

WAKE UCC



MONTHLY UPDATE -OCTOBER 2024





# *HURRICANE* **RELIEF**



<https://pay.payitgov.com/ncdonations>



## Breast Cancer Facts

- In the US, 1 in 8 women will be diagnosed with breast cancer in their lifetime.
- A man's lifetime risk of breast cancer is about 1 in 1,000.
- Getting a mammogram can help reduce the number of deaths from breast cancer by 30 to 40% among women ages 40 to 70



During this month NC811 has changed all of our social media icons to pink and the background of our website is pink as well.

**#breastcancerawarenessmonth**

# Upcoming meetings

- **NC State UCC Meeting**  
Tuesday, Nov., 12 from 10 to 12  
Enbridge Gas of North Carolina (*Formerly Dominion Energy*),  
15 Overland Industrial Blvd., Asheville
- **Underground Damage Prevention Review Board**  
Tuesday, Oct. 15 from 10 to 4  
NC811 Events Center, Greensboro  
<https://udprb.nc.gov/Reporting-a-Violation>
- **Locate Resolution Partnership Committee**  
Wednesday, Nov., 20 from 11 to 1  
NC811 Events Center, Greensboro  
<https://ncucc.org/locate-resolution-partnership-committee/>





# CALENDAR

NC811 & NCUCC  
event calendars can  
be found on [nc811.org](https://nc811.org)  
or the nc811 app



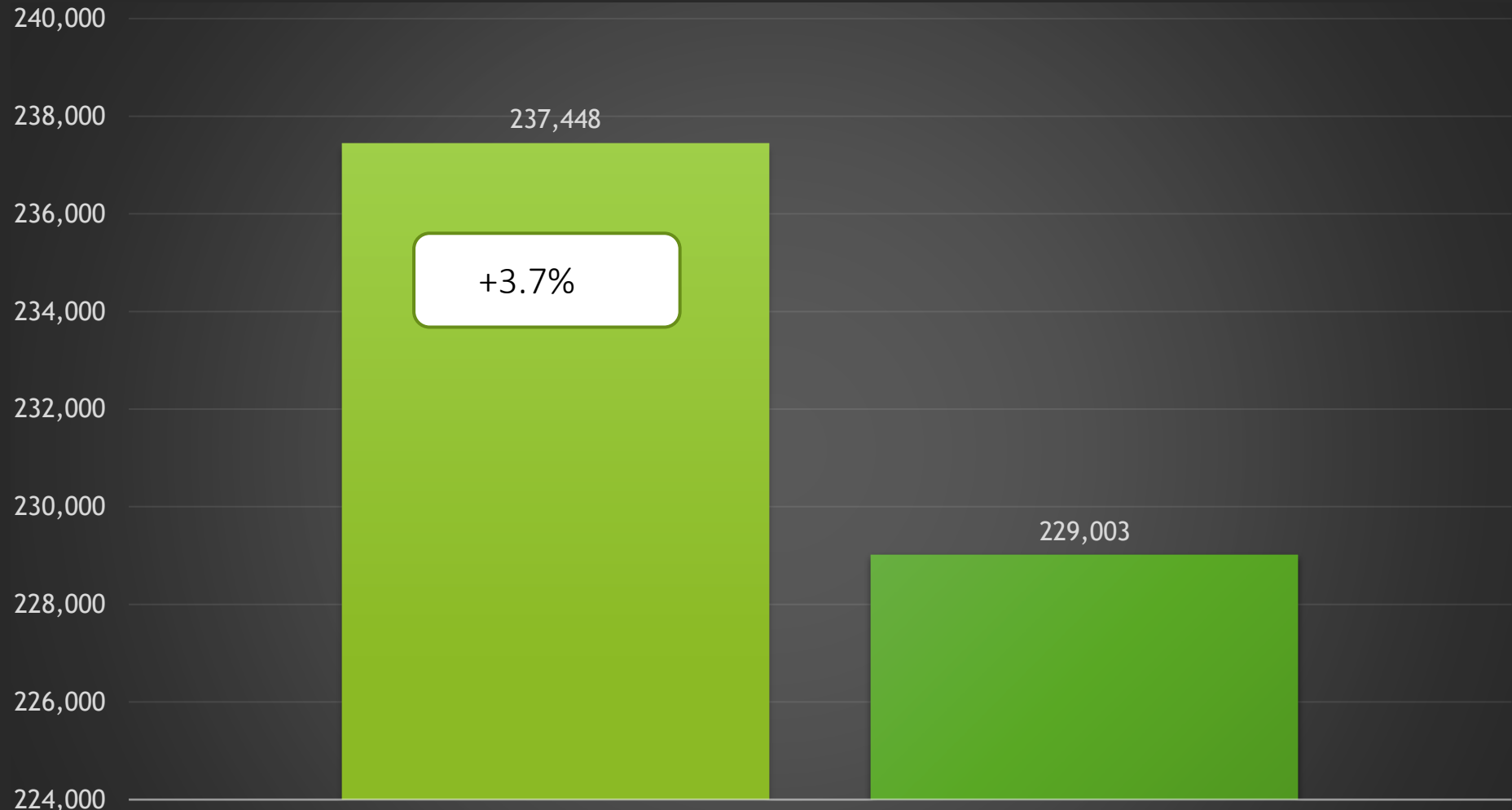
# NC811 Data Insights

- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution





# Locate Requests for NC - Sept 24 vs 23



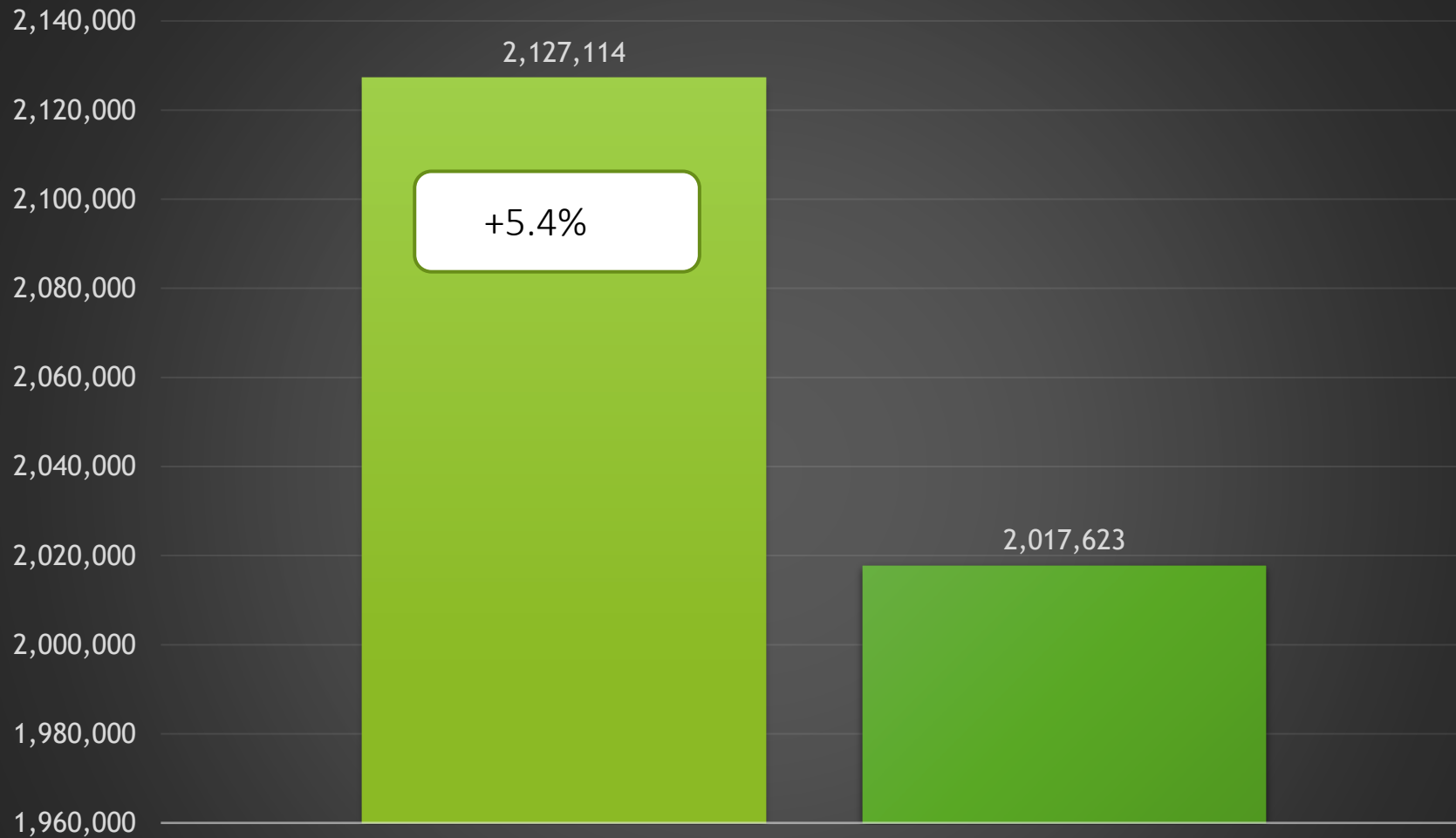
MTD Sept 2024 - 237,448 / 2023 - 229,003=(3.7%)

YTD 2024 - 2,127,114/ 2023 - 2,017,623= +5.4 %

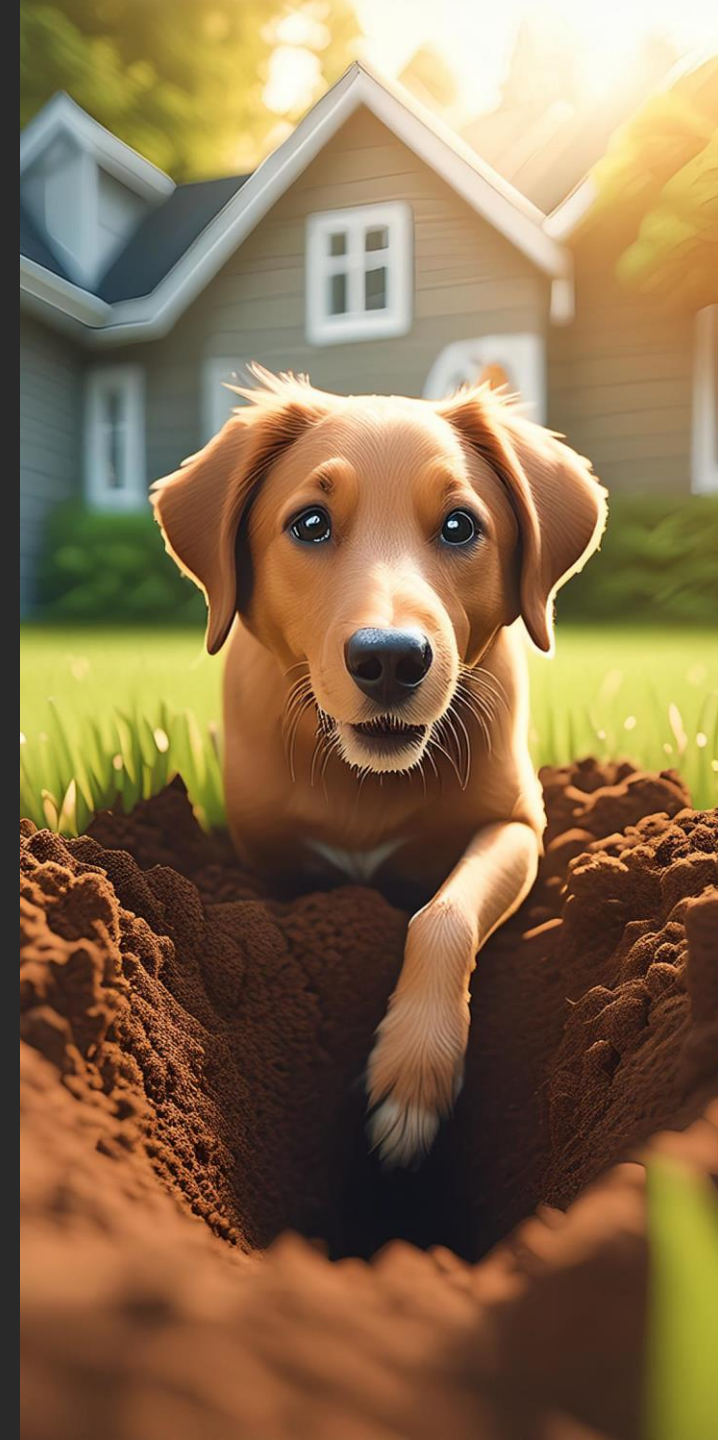
Updates for Sept 2024 - (73,846) = 31.1% of volume / Aug 2024 = 32.8% (1.7% Decrease from the month before)

Locate Requests  
■ 2024 ■ 2023

# Locate Requests for NC - YTD



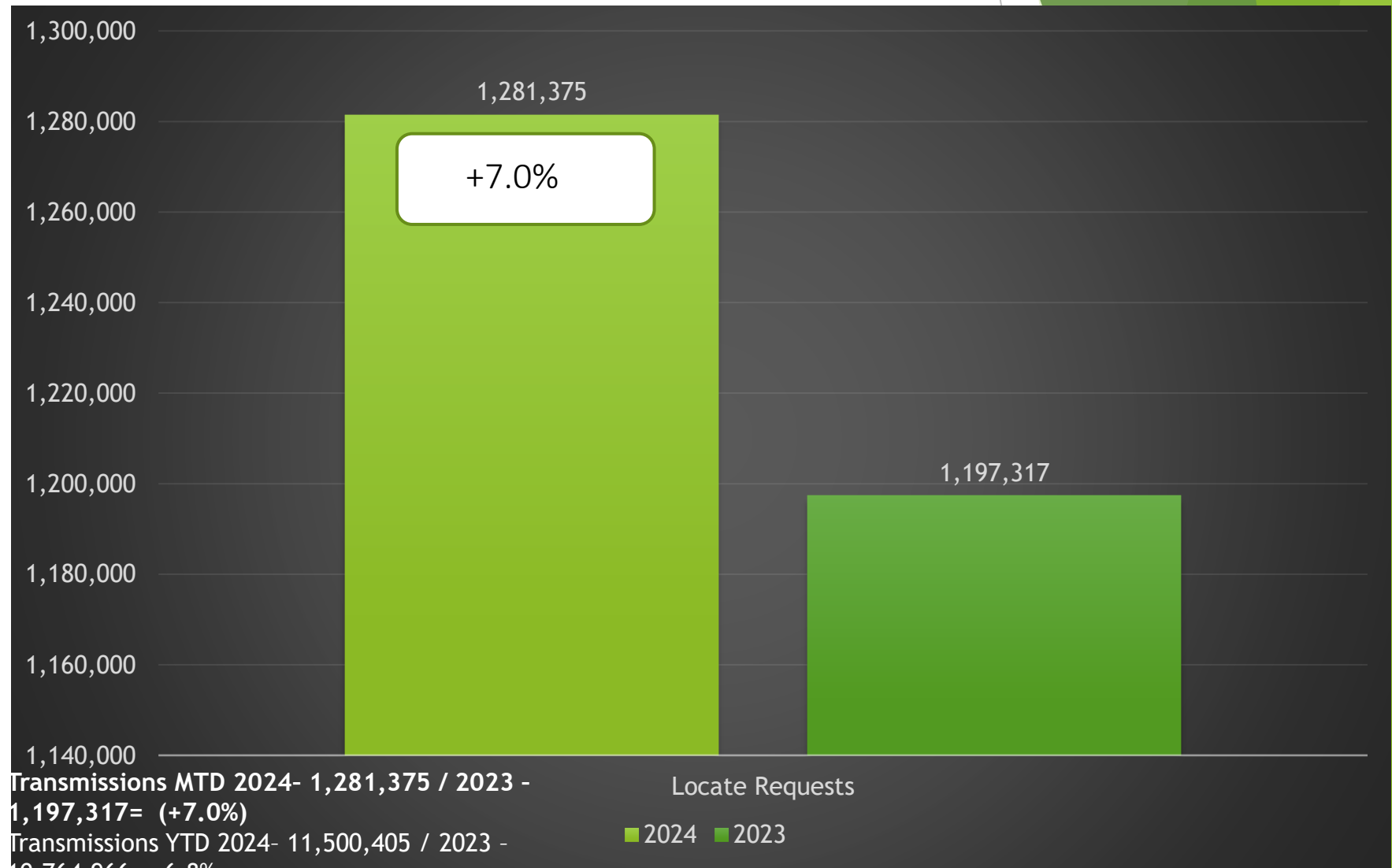
MTD Sept 2024 - 237,448 / 2023 - 229,003=(3.7%)  
YTD 2024 - 2,127,114/ 2023 - 2,017,623= +5.4 %  
Updates for Sept 2024 - (73,846) = 31.1% of volume / Aug 2024 = 32.8% (1.7% Decrease from the month before)

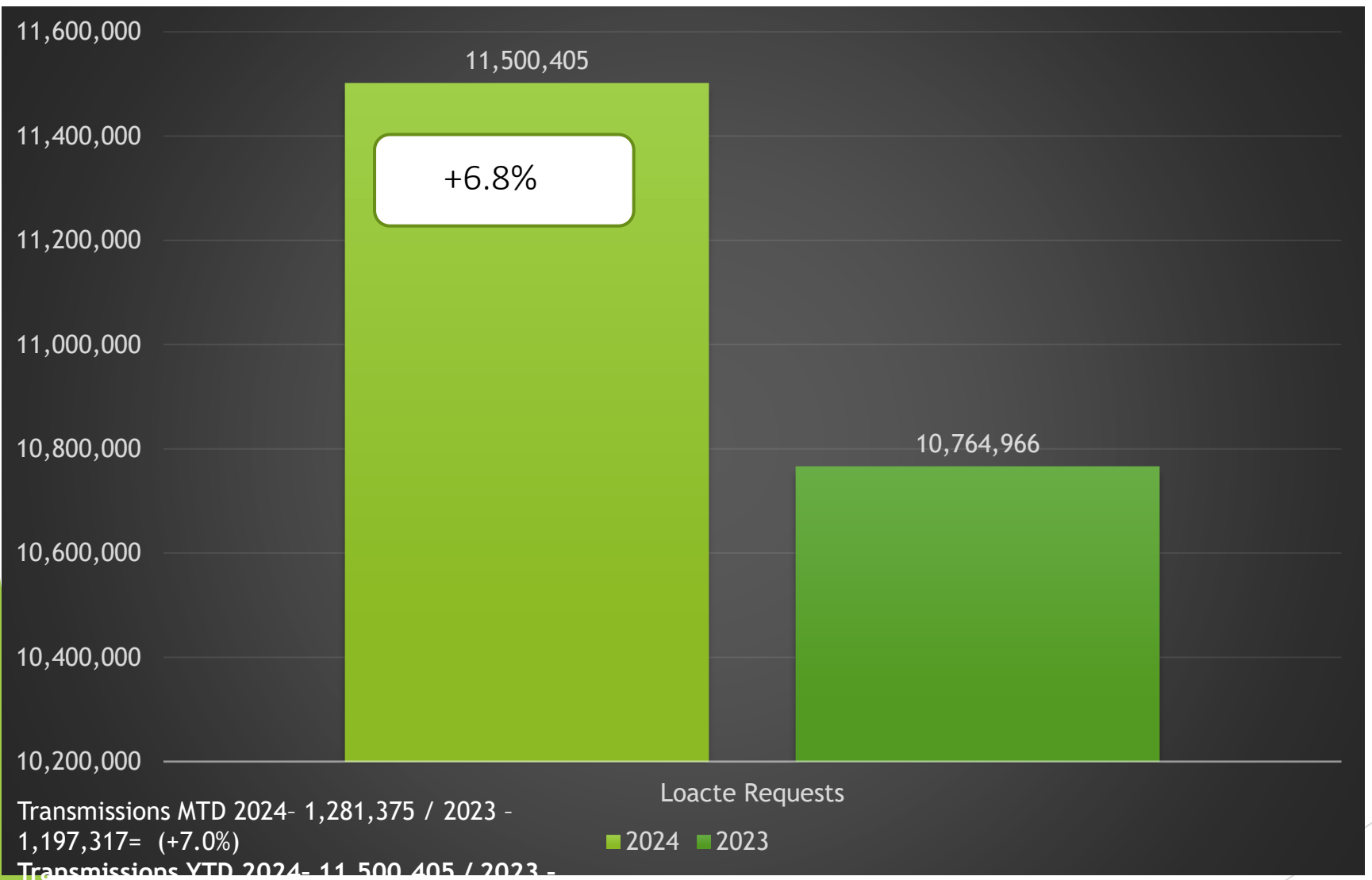






# Oct. 24 vs 23





# County ticket Volume

2024 VS 2023

Wake	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	2168	142	18581	767	10170	31828
2024	1983	202	17127	756	8799	28867
+/- Var	-8.5%	42.3%	-7.8%	-1.4%	-13.5%	-9.3%
			Avg Locates per Day			1312

# County ticket Volume

## YTD VS PREVIOUS YEAR

Wake	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	15855	2067	157745	5107	82864	263638
2024	18984	1844	148996	6767	84591	261182
+/- Var	19.7%	-10.8%	-5.5%	32.5%	2.1%	-0.9%
			Avg Locates per Day			1397

# County ticket distribution - SEPTEMBER

<b>WAKE</b>	<b>28867</b>
ANGIER	98
APEX	<b>3707</b>
CARY	<b>2791</b>
CLAYTON	15
DURHAM	27
FUQUAY VARINA	<b>1377</b>
GARNER	<b>1424</b>
HOLLY SPRINGS	<b>1245</b>
KNIGHTDALE	<b>1160</b>
LEESVILLE	12
MORRISVILLE	717
NEW HILL	198
<b>RALEIGH</b>	<b>11717</b>
ROLESVILLE	367
WAKE FOREST	<b>1731</b>
WENDELL	<b>1356</b>
WILLOW SPRINGS	222
ZEBULON	670

# Top 10 Callers for -

Wake	Name	Totals
1	INFRASTRUCTURE TECHNOLOGY SERVICES	2394
2	PRINCE TELECOM	2033
3	RG COMMUNICATIONS, INC	1144
4	ANSCO & ASSOCIATES LLC	1016
5	AT&T UTILITY OPERATIONS	968
6	R H UNDERGROUND, LLC	888
7	MASTEC	884
8	PHOENIX FIBER INC	620
9	PIKE ELECTRIC	567
10	PIKE ELECTRIC	501
11	SOUTHEAST CONNECTIONS, LLC	392

# DAMAGES

**DIRT** Damage Information  
Reporting Tool



# SEPTEMBER Damages

NC-Alamance	26
NC-Alexander	5
NC-Anson	1
NC-Avery	1
NC-Beaufort	5
NC-Brunswick	13
NC-Buncombe	10
NC-Cabarrus	25
NC-Caldwell	8
NC-Carteret	4
NC-Caswell	2
NC-Catawba	16
NC-Chatham	5
NC-Cherokee	1
NC-Clay	1
NC-Cleveland	6
NC-Columbus	4
NC-Craven	4
NC-Cumberland	46
NC-Currituck	3
NC-Dare	4
NC-Davidson	11

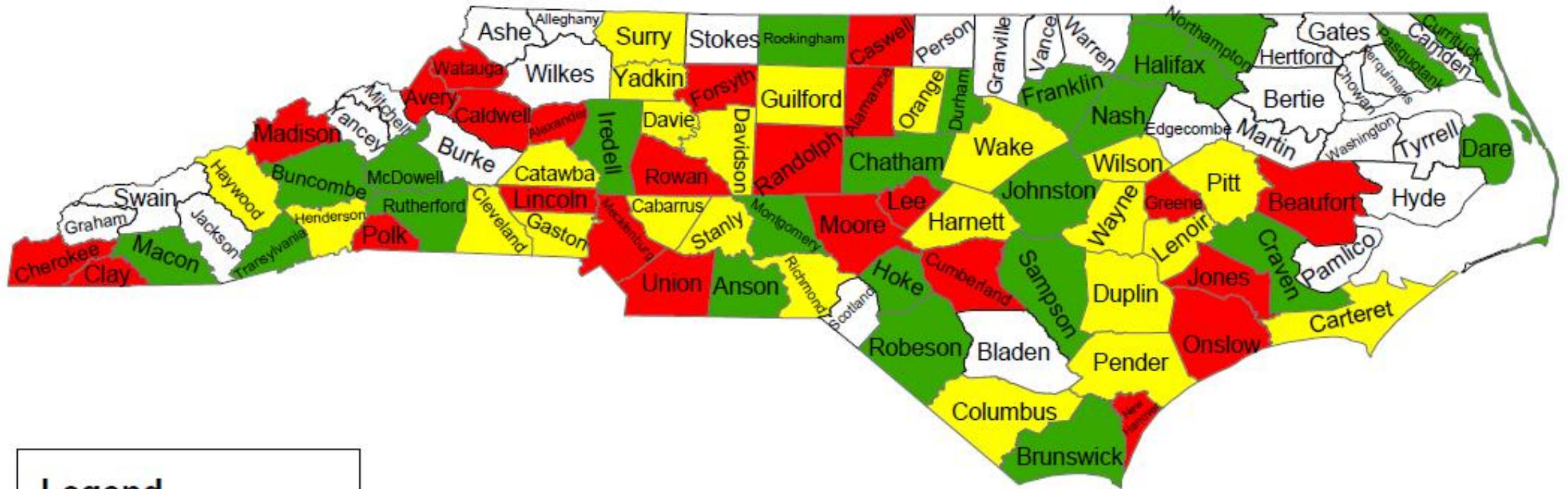
NC-Davie	6
NC-Duplin	4
NC-Durham	51
NC-Forsyth	60
NC-Franklin	3
NC-Gaston	19
NC-Greene	1
NC-Guilford	38
NC-Halifax	1
NC-Harnett	21
NC-Haywood	3
NC-Henderson	13
NC-Hoke	4
NC-Iredell	21
NC-Johnston	15
NC-Jones	1
NC-Lee	13
NC-Lenoir	6
NC-Lincoln	22
NC-Macon	1
NC-Madison	1
NC-McDowell	3
NC-Mecklenburg	227
NC-Montgomery	1
NC-Moore	41

NC-Nash	10
NC-New Hanover	22
NC-Northampton	1
NC-Onslow	18
NC-Orange	17
NC-Pasquotank	1
NC-Pender	7
NC-Pitt	15
NC-Polk	3
NC-Randolph	15
NC-Richmond	2
NC-Robeson	8
NC-Rockingham	5
NC-Rowan	21
NC-Rutherford	1
NC-Sampson	1
NC-Stanly	4
NC-Surry	5
NC-Transylvania	1
NC-Union	48
NC-Wake	143
NC-Watauga	3
NC-Wayne	5
NC-Wilson	3
NC-Yadkin	3

**Grand Total 1,139**


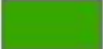




# Damages Per 1,000 Transmissions

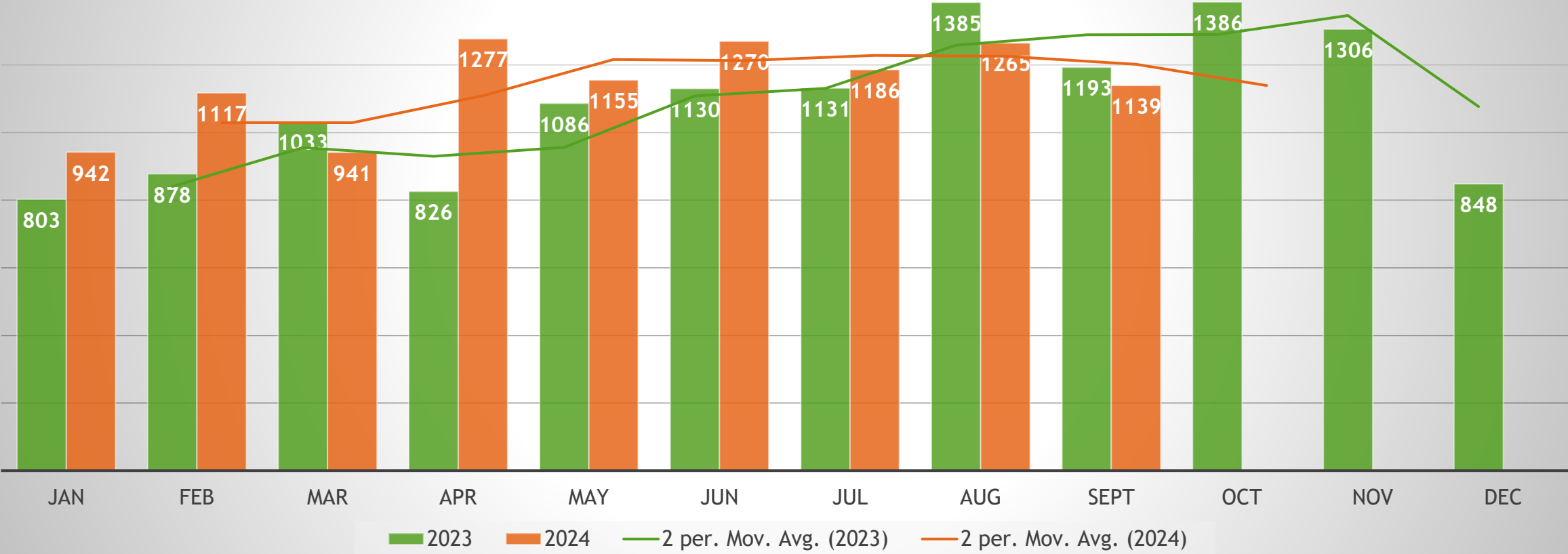


## Legend

### Quantile

	0.000000
	0.000001 - 0.656927
	0.656928 - 0.988819
	0.988820 - 3.484321

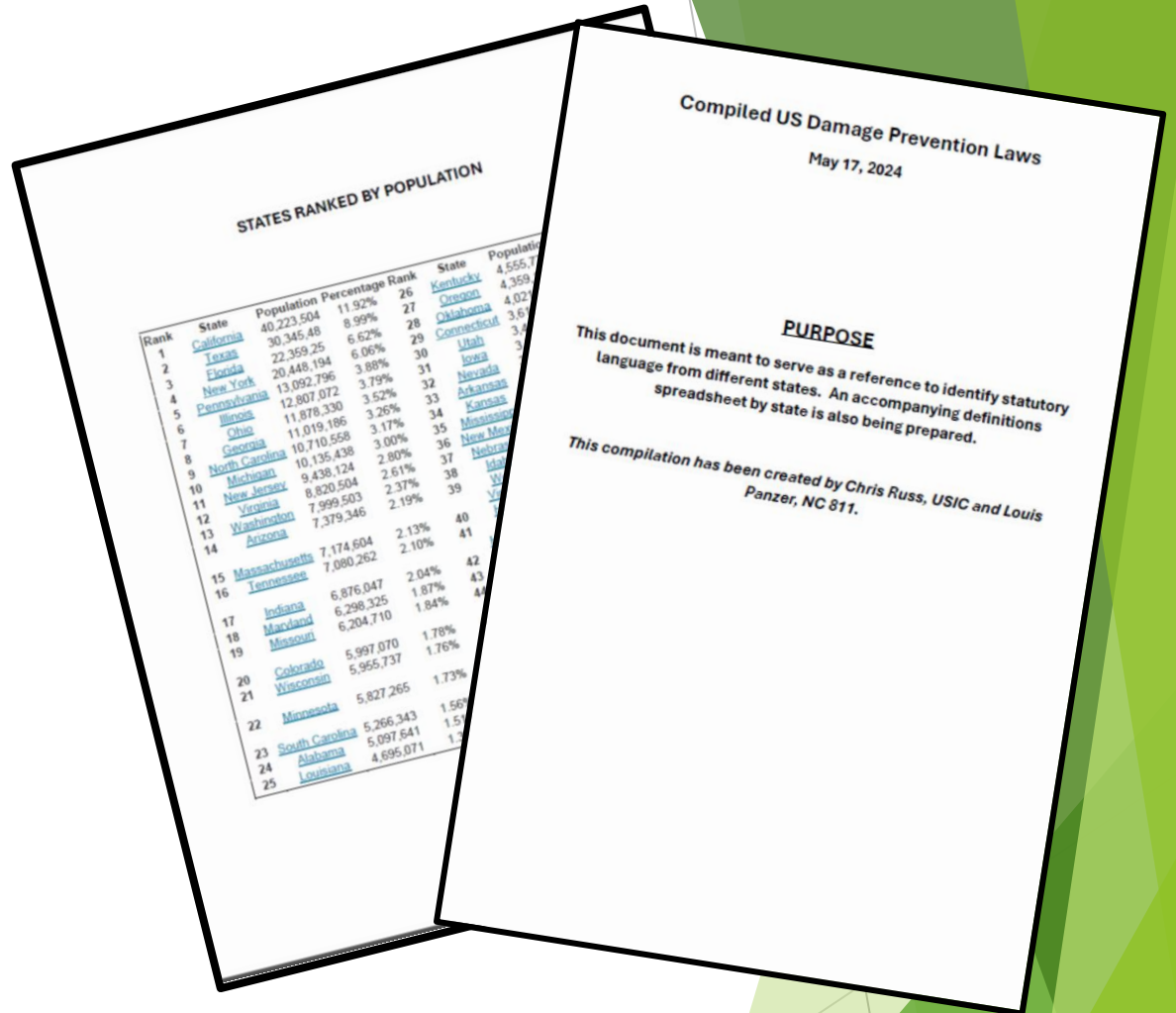
# Damages in North Carolina 2024 vs 2023



# Legislative Initiatives

*(Items under discussion)*

- ▶ Keep tolerance zone - 24"
- ▶ Emergency Locate (Initial contact within 3 hrs)
- ▶ Ticket Life (28 calendar days)
- ▶ Hinging the locate time to the work date
- ▶ Clarifying ticket size - still addressing
- ▶ White lining - electronic whitelining
- ▶ Mark Maintenance
- ▶ Absence of facility location responsibilities
- ▶ Enforcement items - Who can place complaints



**NOTE: 5.78% of US population in NC and VA.**  
**Reach out if you would like a copy of compiled laws document.**



# NC 811 ORG Education team



**Parrish Reddick**  
Piedmont Liaison



**Steven Moore**  
Media Relations Specialist



**Ann Rushing**  
Education Manager



**Tami Groves**  
Southeast Liaison



**Howard Corey**  
Eastern Liaison



**Rory Phipps**  
Western Liaison



# THANK YOU!

A copy of this presentation  
is available at  
[www.ncucc.org](http://www.ncucc.org)



# Wake UCC

10-29-2024

1. Parrish Reddick-NC811, 336-707-4528, [parrish@nc811.org](mailto:parrish@nc811.org)
2. Brandon Daughtry - Raleigh Water locates - 919-625-4292 [Charles.Daughtry@raleighnc.lgov](mailto:Charles.Daughtry@raleighnc.lgov)
3. Fred Hawley Town of Cary [frederick.hawley@carync.gov](mailto:frederick.hawley@carync.gov) 919-323-0718
4. Sandra Johnson, Enbridge Gas NC [sandra.johnson@dominionenergy.com](mailto:sandra.johnson@dominionenergy.com) 919-836-2421
5. Eric Bum Stewart-SUE PM 919-538-5410 [eblum@stewartinc.com](mailto:eblum@stewartinc.com)
6. Keith Garry NCDOT Utilities [ktgarry@ncdot.gov](mailto:ktgarry@ncdot.gov)
7. Trevor Green Enbridge Gas 919-819-1244 [trevor.green@dominionenergy.com](mailto:trevor.green@dominionenergy.com)
8. Kelly Carpenter, Damage Prevention Solutions, 434-270-2379, [kelly@damageprevention.com](mailto:kelly@damageprevention.com)
9. Tom Barrett SAM (Surveying & Mapping) [tbarrett@sam.biz](mailto:tbarrett@sam.biz) 210-218-9285
10. Marc Worth Enbridge Gas 828-890-7554, Pipeline Integrity Manager [marc.worth@dominionenergy.com](mailto:marc.worth@dominionenergy.com)
11. Brian Morehouse S&N (336)482-6890
12. James Shawver 919-201-5445
13. Jennifer Gonzales Wake Forest Power (919)795-2045 [jgonzales@wakeforestnc.gov](mailto:jgonzales@wakeforestnc.gov)