

# AUGUST 11<sup>th</sup> 811 DAY



MONTHLY UPDATE  
AUGUST 2024

MECKLENBURG COUNTY UCC



# CALENDAR

NC811 & NCUCC  
event calendars can  
be found on [nc811.org](https://nc811.org)  
or the nc811 app



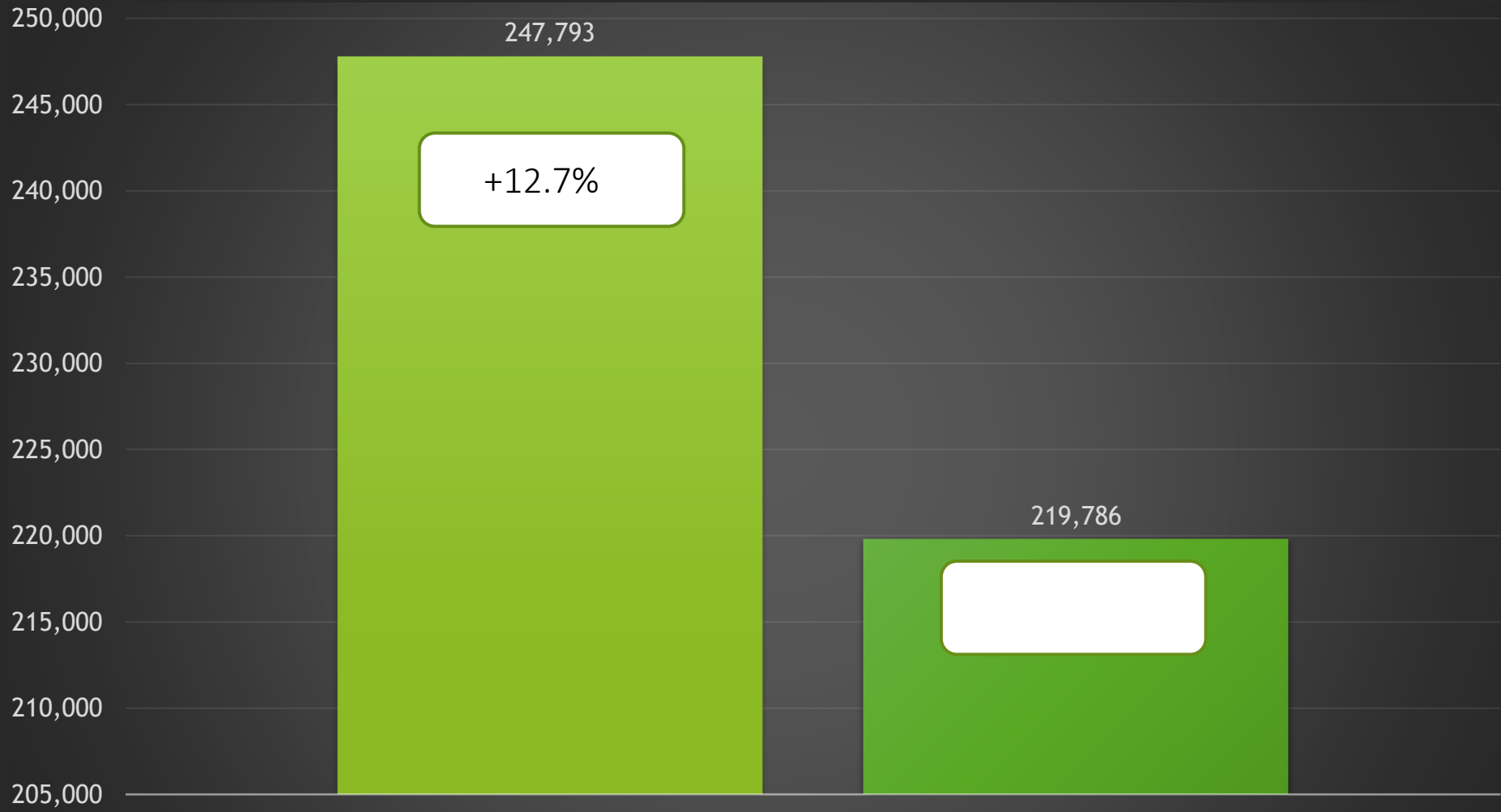
# NC811 Data Insights

- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution





# Locate Requests for NC - July 2024 vs 2023



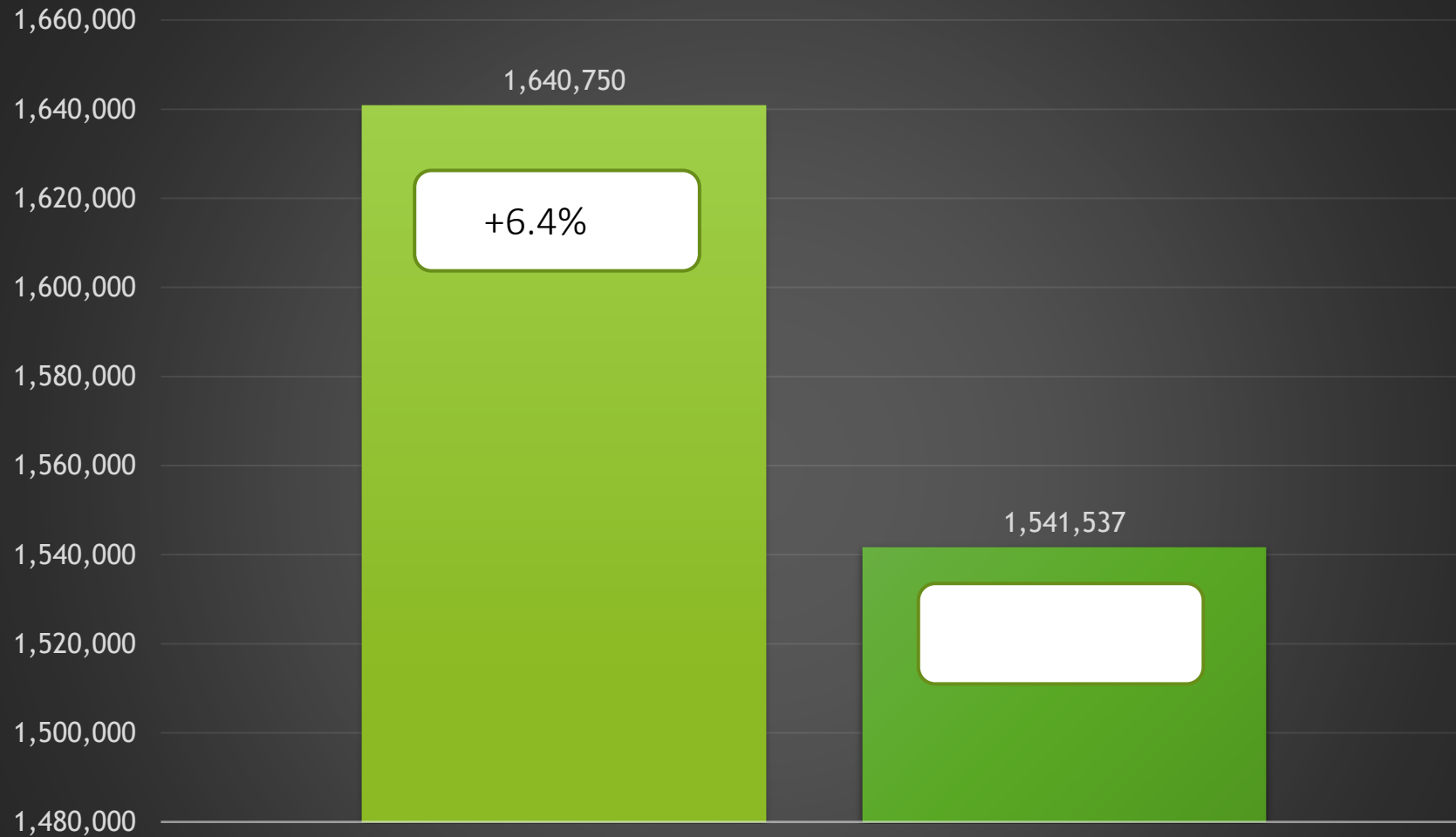
MTD July 2024 - 247,793 / 2023 - 219,786 = (12.7%)

YTD 2024 - 1,640,750 / 2023 - 1,541,537 = +6.4 %

Updates for July 2024 - (79,086) = 32% of volume / June 2024 = 31.3% (.7% Increase from the month before)

Locate Requests  
■ 2024 ■ 2023

# Locate Requests for NC - YTD

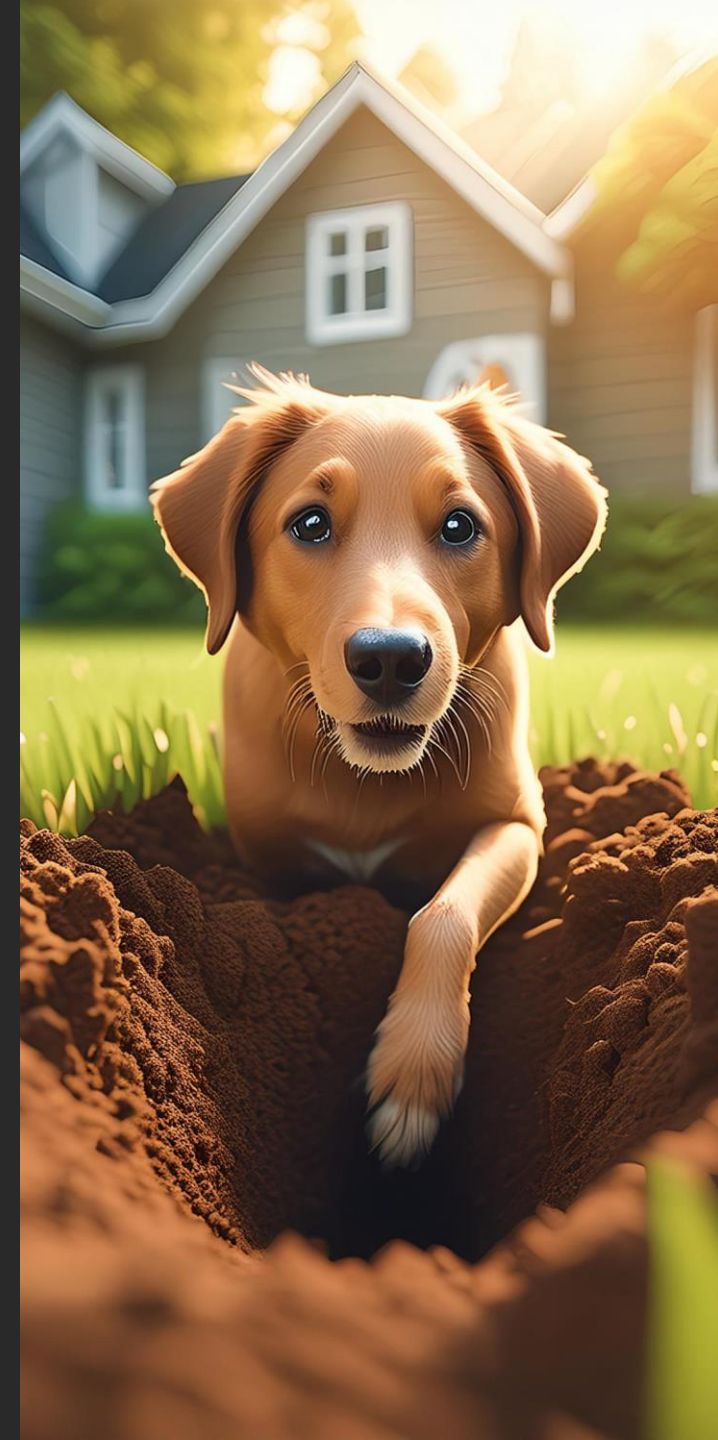


Locate Requests

MTD July 2024 - 247,793 / 2023 - 219,786=(12.7%)

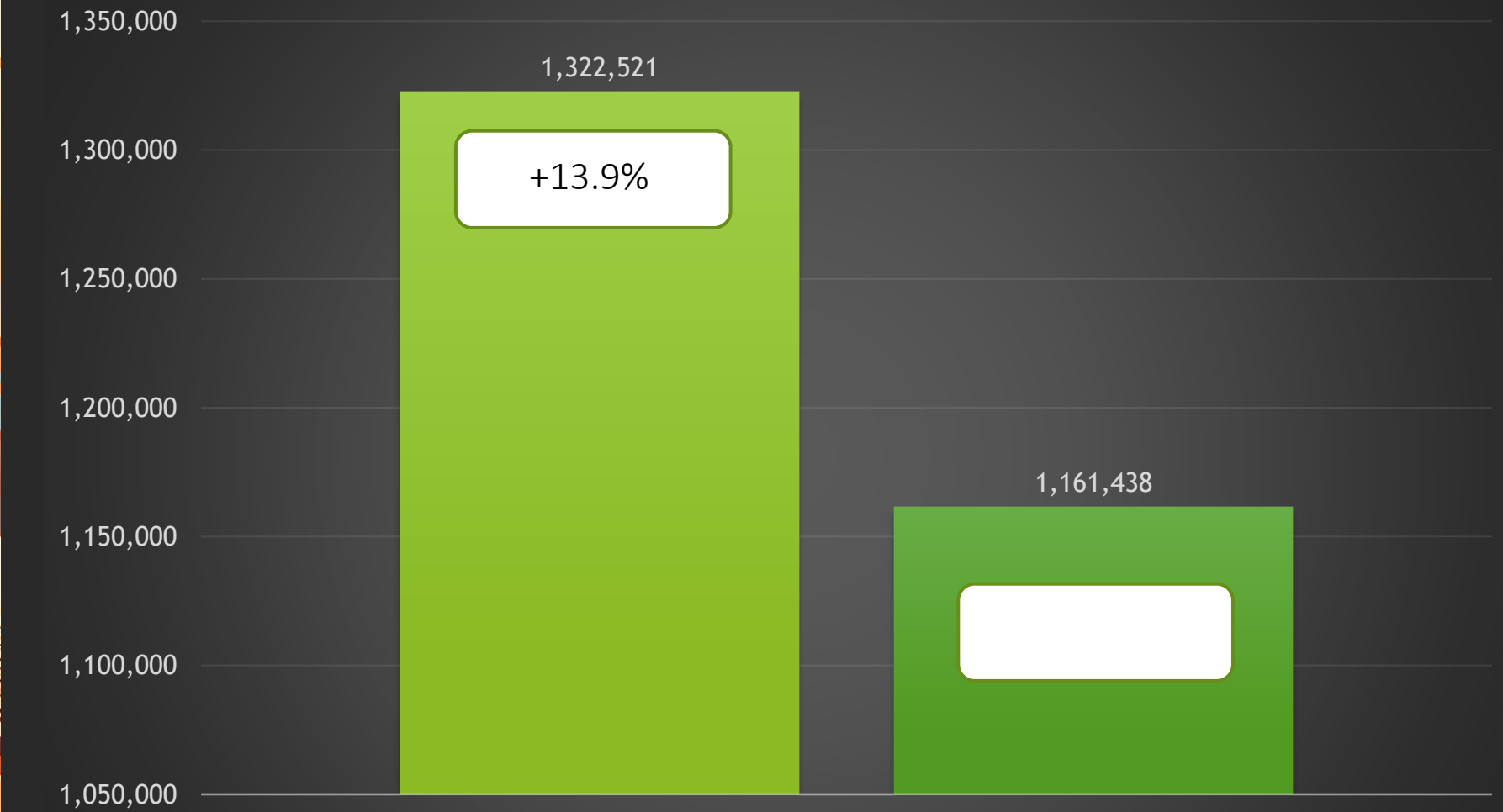
YTD 2024 - 1,640,750/ 2023 - 1,541,537 = +6.4 % ■ 2024 ■ 2023

Updates for July 2024 - (79,086) = 32% of volume / June 2024 = 31.3% (.7% Increase from the month before)





# Transmissions for NC - July 24 vs 23



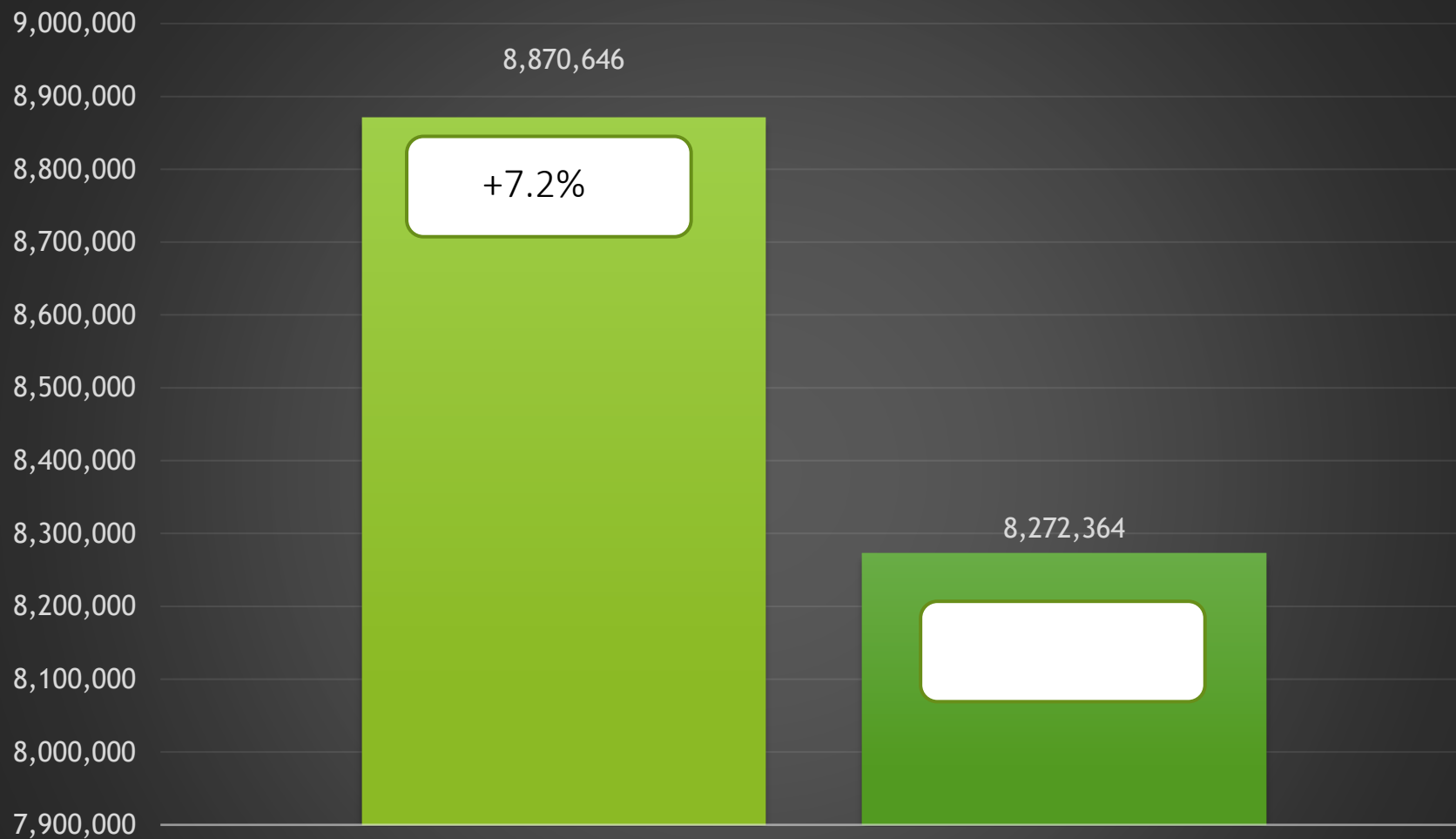
Transmissions MTD 2024- 1,322,521 / 2023 - 1,161,438= (+13.9%)

Transmissions YTD 2024- 8,870,646 / 2023 - 8,272,364= +7.2%

Locate Requests

■ 2024 ■ 2023

# Transmissions for NC - YTD 2024



Loacte Requests

■ 2024 ■ 2023

Transmissions MTD 2024- 1,322,521 / 2023 -

1,161,438= (+13.9%)

Transmissions YTD 2024- 8,870,646/ 2023 -

8,272,364= +7.2%



# County ticket Volume

## 2024 VS 2023

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	1799	214	15717	595	9762	28087
2024	1777	251	16610	703	11260	30601
	-1.2%	17.3%	5.7%	18.2%	15.3%	9.0%
				Locates per day		1457



# County ticket Volume

## YTD VS PREVIOUS YEAR

	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2023</b>	14116	1632	115398	4364	78489	213999
<b>2024</b>	11872	1580	112138	4051	72273	201914
	-15.9%	-3.2%	-2.8%	-7.2%	-7.9%	-5.6%

# County ticket distribution - JULY

<b>MECKLENBURG</b>	<b>30601</b>
BERRYHILL	27
CHARLOTTE	23589
CLEAR CREEK	11
CORNELIUS	795
DAVIDSON	480
HUNTERSVILLE	3642
MATTHEWS	792
MINT HILL	765
OAKDALE	18
PINEVILLE	417
WEDDINGTON	25

# DAMAGES

**DIRT** Damage Information  
Reporting Tool



# July Damages

Grand Total 1,186

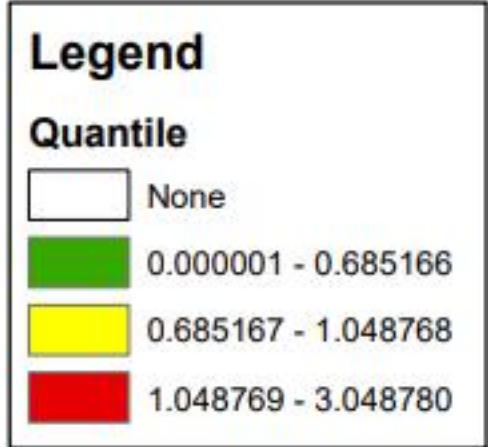
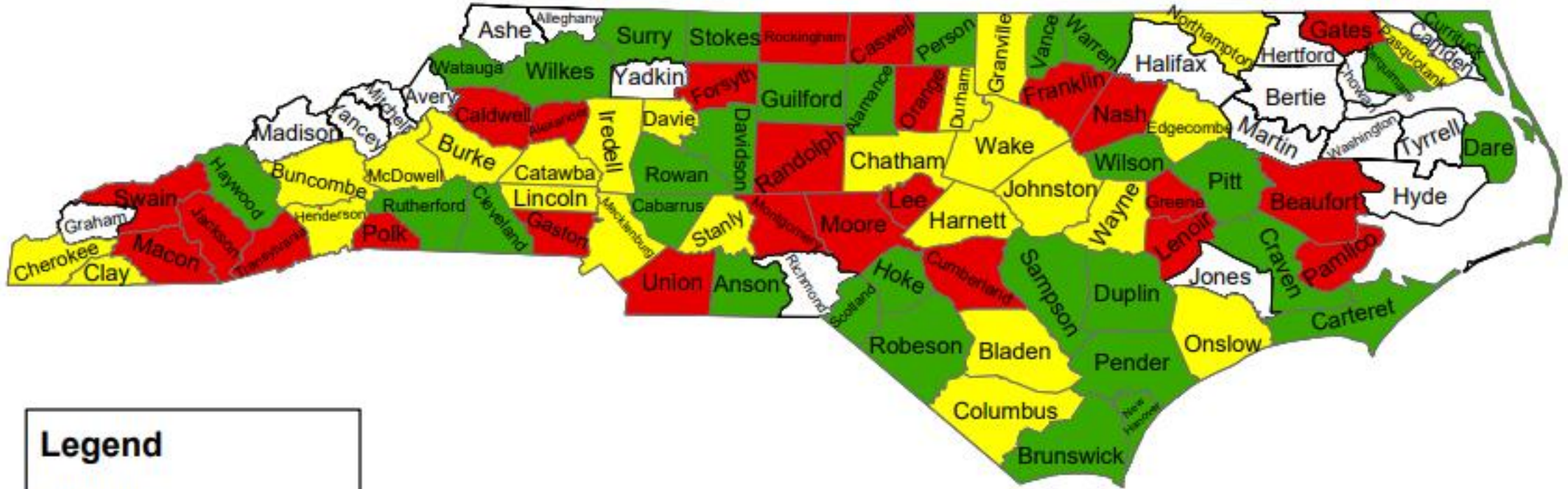
NC-Alamance	13
NC-Alexander	3
NC-Anson	1
NC-Beaufort	4
NC-Bladen	2
NC-Brunswick	13
NC-Buncombe	18
NC-Burke	10
NC-Cabarrus	19
NC-Caldwell	6
NC-Carteret	4
NC-Caswell	4
NC-Catawba	21
NC-Chatham	11
NC-Cherokee	1
NC-Clay	1
NC-Cleveland	9
NC-Columbus	5
NC-Craven	9
NC-Cumberland	41
NC-Currituck	1
NC-Dare	1

NC-Davidson	9
NC-Davie	7
NC-Duplin	3
NC-Durham	60
NC-Edgecombe	3
NC-Forsyth	55
NC-Franklin	9
NC-Gaston	36
NC-Gates	1
NC-Granville	2
NC-Greene	1
NC-Guilford	28
NC-Harnett	25
NC-Haywood	1
NC-Henderson	11
NC-Hoke	1
NC-Iredell	25
NC-Jackson	3
NC-Johnston	21
NC-Lee	26
NC-Lenoir	9
NC-Lincoln	8
NC-Macon	3
NC-McDowell	2
<b>NC-Mecklenburg</b>	<b>175</b>

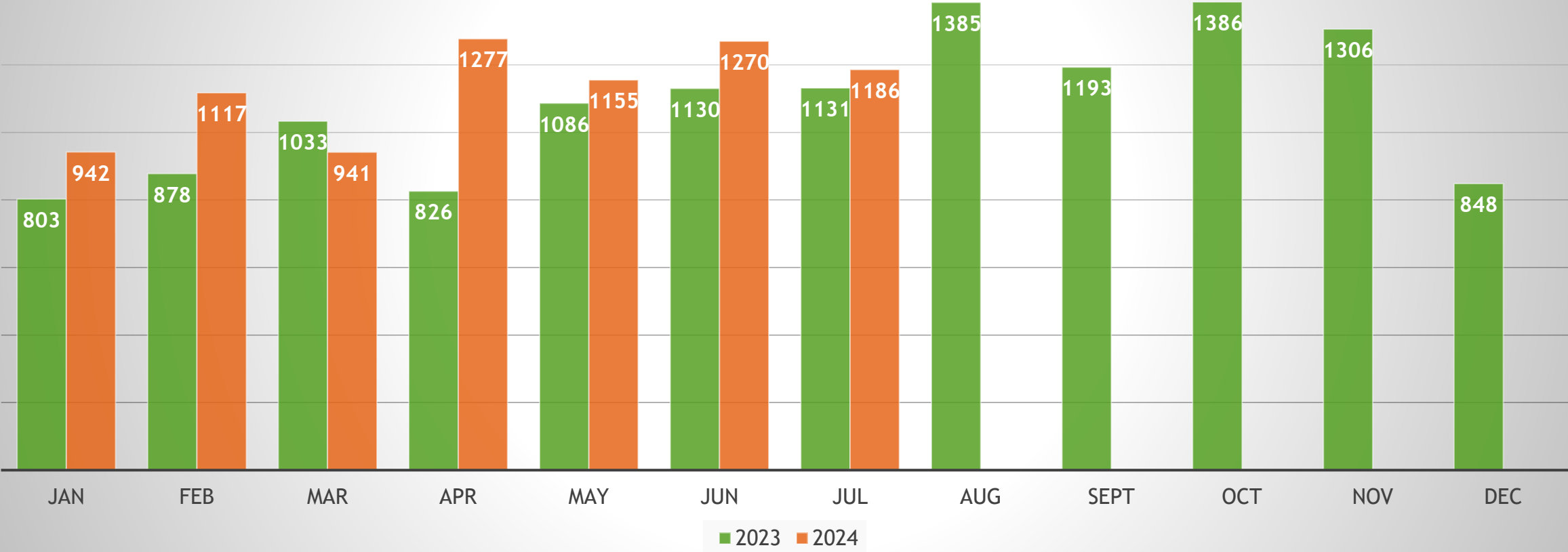
NC-Montgomery	5
NC-Moore	33
NC-Nash	28
NC-New Hanover	14
NC-Northampton	1
NC-Onslow	12
NC-Orange	28
NC-Pamlico	5
NC-Pasquotank	2
NC-Pender	3
NC-Perquimans	3
NC-Person	1
NC-Pitt	8
NC-Polk	3
NC-Randolph	12
NC-Robeson	3
NC-Rockingham	16
NC-Rowan	6
NC-Rutherford	3
NC-Sampson	3
NC-Scotland	1
NC-Stanly	5
NC-Stokes	1
NC-Surry	1
NC-Swain	1

NC-Transylvania	2
NC-Union	53
NC-Vance	1
NC-Wake	200
NC-Warren	1
NC-Watauga	1
NC-Wayne	6
NC-Wilkes	1
NC-Wilson	2

# Damages Per 1,000 Transmissions



# Damages in North Carolina 2024 vs 2023



# Top 10 Callers for -

1	UTILITY LINES CONSTRUCTION SERVICES, INC	1783
2	ANSCO & ASSOCIATES LLC	1575
3	AT&T UTILITY OPERATIONS	1453
4	MEARS GROUP	906
5	KNIGHT BROADBAND, LLC	814
6	METRO TECH	692
7	HYPER NETWORKS LLC	625
8	PRINCE TELECOM	603
9	PIKE ELECTRIC	549
10	QUANTA TELECOM SERVICES	535



UNDERGROUND  
DAMAGE PREVENTION  
REVIEW BOARD

# UGDPRB OVERVIEW OF 7/10/2024 CASES

- 27 Cases on Agenda
- 17 – Issued Pipes Plus Training
- **\$25,000** issued in fines





## 2024 / 2025 State UCC Officers



**CHAIR**  
Lindsey Pontz



**CO-CHAIR**  
Shawn Kelly



**SECRETARY**  
Will Prescott



**TREASURER**  
Sandra Johnson



# NC 811.ORG Education team



**Parrish Reddick**  
Piedmont Liaison



**Steven Moore**  
Media Relations Specialist



**Ann Rushing**  
Education Manager



**Tami Groves**  
Southeast Liaison



**Howard Corey**  
Eastern Liaison



**Tyler Ross**  
Western Liaison

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## Welcome Rory Phipps: Our New Western Region Liaison at North Carolina 811!

We are thrilled to announce a new addition to the North Carolina 811 team, Rory Phipps, who joins us as the Western Region Liaison. Rory will be playing a crucial role in spreading the word about safe digging practices, attending local UCC meetings, and keeping our members informed about damages in their area and the number of tickets processed through our notification center.

Rory hails from Waynesville, a town he proudly calls home. His diverse background makes him a perfect fit for this role. Previously, Rory worked as a locate technician in Waynesville, where he honed his skills in detecting underground utilities. His experience doesn't stop there—he has also served as a firefighter, showcasing his dedication to safety and community service. Additionally, Rory holds a graphic design degree, which adds a creative edge to his skill set.

Starting with us on Tuesday, July 16th, Rory will be working closely with Tyler Ross, our current Western Liaison. Together, they will ensure that our community stays informed and safe.

Please join us in welcoming Rory to the North Carolina 811 family. We look forward to the positive impact he will make in our Western Region!





# THANK YOU!

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A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)



# Meek UCC

Aug 2024

Tami Giroux	NC811	336-601-8644
Ronyia Nabors	PNG	704-576-8155
Lindsay Pontz	SAM	704-763-0012
Kyle Kissmann	UPA	864-775-1307
Robert Neely	PNG	704-400-5719
David Smith	chw	704 496-1486
Leticia Sales	LA	
Martha Holcomb	Lumin8	980-451-9071
Rocky DeWeese	Lumin8	
Zak Tyler	Summit 067	980-308-4583
Joshua Wyatt	USIC	980-621-7144
Rob McCreary	City of Charlotte	980-505-9957
Blain Elliott	STS Cable Services	704-804-0100
Dan Bane	Duke Energy	O: 980-373-6039
Roger Richards	Sanders Utility	
Bo Turner	SAM	
Cody Shelton	Heath	704-675-2417
Terry Russell	Heath	704-685-7053