



HAPPY  
*Thanksgiving*

MONTHLY UPDATE -NOVEMBER 2024

COUNTY UCC

# WNCStrong Coat Donation Campaign

## Join the #WNCStrong Coat Donation Campaign!

Our Western communities have been deeply affected by Hurricane Helene, and as winter approaches, we need your help to keep our children warm. Join the WNCStrong Coat Donation Campaign! Our goal is to collect 500 kids' coats to ensure that every child in our community stays warm this winter.

Make your donation now until Nov. 25, 2024

Sponsored by:



# Upcoming meetings

- **NC State UCC Meeting**  
Tuesday, Nov. 12 from 10 to 12  
Enbridge (formerly Dominion Energy)  
1801 Trinity Church Road, Concord, NC
- **Underground Damage Prevention Review Board**  
Tuesday, Nov. 19 from 10 until  
NC811 Events Center, Greensboro
- **Locate Resolution Partnership Committee**  
Wednesday, Nov. 20 from 11 to 1  
NC811 Events Center, Greensboro  
<https://ncucc.org/locate-resolution-partnership-committee/>



# ATC's 20th Annual Tower Lighting

December 4, 2024, 7:00 pm - 8:30 pm

American Tobacco Campus

345 Blackwell St, Durham, NC 27701





# CALENDAR

NC811 & NCUCC  
event calendars can  
be found on [nc811.org](https://nc811.org)  
or the nc811 app



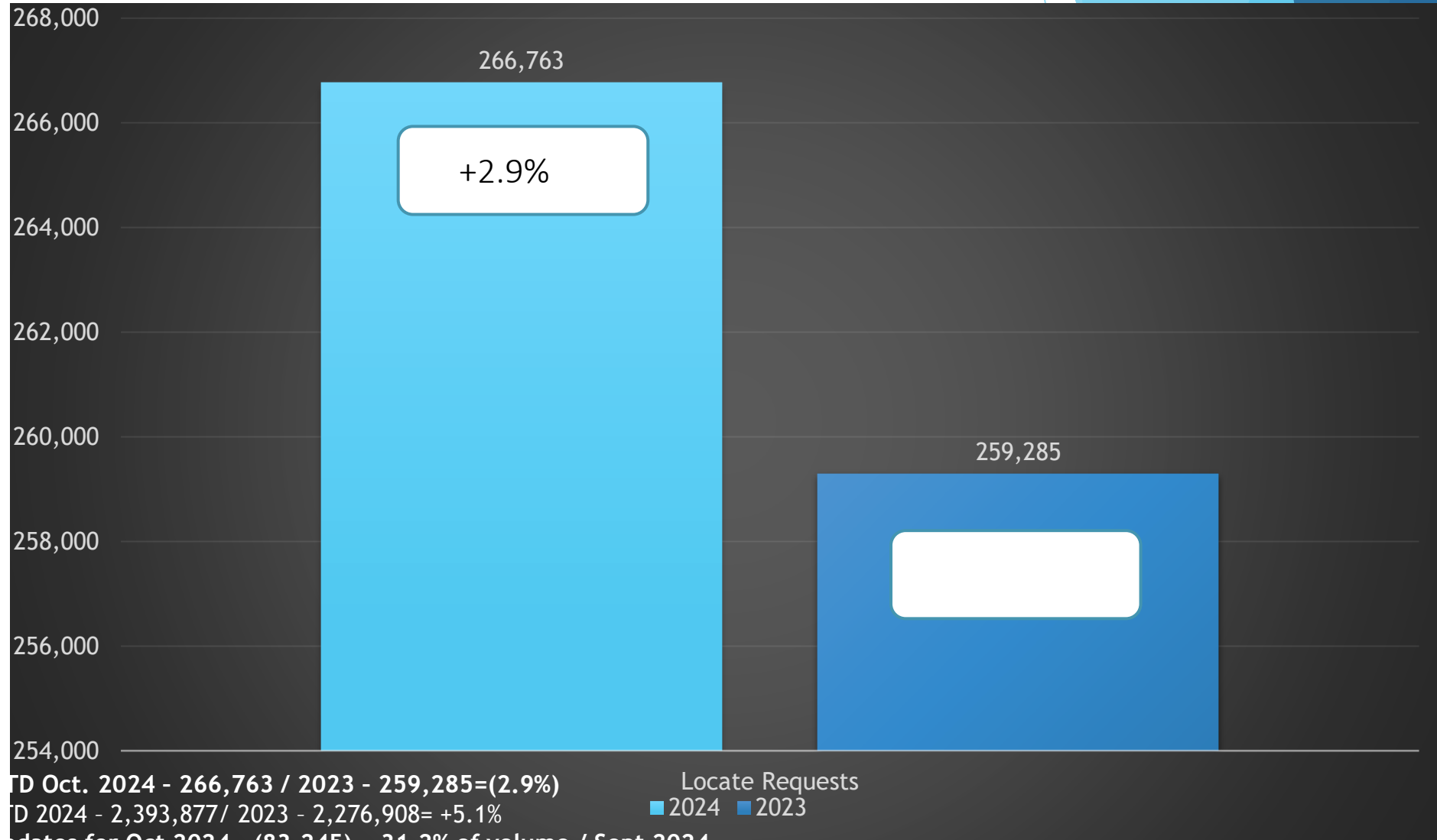
## NC811 Data Insights

- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution

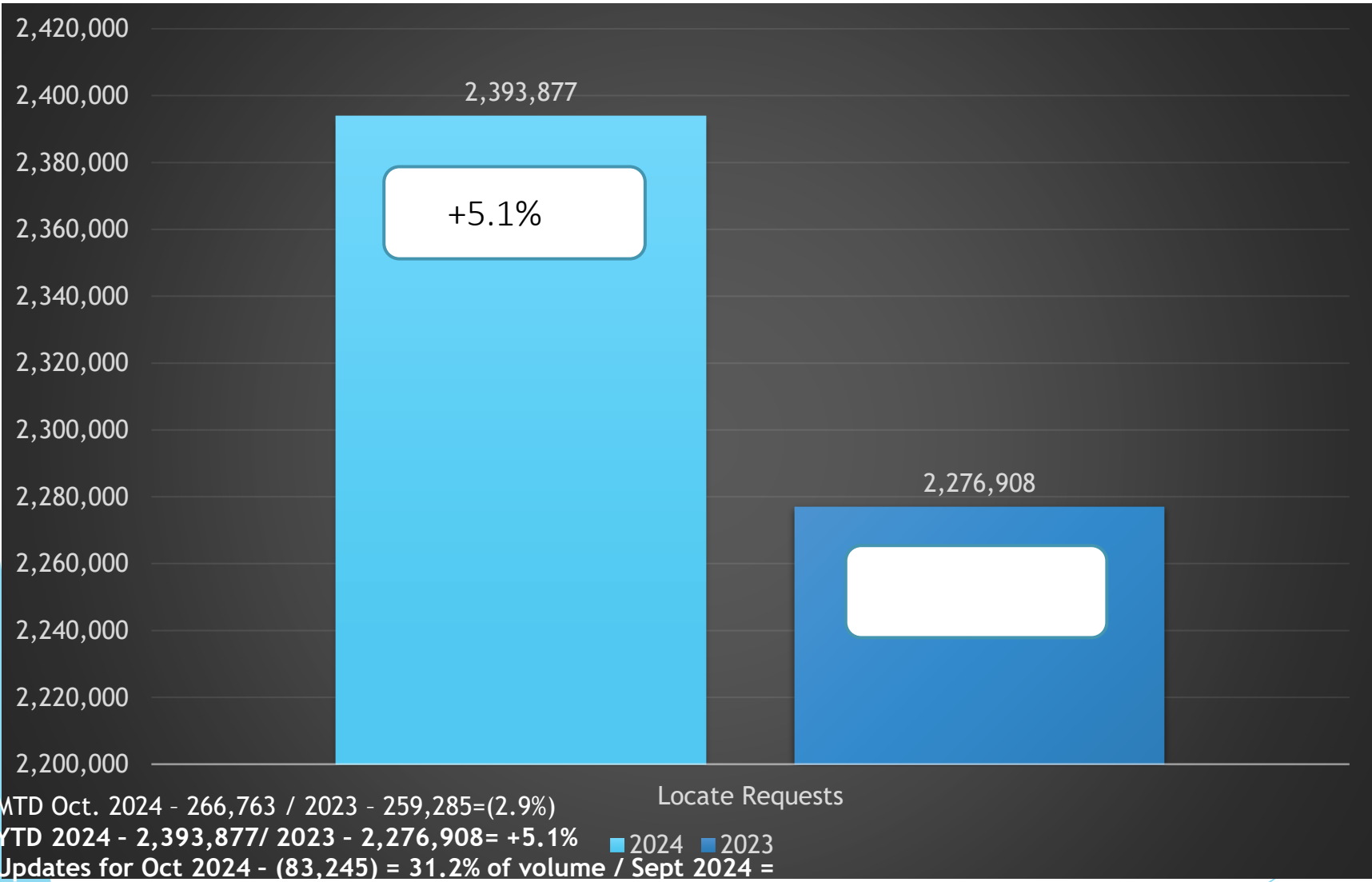




# Locate Requests for NC - Oct 24 vs 23



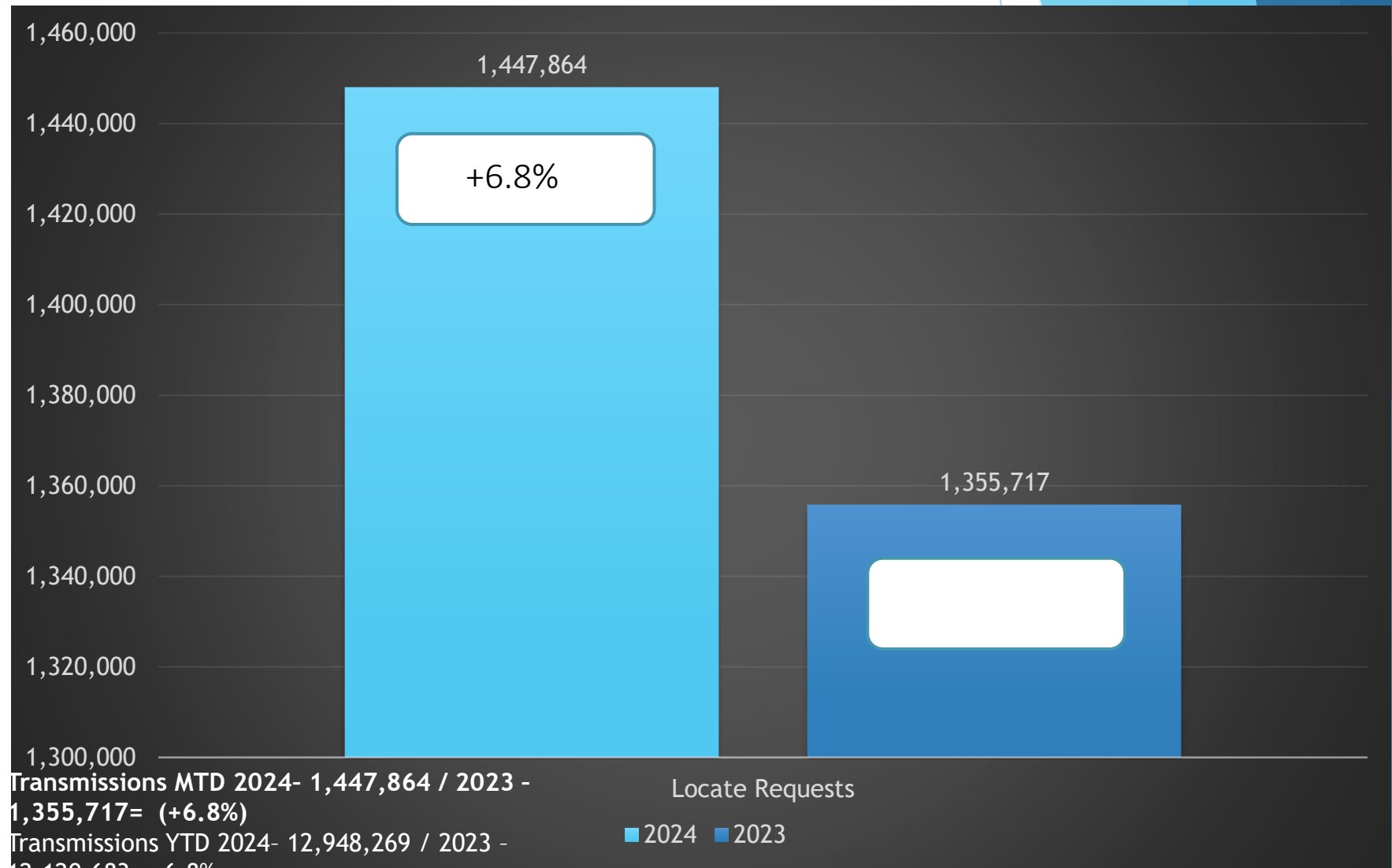
# Locate Requests for NC - YTD



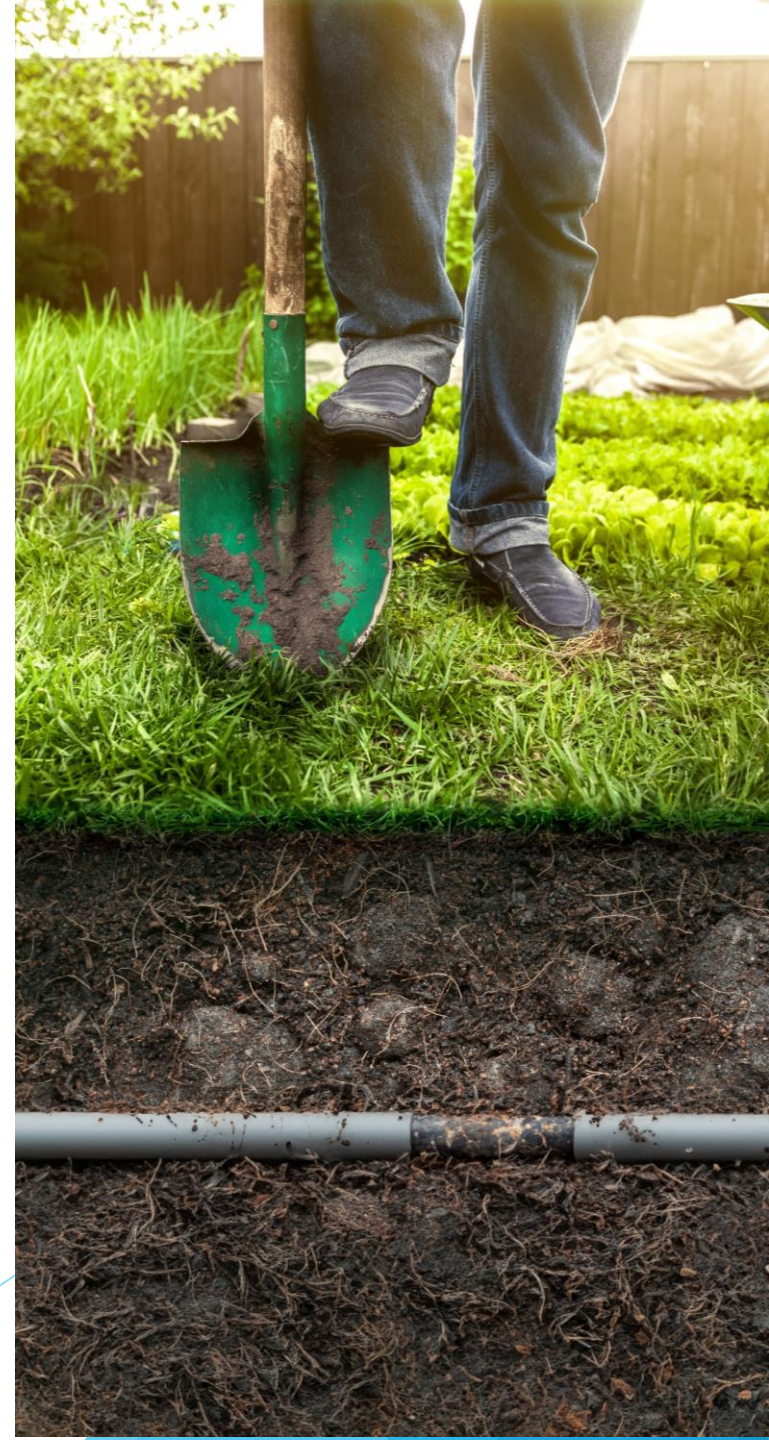
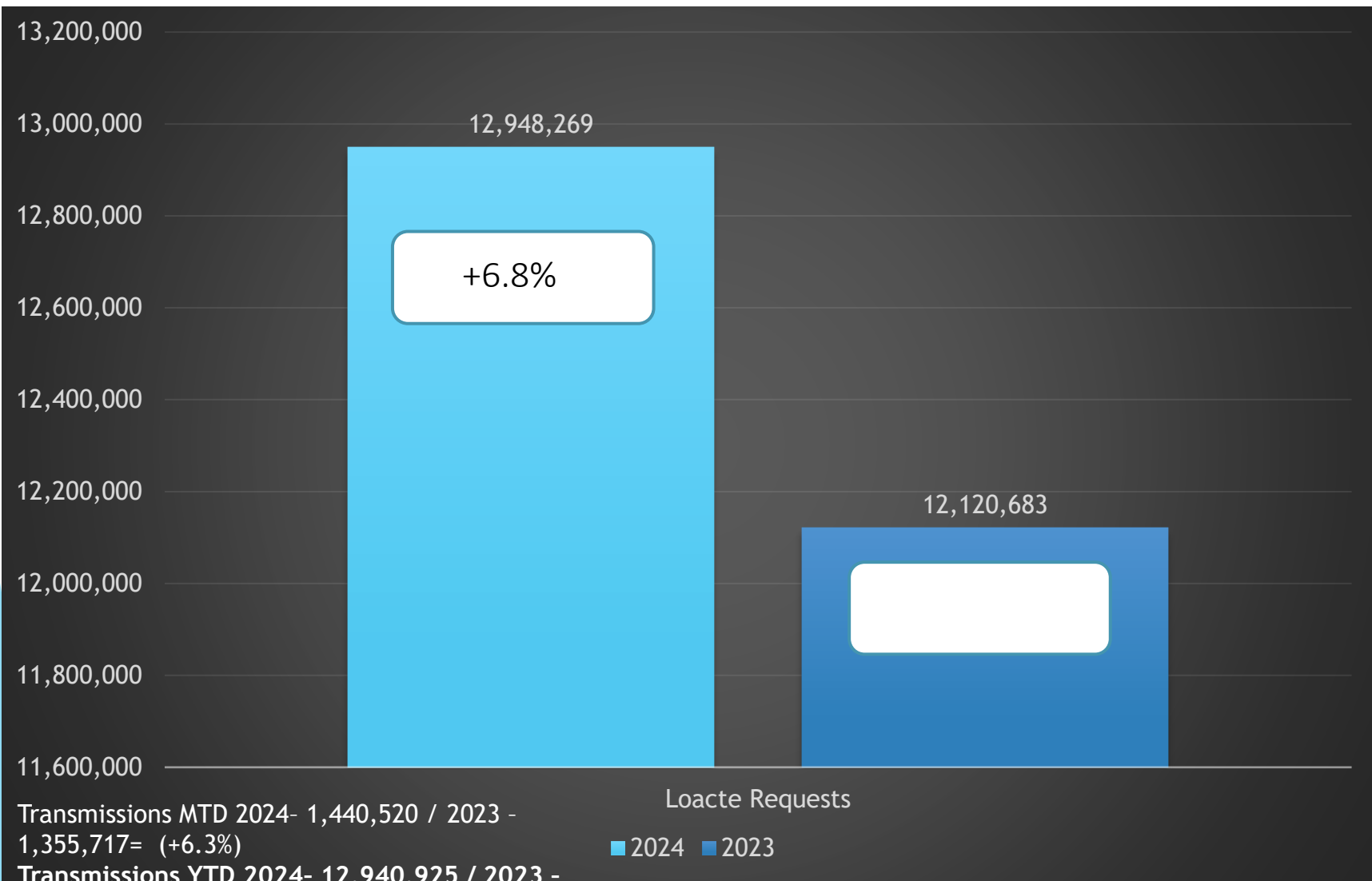




# Transmissions for NC - Oct 24 vs 23



# Transmissions for NC - YTD 2024



# OCTOBER Damages

NC-Alamance	25
NC-Alexander	3
NC-Beaufort	2
NC-Bertie	1
NC-Bladen	2
NC-Brunswick	12
NC-Buncombe	6
NC-Burke	1
NC-Cabarrus	29
NC-Caldwell	6
NC-Carteret	8
NC-Catawba	27
NC-Chatham	15
NC-Chowan	1
NC-Clay	1
NC-Cleveland	5
NC-Columbus	2
NC-Craven	17
NC-Cumberland	60
NC-Currituck	6
NC-Dare	8
NC-Davidson	18

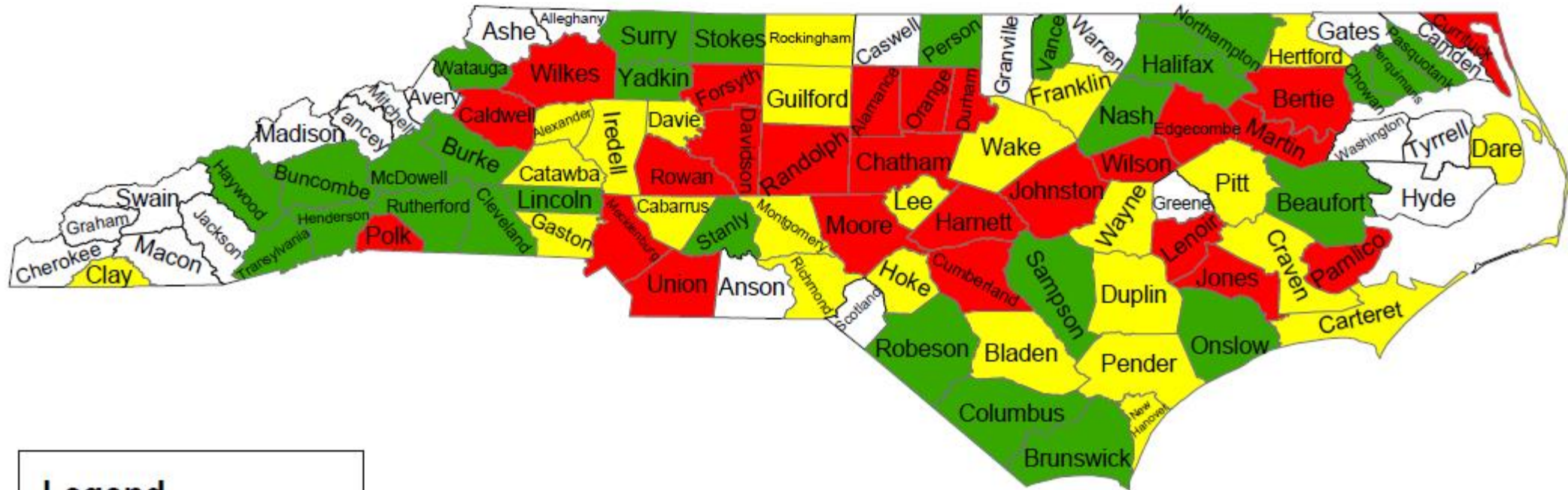
NC-Davie	5
NC-Duplin	5
NC-Durham	113
NC-Edgecombe	7
NC-Forsyth	51
NC-Franklin	6
NC-Gaston	23
NC-Guilford	42
NC-Halifax	1
NC-Harnett	27
NC-Haywood	2
NC-Henderson	6
NC-Hertford	1
NC-Hoke	7
NC-Iredell	32
NC-Johnston	53
NC-Jones	1
NC-Lee	8
NC-Lenoir	9
NC-Lincoln	6
NC-Martin	4
NC-McDowell	2
NC-Mecklenburg	262
NC-Montgomery	2
NC-Moore	30

NC-Nash	10
NC-New Hanover	26
NC-Northampton	1
NC-Onslow	10
NC-Orange	23
NC-Pamlico	6
NC-Pasquotank	1
NC-Pender	10
NC-Perquimans	4
NC-Person	1
NC-Pitt	16
NC-Polk	2
NC-Randolph	25
NC-Richmond	3
NC-Robeson	10
NC-Rockingham	8
NC-Rowan	26
NC-Rutherford	2
NC-Sampson	1
NC-Stanly	3
NC-Stokes	1
NC-Surry	2
NC-Transylvania	1
NC-Union	79
NC-Vance	1

NC-Wake	220
NC-Watauga	1
NC-Wayne	7
NC-Wilkes	4
NC-Wilson	8
NC-Yadkin	2


**Grand Total – 1,474**

# Damages Per 1,000 Transmissions



## Legend

### Quantile

	0.000000
	0.000001 - 0.671704
	0.671705 - 1.077199
	1.077200 - 3.556609

# County ticket Volume

## CURRENT MONTH 2023 VS 2024

	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2023</b>	13	1	<b>316</b>	12	156	<b>498</b>
<b>2024</b>	10	6	<b>600</b>	9	275	<b>900</b>
	-23.1%	500.0%	<b>89.9%</b>	-25.0%	76.3%	<b>80.7%</b>
-	-	-		<b>Locates per day →</b>		<b>45</b>

# County ticket Volume

## YTD VS PREVIOUS YEAR

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	79	20	2998	96	1177	4370
2024	129	62	5427	139	1866	7623
	63.3%	210.0%	81.0%	44.8%	58.5%	74.4%
	-		Locates per day		→	37

# County ticket distribution - OCTOBER

<b>MCDOWELL</b>	<b>900</b>
GLENWOOD	4
<b>MARION</b>	<b>631</b>
NEBO	96
NORTH COVE	5
OLD FORT	150
WOODLAWN	10

# DAMAGES

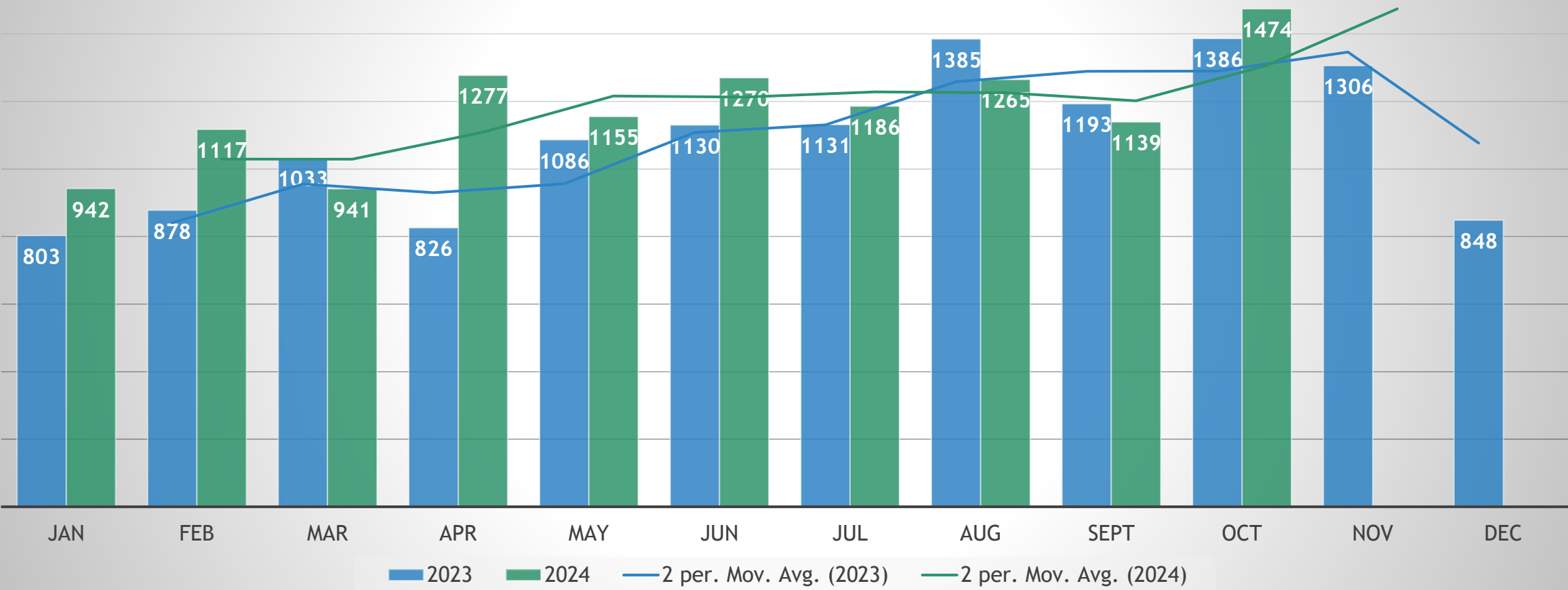
**DIRT** Damage Information  
Reporting Tool

**CGA** Common  
Ground  
Alliance





# Damages in North Carolina 2024 vs 2023



# Top 10 Callers for - McDowell

1	PALMETTO UNDERGROUND SOLUTIONS	289
2	BIGHAM CABLE CONSTRUCTION INC	117
3	ITG	104
4	OPTIMUM	51
5	WILLIAMS ELECTRIC COMPANY	38
6	DUKE ENERGY	34
7	TENNOCA CONSTRUCTION COMPANY	22
8	BULLINGTON CONSTRUCTION INC	21
9	WILLIAMS ELECTRIC COMPANY	19
10	MCLAUGHLIN CORP LLC	10



## Education team



**Parrish Reddick**  
Piedmont Liaison



**Steven Moore**  
Media Relations Specialist



**Ann Rushing**  
Education Manager



**Tami Groves**  
Southeast Liaison



**Howard Corey**  
Eastern Liaison



**Rory Phipps**  
Western Liaison



# THANK YOU!

---

A copy of this presentation  
is available at  
[www.ncucc.org](http://www.ncucc.org)

