





# AUGUST 11<sup>th</sup> 811 DAY



MONTHLY UPDATE  
AUGUST 2024

CUMBERLAND COUNTY UCC





## 811 Day

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August 11th or 8/11 Day serves as a natural reminder for NC residents to call 811 prior to any digging project to have underground utility lines marked.

Help us share this message by utilizing our 811 Day Awareness Toolkit.

<https://nc811.org/811-day/>





**AUGUST 11<sup>th</sup>**  
**811 DAY**



**August 8th, Washington DC**  
**Game starts at 4:05pm**  
**San Francisco Giants vs**  
**Washington Nationals**





**AUGUST 11th**

**Greensboro Grasshoppers Game  
8-11 Day!**

**1pm to 5pm**

**408 Bellemeade St, Greensboro, NC**

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# THURSDAY, AUGUST 15, 2024

Piedmont Natural Gas  
185 Enterprise Drive, Rockingham, NC 28379

The session is limited to **50** attendees.

## SCHEDULE

8:30AM – Check In  
9:00AM – Program Begins  
11:30AM – Lunch provided

## TOPICS

Overview & Properties of Natural Gas  
Do's and Don'ts of Working With Natural Gas  
Natural Gas Fire Pit Demonstration  
NC811 Five Steps to Safe Digging  
Lunch / General Discussion and Q&A



Hosted by





# CALENDAR

NC811 & NCUCC  
event calendars can  
be found on [nc811.org](https://nc811.org)  
or the nc811 app



# NC811 Data Insights

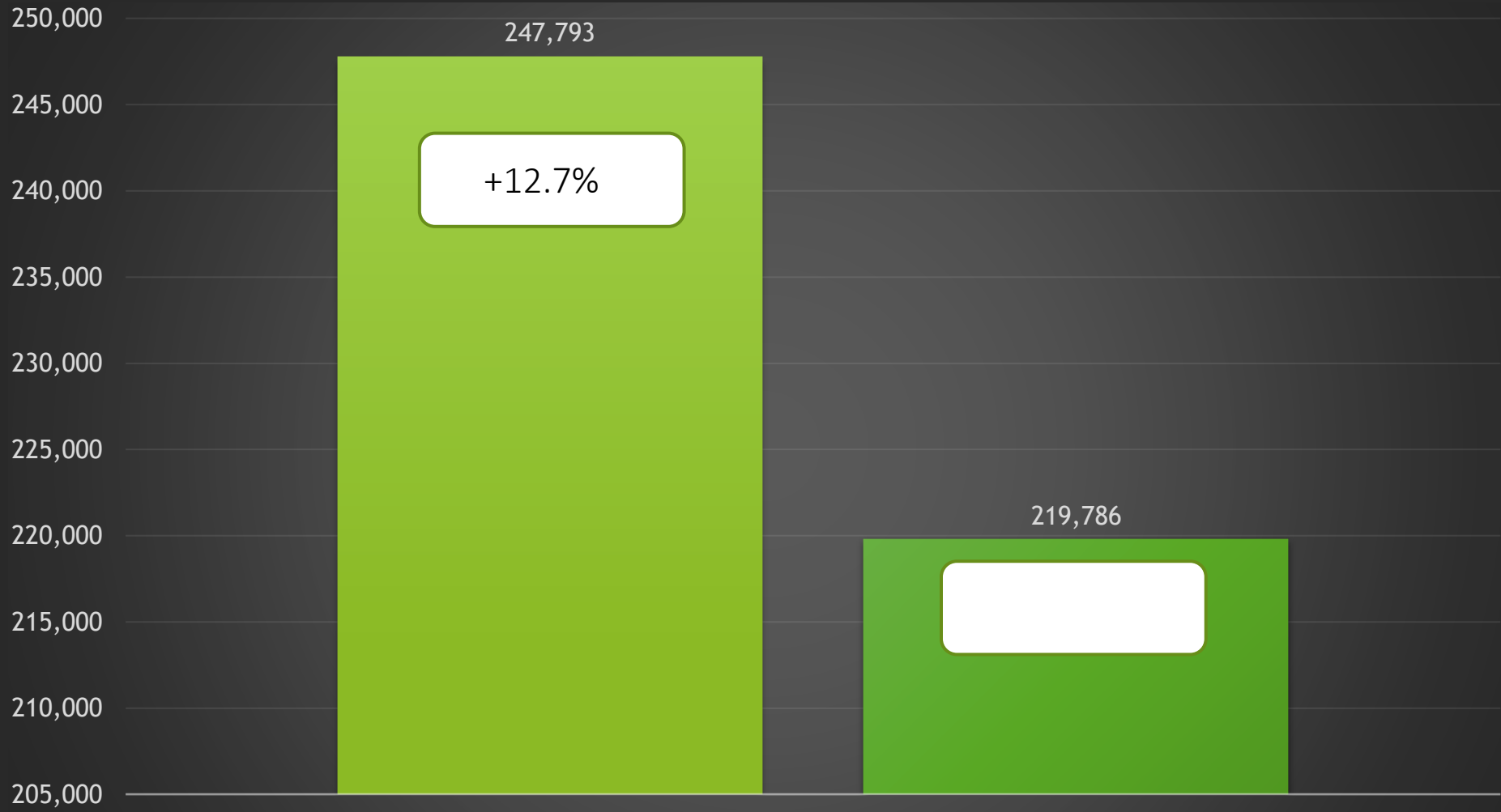
- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution







# Locate Requests for NC - July 2024 vs 2023



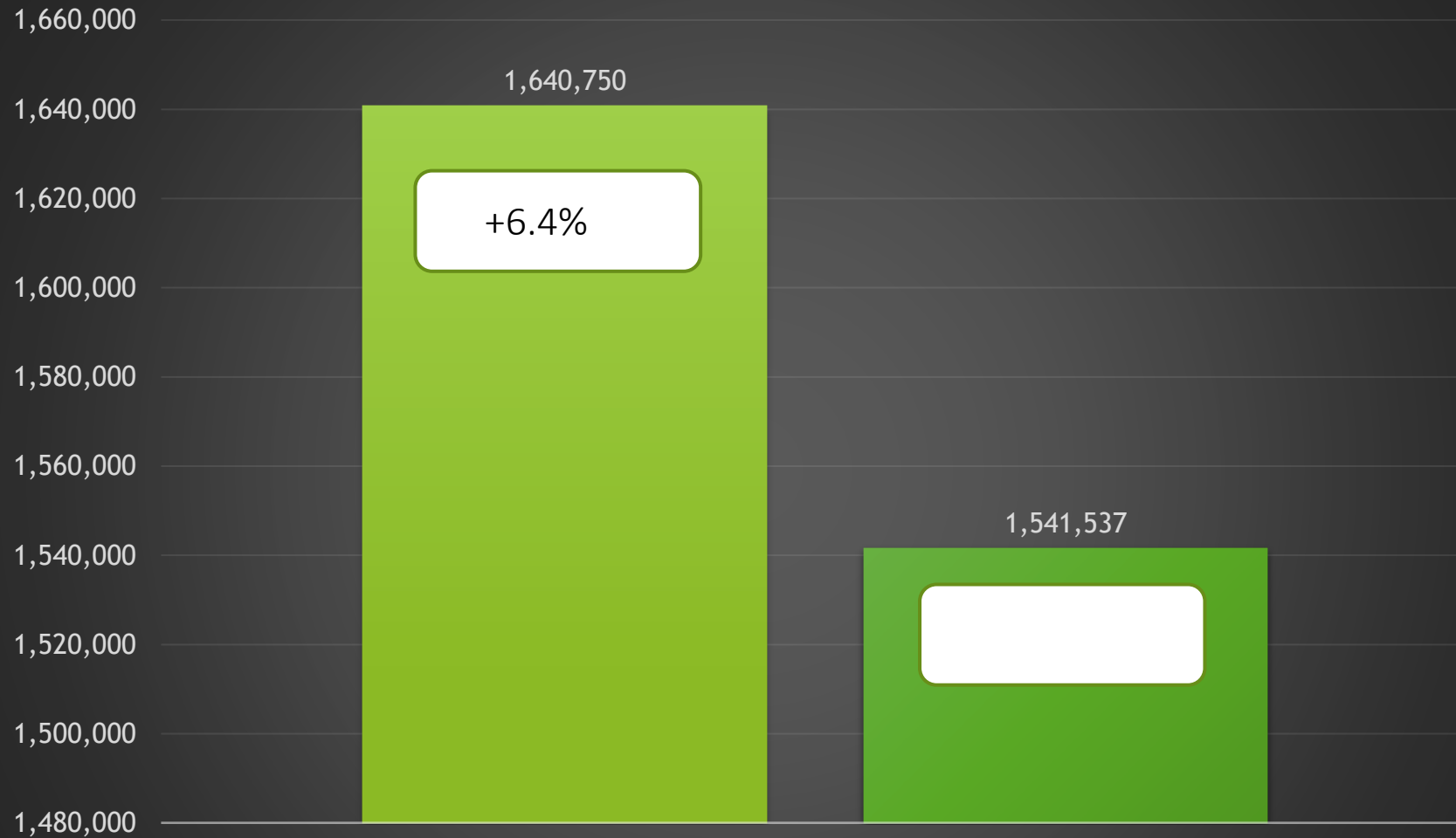
MTD July 2024 - 247,793 / 2023 - 219,786 = (12.7%)

YTD 2024 - 1,640,750 / 2023 - 1,541,537 = +6.4 %

Updates for July 2024 - (79,086) = 32% of volume / June 2024 = 31.3% (.7% Increase from the month before)

Locate Requests  
■ 2024 ■ 2023

# Locate Requests for NC - YTD

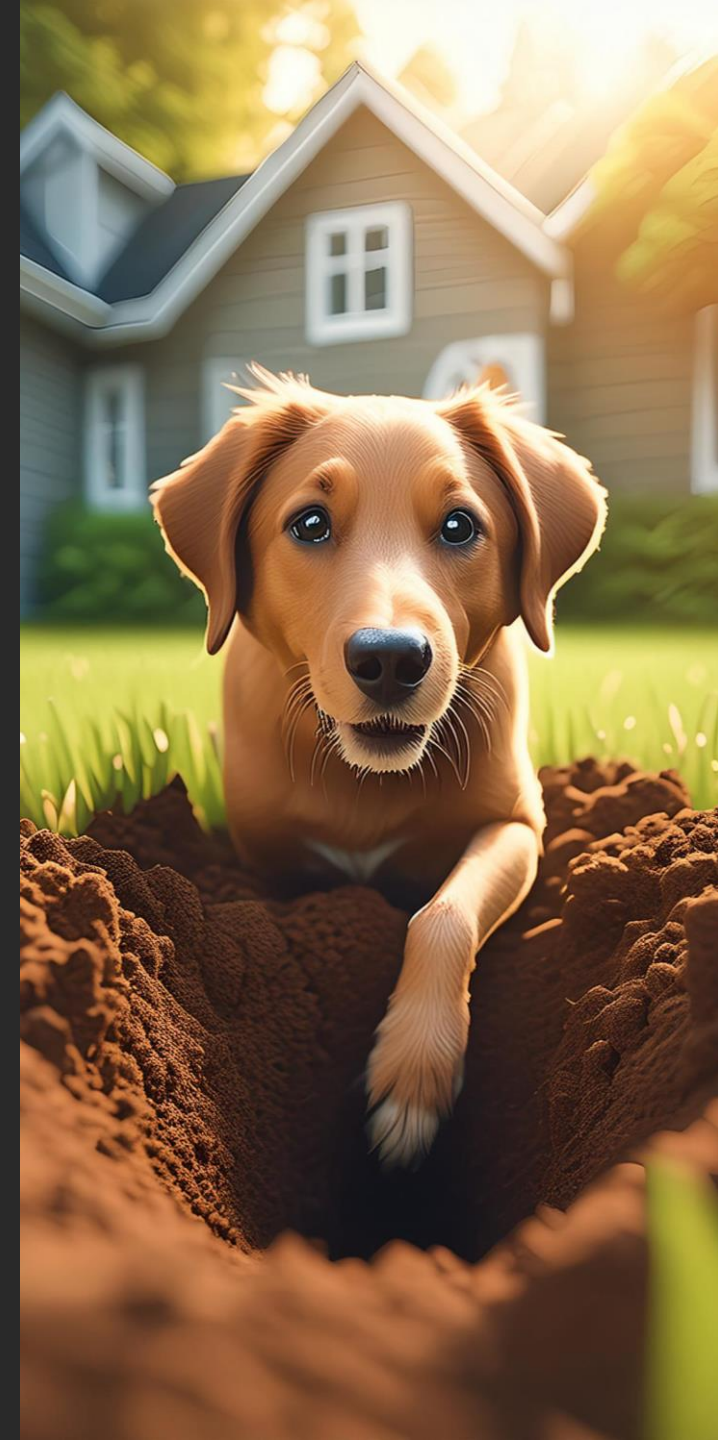


Locate Requests

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YTD 2024 - 1,640,750/ 2023 - 1,541,537 = +6.4 % ■ 2024 ■ 2023

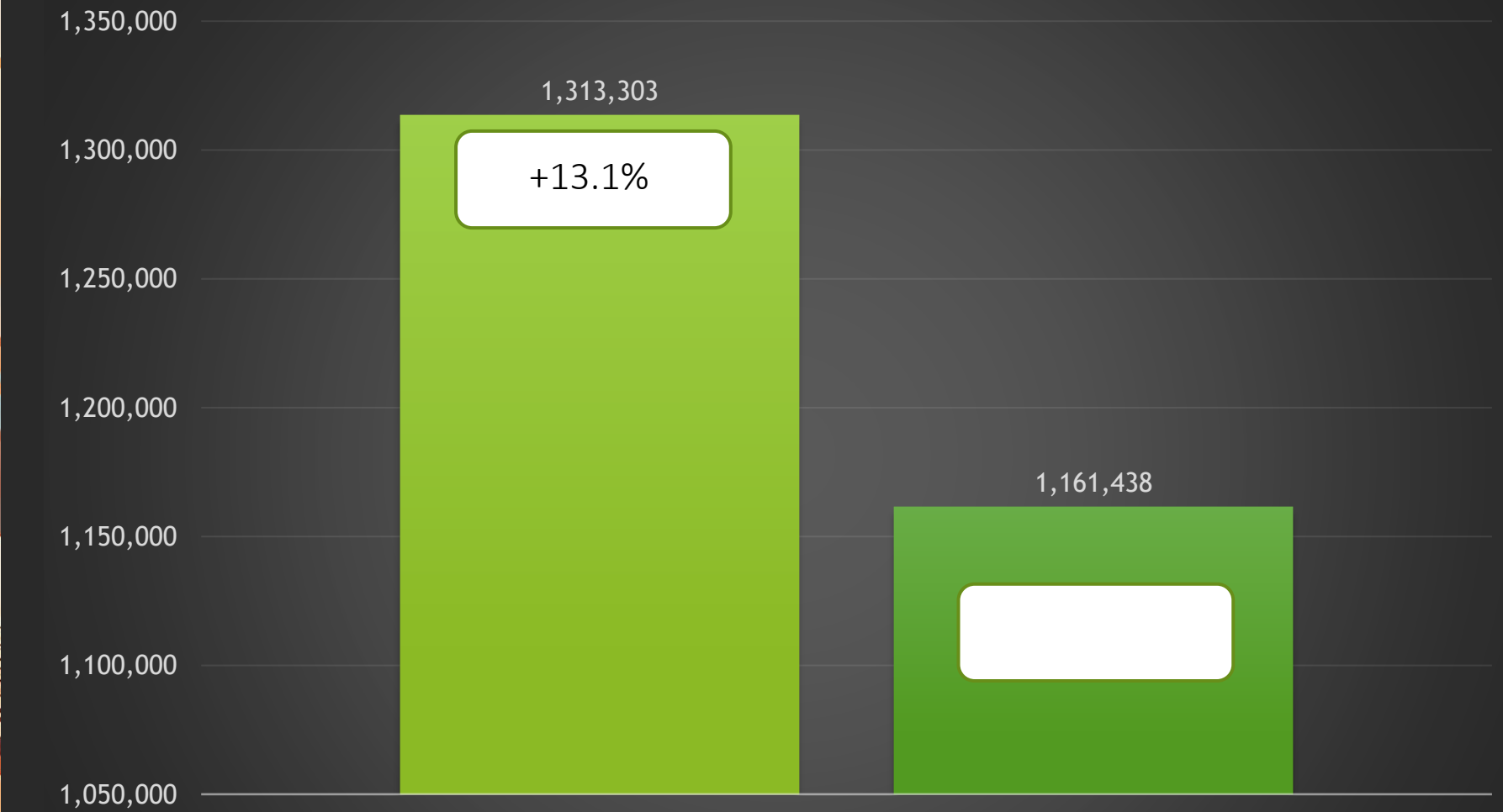
Updates for July 2024 - (79,086) = 32% of volume / June 2024 = 31.3% (.7% Increase from the month before)







# Transmissions for NC - July 24 vs 23



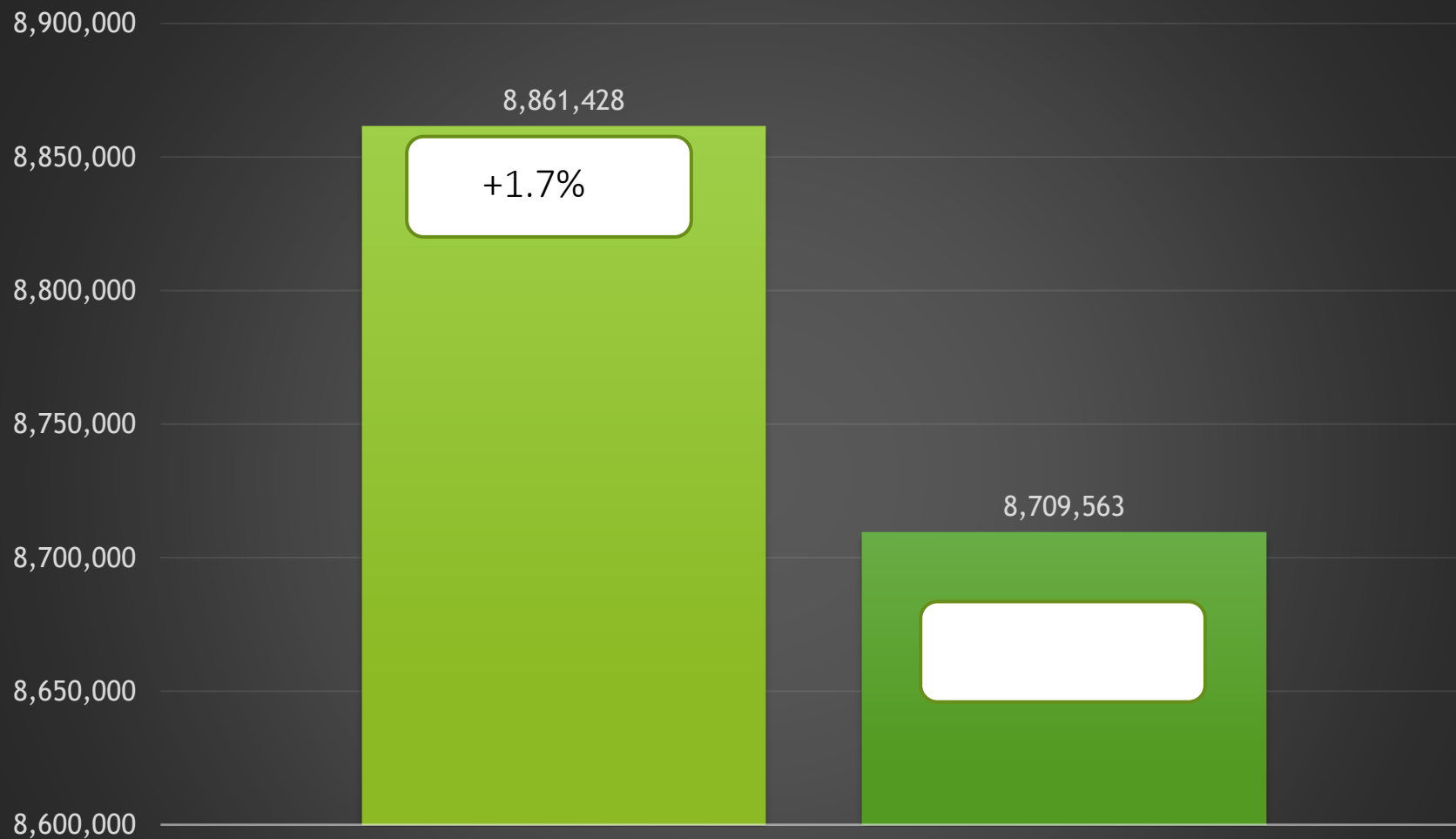
Transmissions MTD 2024- 1,313,303 / 2023 - 1,161,438= (+13.1%)

Transmissions YTD 2024- 8,861,428/ 2023 - 8,709,563= +1.7%

Locate Requests

■ 2024 ■ 2023

# Transmissions for NC - YTD 2024



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■ 2024 ■ 2023

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Transmissions YTD 2024- 8,861,428/ 2023 -

8,709,563= +1.7%





# County ticket Volume

2024 VS 2023

Cumberland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	124	66	3385	57	1455	5087
2024	582	42	3562	128	1457	5771
+/- Var	369.4%	-36.4%	5.2%	124.6%	0.1%	13.4%
		Avg Locates per Day				275

# County ticket Volume

## YTD VS PREVIOUS YEAR

Cumberland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	599	325	21917	328	9461	32630
2024	1765	383	28728	596	11030	42502
+/- Var	194.7%	17.8%	31.1%	81.7%	16.6%	30.3%
		Avg Locates per Day				291



# County ticket distribution - JULY

County/Place	07 Jul
<b>CUMBERLAND</b>	<b>5771</b>
ARDULUSA	2
BEARD	1
BEAVER CREEK	4
BETHANY CROSSROADS	1
CEDAR CREEK	9
CUMBERLAND	3
<b>EASTOVER</b>	<b>284</b>
<b>FALCON</b>	<b>115</b>
<b>FAYETTEVILLE</b>	<b>3672</b>
FORT BRAGG	7
<b>FORT LIBERTY</b>	<b>185</b>
<b>GODWIN</b>	<b>106</b>
GRAYS CREEK	43

HAYMOUNT	1
<b>HOPE MILLS</b>	<b>1079</b>
LINDEN	53
PETERS CREEK	5
SPRING LAKE	87
STEDMAN	39
VANDER	16
WADE	59

# DAMAGES

**DIRT** Damage Information  
Reporting Tool





# July Damages

NC-Alamance	13
NC-Alexander	3
NC-Anson	1
NC-Beaufort	4
NC-Bladen	2
NC-Brunswick	13
NC-Buncombe	18
NC-Burke	10
NC-Cabarrus	19
NC-Caldwell	6
NC-Carteret	4
NC-Caswell	4
NC-Catawba	21
NC-Chatham	11
NC-Cherokee	1
NC-Clay	1
NC-Cleveland	9
NC-Columbus	5
NC-Craven	9
<b>NC-Cumberland</b>	<b>41</b>
NC-Currituck	1
NC-Dare	1

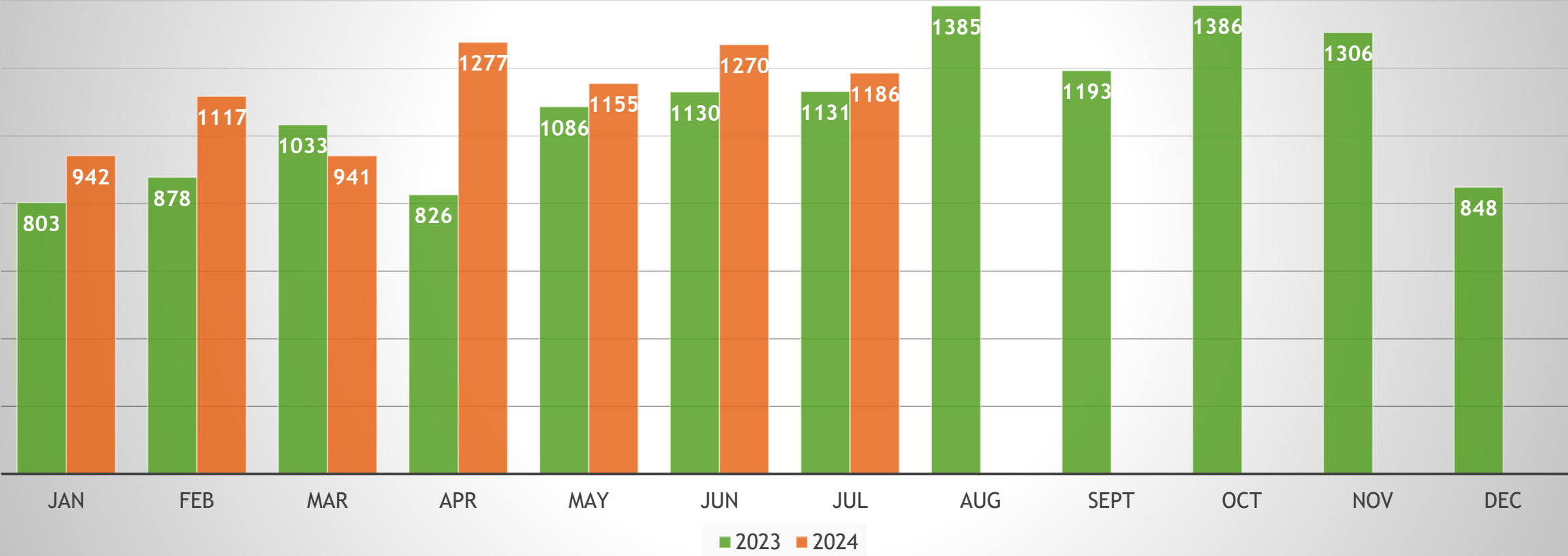
NC-Davidson	9
NC-Davie	7
NC-Duplin	3
NC-Durham	60
NC-Edgecombe	3
NC-Forsyth	55
NC-Franklin	9
NC-Gaston	36
NC-Gates	1
NC-Granville	2
NC-Greene	1
NC-Guilford	28
NC-Harnett	25
NC-Haywood	1
NC-Henderson	11
NC-Hoke	1
NC-Iredell	25
NC-Jackson	3
NC-Johnston	21
NC-Lee	26
NC-Lenoir	9
NC-Lincoln	8
NC-Macon	3
NC-McDowell	2
NC-Mecklenburg	175

NC-Montgomery	5
NC-Moore	33
NC-Nash	28
NC-New Hanover	14
NC-Northampton	1
NC-Onslow	12
NC-Orange	28
NC-Pamlico	5
NC-Pasquotank	2
NC-Pender	3
NC-Perquimans	3
NC-Person	1
NC-Pitt	8
NC-Polk	3
NC-Randolph	12
NC-Robeson	3
NC-Rockingham	16
NC-Rowan	6
NC-Rutherford	3
NC-Sampson	3
NC-Scotland	1
NC-Stanly	5
NC-Stokes	1
NC-Surry	1
NC-Swain	1

NC-Transylvania	2
NC-Union	53
NC-Vance	1
NC-Wake	200
NC-Warren	1
NC-Watauga	1
NC-Wayne	6
NC-Wilkes	1
NC-Wilson	2

**Grand Total 1,186**

# Damages in North Carolina 2024 vs 2023





# Top 15 Callers for - Cumberland

Rank	Name	Totals
1	W G UNDERGROUND, LLC	548
2	CINTERRA	358
3	JP PIPE INSTALLATION LLC	295
4	CANOS SERVICES, LLC	291
5	RG COMMUNICATIONS, INC	249
6	S T WOOTEN CORPORATION	186
7	DPW	178
8	CAPE FEAR UTILITIES, LLC	175
9	UTILITY NETWORK SOLUTIONS, LLC	169
10	A & L CABLE SERVICES, INC	167
11	SOLUTIONS UNDERGROUND, LLC	160
12	T A LOVING COMPANY	150
13	BRANCH CIVIL	106
14	FAYETTEVILLE PWC	100
15	S T WOOTEN CORPORATION	100



UNDERGROUND  
DAMAGE PREVENTION  
REVIEW BOARD

# UGDPRB OVERVIEW OF 7/10/2024 CASES

- 27 Cases on Agenda
- 17 – Issued Pipes Plus Training
- **\$25,000** issued in fines





## 2024 / 2025 State UCC Officers



**CHAIR**  
Lindsey Pontz



**CO-CHAIR**  
Shawn Kelly



**SECRETARY**  
Will Prescott



**TREASURER**  
Sandra Johnson



# NC 811.ORG Education team



**Parrish Reddick**  
Piedmont Liaison



**Steven Moore**  
Media Relations Specialist



**Ann Rushing**  
Education Manager



**Tami Groves**  
Southeast Liaison



**Howard Corey**  
Eastern Liaison



**Tyler Ross**  
Western Liaison



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## Welcome Rory Phipps: Our New Western Region Liaison at North Carolina 811!

We are thrilled to announce a new addition to the North Carolina 811 team, Rory Phipps, who joins us as the Western Region Liaison. Rory will be playing a crucial role in spreading the word about safe digging practices, attending local UCC meetings, and keeping our members informed about damages in their area and the number of tickets processed through our notification center.

Rory hails from Waynesville, a town he proudly calls home. His diverse background makes him a perfect fit for this role. Previously, Rory worked as a locate technician in Waynesville, where he honed his skills in detecting underground utilities. His experience doesn't stop there—he has also served as a firefighter, showcasing his dedication to safety and community service. Additionally, Rory holds a graphic design degree, which adds a creative edge to his skill set.

Starting with us on Tuesday, July 16th, Rory will be working closely with Tyler Ross, our current Western Liaison. Together, they will ensure that our community stays informed and safe.

Please join us in welcoming Rory to the North Carolina 811 family. We look forward to the positive impact he will make in our Western Region!





# THANK YOU!

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A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)

