



HAPPY
Thanksgiving

MONTHLY UPDATE -NOVEMBER 2024

COUNTY UCC

WNCStrong Coat Donation Campaign

Join the #WNCStrong Coat Donation Campaign!

Our Western communities have been deeply affected by Hurricane Helene, and as winter approaches, we need your help to keep our children warm. Join the WNCStrong Coat Donation Campaign! Our goal is to collect 500 kids' coats to ensure that every child in our community stays warm this winter.

Make your donation now until Nov. 25, 2024

Sponsored by:



Upcoming meetings

- **NC State UCC Meeting**
Tuesday, Nov. 12 from 10 to 12
Enbridge (formerly Dominion Energy)
1801 Trinity Church Road, Concord, NC
- **Underground Damage Prevention Review Board**
Tuesday, Nov. 19 from 10 until
NC811 Events Center, Greensboro
- **Locate Resolution Partnership Committee**
Wednesday, Nov. 20 from 11 to 1
NC811 Events Center, Greensboro
<https://ncucc.org/locate-resolution-partnership-committee/>





HONORING ALL WHO SERVED

VETERANS DAY

Monday, November 11th
(*). Holidays that fall on a Saturday will be honored on Friday if not already a holiday.



Thanksgiving and The Day After Thanksgiving Nov. 28 and the 29*

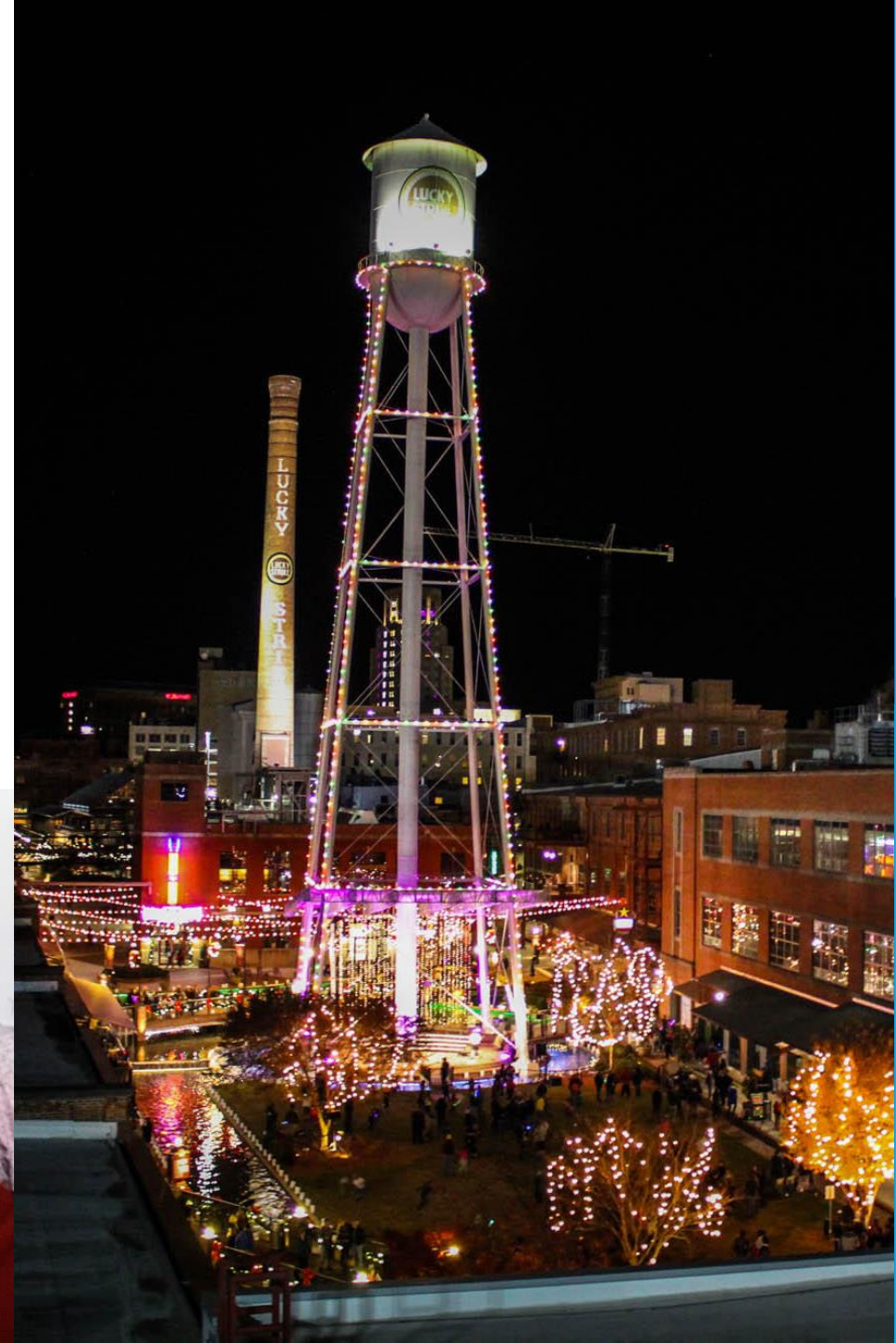
State Holidays are excluded from and not part of the three (3) working day notice, nor are they part of the life of the ticket in accordance with the NC General Statutes. NC811, Inc. will only process the following notifications on State Holidays: Emergencies, Damages, and 3-Hour Notices. NC811, Inc. is open and will accept and process all notifications on Observed Holidays which are indicated by an asterisk (*).

ATC's 20th Annual Tower Lighting

December 4, 2024, 7:00 pm - 8:30 pm

American Tobacco Campus

345 Blackwell St, Durham, NC 27701





CALENDAR

NC811 & NCUCC
event calendars can
be found on nc811.org
or the nc811 app



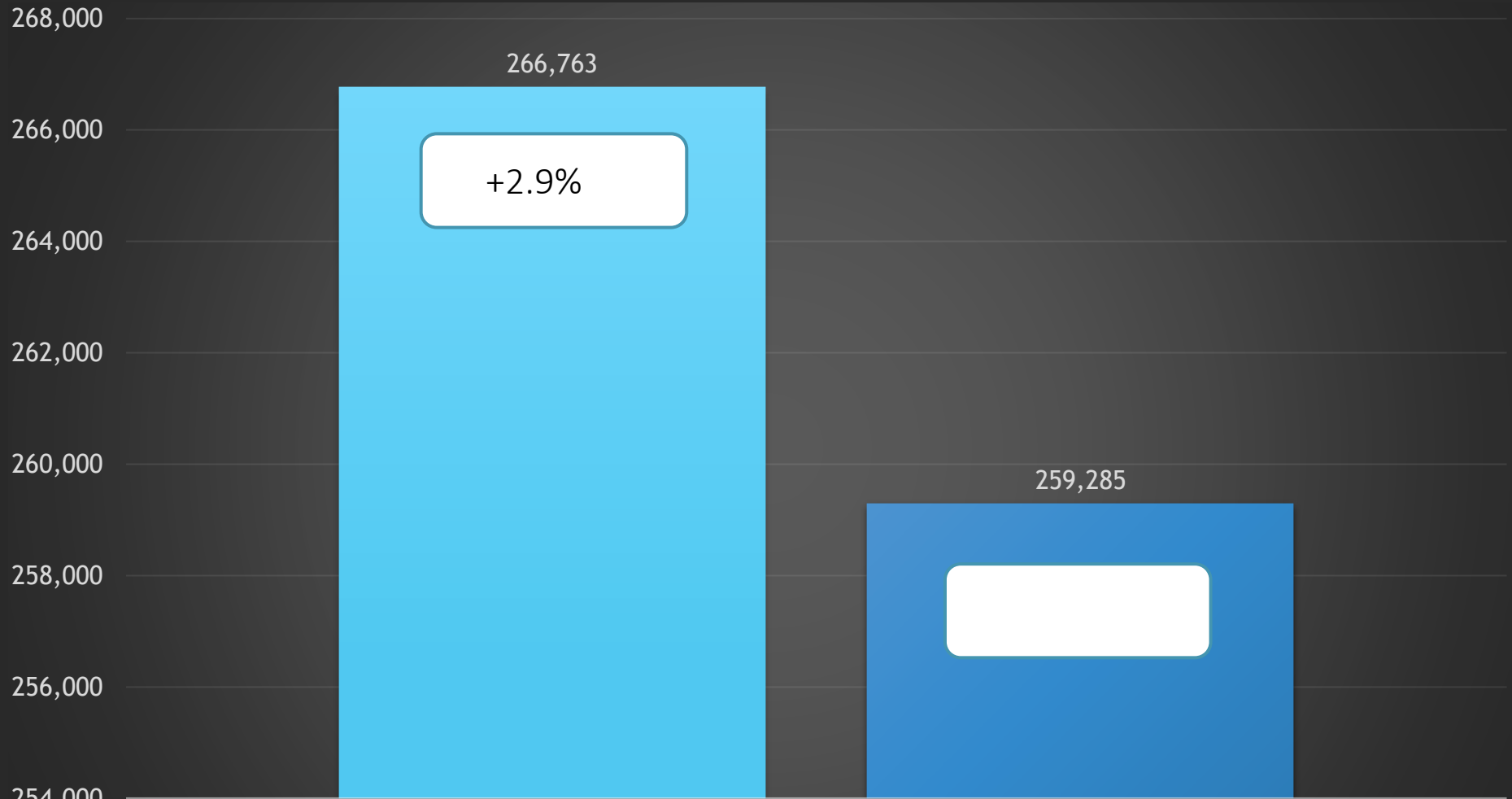
NC811 Data Insights

- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution





Locate Requests for NC - Oct 24 vs 23



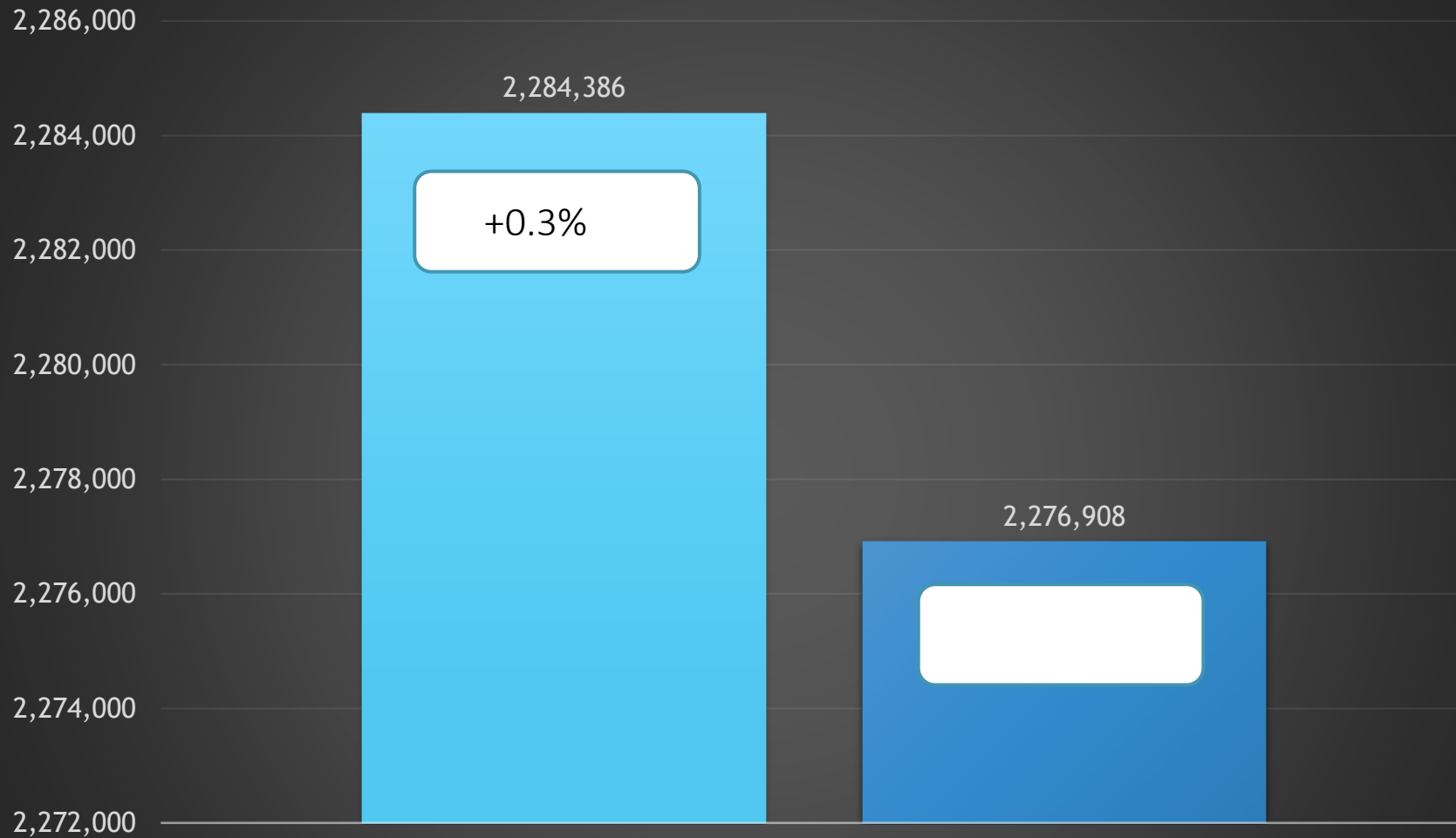
MTD Oct. 2024 - 266,763 / 2023 - 259,285=(2.9%)

YTD 2024 - 2,284,386 / 2023 - 2,276,908= +0.3%

Updates for Oct 2024 - (83,245) = 31.2% of volume / Sept 2024 = 31.1% (0.1% Increase from the month before)

Locate Requests
■ 2024 ■ 2023

Locate Requests for NC - YTD



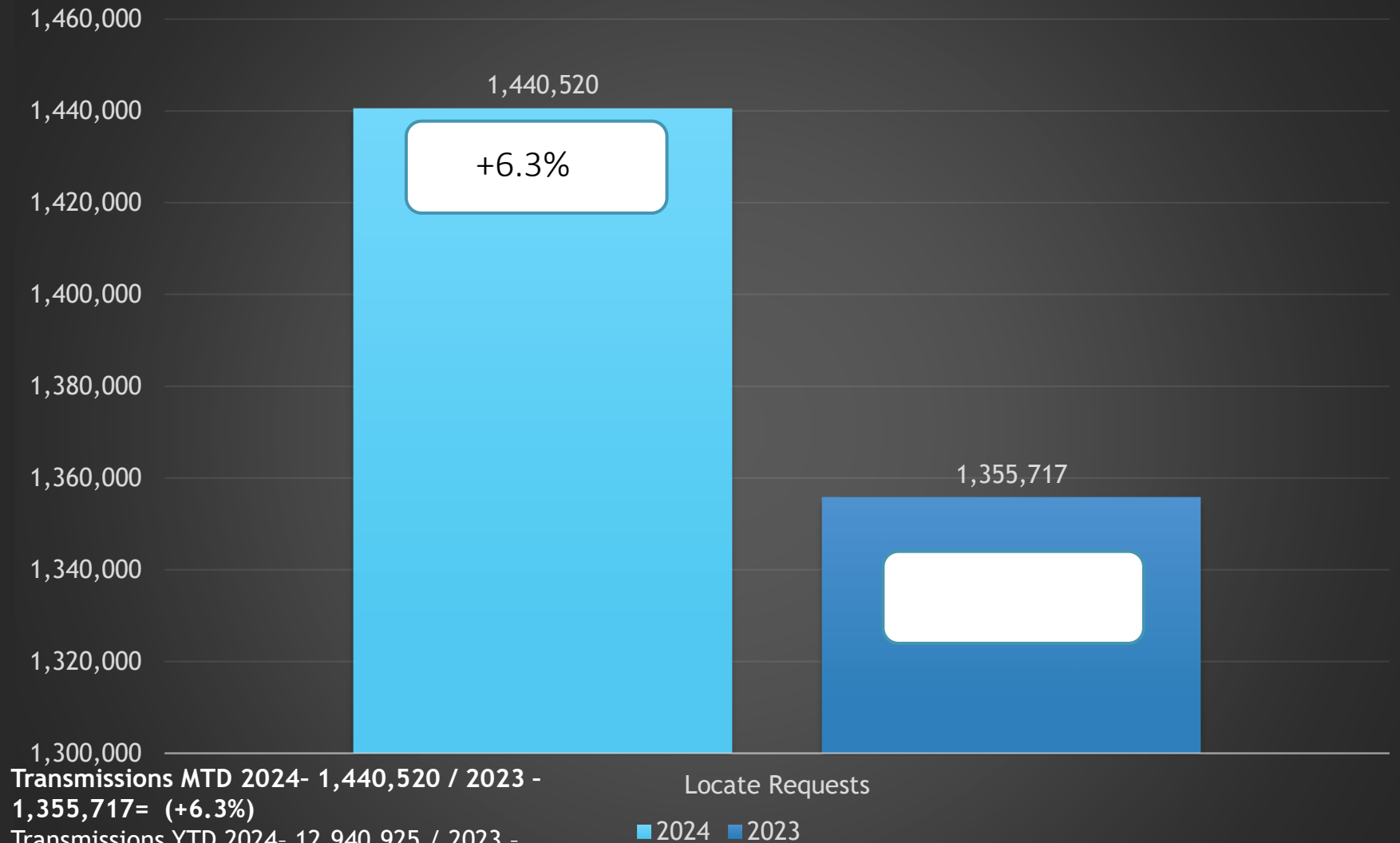
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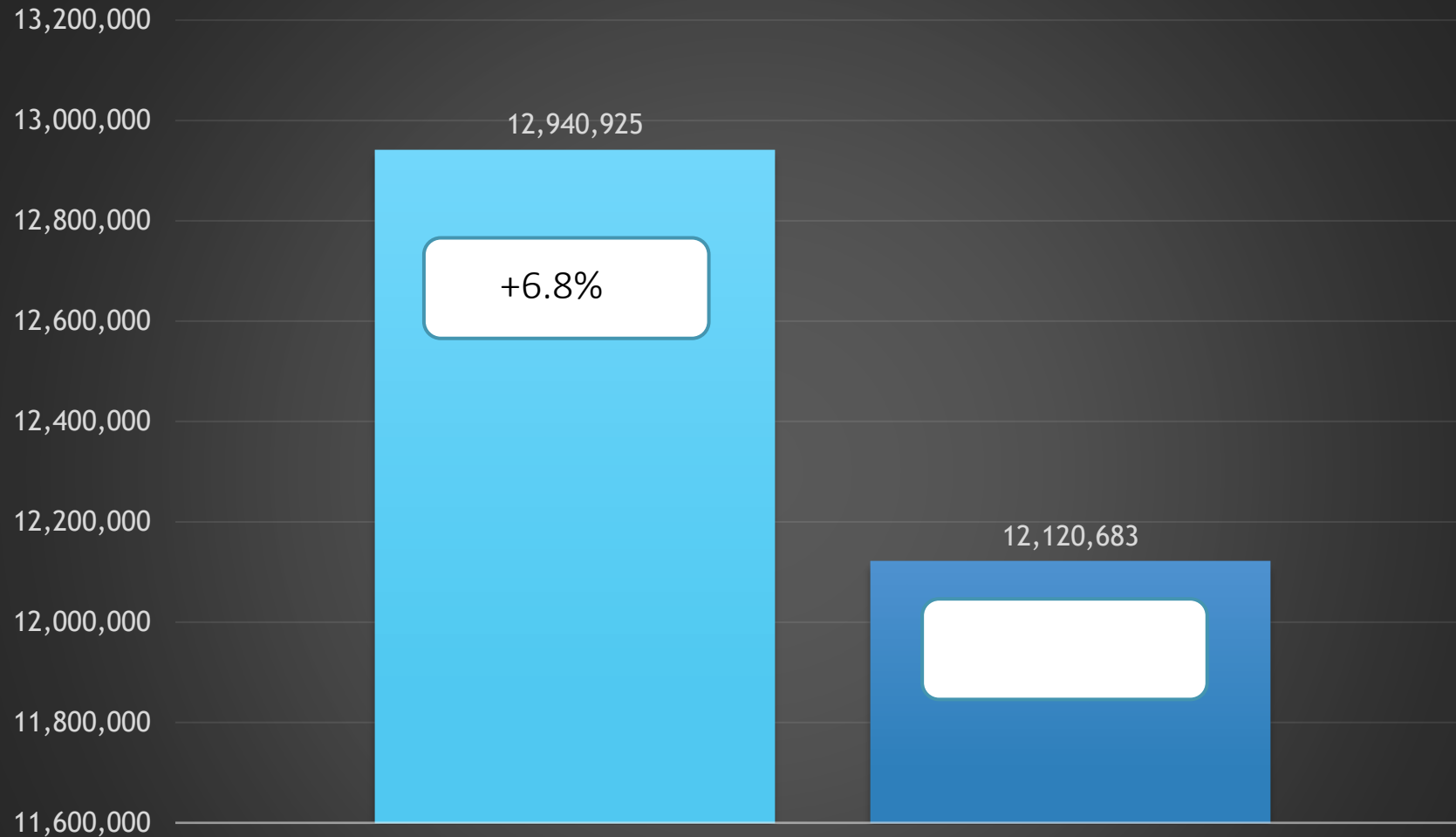
Transmissions for NC - Oct 24 vs 23



Transmissions MTD 2024- 1,440,520 / 2023 - 1,355,717= (+6.3%)

Transmissions YTD 2024- 12,940,925 / 2023 - 12,120,683= +6.8%

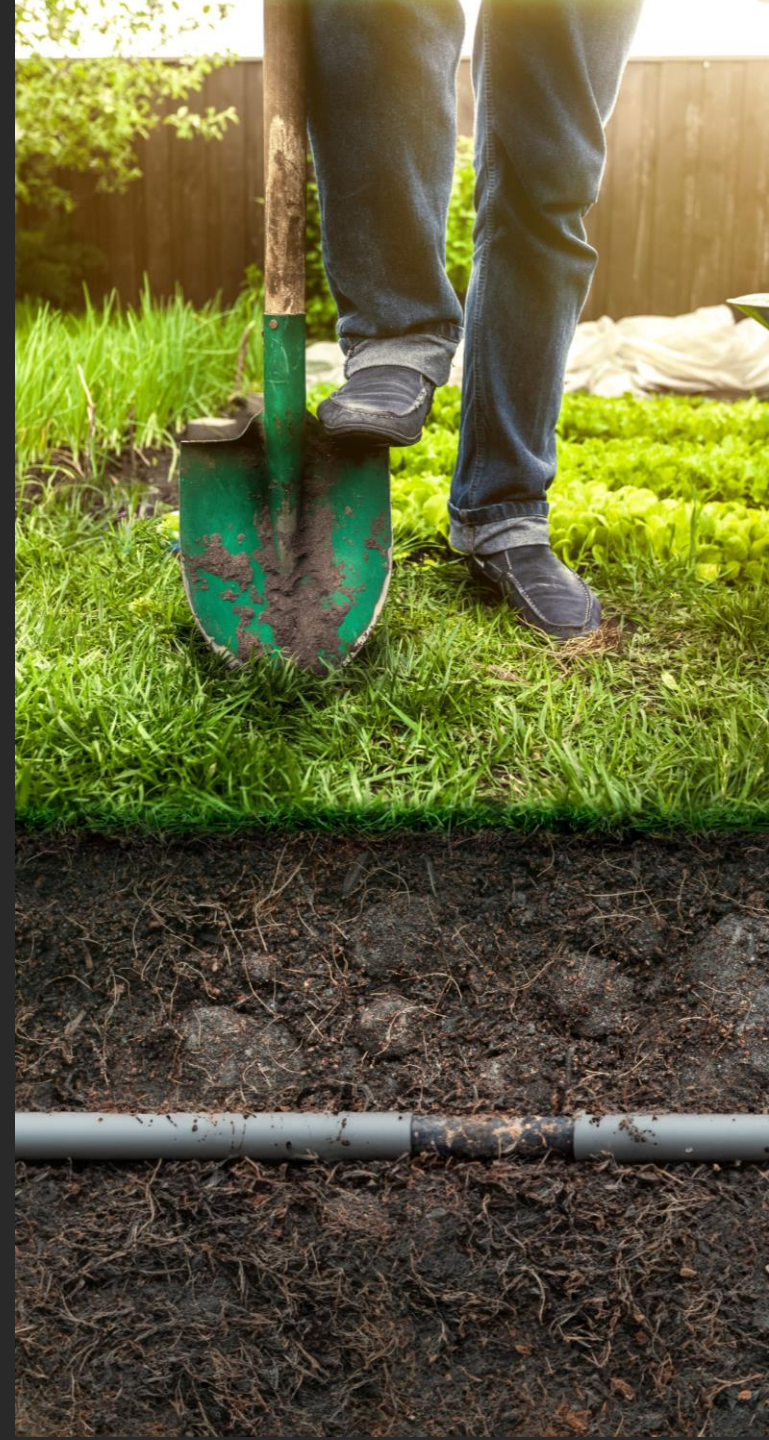
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Loacte Requests
■ 2024 ■ 2023



County ticket Volume

2024 VS 2023

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	22	5	435	14	301	777
2024	15	6	378	16	393	808
+ or -	-31.8%	20.0%	-13.1%	14.3%	30.6%	4.0%
-	-	-		Locates per day		40

County ticket Volume

YTD VS PREVIOUS YEAR

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	281	68	4458	164	2212	7183
2024	219	88	5131	182	2962	8582
+ or -	-22.1%	29.4%	15.1%	11.0%	33.9%	19.5%
			Locates per day			41

County ticket distribution - OCTOBER

HAYWOOD	808
BEAVERDAM	19
CANTON	117
CLYDE	135
FINES CREEK	31
IRON DUFF	8
IVY HILLS	11
JONATHAN	16
LAKE JUNALUSKA	18
MAGGIE VALLEY	140
WAYNESVILLE	309

DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance



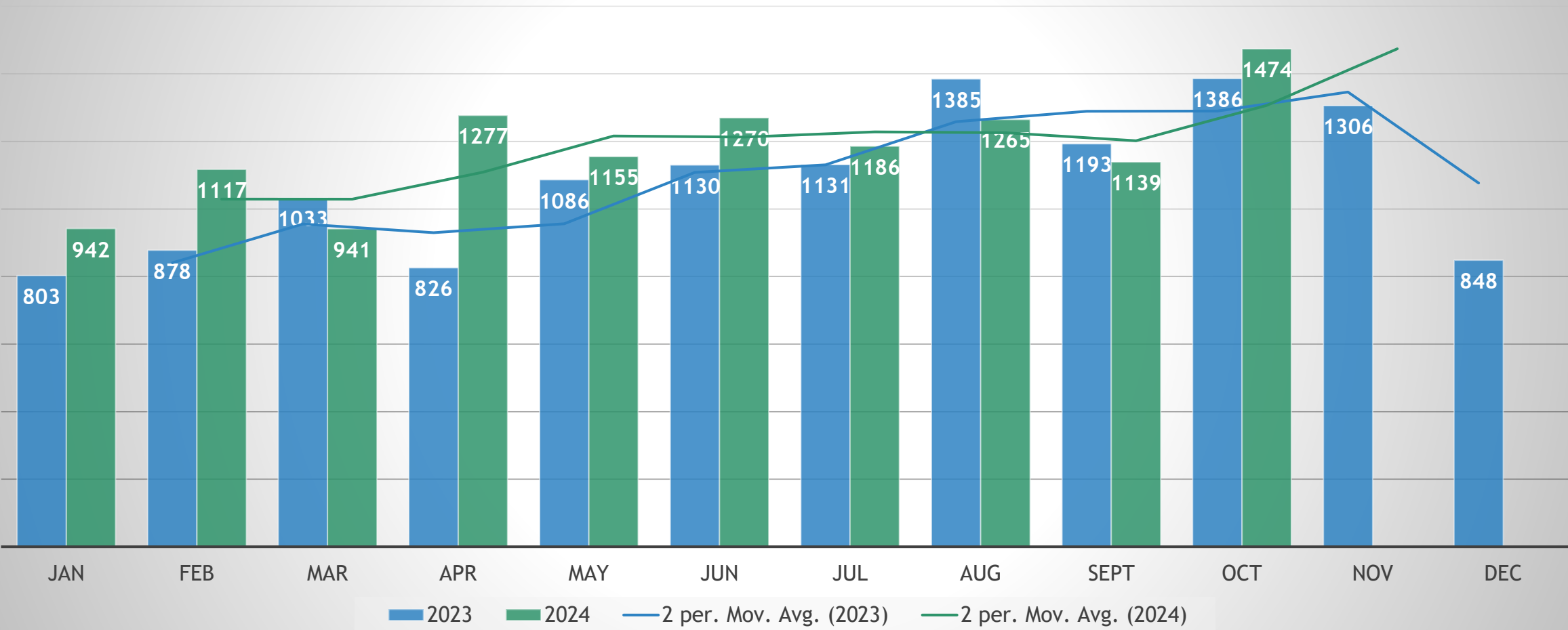
OCTOBER Damages

Grand Total

Damages Per 1,000 Transmissions



Damages in North Carolina 2024 vs 2023



Top 10 Callers for - HAYWOOD

1	MB HAYNES CORPORATION	130
2	ITG	71
3	SUMTER UTILITIES INC	62
4	MB HAYNES CORPORATION	49
5	BUCHANAN AND SONS, INC	26
6	BULLINGTON CONSTRUCTION INC	26
7	TOWN OF WAYNESVILLE	20
8	BASILIO GROUP LLC	18
9	SOUTHEAST CONNECTIONS, LLC	17
10	SUMTER UTILITIES INC	16



Education team



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations Specialist



Ann Rushing
Education Manager



Tami Groves
Southeast Liaison



Howard Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org



