

AUGUST 11th 811 DAY



MONTHLY UPDATE
AUGUST 2024

WAKE UCC





811 Day

August 11th or 8/11 Day serves as a natural reminder for NC residents to call 811 prior to any digging project to have underground utility lines marked.

Help us share this message by utilizing our 811 Day Awareness Toolkit.

<https://nc811.org/811-day/>



AUGUST 11th
811 DAY



August 8th, Washington DC
Game starts at 4:05pm
San Francisco Giants vs
Washington Nationals



AUGUST 11th

**Greensboro Grasshoppers Game
8-11 Day!**

1pm to 5pm

408 Bellemeade St, Greensboro, NC

THURSDAY, AUGUST 15, 2024

Piedmont Natural Gas
185 Enterprise Drive, Rockingham, NC 28379

The session is limited to **50** attendees.

SCHEDULE

8:30AM – Check In
9:00AM – Program Begins
11:30AM – Lunch provided

TOPICS

Overview & Properties of Natural Gas
Do's and Don'ts of Working With Natural Gas
Natural Gas Fire Pit Demonstration
NC811 Five Steps to Safe Digging
Lunch / General Discussion and Q&A

Excavator Safety Day



Hosted by



CALENDAR

NC811 & NCUCC
event calendars can
be found on nc811.org
or the nc811 app



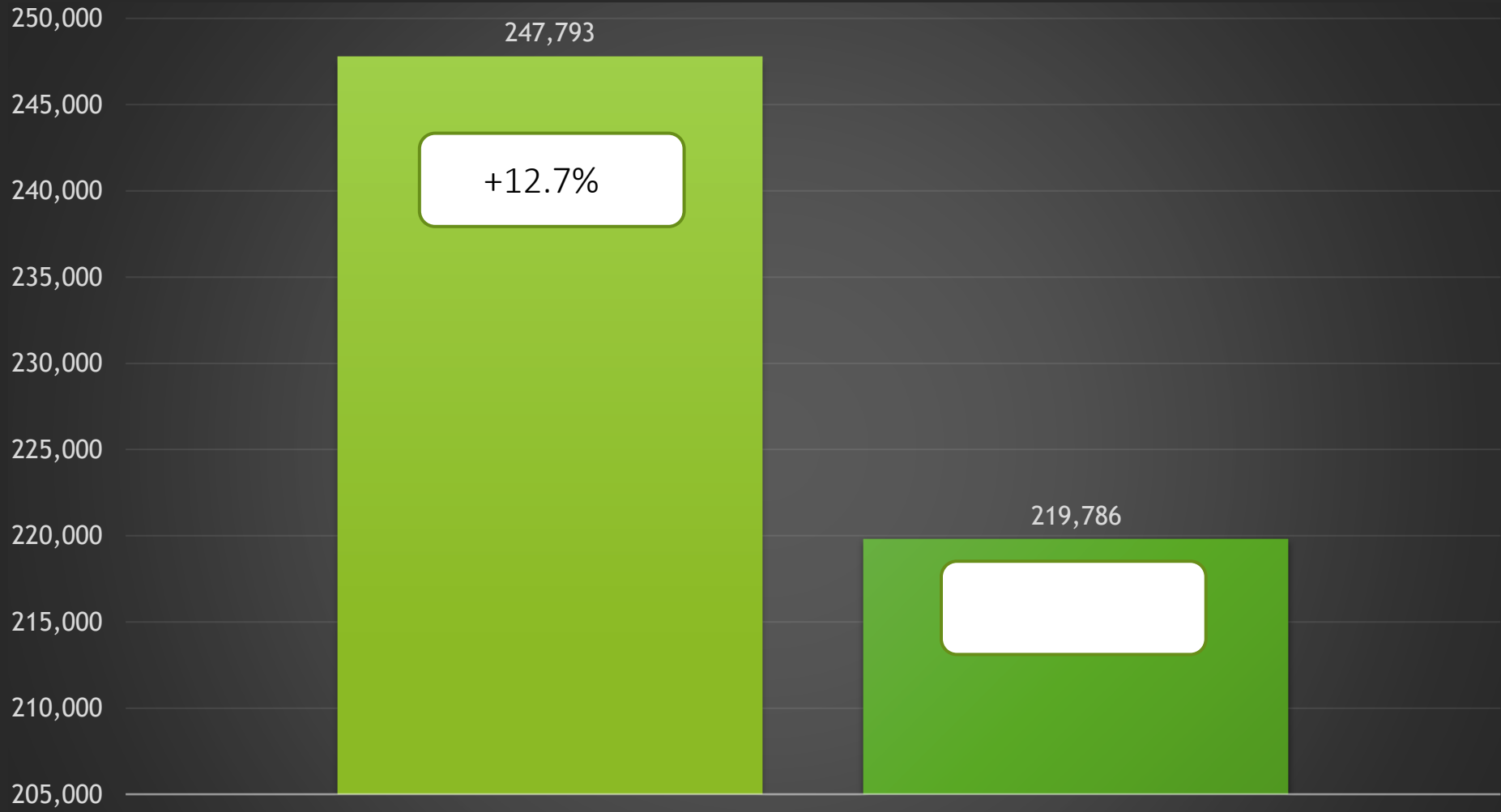
NC811 Data Insights

- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution





Locate Requests for NC - July 2024 vs 2023



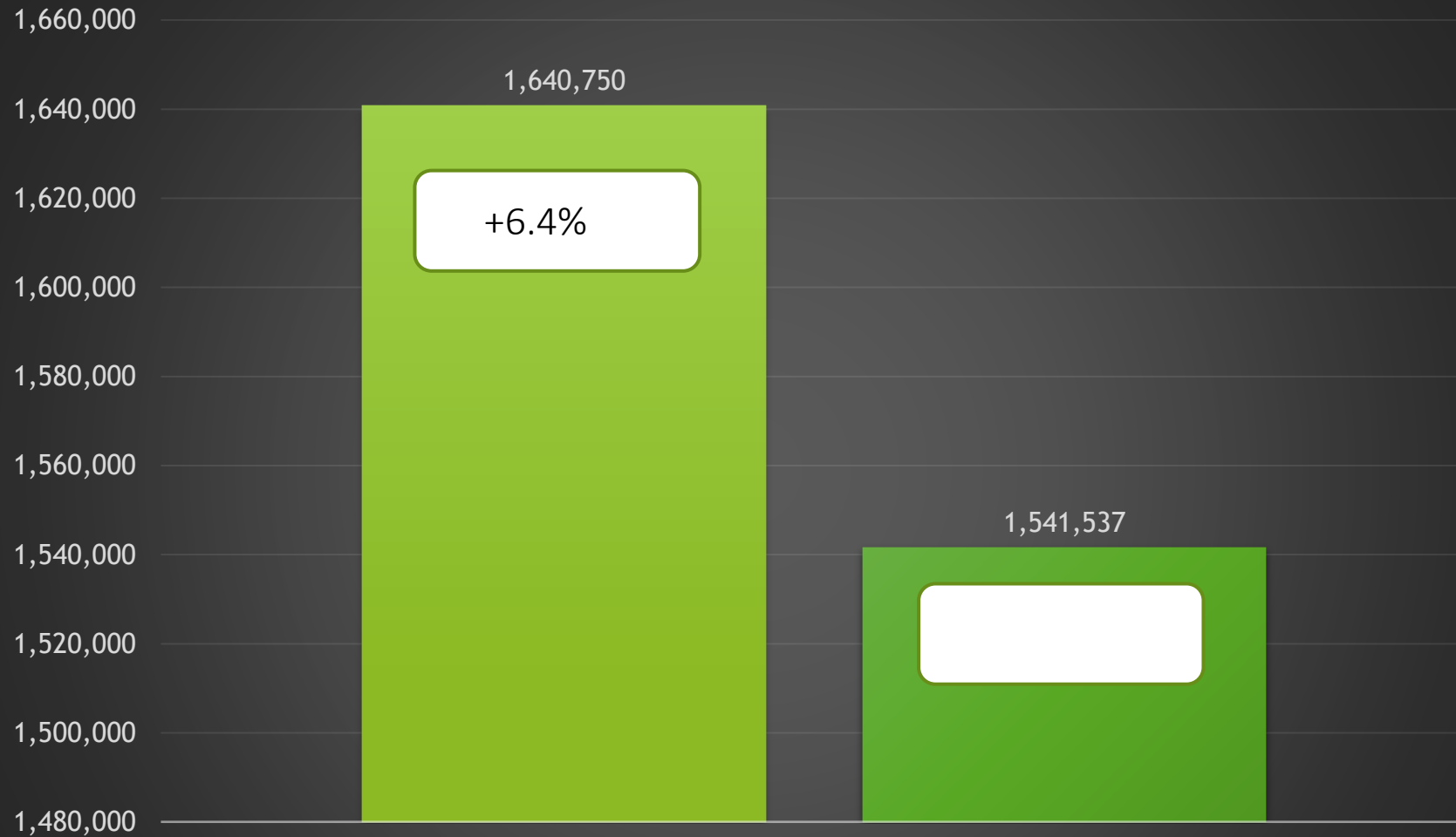
MTD July 2024 - 247,793 / 2023 - 219,786 = (+12.7%)

YTD 2024 - 1,640,750 / 2023 - 1,541,537 = +6.4 %

Updates for July 2024 - (79,086) = 32% of volume / June 2024 = 31.3% (.7% Increase from the month before)

Locate Requests
■ 2024 ■ 2023

Locate Requests for NC - YTD



Locate Requests

MTD July 2024 - 247,793 / 2023 - 219,786=(12.7%)

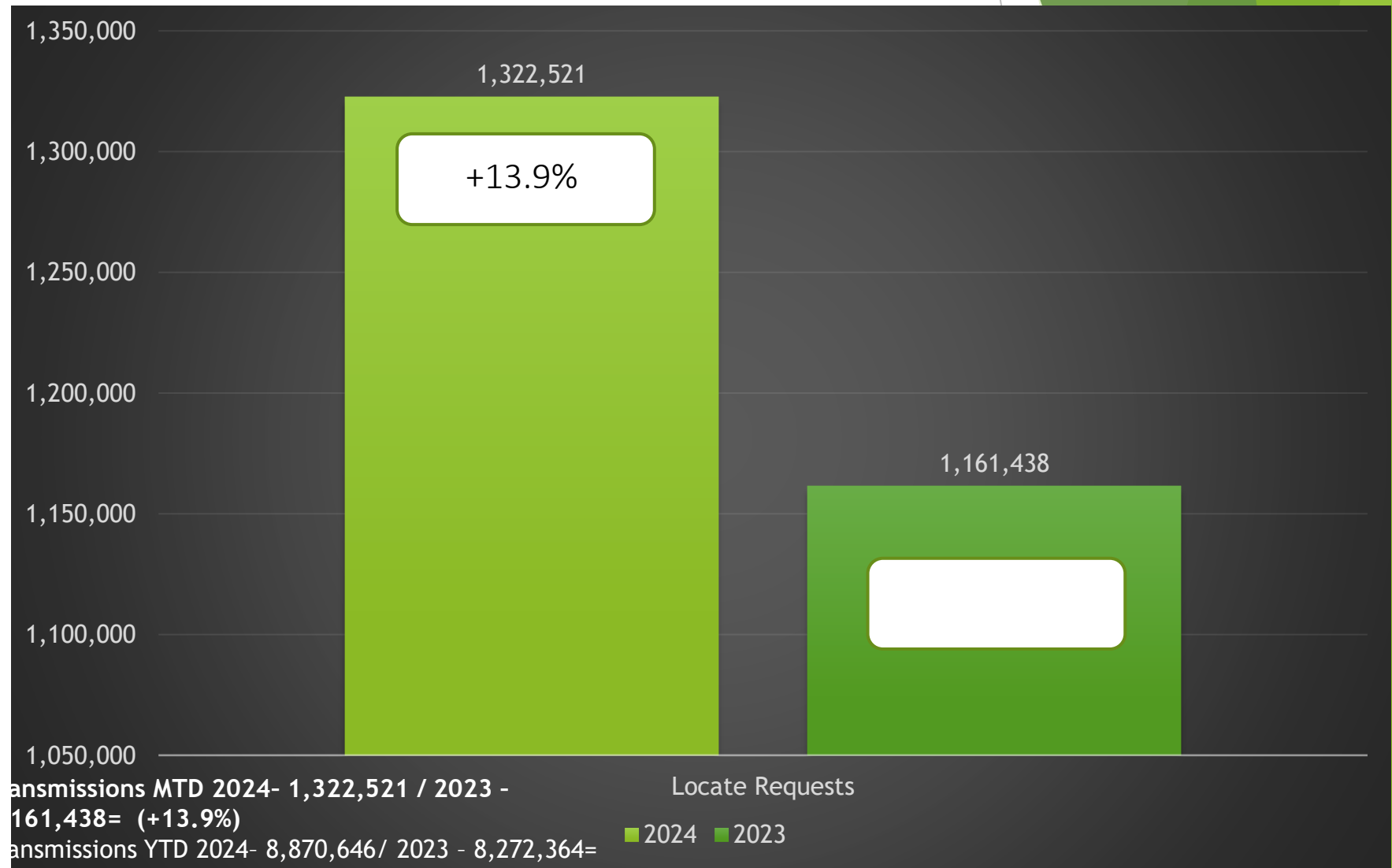
YTD 2024 - 1,640,750/ 2023 - 1,541,537 = +6.4 % ■ 2024 ■ 2023

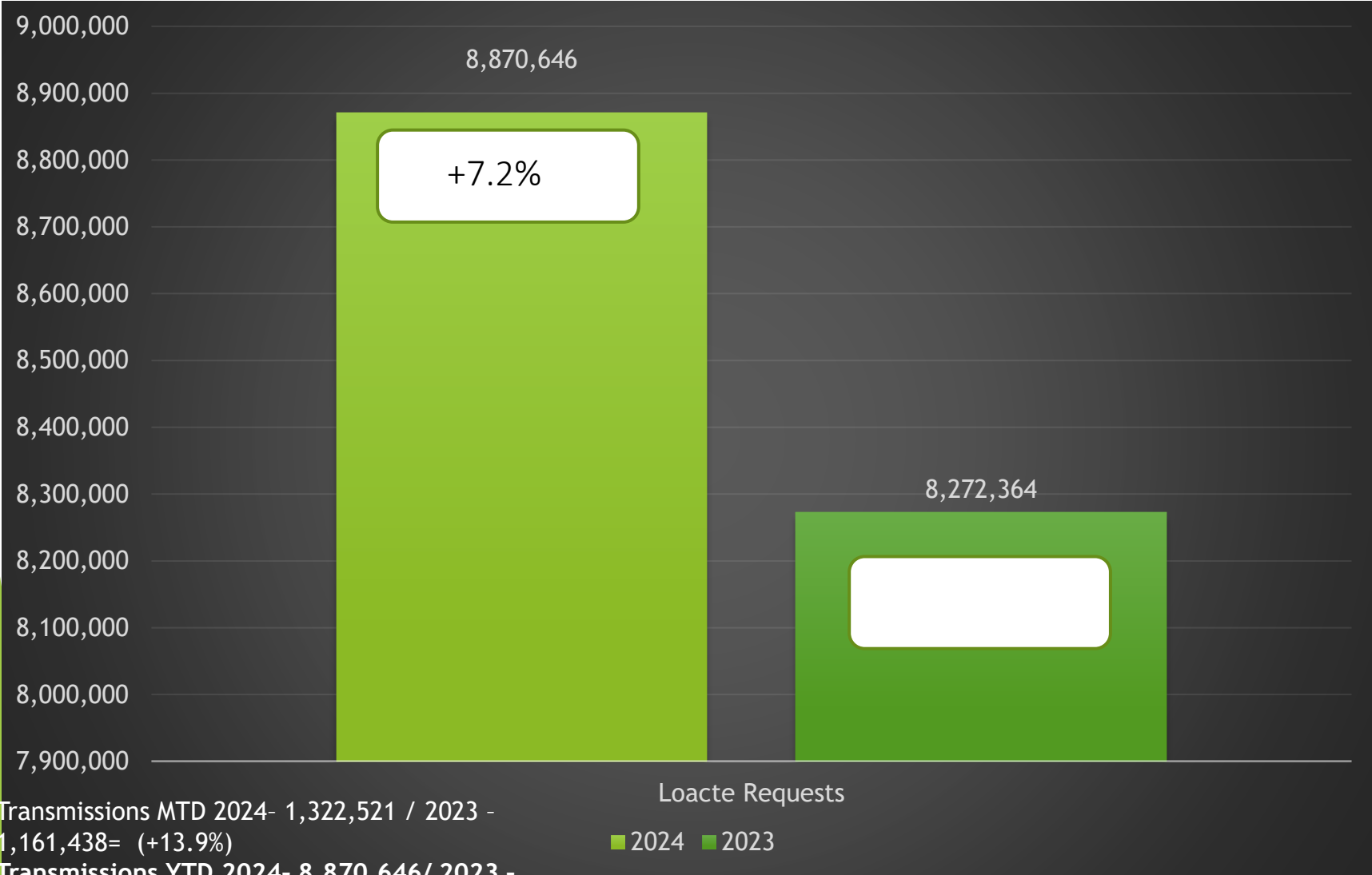
Updates for July 2024 - (79,086) = 32% of volume / June 2024 = 31.3% (.7% Increase from the month before)





24 vs 23





Transmissions MTD 2024- 1,322,521 / 2023 - 1,161,438= (+13.9%)
 Transmissions YTD 2024- 8,870,646 / 2023 - 8,272,364= (+7.2%)



County ticket Volume

2024 VS 2023

Wake	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	1840	236	17271	543	7950	27840
2024	2301	211	16434	746	10198	29890
+/- Var	25.1%	-10.6%	-4.8%	37.4%	28.3%	7.4%
			Avg Locates per Day			1423

County ticket Volume

YTD VS PREVIOUS YEAR

Wake	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	11310	1708	119537	3517	61944	198016
2024	15397	1404	114422	5341	64767	201331
+/- Var	36.1%	-17.8%	-4.3%	51.9%	4.6%	1.7%
			Avg Locates per Day			1379

County ticket distribution - JULY

WAKE	29890
ANGIER	132
APEX	3578
CARY	2775
CLAYTON	17
DURHAM	37
EAGLE ROCK	15
FUQUAY VARINA	1430
GARNER	1908
HOLLY SPRINGS	1023
KNIGHTDALE	1384
MORRISVILLE	767
NEW HILL	89
RALEIGH	11284
ROLESVILLE	852
WAKE FOREST	2035
WENDELL	1581
WILLOW SPRINGS	156
ZEBULON	789

Top 10 Callers for -

Wake	Name	Totals
1	INFRASTRUCTURE TECHNOLOGY SERVICES	3038
2	PRINCE TELECOM	2140
3	AT&T UTILITY OPERATIONS	1502
4	MASTEC	1388
5	PIKE ELECTRIC	1212
6	RG COMMUNICATIONS, INC	1089
7	ADVANCED BORING	802
8	ANSCO & ASSOCIATES LLC	730
9	R H UNDERGROUND, LLC	681
10	WAKE ELECTRICAL MEMBERSHIP	320

DAMAGES

DIRT Damage Information
Reporting Tool



July Damages

NC-Alamance	13
NC-Alexander	3
NC-Anson	1
NC-Beaufort	4
NC-Bladen	2
NC-Brunswick	13
NC-Buncombe	18
NC-Burke	10
NC-Cabarrus	19
NC-Caldwell	6
NC-Carteret	4
NC-Caswell	4
NC-Catawba	21
NC-Chatham	11
NC-Cherokee	1
NC-Clay	1
NC-Cleveland	9
NC-Columbus	5
NC-Craven	9
NC-Cumberland	41
NC-Currituck	1
NC-Dare	1

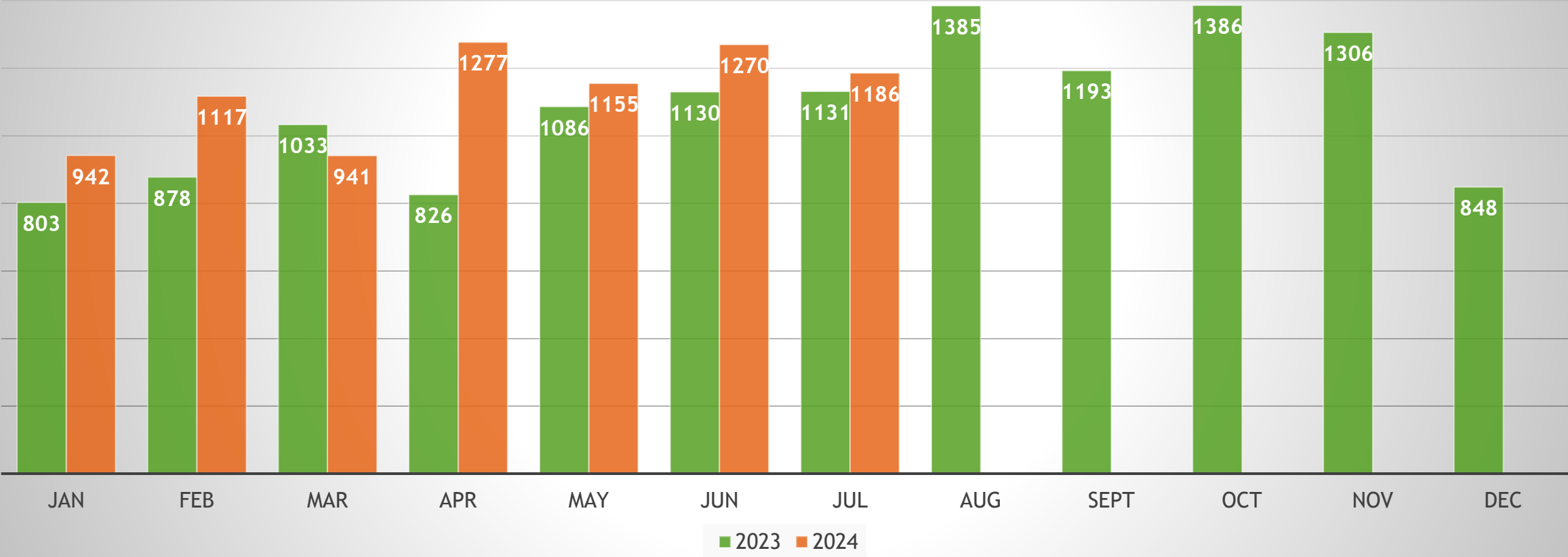
NC-Davidson	9
NC-Davie	7
NC-Duplin	3
NC-Durham	60
NC-Edgecombe	3
NC-Forsyth	55
NC-Franklin	9
NC-Gaston	36
NC-Gates	1
NC-Granville	2
NC-Greene	1
NC-Guilford	28
NC-Harnett	25
NC-Haywood	1
NC-Henderson	11
NC-Hoke	1
NC-Iredell	25
NC-Jackson	3
NC-Johnston	21
NC-Lee	26
NC-Lenoir	9
NC-Lincoln	8
NC-Macon	3
NC-McDowell	2
NC-Mecklenburg	175

NC-Montgomery	5
NC-Moore	33
NC-Nash	28
NC-New Hanover	14
NC-Northampton	1
NC-Onslow	12
NC-Orange	28
NC-Pamlico	5
NC-Pasquotank	2
NC-Pender	3
NC-Perquimans	3
NC-Person	1
NC-Pitt	8
NC-Polk	3
NC-Randolph	12
NC-Robeson	3
NC-Rockingham	16
NC-Rowan	6
NC-Rutherford	3
NC-Sampson	3
NC-Scotland	1
NC-Stanly	5
NC-Stokes	1
NC-Surry	1
NC-Swain	1

NC-Transylvania	2
NC-Union	53
NC-Vance	1
NC-Wake	200
NC-Warren	1
NC-Watauga	1
NC-Wayne	6
NC-Wilkes	1
NC-Wilson	2

Grand Total 1,186

Damages in North Carolina 2024 vs 2023





UNDERGROUND
DAMAGE PREVENTION
REVIEW BOARD

UGDPRB OVERVIEW OF 7/10/2024 CASES

- 27 Cases on Agenda
- 17 – Issued Pipes Plus Training
- **\$25,000** issued in fines



2024 / 2025 State UCC Officers



CHAIR
Lindsey Pontz



CO-CHAIR
Shawn Kelly



SECRETARY
Will Prescott



TREASURER
Sandra Johnson



NC 811.ORG Education team



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations Specialist



Ann Rushing
Education Manager



Tami Groves
Southeast Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison

Welcome Rory Phipps: Our New Western Region Liaison at North Carolina 811!

We are thrilled to announce a new addition to the North Carolina 811 team, Rory Phipps, who joins us as the Western Region Liaison. Rory will be playing a crucial role in spreading the word about safe digging practices, attending local UCC meetings, and keeping our members informed about damages in their area and the number of tickets processed through our notification center.

Rory hails from Waynesville, a town he proudly calls home. His diverse background makes him a perfect fit for this role. Previously, Rory worked as a locate technician in Waynesville, where he honed his skills in detecting underground utilities. His experience doesn't stop there—he has also served as a firefighter, showcasing his dedication to safety and community service. Additionally, Rory holds a graphic design degree, which adds a creative edge to his skill set.

Starting with us on Tuesday, July 16th, Rory will be working closely with Tyler Ross, our current Western Liaison. Together, they will ensure that our community stays informed and safe.

Please join us in welcoming Rory to the North Carolina 811 family. We look forward to the positive impact he will make in our Western Region!





THANK YOU!

A copy of this presentation is available at
www.ncucc.org



Wake Utility Coordinating Committee

“To provide a forum to promote safety standards, common concerns and the awareness of prevention of unnecessary damages to utilities infrastructure within Durham County”.

Minutes August 27, 2024

A. Call To Order

1. Recognize new attendees & guest
 - Parrish Reddick- welcomed everyone to the August UCC meeting.
2. Announcements
 - There will be no October Damage Prevention Breakfast.

B. Review and Approval of Previous Meeting’s Minutes

1. No prior minutes to approve

C. Old Business/New Business/Projects

1. NCDOT-N/A
2. City of Raleigh– N/A.
3. Report – NC811 – Parrish Reddick
 - Parrish reported the numbers for Wake County.
4. Open floor for any new business.
 - Justus stated they are still having issues getting locates done across the board. Justus spoke on where the team redlining the law are as they have met 4 times now.
Desmond stated they are having issues with locates as well, they have hit power lines multiple times in the past with one hit the locator as still on site (mismarked).

D. Damage Report

1. Round Table Reports from members

G. Adjourn –

Next meeting location: **Dominion Energy
411 Global St, Raleigh NC
September 24th, 2024 @ 11:00am

1. Summary

Meeting title

Attended participants 8

Start time 8/27/24, 10:16:09 AM

End time 8/27/24, 11:43:59 AM

Meeting duration 1h 27m 49s

Average attendance time 38m 28s

2. Participants

Name	First Join	Last Leave	In-Meeting Duration
Parrish Reddick	8/27/24, 10:16:13 AM	8/27/24, 11:43:59 AM	1h 27m 45s
Sandra Johnson (Gas Distribution - 5P)	8/27/24, 10:19:24 AM	8/27/24, 10:23:38 AM	4m 14s
Parsons, Matt	8/27/24, 11:01:11 AM	8/27/24, 11:43:44 AM	42m 32s
Whitfield, Desmond (External)	8/27/24, 11:02:01 AM	8/27/24, 11:43:43 AM	41m 42s
Eric Blum (External)	8/27/24, 11:02:01 AM	8/27/24, 11:43:44 AM	41m 43s
Jackiette Proctor (Gas Distribution - 5P)	8/27/24, 11:02:19 AM	8/27/24, 11:43:45 AM	41m 25s
Michael Hooker (External)	8/27/24, 11:02:45 AM	8/27/24, 11:43:43 AM	40m 57s
Brian Morehouse (Unverified)	8/27/24, 11:36:12 AM	8/27/24, 11:43:41 AM	7m 29s

3. In-Meeting Activities

Name	Join Time	Leave Time	Duration
Parrish Reddick	8/27/24, 10:16:13 AM	8/27/24, 11:43:59 AM	1h 27m 45s
Sandra Johnson (Gas Distribution - 5P)	8/27/24, 10:19:24 AM	8/27/24, 10:23:38 AM	4m 14s
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Brian Morehouse (Unverified)	8/27/24, 11:36:12 AM	8/27/24, 11:43:41 AM	7m 29s

Email	Participant ID (UPN)	Role
parrish@nc811.org	parrish@nc811.org	Organizer
sandra.johnson@dominionenergy.com	SANDRA.JOHNSON@dominionenergy.com	Presenter
Matt.Parsons@lumen.com	Matt.Parsons@lumen.com	Presenter
Desmond.Whitfield@raleighnc.gov	Desmond.Whitfield@raleighnc.gov	Presenter
eblum@stewartinc.com	eblum@stewartinc.com	Presenter
jackiette.proctor@dominionenergy.com	JACKIETTE.PROCTOR@dominionenergy.com	Presenter
michael.hooker@carync.gov	Michael.Hooker@carync.gov	Presenter
		Presenter

Email	Role
parrish@nc811.org	Organizer
sandra.johnson@dominionenergy.com	Presenter
Matt.Parsons@lumen.com	Presenter
Desmond.Whitfield@raleighnc.gov	Presenter
eblum@stewartinc.com	Presenter
jackiette.proctor@dominionenergy.com	Presenter
michael.hooker@carync.gov	Presenter
	Presenter