



Monthly Update

December 2024

HAYWOOD COUNTY UCC

Upcoming meetings

- **NC State UCC Meeting**
January 14, 2025 at 10am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NCLRPC Meeting**
January 15, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NC811 Board Meeting**
January 17, 2025 at 8:30am
Embassy Suites
204 Centreport Drive, Greensboro, NC 27409





Christmas Eve, Christmas, Day after Christmas and New Years Day Dec. 24, 25, 26 & Jan. 1

State Holidays are excluded from and not part of the three (3) working day notice, nor are they part of the life of the ticket in accordance with the NC General Statues. NC811, Inc. will only process the following notifications on State Holidays: Emergencies, Damages, and 3-Hour Notices. NC811, Inc. is open and will accept and process all notifications on Observed Holidays which are indicated by an asterisk (*).





CALENDAR

NC811 & NCUCC
event calendars can
be found on nc811.org
or the nc811 app



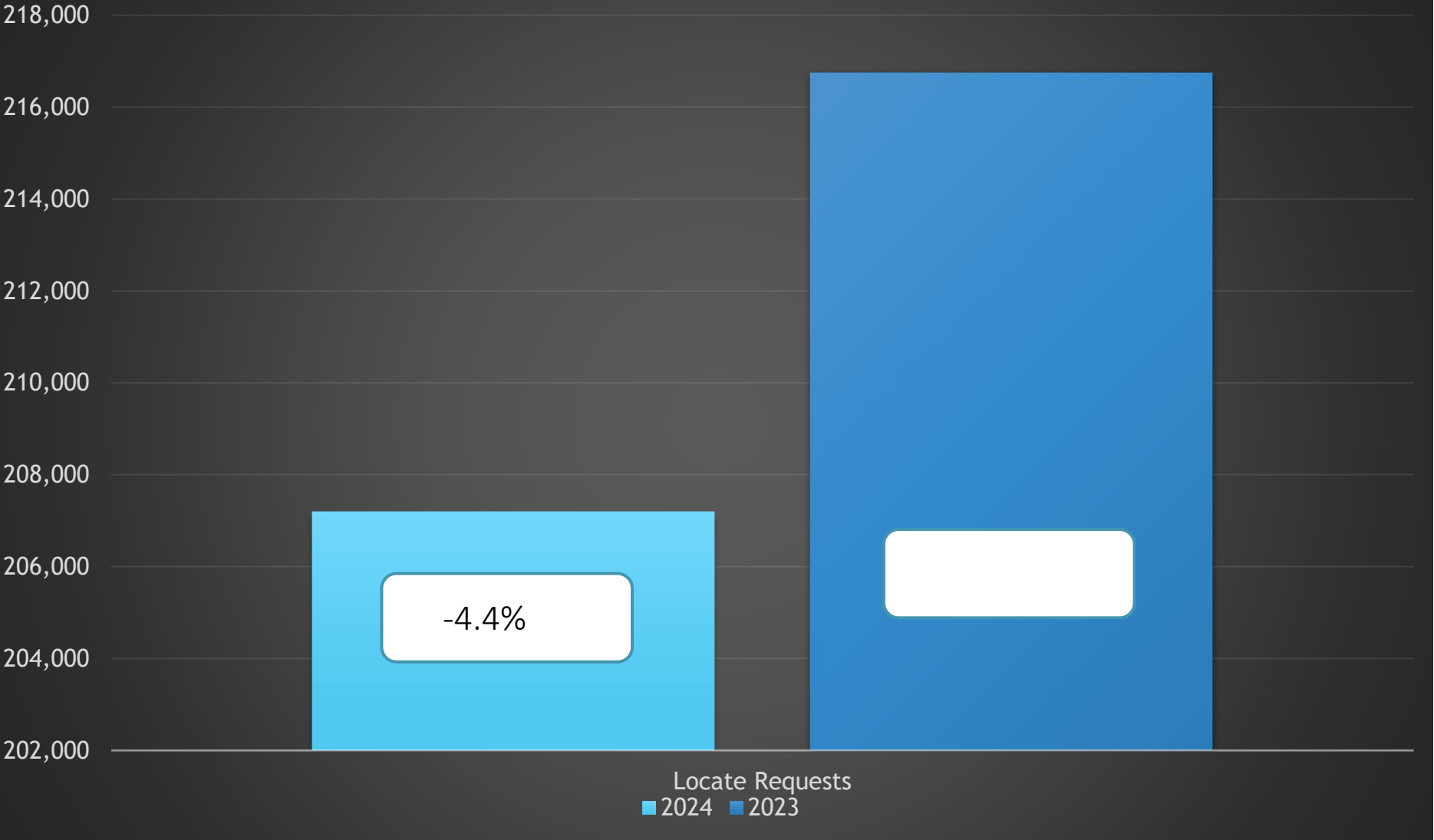


NC811 Data Insights

- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution



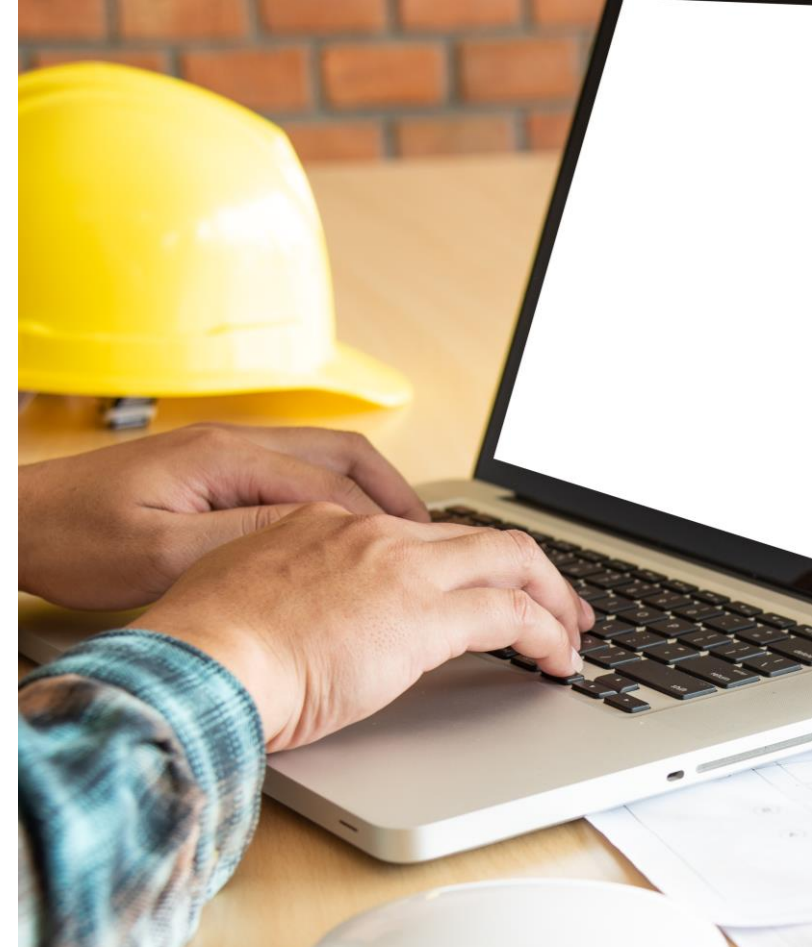
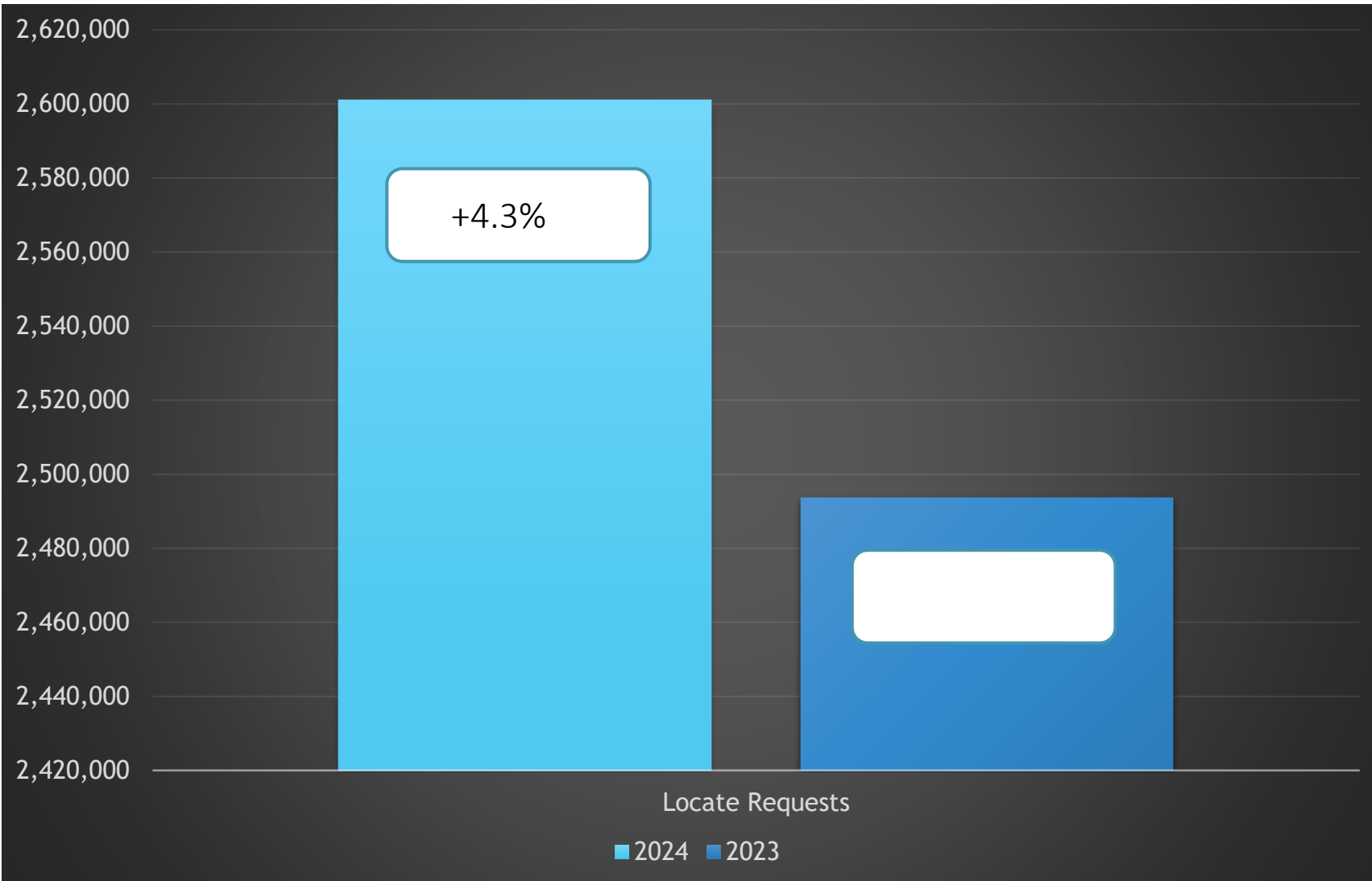
Locate Requests for NC - Nov 24 vs 23



MTD Nov. 2024 - 207,189 / 2023 - 216,739=(-4.4%)
YTD 2024 - 2,601,066 / 2023 - 2,493,647= +4.3%

Updates for Nov 2024 - (62,813) = 30.3% of volume / Oct 2024 = 31.2% (0.9% Decrease from the month before)

Locate Requests for NC - YTD



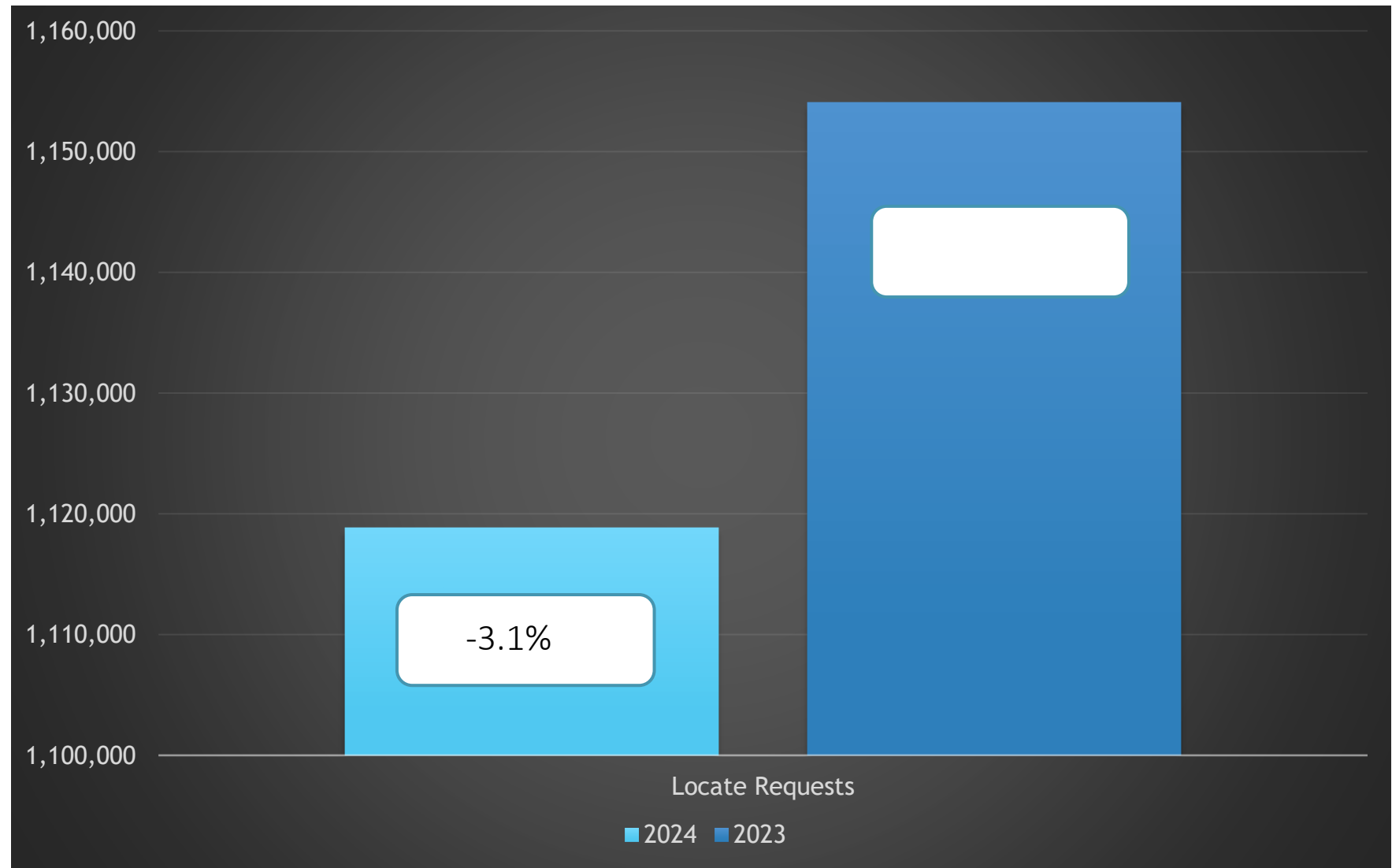
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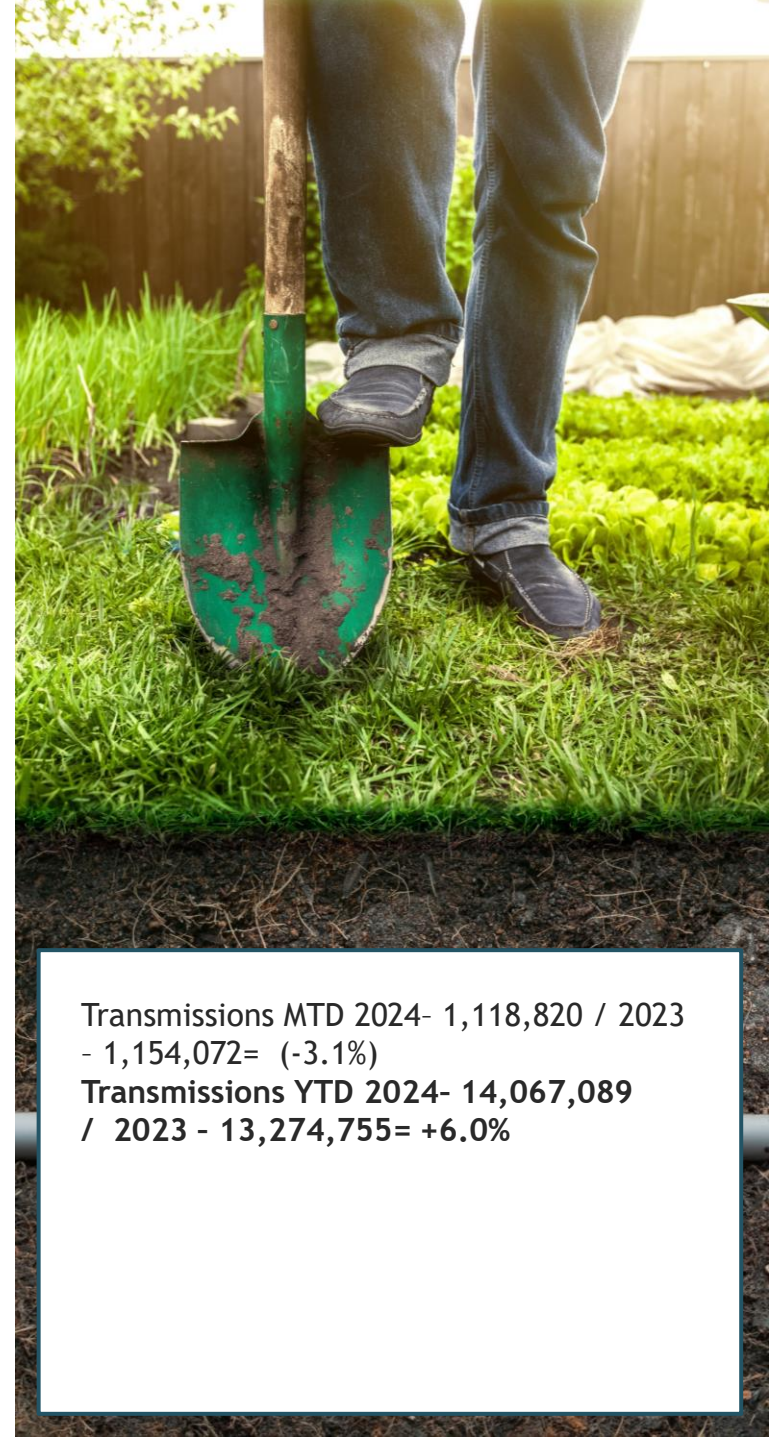
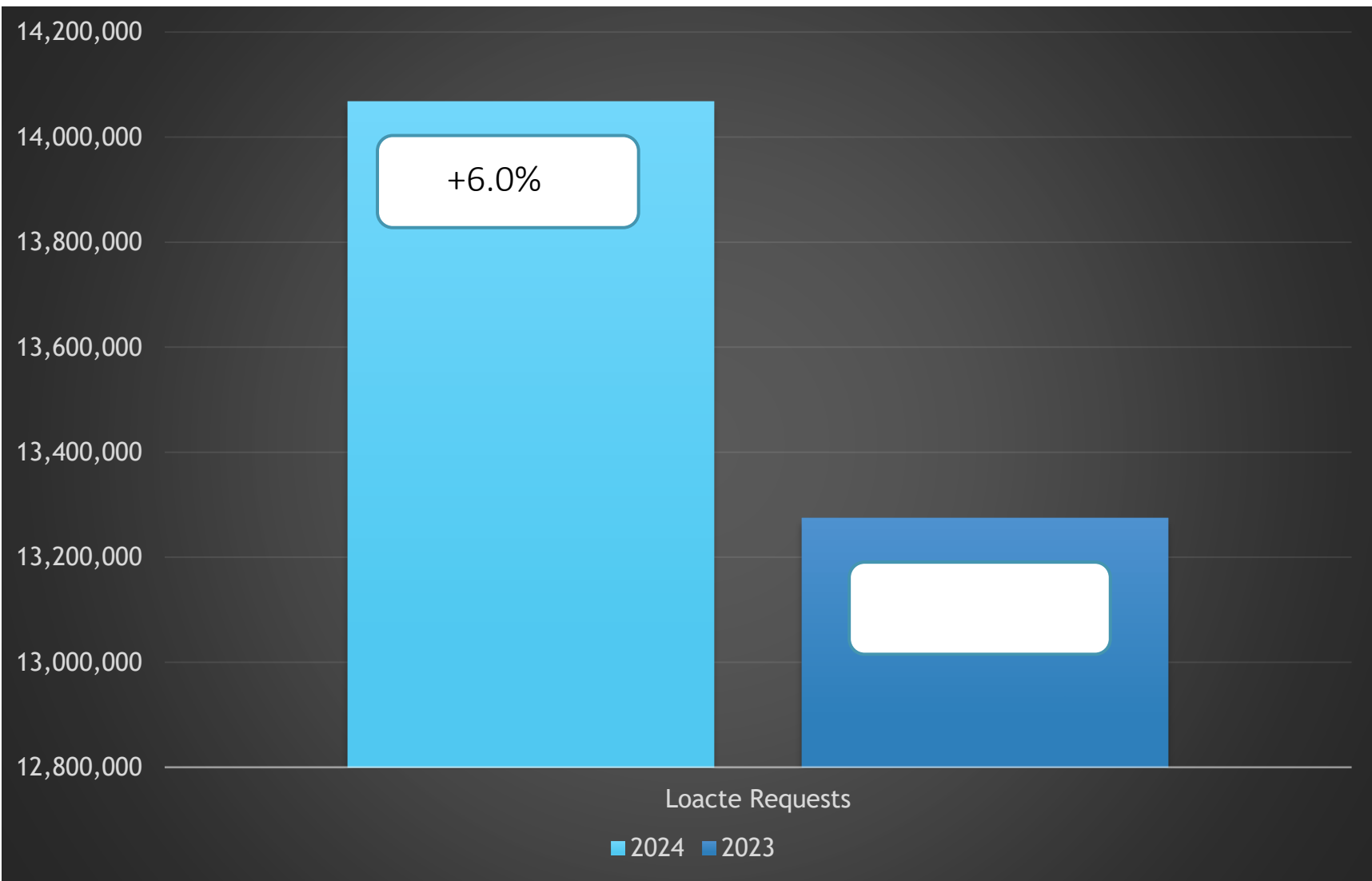


Transmissions for NC - Nov 24 vs 23

Transmissions MTD 2024- 1,118,820 /
2023 - 1,154,072= (-3.1%)
Transmissions YTD 2024- 14,067,089
/ 2023 - 13,274,755= +6.0%



Transmissions for NC - YTD 2024



Transmissions MTD 2024- 1,118,820 / 2023 - 1,154,072= (-3.1%)
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County ticket Volume

2024 VS 2023

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	22	5	435	14	301	777
2024	15	6	378	16	393	808
+/- Var	-31.8%	20.0%	-13.1%	14.3%	30.6%	4.0%
-	-	-		Locates per day →		40

County ticket Volume

YTD VS PREVIOUS YEAR

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	281	68	4458	164	2212	7183
2024	219	88	5131	182	2962	8582
+/- Var	-22.1%	29.4%	15.1%	11.0%	33.9%	19.5%
	-		Locates per day		→	41

County ticket distribution - NOVEMBER

HAYWOOD	699
BETHEL	3
CANTON	172
CLYDE	137
COVE CREEK	5
IVY HILLS	5
LAKE JUNALUSKA	9
MAGGIE VALLEY	87
WAYNESVILLE	270

Top 10 Callers for - HAYWOOD

1	ITG	60
2	SUMTER UTILITIES INC	47
3	SKYRUNNER INTERNET	39
4	ANSCO & ASSOCIATES LLC	35
5	ORA DIRECTIONAL DRILL	35
6	MB HAYNES CORPORATION	32
7	BUCHANAN AND SONS, INC	26
8	ERIC NEWTON TRENCHING	21
9	HAYNES ELECTRIC UTILITY CORPORATION	19
10	SOUTHEAST CONNECTIONS LLC	19

DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance



NOVEMBER Damages

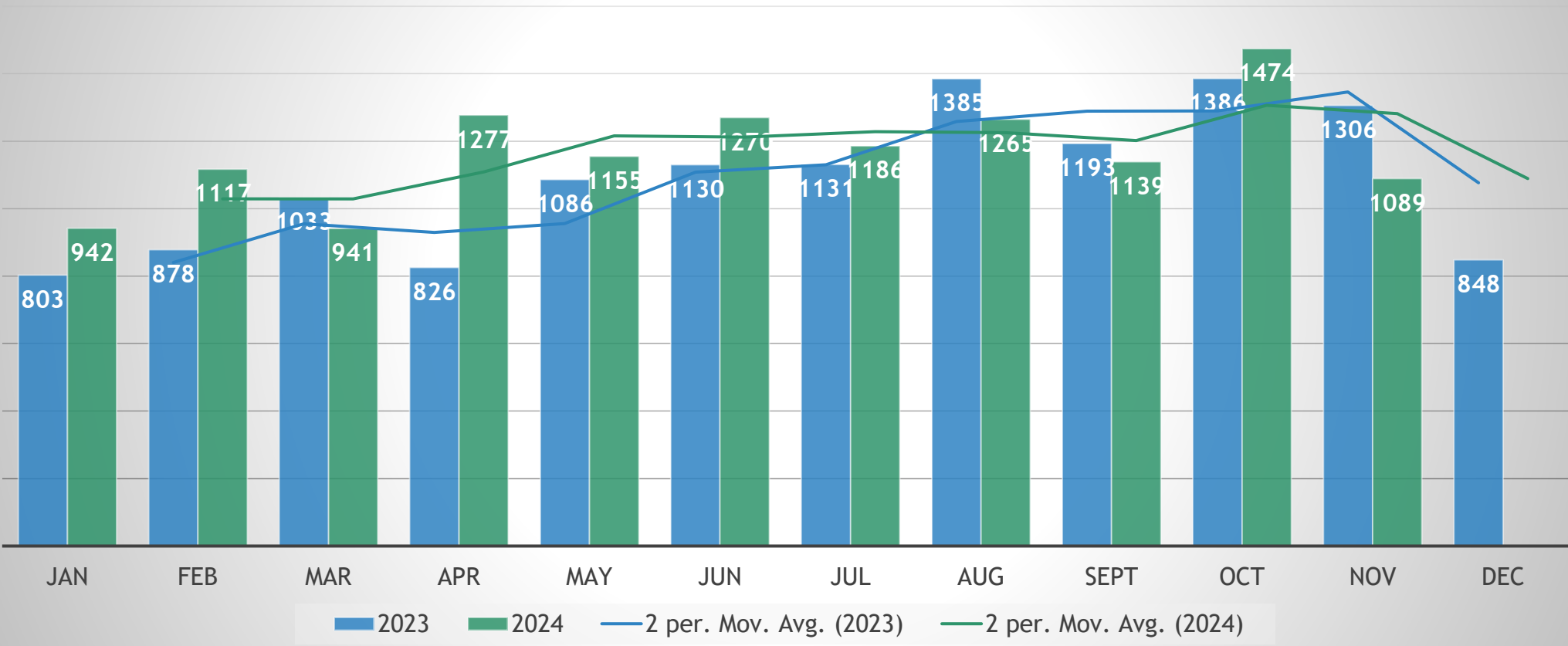
NC-Alamance	11
NC-Alexander	3
NC-Ashe	1
NC-Beaufort	1
NC-Bertie	1
NC-Bladen	3
NC-Brunswick	8
NC-Buncombe	16
NC-Burke	4
NC-Cabarrus	20
NC-Caldwell	2
NC-Carteret	8
NC-Catawba	21
NC-Chatham	14
NC-Clay	4
NC-Cleveland	9
NC-Columbus	2
NC-Craven	19
NC-Cumberland	36
NC-Currituck	8
NC-Dare	3
NC-Davidson	13

NC-Davie	6
NC-Duplin	6
NC-Durham	61
NC-Edgecombe	3
NC-Forsyth	31
NC-Franklin	6
NC-Gaston	19
NC-Guilford	19
NC-Harnett	22
NC-Henderson	11
NC-Hoke	4
NC-Hyde	1
NC-Iredell	18
NC-Johnston	50
NC-Lee	9
NC-Lenoir	3
NC-Lincoln	8
NC-McDowell	1
NC-Mecklenburg	171
NC-Moore	40
NC-Nash	9
NC-New Hanover	20
NC-Northampton	1
NC-Onslow	14
NC-Orange	16

NC-Pamlico	8
NC-Pender	10
NC-Perquimans	2
NC-Person	1
NC-Pitt	19
NC-Polk	3
NC-Randolph	11
NC-Richmond	3
NC-Robeson	9
NC-Rockingham	5
NC-Rowan	13
NC-Rutherford	5
NC-Scotland	1
NC-Stanly	3
NC-Stokes	2
NC-Surry	1
NC-Union	60
NC-Wake	157
NC-Watauga	1
NC-Wayne	9
NC-Wilkes	3
NC-Wilson	6
NC-Yadkin	1

Grand Total 1,089

Damages in North Carolina 2024 vs 2023





UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 11/20/2024 Cases

- 42 Cases on Agenda
- 12 – Issued Pipes Plus Training
- **\$59,500** issued in fines



Education team



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations Specialist



Ann Rushing
Education Manager



Tami Groves
Southeast Liaison



Howard Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org



