



Monthly Update

December 2024

SURRY WILKES YADKIN UCC

Upcoming meetings

- **NC State UCC Meeting**
January 14, 2025 at 10am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NCLRPC Meeting**
January 15, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NC811 Board Meeting**
January 17, 2025 at 8:30am
Embassy Suites
204 Centreport Drive, Greensboro, NC 27409





Christmas Eve, Christmas, Day after Christmas and New Years Day Dec. 24, 25, 26 & Jan. 1

State Holidays are excluded from and not part of the three (3) working day notice, nor are they part of the life of the ticket in accordance with the NC General Statues. NC811, Inc. will only process the following notifications on State Holidays: Emergencies, Damages, and 3-Hour Notices. NC811, Inc. is open and will accept and process all notifications on Observed Holidays which are indicated by an asterisk (*).





CALENDAR

NC811 & NCUCC
event calendars can
be found on nc811.org
or the nc811 app





NC811 Data Insights

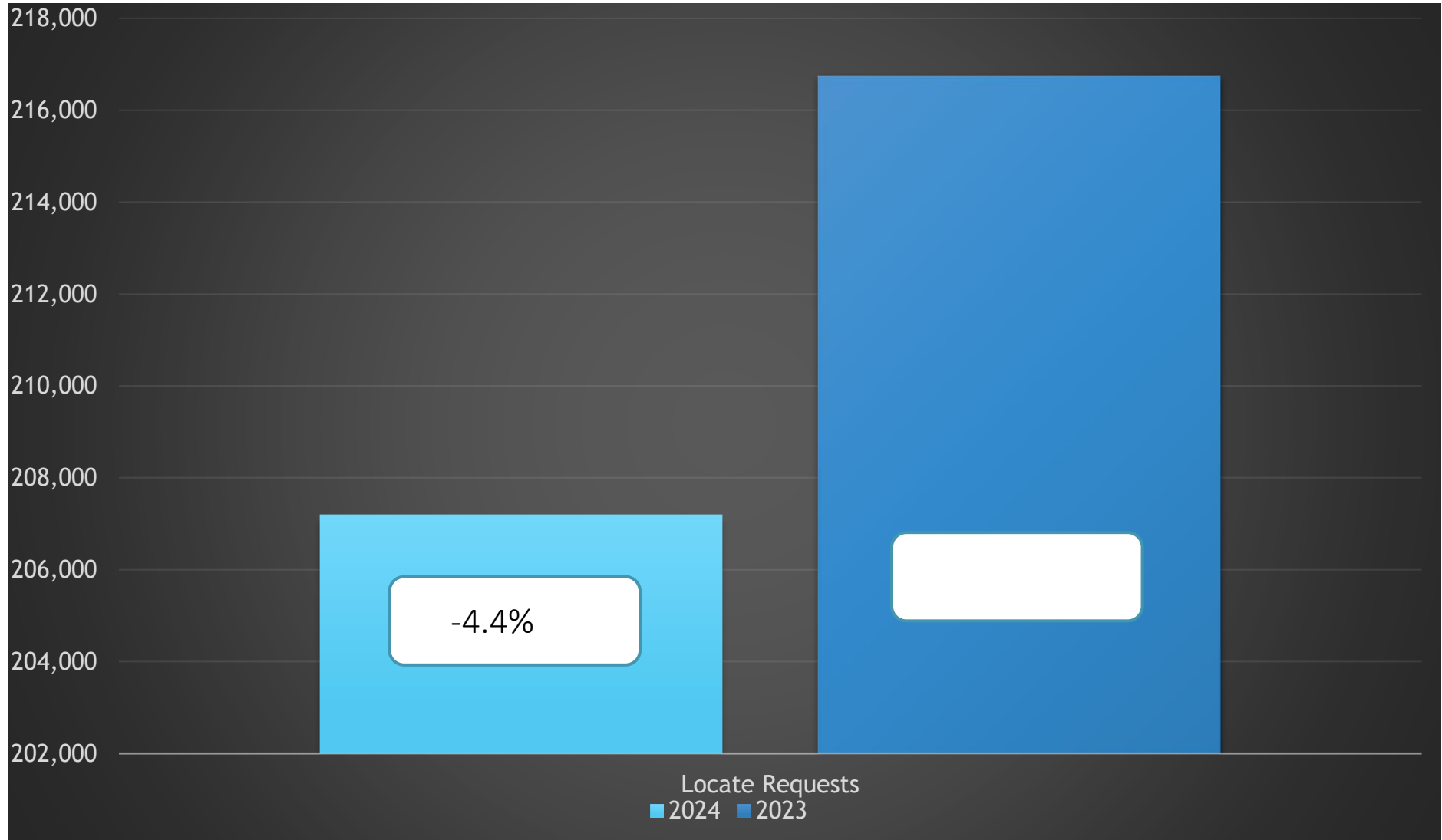
- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution



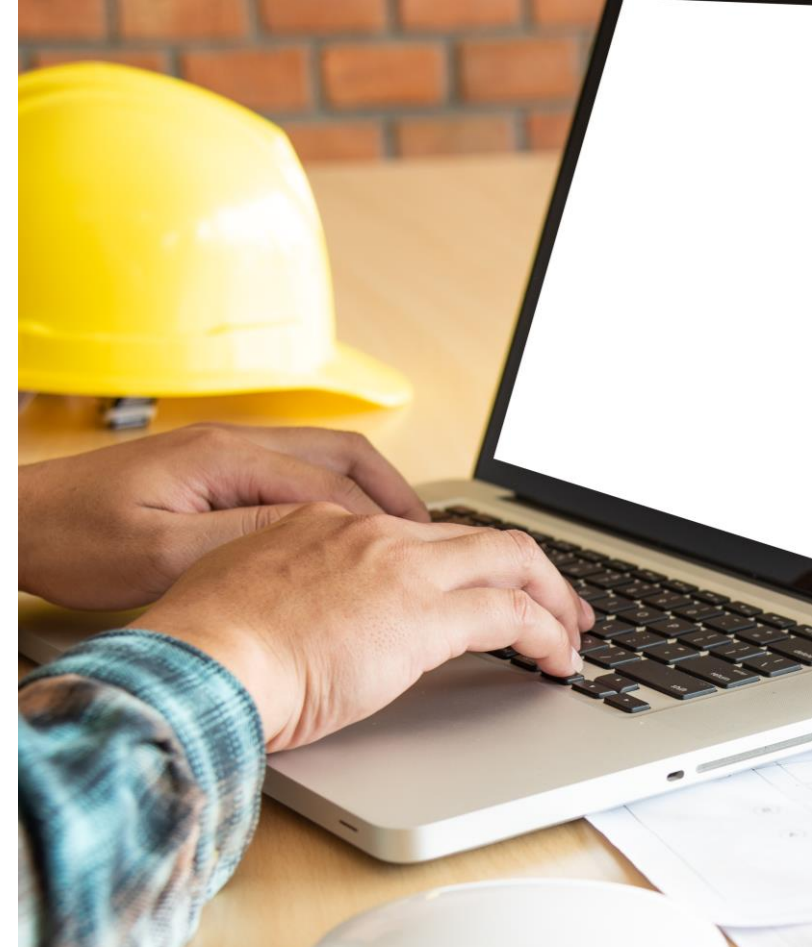
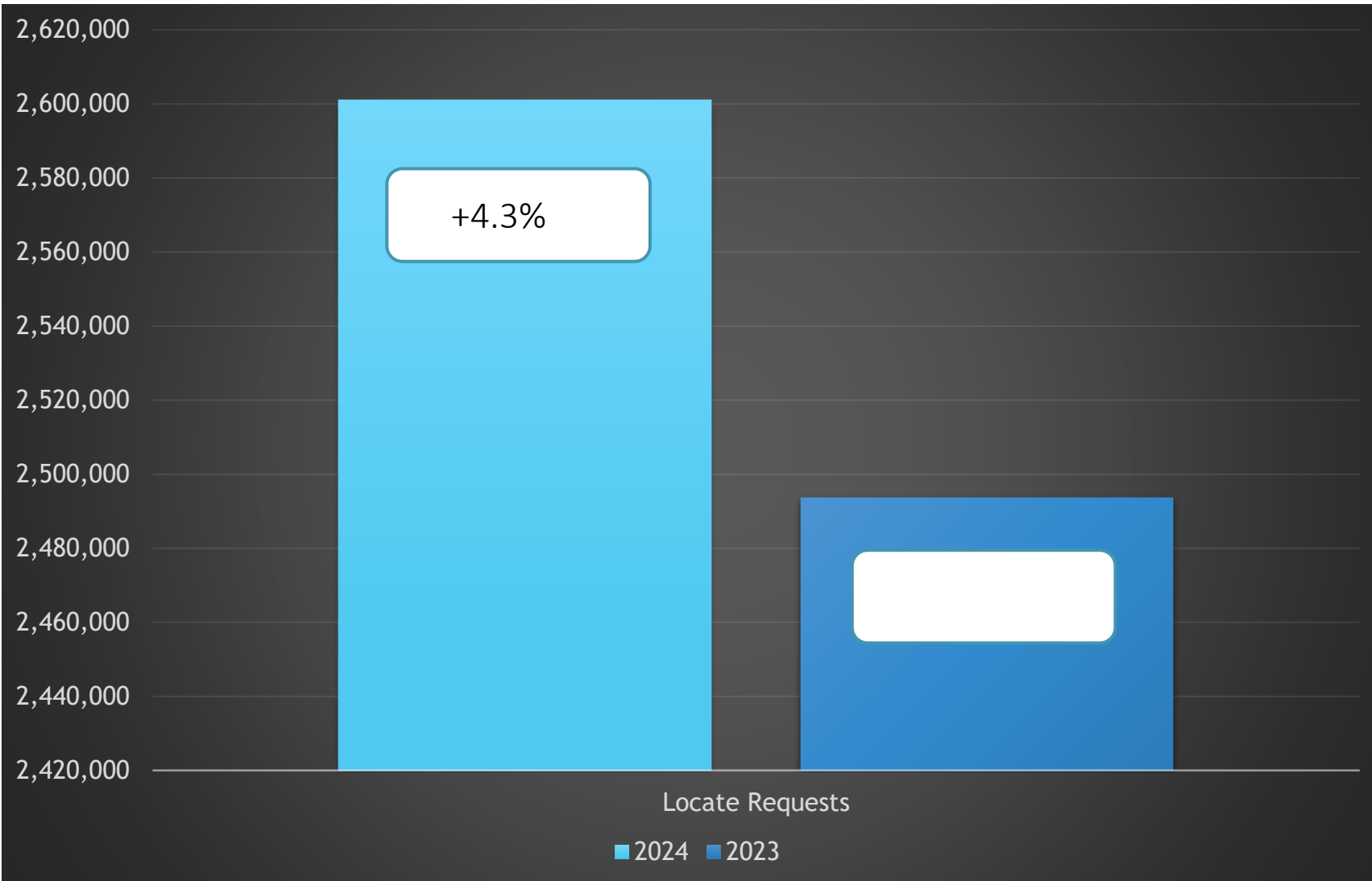
Locate Requests for NC - Nov 24 vs 23

MTD Nov. 2024 - 207,189 / 2023 - 216,739 = (-4.4%)
YTD 2024 - 2,601,066 / 2023 - 2,493,647 = +4.3%

Updates for Nov 2024 - (62,813) = 30.3% of volume / Oct 2024 = 31.2% (0.9% Decrease from the month before)



Locate Requests for NC - YTD



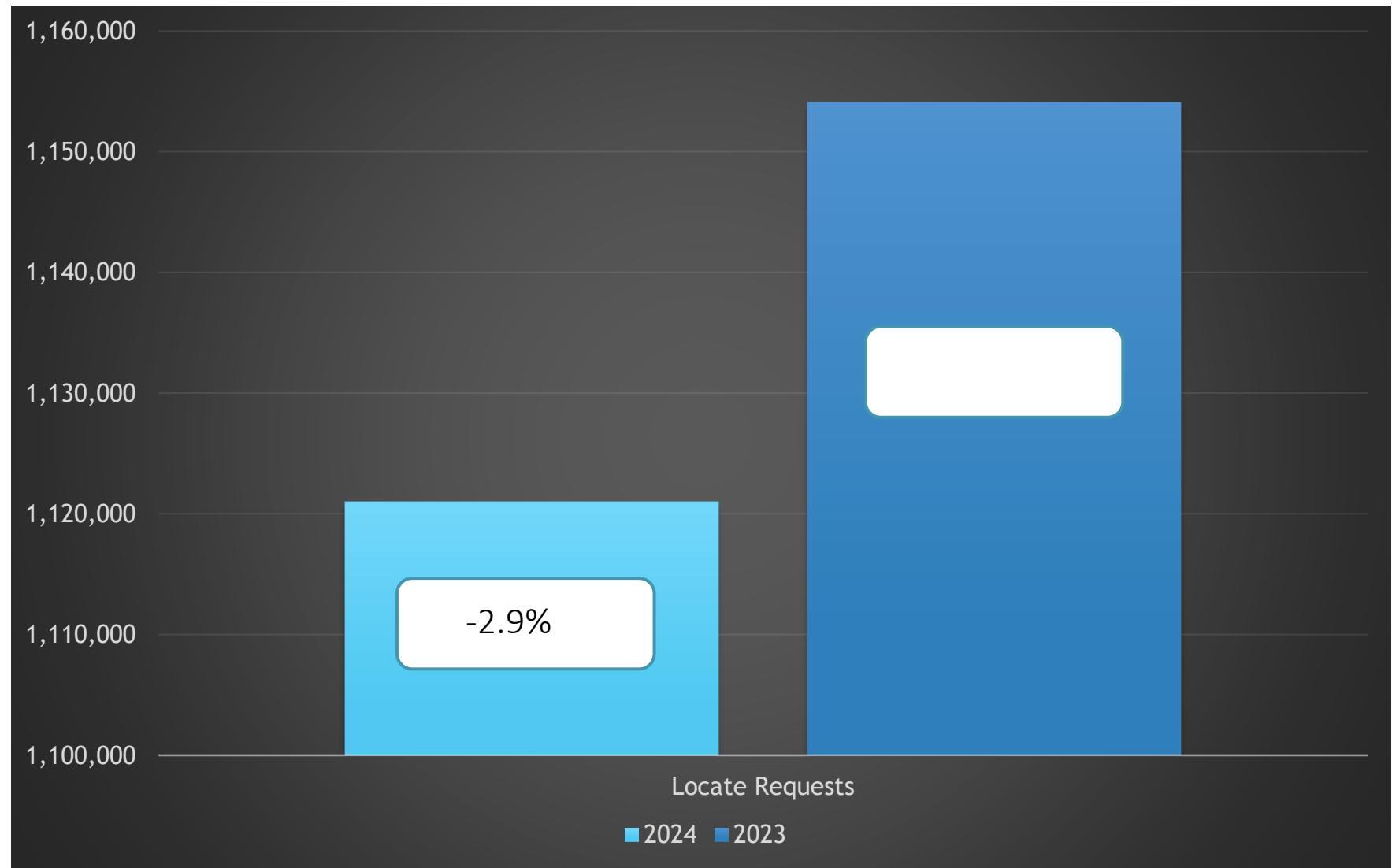
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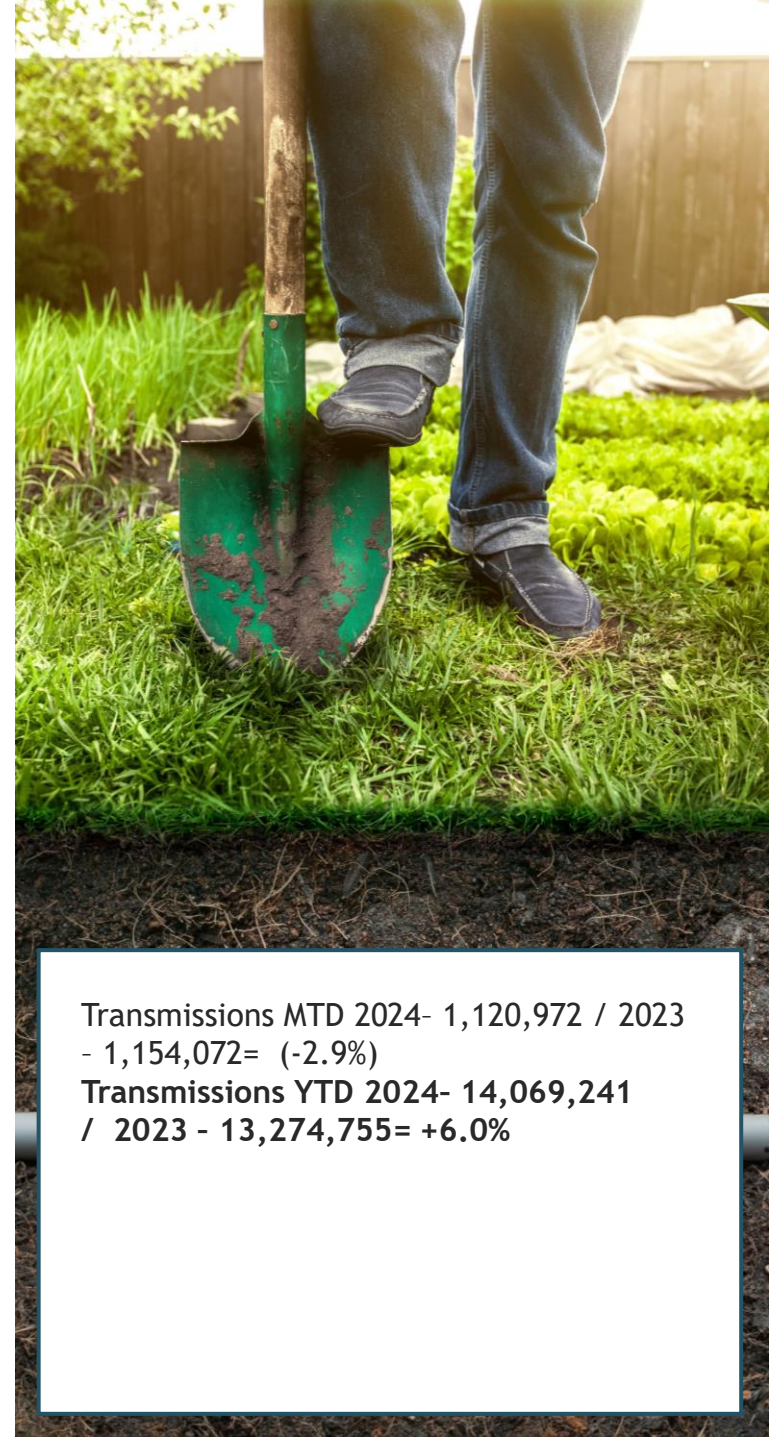
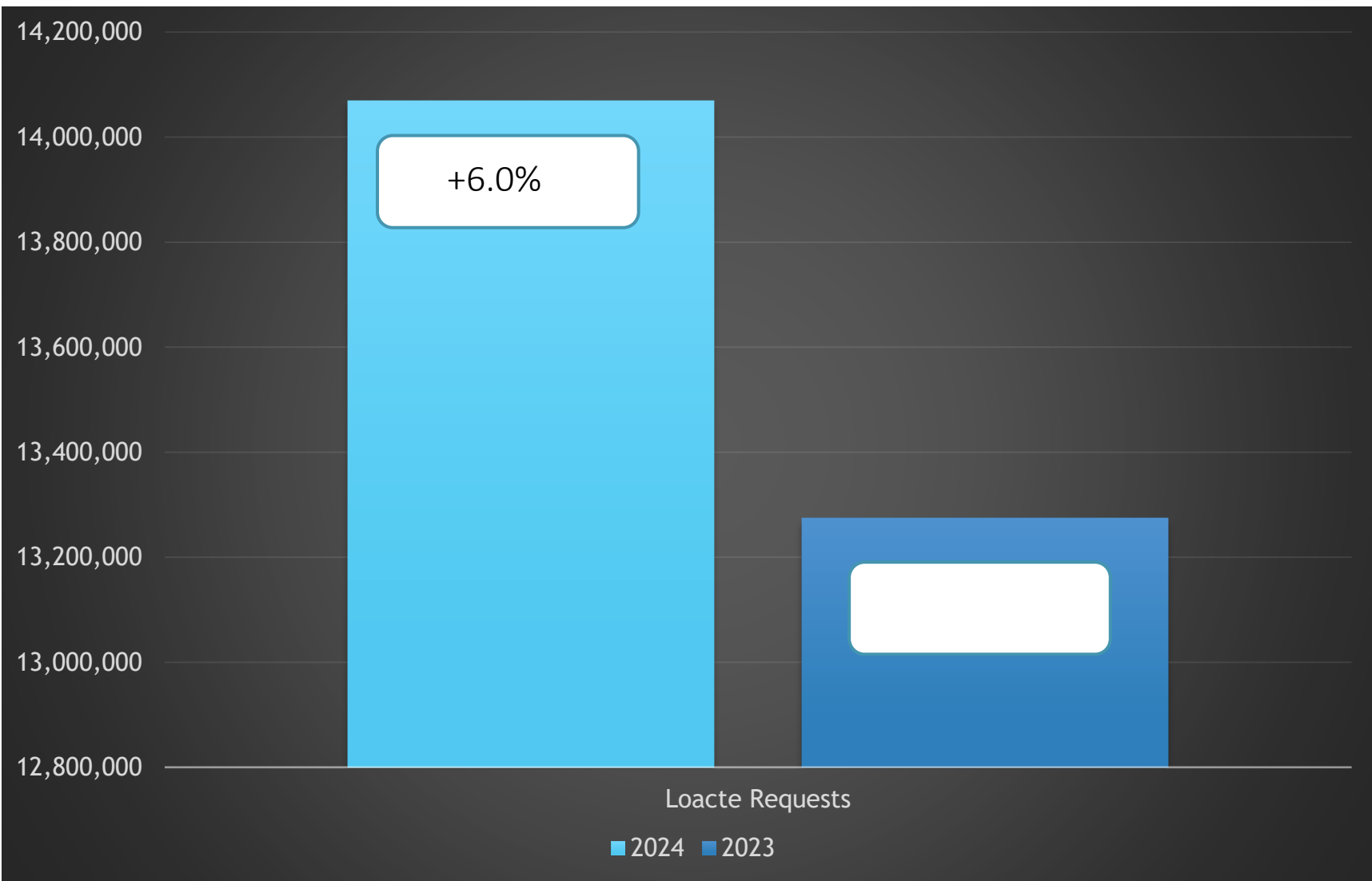


Transmissions for NC - Nov 24 vs 23

Transmissions MTD 2024- 1,120,972 /
2023 - 1,154,072= (-2.9%)
Transmissions YTD 2024- 14,069,241
/ 2023 - 13,274,755= +6.0%



Transmissions for NC - YTD 2024



Transmissions MTD 2024- 1,120,972 / 2023 - 1,154,072= (-2.9%)
Transmissions YTD 2024- 14,069,241 / 2023 - 13,274,755= +6.0%

County ticket Volume

2024 VS 2023

SURRY	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	31	8	647	21	383	1090
2024	276	2	528	34	367	1207
+/- Var	790.3%	-75.0%	-18.4%	61.9%	-4.2%	10.7%
				Locates per day		60

County ticket Volume

YTD VS PREVIOUS YEAR

SURRY	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	280	97	6205	240	5280	12102
2024	838	48	5565	185	2516	9152
+/- Var	199.3%	-50.5%	-10.3%	-22.9%	-52.3%	-24.4%
Locates per day				→	44	

County ticket distribution - NOVEMBER

SURRY	999
ARARAT	10
DOBSON	117
ELKIN	98
LEVEL CROSS	6
LOWGAP	9
MOUNT AIRY	318
PILOT MOUNTAIN	389
SHOALS	6
SILOAM	10
STATE ROAD	13
WESTFIELD	7
ZEPHYR	4

Top 10 Callers for - SURRY

1	JIMMY R LYNCH AND SONS INC	327
2	TUCKER, INC	85
3	HIATTS CABLE SERVICE	68
4	J & L CABLE SERVICES	45
5	MASTEC	43
6	DUKE ENERGY	36
7	G H L SERVICES, INC	30
8	PIKE ELECTRIC	20
8	PIKE ELELECTRIC	18
9	FRONTIER NATURAL GAS	17
10	LOCK LANE CONSTRUCTION	14



County ticket Volume

2024 VS 2023

WILKES	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	22	15	576	21	168	802
2024	54	8	526	29	275	892
+/- Var	145.5%	-46.7%	-8.7%	38.1%	63.7%	11.2%
				Locates per day		45

County ticket Volume

YTD VS PREVIOUS YEAR

WILKES	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	128	71	4678	151	1116	6144
2024	279	73	4615	201	1574	6742
+/- Var	118.0%	2.8%	-1.3%	33.1%	41.0%	9.7%
Locates per day					→	33

County ticket distribution - NOVEMBER

WILKES	688
BOOMER	20
DARBY	3
ELKIN	22
FERGUSON	35
HAYS	23
MCGRADY	4
MILLERS CREEK	49
MORAVIAN FALLS	29
NORTH WILKESBORO	124
PLEASANT HILL	5
PURLEAR	33
ROARING RIVER	15
RONDA	23
SOMERS CROSSROADS	3
TRAPHILL	10
WILBAR	38
WILKESBORO	241
WINDY GAP	4

Top 10 Callers for - WILKES

1	APPALACHIAN UTILITIES, INC	61
2	BROOKS BERRY HAYNIE ELECTRIC	40
3	J & S UNDERGROUND	38
4	MASTEC	36
5	PIKE ELECTRIC	28
6	VORTEX CIVIL INFRASTRUCTURE	26
7	DUKE ENERGY	23
8	FRONTIER NATURAL GAS	22
9	KNIGHT BROADBAND, LLC	21
11	BIGHAM CABLE CONSTRUCTION INC	19

County ticket Volume

2024 VS 2023

YADKIN	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	13	7	506	7	221	754
2024	113	8	571	39	339	1070
+/- Var	769.2%	14.3%	12.8%	457.1%	53.4%	41.9%
				Locates per day		54

County ticket Volume

YTD VS PREVIOUS YEAR

YADKIN	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	143	35	4527	89	1360	6154
2024	256	83	5871	107	3423	9740
+/- Var	79.0%	137.1%	29.7%	20.2%	151.7%	58.3%
Locates per day					→	47

County ticket distribution - NOVEMBER

YADKIN	1235
BOONVILLE	661
EAST BEND	77
HAMPTONVILLE	44
JONESVILLE	91
YADKINVILLE	357

Top 10 Callers for - YADKIN

1	PALMETTO UNDERGROUND SOLUTIONS	377
2	TUCKER, INC	248
3	FREDERICK MATTHEW ROBINSON CO	140
4	YADTEL / ZIRRUS	39
5	B & C CONSTRUCTION	36
6	ENERGYUNITED	35
7	F & S UTILITIES SERVICE, LLC	23
8	CAROLINA GRADING & UTILITIES INC	16
9	J & L CABLE SERVICES	15
10	DUKE ENERGY	13

DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance



NOVEMBER Damages

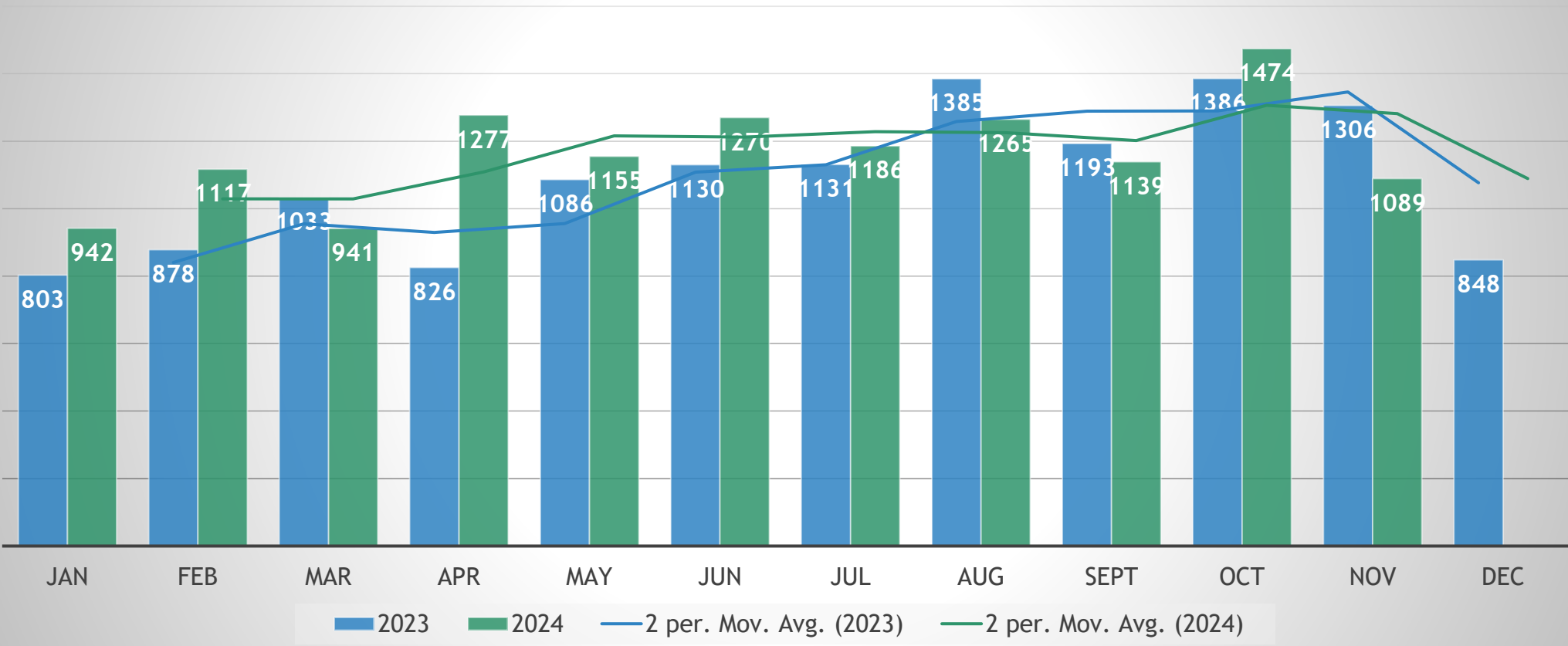
NC-Alamance	11
NC-Alexander	3
NC-Ashe	1
NC-Beaufort	1
NC-Bertie	1
NC-Bladen	3
NC-Brunswick	8
NC-Buncombe	16
NC-Burke	4
NC-Cabarrus	20
NC-Caldwell	2
NC-Carteret	8
NC-Catawba	21
NC-Chatham	14
NC-Clay	4
NC-Cleveland	9
NC-Columbus	2
NC-Craven	19
NC-Cumberland	36
NC-Currituck	8
NC-Dare	3
NC-Davidson	13

NC-Davie	6
NC-Duplin	6
NC-Durham	61
NC-Edgecombe	3
NC-Forsyth	31
NC-Franklin	6
NC-Gaston	19
NC-Guilford	19
NC-Harnett	22
NC-Henderson	11
NC-Hoke	4
NC-Hyde	1
NC-Iredell	18
NC-Johnston	50
NC-Lee	9
NC-Lenoir	3
NC-Lincoln	8
NC-McDowell	1
NC-Mecklenburg	171
NC-Moore	40
NC-Nash	9
NC-New Hanover	20
NC-Northampton	1
NC-Onslow	14
NC-Orange	16

NC-Pamlico	8
NC-Pender	10
NC-Perquimans	2
NC-Person	1
NC-Pitt	19
NC-Polk	3
NC-Randolph	11
NC-Richmond	3
NC-Robeson	9
NC-Rockingham	5
NC-Rowan	13
NC-Rutherford	5
NC-Scotland	1
NC-Stanly	3
NC-Stokes	2
NC-Surry	1
NC-Union	60
NC-Wake	157
NC-Watauga	1
NC-Wayne	9
NC-Wilkes	3
NC-Wilson	6
NC-Yadkin	1

Grand Total 1,089

Damages in North Carolina 2024 vs 2023





UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 11/20/2024 Cases

- 42 Cases on Agenda
- 12 – Issued Pipes Plus Training
- **\$59,500** issued in fines



Education team



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations Specialist



Ann Rushing
Education Manager



Tami Groves
Southeast Liaison



Howard Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org

