

MONTHLY UPDATE SEPTEMBER 2024

WAKE UCC



811

NC 811.ORG



Upcoming meetings

- **NC State UCC Meeting**
Tuesday, Sept 10 from 10 to 12
Sturgeon City Environmental Education Center,
50 Court St., Jacksonville NC 28540
- **Underground Damage Prevention Review Board**
Tuesday, Oct. 15 from 10 to 4
NC811 Events Center, Greensboro
<https://udprb.nc.gov/Reporting-a-Violation>
- **Locate Resolution Partnership Committee**
Wednesday, Sept. 25 from 11 to 1
NC811 Events Center, Greensboro
<https://ncucc.org/locate-resolution-partnership-committee/>



Third Quarter Board Meeting

- ▶ Friday, October 18, 2024
8 am to noon
- ▶ Holiday In Resort Lumina
Wrightsville Beach, NC
- ▶ For registration and
booking information
contact Virginia at
virginia@nc811.org





CALENDAR

NC811 & NCUCC
event calendars can
be found on nc811.org
or the nc811 app



✓ **NC811 Data Insights**

Locate requests



Transmissions

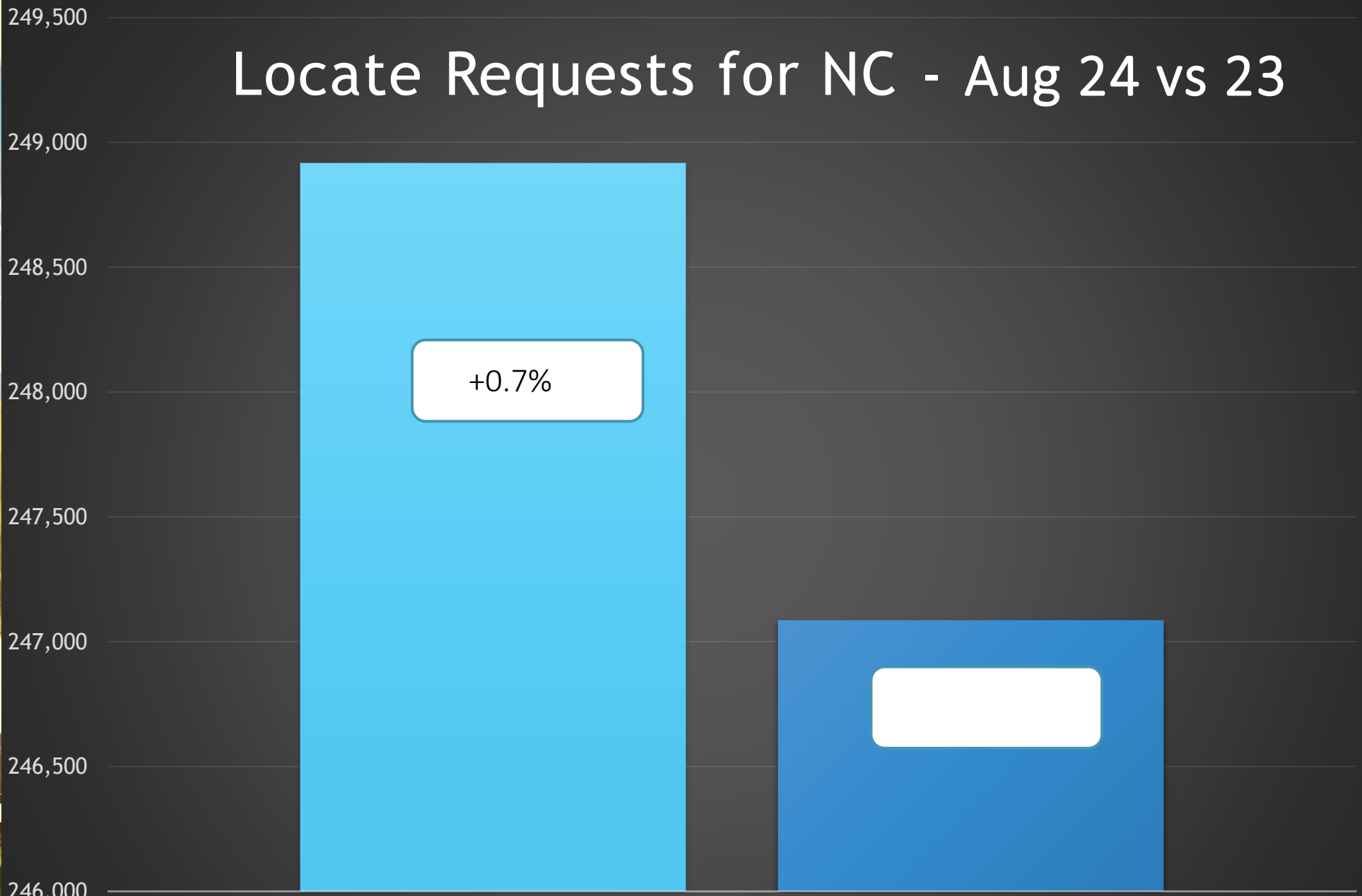


County ticket volume
and distribution





Locate Requests for NC - Aug 24 vs 23



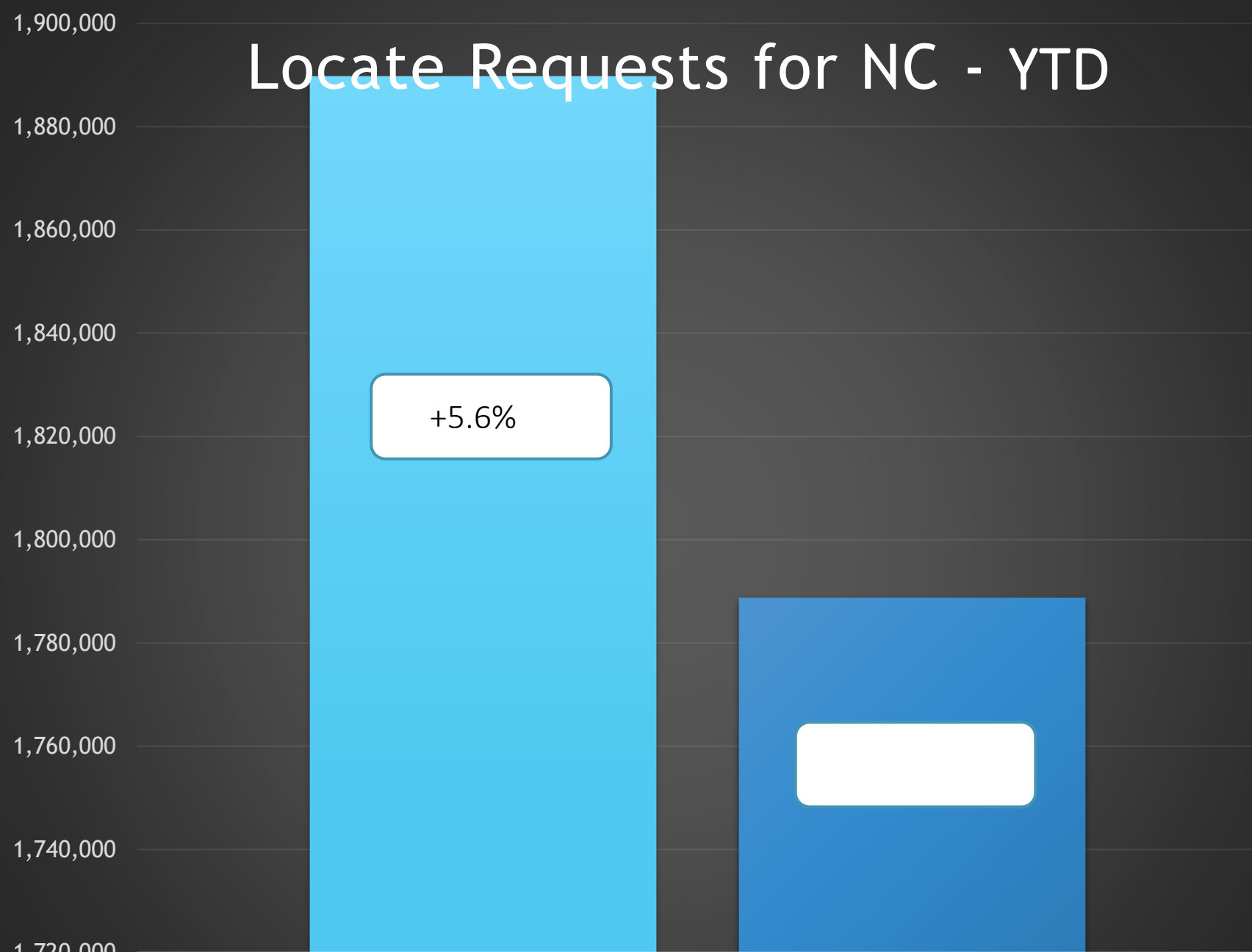
MTD Aug 2024 - 248,916 / 2023 - 247,083 = (0.7%)

YTD 2024 - 1,889,666 / 2023 - 1,788,620 = +5.6 %

Updates for July 2024 - (79,086) = 32.8% of volume / July 2024 = 32% (.8% Increase from the month before)

Locate Requests ■ 2024 ■ 2023

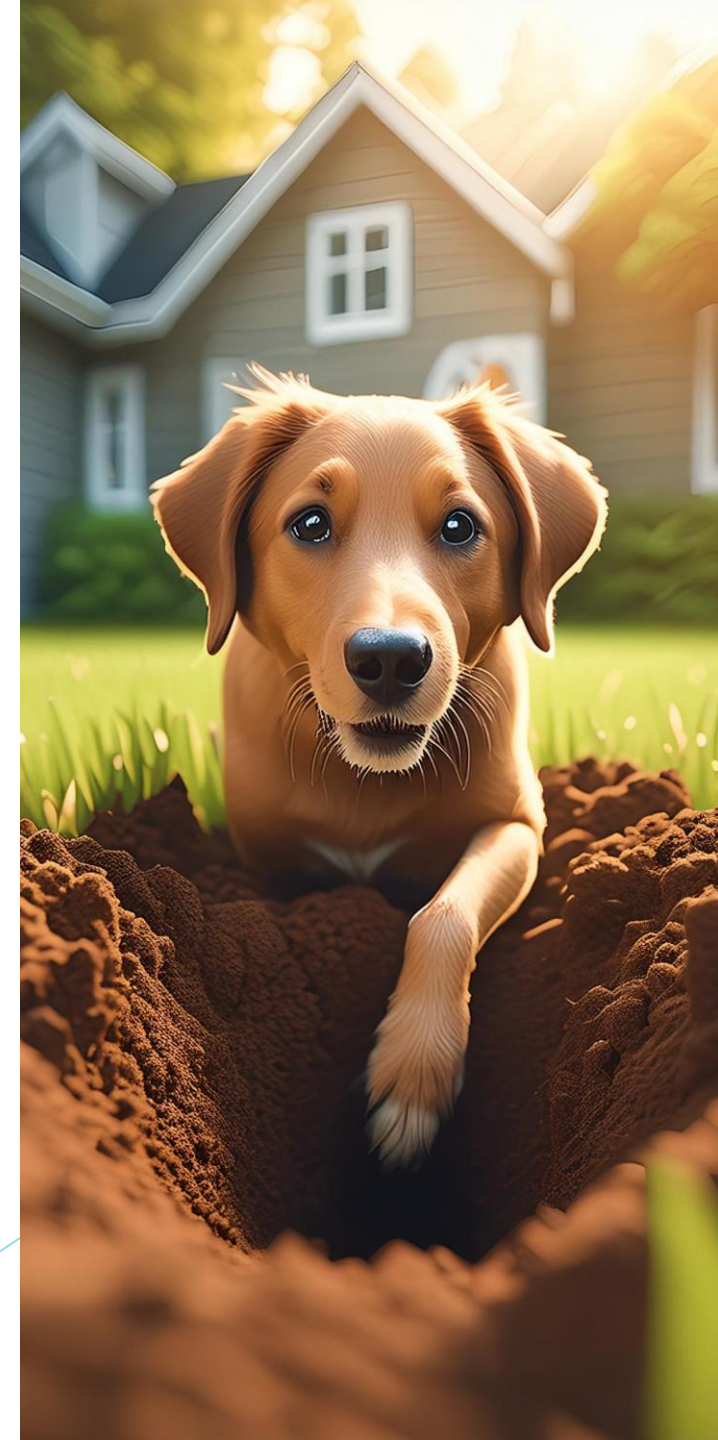
Locate Requests for NC - YTD



+5.6%

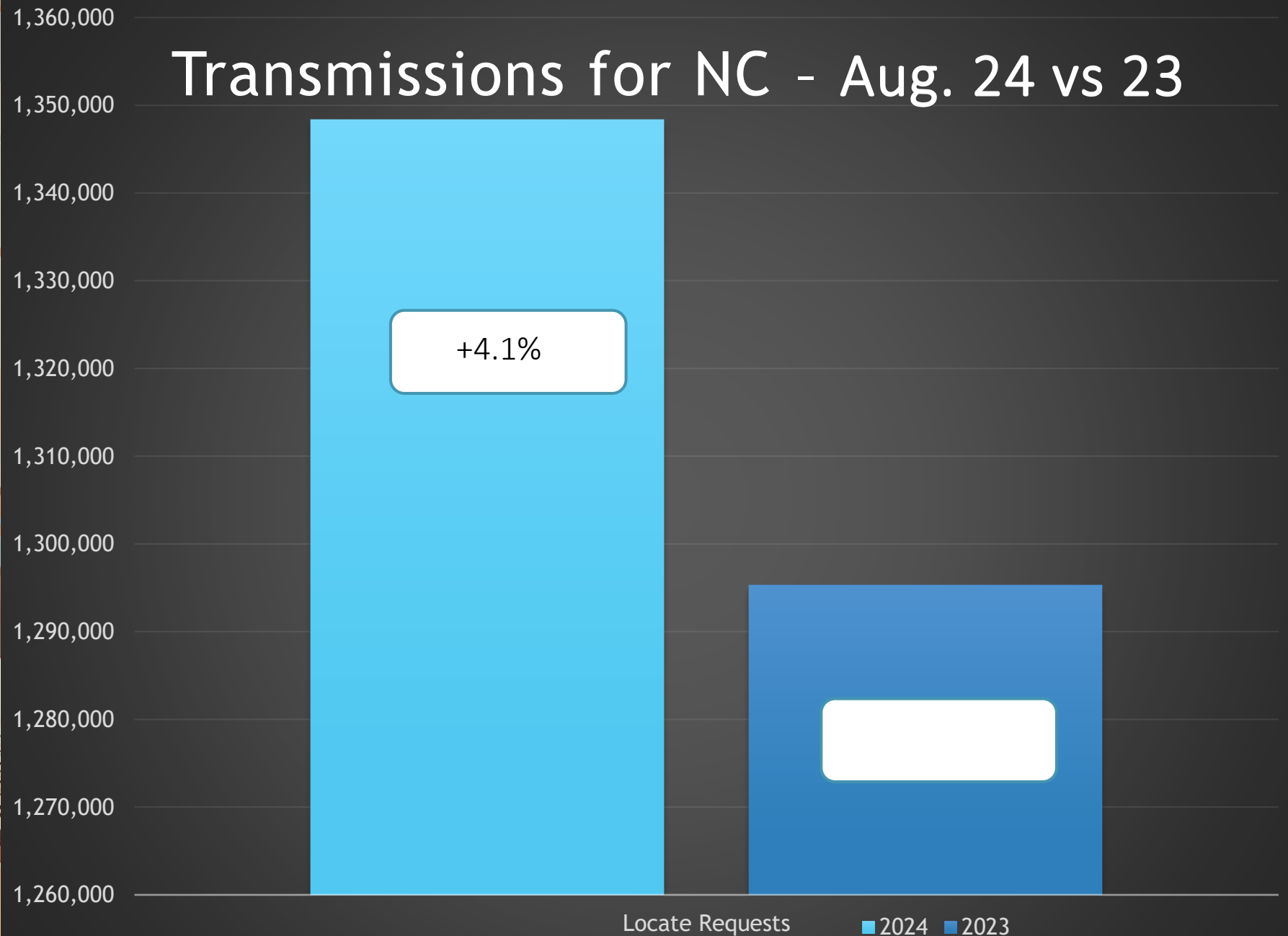
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Locate Requests ■ 2024 ■ 2023





Transmissions for NC - Aug. 24 vs 23



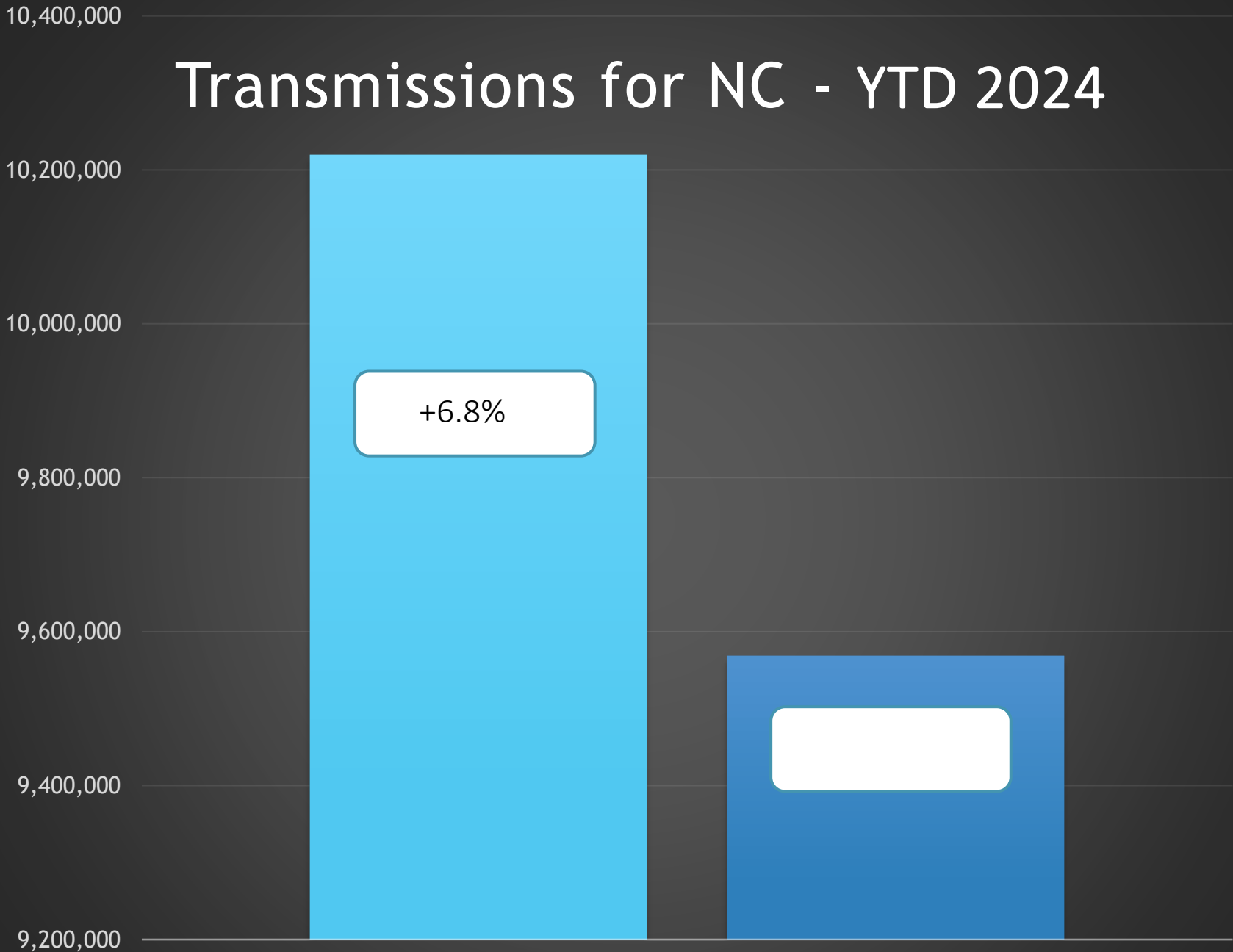
Locate Requests

■ 2024 ■ 2023

Transmissions MTD 2024- 1,348,384 / 2023 - 1,295,285= (+4.1%)

Transmissions YTD 2024- 10,219,030/ 2023 - 9,567,649= +6.8%

Transmissions for NC - YTD 2024



+6.8%

Loacte Requests ■ 2024 ■ 2023

Transmissions MTD 2024- 1,348,384 / 2023 - 1,295,285= (+4.1%)
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County ticket Volume

2024 VS 2023

Wake	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	2377	217	19627	823	10750	33794
2024	1604	238	17447	670	11025	30984
+/- Var	-32.5%	9.7%	-11.1%	-18.6%	2.6%	-8.3%
			Avg Locates per Day			1631

County ticket Volume

YTD VS PREVIOUS YEAR

Wake	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	13687	1925	13916 4	4340	72694	231810
2024	17001	1642	13186 9	6011	75792	232315
+/- Var	24.2%	-14.7%	-5.2%	38.5%	4.3%	0.2%
			Avg Locates per Day			1408

County ticket distribution - AUGUST

WAKE	30984
ANGIER	117
APEX	2874
CARY	2941
DURHAM	35
FUQUAY VARINA	1567
GARNER	1593
HOLLY SPRINGS	1218
KNIGHTDALE	1132
MORRISVILLE	944
NEW HILL	248
RALEIGH	13045
ROLESVILLE	691
WAKE FOREST	2030
WENDELL	1533
WILLOW SPRINGS	235
ZEBULON	706
WARREN	518
MACON	40
MANSON	140
NORLINA	108
VAUGHAN	20
WARRENTON	172

Top 10 Callers for -

Wake	name	Totals
1	INFRASTRUCTURE TECHNOLOGY SERVICES	3015
2	PRINCE TELECOM	1876
3	MASTEC	1100
4	RG COMMUNICATIONS, INC	1089
5	ANSCO & ASSOCIATES LLC	1053
6	PIKE ELECTRIC	982
7	AT&T UTILITY OPERATIONS	981
8	R H UNDERGROUND, LLC	657
9	ADVANCED BORING	557
10	ALL SIGNAL SOLUTION, INC	486

DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance

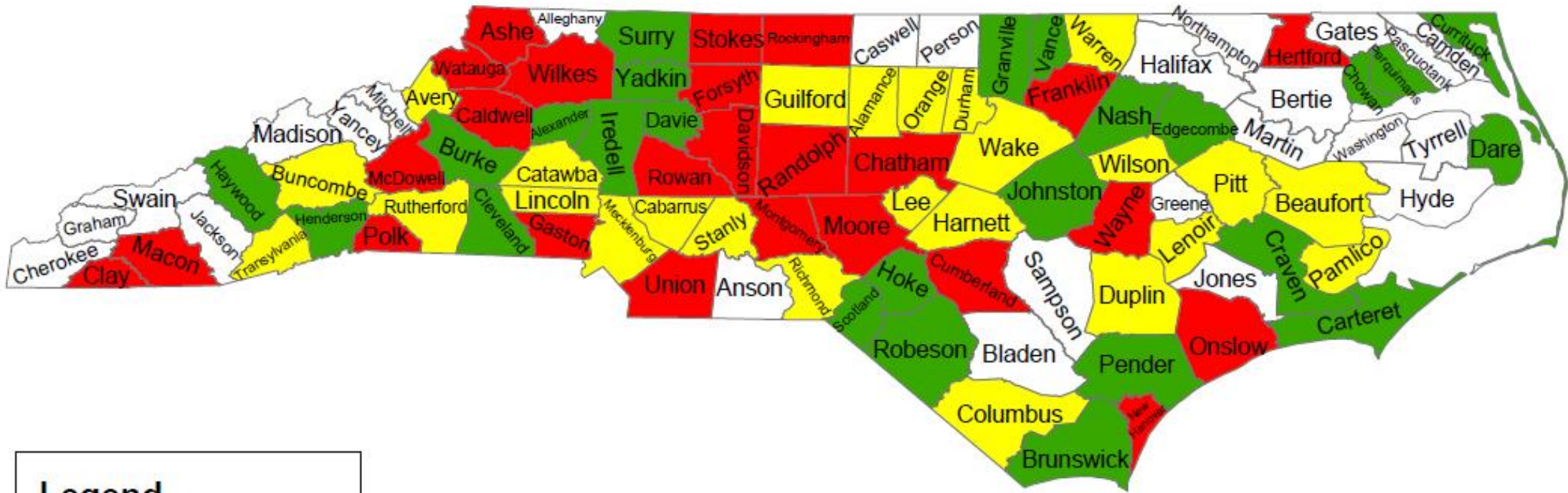


August Damages

NC-Alamance	20	NC-Davie	3	NC-New Hanover	33
NC-Alexander	1	NC-Duplin	5	NC-Onslow	27
NC-Ashe	2	NC-Durham	83	NC-Orange	19
NC-Avery	1	NC-Edgecombe	3	NC-Pamlico	2
NC-Beaufort	4	NC-Forsyth	56	NC-Pender	3
NC-Brunswick	11	NC-Franklin	9	NC-Perquimans	2
NC-Buncombe	18	NC-Gaston	30	NC-Pitt	17
NC-Burke	2	NC-Granville	1	NC-Polk	3
NC-Cabarrus	25	NC-Guilford	42	NC-Randolph	15
NC-Caldwell	6	NC-Harnett	21	NC-Richmond	3
NC-Carteret	3	NC-Haywood	2	NC-Robeson	5
NC-Catawba	20	NC-Henderson	9	NC-Rockingham	10
NC-Chatham	16	NC-Hertford	2	NC-Rowan	17
NC-Chowan	1	NC-Hoke	4	NC-Rutherford	5
NC-Clay	3	NC-Iredell	21	NC-Scotland	2
NC-Cleveland	7	NC-Johnston	14	NC-Stanly	6
NC-Columbus	5	NC-Lee	9	NC-Stokes	4
NC-Craven	7	NC-Lenoir	4	NC-Surry	1
NC-Cumberland	49	NC-Lincoln	10	NC-Transylvania	2
NC-Currituck	2	NC-Macon	4	NC-Union	46
NC-Dare	3	NC-McDowell	4	NC-Vance	1
NC-Davidson	20	NC-Mecklenburg	224	NC-Wake	171
		NC-Montgomery	5	NC-Warren	2
		NC-Moore	42	NC-Watauga	5
		NC-Nash	14	NC-Wayne	9
				NC-Wilkes	4
				NC-Wilson	3
				NC-Yadkin	1

Grand Total 1,265

Damages Per 1,000 Transmissions – August 2024

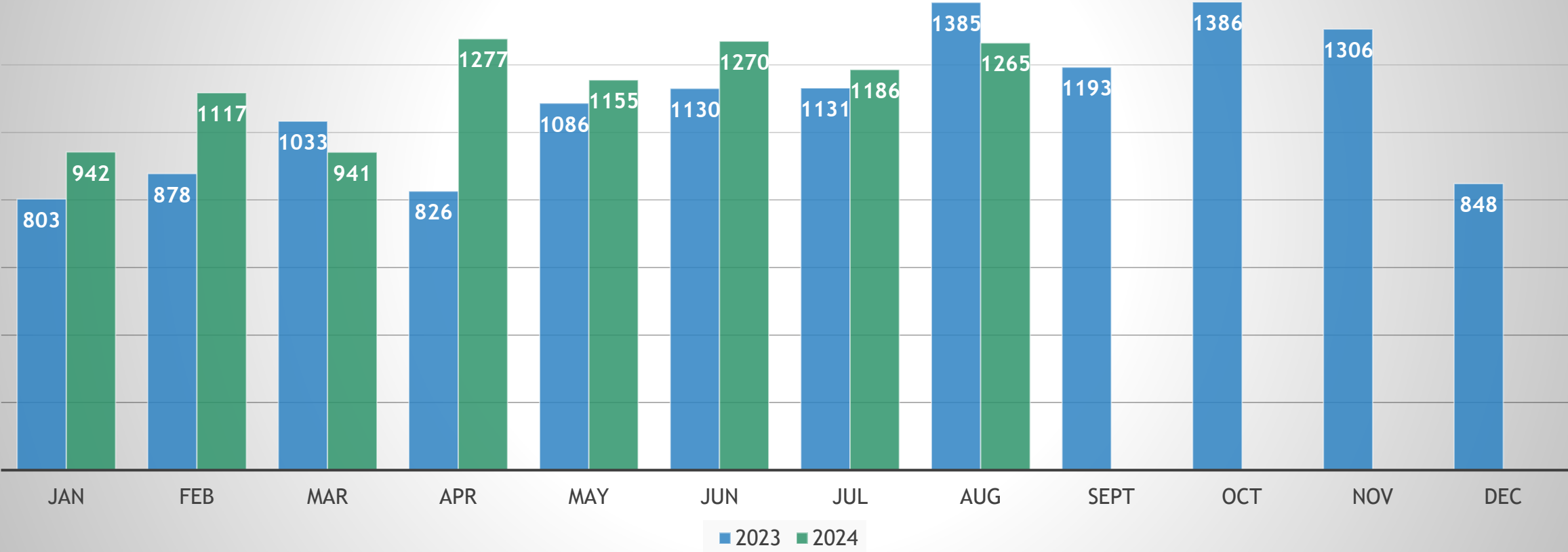


Legend

Quantile

	0.000000
	0.000001 - 0.672269
	0.672270 - 1.210068
	1.210069 - 2.536079

Damages in North Carolina 2024 vs 2023





NC 811 ORG Education team



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations Specialist



Ann Rushing
Education Manager



Tami Groves
Southeast Liaison



Howard Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org



1. Summary

Meeting title

Attended participants

9

Start time

9/24/24, 10:45:30 AM

End time

9/24/24, 12:18:43 PM

Meeting duration

1h 33m 12s

Average attendance time

1h 2m 59s

Name	Join Time	Leave Time	Duration
Parrish Reddick	9/24/24, 10:45:33 AM	9/24/24, 12:18:43 PM	1h 33m 9s
Michael Hooker (External)	9/24/24, 10:56:10 AM	9/24/24, 12:18:34 PM	1h 22m 23s
Jackiette Proctor (Gas Distribution - 5P)	9/24/24, 11:00:58 AM	9/24/24, 12:14:13 PM	1h 13m 14s
Brian Morehouse (Unverified)	9/24/24, 11:02:59 AM	9/24/24, 12:14:45 PM	1h 11m 45s
Eric Blum (External)	9/24/24, 11:03:04 AM	9/24/24, 11:41:29 AM	38m 24s
Frederick Hawley (External)	9/24/24, 11:04:50 AM	9/24/24, 12:15:16 PM	1h 10m 25s
Parsons, Matt	9/24/24, 11:05:37 AM	9/24/24, 12:00:07 PM	54m 30s
Don Proctor (Gas Distribution - 5P)	9/24/24, 11:15:09 AM	9/24/24, 12:14:11 PM	59m 1s
Hawreluk, Jay (External)	9/24/24, 11:41:18 AM	9/24/24, 12:05:17 PM	23m 58s

Email	Role
parrish@nc811.org	Organizer
michael.hooker@carync.gov	Presenter
jackiette.proctor@dominionenergy.com	Presenter
;	Presenter
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Frederick.Hawley@carync.gov	Presenter
Matt.Parsons@lumen.com	Presenter
don.proctor@dominionenergy.com	Presenter
jay.hawreluk@raleighnc.gov	Presenter

UCC Sign-In Sheet

County: Wake Date: 9/24/2024

Name	Company	Email	Phone Number
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John Myers	ITS	Jmyers@its-nc.com	336-504-8944
Jonathan Manley	Cardinal Pipeline	Jonathan.Manley@williams.com	919-417-6048
Dave Holder	City of Raleigh Transportation	david.holder@raleighnc.gov	919-996-5765
Max Worth	Oraclean Energy	max.worth@dominionenergy.com	828-230-2134
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Carl Bennett	ITS		
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JUSTUS EBBETT	"		