



HAPPY
Thanksgiving

MONTHLY UPDATE -NOVEMBER 2024

ROBESON UCC

WNCStrong Coat Donation Campaign

Join the #WNCStrong Coat Donation Campaign!

Our Western communities have been deeply affected by Hurricane Helene, and as winter approaches, we need your help to keep our children warm. Join the WNCStrong Coat Donation Campaign! Our goal is to collect 500 kids' coats to ensure that every child in our community stays warm this winter.

Make your donation now until Nov. 25, 2024

Sponsored by:



Upcoming meetings

- **NC State UCC Meeting**
Tuesday, Nov. 12 from 10 to 12
Enbridge (formerly Dominion Energy)
1801 Trinity Church Road, Concord, NC
- **Underground Damage Prevention Review Board**
Tuesday, Nov. 19 from 10 until
NC811 Events Center, Greensboro
- **Locate Resolution Partnership Committee**
Wednesday, Nov. 20 from 11 to 1
NC811 Events Center, Greensboro
<https://ncucc.org/locate-resolution-partnership-committee/>





HONORING ALL WHO SERVED

VETERANS DAY

Monday, November 11th
(*). Holidays that fall on a Saturday will be
honored on Friday if not already a holiday.





Thanksgiving and The Day After Thanksgiving Nov. 28 and the 29*

State Holidays are excluded from and not part of the three (3) working day notice, nor are they part of the life of the ticket in accordance with the NC General Statutes. NC811, Inc. will only process the following notifications on State Holidays: Emergencies, Damages, and 3-Hour Notices. NC811, Inc. is open and will accept and process all notifications on Observed Holidays which are indicated by an asterisk (*).

ATC's 20th Annual Tower Lighting

December 4, 2024, 7:00 pm - 8:30 pm

American Tobacco Campus

345 Blackwell St, Durham, NC 27701





CALENDAR

NC811 & NCUCC
event calendars can
be found on nc811.org
or the nc811 app



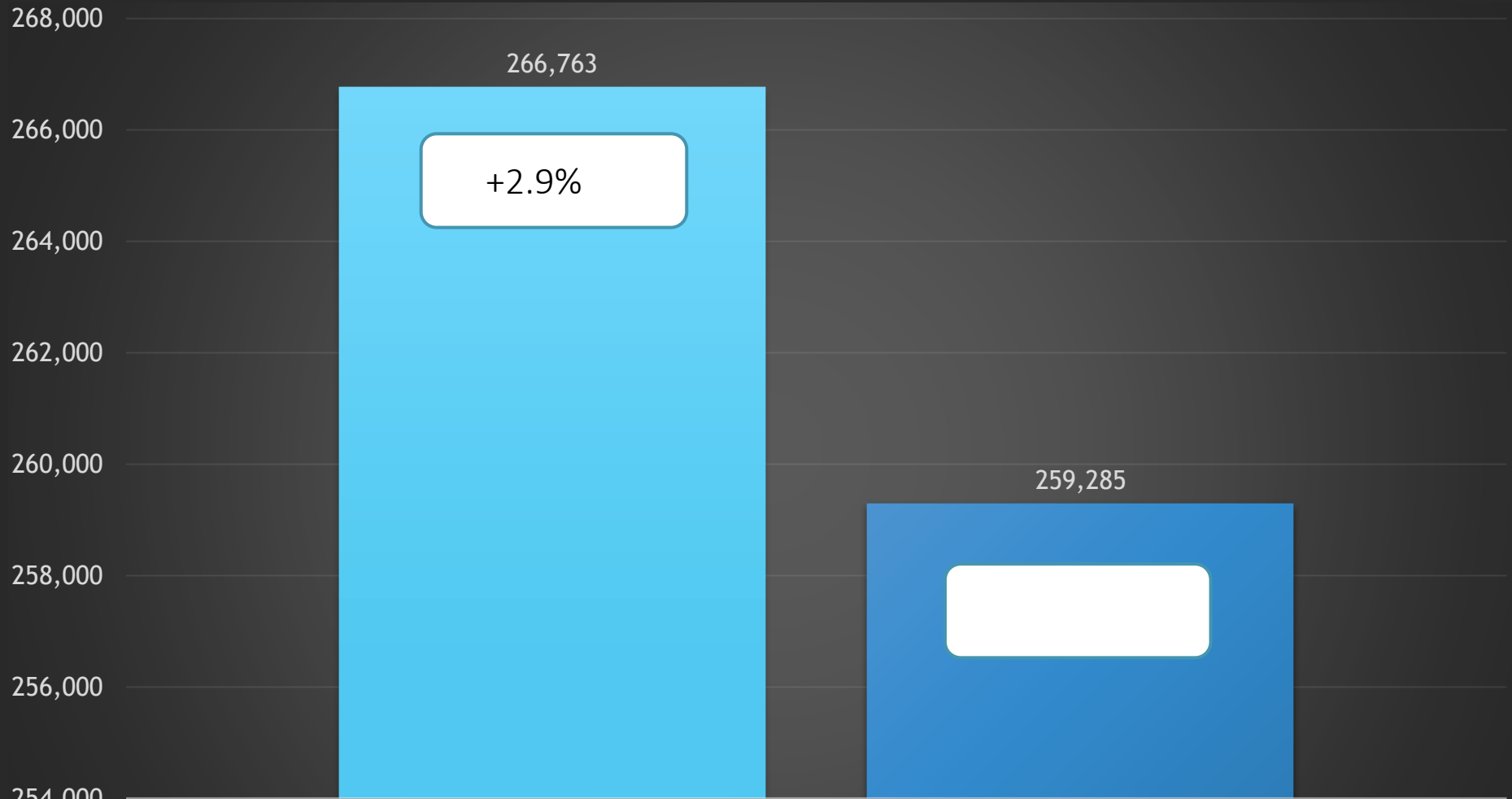
NC811 Data Insights

- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution





Locate Requests for NC - Oct 24 vs 23



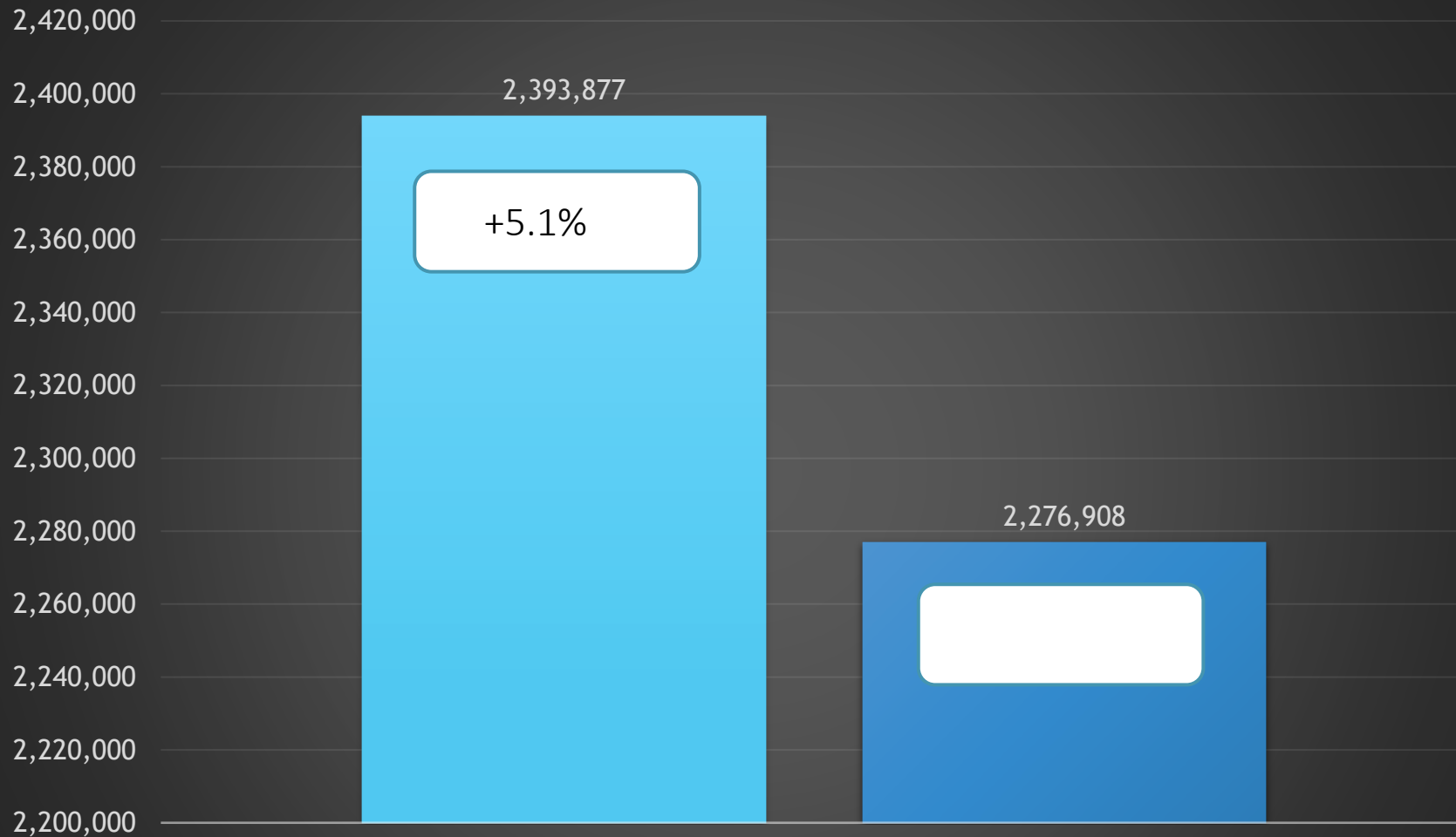
MTD Oct. 2024 - 266,763 / 2023 - 259,285 = (2.9%)

YTD 2024 - 2,393,877 / 2023 - 2,276,908 = +5.1%

Updates for Oct 2024 - (83,245) = 31.2% of volume / Sept 2024 = 31.1% (0.1% Increase from the month before)

Locate Requests
■ 2024 ■ 2023

Locate Requests for NC - YTD



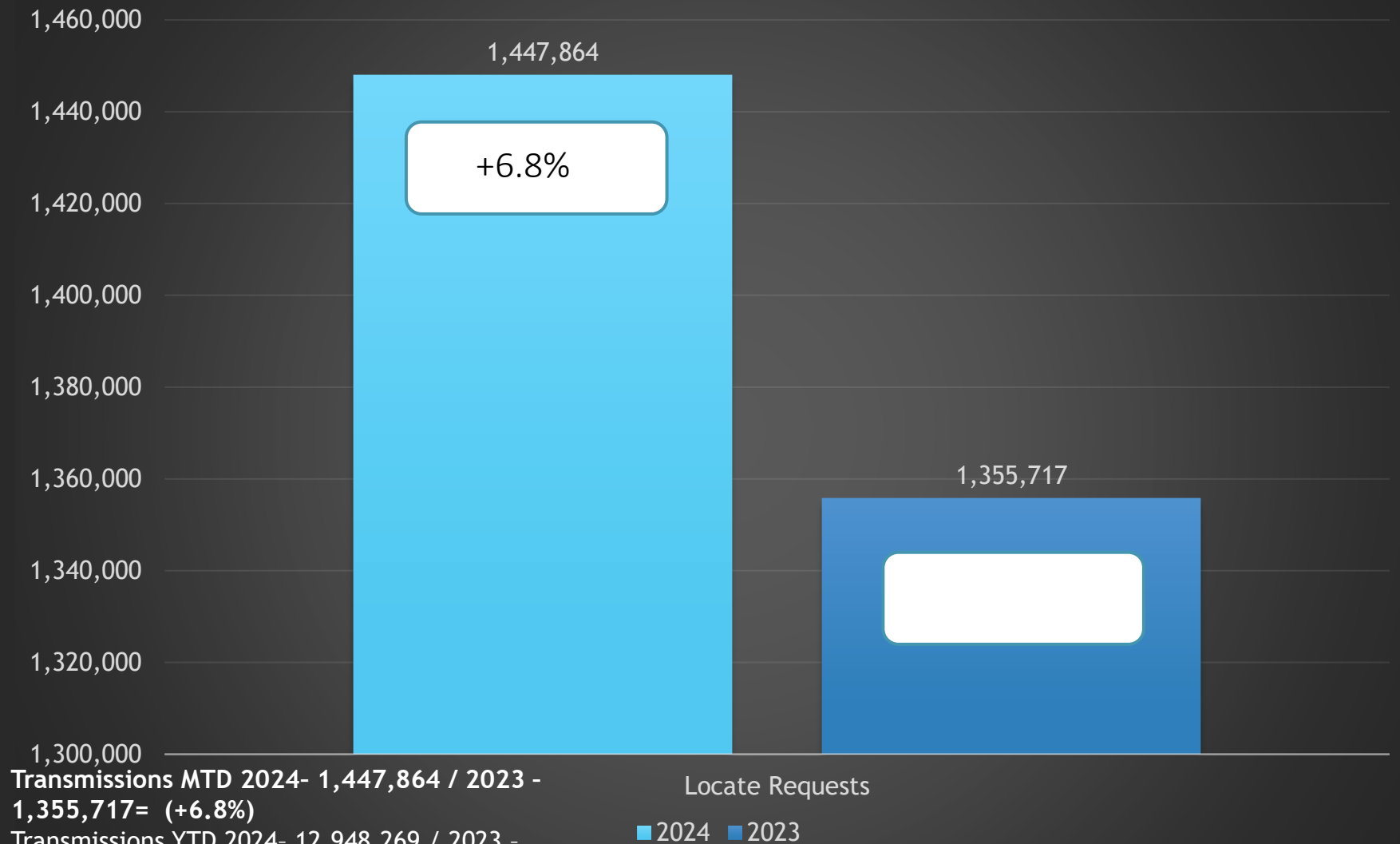
Locate Requests

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Transmissions for NC - Oct 24 vs 23



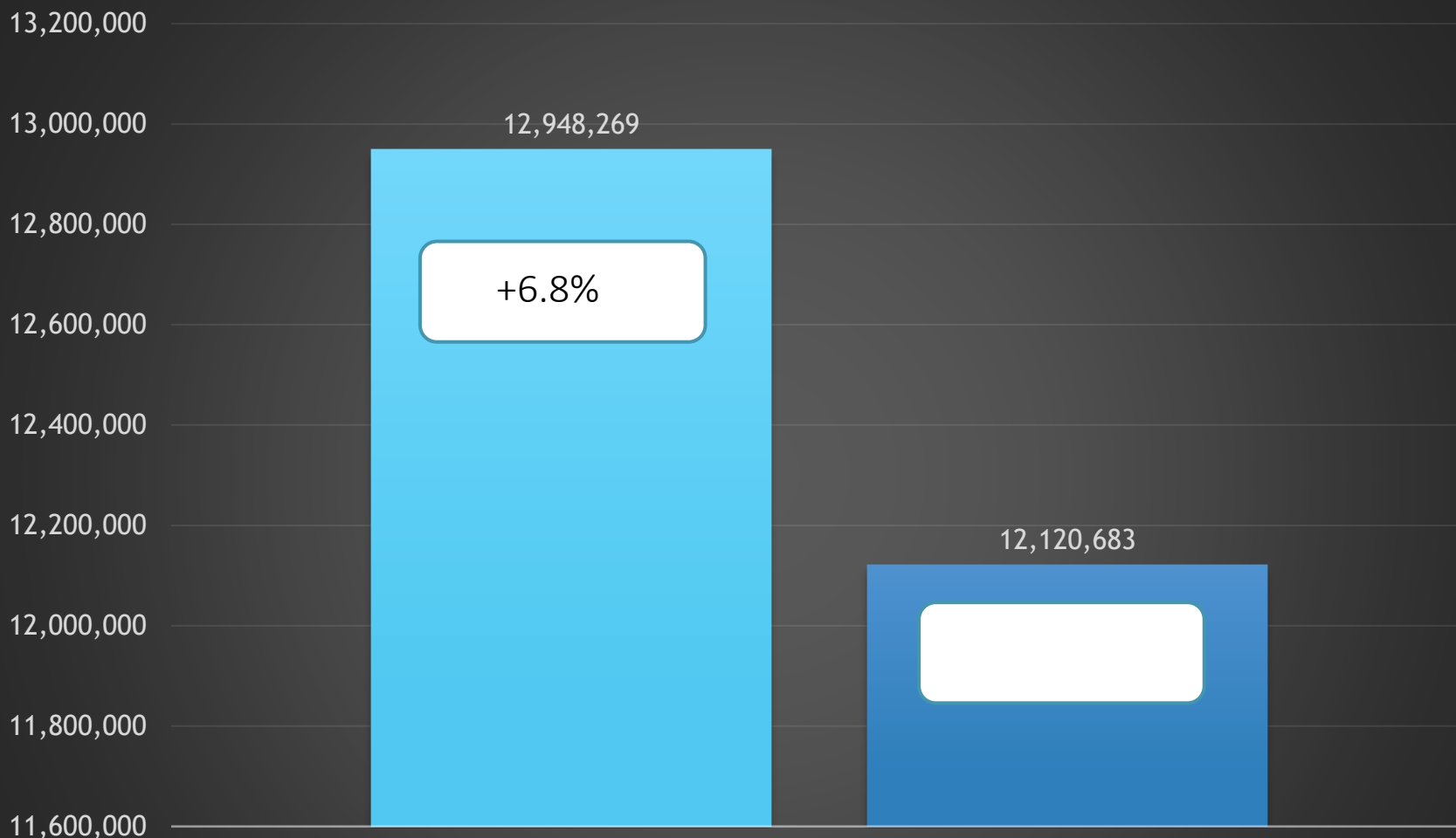
Transmissions MTD 2024- 1,447,864 / 2023 - 1,355,717= (+6.8%)

Transmissions YTD 2024- 12,948,269 / 2023 - 12,120,683= +6.8%

Locate Requests

■ 2024 ■ 2023

Transmissions for NC - YTD 2024

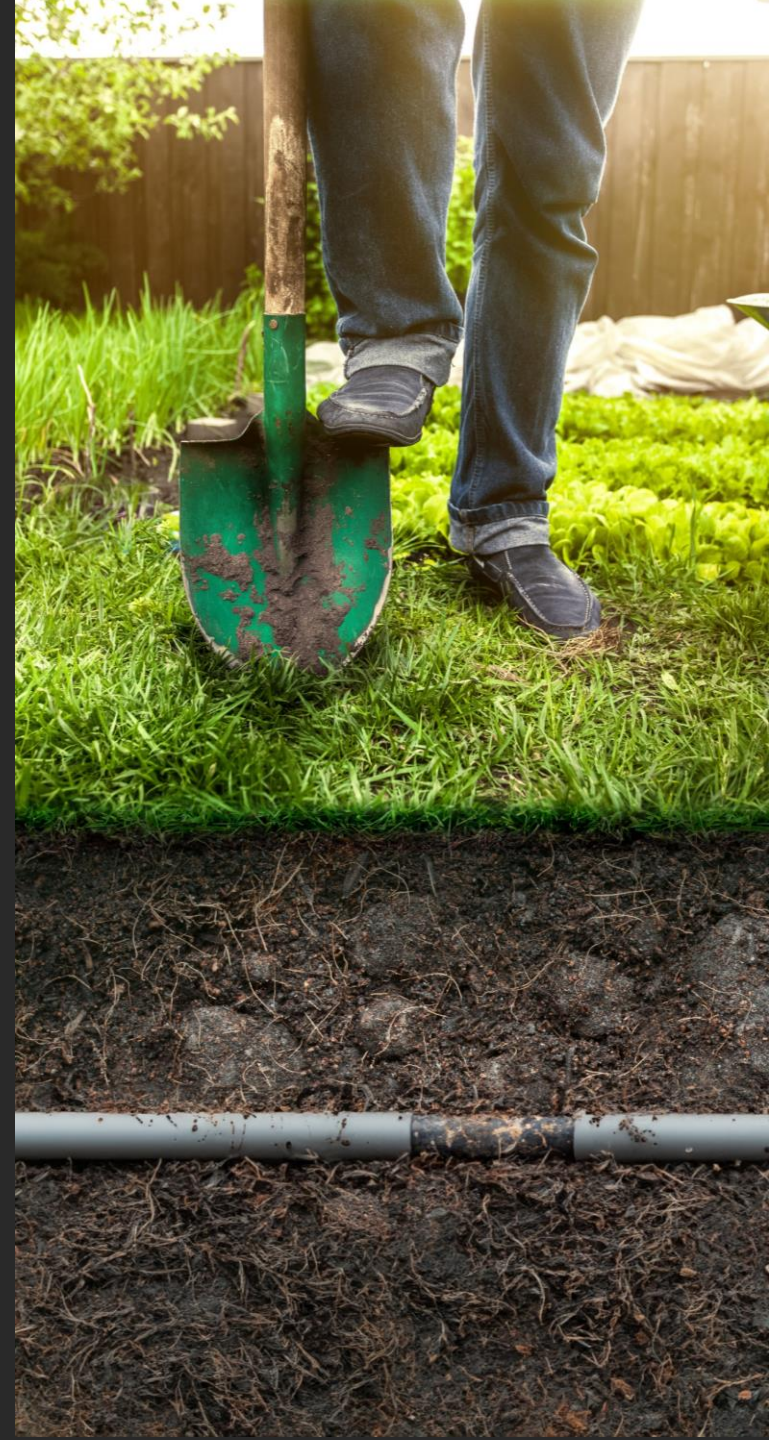


Transmissions MTD 2024- 1,440,520 / 2023 - 1,355,717= (+6.3%)

Transmissions YTD 2024- 12,940,925 / 2023 - 12,120,683= +6.8%

Loacte Requests

■ 2024 ■ 2023



County ticket Volume

2024 VS 2023

Robeson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	28	27	1811	58	1695	3619
2024	135	13	1311	53	1939	3451
+/- Var	382.1%	-51.9%	-27.6%	-8.6%	14.4%	-4.6%
			Avg Locates per Day			173

County ticket Volume

YTD VS PREVIOUS YEAR

Robeson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	551	376	16850	1141	10474	29392
2024	663	251	13949	465	16270	31598
+/- Var	20.3%	-33.2%	-17.2%	-59.2%	55.3%	7.5%
			Avg Locates per Day			153

County ticket distribution - OCTOBER

ROBESON	3451
ALLENTON	92
ALMA	1
BARKER TEN MILE	1
FAIRMONT	74
LUMBER BRIDGE	17
LUMBERTON	926
MARIETTA	2
MAXTON	241
ORRUM	88
PARKTON	190
PEMBROKE	332
PROCTORVILLE	294
RAEMON	3
RED SPRINGS	95
RENNERT	2
REX	1
ROWLAND	195
SADDLETREE	32
SAINT PAULS	836
SHANNON	29

Top 10 Callers for -

Rank	name	Totals
1	PIEDMONT UTILITY GROUP, LLC	426
2	CABLE EAST, INC	424
3	BORE TECH UTILITIES INC	244
4	WEBBER, LLC	195
5	R G COMMUNICATIONS INC	178
6	MASTEC	170
7	FLATIRON CONSTRUCTION	158
8	CABLE EAST INC	155
9	J AND J UNDERGROUND UTILITIES LLC	145
10	SOUTHEAST CONNECTIONS, LLC	107

DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance



OCTOBER Damages

NC-Alamance	25
NC-Alexander	3
NC-Beaufort	2
NC-Bertie	1
NC-Bladen	2
NC-Brunswick	12
NC-Buncombe	6
NC-Burke	1
NC-Cabarrus	29
NC-Caldwell	6
NC-Carteret	8
NC-Catawba	27
NC-Chatham	15
NC-Chowan	1
NC-Clay	1
NC-Cleveland	5
NC-Columbus	2
NC-Craven	17
NC-Cumberland	60
NC-Currituck	6
NC-Dare	8
NC-Davidson	18

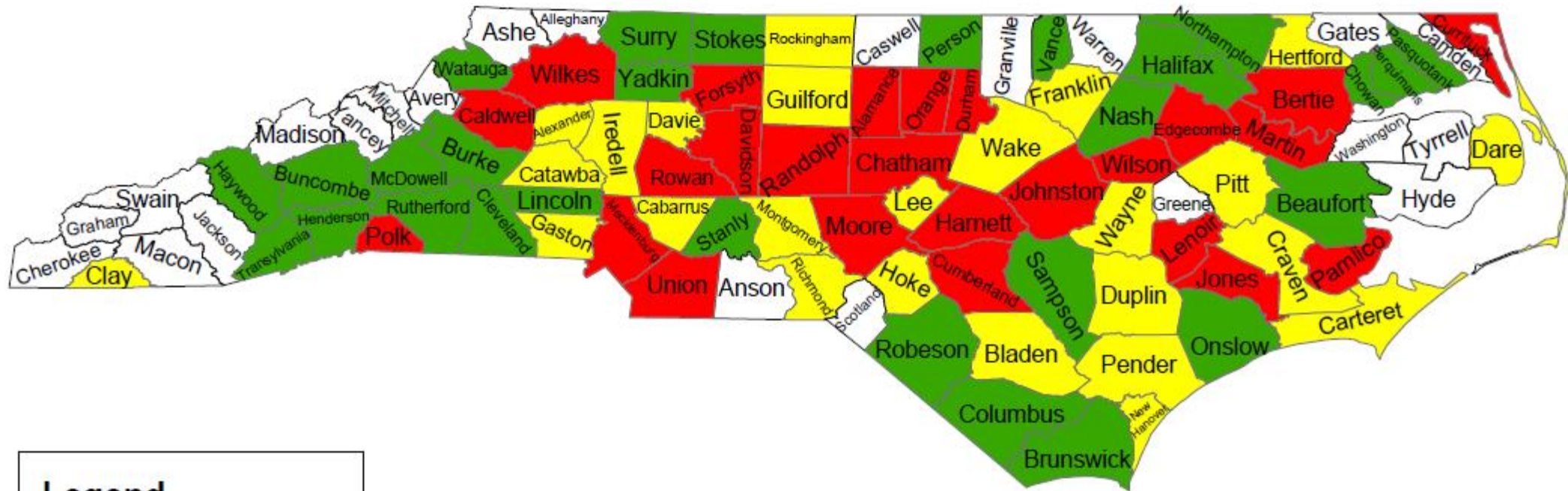
NC-Davie	5
NC-Duplin	5
NC-Durham	113
NC-Edgecombe	7
NC-Forsyth	51
NC-Franklin	6
NC-Gaston	23
NC-Guilford	42
NC-Halifax	1
NC-Harnett	27
NC-Haywood	2
NC-Henderson	6
NC-Hertford	1
NC-Hoke	7
NC-Iredell	32
NC-Johnston	53
NC-Jones	1
NC-Lee	8
NC-Lenoir	9
NC-Lincoln	6
NC-Martin	4
NC-McDowell	2
NC-Mecklenburg	262
NC-Montgomery	2
NC-Moore	30

NC-Nash	10
NC-New Hanover	26
NC-Northampton	1
NC-Onslow	10
NC-Orange	23
NC-Pamlico	6
NC-Pasquotank	1
NC-Pender	10
NC-Perquimans	4
NC-Person	1
NC-Pitt	16
NC-Polk	2
NC-Randolph	25
NC-Richmond	3
NC-Robeson	10
NC-Rockingham	8
NC-Rowan	26
NC-Rutherford	2
NC-Sampson	1
NC-Stanly	3
NC-Stokes	1
NC-Surry	2
NC-Transylvania	1
NC-Union	79
NC-Vance	1

NC-Wake	220
NC-Watauga	1
NC-Wayne	7
NC-Wilkes	4
NC-Wilson	8
NC-Yadkin	2

Grand Total – 1,474

Damages Per 1,000 Transmissions

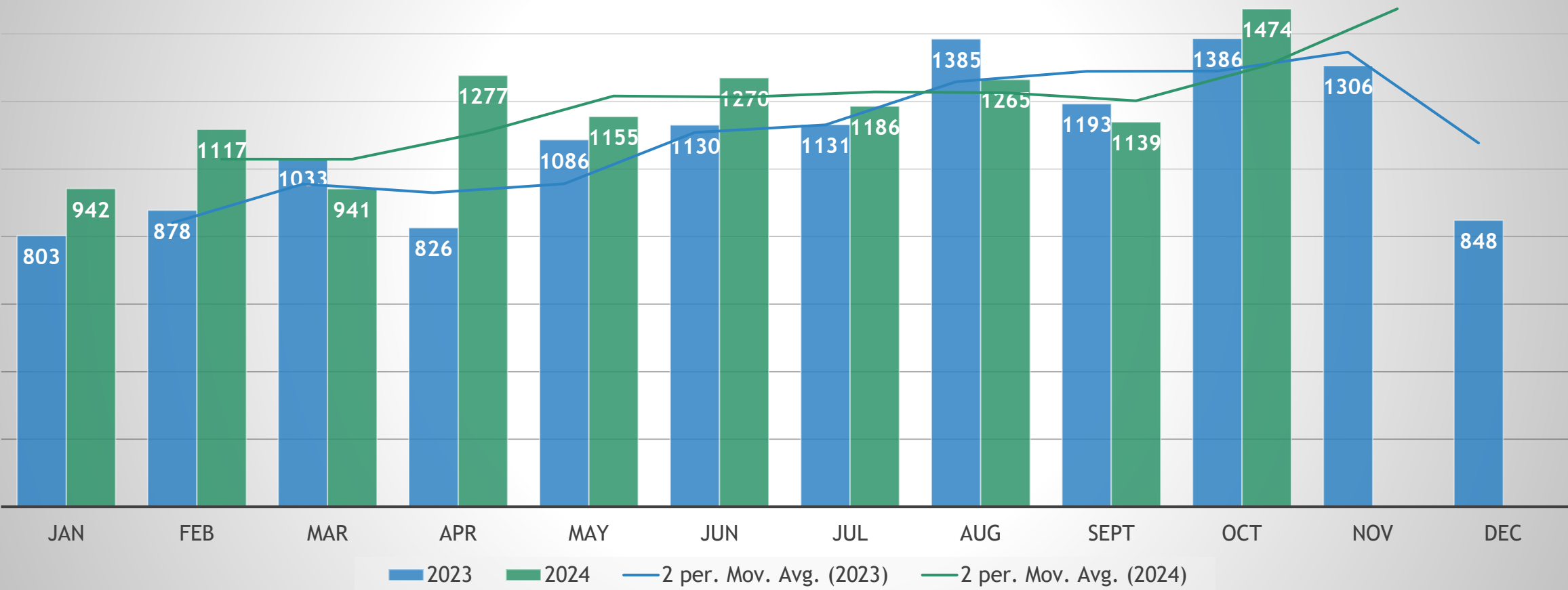


Legend

Quantile

	0.000000
	0.000001 - 0.671704
	0.671705 - 1.077199
	1.077200 - 3.556609

Damages in North Carolina 2024 vs 2023





Education team



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations Specialist



Ann Rushing
Education Manager



Tami Groves
Southeast Liaison



Howard Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org



Robeson County Utility Coordinating Committee

Location: Online only!

Date: November 14, 2024

Time: 10:00

Attendance: 2

Safety Moment: None

Announcements: This UCC will meet in person every other month until in person attendance picks up..

Old Business: No old business to discuss

Agenda items:

- Parrish Reddick with NC811 Liaison gave the presentation for Nov 2024
- Danny with the DOT stated a track hoe moving down the road cut a shallow communication cable by running over it.
- The DOT is looking at replacing 6 cross lines this month depending on the asphalt plant.

Next Meeting: Dec 12th, 2024 @ 10:00am,

Location: Online only!

