

**MONTHLY UPDATE  
SEPTEMBER 2024**

**MOORE COUNTY UCC**





811

**NC 811.ORG**



# Upcoming meetings

- **NC State UCC Meeting**  
Tuesday, Sept 10 from 10 to 12  
Sturgeon City Environmental Education Center,  
50 Court St., Jacksonville NC 28540
- **Underground Damage Prevention Review Board**  
Tuesday, Oct. 15 from 10 to 4  
NC811 Events Center, Greensboro  
<https://udprb.nc.gov/Reporting-a-Violation>
- **Locate Resolution Partnership Committee**  
Wednesday, Sept. 25 from 11 to 1  
NC811 Events Center, Greensboro  
<https://ncucc.org/locate-resolution-partnership-committee/>





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# Third Quarter Board Meeting

- ▶ Friday, October 18, 2024  
8 am to noon
- ▶ Holiday In Resort Lumina  
Wrightsville Beach, NC
- ▶ For registration and  
booking information  
contact Virginia at  
[virginia@nc811.org](mailto:virginia@nc811.org)







# CALENDAR

NC811 & NCUCC  
event calendars can  
be found on [nc811.org](https://nc811.org)  
or the nc811 app





## ✓ **NC811 Data Insights**

Locate requests



Transmissions

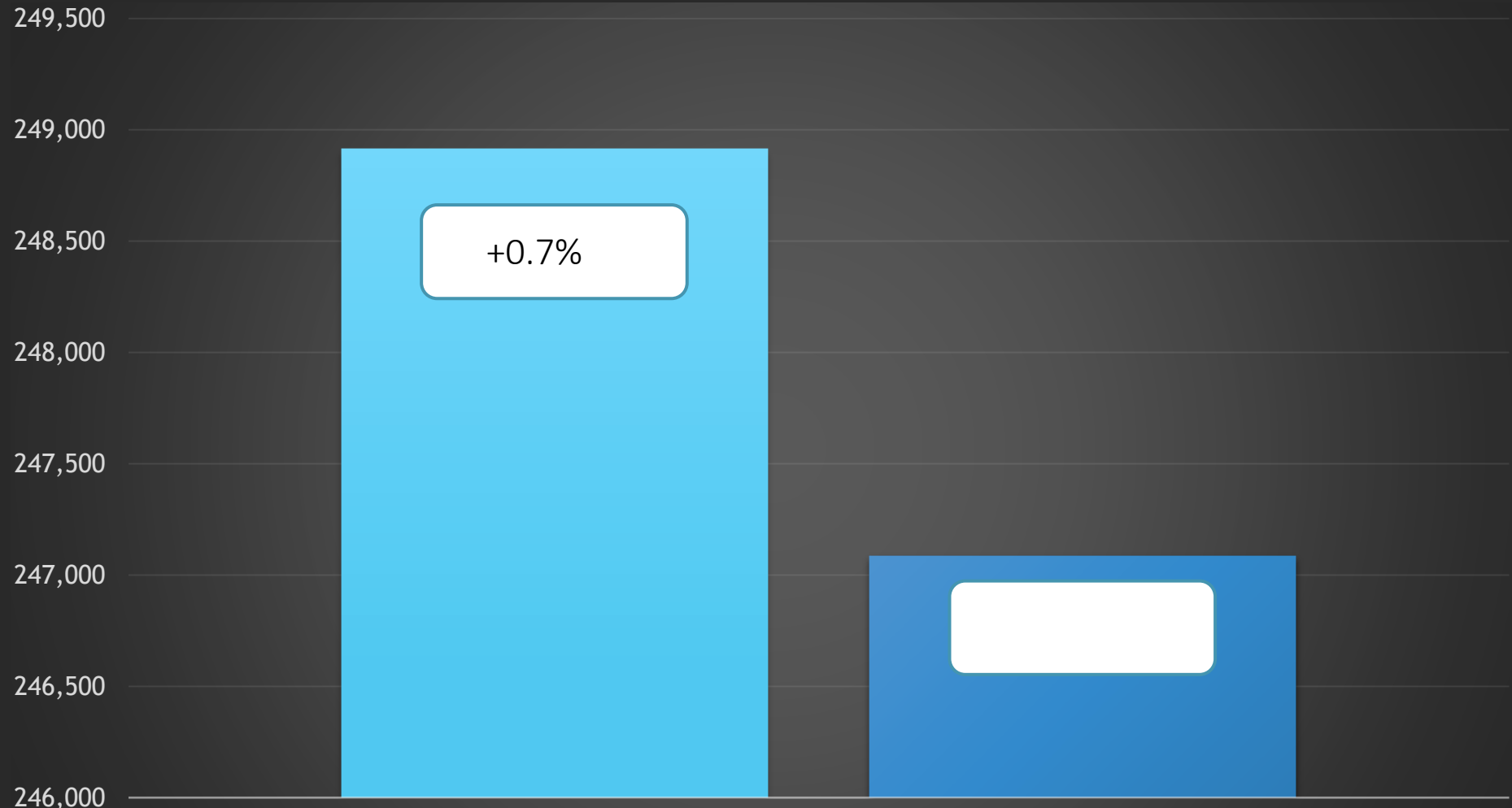


County ticket volume  
and distribution





# Locate Requests for NC - Aug 24 vs 23



MTD Aug 2024 - 248,916 / 2023 - 247,083=(0.7%)

YTD 2024 - 1,889,666 / 2023 - 1,788.620 = +5.6 %

Updates for July 2024 - (79,086) = 32.8% of volume / July 2024 =

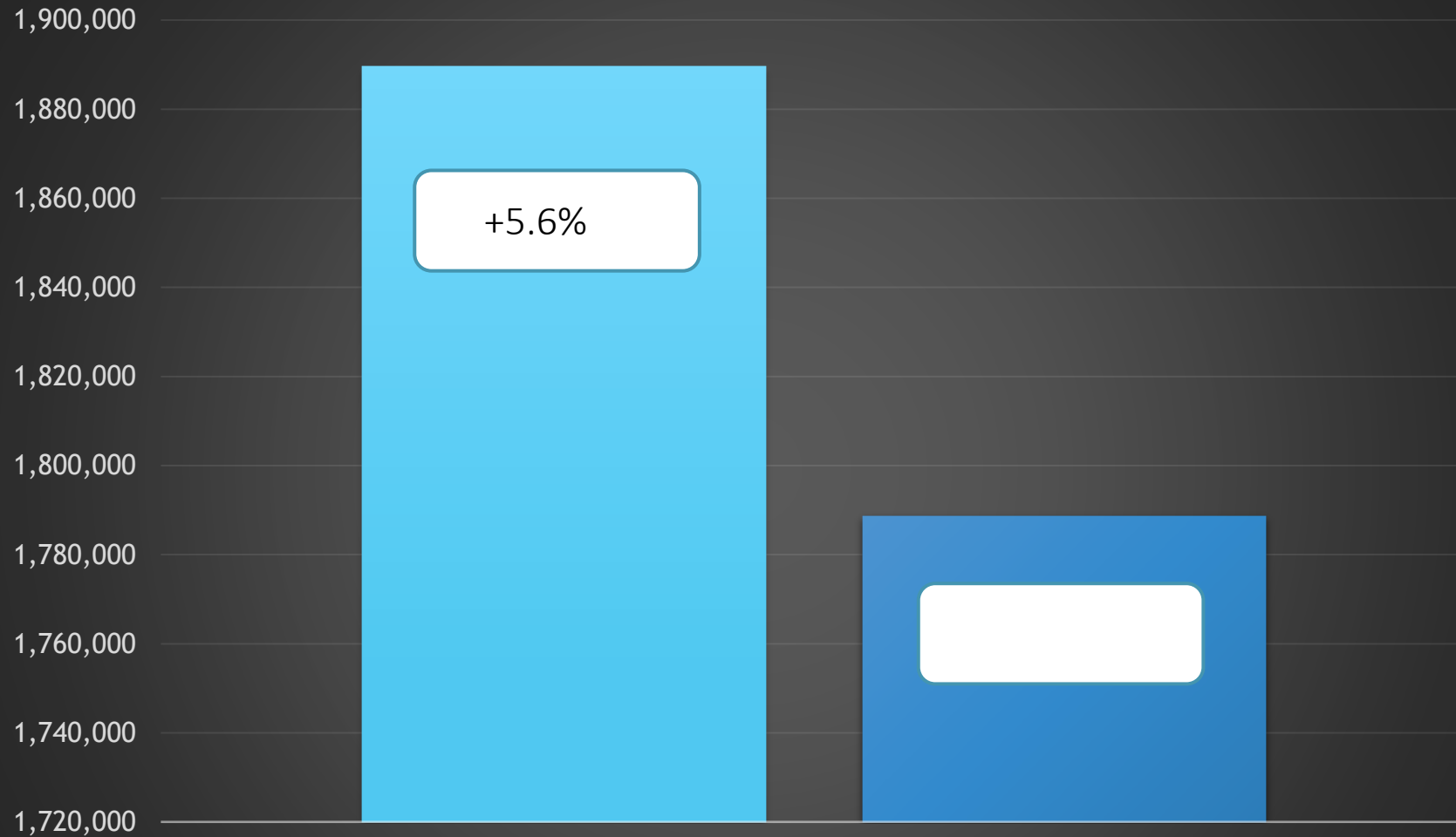
32% (.8% Increase from the month before)

Locate Requests

■ 2024 ■ 2023



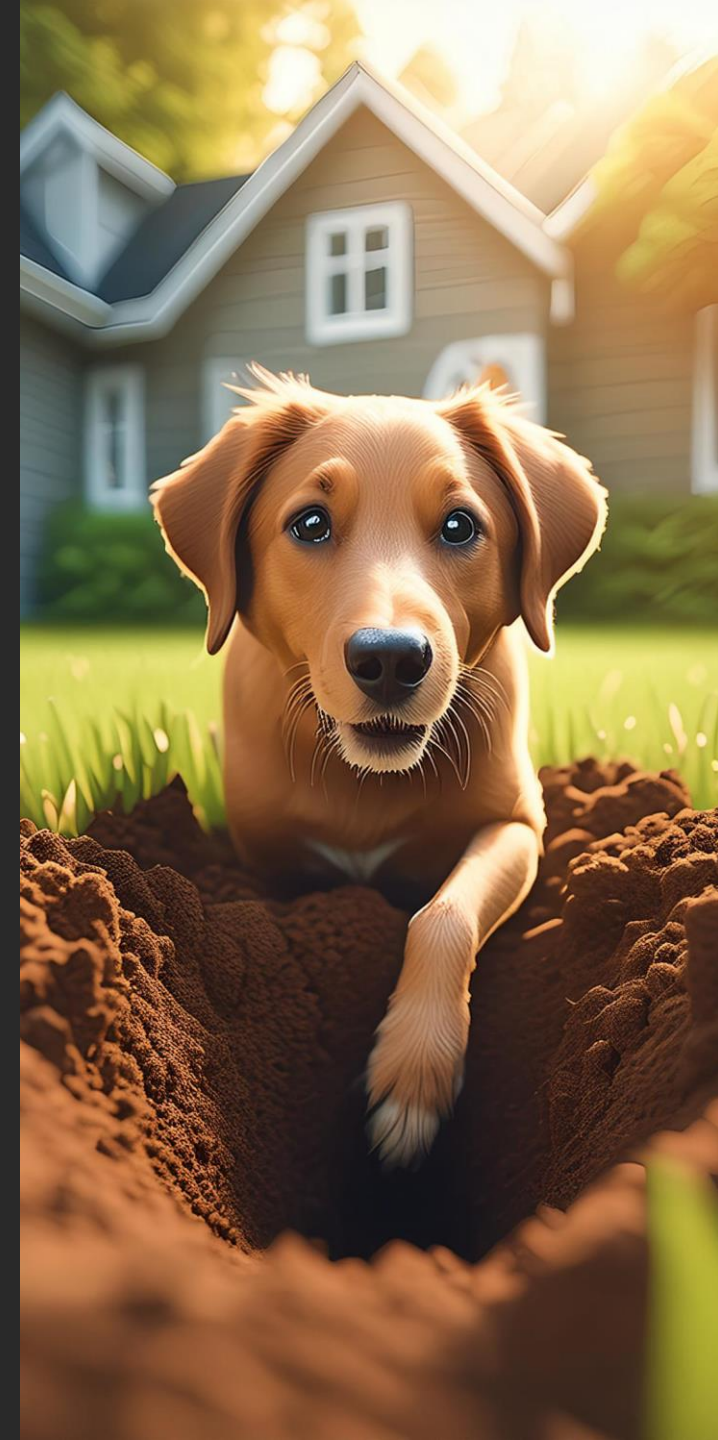
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Locate Requests

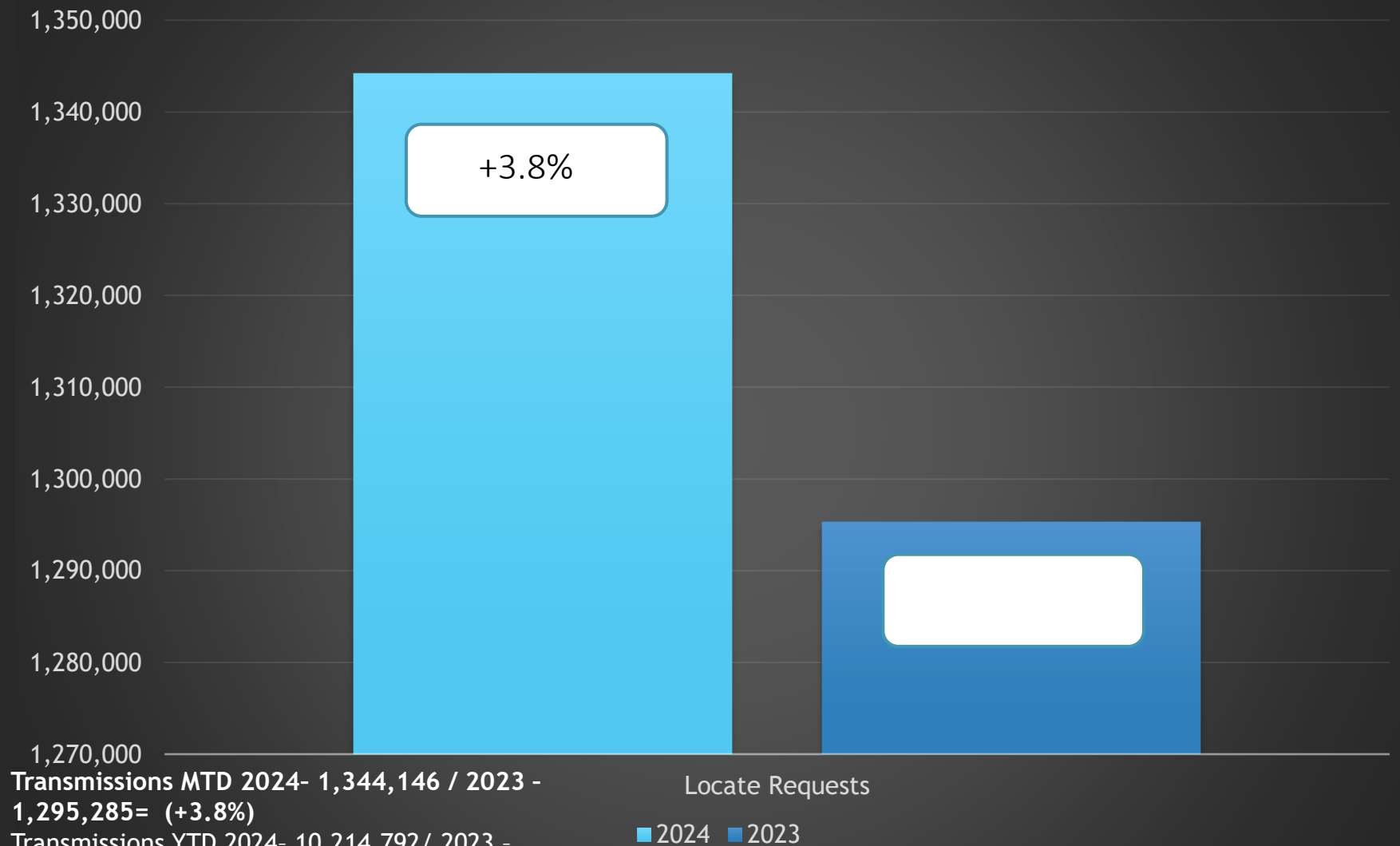
■ 2024 ■ 2023







# Transmissions for NC - Aug. 24 vs 23



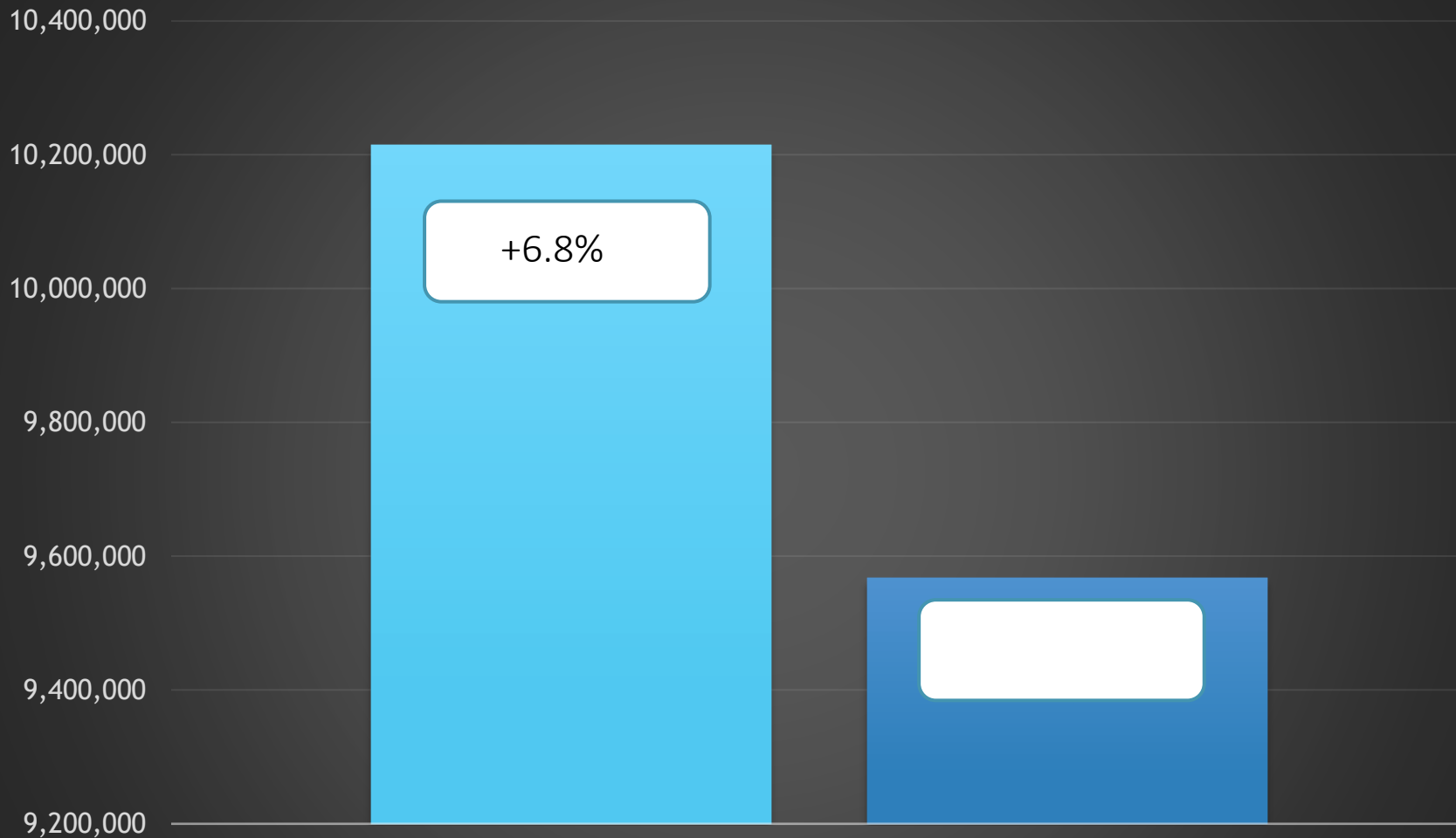
Transmissions MTD 2024- 1,344,146 / 2023 - 1,295,285= (+3.8%)

Transmissions YTD 2024- 10,214,792 / 2023 - 9,567,649= +6.8%

Locate Requests

■ 2024 ■ 2023

# Transmissions for NC - YTD 2024



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■ 2024 ■ 2023

Loacte Requests





# County ticket Volume

2024 VS 2023

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	141	28	1606	70	538	2383
2024	473	40	2409	178	1035	4135
	235.5%	42.9%	50.0%	154.3%	92.4%	73.5%
				Locates per day		218

# County ticket Volume

## YTD VS PREVIOUS YEAR

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	556	208	12152	351	3080	16347
2024	2539	300	16204	974	7783	27800
	356.7%	44.2%	33.3%	177.5%	152.7%	70.1%



# County ticket distribution - AUGUST

<b>MOORE</b>	<b>4135</b>
ABERDEEN	403
CAMERON	228
<b>CARTHAGE</b>	<b>995</b>
EAGLE SPRINGS	134
FOXFIRE	14
JACKSON SPRINGS	79
PINEBLUFF	20
<b>PINEHURST</b>	<b>619</b>
ROBBINS	169
SEVEN LAKES	84
<b>SOUTHERN PINES</b>	<b>528</b>
VASS	356
WEST END	189
WHISPERING PINES	309

# DAMAGES

**DIRT** Damage Information  
Reporting Tool

**CGA** Common  
Ground  
Alliance



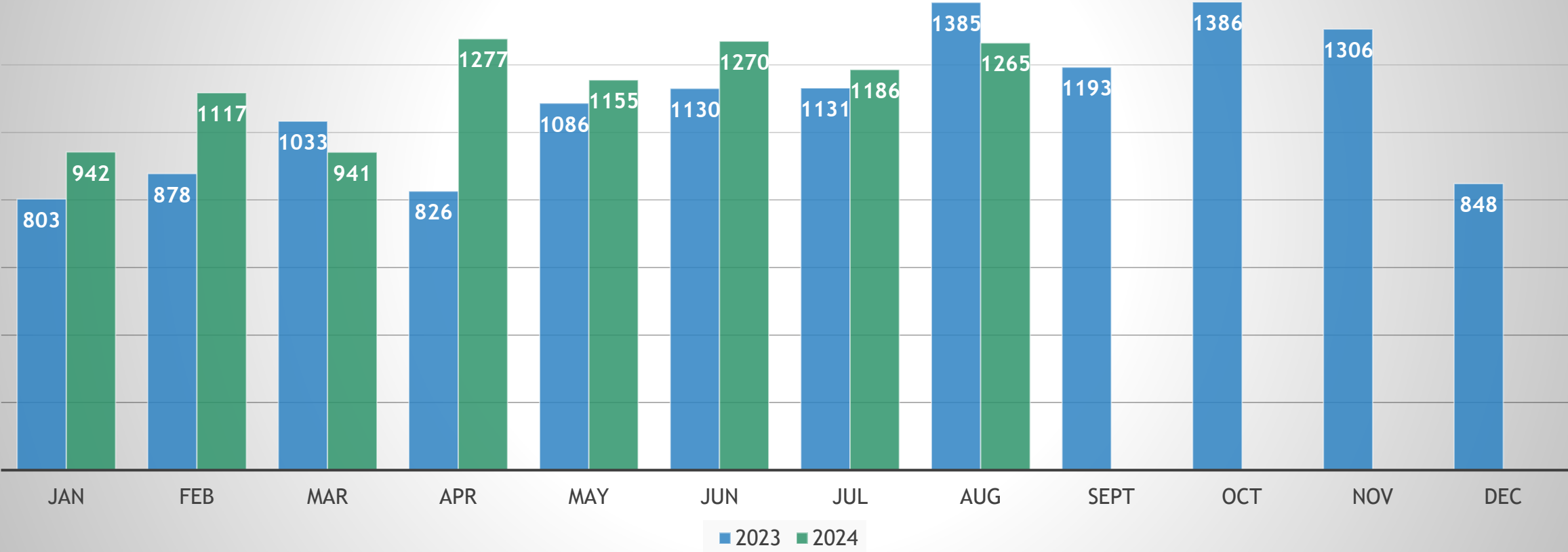


# August Damages

Grand Total 1,265

NC-Alamance	20	NC-Davie	3	NC-New Hanover	33
NC-Alexander	1	NC-Duplin	5	NC-Onslow	27
NC-Ashe	2	NC-Durham	83	NC-Orange	19
NC-Avery	1	NC-Edgecombe	3	NC-Pamlico	2
NC-Beaufort	4	NC-Forsyth	56	NC-Pender	3
NC-Brunswick	11	NC-Franklin	9	NC-Perquimans	2
NC-Buncombe	18	NC-Gaston	30	NC-Pitt	17
NC-Burke	2	NC-Granville	1	NC-Polk	3
NC-Cabarrus	25	NC-Guilford	42	NC-Randolph	15
NC-Caldwell	6	NC-Harnett	21	NC-Richmond	3
NC-Carteret	3	NC-Haywood	2	NC-Robeson	5
NC-Catawba	20	NC-Henderson	9	NC-Rockingham	10
NC-Chatham	16	NC-Hertford	2	NC-Rowan	17
NC-Chowan	1	NC-Hoke	4	NC-Rutherford	5
NC-Clay	3	NC-Iredell	21	NC-Scotland	2
NC-Cleveland	7	NC-Johnston	14	NC-Stanly	6
NC-Columbus	5	NC-Lee	9	NC-Stokes	4
NC-Craven	7	NC-Lenoir	4	NC-Surry	1
NC-Cumberland	49	NC-Lincoln	10	NC-Transylvania	2
NC-Currituck	2	NC-Macon	4	NC-Union	46
NC-Dare	3	NC-McDowell	4	NC-Vance	1
NC-Davidson	20	NC-Mecklenburg	224	NC-Wake	171
		NC-Montgomery	5	NC-Warren	2
		<b>NC-Moore</b>	<b>42</b>	NC-Watauga	5
		NC-Nash	14	NC-Wayne	9
				NC-Wilkes	4
				NC-Wilson	3
				NC-Yadkin	1

# Damages in North Carolina 2024 vs 2023





# Top 10 Callers for -

1	RG COMMUNICATIONS, INC	409
2	BICT USA	399
3	GAC ENTERPRISES, LLC	284
4	CHARTER COMMUNICATIONS	196
5	MASTEC	169
6	K AND L UNDERGROUND	126
7	SPECIALTY APPLICATORS	123
8	METRO TECH	114
9	M T Z CONSTRUCTION	111
10	ALL SIGNAL UNDERGROUND	101



# NC 811 ORG Education team



**Parrish Reddick**  
Piedmont Liaison



**Steven Moore**  
Media Relations Specialist



**Ann Rushing**  
Education Manager



**Tami Groves**  
Southeast Liaison



**Howard Corey**  
Eastern Liaison



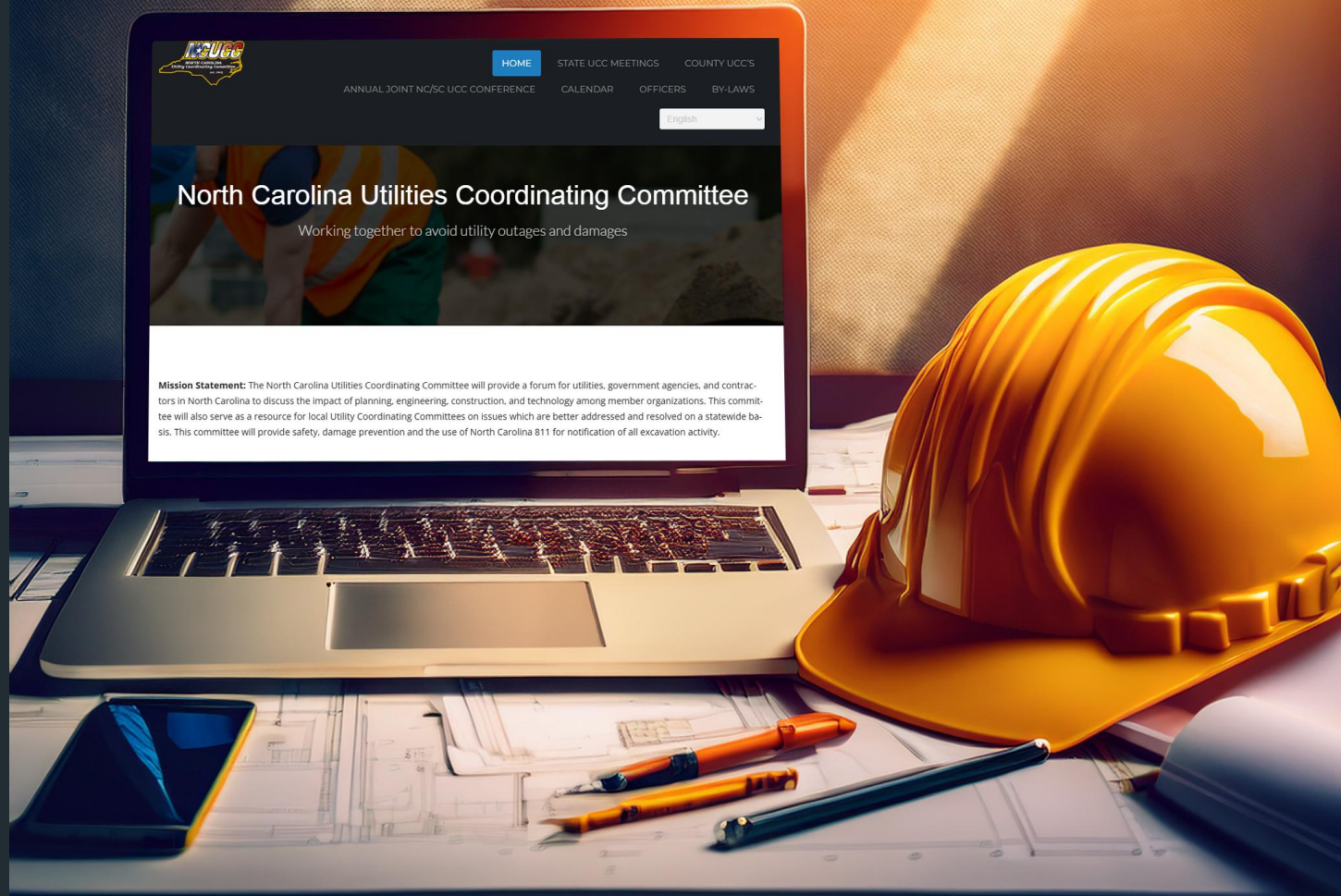
**Rory Phipps**  
Western Liaison





# THANK YOU!

A copy of this presentation  
is available at  
[www.ncucc.org](http://www.ncucc.org)



Moore UCC  
September 2024

Attendees:

Eddie Cobb – Dixie Pipeline

Brian Patnode – Moore County

Andrew Scott – Moore County

Tami Groves – NC811

Meeting opened at 2:07 PM.

Seeing work from RG Communications. The work is often done prior to the locate ticket being valid. This is not the first time this has been an issue and Eddie & I both have addressed. I'll reach out to them again.

Lots of BICT work happening. Calling in entire neighborhoods and then not working the area. Would be great if we could get representatives to start coming to the meetings again.

Next meeting Oct 2.