



Monthly Update

December 2024

BUNCOMBE COUNTY UCC

Upcoming meetings

- **NC State UCC Meeting**
January 14, 2025 at 10am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NCLRPC Meeting**
January 15, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NC811 Board Meeting**
January 17, 2025 at 8:30am
Embassy Suites
204 Centreport Drive, Greensboro, NC 27409





Christmas Eve, Christmas, Day after Christmas and New Years Day Dec. 24, 25, 26 & Jan. 1

State Holidays are excluded from and not part of the three (3) working day notice, nor are they part of the life of the ticket in accordance with the NC General Statutes. NC811, Inc. will only process the following notifications on State Holidays: Emergencies, Damages, and 3-Hour Notices. NC811, Inc. is open and will accept and process all notifications on Observed Holidays which are indicated by an asterisk (*).





CALENDAR

NC811 & NCUCC
event calendars can
be found on nc811.org
or the nc811 app

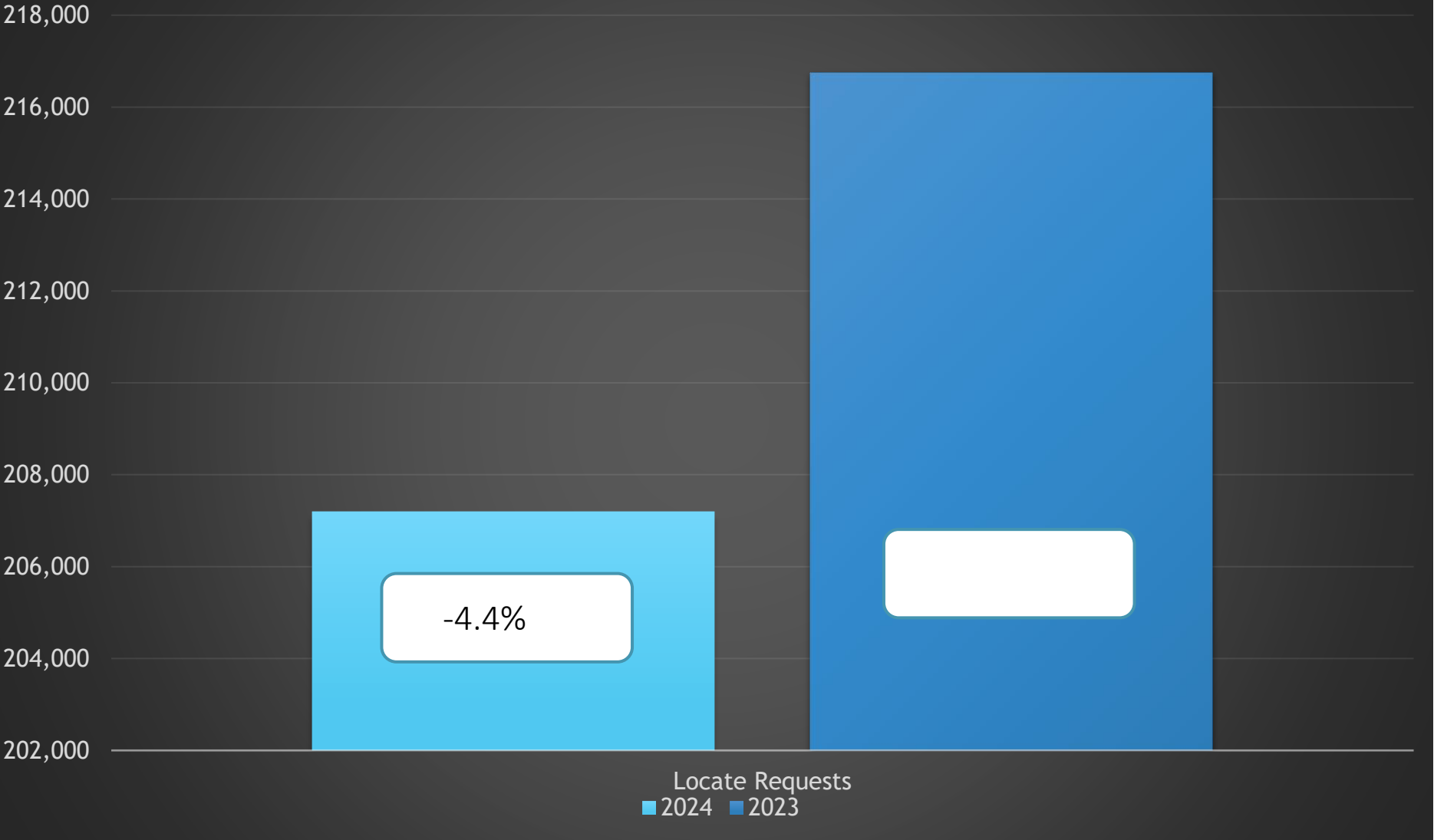


A group of business professionals are seated in a conference room, clapping and smiling. The focus is on a woman in the foreground wearing a light blue button-down shirt, who is clapping enthusiastically. Behind her, other attendees, including a man in a dark suit and a woman in a light-colored blazer, are also clapping. The background is bright and slightly out of focus, suggesting a professional setting.

NC811 Data Insights

- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution

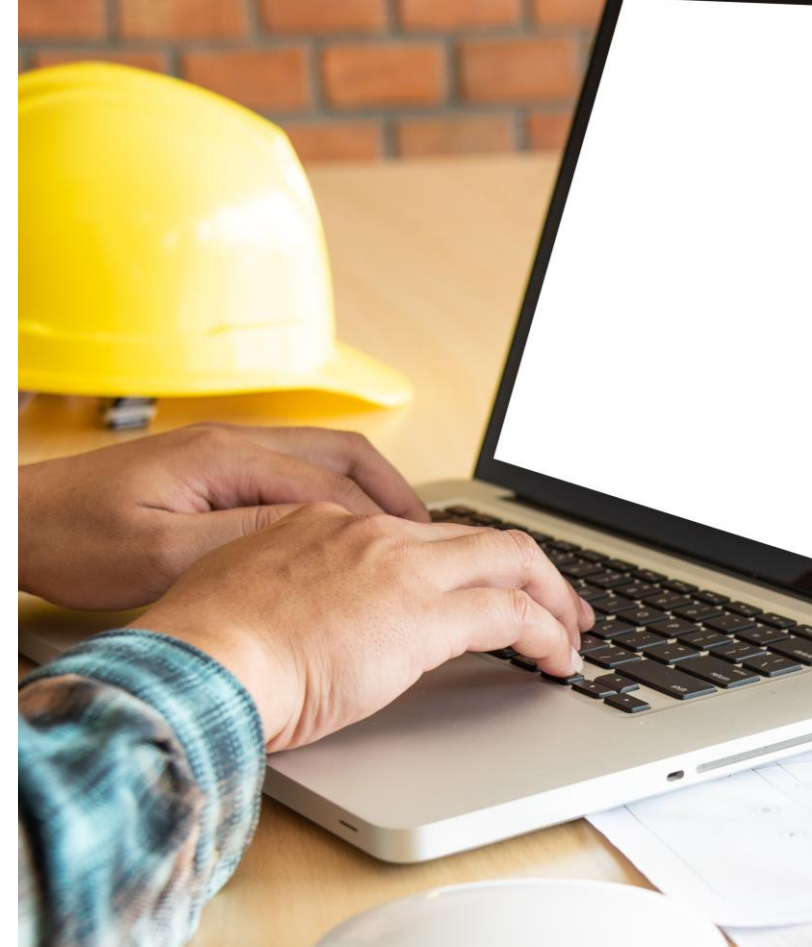
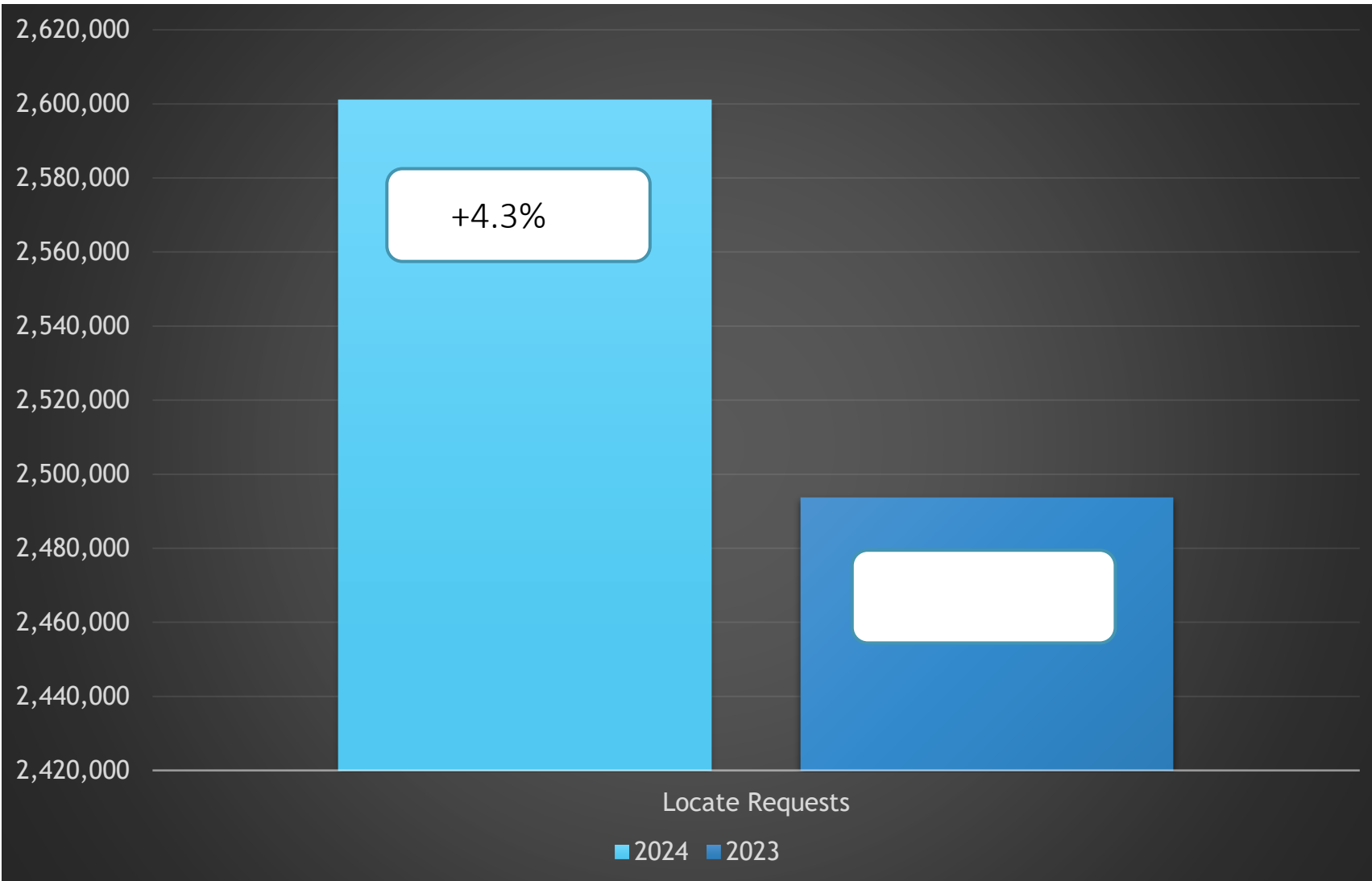
Locate Requests for NC - Nov 24 vs 23



MTD Nov. 2024 - 207,189 / 2023 - 216,739=(-4.4%)
YTD 2024 - 2,601,066 / 2023 - 2,493,647= +4.3%

Updates for Nov 2024 - (62,813) = 30.3% of volume / Oct 2024 = 31.2% (0.9% Decrease from the month before)

Locate Requests for NC - YTD



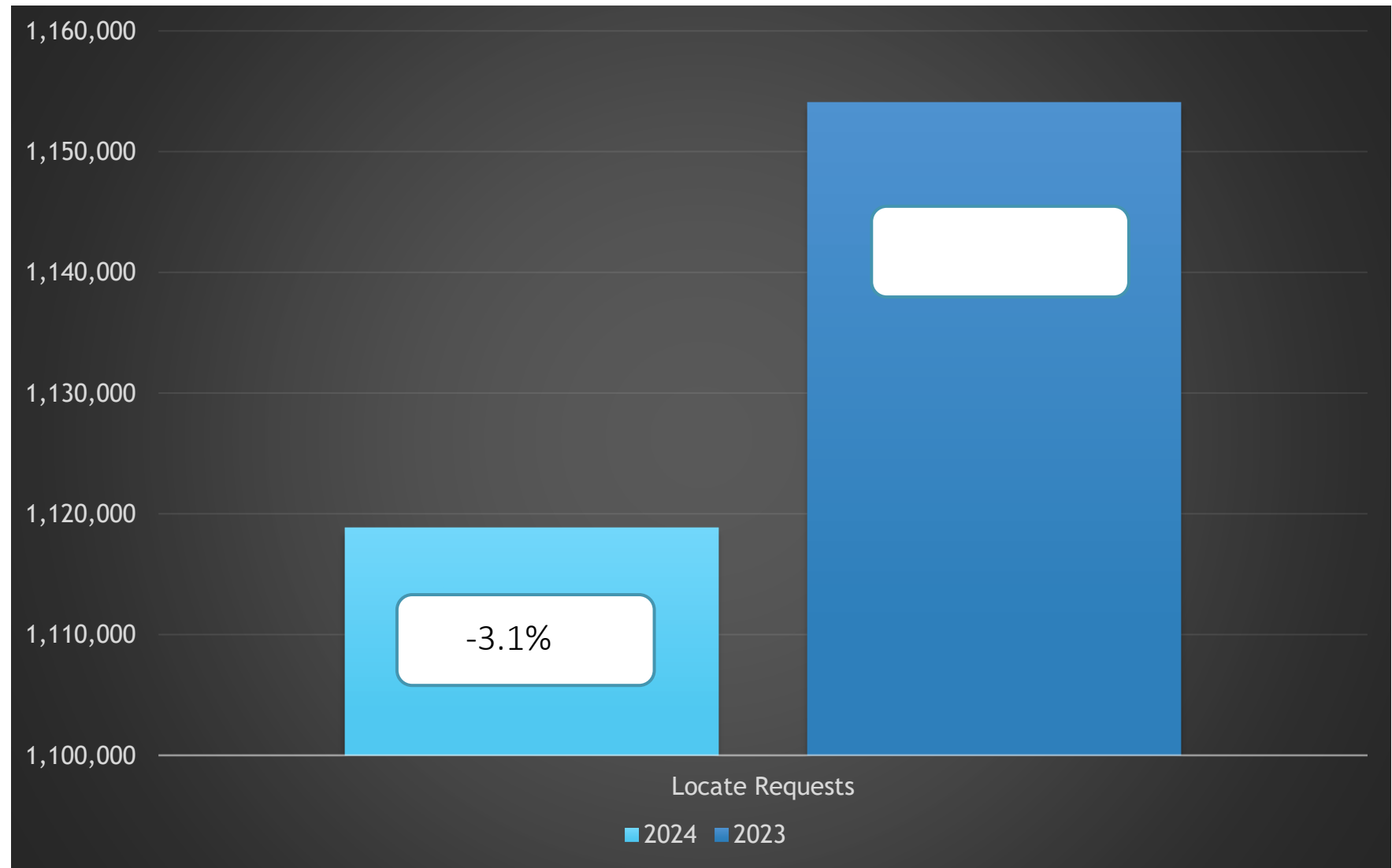
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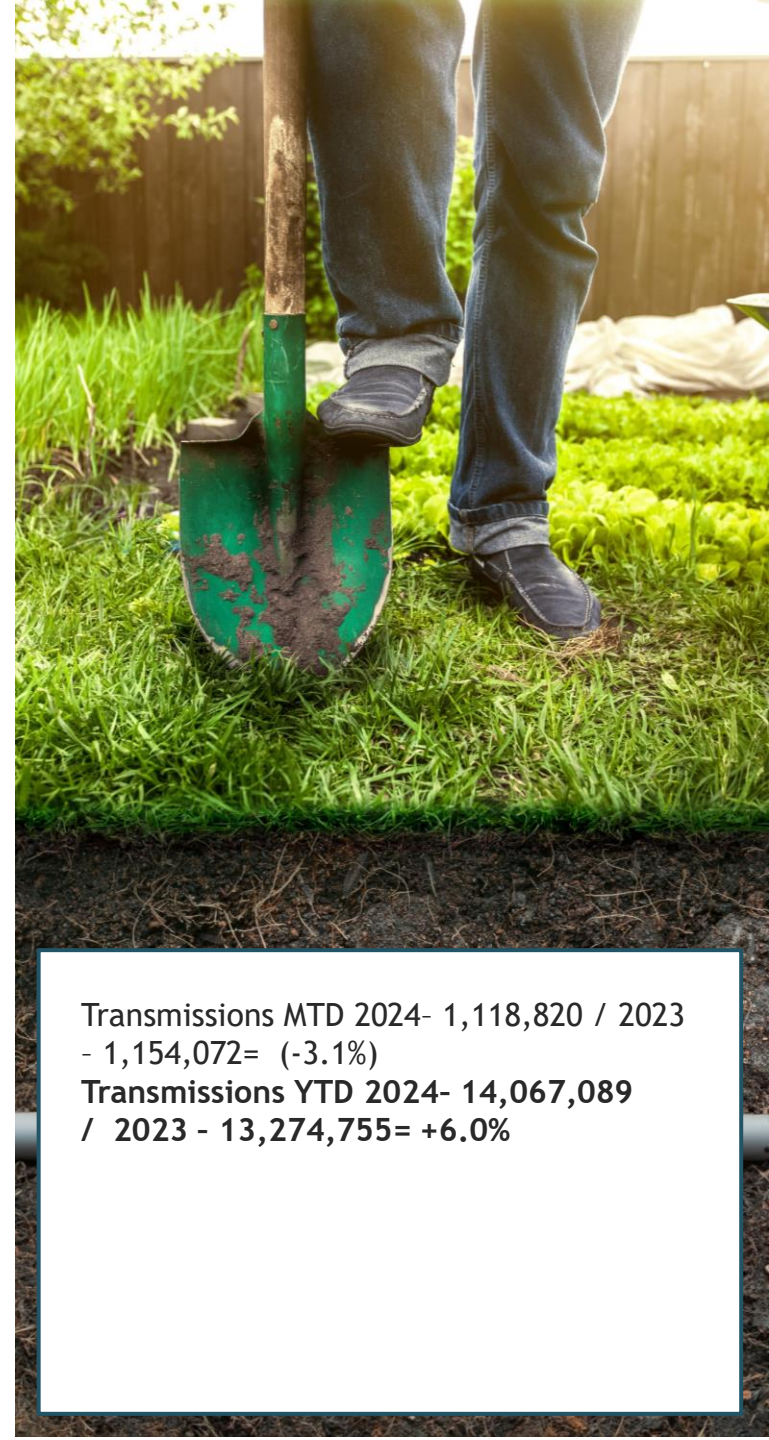
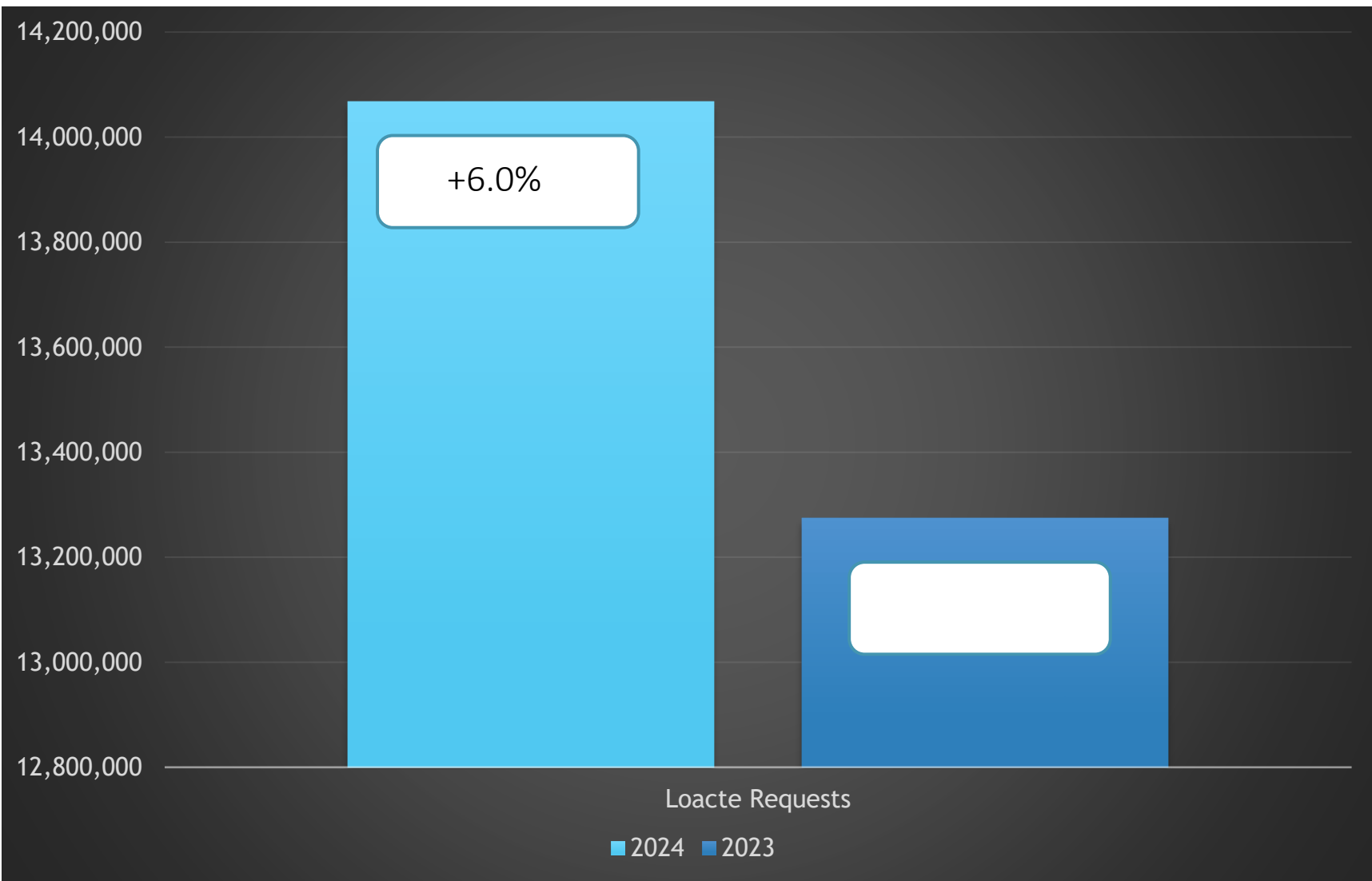


Transmissions for NC - Nov 24 vs 23

Transmissions MTD 2024- 1,118,820 /
2023 - 1,154,072= (-3.1%)
Transmissions YTD 2024- 14,067,089
/ 2023 - 13,274,755= +6.0%



Transmissions for NC - YTD 2024



Transmissions MTD 2024- 1,118,820 / 2023 - 1,154,072= (-3.1%)
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County ticket Volume

2024 VS 2023

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	75	34	2548	64	1149	3870
2024	175	30	3051	114	1211	4581
+/- Var	133.3%	-11.8%	19.7%	78.1%	5.4%	18.4%
				Locates per day		199

County ticket Volume

YTD VS PREVIOUS YEAR

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	1613	318	30028	1013	13246	46218
2024	1633	380	28778	1013	14426	46230
+/- Var	1.2%	19.5%	-4.2%	0.0%	8.9%	0.0%
Locates per day						201

County ticket distribution - NOVEMBER

BUNCOMBE	4581
ALEXANDER	28
ARDEN	488
ASHEVILLE	2531
AVERY CREEK	16
BARNARDSVILLE	53
BEVERLY HILLS	3
BILTMORE FOREST	51
BLACK MOUNTAIN	282
CANDLER	249
ENKA	10
FAIRVIEW	224
LEICESTER	76
MONTREAT	5
RICEVILLE	5
SWANNANOA	153
WEAVERVILLE	320
WOODFIN	71

Top 10 Callers for - BUNCOMBE

1	ITG	635
2	TENNOCA CONSTRUCTION COMPANY	360
3	FOREMOST PIPELINE CONSTRUCTION COMPANY	225
4	MB HAYNES CORPORATION	225
5	AT&T UTILITY OPERATIONS	205
6	SUMTER UTILITIES INC	199
7	ANSCO & ASSOCIATES LLC	172
8	JK PRIME SOLUTIONS LLC	100
9	FLUOR-UNITED	98
10	BIGHAM CABLE CONSTRUCTION INC	78

DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance



NOVEMBER Damages

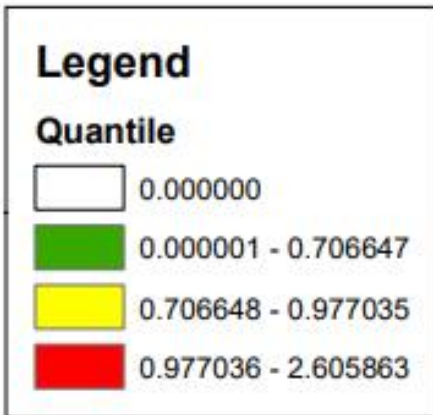
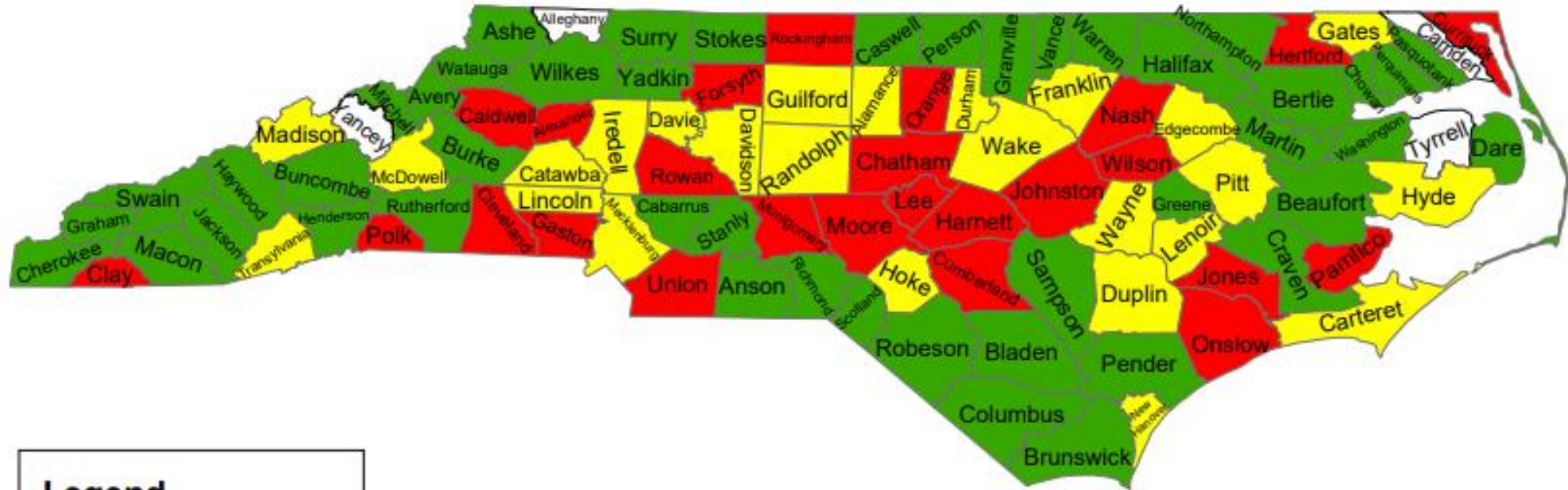
NC-Alamance	11
NC-Alexander	3
NC-Ashe	1
NC-Beaufort	1
NC-Bertie	1
NC-Bladen	3
NC-Brunswick	8
NC-Buncombe	16
NC-Burke	4
NC-Cabarrus	20
NC-Caldwell	2
NC-Carteret	8
NC-Catawba	21
NC-Chatham	14
NC-Clay	4
NC-Cleveland	9
NC-Columbus	2
NC-Craven	19
NC-Cumberland	36
NC-Currituck	8
NC-Dare	3
NC-Davidson	13

NC-Davie	6
NC-Duplin	6
NC-Durham	61
NC-Edgecombe	3
NC-Forsyth	31
NC-Franklin	6
NC-Gaston	19
NC-Guilford	19
NC-Harnett	22
NC-Henderson	11
NC-Hoke	4
NC-Hyde	1
NC-Iredell	18
NC-Johnston	50
NC-Lee	9
NC-Lenoir	3
NC-Lincoln	8
NC-McDowell	1
NC-Mecklenburg	171
NC-Moore	40
NC-Nash	9
NC-New Hanover	20
NC-Northampton	1
NC-Onslow	14
NC-Orange	16

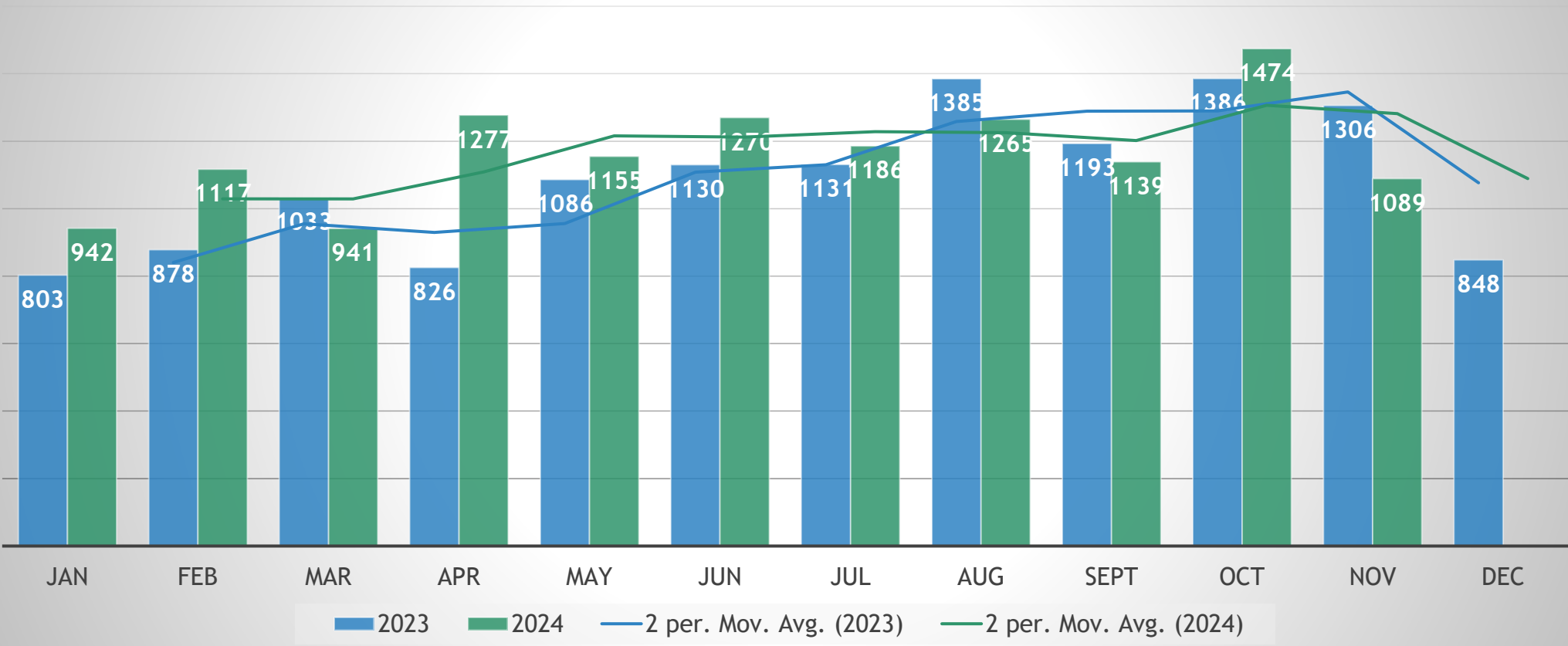
NC-Pamlico	8
NC-Pender	10
NC-Perquimans	2
NC-Person	1
NC-Pitt	19
NC-Polk	3
NC-Randolph	11
NC-Richmond	3
NC-Robeson	9
NC-Rockingham	5
NC-Rowan	13
NC-Rutherford	5
NC-Scotland	1
NC-Stanly	3
NC-Stokes	2
NC-Surry	1
NC-Union	60
NC-Wake	157
NC-Watauga	1
NC-Wayne	9
NC-Wilkes	3
NC-Wilson	6
NC-Yadkin	1

Grand Total 1,089

Damages Per 1,000 Transmissions



Damages in North Carolina 2024 vs 2023





UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 11/20/2024 Cases

- 42 Cases on Agenda
- 12 – Issued Pipes Plus Training
- **\$59,500** issued in fines



Education team



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations Specialist



Ann Rushing
Education Manager



Tami Groves
Southeast Liaison



Howard Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org



