



NC811 MONTHLY UPDATE

CUMBERLAND COUNTY UCC

JANUARY 2025



ANNOUNCEMENTS

Annual notices are going out via email to update member information by January 31st, 2025. Please update any information including maps to stay current as possible.



Contact Lesley Brouillard in Member Services at Lesley@nc811.org if you have any questions.





UPCOMING MEETINGS

- **NC State UCC Meeting**
January 14, 2025 at 10am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
 - **NCLRPC Meeting**
January 15, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
 - **NC811 Board Meeting**
January 17, 2025 at 8:30am
Embassy Suites
204 Centreport Drive, Greensboro, NC 27409
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CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





DATA INSIGHTS

Locate Requests

Transmissions

County ticket volume
and distribution



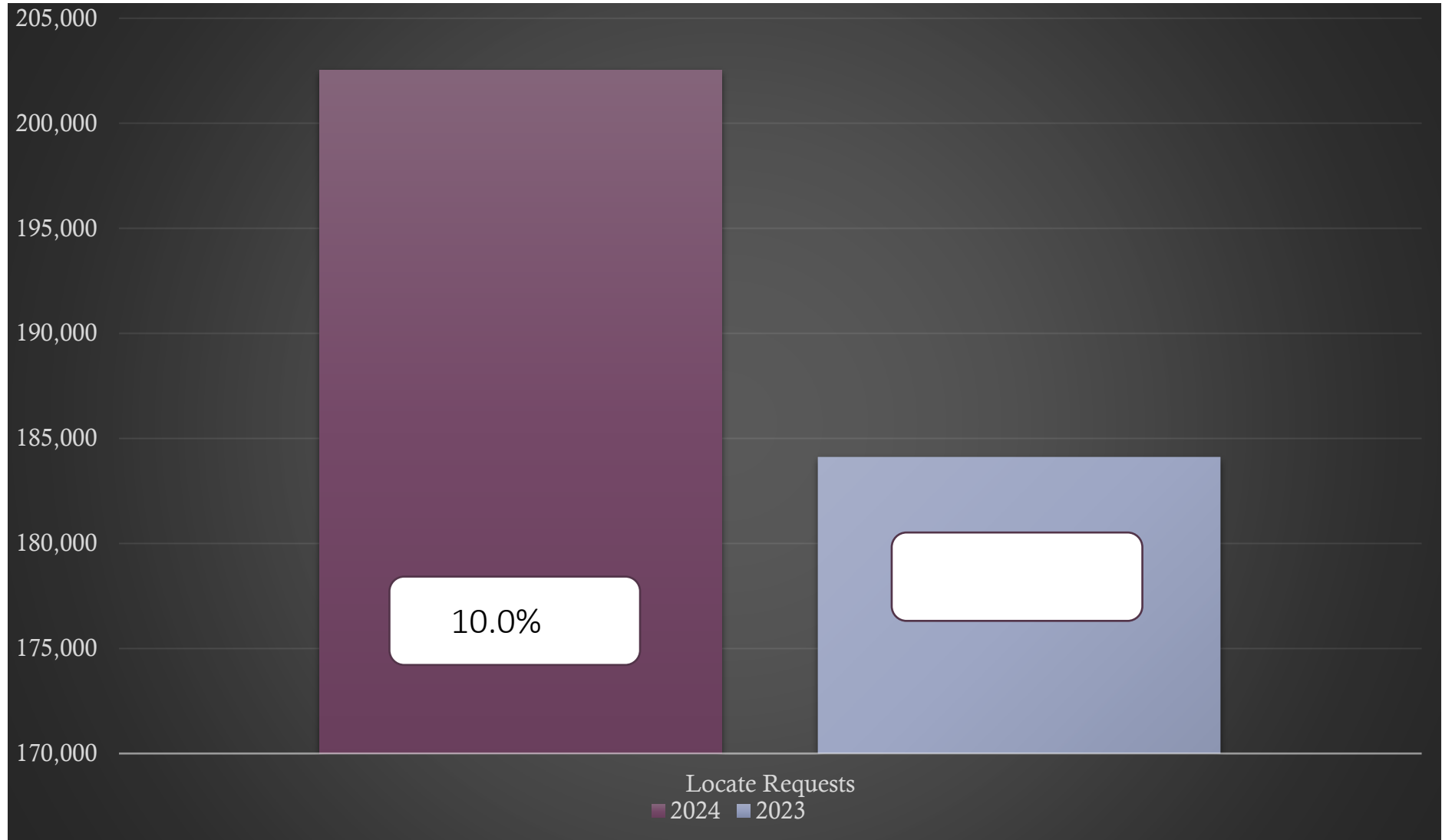


Locate Requests for NC - Dec 24 vs 23

Dec. 2024 - 202,513
Dec. 2023 - 184,086 = (10.0%)

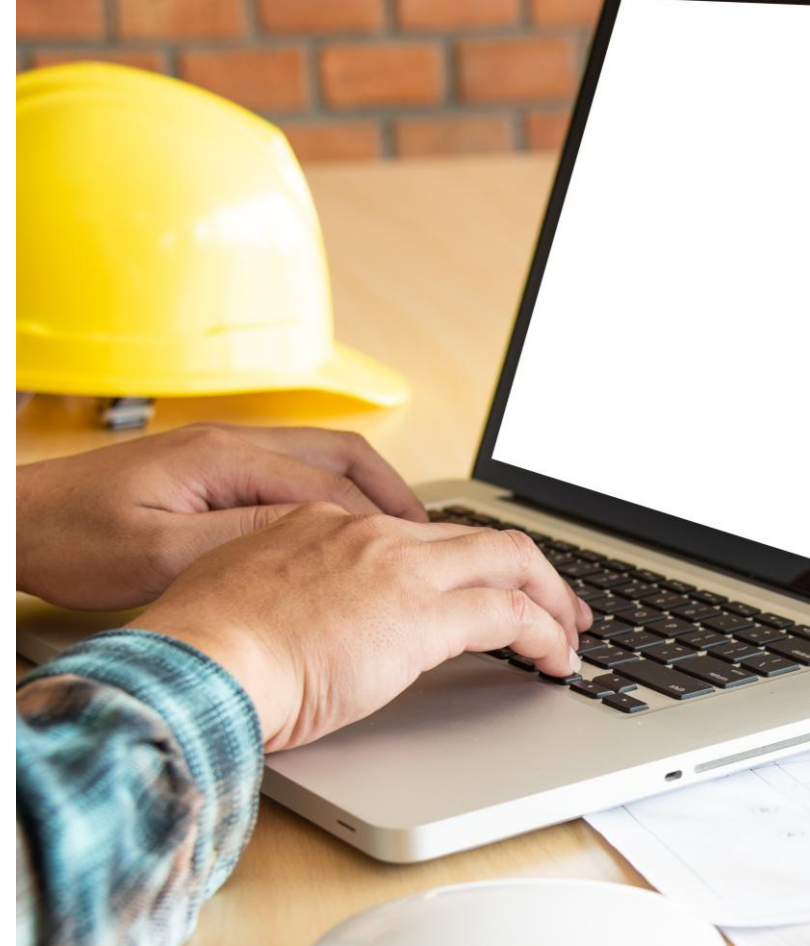
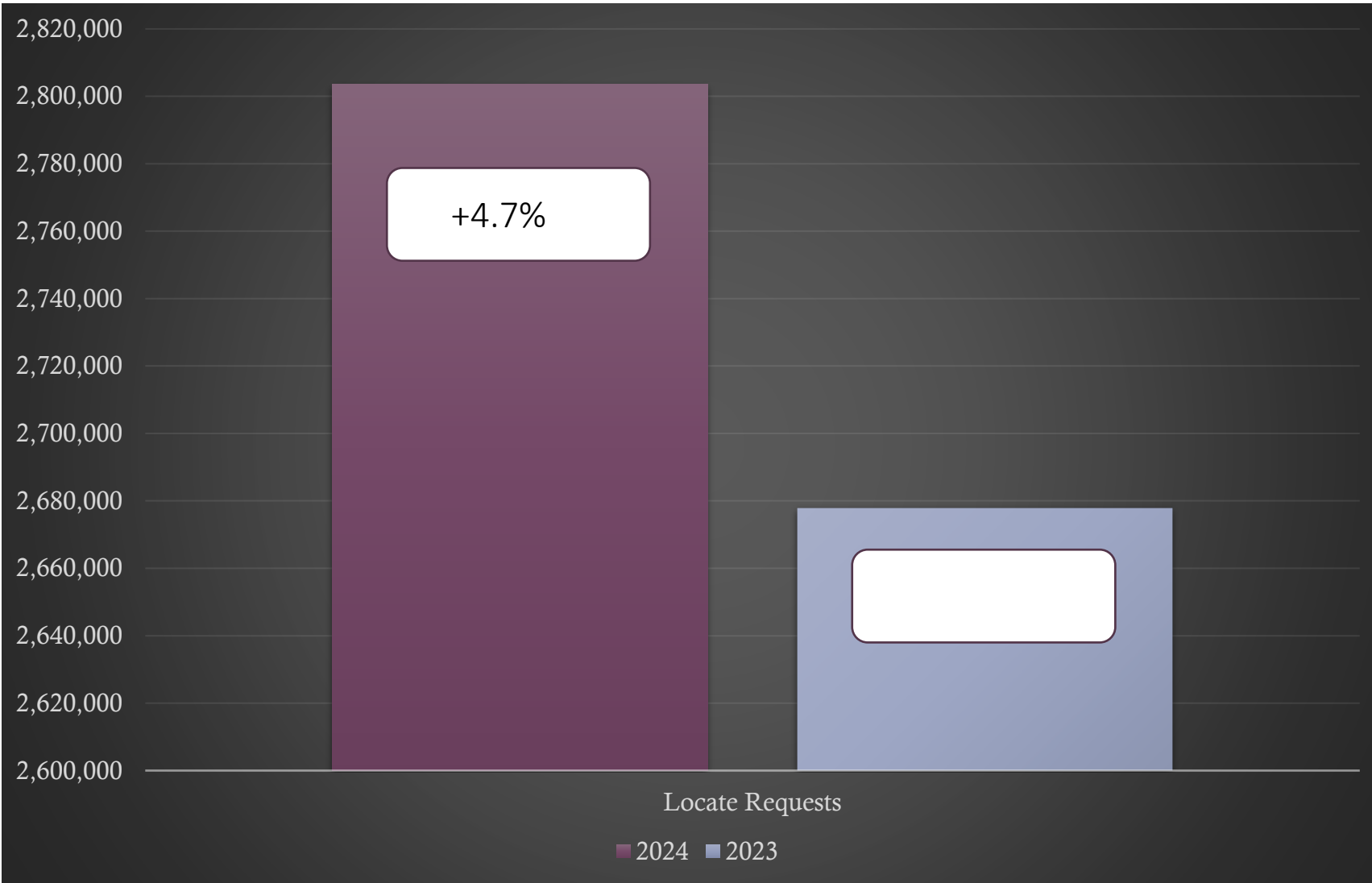
Updates for Dec 2024 - (68,367)
= 33.8% of volume

Nov 2024 = 30.3% (3.5% Increase
from the month before)
YTD-885,266 (31.6%)





Locate Requests for NC - YTD



Dec. 2024 - 202,513 / 2023 - 184,086 = (10.0%)
YTD 2024 - 2,803,579 / 2023 - 2,677,733 = (+4.7%)

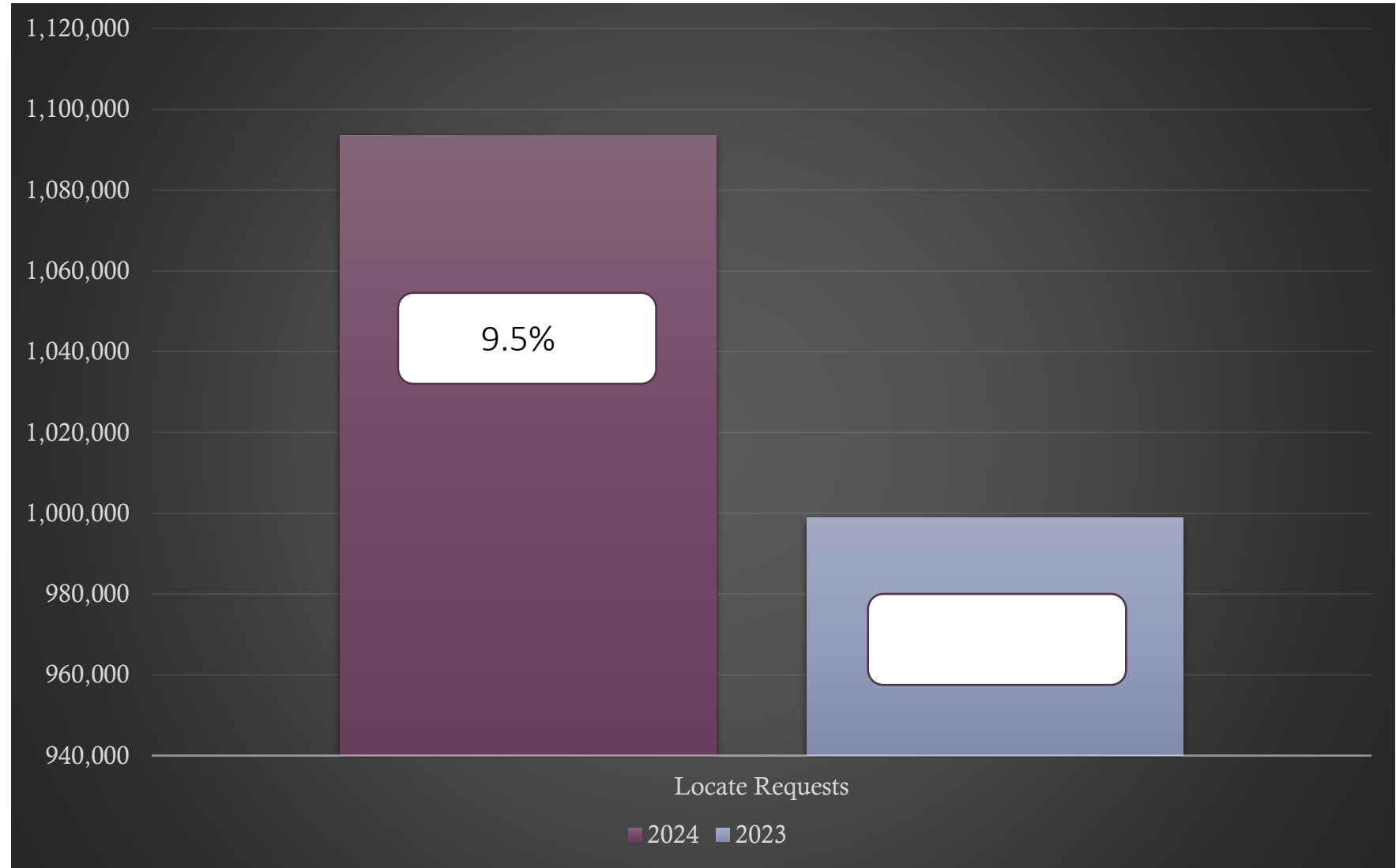
Updates for Dec 2024
(68,367) = 3.8% of volume / Nov 2024 = 30.3%
(3.5% Increase from the month before)
YTD-885,266 (31.6%)



Transmissions for NC – Dec 24 vs 23

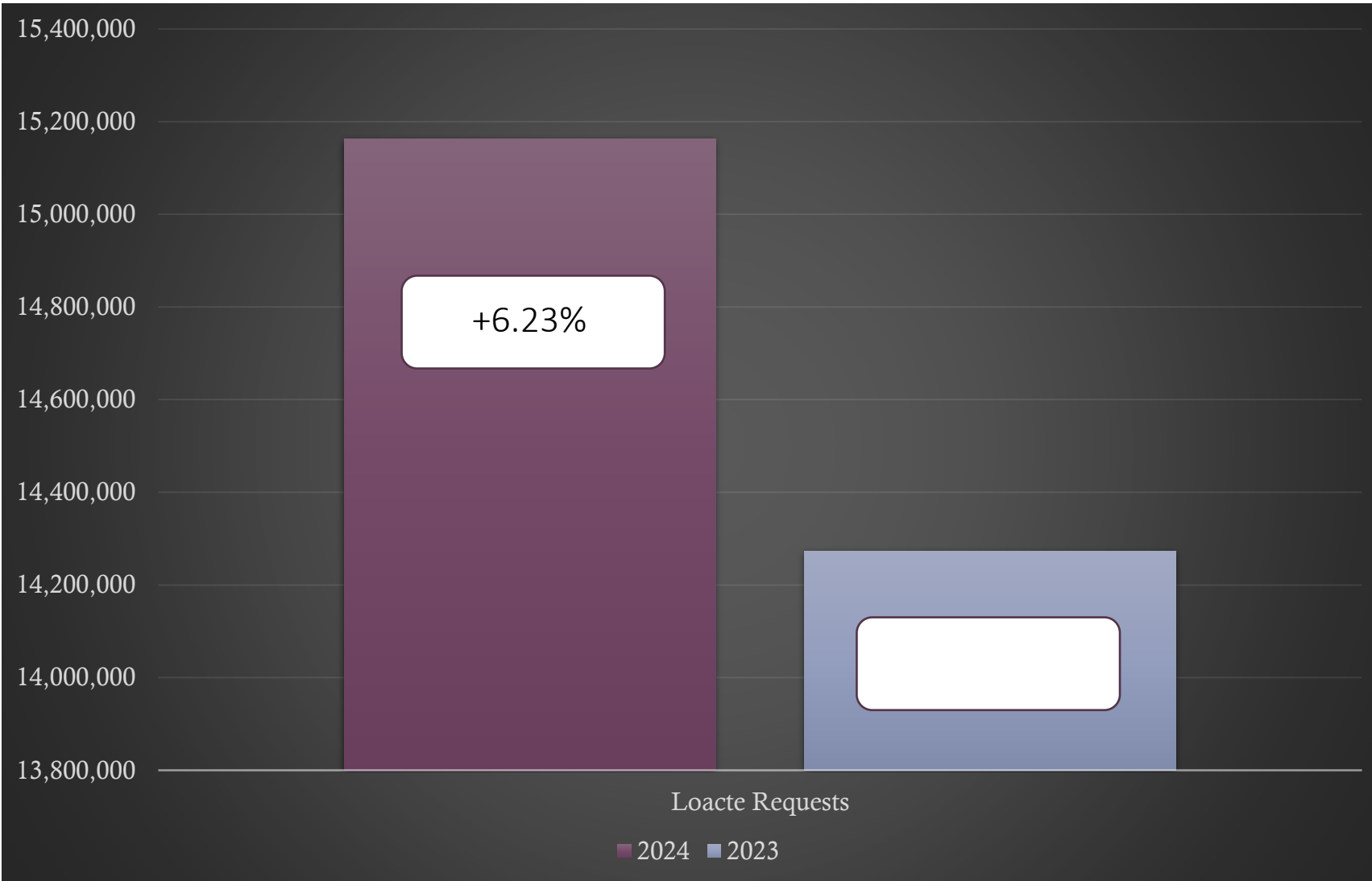


Dec 2024 - 1,093,570
Dec 2023 - 998,892 = (9.5%)





Transmissions for NC - YTD 2024



Transmissions YTD 2024 - 15,162,811
Transmissions YTD 2023 - 14,273,647
= +6.23%



COUNTY TICKET VOLUME

2024 VS 2023

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	67	26	2958	44	1186	4281
2024	471	26	3189	69	1245	5000
+/- Var	603.0%	0.0%	7.8%	56.8%	5.0%	16.8%
				Locates per day		263



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	1199	543	39397	600	18312	60051
2024	4116	624	45869	1440	19393	71442
+/- Var	243.3%	14.9%	16.4%	140.0%	5.9%	19.0%
				Locates per day		281



COUNTY TICKET DISTRIBUTION - DECEMBER

County Place	12 Dec
CUMBERLAND	5000
BEAVER CREEK	2
BETHANY CROSSROADS	5
CEDAR CREEK	5
CUMBERLAND	17
EAST FAYETTEVILLE	3
EASTOVER	51
FALCON	12
FAYETTEVILLE	3361
FORT LIBERTY	158
GODWIN	8

GRAYS CREEK	14
HAYMOUNT	4
HOPE MILLS	583
LINDEN	44
SPRING LAKE	583
STEDMAN	28
VANDER	85
WADE	37



Top 15 Callers for - Cumberland

Rank	Name	Totals
1	W G UNDERGROUND LLC	357
2	CANOS SERVICES LLC	266
3	UMANA DIRECTIONAL BORING LLC	255
4	SKYLINE COMMUNICATIONS LLC	233
5	R G COMMUNICATIONS INC	229
6	A & L CABLE SERVICES INC	224
7	FUTURE COMMUNICATIONS	214
8	CINTERRA	202
9	JP PIPE INSTALLATION LLC	198
10	DPW	153
11	DEN UNDERGROUND	116
12	FAYETTEVILLE PWC	114
13	DIVERSIFIED UTILITY GROUP	97
14	LAMBERTS CABLE SPLICING, LLC	97
15	SOLUTIONS UNDERGROUND, LLC	87

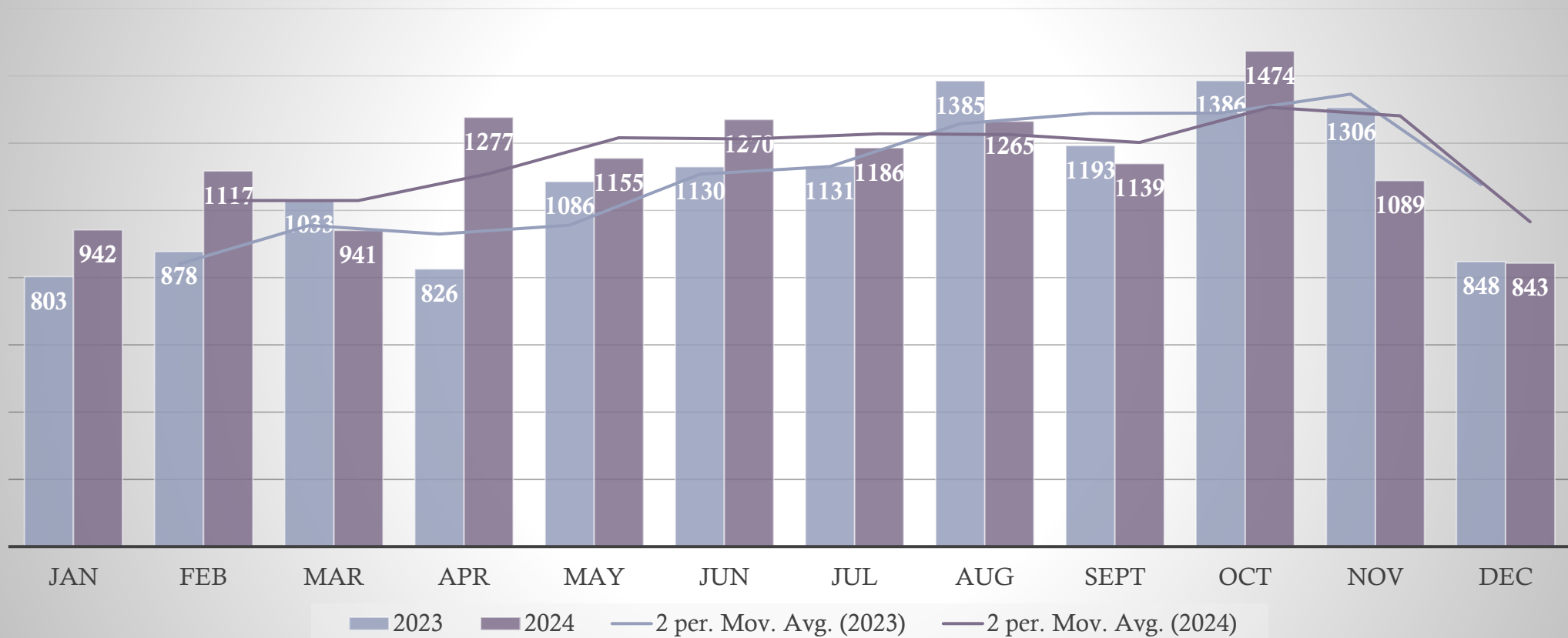
DAMAGES

DIRT Damage Information
Reporting Tool





Damages in North Carolina 2024 vs 2023





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard
Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org

