



Monthly Update

December 2024

BURKE CALDWELL UCC

Upcoming meetings

- **NC State UCC Meeting**
January 14, 2025 at 10am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NCLRPC Meeting**
January 15, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NC811 Board Meeting**
January 17, 2025 at 8:30am
Embassy Suites
204 Centreport Drive, Greensboro, NC 27409





Christmas Eve, Christmas, Day after Christmas and New Years Day Dec. 24, 25, 26 & Jan. 1

State Holidays are excluded from and not part of the three (3) working day notice, nor are they part of the life of the ticket in accordance with the NC General Statues. NC811, Inc. will only process the following notifications on State Holidays: Emergencies, Damages, and 3-Hour Notices. NC811, Inc. is open and will accept and process all notifications on Observed Holidays which are indicated by an asterisk (*).





CALENDAR

NC811 & NCUCC
event calendars can
be found on nc811.org
or the nc811 app



A group of business professionals are seated in a conference room, clapping and smiling. The focus is on a woman in a light blue button-down shirt in the foreground, who is clapping enthusiastically. Behind her, other attendees, including a woman in a grey blazer and a man in a dark suit, are also clapping. The background is bright and slightly out of focus, suggesting a professional meeting or presentation.

NC811 Data Insights

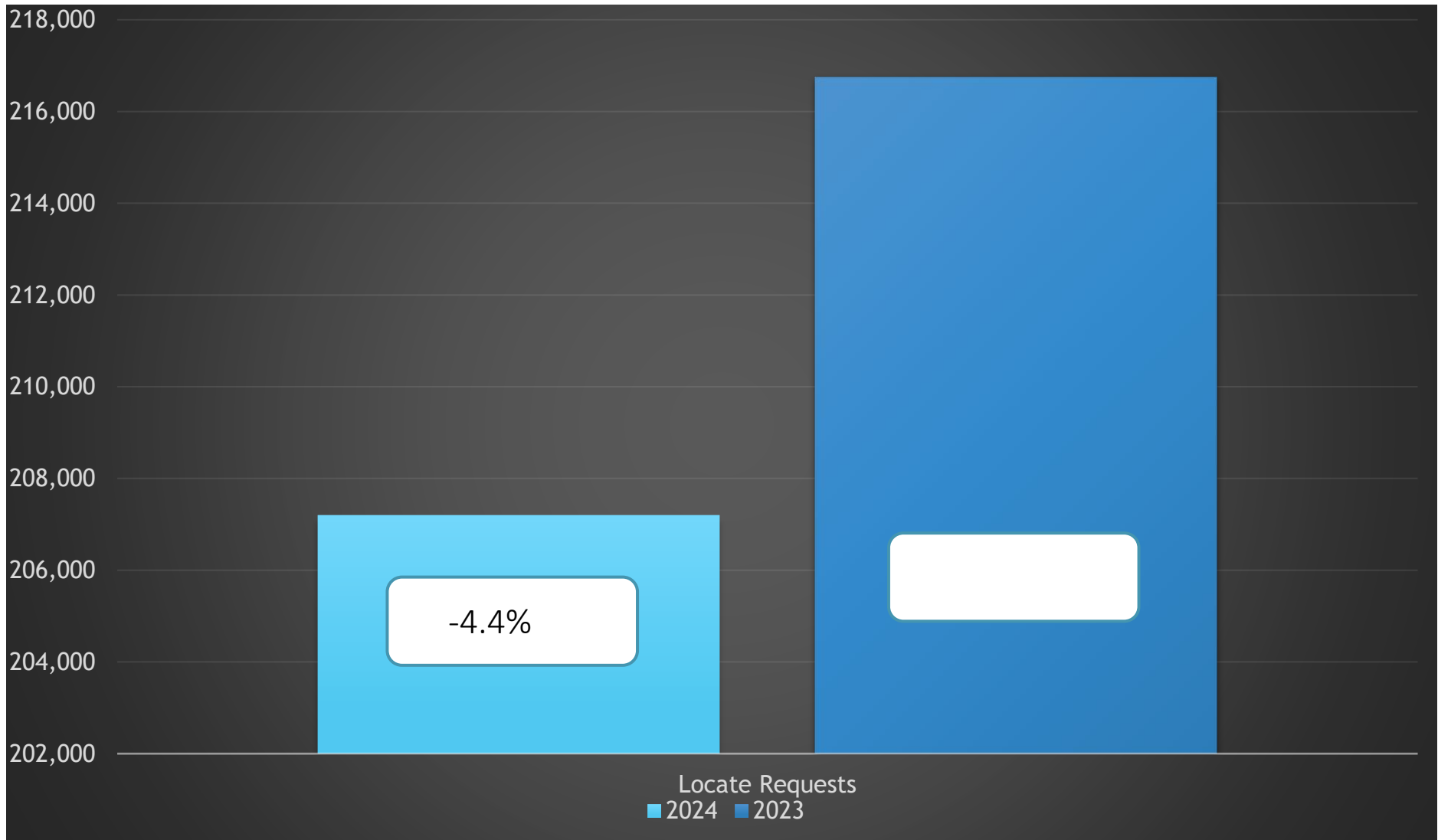
- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution



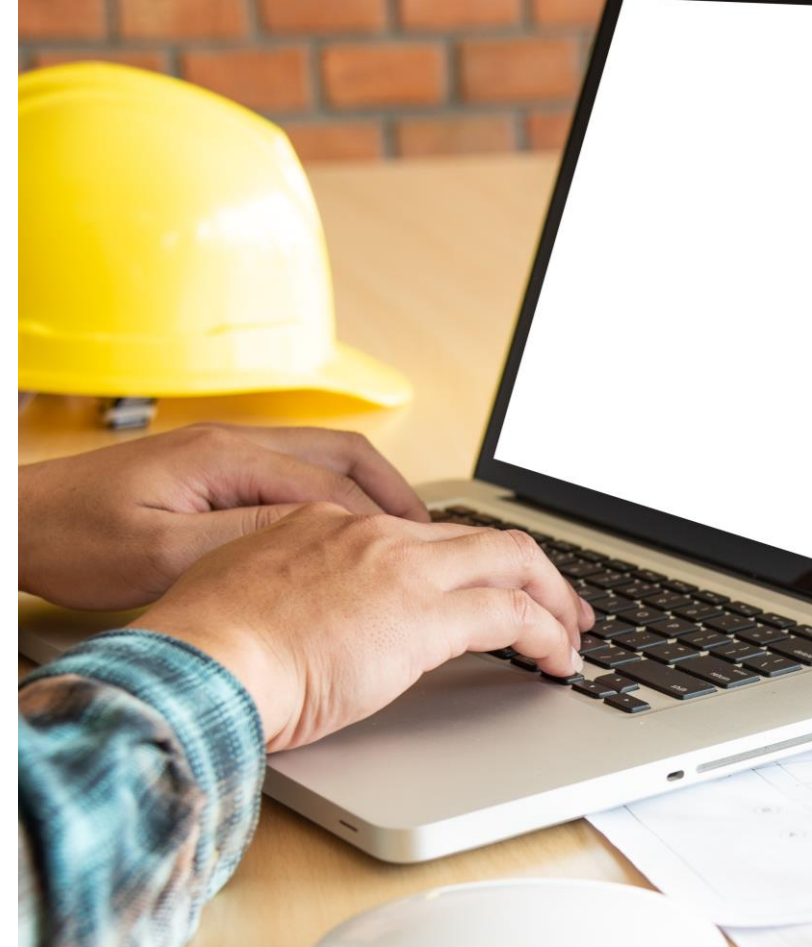
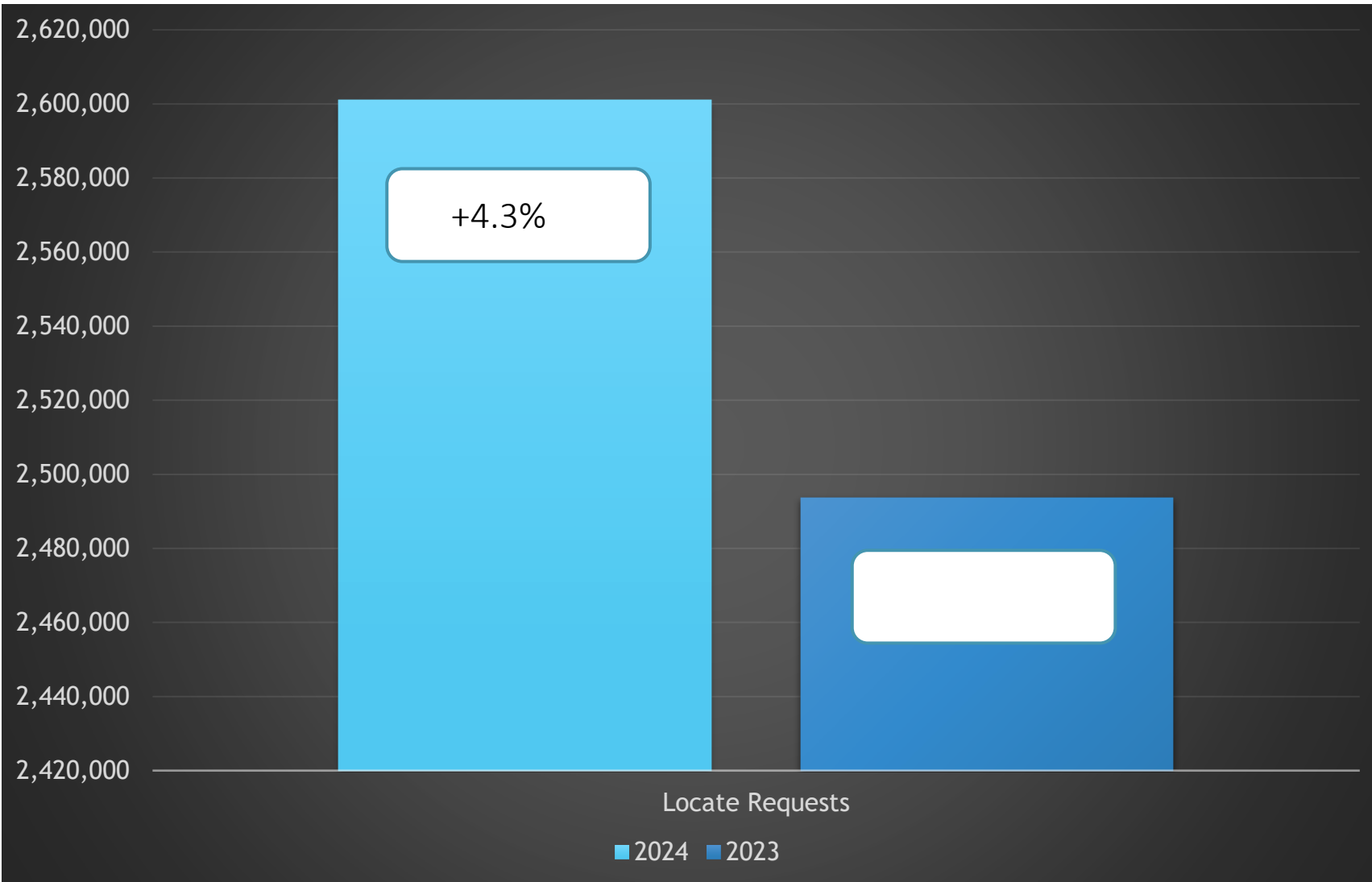
Locate Requests for NC - Nov 24 vs 23

MTD Nov. 2024 - 207,189 / 2023 - 216,739 = (-4.4%)
YTD 2024 - 2,601,066 / 2023 - 2,493,647 = +4.3%

Updates for Nov 2024 - (62,813) = 30.3% of volume / Oct 2024 = 31.2% (0.9% Decrease from the month before)



Locate Requests for NC - YTD



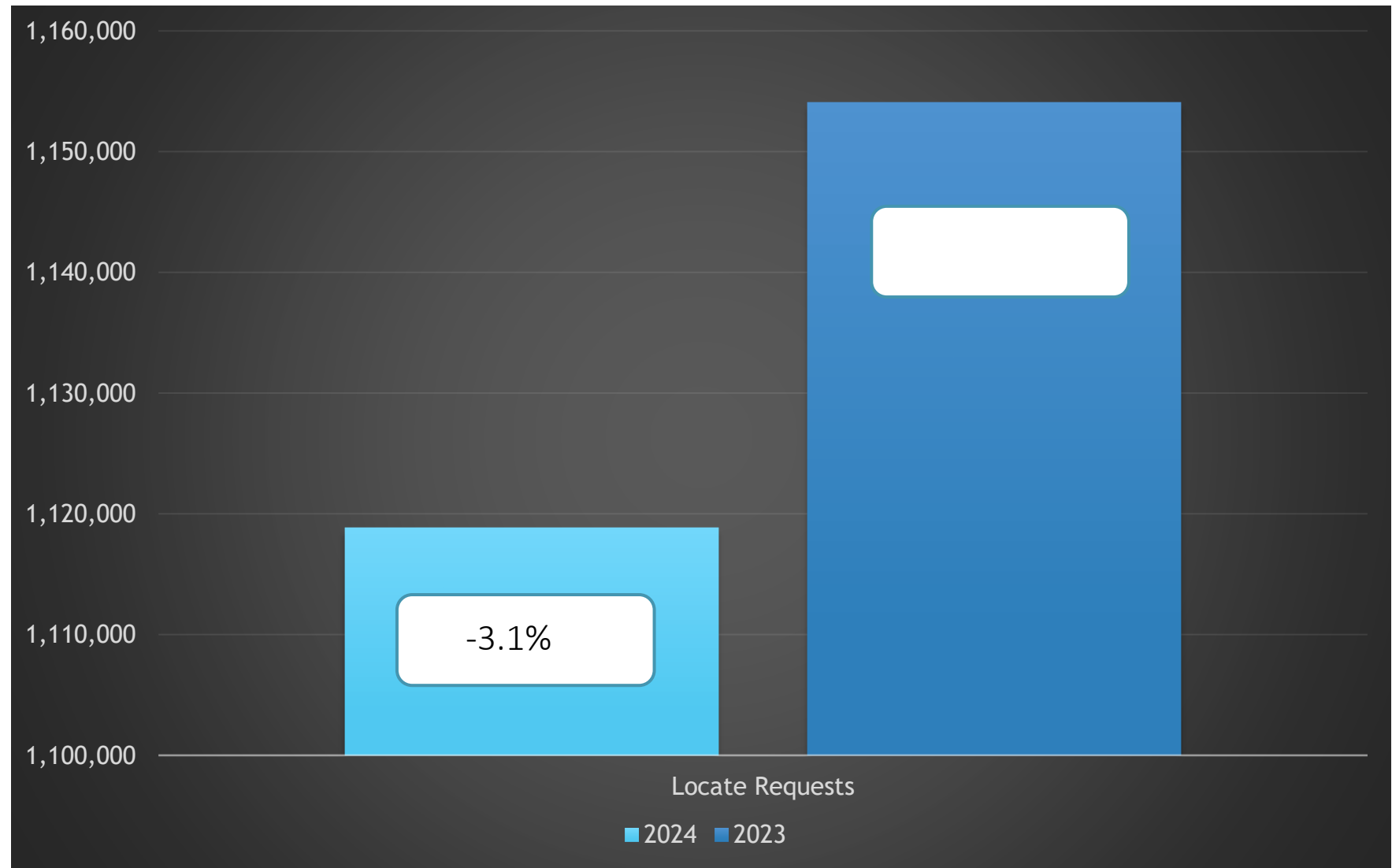
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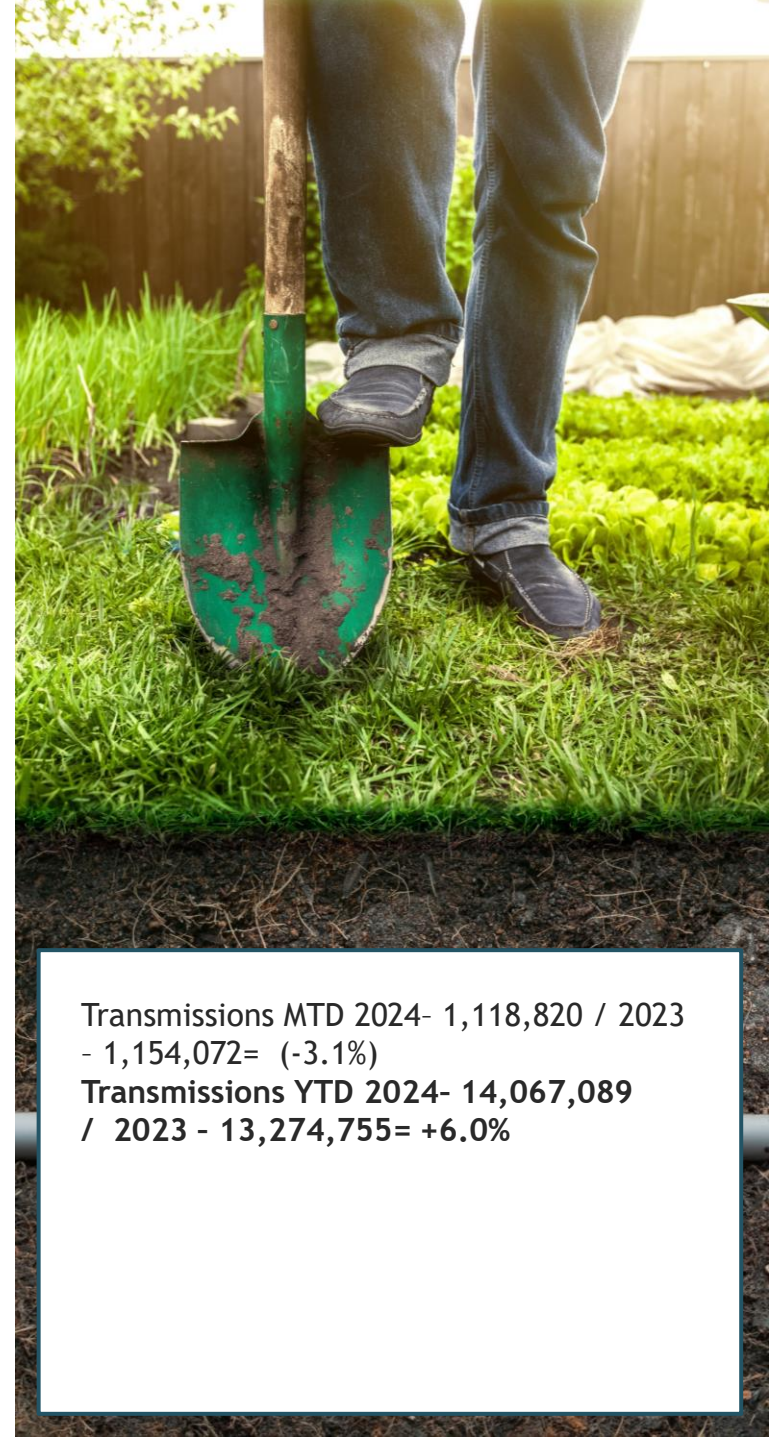
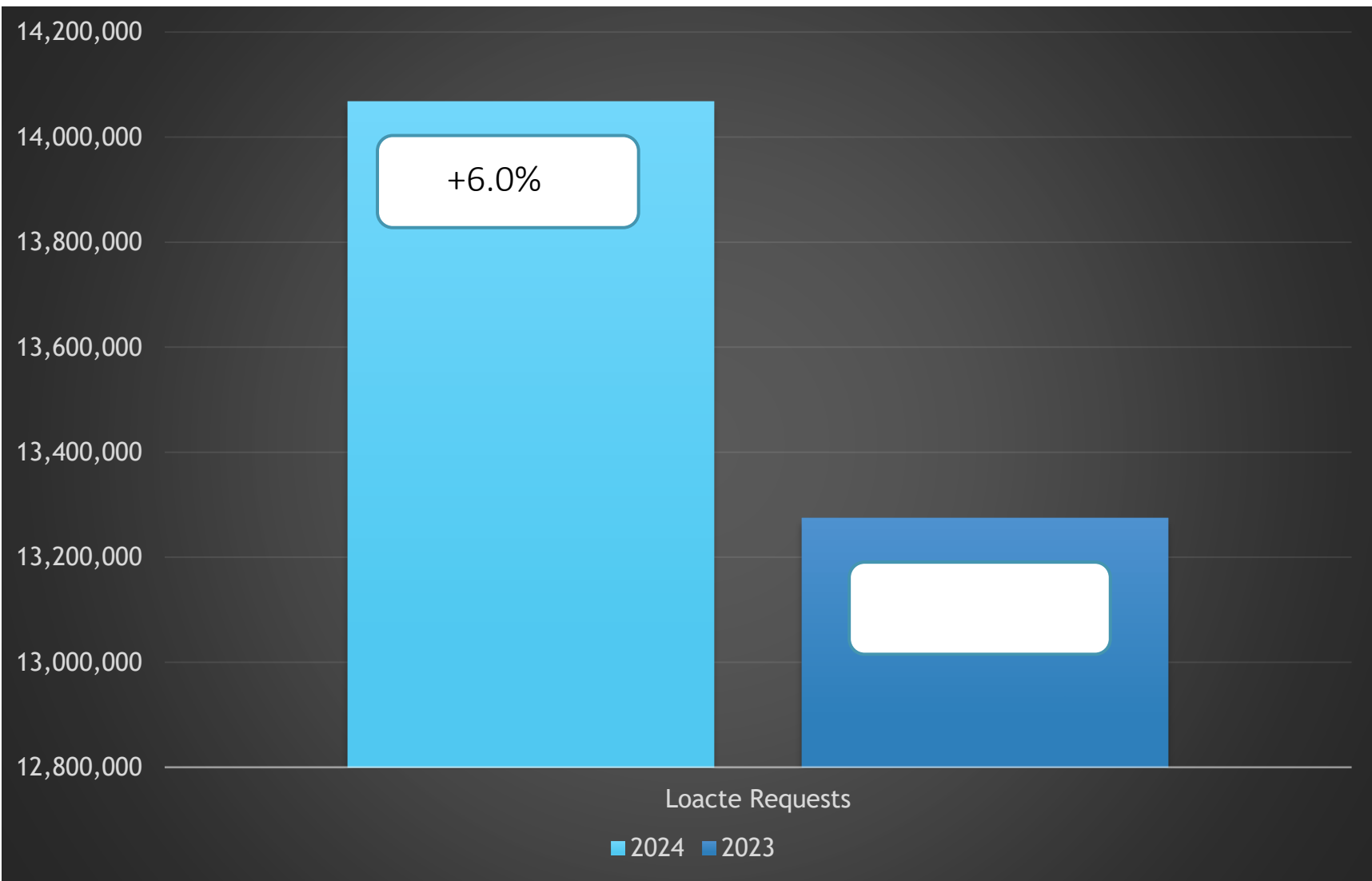


Transmissions for NC - Nov 24 vs 23

Transmissions MTD 2024- 1,118,820 /
2023 - 1,154,072= (-3.1%)
Transmissions YTD 2024- 14,067,089
/ 2023 - 13,274,755= +6.0%



Transmissions for NC - YTD 2024



Transmissions MTD 2024- 1,118,820 / 2023 - 1,154,072= (-3.1%)
Transmissions YTD 2024- 14,067,089 / 2023 - 13,274,755= +6.0%

County ticket Volume

2024 VS 2023

BURKE	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	13	17	663	30	210	933
2024	34	9	838	38	449	1368
+/- Var	161.5%	-47.1%	26.4%	26.7%	113.8%	46.6%
				Locates per day		59

County ticket Volume

YTD VS PREVIOUS YEAR

BURKE	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	284	89	8029	204	1999	10605
2024	719	146	10453	291	4349	15958
+/- Var	153.2%	64.0%	30.2%	42.6%	117.6%	50.5%
Locates per day						69

County ticket distribution - NOVEMBER

BURKE	1368
CONNELLY SPRINGS	216
DREXEL	6
GLEN ALPINE	12
HICKORY	101
HILDEBRAN	27
ICARD	11
JONAS RIDGE	7
LINVILLE	5
MORGANTON	701
OAK HILL	9
RUTHERFORD	
COLLEGE	15
SALEM	5
VALDESE	248

Top 10 Callers for - BURKE

1	BIGHAM CABLE CONSTRUCTION	209*
2	AT&T UTILITY OPERATIONS	87
3	EAGLE EYE DIRECTIONAL BORE, LLC	58
4	PAVON ENTERPRISE	51
5	RAMIREZ UNDERGROUND	46
6	UTILITIESONE	45
7	HUSS BORING	40
8	KNIGHT BROADBAND, LLC	39
9	LKN UNDERGROUND	35
10	ANSCO & ASSOCIATES LLC	35

* THE MAJORITY OF THEIR TICKETS WERE UPDATES.

County ticket Volume

2024 VS 2023

CALDWELL	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	13	2	466	7	79	567
2024	28	3	511	14	102	658
+/- Var	115.4%	50.0%	9.7%	100.0%	29.1%	16.0%
				Locates per day		29

County ticket Volume

YTD VS PREVIOUS YEAR

CALDWELL	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	435	87	6875	243	1596	9236
2024	300	73	6872	232	1788	9265
+/- Var	-31.0%	-16.1%	0.0%	-4.5%	12.0%	0.3%
Locates per day						40

County ticket distribution - NOVEMBER

CALDWELL	658
BLOWING ROCK	5
CEDAR ROCK	8
CEDAR VALLEY	34
COLLETTSVILLE	13
GAMEWELL	9
GRANITE FALLS	166
HICKORY	29
HUDSON	69
KINGS CREEK	3
LENOIR	305
MORTIMER	3
MULBERRY	3

Top 10 Callers for - CALDWELL

1	KNIGHT BROADBAND, LLC	50
2	TRAFFIC CONTROL SAFETY SERVICES, INC	34
3	AT&T UTILITY OPERATIONS	29
4	LKN UNDERGROUND	29
5	MILLER PIPELINE	26
6	ANSCO & ASSOCIATES LLC	22
7	BLUE RIDGE ENERGY	22
8	DUKE ENERGY	21
9	WILLIAMS ELECTRIC COMPANY	20
10	CALDWELL COUNTY WATER	17

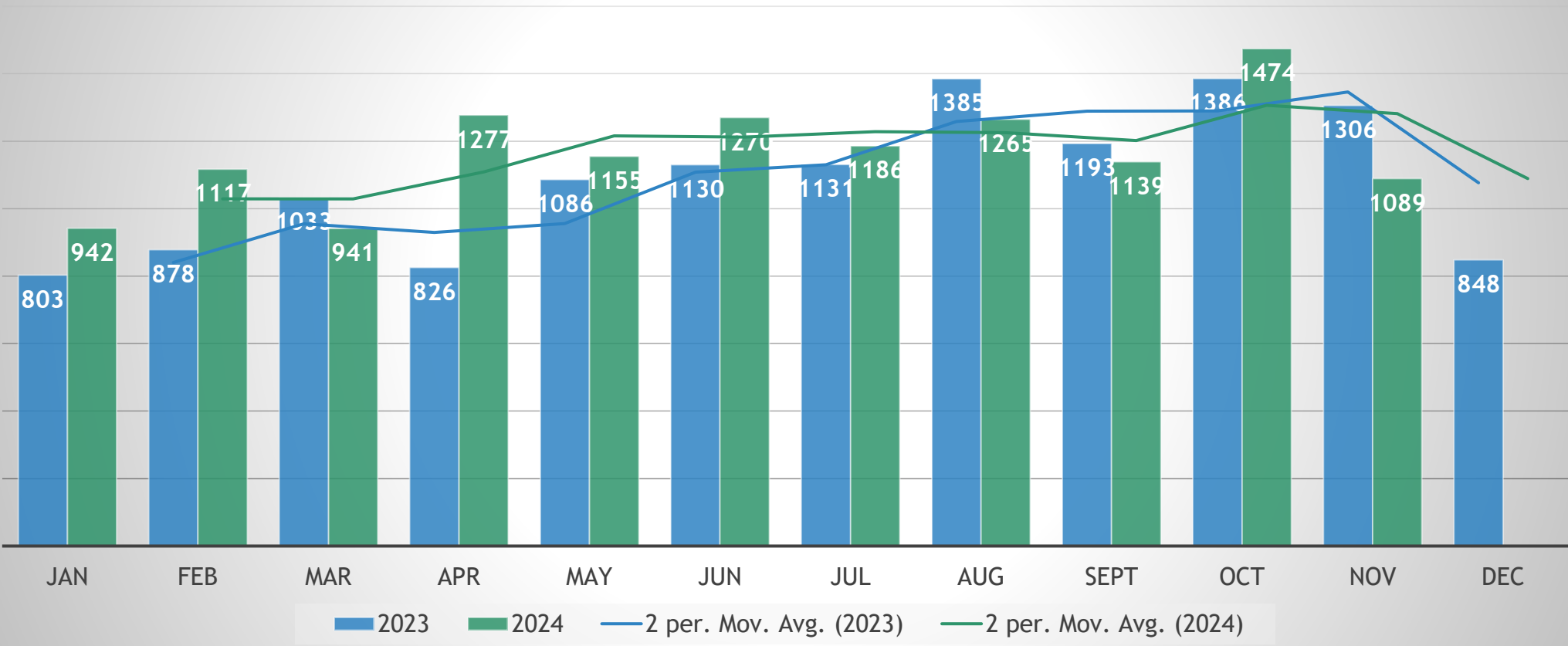
DAMAGES

DIRT Damage Information
Reporting Tool

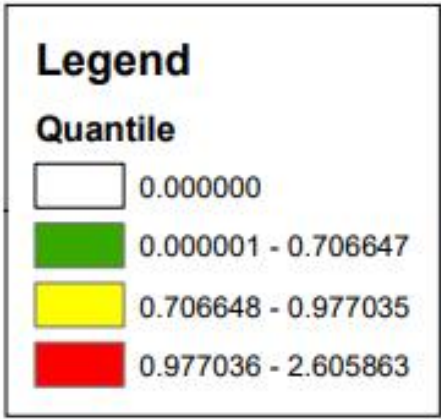
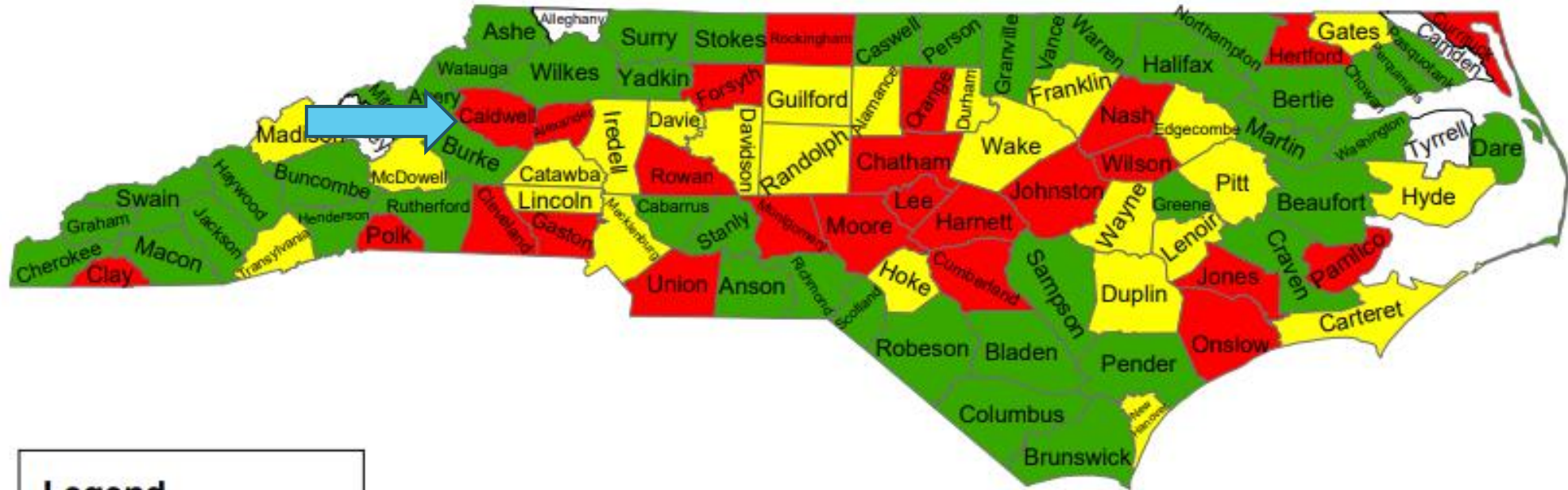
CGA Common
Ground
Alliance



Damages in North Carolina 2024 vs 2023



Damages Per 1,000 Transmissions



NOVEMBER Damages

NC-Alamance	11
NC-Alexander	3
NC-Ashe	1
NC-Beaufort	1
NC-Bertie	1
NC-Bladen	3
NC-Brunswick	8
NC-Buncombe	16
NC-Burke	4
NC-Cabarrus	20
NC-Caldwell	2
NC-Carteret	8
NC-Catawba	21
NC-Chatham	14
NC-Clay	4
NC-Cleveland	9
NC-Columbus	2
NC-Craven	19
NC-Cumberland	36
NC-Currituck	8
NC-Dare	3
NC-Davidson	13

NC-Davie	6
NC-Duplin	6
NC-Durham	61
NC-Edgecombe	3
NC-Forsyth	31
NC-Franklin	6
NC-Gaston	19
NC-Guilford	19
NC-Harnett	22
NC-Henderson	11
NC-Hoke	4
NC-Hyde	1
NC-Iredell	18
NC-Johnston	50
NC-Lee	9
NC-Lenoir	3
NC-Lincoln	8
NC-McDowell	1
NC-Mecklenburg	171
NC-Moore	40
NC-Nash	9
NC-New Hanover	20
NC-Northampton	1
NC-Onslow	14
NC-Orange	16

NC-Pamlico	8
NC-Pender	10
NC-Perquimans	2
NC-Person	1
NC-Pitt	19
NC-Polk	3
NC-Randolph	11
NC-Richmond	3
NC-Robeson	9
NC-Rockingham	5
NC-Rowan	13
NC-Rutherford	5
NC-Scotland	1
NC-Stanly	3
NC-Stokes	2
NC-Surry	1
NC-Union	60
NC-Wake	157
NC-Watauga	1
NC-Wayne	9
NC-Wilkes	3
NC-Wilson	6
NC-Yadkin	1

Grand Total 1,089



UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 11/20/2024 Cases

- 42 Cases on Agenda
- 12 – Issued Pipes Plus Training
- **\$59,500** issued in fines



Education team



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations Specialist



Ann Rushing
Education Manager



Tami Groves
Southeast Liaison



Howard Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org

