

# Dig Safe, Contact



## EVERY DIG. EVERY TIME.



*2025 NC811 Billboard*

## NC811 MONTHLY UPDATE

## BURKE-CALDWELL

## FEBRUARY 2025



# 2025 BANNER

*120 banners will be available for free. First come, first serve.*



**Dig Safe, Contact**  
**EVERY DIG.**  
**EVERY TIME.**

**811**®

**nc811.org**

Scan this QR code once you have displayed your banner

The banner features a dark background with a shovel digging into soil. A yellow pipe is visible underground. The 811 logo is prominently displayed on the left, and the website URL is in the center. A QR code is located in the bottom right corner.



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# 2025 TAILGATE WRAPS

*26 wraps will be available for free.*

**Apply today!**



[nc811.org/nc811-tailgate-wraps](https://nc811.org/nc811-tailgate-wraps)





NC 811.ORG



[nc811.org/dare-to-dig](https://nc811.org/dare-to-dig)

# \$300 DARE TO DIG CONTEST

[April is National Safe Digging Month](#) and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

**Contest runs from now until April 30<sup>th</sup>**



# Transform your tanks with the 811 Logo!

Is it time for your above-ground or elevated storage tanks to be repainted? With our 811 Water Tank Grant Program, you can receive up to \$10,000 to have the 811 logo beautifully painted on your tanks!



[nc811.org/water-tank-grant](https://nc811.org/water-tank-grant)



# 811 Water Tank Grant Program!



# Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



[neucc.org/joint-nc-sc-uccc](https://neucc.org/joint-nc-sc-uccc)





Feb 28th - March 2nd, 2025  
NC State Fairgrounds, Raleigh



[dixiedeerclassic.org](http://dixiedeerclassic.org)



# UPCOMING MEETINGS



- **NC State UCC**  
March 11, 2025 at 10am  
Enbridge, 4211 Global St., Raleigh NC  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting.
- **NCLRPC**  
March 19, 2025 at 11am  
NC811, 5009 High Point Road, Greensboro  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting.
- **NC811 Board**  
April 25, 2025 at 8:30am  
Chetola Resort  
185 Chetola Lake Dr., Blowing Rock, NC





# CALENDAR

NC811 & NCUCC  
event calendars can  
be found on  
[nc811.org](http://nc811.org) or the  
nc811 app







## DATA INSIGHTS

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Locate Requests

Transmissions

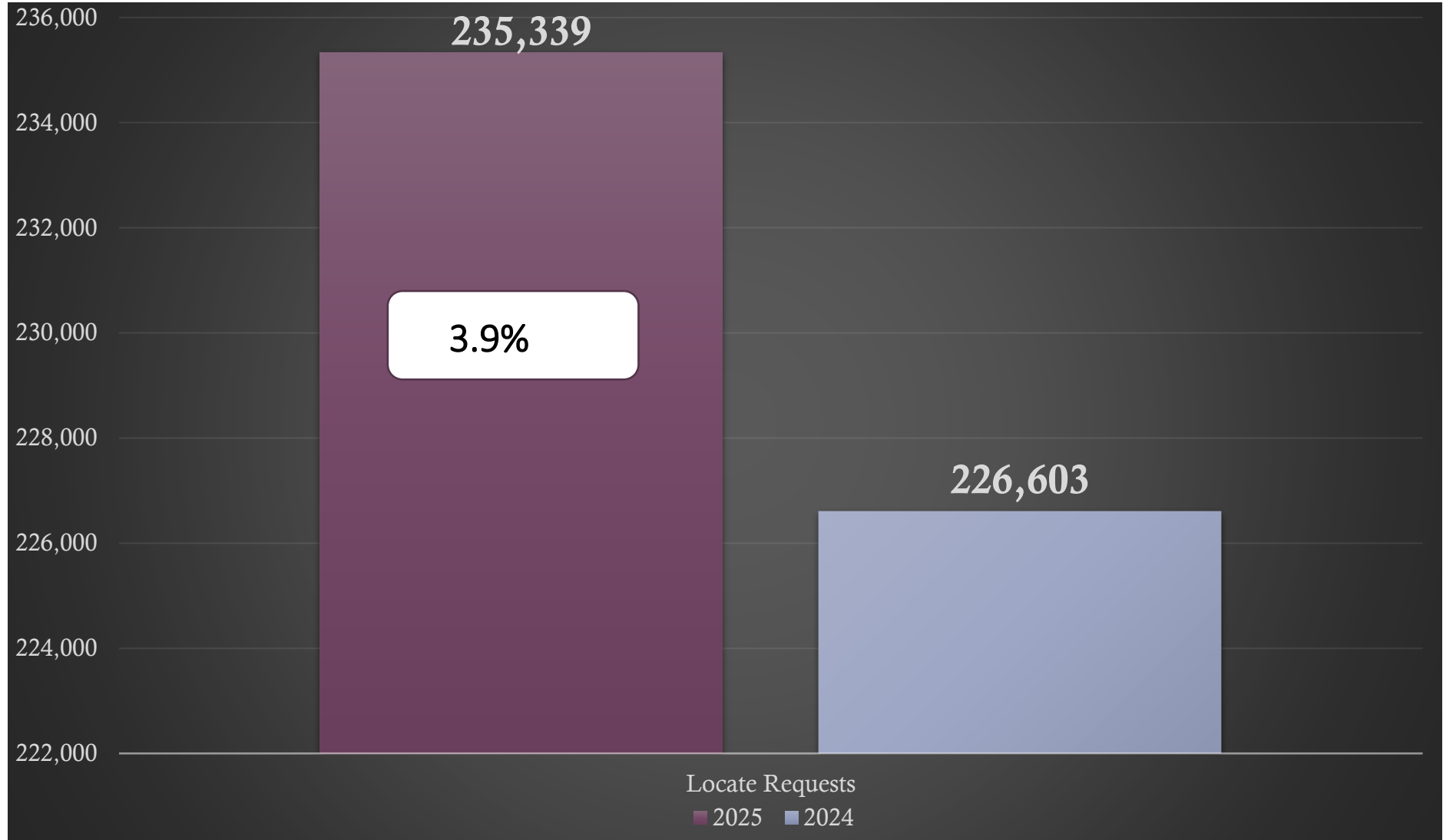
County ticket volume  
and distribution







# Locate Requests for NC – Jan. 25 vs 24



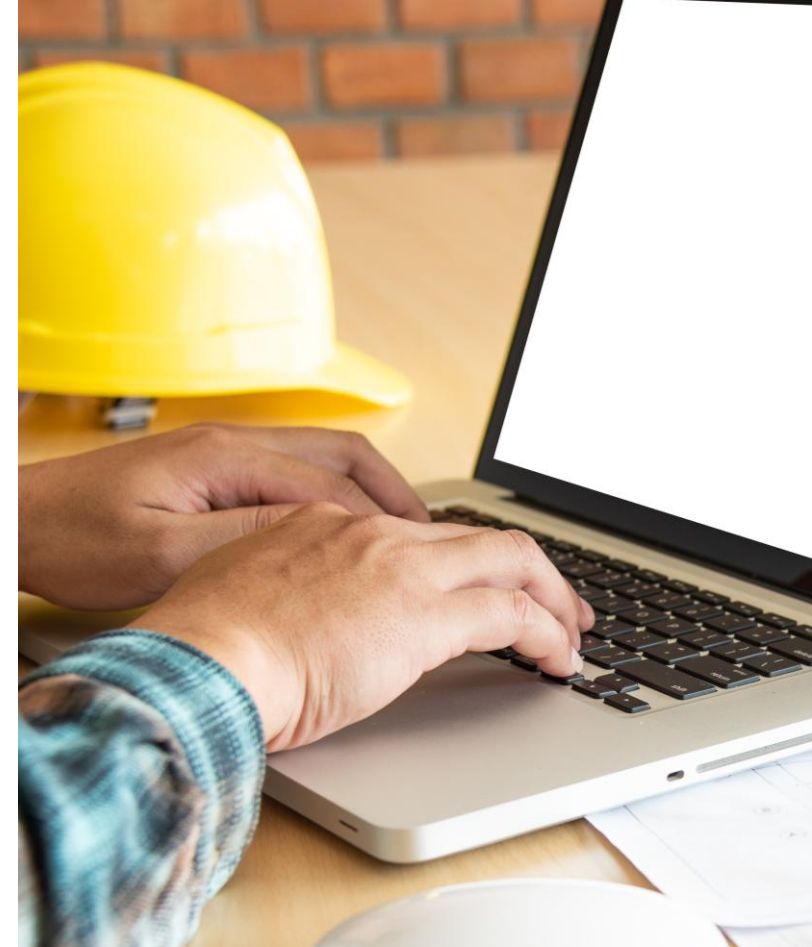
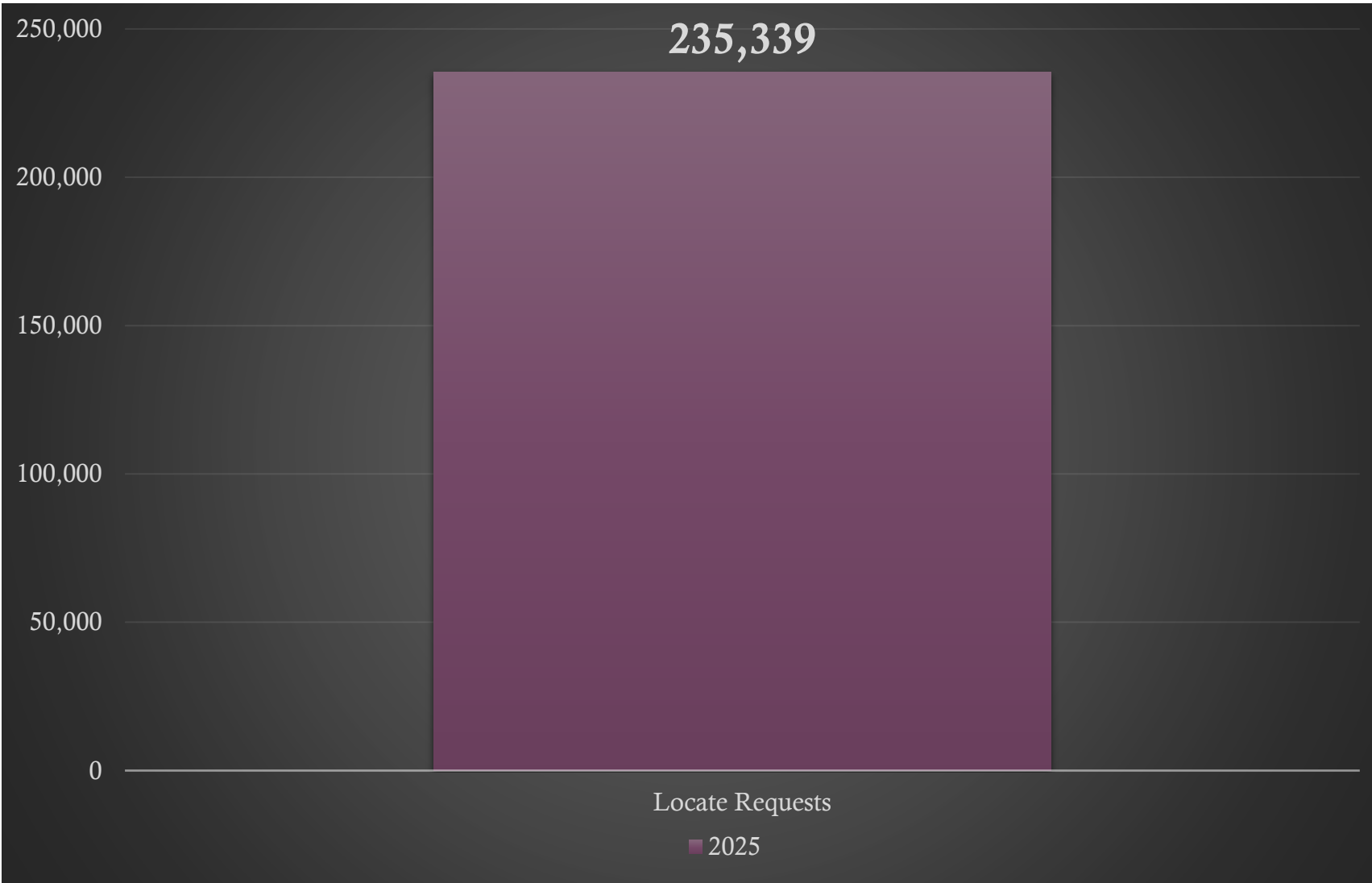
Jan. 2025 - 235,339 / 2024 - 226,603=(3.9%)  
YTD 2025 - 235,339/ 2024 - 226,603 = +3.9%

Updates for Jan 2025 - (75,322) = 32.0% of volume / Dec 2024 = 33.8% (1.8% Decrease from the month before)





# Locate Requests for NC - YTD



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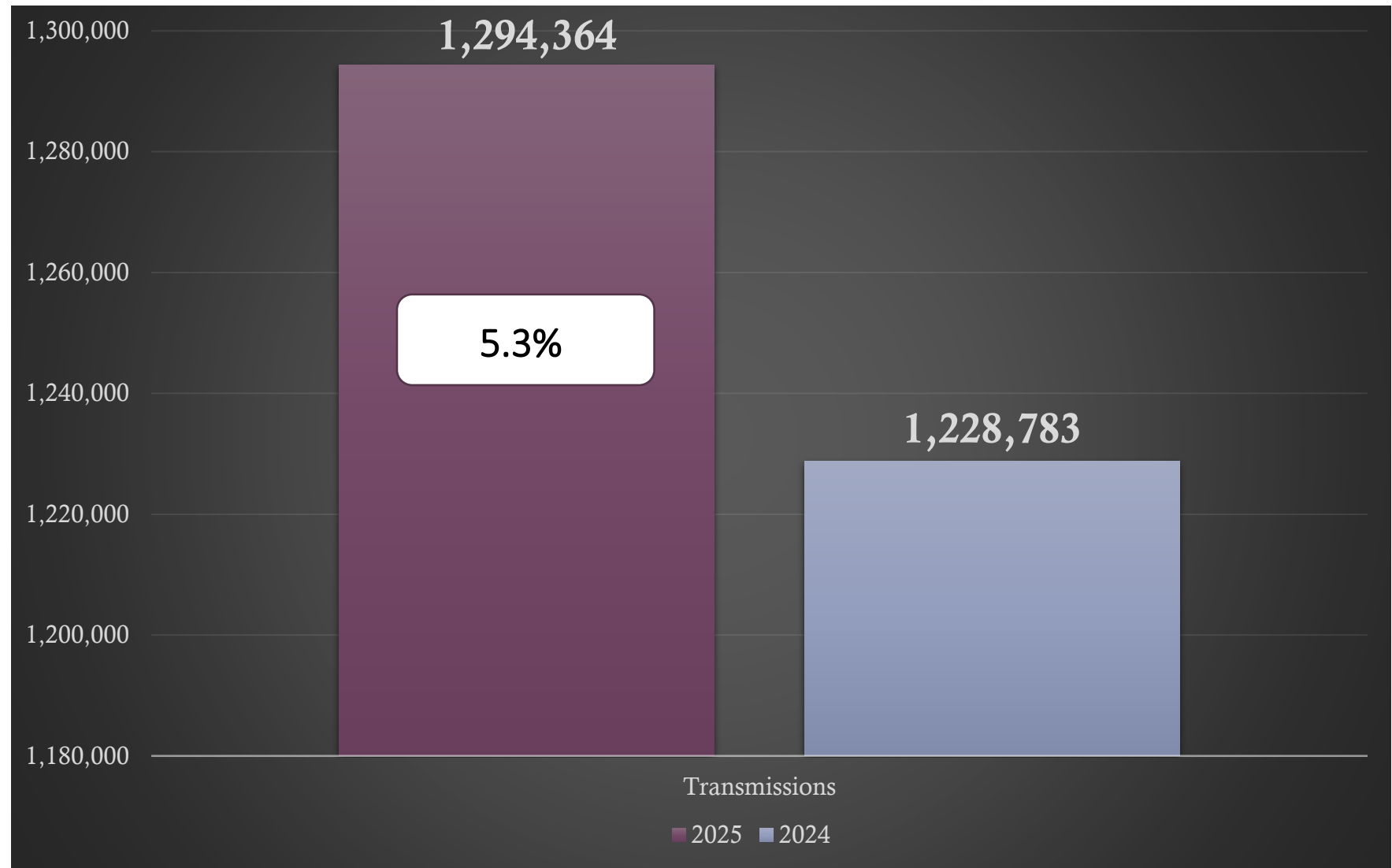


# Transmissions for NC – Jan. 25 vs 24



Transmissions MTD 2025- 1,294,364 /  
2024 - 1,228,783= (5.3%)

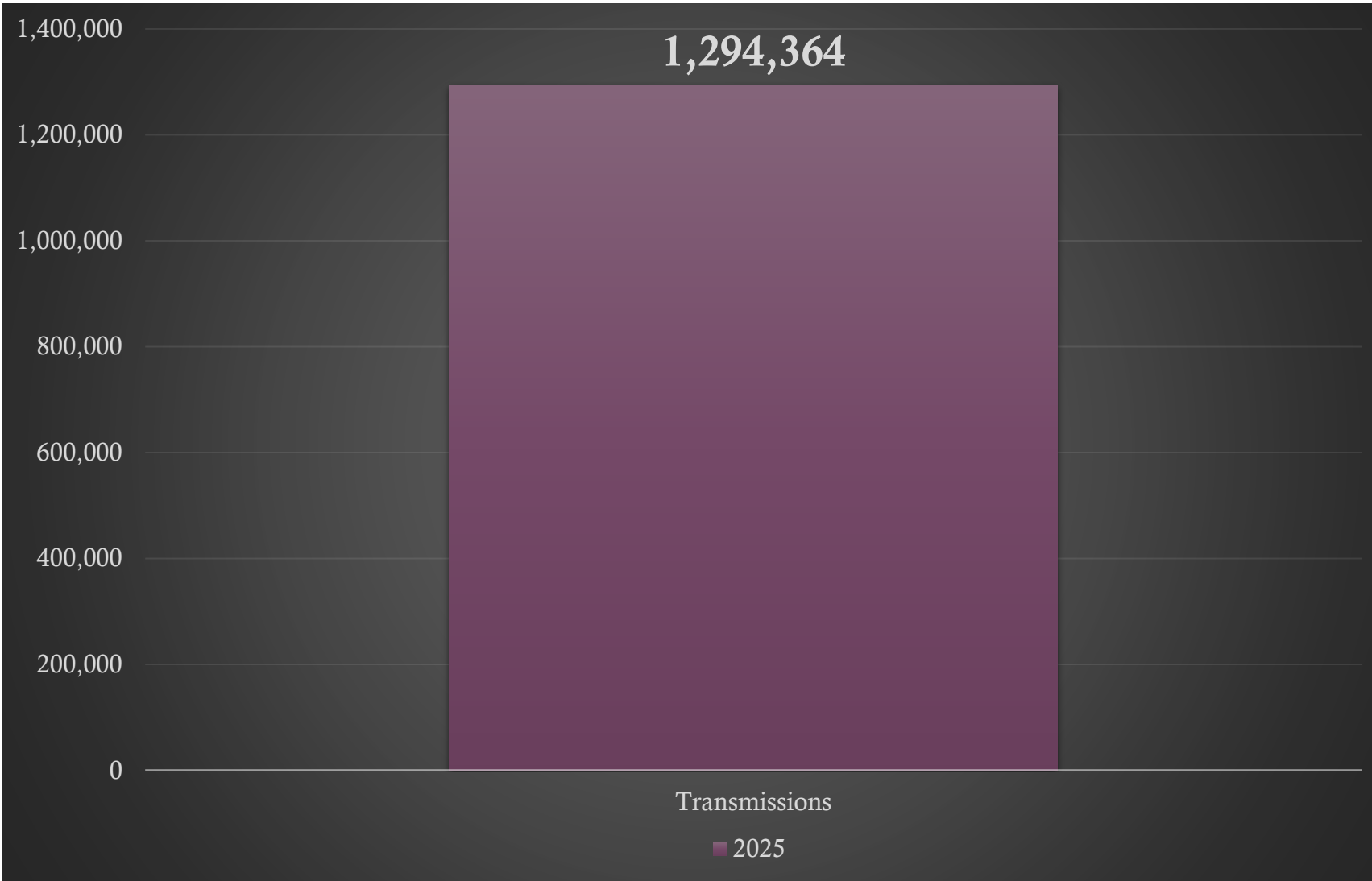
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2024 - 1,228,783= (5.3%)





# COUNTY TICKET VOLUME

## JANUARY 2025 VS 2024

<b>Burke</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2024</b>	<b>15</b>	<b>7</b>	<b>633</b>	<b>21</b>	<b>272</b>	<b>948</b>
<b>2025</b>	<b>37</b>	<b>13</b>	<b>1110</b>	<b>33</b>	<b>481</b>	<b>1674</b>
<b>+/- Var</b>	<b>146.7%</b>	<b>85.7%</b>	<b>75.4%</b>	<b>57.1%</b>	<b>76.8%</b>	<b>76.6%</b>
			<b>Locates per day</b>			<b>84</b>





# COUNTY TICKET DISTRIBUTION - JANUARY

<b>BURKE</b>	<b>1674</b>
<b>CONNELLY SPRINGS</b>	<b>152</b>
DREXEL	25
GLEN ALPINE	30
<b>HICKORY</b>	<b>120</b>
HILDEBRAN	14
ICARD	16
JONAS RIDGE	5
LINVILLE	5
<b>MORGANTON</b>	<b>821</b>

RHODHISS	5
RUTHERFORD	
COLLEGE	8
<b>VALDESE</b>	<b>465</b>



## Top 10 Callers for January

<b>Burke</b>	<b>Company</b>	<b>Totals</b>
<b>1</b>	<b>LKN UNDERGROUND</b>	<b>150</b>
<b>2</b>	<b>BIGHAM CABLE CONSTRUCTION INC</b>	<b>120</b>
<b>3</b>	<b>JCE UNDERGROUND LLC</b>	<b>112</b>
<b>4</b>	<b>UTILITIESONE</b>	<b>90</b>
<b>5</b>	<b>BIRD ELECTRIC INC</b>	<b>58</b>
<b>6</b>	<b>WILLIAMS ELECTRIC COMPANY</b>	<b>58</b>
<b>7</b>	<b>CITY OF MORGANTON</b>	<b>52</b>
<b>8</b>	<b>AT&amp;T UTILITY OPERATIONS</b>	<b>51</b>
<b>9</b>	<b>T &amp; M SOLUTIONS</b>	<b>49</b>
<b>10</b>	<b>KEETER UNDERGROUND</b>	<b>48</b>





# COUNTY TICKET VOLUME

## JANUARY 2025 VS 2024

<b>Caldwell</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2024</b>	<b>12</b>	<b>6</b>	<b>672</b>	<b>6</b>	<b>121</b>	<b>817</b>
<b>2025</b>	<b>27</b>	<b>6</b>	<b>631</b>	<b>28</b>	<b>104</b>	<b>796</b>
<b>+/- Var</b>	<b>125.0%</b>	<b>0.0%</b>	<b>-6.1%</b>	<b>366.7%</b>	<b>-14.0%</b>	<b>-2.6%</b>
			<b>Locates per day</b>			<b>40</b>



# COUNTY TICKET DISTRIBUTION - JANUARY

<b>CALDWELL</b>	<b>796</b>
BLOWING ROCK	3
CAJAHS MOUNTAIN	12
COLLETTSVILLE	6
DUDLEY SHOALS	7
GAMEWELL	9
<b>GRANITE FALLS</b>	<b>193</b>
HAPPY VALLEY	3
HICKORY	22
HUDSON	80
<b>LENOIR</b>	<b>443</b>





## Top 10 Callers for January

<b>Caldwell</b>	<b>Company</b>	<b>Total</b>
<b>1</b>	<b>LKN UNDERGROUND</b>	<b>75</b>
<b>2</b>	<b>BIGHAM CABLE CONSTRUCTION INC</b>	<b>55</b>
<b>3</b>	<b>CITY OF LENOIR</b>	<b>38</b>
<b>4</b>	<b>WILLIAMS ELECTRIC COMPANY</b>	<b>34</b>
<b>5</b>	<b>BLUE RIDGE ENERGY</b>	<b>19</b>
<b>6</b>	<b>KEETER UNDERGROUND</b>	<b>19</b>
<b>7</b>	<b>CAROLINA UNDERGROUND, LLC</b>	<b>18</b>
<b>8</b>	<b>DUKE ENERGY</b>	<b>18</b>
<b>9</b>	<b>AT&amp;T UTILITY OPERATIONS</b>	<b>16</b>
<b>10</b>	<b>MILLER PIPELINE</b>	<b>16</b>

# DAMAGES

**DIRT** Damage Information  
Reporting Tool







# January Damages

NC-Alamance	15
NC-Avery	1
NC-Bertie	1
NC-Bladen	2
NC-Brunswick	6
NC-Buncombe	21
<b>NC-Burke</b>	<b>2</b>
NC-Cabarrus	15
<b>NC-Caldwell</b>	<b>4</b>
NC-Carteret	4
NC-Catawba	13
NC-Chatham	19
NC-Cherokee	4
NC-Cleveland	7
NC-Columbus	5
NC-Craven	10
NC-Cumberland	38
NC-Dare	10
NC-Davidson	14
NC-Davie	5
NC-Duplin	8
NC-Durham	55

NC-Edgecombe	3
NC-Forsyth	28
NC-Franklin	10
NC-Gaston	15
NC-Gates	2
NC-Granville	5
NC-Guilford	24
NC-Halifax	1
NC-Harnett	19
NC-Haywood	2
NC-Henderson	10
NC-Hertford	1
NC-Hoke	1
NC-Iredell	27
NC-Johnston	31
NC-Lee	12
NC-Lenoir	4
NC-Lincoln	10
NC-Madison	1
NC-McDowell	3
NC-Mecklenburg	164
NC-Montgomery	1
NC-Moore	19
NC-Nash	8
NC-New Hanover	12

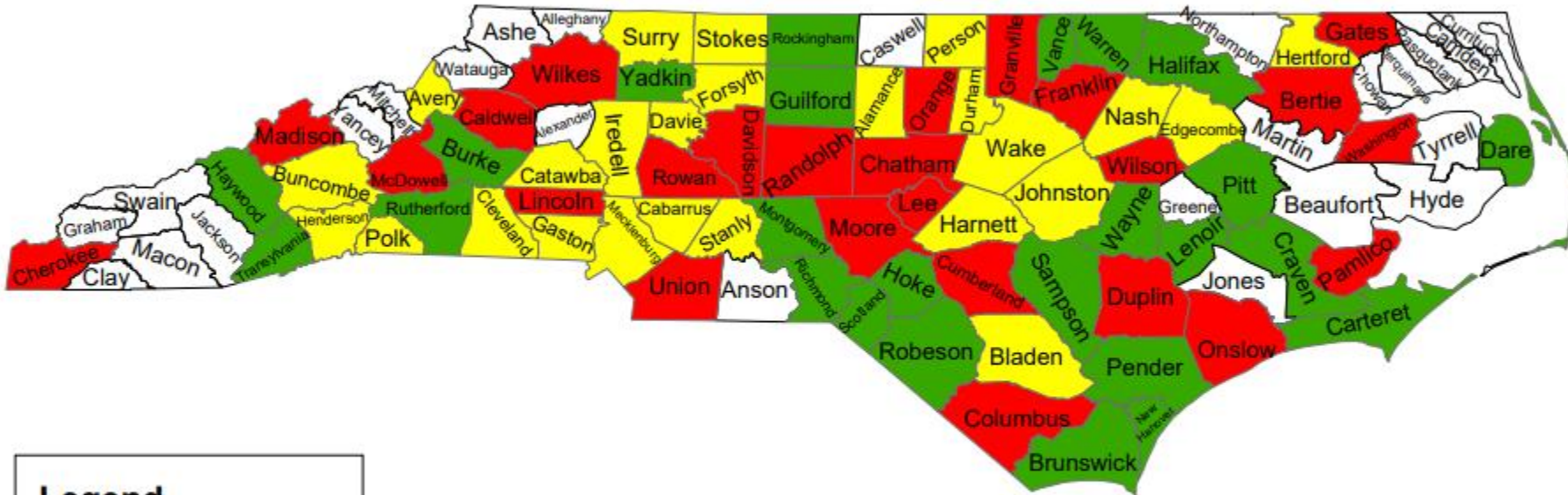
NC-Onslow	14
NC-Orange	35
NC-Pamlico	1
NC-Pender	4
NC-Person	1
NC-Pitt	6
NC-Polk	1
NC-Randolph	11
NC-Richmond	1
NC-Robeson	3
NC-Rockingham	3
NC-Rowan	14
NC-Rutherford	1
NC-Sampson	2
NC-Scotland	1
NC-Stanly	3
NC-Stokes	2
NC-Surry	3
NC-Transylvania	1
NC-Union	51
NC-Vance	1
NC-Wake	166
NC-Warren	1
NC-Washington	1
NC-Wayne	2

NC-Wilkes	5
NC-Wilson	4
NC-Yadkin	2

**Grand Total 1012**

# Damages Per 1,000 Transmissions

January  
2025



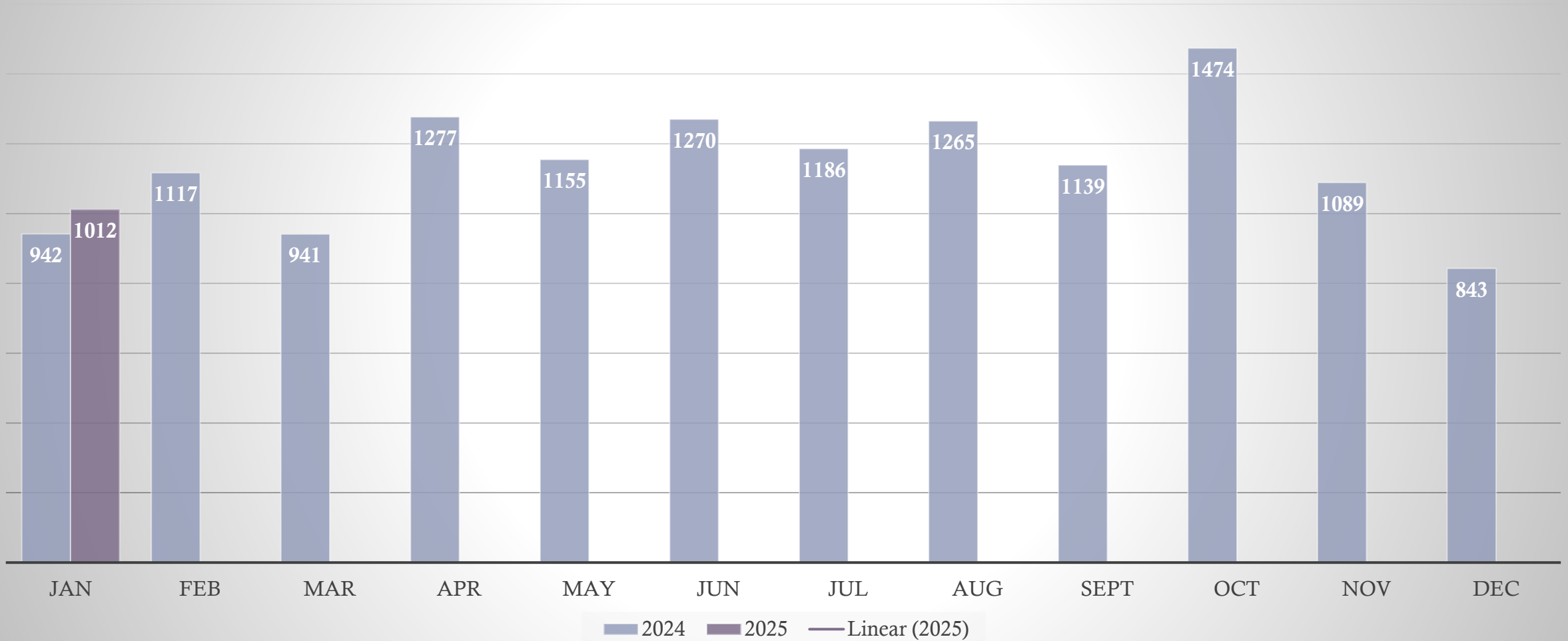
Legend	
Quantile	
White	0.000000
Green	0.000001 - 0.613968
Yellow	0.613969 - 0.925069
Red	0.925070 - 5.347594







## Damages in North Carolina 2025 vs 2024





## EDUCATION TEAM



**Parrish Reddick**  
Piedmont Liaison



**Steven Moore**  
Media Relations  
Specialist



**Ann Rushing**  
Education  
Manager



**Tami Groves**  
Southeast  
Liaison



**Howard  
Corey**  
Eastern Liaison



**Rory Phipps**  
Western Liaison





# THANK YOU!

A copy of this presentation  
is available at  
[www.ncucc.org](http://www.ncucc.org)





