



NC811 MONTHLY UPDATE  
JANUARY 2025

WAKE UCC



# ANNOUNCEMENTS

Annual notices are going out via email to update member information by January 31<sup>st</sup>, 2025. Please update any information including maps to stay current as possible.



Contact Lesley Brouillard in Member Services at [Lesley@nc811.org](mailto:Lesley@nc811.org) if you have any questions.





# UPCOMING MEETINGS

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- **NC State UCC Meeting**  
January 14, 2025, at 10am  
NC811, 5009 High Point Road, Greensboro  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting.
- **NCLRPC Meeting**  
January 15, 2025, at 11am  
NC811, 5009 High Point Road, Greensboro  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting.
- **NC811 Board Meeting**  
January 17, 2025, at 8:30am  
Embassy Suites  
204 Centreport Drive, Greensboro, NC 27409



# CALENDAR

NC811 & NCUCC  
event calendars can  
be found on  
[nc811.org](http://nc811.org) or the  
nc811 app





## DATA INSIGHTS

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Locate Requests

Transmissions

County ticket volume  
and distribution

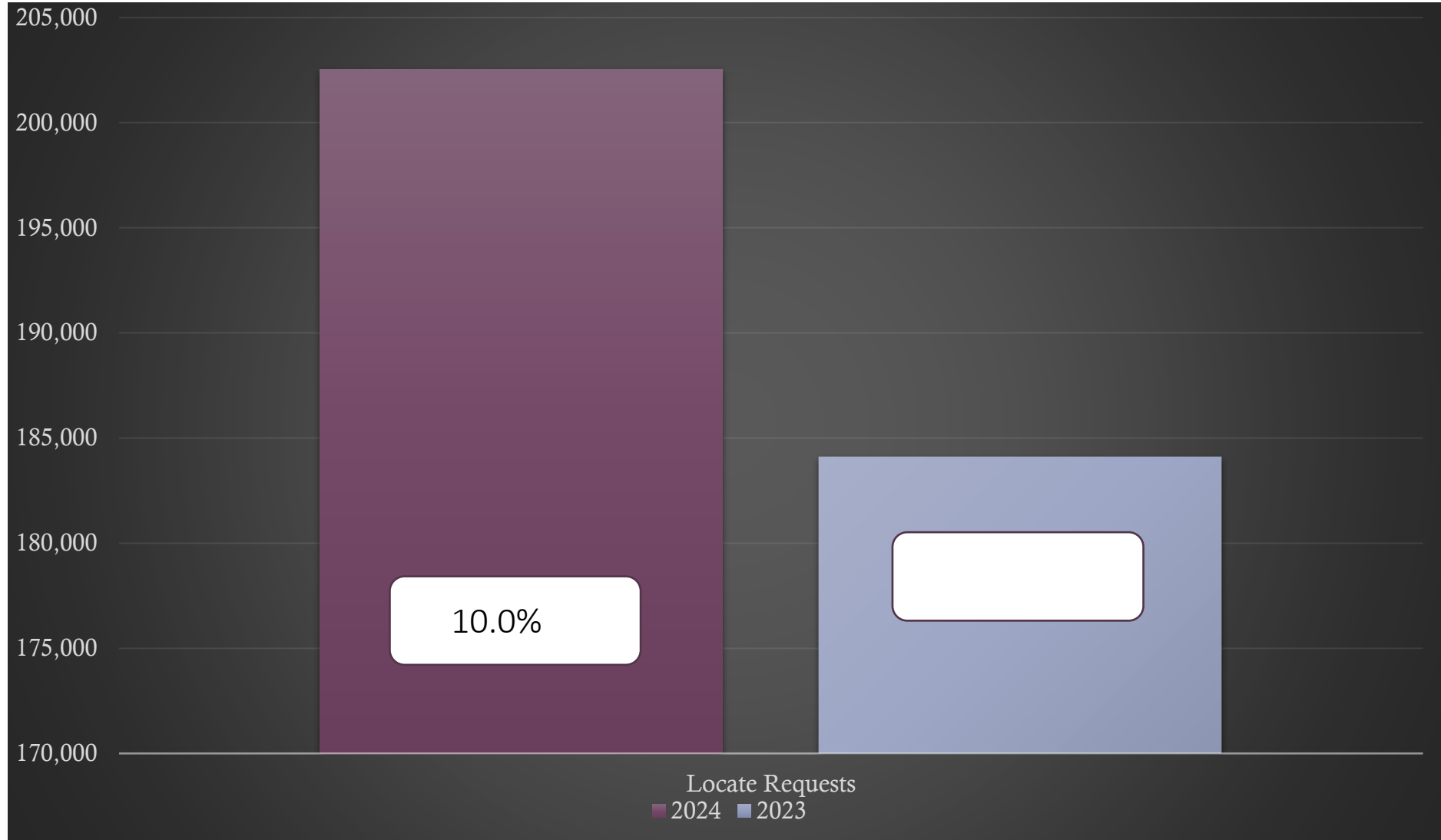




# Locate Requests for NC - Dec 24 vs 23

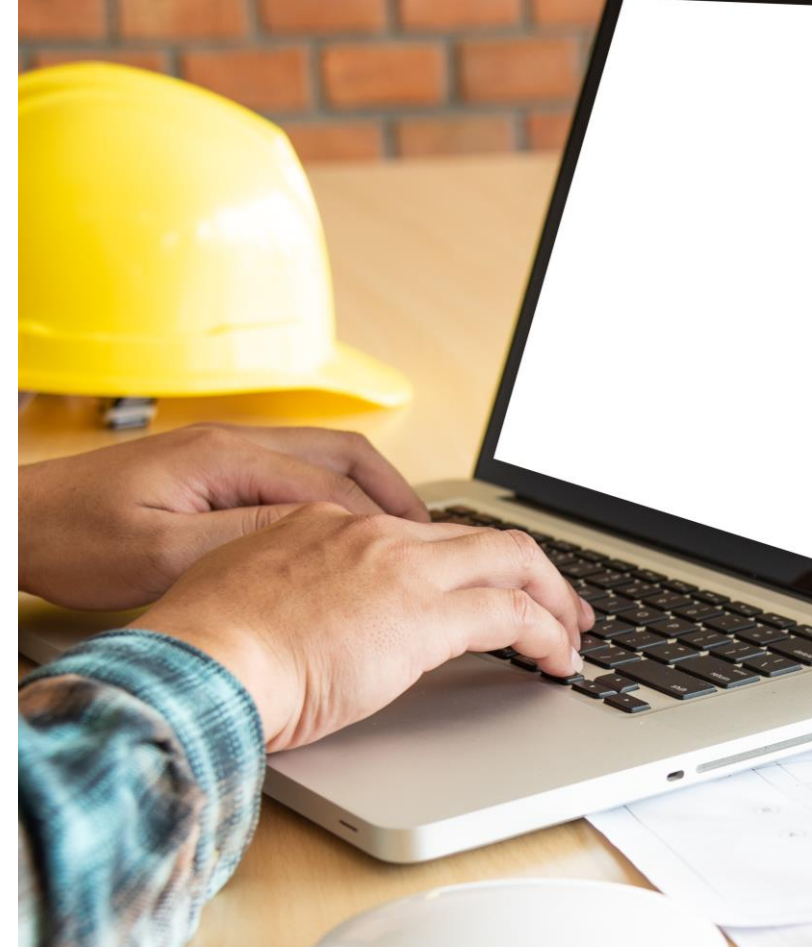
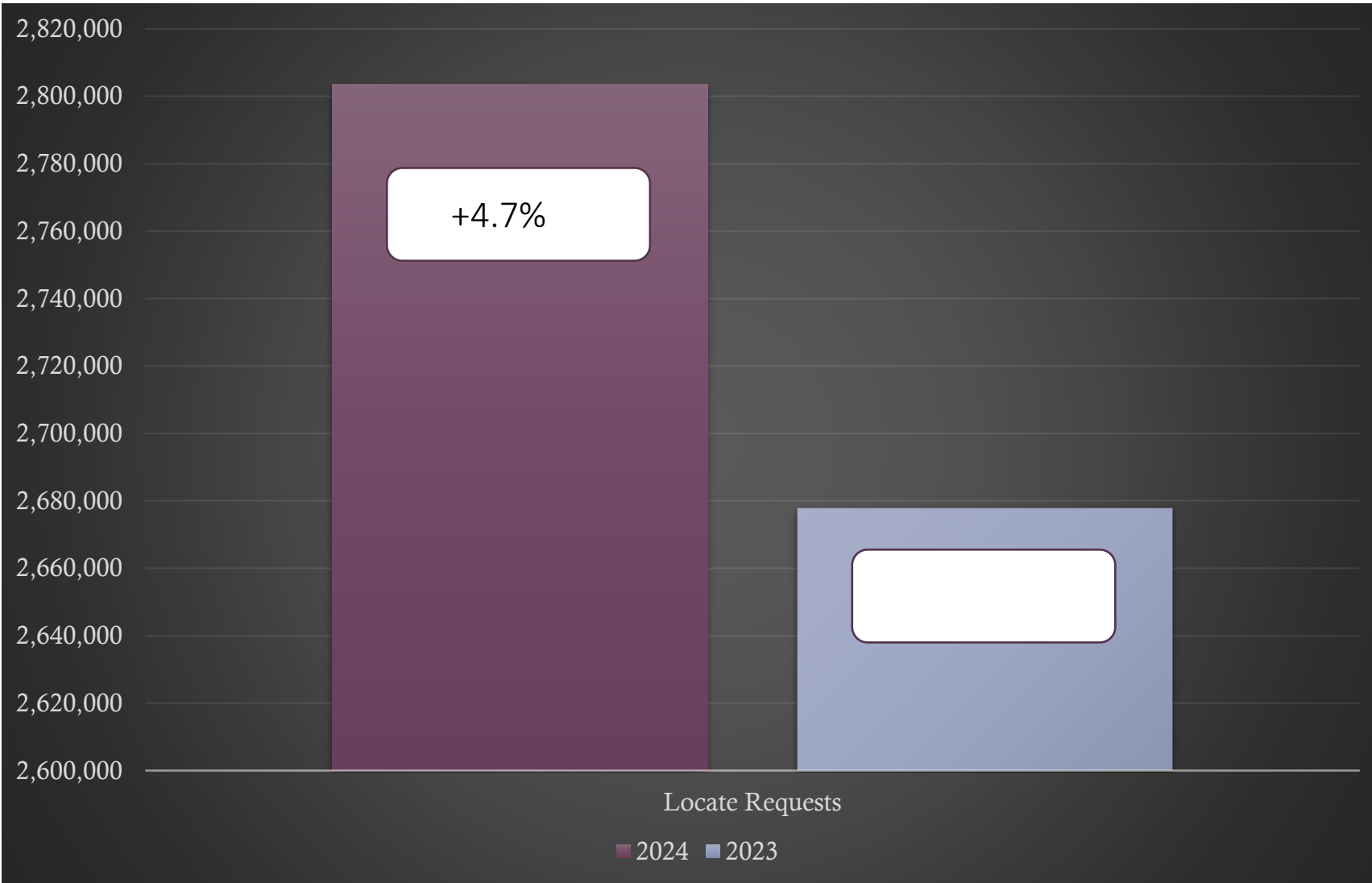
Dec. 2024 - 202,513 / 2023 - 184,086 = (10.0%)  
YTD 2024 - 2,803,579 / 2023 - 2,677,733 = +4.7%

Updates for Dec 2024 - (68,367) = 33.8% of volume / Nov 2024 = 30.3% (3.5% Increase from the month before) YTD-885,266 (31.6%)





# Locate Requests for NC - YTD



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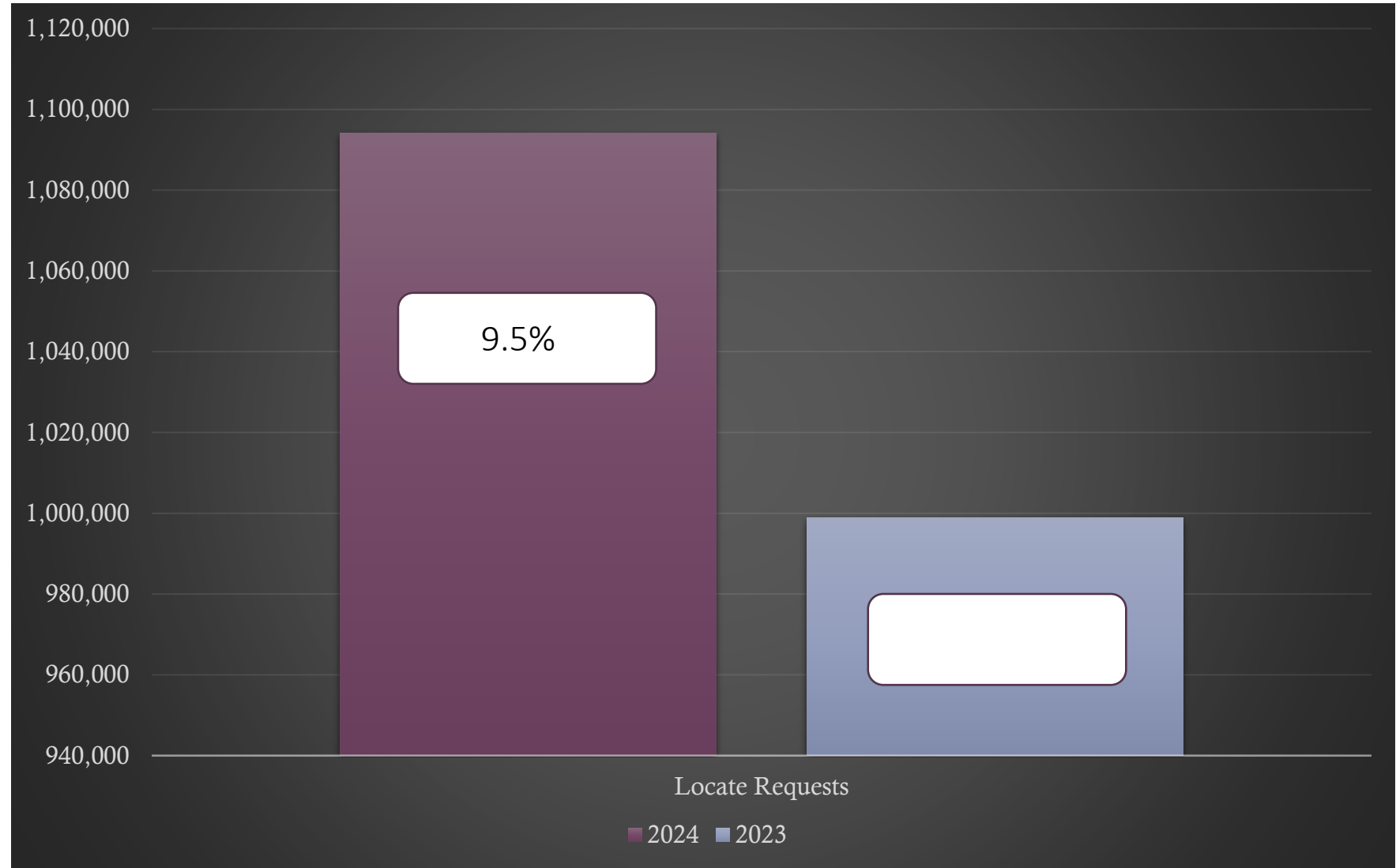
Updates for Dec 2024 - (68,367) = 33.8% of volume / Nov 2024 = 30.3% (3.5% Increase from the month before) YTD-885,266 (31.6%)



# Transmissions for NC – Dec 24 vs 23



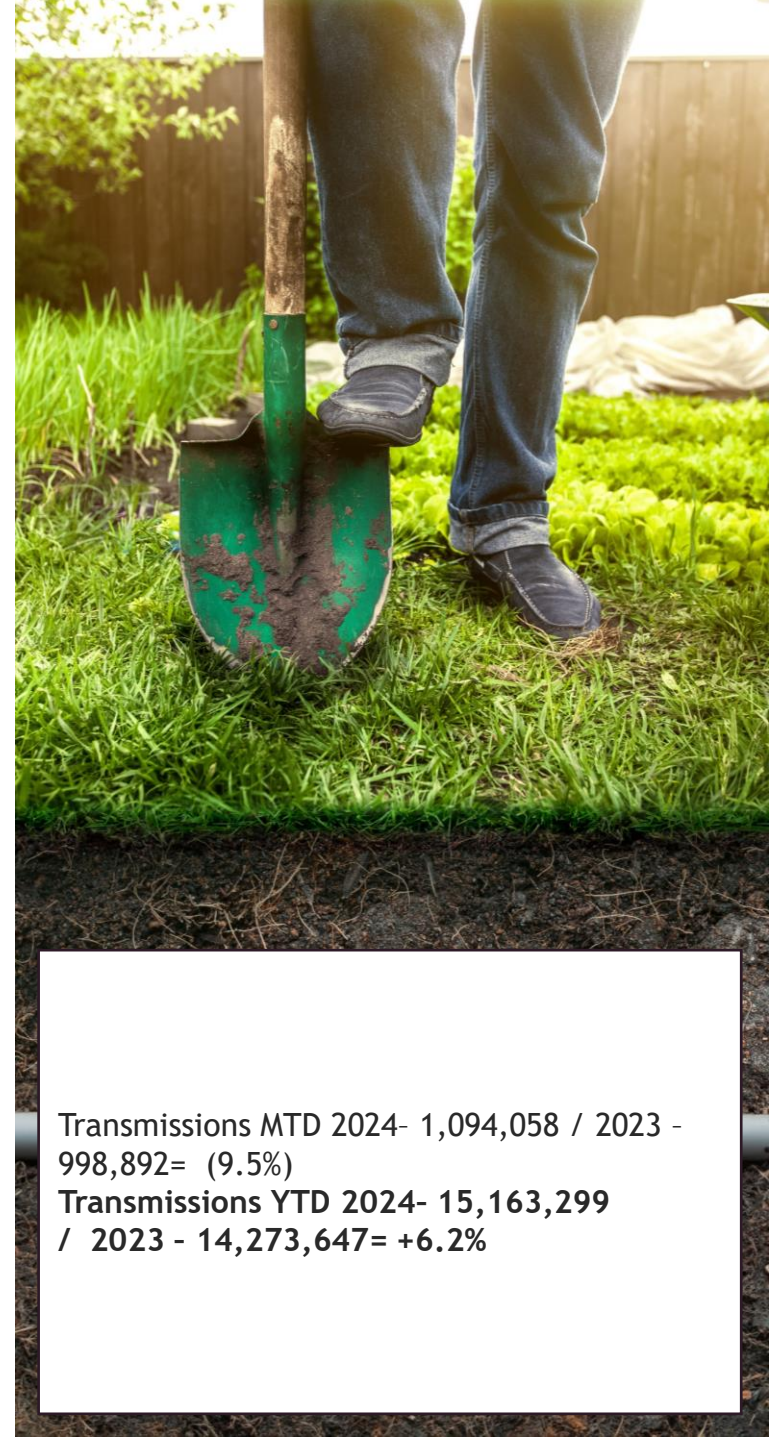
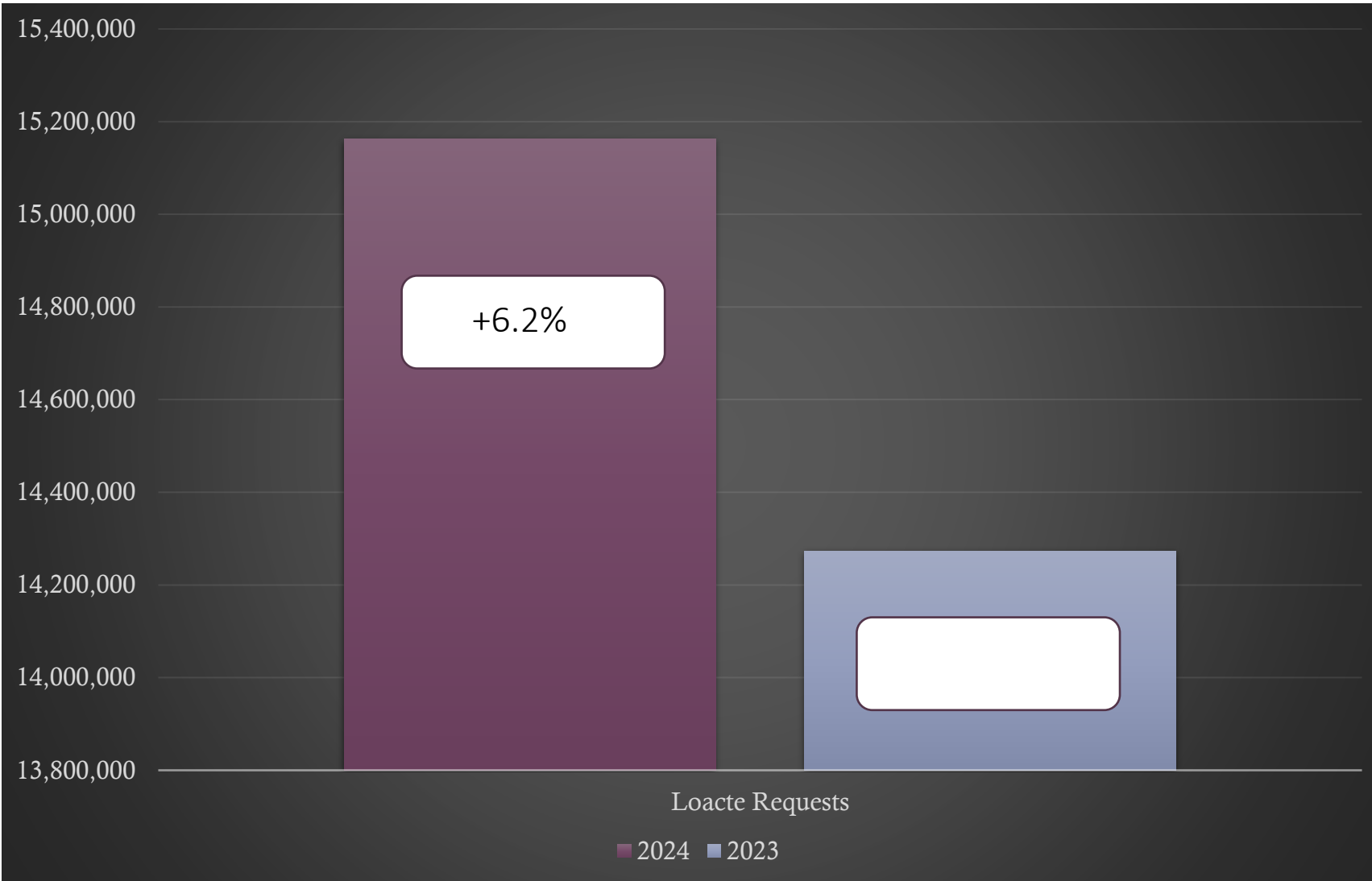
Transmissions MTD 2024- 1,094,058 / 2023 - 998,892= (9.5%)  
Transmissions YTD 2024- 15,163,299 / 2023 - 14,273,647= +6.23%







# Transmissions for NC - YTD 2024



Transmissions MTD 2024- 1,094,058 / 2023 - 998,892= (9.5%)  
Transmissions YTD 2024- 15,163,299 / 2023 - 14,273,647= +6.2%



# COUNTY TICKET VOLUME

2024 VS 2023

<b>Wake</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2023</b>	<b>1601</b>	<b>181</b>	<b>12376</b>	<b>478</b>	<b>8011</b>	<b>22647</b>
<b>2024</b>	<b>1824</b>	<b>128</b>	<b>12864</b>	<b>683</b>	<b>7495</b>	<b>22994</b>
<b>+/- Var</b>	<b>13.9%</b>	<b>-29.3%</b>	<b>3.9%</b>	<b>42.9%</b>	<b>-6.4%</b>	<b>1.5%</b>
			<b>Avg Locates per Day</b>			<b>1210</b>



# COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

<b>Wake</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2023</b>	<b>22312</b>	<b>2674</b>	<b>204606</b>	<b>7368</b>	<b>112381</b>	<b>349341</b>
<b>2024</b>	<b>24410</b>	<b>2457</b>	<b>194489</b>	<b>8611</b>	<b>108752</b>	<b>338719</b>
<b>+/- Var</b>	<b>9.4%</b>	<b>-8.1%</b>	<b>-4.9%</b>	<b>16.9%</b>	<b>-3.2%</b>	<b>-3.0%</b>
			<b>Avg Locates per Day</b>			<b>1334</b>



# COUNTY TICKET DISTRIBUTION - DECEMBER

<b>WAKE</b>	<b>22994</b>
ANGIER	122
APEX	<b>2514</b>
CARY	<b>2056</b>
CLAYTON	28
DURHAM	38
FUQUAY VARINA	<b>1072</b>
GARNER	<b>1111</b>
HOLLY SPRINGS	<b>1144</b>
KNIGHTDALE	<b>1064</b>
MORRISVILLE	395
NEW HILL	185
<b>RALEIGH</b>	<b>9927</b>
ROLESVILLE	271
WAKE FOREST	<b>1405</b>
WENDELL	781
WILLOW SPRINGS	117
ZEBULON	727



## Top 10 Callers for - December

<b>Wake</b>	<b>Name</b>	<b>Totals</b>
<b>1</b>	<b>PRINCE TELECOM</b>	<b>1838</b>
<b>2</b>	<b>INFRASTRUCTURE TECHNOLOGY SERVICES</b>	<b>1447</b>
<b>3</b>	<b>AT&amp;T UTILITY OPERATIONS</b>	<b>1182</b>
<b>4</b>	<b>R G COMMUNICATIONS INC</b>	<b>888</b>
<b>5</b>	<b>MASTEC</b>	<b>780</b>
<b>6</b>	<b>PHOENIX FIBER INC</b>	<b>558</b>
<b>7</b>	<b>PIKE ELECTRIC</b>	<b>493</b>
<b>8</b>	<b>M&amp;M UNDERGROUND CONSTRUCTION LLC</b>	<b>439</b>
<b>9</b>	<b>PIKE ELECTRIC</b>	<b>405</b>
<b>10</b>	<b>ANSCO &amp; ASSOCIATES LLC</b>	<b>337</b>

# DAMAGES

**DIRT** Damage Information  
Reporting Tool





# December Damages

ALAMANCE	7
ALEXANDER	0
ALLEGHANY	0
ANSON	1
ASHE	1
AVERY	1
BEAUFORT	0
BERTIE	1
BLADEN	0
BRUNSWICK	10
BUNCOMBE	8
BURKE	1
CABARRUS	16
CALDWELL	3
CAMDEN	0
CARTERET	9
CASWELL	0
CATAWBA	13
CHATHAM	14
CHEROKEE	1
CHOWAN	0
CLAY	0
CLEVELAND	7
COLUMBUS	4

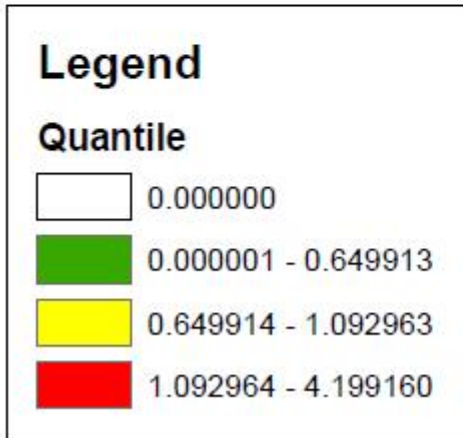
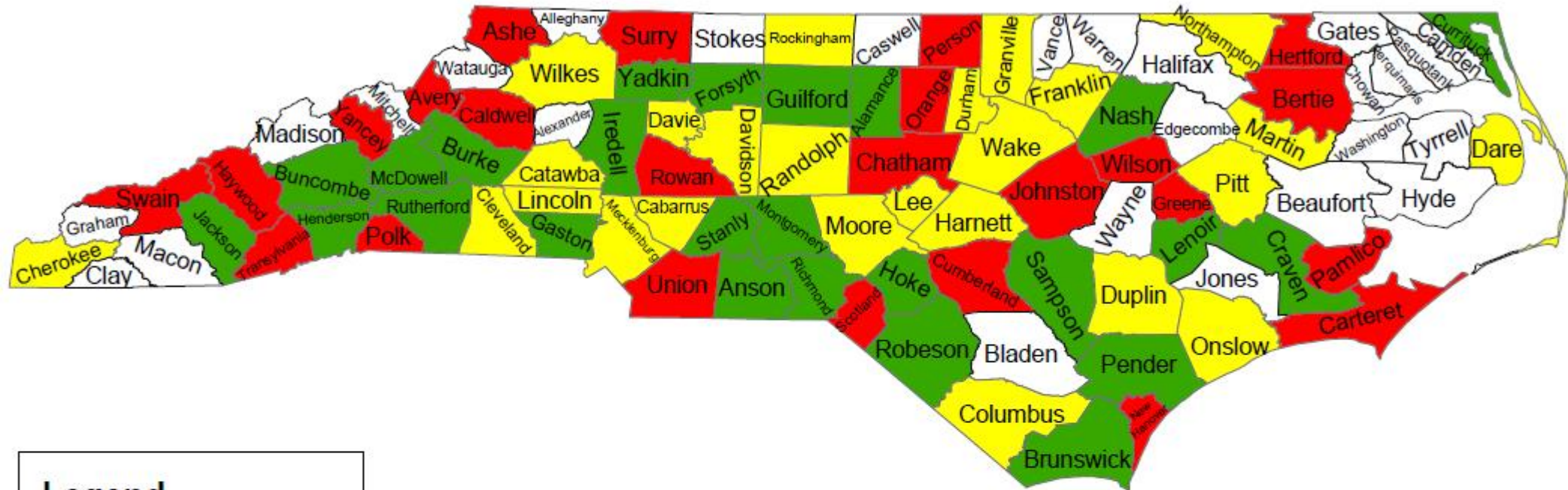
CRAVEN	3
CUMBERLAND	34
CURRITUCK	1
DARE	11
DAVIDSON	8
DAVIE	4
DUPLIN	4
DURHAM	48
EDGECOMBE	0
FORSYTH	19
FRANKLIN	6
GASTON	16
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	2
GUILFORD	22
HALIFAX	0
HARNETT	11
HAYWOOD	3
HENDERSON	3
HERTFORD	2
HOKE	3
HYDE	0
IREDELL	14

JACKSON	1
JOHNSTON	31
JONES	0
LEE	6
LENOIR	3
LINCOLN	7
MACON	0
MADISON	0
MARTIN	1
MCDOWELL	1
MECKLENBURG	121
MITCHELL	0
MONTGOMERY	2
MOORE	18
NASH	3
NEW HANOVER	28
NORTHAMPTON	1
ONslow	13
ORANGE	36
PAMLICO	1
PASQUOTANK	0
PENDER	5
PERQUIMANS	0
PERSON	3
PITT	12

POLK	2
RANDOLPH	7
RICHMOND	2
ROBESON	7
ROCKINGHAM	5
ROWAN	15
RUTHERFORD	2
SAMPSON	3
SCOTLAND	2
STANLY	1
STOKES	0
SURRY	6
SWAIN	1
TRANSYLVANIA	7
TYRRELL	0
UNION	50
VANCE	0
<b>WAKE</b>	<b>120</b>
WARREN	0
WASHINGTON	0
WATAUGA	0
WAYNE	0
WILKES	2
WILSON	3
YADKIN	1
YANCEY	1

**Grand Total 843**

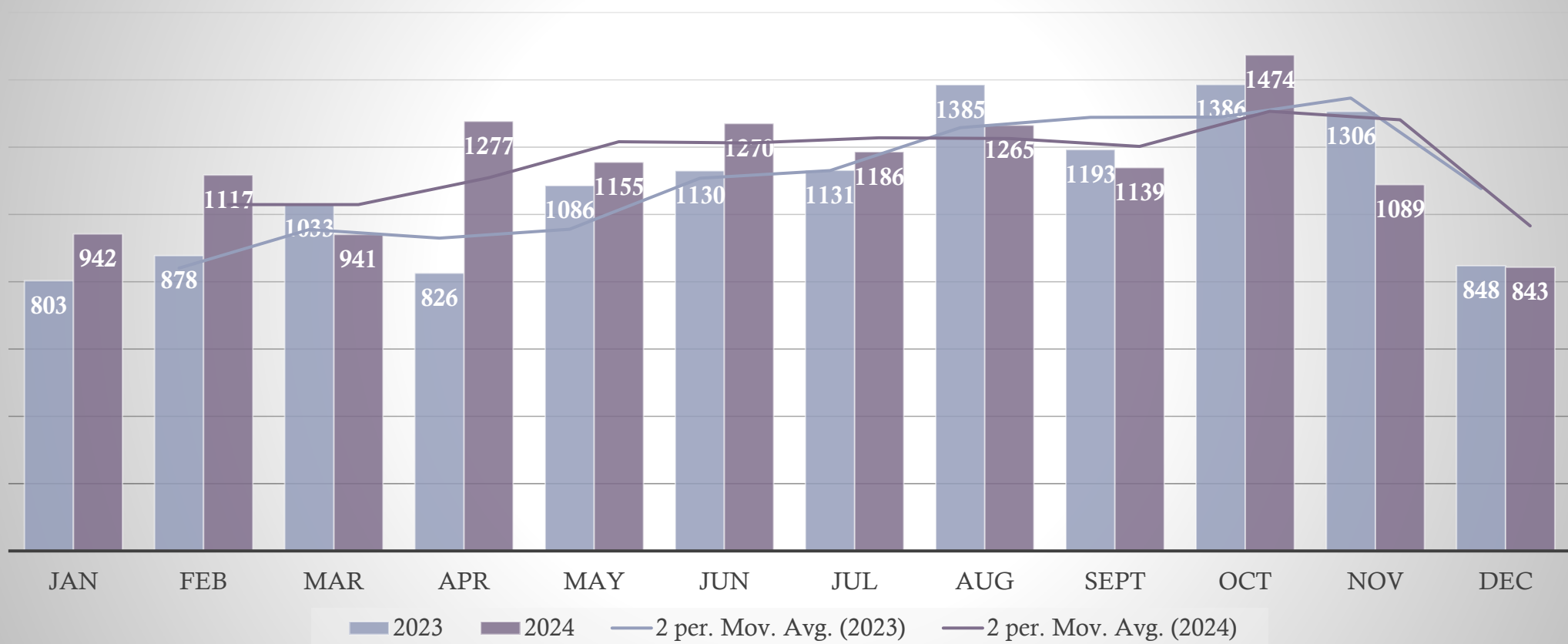
# Damages Per 1,000 Transmissions







## Damages in North Carolina 2024 vs 2023





# EDUCATION TEAM



**Parrish Reddick**  
Piedmont Liaison



**Steven Moore**  
Media Relations  
Specialist



**Ann Rushing**  
Education  
Manager



**Tami Groves**  
Southeast  
Liaison



**Howard  
Corey**  
Eastern Liaison



**Rory Phipps**  
Western Liaison



# THANK YOU!

A copy of this presentation  
is available at  
[www.ncucc.org](http://www.ncucc.org)



UCC Sign-In Sheet

County: Wake

Date: 1/128/25

Name	Company	Email	Phone Number
Parrish Redbreck	NC811	Parrish@nc811.org	336-707-4528
John MYERS	ITS	Jmyers@its-nc.com	336-504-8944
David Holder	City of Raleigh, Transportation	david.holder@raleighnc.gov	919-996-5765
Mark Holland	Dixie Pipeline	mholland@eprod.com	334-707-8514
Tommy Smith	Enbridge gas	thomas.smith@dominionenergy.com	719 819-0628
SAM DECKARD	ENBRIDGE GAS	Samuel.deckard@dominionenergy.com	919-819-4958
Kevin Matric	Enbridge Gas	Kevin.Matric@Dominionenergy.com	919-819-9742
Brandon Peebles	Enbridge Gas	Brandon.Peebles@Dominionenergy.com	919-737-4784
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Brandon Daughtry	Raleigh Water	charles.daughtry@raleighnc.gov	919 625 4292
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JAMES SHAWVER	ITS	jshawver@its-nc.com	919-201-5445
Trevor Green	Enbridge	trevor.g@its-nc.com	919-819-1244
Zack Cuscadden	Raleigh Water	Zachary.Cuscadden@raleighnc.gov	919 996 2414
Ben Reichard	Vermeer Allroads -Carner	breichard@vermeerallroads.com	919-302-4455
Tammy Loozon	USFC	TammyLoozon@USFC LLC	919-889-4042
Mike Noyak	Lambert Cable	Mike.Noyak@LambertCable.com	919-820-9737
Scott Ford	Lambert CABLE	William.Ford@LambertCABLE.COM	252-432-9488
Michael Taylor Ferrall	Enbridge Gas	Michael.Ferrall@dominionenergy.com	984-222-5565
Mattew Hackney	Hypel Networks	Mhackney@hypernetworks.com	980-598-9653



# Wake UCC

Jan 28<sup>th</sup>, 2025

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2. Brian Morehouse, S&N Communications, (336) 482-6890, [bmorehouse@snconn.com](mailto:bmorehouse@snconn.com)
3. Cort Bennett ITS [Cbennett@its-nc.com](mailto:Cbennett@its-nc.com) 919-819-9755
4. Jackie Proctor, Enbridge Gas 919-836-2422
5. Don Proctor [don.proctor@dominionenergy.com](mailto:don.proctor@dominionenergy.com)
6. Eric Bum Stewart-SUE PM 919-538-5410 [eblum@stewartinc.com](mailto:eblum@stewartinc.com)
7. Fred Hawley Town of Cary [frederick.hawley@carync.gov](mailto:frederick.hawley@carync.gov) 919-323-0718
8. Tom Barrett - SAM, LLC [tbarrett@sam.biz](mailto:tbarrett@sam.biz) 210-218-9285
9. Desmond Whitfield City of Raleigh [desmond.whitfield@raleighnc.gov](mailto:desmond.whitfield@raleighnc.gov) 919-278-6633
10. Mike Hooker Town of Cary - Ph: (919)621-8234 [michael.hooker@carync.gov](mailto:michael.hooker@carync.gov)
11. Matt Parsons, Lumen Technologies, [matt.parsons@lumen.com](mailto:matt.parsons@lumen.com)