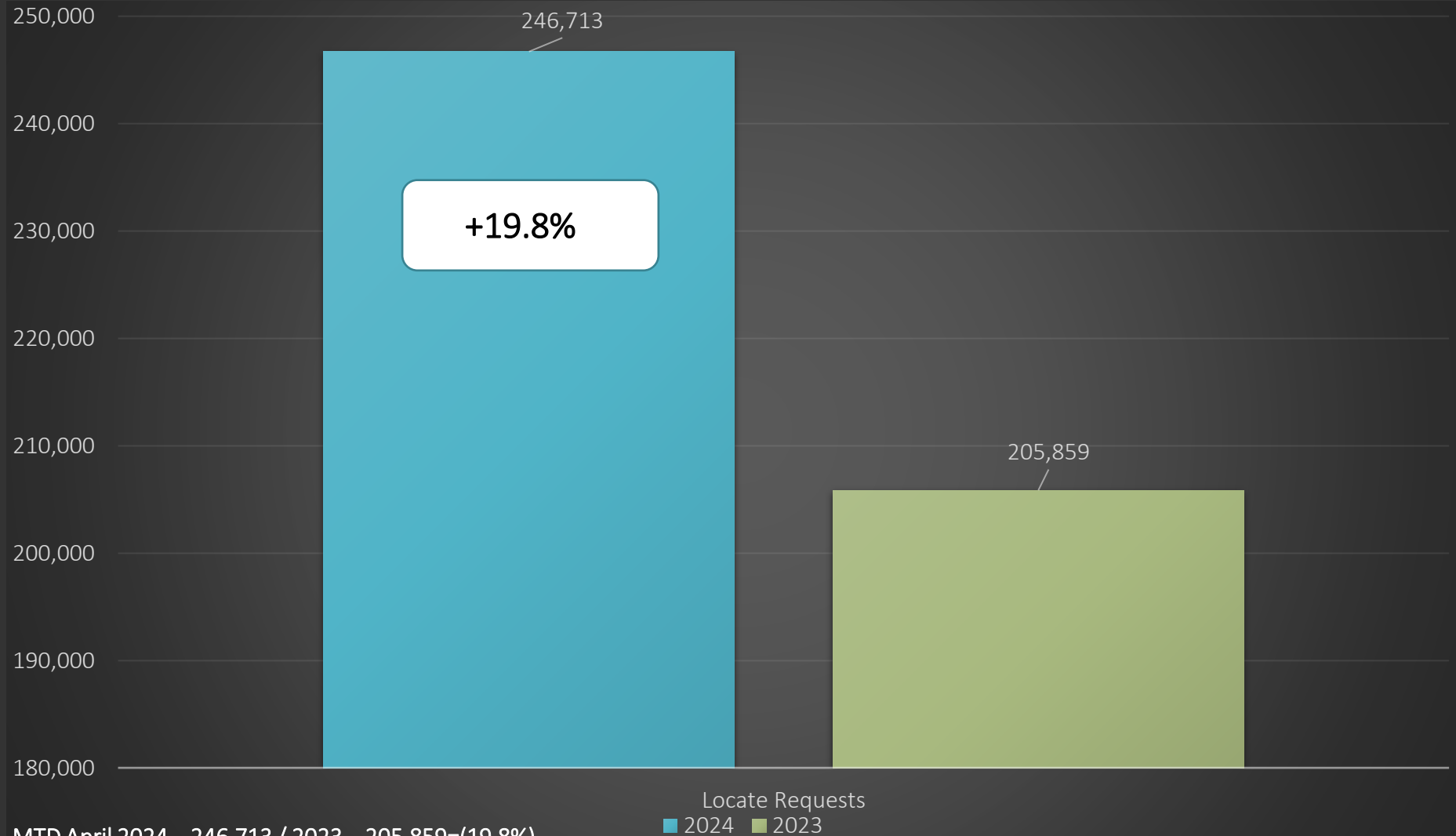


# DATA INSIGHTS

Locate Request,  
Transmissions,  
County ticket  
volume  
and distribution



# Locate Requests for NC - April 2024 vs 2023



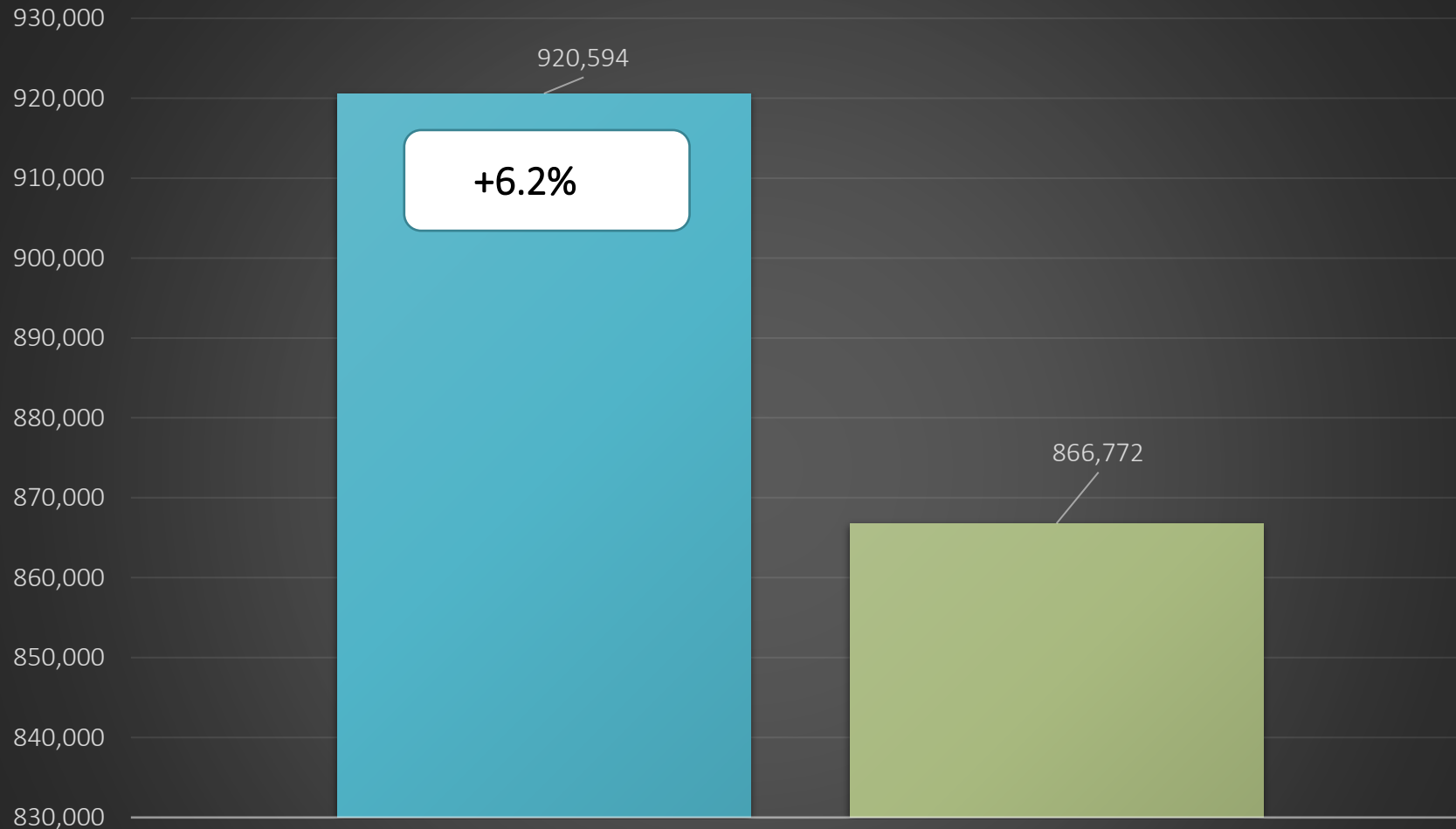
MTD April 2024 – 246,713 / 2023 – 205,859=(19.8%)

YTD 2024 – 920,594/ 2023 – 866,772 = +6.2 %

Updates for March 2024 – (76,526) = 31% of volume / February 30.5% = -.5% (Increase the month before)

Locate Requests  
■ 2024 ■ 2023

# Locate Requests for NC - YTD



MTD April 2024 – 246,713 / 2023 – 205,59=(19.8%)

YTD 2024 – 920,594/ 2023 – 866,772 = +6.2 %

Updates for March 2024 – (76,526) = 31% of volume /  
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Locate Requests

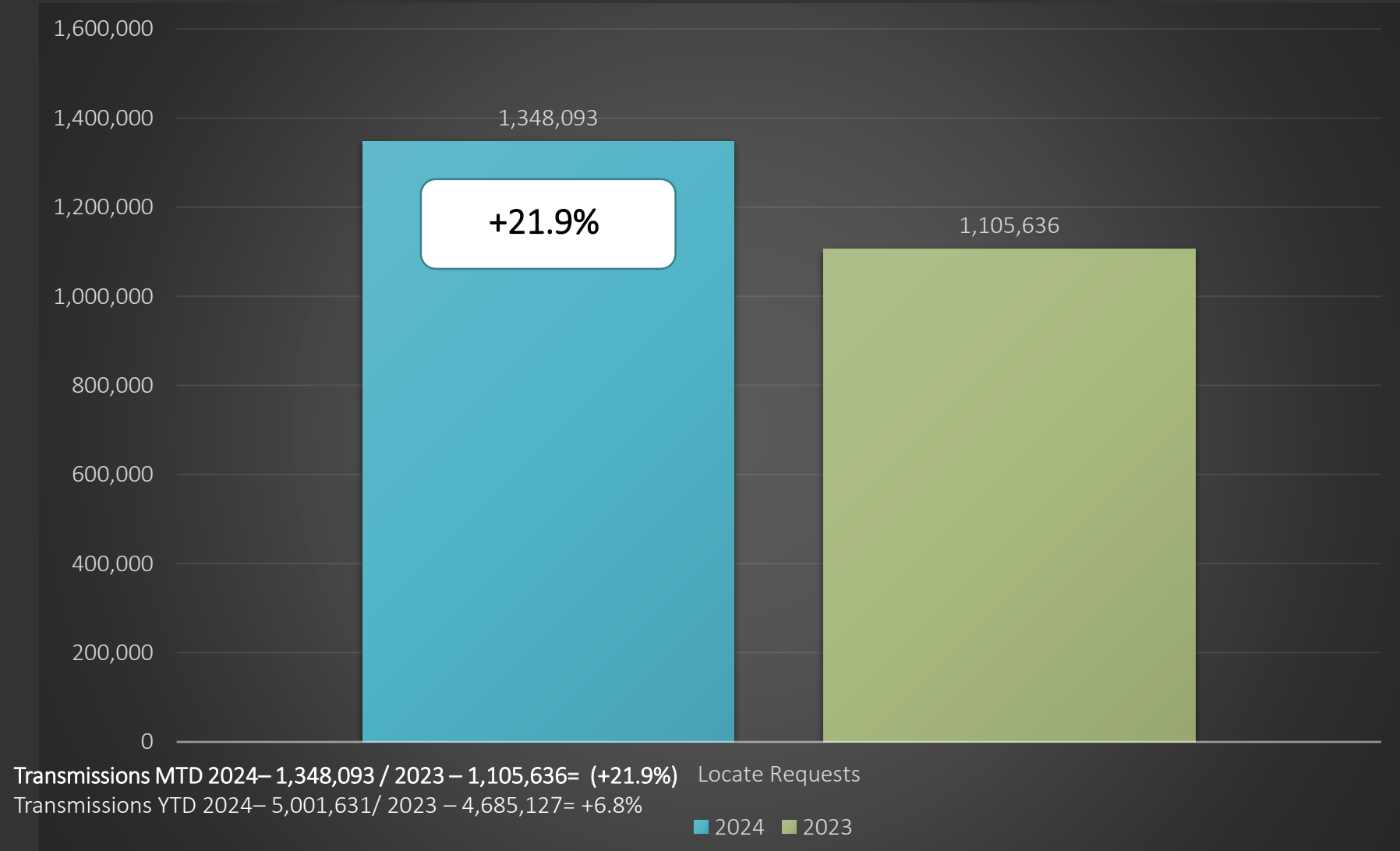
■ 2024 ■ 2023



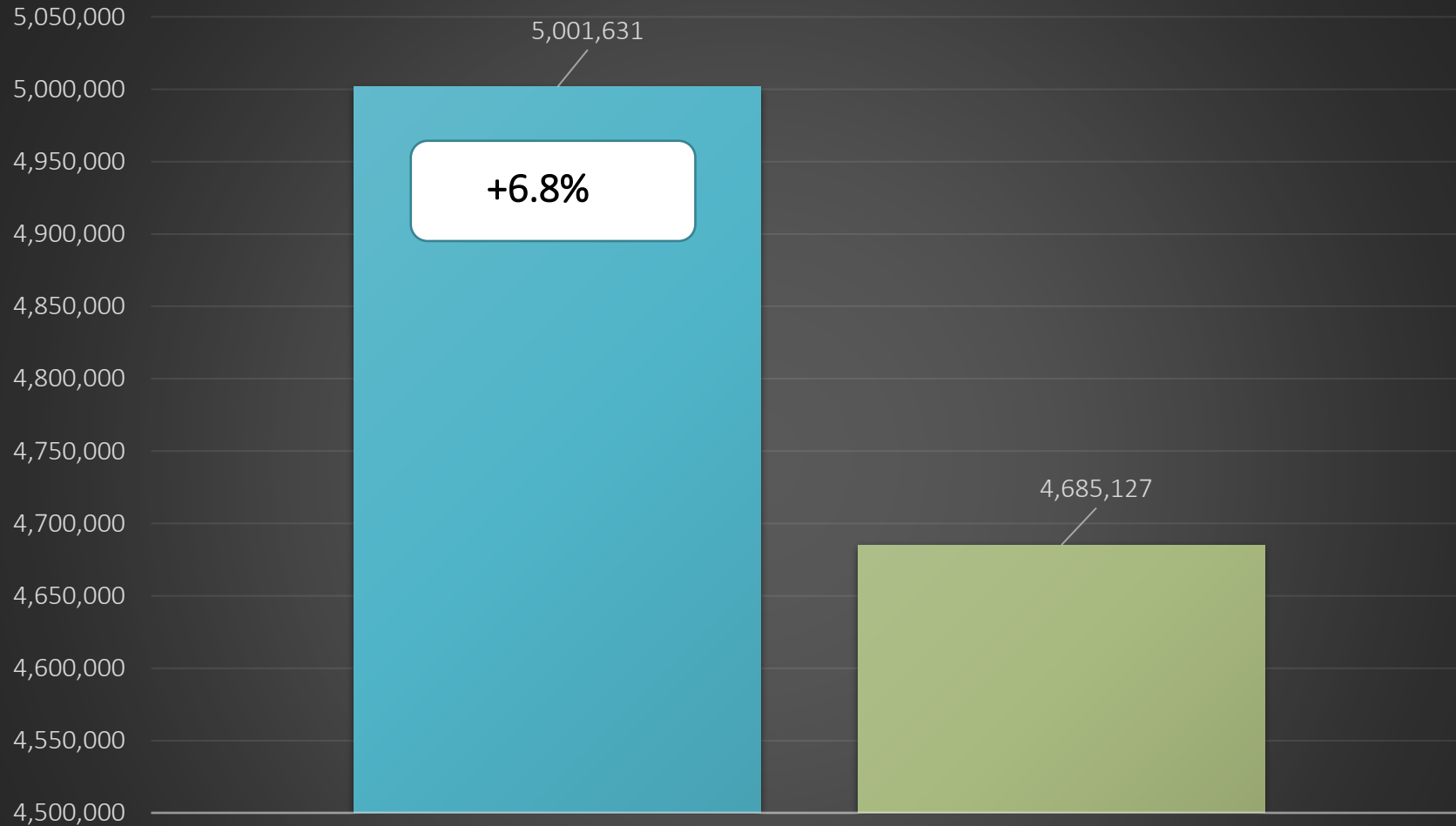




# Transmissions for NC - April 24 vs 23



# Transmissions for NC - YTD 2024



Transmissions MTD 2024– 1,348,093 / 2023 – 1,105,636= (+21.9%)

Transmissions YTD 2024– 5,001,631/ 2023 – 4,685,127= +6.8%

Loacte Requests  
■ 2024 ■ 2023



# COUNTY TICKET

2024 VS 2023

<b>Wayne</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
2023	53	9	1197	16	528	1803
2024	70	8	998	14	394	1484
+/- Var	32.1%	-11.1%	-16.6%	-12.5%	-25.4%	-17.7%
		Avg Locates per Day				74

# COUNTY TICKET

## YTD VS PREVIOUS YEAR

<b>Wayne</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
2023	208	41	4353	94	1774	6470
2024	364	41	4139	76	1472	6092
+/- Var	75.0%	0.0%	-4.9%	-19.1%	-17.0%	-5.8%
		Avg Locates per Day				74

# COUNTY TICKET DISTRIBUTION - APRIL

County/Place	04 Apr
<b>WAYNE</b>	<b>1484</b>
BROGDEN	5
DUDLEY	62
ELROY	3
EUREKA	3
FARO	1
FREMONT	55
<b>GOLDSBORO</b>	<b>892</b>
GRANTHAM	5
HOPEWELL	1
INDIAN SPRINGS	1
MAR MAC	4
<b>MOUNT OLIVE</b>	<b>91</b>
NAHUNTA	16
NEW HOPE	34

PARKSTOWN	1
<b>PIKEVILLE</b>	<b>205</b>
PINKNEY	7
PRICETOWN	7
ROSEWOOD	13
SAULSTON	30
SEVEN SPRINGS	32
SEYMOUR JOHNSON AFB	2
STONEY CREEK	3
WALNUT CREEK	9
WATSON CROSSROADS	2

# DAMAGES

**DIRT** Damage Information  
Reporting Tool



# April Damages

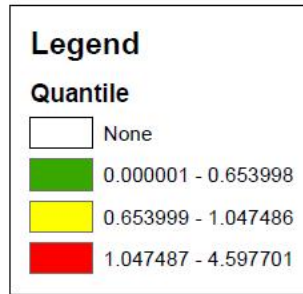
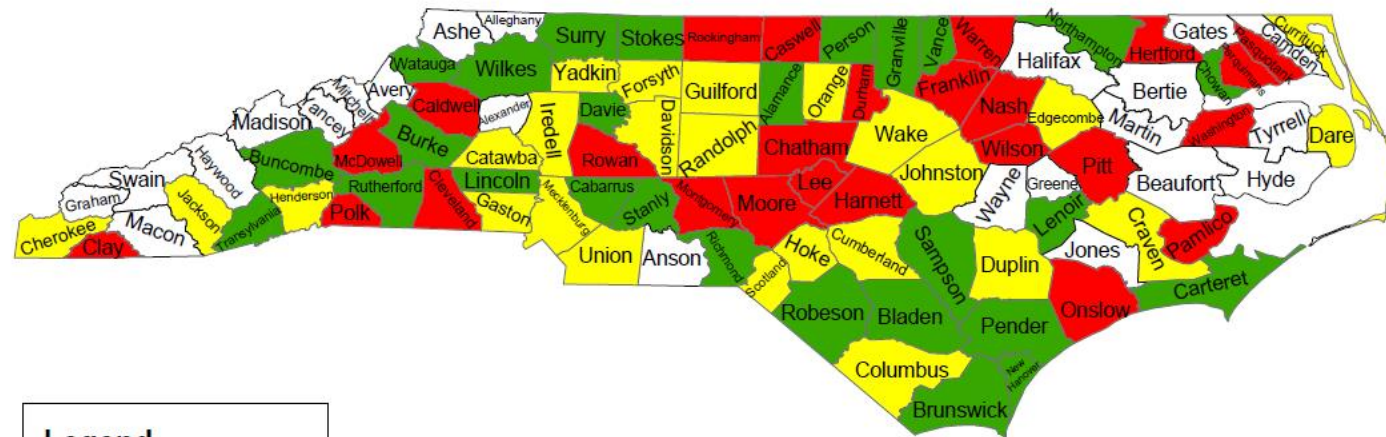
NC-Alamance	9
NC-Bladen	1
NC-Brunswick	18
NC-Buncombe	21
NC-Burke	2
NC-Cabarrus	16
NC-Caldwell	4
NC-Carteret	5
NC-Caswell	2
NC-Catawba	29
NC-Chatham	22
NC-Cherokee	1
NC-Chowan	2
NC-Clay	3
NC-Cleveland	30
NC-Columbus	6
NC-Craven	19
NC-Cumberland	45
NC-Currituck	3
NC-Dare	7
NC-Davidson	15
NC-Davie	4

NC-Duplin	5
NC-Durham	124
NC-Edgecombe	3
NC-Forsyth	33
NC-Franklin	10
NC-Gaston	27
NC-Granville	1
NC-Guilford	42
NC-Harnett	34
NC-Henderson	11
NC-Hertford	3
NC-Hoke	5
NC-Iredell	23
NC-Jackson	2
NC-Johnston	17
NC-Lee	14
NC-Lenoir	4
NC-Lincoln	5
NC-McDowell	3
NC-Mecklenburg	184
NC-Montgomery	2
NC-Moore	16
NC-Nash	25
NC-New Hanover	13
NC-Northampton	1

NC-Onslow	16
NC-Orange	22
NC-Pamlico	4
NC-Pasquotank	4
NC-Pender	7
NC-Perquimans	7
NC-Person	1
NC-Pitt	23
NC-Polk	4
NC-Randolph	9
NC-Richmond	1
NC-Robeson	7
NC-Rockingham	11
NC-Rowan	16
NC-Rutherford	2
NC-Scotland	2
NC-Stanly	2
NC-Stokes	1
NC-Surry	1
NC-Transylvania	1
NC-Union	42
NC-Vance	1
NC-Wake	208
NC-Warren	2

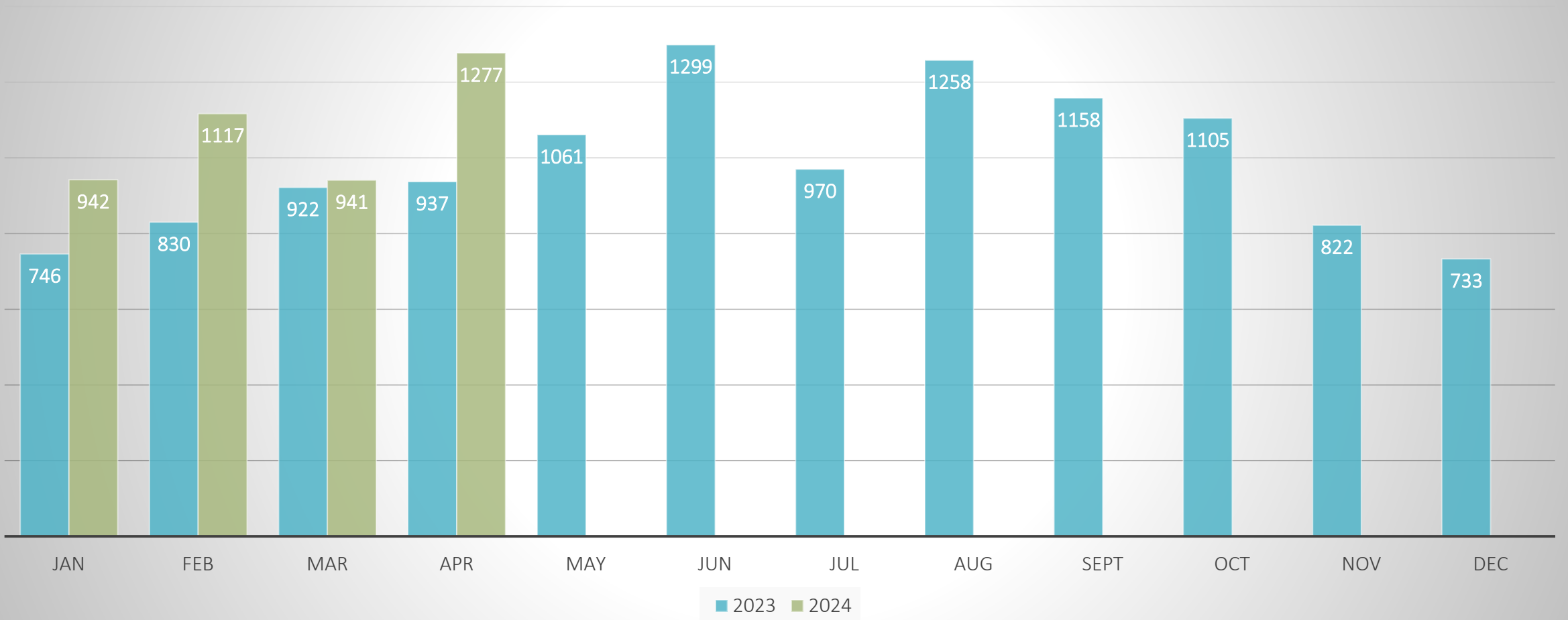
NC-Washington	1
NC-Watauga	1
NC-Wilkes	1
NC-Wilson	5
NC-Yadkin	3

**Grand Total 1,277**



**Damages Per 1,000 Transmissions**

## Damages in North Carolina 2024 vs 2023





# Top 10 Callers for Wayne

Rank	Name	Totals
1	MASTEC	200
2	COX EDWARDS COMPANY	108
3	KNIGHT BROADBAND, LLC	106
4	AT&T UTILITY OPERATIONS	95
5	ANSCO & ASSOCIATES, LLC	67
6	NCDOT	60
7	THE EROSION COMPANY	32
8	RIVER CITY	29
9	BARNHILL CONTRACTING CO	28
10	DUKE ENERGY	27



**The new Safe Digging Express trailer**

[nc811.org/digsafe-discovery/](https://nc811.org/digsafe-discovery/)





**NC 811.ORG** EDUCATION TEAM



Parrish  
Reddick  
Piedmont Liaison



Steven Moore  
Media Relations  
Specialist



Ann Rushing  
Education  
Manager



Tami Groves  
Southeast  
Liaison



Howard  
Corey  
Eastern Liaison



Tyler Ross  
Western Liaison



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[facebook.com/ncucc1](https://facebook.com/ncucc1)

## THANK YOU

A copy of this presentation is available at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's.

The video will be listed under the month and year the meeting took place.