

# AUGUST 11<sup>th</sup> 811 DAY



MONTHLY UPDATE  
AUGUST 2024

HARNETT-JOHNSTON UCC





## 811 Day

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August 11th or 8/11 Day serves as a natural reminder for NC residents to call 811 prior to any digging project to have underground utility lines marked.

Help us share this message by utilizing our 811 Day Awareness Toolkit.

<https://nc811.org/811-day/>



**AUGUST 11<sup>th</sup>**  
**811 DAY**



**August 8th, Washington DC**  
**Game starts at 4:05pm**  
**San Francisco Giants vs**  
**Washington Nationals**



**AUGUST 11th**

**Greensboro Grasshoppers Game  
8-11 Day!**

**1pm to 5pm**

**408 Bellemeade St, Greensboro, NC**

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# THURSDAY, AUGUST 15, 2024

Piedmont Natural Gas  
185 Enterprise Drive, Rockingham, NC 28379

The session is limited to **50** attendees.

## SCHEDULE

8:30AM – Check In  
9:00AM – Program Begins  
11:30AM – Lunch provided

## TOPICS

Overview & Properties of Natural Gas  
Do's and Don'ts of Working With Natural Gas  
Natural Gas Fire Pit Demonstration  
NC811 Five Steps to Safe Digging  
Lunch / General Discussion and Q&A



Hosted by



# CALENDAR

NC811 & NCUCC  
event calendars can  
be found on [nc811.org](https://nc811.org)  
or the nc811 app



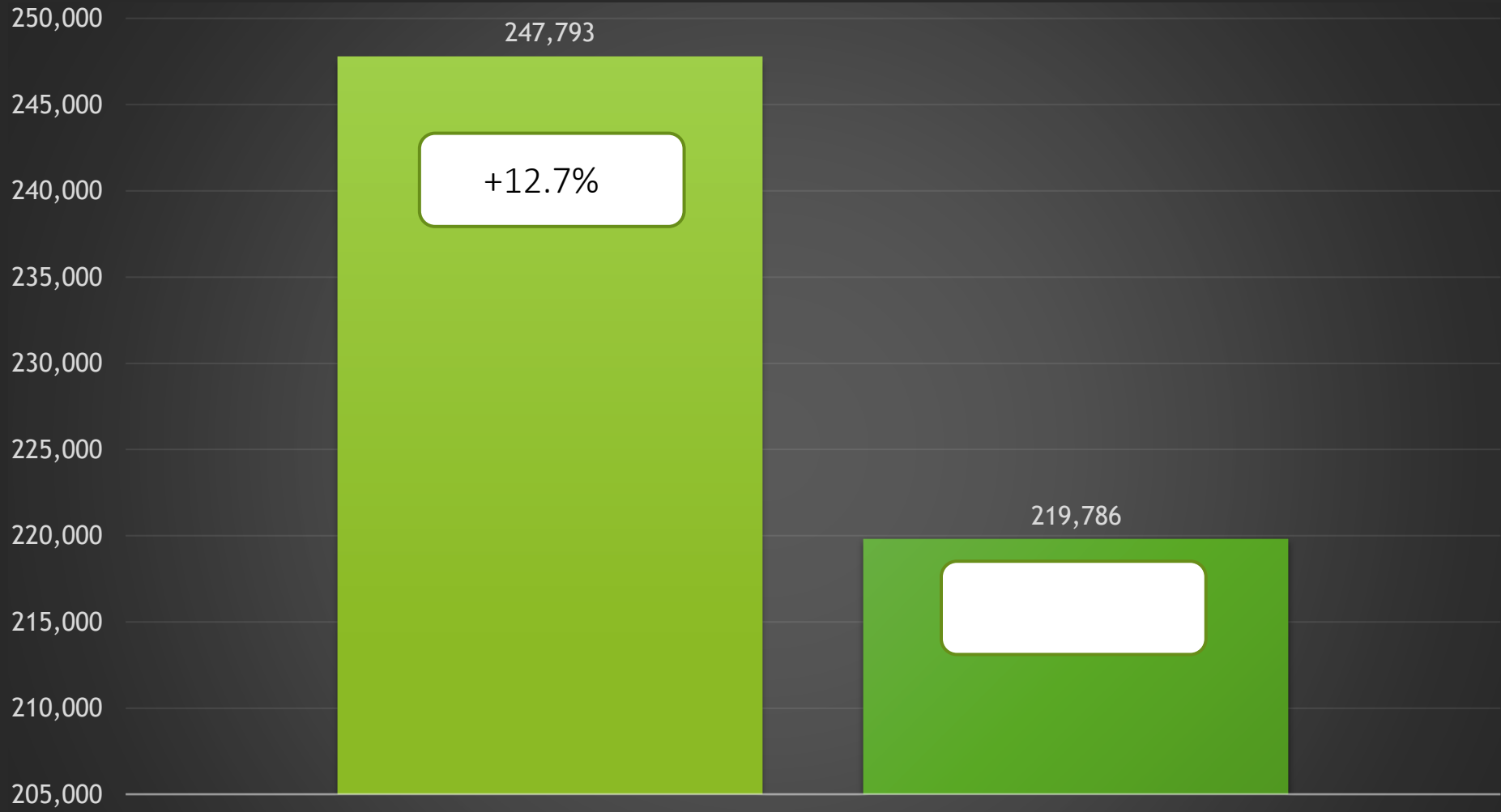
# NC811 Data Insights

- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution





# Locate Requests for NC - July 2024 vs 2023



MTD July 2024 - 247,793 / 2023 - 219,786 = (12.7%)

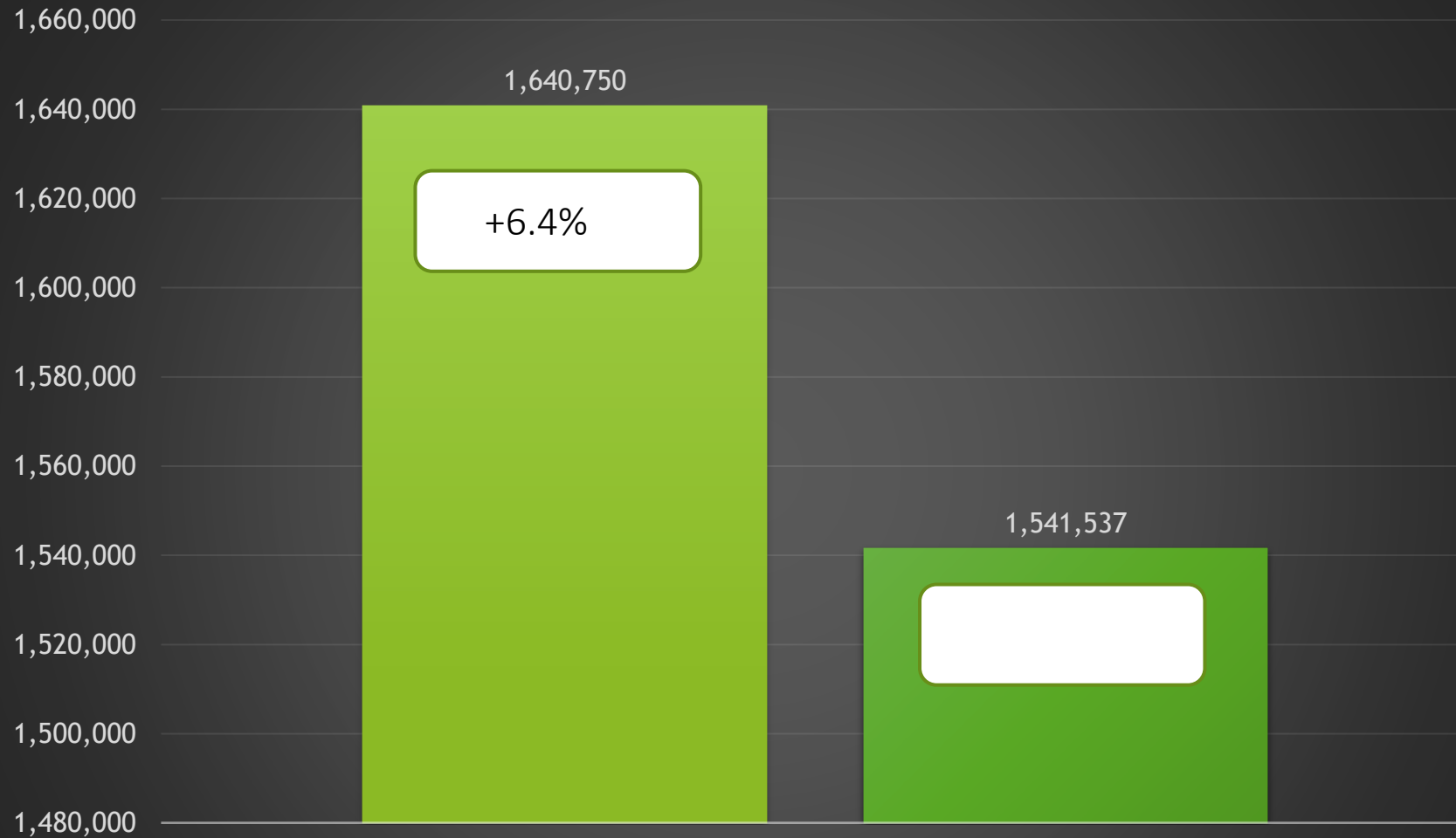
YTD 2024 - 1,640,750 / 2023 - 1,541,537 = +6.4 %

Updates for July 2024 - (79,086) = 32% of volume / June 2024 = 31.3% (.7% Increase from the month before)

Locate Requests  
■ 2024 ■ 2023



# Locate Requests for NC - YTD



Locate Requests

MTD July 2024 - 247,793 / 2023 - 219,786=(12.7%)

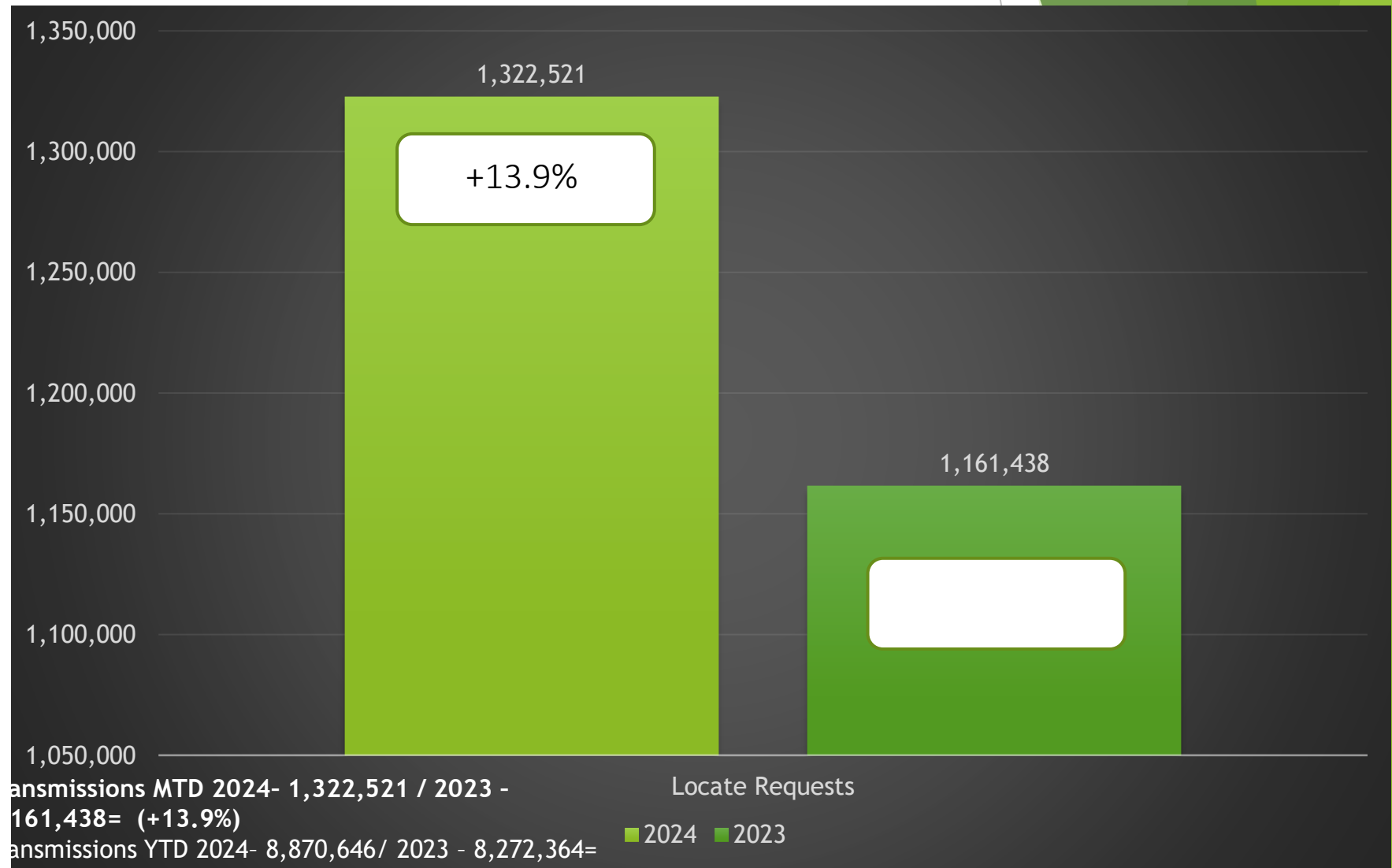
YTD 2024 - 1,640,750/ 2023 - 1,541,537 = +6.4 % ■ 2024 ■ 2023

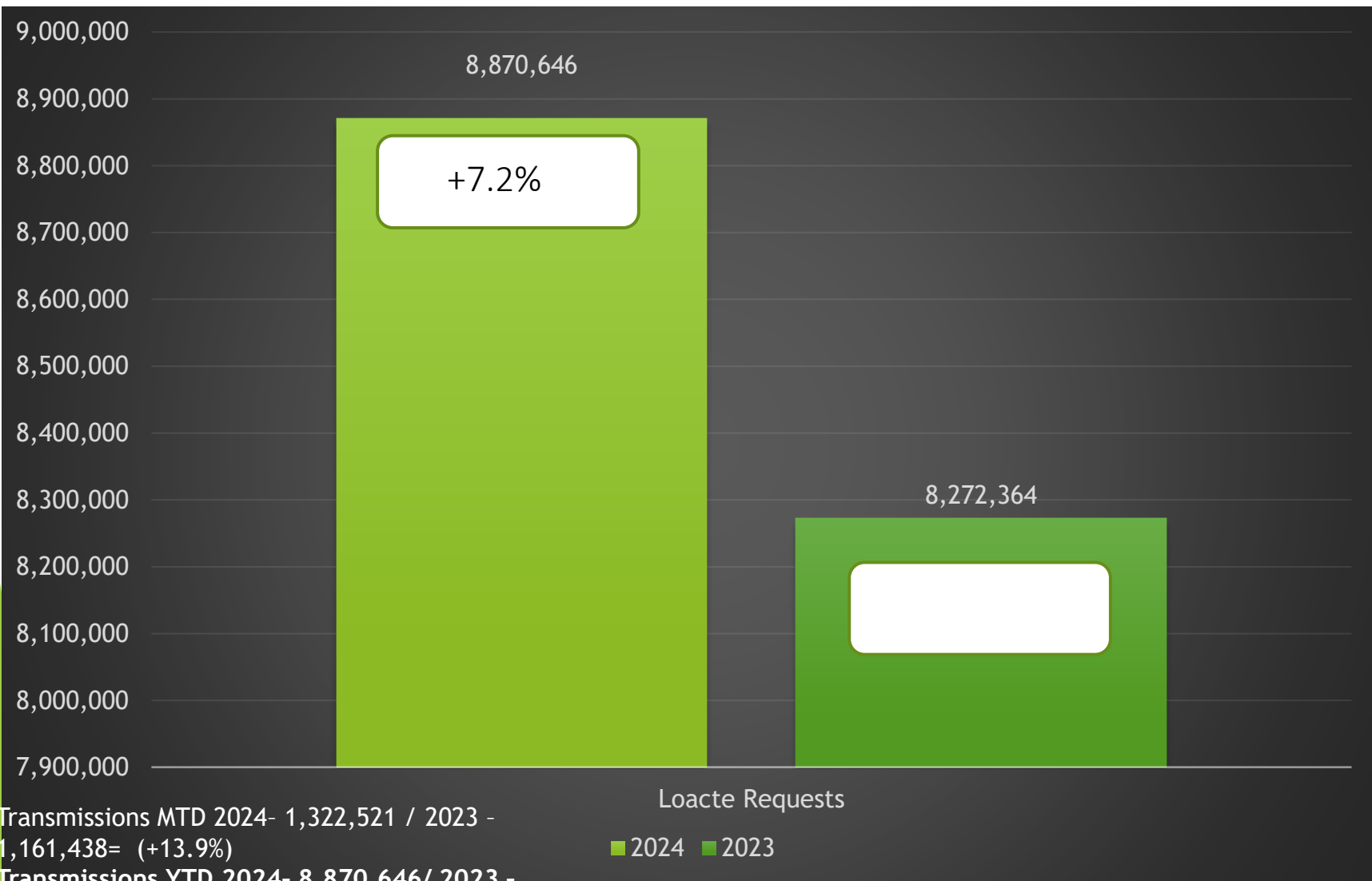
Updates for July 2024 - (79,086) = 32% of volume / June 2024 = 31.3% (.7% Increase from the month before)





24 vs 23





Transmissions MTD 2024- 1,322,521 / 2023 - 1,161,438= (+13.9%)  
 Transmissions YTD 2024- 8,870,646 / 2023 - 8,272,364= (+7.2%)



# County ticket Volume

2024 VS 2023

<b>Harnett</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2023</b>	<b>244</b>	<b>24</b>	<b>2016</b>	<b>113</b>	<b>1722</b>	<b>4119</b>
<b>2024</b>	<b>473</b>	<b>31</b>	<b>2344</b>	<b>166</b>	<b>2222</b>	<b>5236</b>
<b>+/- Var</b>	<b>93.9%</b>	<b>29.2%</b>	<b>16.3%</b>	<b>46.9%</b>	<b>29.0%</b>	<b>27.1%</b>
			<b>Avg Locates per Day</b>			<b>249</b>

# County ticket Volume

2024 VS 2023

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
<b>Johnston</b>						
<b>2023</b>	<b>126</b>	<b>32</b>	<b>2740</b>	<b>43</b>	<b>1508</b>	<b>4449</b>
<b>2024</b>	<b>502</b>	<b>23</b>	<b>3251</b>	<b>88</b>	<b>1768</b>	<b>5632</b>
<b>+/- Var</b>	<b>298.4%</b>	<b>-28.1%</b>	<b>18.6%</b>	<b>104.7%</b>	<b>17.2%</b>	<b>26.6%</b>
			<b>Avg Locates per Day</b>			<b>268</b>

# County ticket Volume

## YTD VS PREVIOUS YEAR

<b>Harnett</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2023</b>	<b>1320</b>	<b>223</b>	<b>14758</b>	<b>582</b>	<b>11113</b>	<b>27996</b>
<b>2024</b>	<b>2172</b>	<b>242</b>	<b>15611</b>	<b>901</b>	<b>11415</b>	<b>30341</b>
<b>+/- Var</b>	<b>64.5%</b>	<b>8.5%</b>	<b>5.8%</b>	<b>54.8%</b>	<b>2.7%</b>	<b>8.4%</b>
			<b>Avg Locates per Day</b>			<b>208</b>

# County ticket Volume

## YTD VS PREVIOUS YEAR

<b>Johnston</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2023</b>	<b>1576</b>	<b>237</b>	<b>21855</b>	<b>511</b>	<b>13709</b>	<b>37888</b>
<b>2024</b>	<b>1721</b>	<b>287</b>	<b>22229</b>	<b>956</b>	<b>10648</b>	<b>35841</b>
<b>+/- Var</b>	<b>9.2%</b>	<b>21.1%</b>	<b>1.7%</b>	<b>87.1%</b>	<b>-22.3%</b>	<b>-5.4%</b>
			<b>Avg Locates per Day</b>			<b>245</b>

# County ticket distribution - JULY

<b>HARNETT</b>	<b>5236</b>
ANDERSON CREEK	913
<b>ANGIER</b>	<b>1662</b>
AVERASBORO	109
BARBECUE	226
BROADWAY	57
BUNNLEVEL	58
CHALYBEATE SPRINGS	86
COATS	112
COKESBURY	11
DUNCAN	32
DUNN	650
ERWIN	98
HARNETT	11
JOHNSONVILLE	97
KIPLING	99
LILLINGTON	863
OLIVIA	35
OVERHILLS	10
RAWLS	15
SPOUT SPRINGS	60
TWIN LAKES	15



# County ticket distribution - JULY

<b>JOHNSTON</b>	<b>5632</b>
ALLENS CROSSROADS	14
ARCHER LODGE	188
BENSON	829
<b>CLAYTON</b>	<b>1910</b>
CORINTH HOLDERS	12
EDMONDSON	16
FOUR OAKS	314
KENLY	96
MCGEE CROSSROADS	61
MEADOW	14
MICRO	27
PINE LEVEL	53
PRINCETON	101
SELMA	434
SMITHFIELD	962
STANCILS CHAPEL	15
WESTVIEW	21
WILLOW SPRINGS	149
WILSONS MILLS	187
ZEBULON	181

# Top 10 Callers for -

<b>Harnett</b>	<b>Name</b>	<b>Totals</b>
<b>1</b>	<b>DEN UNDERGROUND</b>	<b>610</b>
<b>2</b>	<b>PARKER STOCKSTILL CONSTRUCTION, INC</b>	<b>382</b>
<b>3</b>	<b>RG COMMUNICATIONS, INC</b>	<b>265</b>
<b>4</b>	<b>EVERGREEN LANDSCAPING &amp; MAINTENANCE, INC</b>	<b>212</b>
<b>5</b>	<b>FLATIRON CONSTRUCTION</b>	<b>182</b>
<b>6</b>	<b>SUMMIT UNDERGROUND LLC</b>	<b>154</b>
<b>7</b>	<b>D &amp; A UTILITIES, LLC</b>	<b>143</b>
<b>8</b>	<b>DIVERSIFIED UTILITY GROUP, LLC</b>	<b>133</b>
<b>9</b>	<b>VLZ UNDERGROUND CONSTRUCTION, LLC</b>	<b>131</b>
<b>10</b>	<b>UMANA DIRECTIONAL BORING LLC</b>	<b>124</b>

# Top 10 Callers for -

<b>Johnston</b>	<b>Name</b>	<b>Totals</b>
<b>1</b>	<b>PIKE ELECTRIC</b>	<b>483</b>
<b>2</b>	<b>RG COMMUNICATIONS, INC</b>	<b>448</b>
<b>3</b>	<b>MARTINEZ UNDERGROUND</b>	<b>321</b>
<b>4</b>	<b>AT&amp;T UTILITY OPERATIONS</b>	<b>152</b>
<b>5</b>	<b>PARKER STOCKSTILL CONSTRUCTION, INC</b>	<b>138</b>
<b>6</b>	<b>FLAT IRON CONSTRUCTORS</b>	<b>123</b>
<b>7</b>	<b>STUCKEYS BACKHOE SERVICE</b>	<b>107</b>
<b>8</b>	<b>S T WOOTEN CORPORATION</b>	<b>102</b>
<b>9</b>	<b>K AND L UNDERGROUND</b>	<b>95</b>
<b>10</b>	<b>STRATEGIC UTILITIES LLC</b>	<b>86</b>

# DAMAGES

**DIRT** Damage Information  
Reporting Tool



# July Damages

NC-Alamance	13
NC-Alexander	3
NC-Anson	1
NC-Beaufort	4
NC-Bladen	2
NC-Brunswick	13
NC-Buncombe	18
NC-Burke	10
NC-Cabarrus	19
NC-Caldwell	6
NC-Carteret	4
NC-Caswell	4
NC-Catawba	21
NC-Chatham	11
NC-Cherokee	1
NC-Clay	1
NC-Cleveland	9
NC-Columbus	5
NC-Craven	9
NC-Cumberland	41
NC-Currituck	1
NC-Dare	1

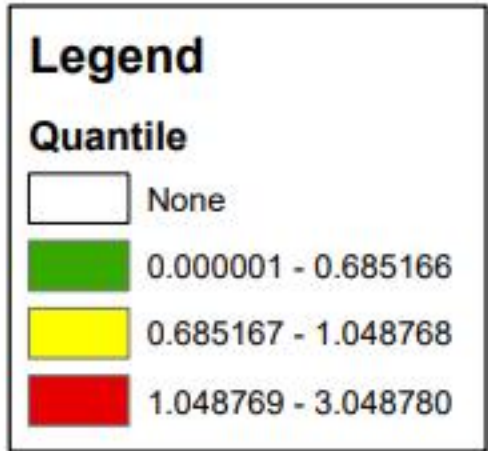
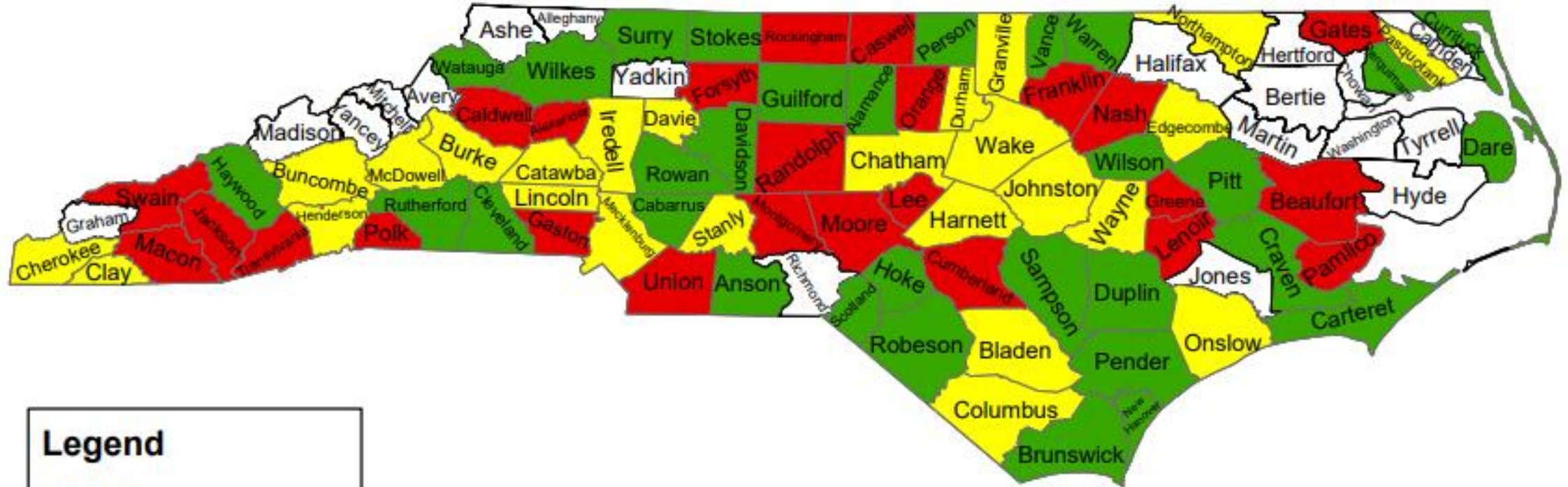
NC-Davidson	9
NC-Davie	7
NC-Duplin	3
NC-Durham	60
NC-Edgecombe	3
NC-Forsyth	55
NC-Franklin	9
NC-Gaston	36
NC-Gates	1
NC-Granville	2
NC-Greene	1
NC-Guilford	28
NC-Harnett	25
NC-Haywood	1
NC-Henderson	11
NC-Hoke	1
NC-Iredell	25
NC-Jackson	3
NC-Johnston	21
NC-Lee	26
NC-Lenoir	9
NC-Lincoln	8
NC-Macon	3
NC-McDowell	2
NC-Mecklenburg	175

NC-Montgomery	5
NC-Moore	33
NC-Nash	28
NC-New Hanover	14
NC-Northampton	1
NC-Onslow	12
NC-Orange	28
NC-Pamlico	5
NC-Pasquotank	2
NC-Pender	3
NC-Perquimans	3
NC-Person	1
NC-Pitt	8
NC-Polk	3
NC-Randolph	12
NC-Robeson	3
NC-Rockingham	16
NC-Rowan	6
NC-Rutherford	3
NC-Sampson	3
NC-Scotland	1
NC-Stanly	5
NC-Stokes	1
NC-Surry	1
NC-Swain	1

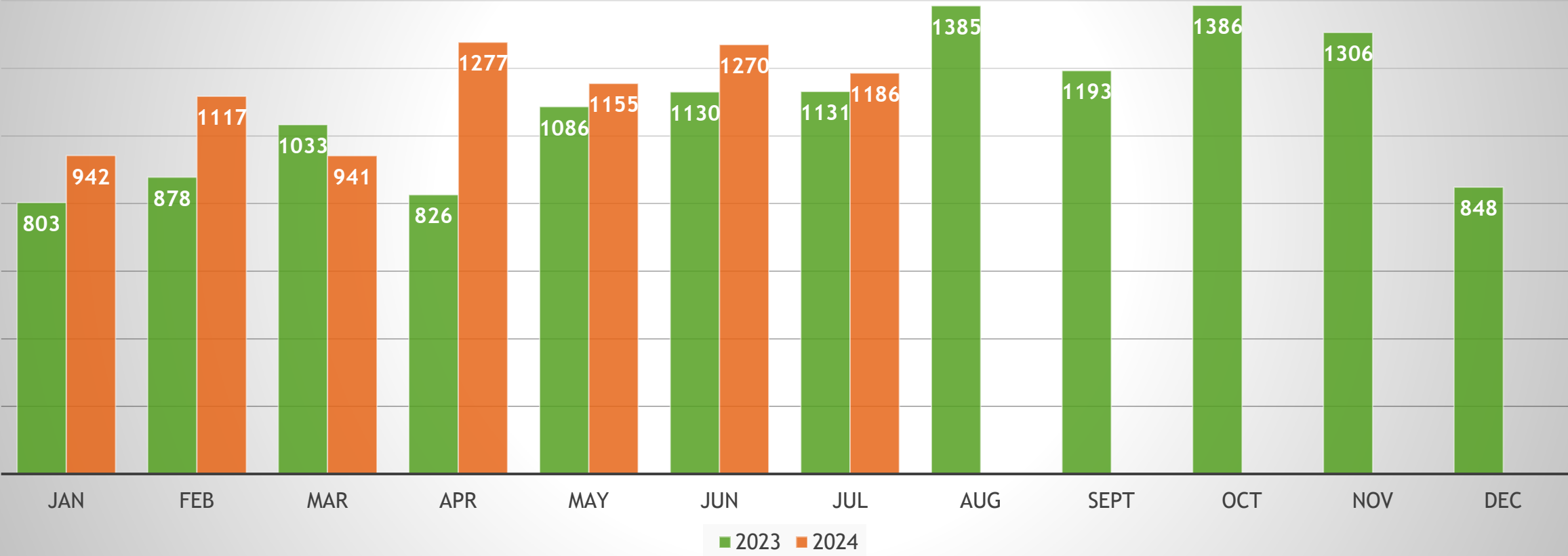
NC-Transylvania	2
NC-Union	53
NC-Vance	1
NC-Wake	200
NC-Warren	1
NC-Watauga	1
NC-Wayne	6
NC-Wilkes	1
NC-Wilson	2

**Grand Total 1,186**

# Damages Per 1,000 Transmissions



# Damages in North Carolina 2024 vs 2023





UNDERGROUND  
DAMAGE PREVENTION  
REVIEW BOARD

# UGDPRB OVERVIEW OF 7/10/2024 CASES

- 27 Cases on Agenda
- 17 – Issued Pipes Plus Training
- **\$25,000** issued in fines





## 2024 / 2025 State UCC Officers



**CHAIR**  
Lindsey Pontz



**CO-CHAIR**  
Shawn Kelly



**SECRETARY**  
Will Prescott



**TREASURER**  
Sandra Johnson



# NC 811.ORG Education team



**Parrish Reddick**  
Piedmont Liaison



**Steven Moore**  
Media Relations  
Specialist



**Ann Rushing**  
Education  
Manager



**Tami Groves**  
Southeast  
Liaison



**Howard Corey**  
Eastern Liaison



**Tyler Ross**  
Western Liaison

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## Welcome Rory Phipps: Our New Western Region Liaison at North Carolina 811!

We are thrilled to announce a new addition to the North Carolina 811 team, Rory Phipps, who joins us as the Western Region Liaison. Rory will be playing a crucial role in spreading the word about safe digging practices, attending local UCC meetings, and keeping our members informed about damages in their area and the number of tickets processed through our notification center.

Rory hails from Waynesville, a town he proudly calls home. His diverse background makes him a perfect fit for this role. Previously, Rory worked as a locate technician in Waynesville, where he honed his skills in detecting underground utilities. His experience doesn't stop there—he has also served as a firefighter, showcasing his dedication to safety and community service. Additionally, Rory holds a graphic design degree, which adds a creative edge to his skill set.

Starting with us on Tuesday, July 16th, Rory will be working closely with Tyler Ross, our current Western Liaison. Together, they will ensure that our community stays informed and safe.

Please join us in welcoming Rory to the North Carolina 811 family. We look forward to the positive impact he will make in our Western Region!





# THANK YOU!

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A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)



# HARNETT/JOHNSTON COUNTY UTILITY COORDINATION COMMITTEE

Minutes of August 20, 2024

Meeting held at Mayflower Restaurant  
Smithfield, NC

## Members present:

Parrish Reddick	NC811
Kacey Johnson	SREMC
Andrew Smith	SREMC
David Larson	SREMC
Lenetta Lucas	Town of Clayton
Mark Vanpelt	Town of Clayton

## Projects:

**SREMC** – New subdivision extensions in Harnett and Johnston.

**Town of Clayton** – New restaurant on Hwy70, new subdivision on Little Creek Church Rd.

Hwy 70 widening project, new plant down Powhattan Rd, Strickland Rd 1000 homes, new High School on Wilson Mills, Swift Creek Rd – widening.

## Discussion:

NC811 report: There were a lot of events for 811 day. Overall locate tickets were up 6.4% from last year. Harnett County had a 5.8% increase in new locates YTD and Johnston County had a 1.7% increase. DEN Underground was the top caller for Harnett County in July and Pike Electric called in the most for Johnston County. There were 25 damages reported in Harnett County and 21 in Johnston County in July. The Underground Damage Prevention Review Board met July 10<sup>th</sup>, they had 27 cases on the agenda.

Per Mark with Town of Clayton, USIC had the following projects - Hwy 70 widening project, new plant down Powhattan Rd, 1000 homes on Strickland Rd, new High School in Wilson Mills, Swift Creek Rd widening.

There was some discussion about which companies screen their locate tickets and don't have them located. They still need to send a positive response so that we will all know that we are OK to proceed with digging.

Andrew reminded everyone to white line and to invite contractors to our meetings, he then adjourned the meeting.

**NEXT MEETING:**

**September 17, 2024 at Noon  
Mayflower in Smithfield**

