

AUGUST 11th 811 DAY



MONTHLY UPDATE
AUGUST 2024

GUILFORD UCC





811 Day

August 11th or 8/11 Day serves as a natural reminder for NC residents to call 811 prior to any digging project to have underground utility lines marked.

Help us share this message by utilizing our 811 Day Awareness Toolkit.

<https://nc811.org/811-day/>



AUGUST 11th
811 DAY



August 8th, Washington DC
Game starts at 4:05pm
San Francisco Giants vs
Washington Nationals



AUGUST 11th

**Greensboro Grasshoppers Game
8-11 Day!**

1pm to 5pm

408 Bellemeade St, Greensboro, NC

CALENDAR

NC811 & NCUCC
event calendars can
be found on nc811.org
or the nc811 app



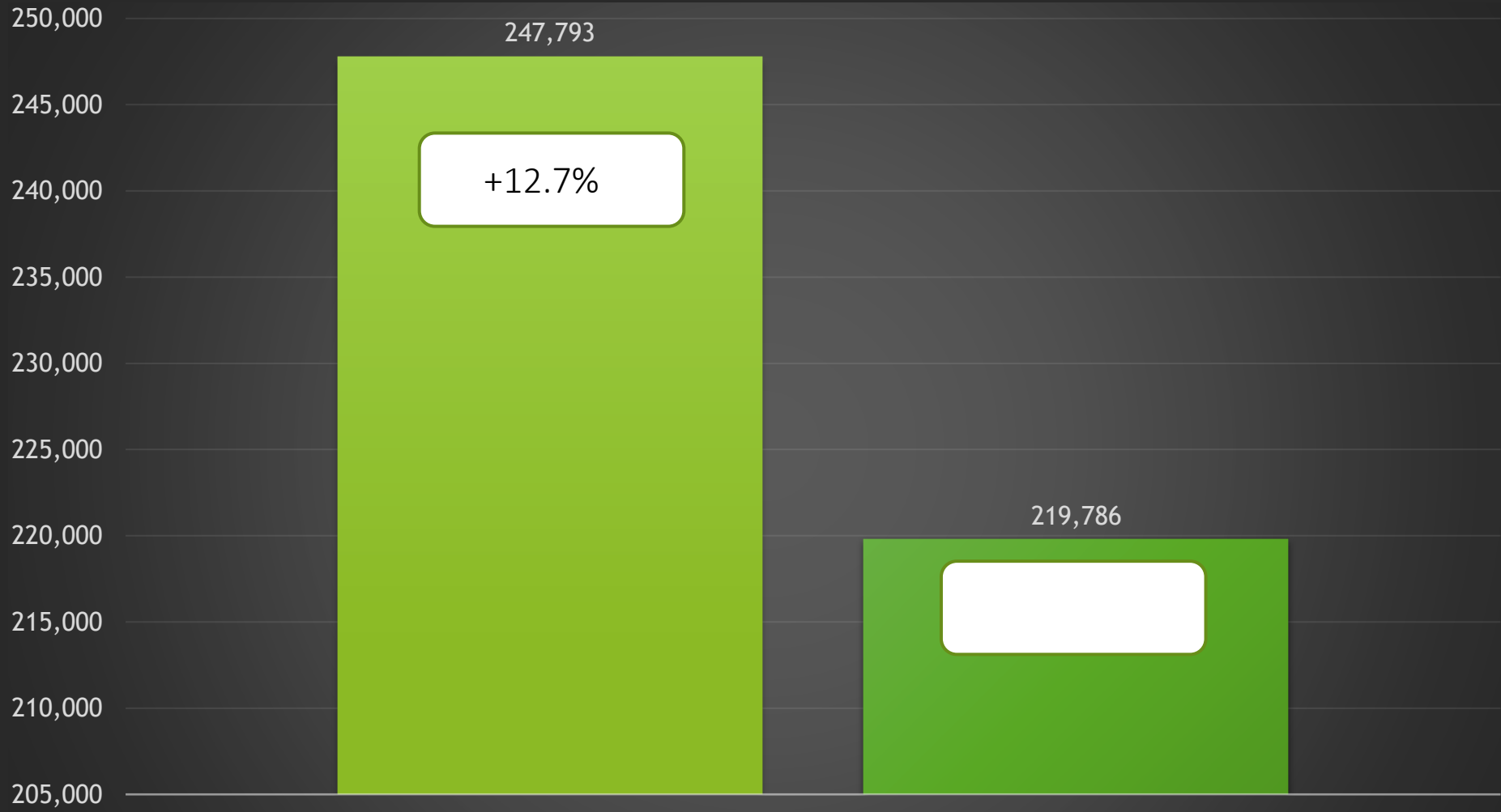
NC811 Data Insights

- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution





Locate Requests for NC - July 2024 vs 2023



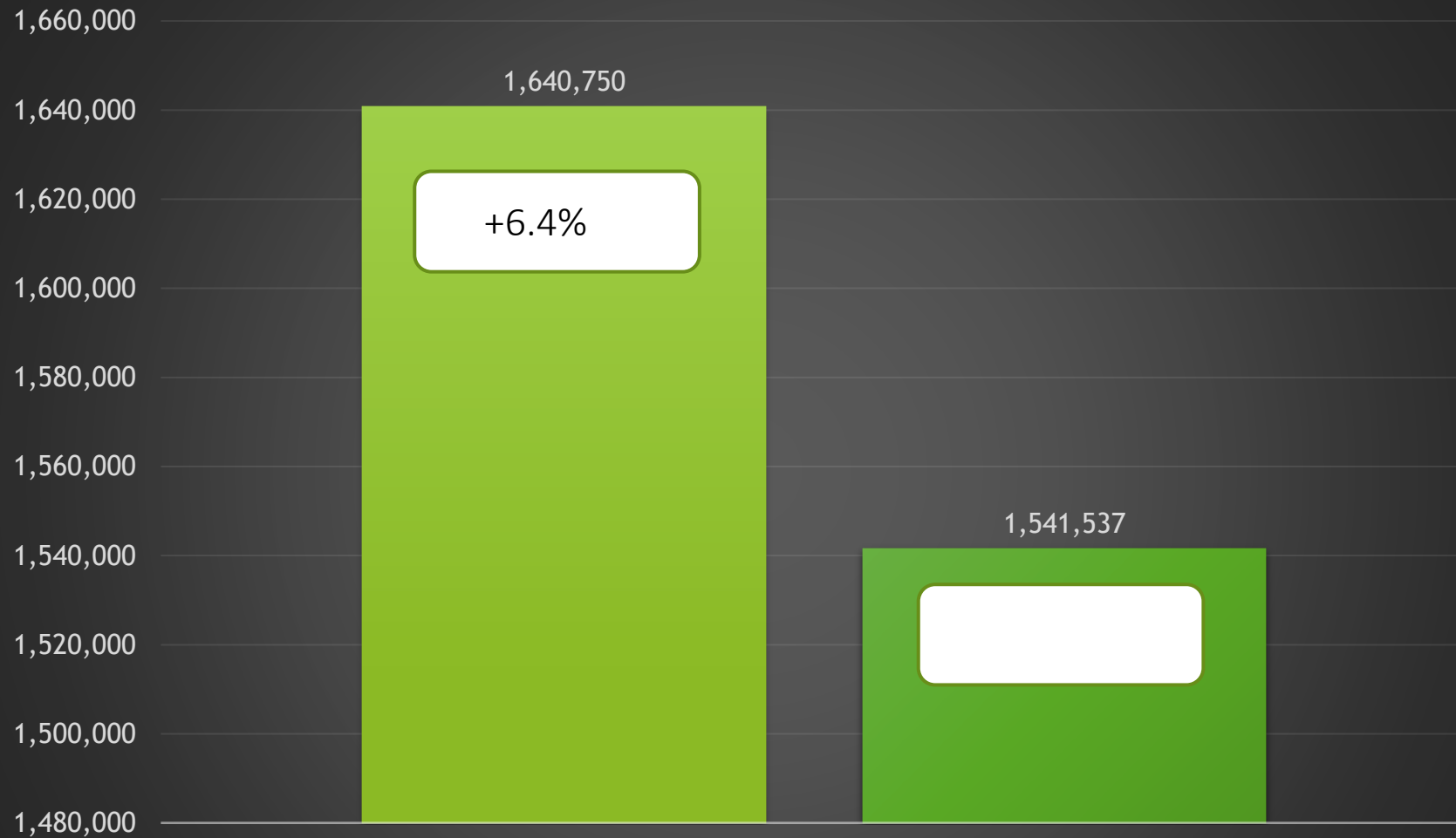
MTD July 2024 - 247,793 / 2023 - 219,786 = (12.7%)

YTD 2024 - 1,640,750 / 2023 - 1,541,537 = +6.4 %

Updates for July 2024 - (79,086) = 32% of volume / June 2024 = 31.3% (.7% Increase from the month before)

Locate Requests
■ 2024 ■ 2023

Locate Requests for NC - YTD



Locate Requests

MTD July 2024 - 247,793 / 2023 - 219,786=(12.7%)

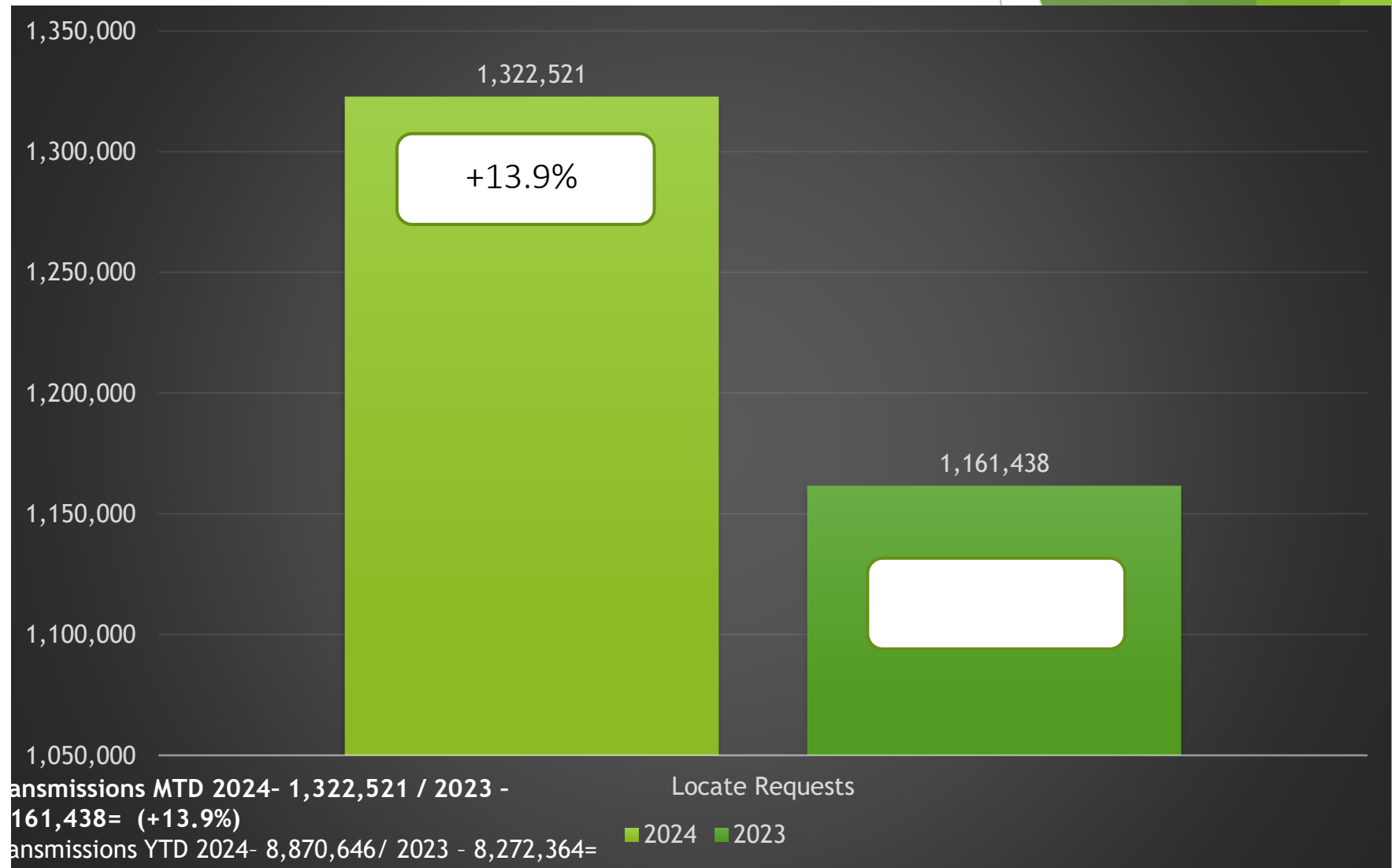
YTD 2024 - 1,640,750/ 2023 - 1,541,537 = +6.4 % ■ 2024 ■ 2023

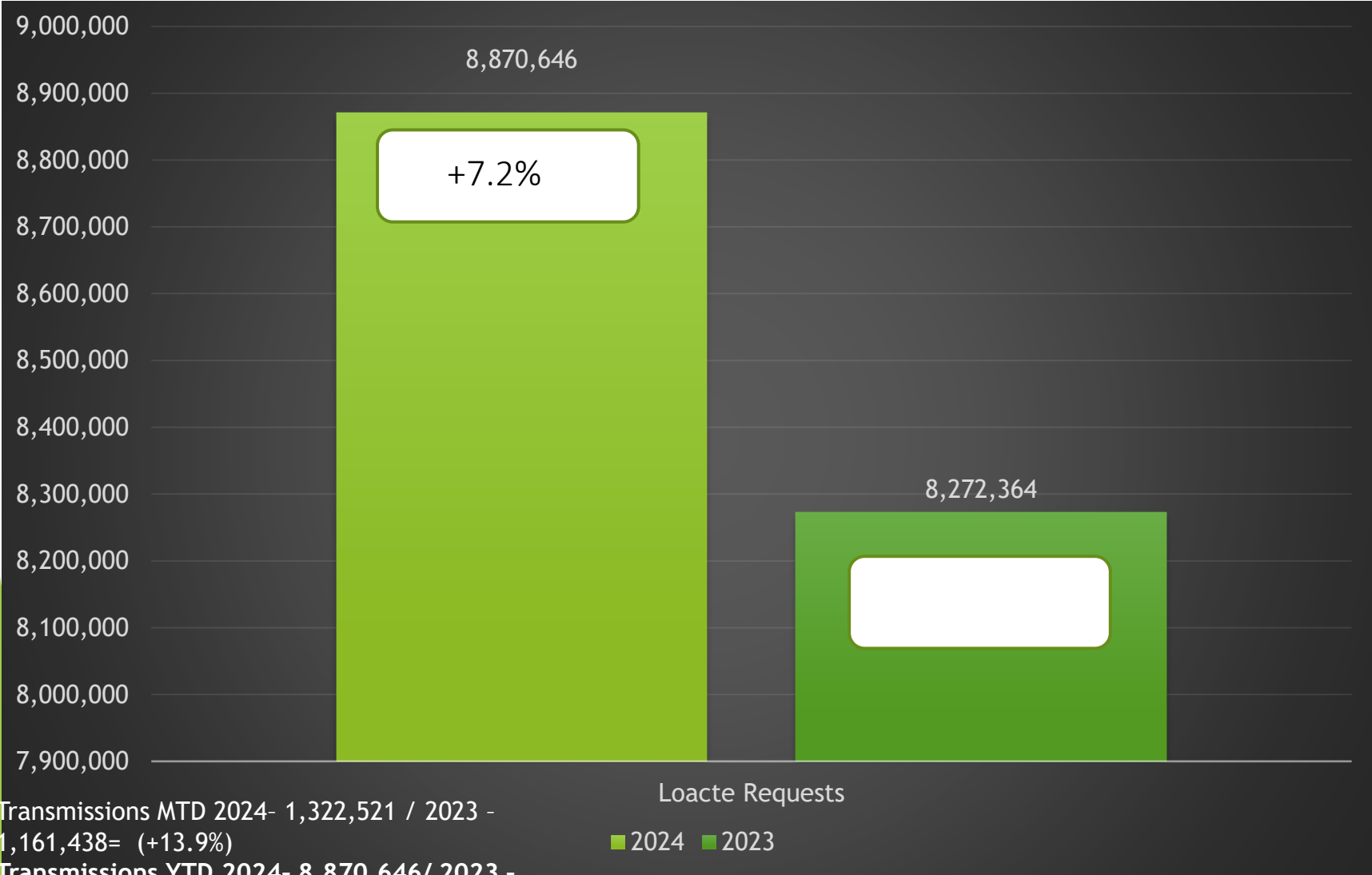
Updates for July 2024 - (79,086) = 32% of volume / June 2024 = 31.3% (.7% Increase from the month before)





24 vs 23





Transmissions MTD 2024- 1,322,521 / 2023 - 1,161,438= (+13.9%)
 Transmissions YTD 2024- 8,870,646 / 2023 - 8,272,364= (+7.2%)



County ticket Volume

2024 VS 2023

Guilford	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	338	81	5512	155	3048	9134
2024	317	108	5180	188	2414	8207
+/- Var	-6.2%	33.3%	-6.0%	21.3%	-20.8%	-10.1%
			Locates per Day			391

County ticket Volume

YTD VS PREVIOUS YEAR

Guilford	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	2458	694	39544	1100	22853	66649
2024	2143	652	35092	977	18049	56913
+/- Var	-12.8%	-6.1%	-11.3%	-11.2%	-21.0%	-14.6%
			Avg Locates per Day			390

County ticket distribution - JULY

GUILFORD	8207
BROWNS SUMMIT	155
BURLINGTON	67
CLIMAX	18
COLFAX	86
DEEP RIVER	24
GIBSONVILLE	115
GREENSBORO	4848
GUILFORD	18
HIGH POINT	1132
JAMESTOWN	178
JULIAN	77
KERNERSVILLE	94
KIMESVILLE	20
MCLEANSVILLE	217
OAK RIDGE	170
PLEASANT GARDEN	60
STOKESDALE	137
SUMMERFIELD	276
WHITSETT	488

Top 10 Callers for -

Guilford	Name	Totals
1	SOUTHEAST CONNECTIONS, LLC	574
2	UTILITY LINES CONSTRUCTION SERVICES, INC	537
3	AT&T UTILITY OPERATIONS	457
4	J & J UNDERGROUND UTILITIES LLC	331
5	R H UNDERGROUND, LLC	244
6	NATIONAL ONDEMAND	240
7	PIKE ELECTRIC	206
8	ITG	146
9	DUKE ENERGY	143
10	STEWART ENGINEERING, INC	137

DAMAGES

DIRT Damage Information
Reporting Tool



July Damages

NC-Alamance	13
NC-Alexander	3
NC-Anson	1
NC-Beaufort	4
NC-Bladen	2
NC-Brunswick	13
NC-Buncombe	18
NC-Burke	10
NC-Cabarrus	19
NC-Caldwell	6
NC-Carteret	4
NC-Caswell	4
NC-Catawba	21
NC-Chatham	11
NC-Cherokee	1
NC-Clay	1
NC-Cleveland	9
NC-Columbus	5
NC-Craven	9
NC-Cumberland	41
NC-Currituck	1
NC-Dare	1

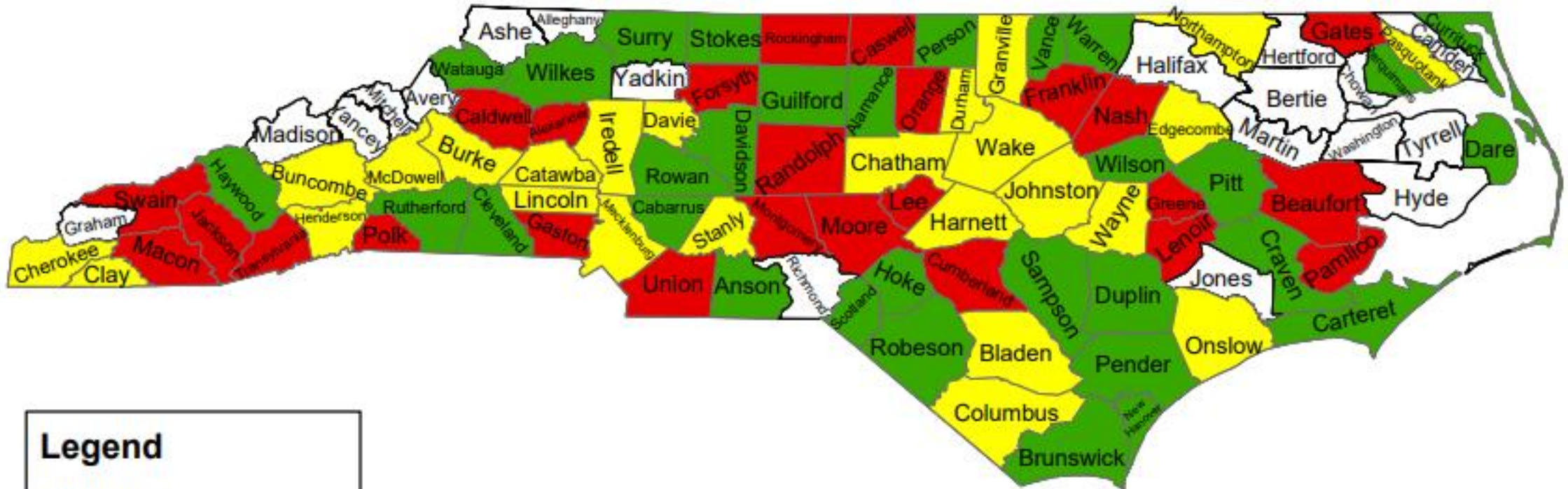
NC-Davidson	9
NC-Davie	7
NC-Duplin	3
NC-Durham	60
NC-Edgecombe	3
NC-Forsyth	55
NC-Franklin	9
NC-Gaston	36
NC-Gates	1
NC-Granville	2
NC-Greene	1
NC-Guilford	28
NC-Harnett	25
NC-Haywood	1
NC-Henderson	11
NC-Hoke	1
NC-Iredell	25
NC-Jackson	3
NC-Johnston	21
NC-Lee	26
NC-Lenoir	9
NC-Lincoln	8
NC-Macon	3
NC-McDowell	2
NC-Mecklenburg	175

NC-Montgomery	5
NC-Moore	33
NC-Nash	28
NC-New Hanover	14
NC-Northampton	1
NC-Onslow	12
NC-Orange	28
NC-Pamlico	5
NC-Pasquotank	2
NC-Pender	3
NC-Perquimans	3
NC-Person	1
NC-Pitt	8
NC-Polk	3
NC-Randolph	12
NC-Robeson	3
NC-Rockingham	16
NC-Rowan	6
NC-Rutherford	3
NC-Sampson	3
NC-Scotland	1
NC-Stanly	5
NC-Stokes	1
NC-Surry	1
NC-Swain	1

NC-Transylvania	2
NC-Union	53
NC-Vance	1
NC-Wake	200
NC-Warren	1
NC-Watauga	1
NC-Wayne	6
NC-Wilkes	1
NC-Wilson	2

Grand Total 1,186

Damages Per 1,000 Transmissions

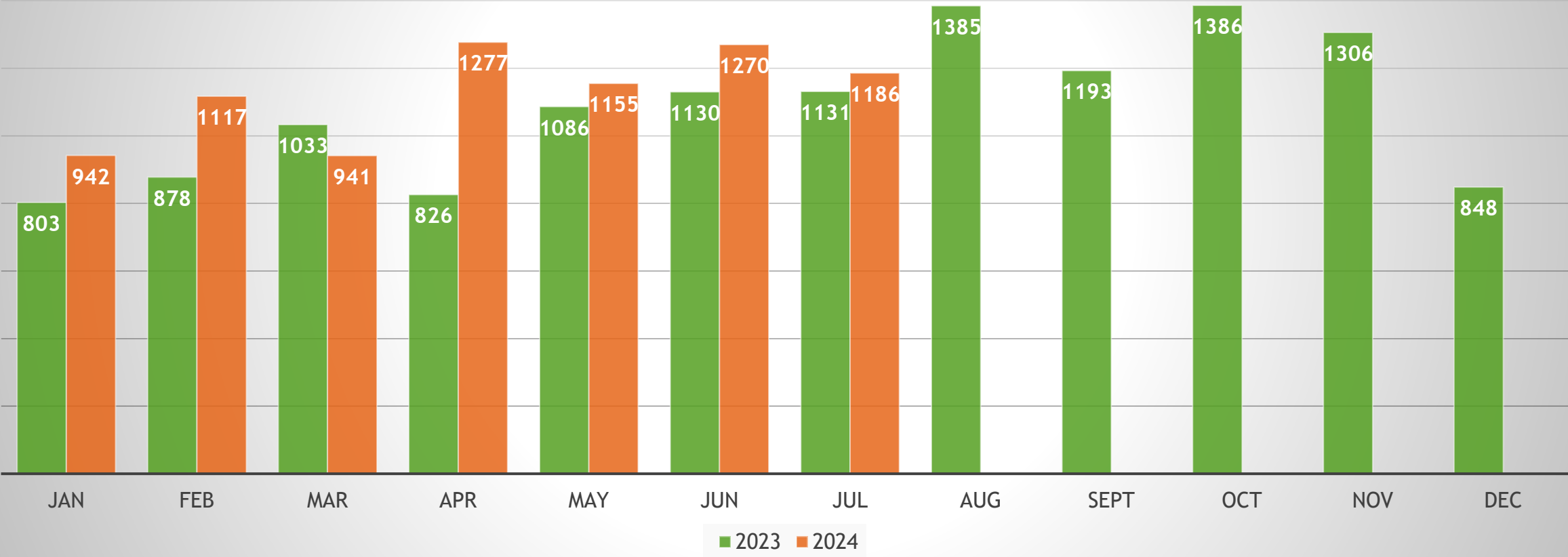


Legend

Quantile

None
0.000001 - 0.685166
0.685167 - 1.048768
1.048769 - 3.048780

Damages in North Carolina 2024 vs 2023





UNDERGROUND
DAMAGE PREVENTION
REVIEW BOARD

UGDPRB OVERVIEW OF 7/10/2024 CASES

- 27 Cases on Agenda
- 17 – Issued Pipes Plus Training
- **\$25,000** issued in fines



2024 / 2025 State UCC Officers



CHAIR
Lindsey Pontz



CO-CHAIR
Shawn Kelly



SECRETARY
Will Prescott



TREASURER
Sandra Johnson



NC 811.ORG Education team



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations Specialist



Ann Rushing
Education Manager



Tami Groves
Southeast Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison

Welcome Rory Phipps: Our New Western Region Liaison at North Carolina 811!

We are thrilled to announce a new addition to the North Carolina 811 team, Rory Phipps, who joins us as the Western Region Liaison. Rory will be playing a crucial role in spreading the word about safe digging practices, attending local UCC meetings, and keeping our members informed about damages in their area and the number of tickets processed through our notification center.

Rory hails from Waynesville, a town he proudly calls home. His diverse background makes him a perfect fit for this role. Previously, Rory worked as a locate technician in Waynesville, where he honed his skills in detecting underground utilities. His experience doesn't stop there—he has also served as a firefighter, showcasing his dedication to safety and community service. Additionally, Rory holds a graphic design degree, which adds a creative edge to his skill set.

Starting with us on Tuesday, July 16th, Rory will be working closely with Tyler Ross, our current Western Liaison. Together, they will ensure that our community stays informed and safe.

Please join us in welcoming Rory to the North Carolina 811 family. We look forward to the positive impact he will make in our Western Region!





THANK YOU!

A copy of this presentation is available at
www.ncucc.org



