

# AUGUST 11<sup>th</sup> 811 DAY



MONTHLY UPDATE AUGUST 2024

BLUE RIDGE UCC

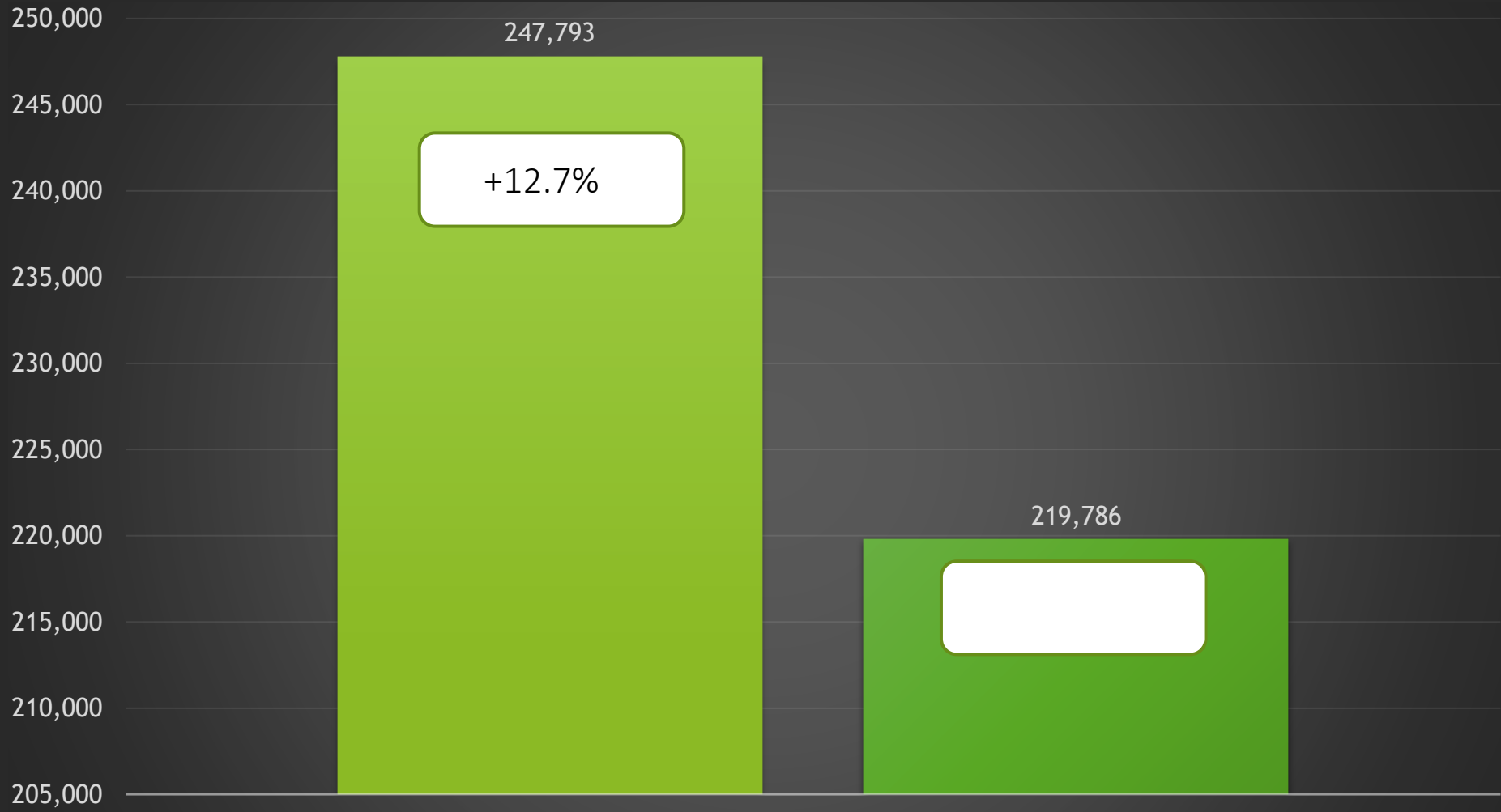


811 Day





# Locate Requests for NC - July 2024 vs 2023



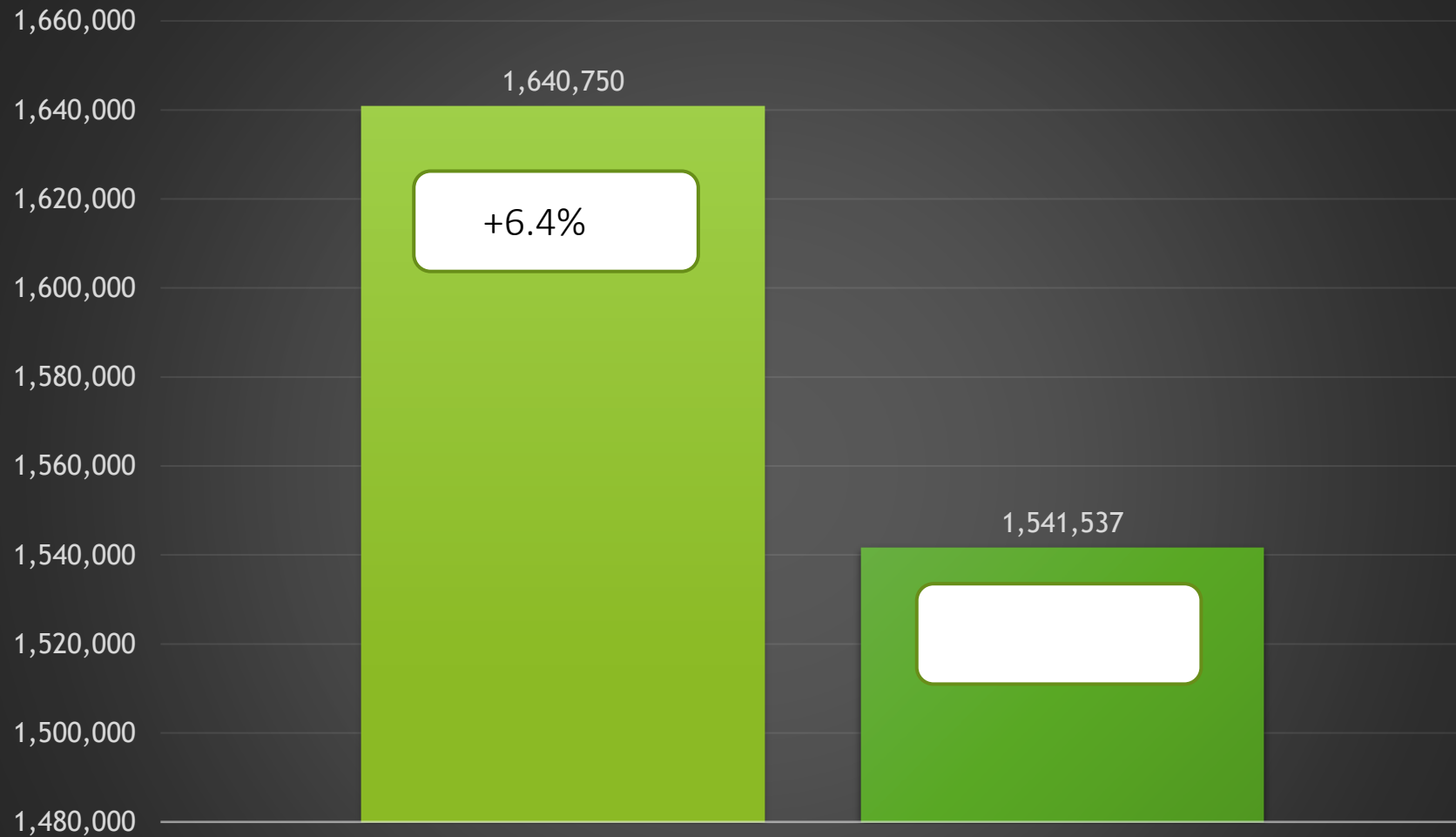
MTD July 2024 - 247,793 / 2023 - 219,786 = (12.7%)

YTD 2024 - 1,640,750 / 2023 - 1,541,537 = +6.4 %

Updates for July 2024 - (79,086) = 32% of volume / June 2024 = 31.3% (.7% Increase from the month before)

Locate Requests  
■ 2024 ■ 2023

# Locate Requests for NC - YTD



Locate Requests

MTD July 2024 - 247,793 / 2023 - 219,786=(12.7%)

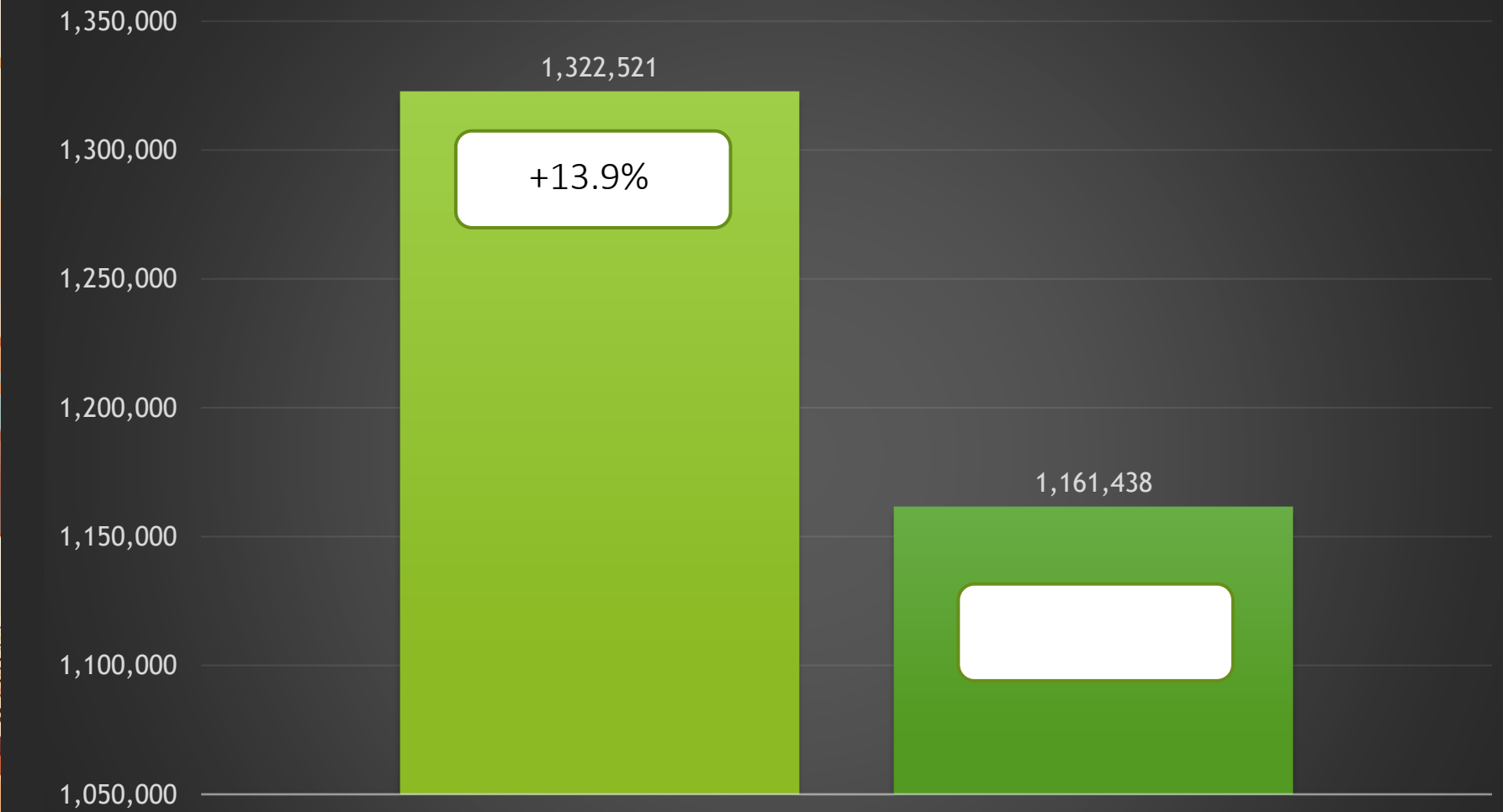
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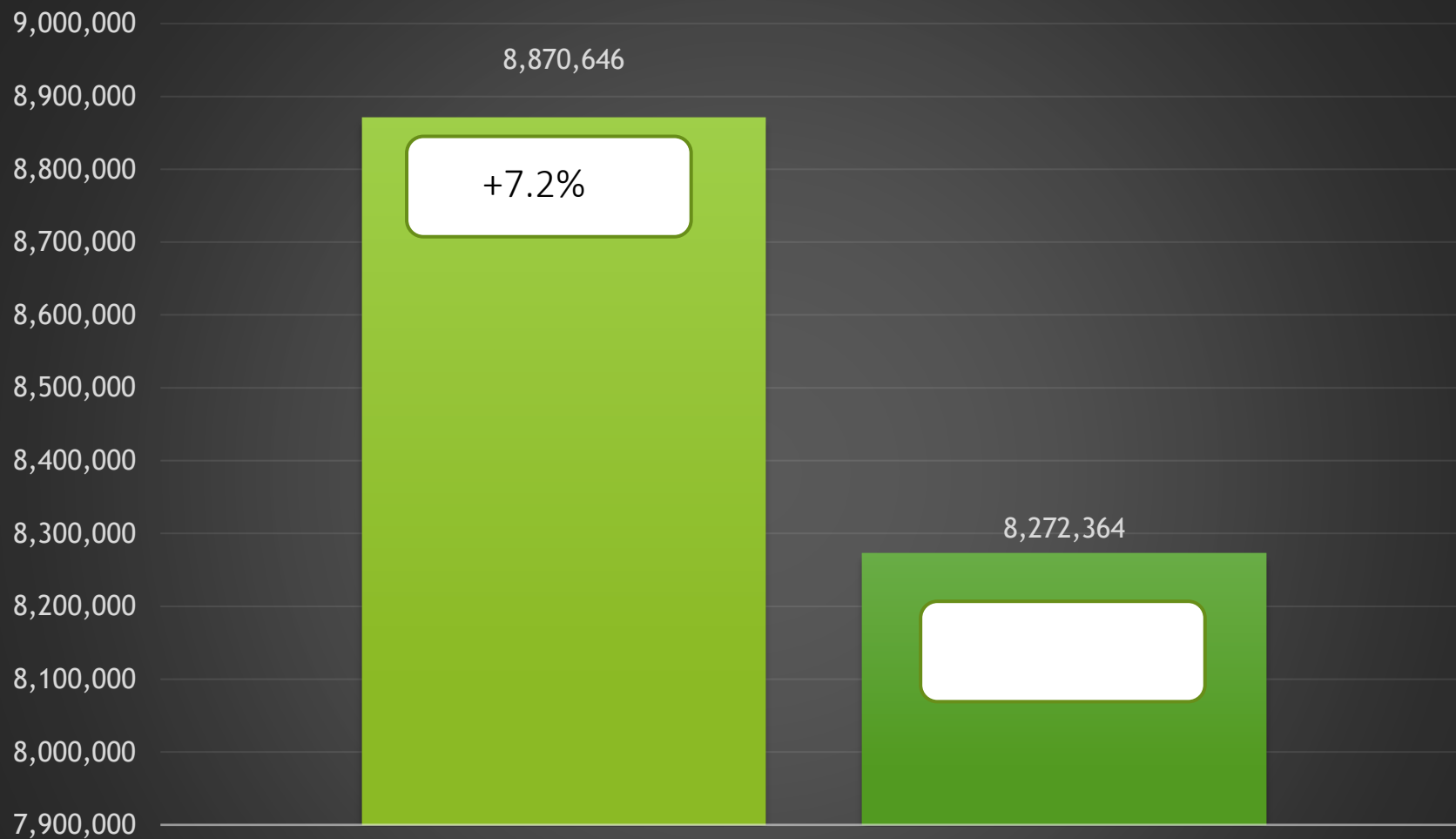
# Transmissions for NC - July 24 vs 23



Transmissions MTD 2024- 1,322,521 / 2023 - 1,161,438= (+13.9%)

Transmissions YTD 2024- 8,870,646 / 2023 - 8,272,364= +7.2%

# Transmissions for NC - YTD 2024



Loacte Requests

■ 2024 ■ 2023

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1,161,438= (+13.9%)

Transmissions YTD 2024- 8,870,646/ 2023 -

8,272,364= +7.2%



# County ticket Volume

## 2024 VS 2023

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	11	8	407	16	69	511
2024	41	10	426	20	84	581
	272.7%	25.0%	4.7%	25.0%	21.7%	13.7%
				Locates per day		28

# County ticket Volume

2024 VS 2023

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
<b>2023</b>	149	28	<b>2372</b>	68	830	<b>3447</b>
<b>2024</b>	440	44	<b>2695</b>	226	1784	<b>5189</b>
	195.3%	57.1%	<b>13.6%</b>	232.4%	114.9%	<b>50.5%</b>
				Locates per day		247

# County ticket Volume

## 2024 VS 2023

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	65	15	1216	42	431	1769
2024	100	7	1230	25	554	1916
	53.8%	-53.3%	1.2%	-40.5%	28.5%	8.3%
				Locates per day		91



# County ticket Volume

## YTD VS PREVIOUS YEAR

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	150	37	2327	80	568	3162
2024	287	33	2557	158	706	3741
	91.3%	-10.8%	9.9%	97.5%	24.3%	18.3%

# County ticket Volume

## YTD VS PREVIOUS YEAR

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	1051	199	15195	395	5735	22575
2024	2336	583	19277	776	12520	35492
+/- Var	122.3%	193.0%	26.9%	96.5%	118.3%	57.2%

# County ticket Volume

## YTD VS PREVIOUS YEAR

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	697	68	8765	298	3058	12886
2024	739	136	8876	190	4060	14001
	6.0%	100.0%	1.3%	-36.2%	32.8%	8.7%

# County ticket distribution - JULY

<b>ALEXANDER</b>	<b>581</b>
BETHLEHEM	92
ELLENDALE	4
HIDDENITE	117
STONY POINT	55
<b>TAYLORSVILLE</b>	<b>313</b>

# County ticket distribution - JULY

<b>CATAWBA</b>	<b>5189</b>
BLACKBURN	59
BROOKFORD	13
CATAWBA	202
CLAREMONT	149
CONOVER	440
<b>HICKORY</b>	<b>2183</b>
LAKE NORMAN	75
LONG VIEW	21
MAIDEN	504
MOUNTAIN VIEW	19
NEWTON	621
SAINT STEPHENS	10
SHERRILLS FORD	813
TERRELL	63

# County ticket distribution - JULY

<b>LINCOLN</b>	<b>1916</b>
CROUSE	51
<b>DENVER</b>	<b>923</b>
HOWARDS CREEK MILL	36
IRON STATION	77
LINCOLNTON	545
LOWESVILLE	137
MAIDEN	28
VALE	69
WESTPORT	32

# DAMAGES

**DIRT** Damage Information  
Reporting Tool



# July Damages

**Grand Total 1,186**

NC-Alamance	13
NC-Alexander	3
NC-Anson	1
NC-Beaufort	4
NC-Bladen	2
NC-Brunswick	13
NC-Buncombe	18
NC-Burke	10
NC-Cabarrus	19
NC-Caldwell	6
NC-Carteret	4
NC-Caswell	4
NC-Catawba	21
NC-Chatham	11
NC-Cherokee	1
NC-Clay	1
NC-Cleveland	9
NC-Columbus	5
NC-Craven	9
NC-Cumberland	41
NC-Currituck	1
NC-Dare	1

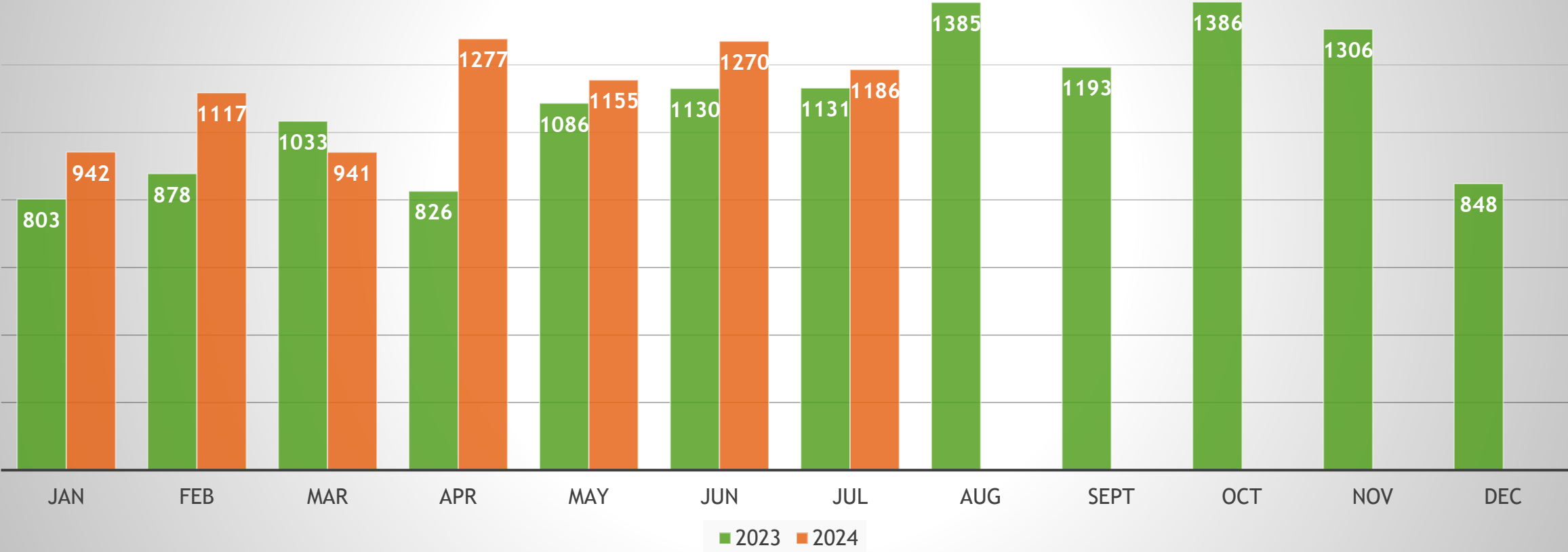
NC-Davidson	9
NC-Davie	7
NC-Duplin	3
NC-Durham	60
NC-Edgecombe	3
NC-Forsyth	55
NC-Franklin	9
NC-Gaston	36
NC-Gates	1
NC-Granville	2
NC-Greene	1
NC-Guilford	28
NC-Harnett	25
NC-Haywood	1
NC-Henderson	11
NC-Hoke	1
NC-Iredell	25
NC-Jackson	3
NC-Johnston	21
NC-Lee	26
NC-Lenoir	9
NC-Lincoln	8
NC-Macon	3
NC-McDowell	2
NC-Mecklenburg	175

NC-Montgomery	5
NC-Moore	33
NC-Nash	28
NC-New Hanover	14
NC-Northampton	1
NC-Onslow	12
NC-Orange	28
NC-Pamlico	5
NC-Pasquotank	2
NC-Pender	3
NC-Perquimans	3
NC-Person	1
NC-Pitt	8
NC-Polk	3
NC-Randolph	12
NC-Robeson	3
NC-Rockingham	16
NC-Rowan	6
NC-Rutherford	3
NC-Sampson	3
NC-Scotland	1
NC-Stanly	5
NC-Stokes	1
NC-Surry	1
NC-Swain	1

NC-Transylvania	2
NC-Union	53
NC-Vance	1
NC-Wake	200
NC-Warren	1
NC-Watauga	1
NC-Wayne	6
NC-Wilkes	1
NC-Wilson	2



# Damages in North Carolina 2024 vs 2023



# Top 10 Callers for - Alexander

1	ROADMASTERS TRAFFIC CONTROL	60
2	KNIGHT BROADBAND, LLC	46
3	DUKE ENERGY	33
4	ENERGYUNITED	31
5	CITY OF HICKORY	27
6	B & C CONSTRUCTION	27
7	WILLIAMS ELECTRIC COMPANY	27
8	ENERGYUNITED	23
9	WILLIAMS ELECTRIC COMPANY	19
10	UTILITY LINE CONSTRUCTION SERVICES	19

# Top 10 Callers for - Catawba

1	DIVERSIFIED UTILITY GROUP, LLC	501
2	G P ASSOCIATES, INC	454
3	MILLER PIPELINE	295
4	KNIGHT BROADBAND, LLC	282
5	W G UNDERGROUND, LLC	199
6	UNIVERSAL CABLE SERVICES, LLC	164
7	UTILITY LINES CONSTRUCTION SERVICES, INC	153
8	WILLIAMS ELECTRIC COMPANY	135
9	ANSCO & ASSOCIATES LLC	115
10	PRIME UTILITY CONSTRUCTION, LLC	110

# Top 10 Callers for - Lincoln

1	KNIGHT BROADBAND, LLC	212
2	MILLER PIPELINE	136
3	AT&T UTILITY OPERATIONS	127
4	UTILITY LINES CONSTRUCTION SERVICES, INC	110
5	E AND G LANDSCAPING	86
6	DIVERSIFIED UTILITY GROUP, LLC	78
7	HORIZON UNDERGROUND UTILITIES	66
8	AKER LOP	61
9	ANSCO & ASSOCIATES LLC	58
10	T & M SOLUTIONS	48



UNDERGROUND  
DAMAGE PREVENTION  
REVIEW BOARD

# UGDPRB OVERVIEW OF 7/10/2024 CASES

- 27 Cases on Agenda
- 17 – Issued Pipes Plus Training
- **\$25,000** issued in fines



## 2024 / 2025 State UCC Officers



**CHAIR**  
Lindsey Pontz



**CO-CHAIR**  
Shawn Kelly



**SECRETARY**  
Will Prescott



**TREASURER**  
Sandra Johnson

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## Welcome Rory Phipps: Our New Western Region Liaison at North Carolina 811!

We are thrilled to announce a new addition to the North Carolina 811 team, Rory Phipps, who joins us as the Western Region Liaison. Rory will be playing a crucial role in spreading the word about safe digging practices, attending local UCC meetings, and keeping our members informed about damages in their area and the number of tickets processed through our notification center.

Rory hails from Waynesville, a town he proudly calls home. His diverse background makes him a perfect fit for this role. Previously, Rory worked as a locate technician in Waynesville, where he honed his skills in detecting underground utilities. His experience doesn't stop there—he has also served as a firefighter, showcasing his dedication to safety and community service. Additionally, Rory holds a graphic design degree, which adds a creative edge to his skill set.

Starting with us on Tuesday, July 16th, Rory will be working closely with Tyler Ross, our current Western Liaison. Together, they will ensure that our community stays informed and safe.

Please join us in welcoming Rory to the North Carolina 811 family. We look forward to the positive impact he will make in our Western Region!





# THANK YOU!

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A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)







# Public Awareness and Damage Prevention Liaison Form

Piedmont Natural Gas Employee Name: C. Anthony Date of Event: 8-21-24

Brief Description of Event:

August UCC  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Operations Center: Hickory

Type of Meeting: Face Person

Type of Audience: \_\_\_\_\_

Number of Attendees: 5

Name of Organization (if applicable): Blue Ridge UCC

Name of Facilitator (if applicable): PNG

Roster of attendees:

- 1) Duane Spencer Heath 828-601-1864 @duane.spencer@Heathus.c
- 2) BRIAN Morchouse STN (336) 482-6890 b.morchouse@sncom.u
- 3) Terry Russell Heath 704-685-7053 Terry.Russell@Heathus.com
- 4) Jesse Summerlin Newton 828-344-2462 JSummerlin@Newtonnc.gov
- 5) Ross Wilcox PNC 910-620-8760 Ross.Wilcox@duke-energy
- 6) \_\_\_\_\_
- 7) \_\_\_\_\_
- 8) \_\_\_\_\_
- 9) \_\_\_\_\_
- 10) \_\_\_\_\_