



NC811 MONTHLY UPDATE
JANUARY 2025

BURKE-CALDWELL
UCC



ANNOUNCEMENTS

Annual notices are going out via email to update member information by January 31st, 2025. Please update any information including maps to stay current as possible.



Contact Lesley Brouillard in Member Services at Lesley@nc811.org if you have any questions.





UPCOMING MEETINGS

- **NC State UCC Meeting**
January 14, 2025 at 10am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
 - **NCLRPC Meeting**
January 15, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
 - **NC811 Board Meeting**
January 17, 2025 at 8:30am
Embassy Suites
204 Centreport Drive, Greensboro, NC 27409
-



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





DATA INSIGHTS

Locate Requests

Transmissions

County ticket volume
and distribution

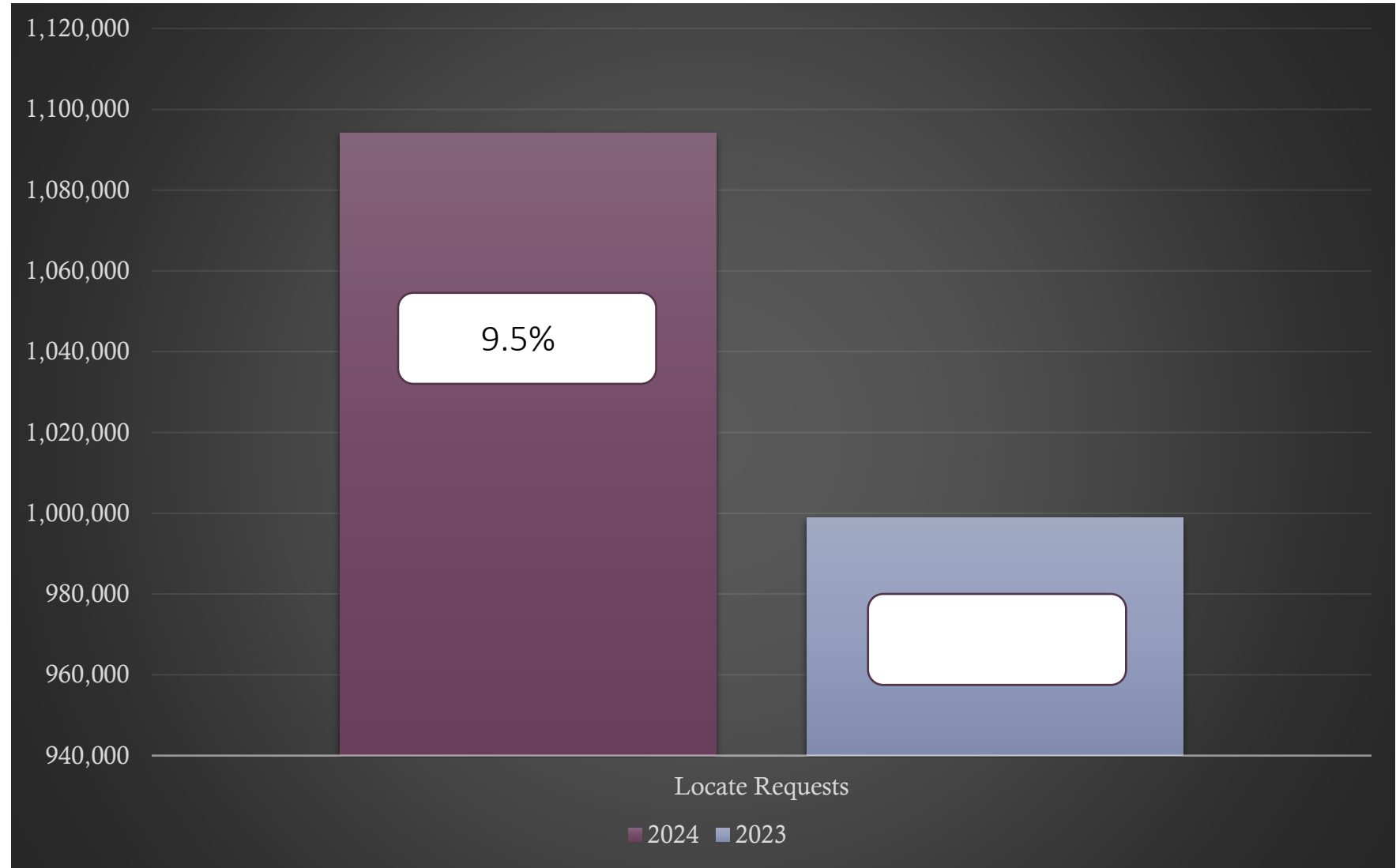




Transmissions for NC – Dec 24 vs 23

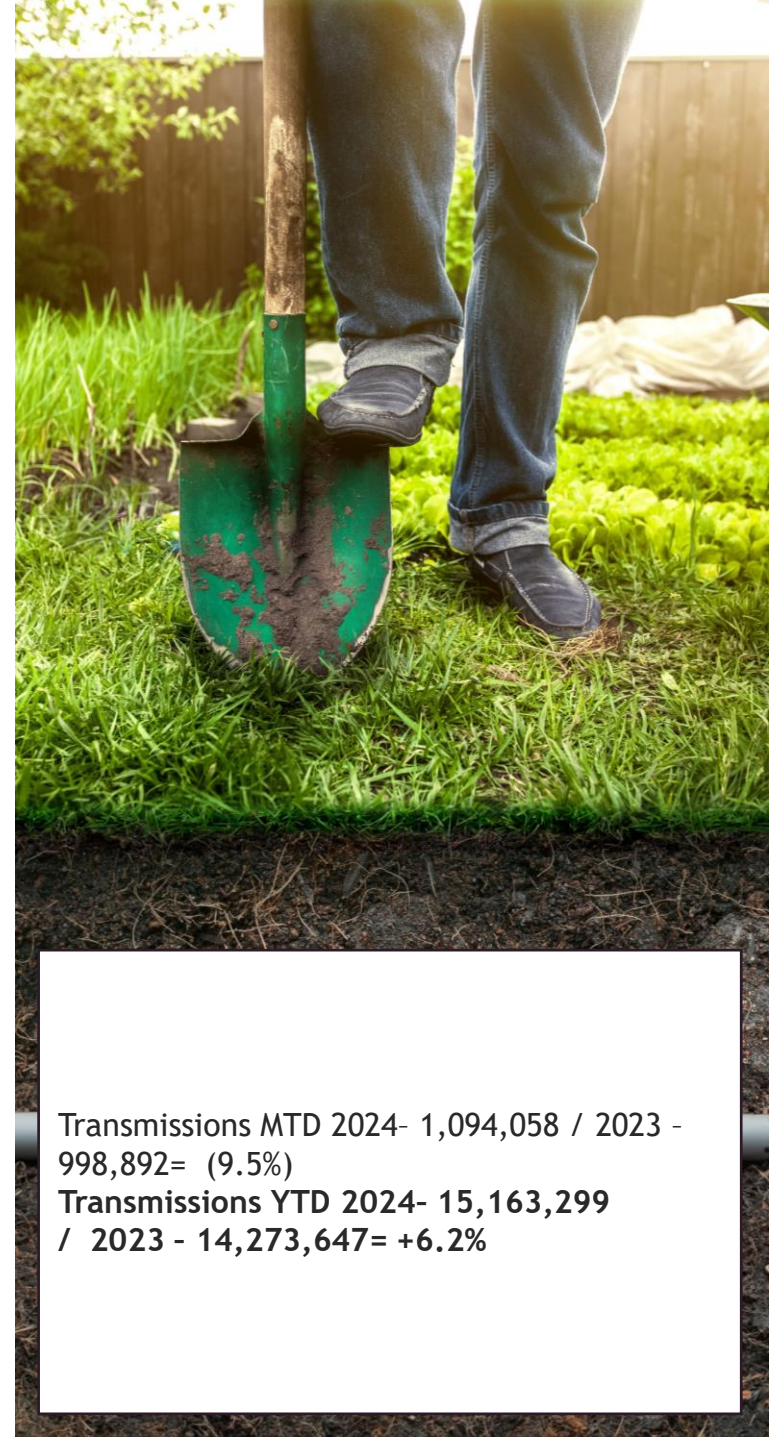
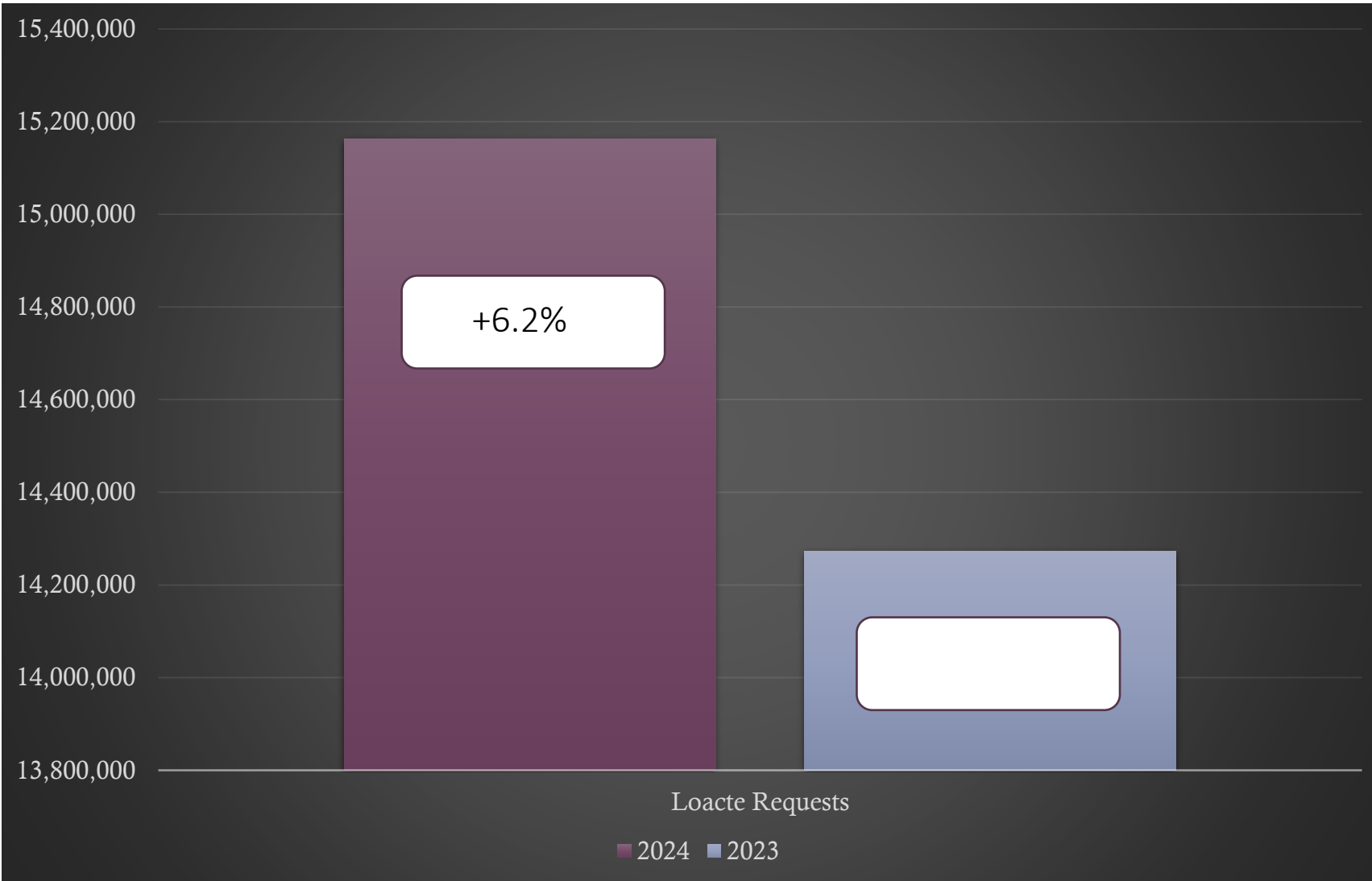


Transmissions MTD 2024- 1,094,058 / 2023 - 998,892= (9.5%)
Transmissions YTD 2024- 15,163,299 / 2023 - 14,273,647= +6.23%





Transmissions for NC - YTD 2024



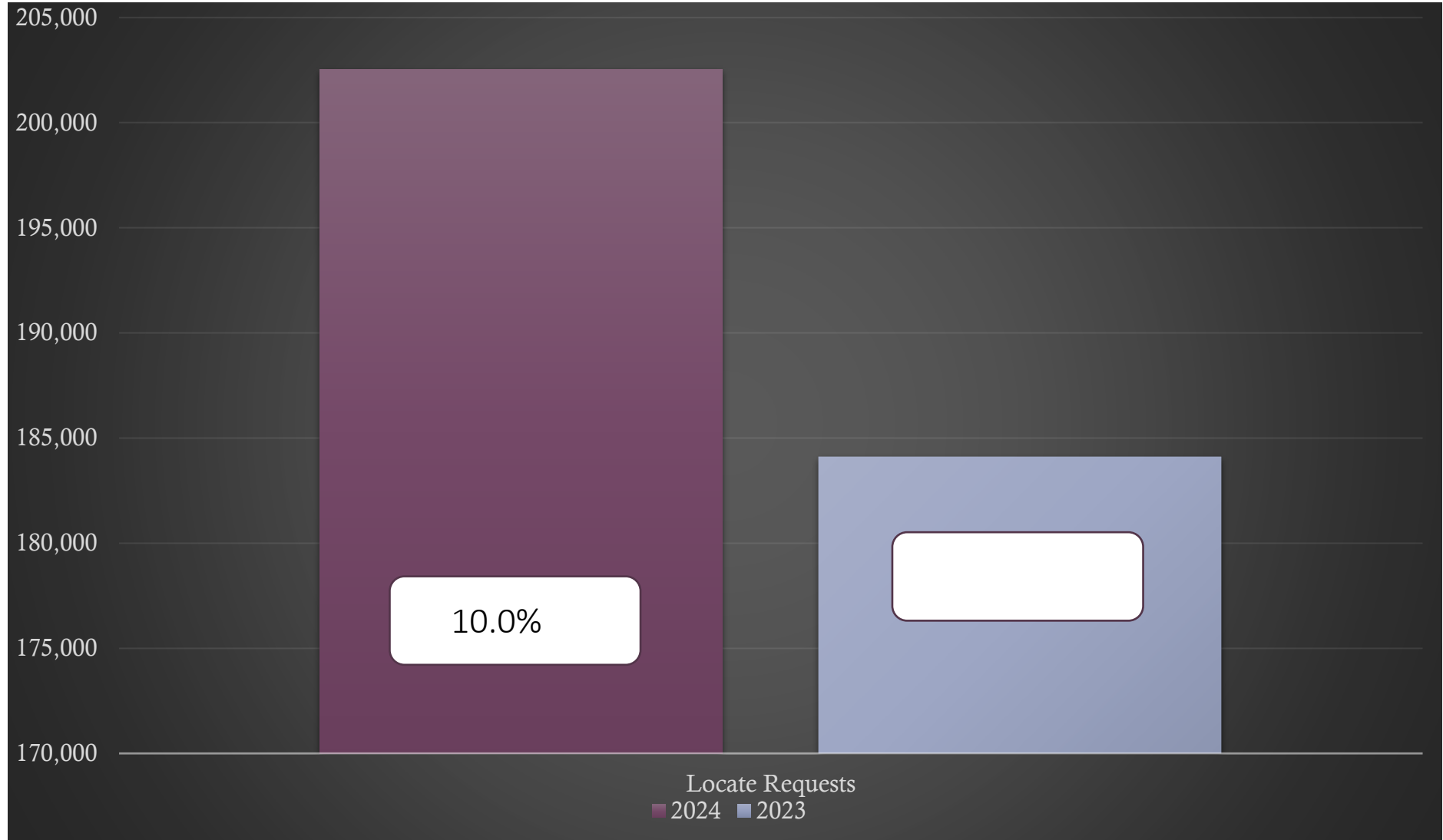
Transmissions MTD 2024- 1,094,058 / 2023 - 998,892= (9.5%)
Transmissions YTD 2024- 15,163,299 / 2023 - 14,273,647= +6.2%



Locate Requests for NC - Dec 24 vs 23

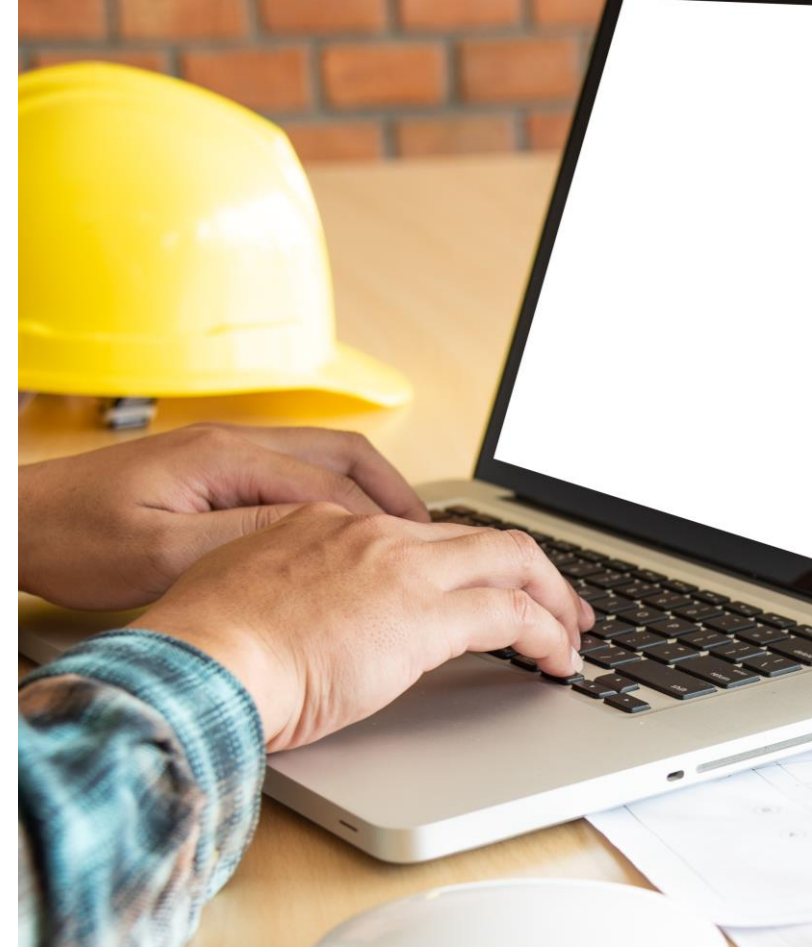
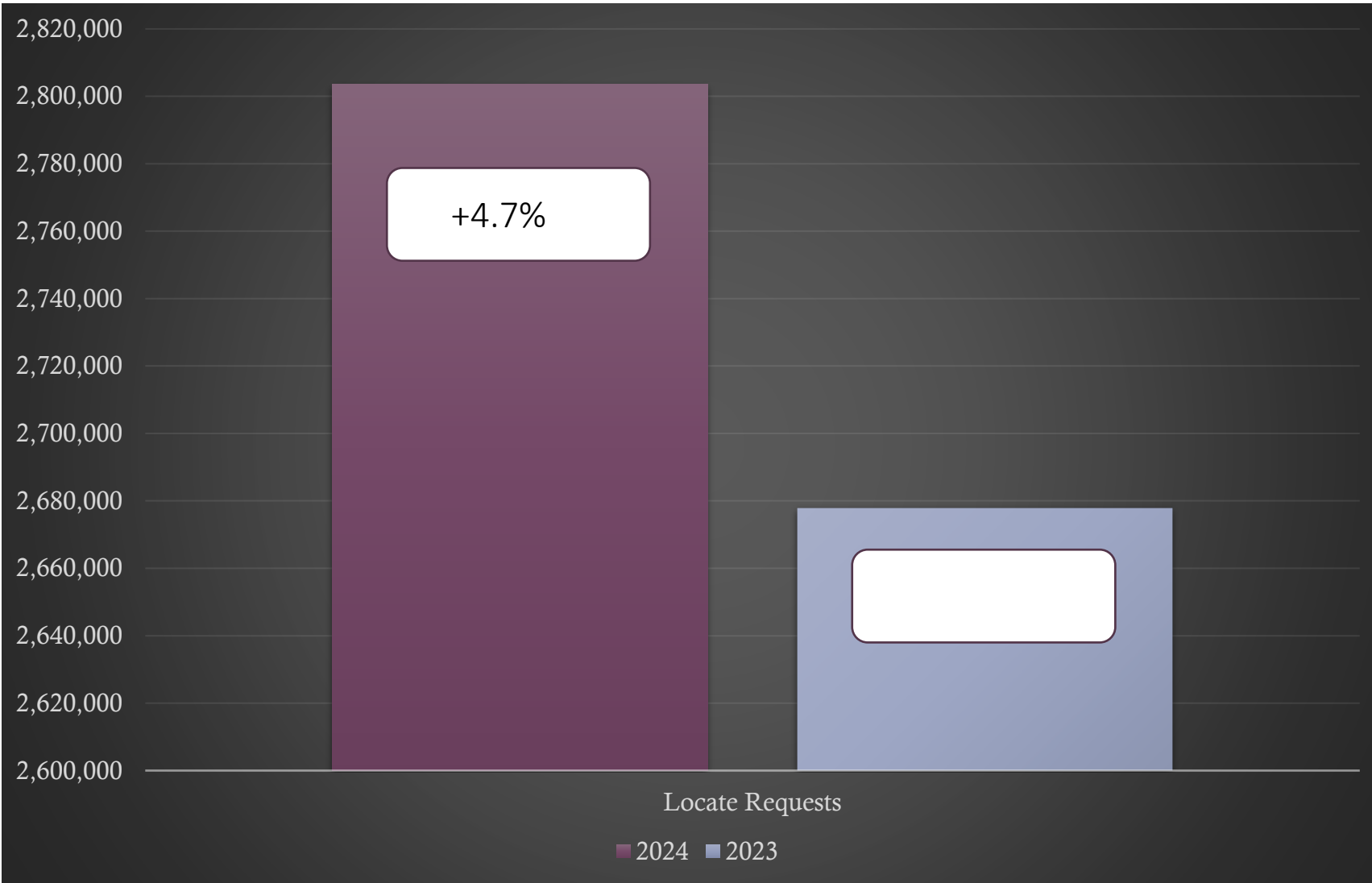
Dec. 2024 - 202,513 / 2023 - 184,086 = (10.0%)
YTD 2024 - 2,803,579 / 2023 - 2,677,733 = +4.7%

Updates for Dec 2024 - (68,367) = 33.8% of volume / Nov 2024 = 30.3% (3.5% Increase from the month before) YTD-885,266 (31.6%)





Locate Requests for NC - YTD



Dec. 2024 - 202,513 / 2023 - 184,086=(10.0%)
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COUNTY TICKET VOLUME

2024 VS 2023

BURKE	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	22	8	617	8	170	825
2024	20	2	791	22	353	1188
+/- Var	-9.1%	-75.0%	28.2%	175.0%	107.6%	44.0%
				Locates per day		63



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

BURKE	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	306	97	8646	212	2169	11430
2024	739	148	11244	313	4702	17146
+/- Var	141.5%	52.6%	30.0%	47.6%	116.8%	50.0%
Locates per day						68



COUNTY TICKET DISTRIBUTION - DECEMBER

BURKE	1188
CONNELLY SPRINGS	171
GLEN ALPINE	39
HICKORY	122
HILDEBRAN	12
ICARD	3
JONAS RIDGE	6
LINVILLE	7
LONG VIEW	5
MORGANTON	565
RHODHISS	5
RUTHERFORD COLLEGE	4
SALEM	4
VALDESE	234



Top 10 Callers for – December -Burke

1	BIGHAM CABLE CONSTRUCTION INC	177
2	LKN UNDERGROUND	120
3	AT&T UTILITY OPERATIONS	69
4	JCE UNDERGROUND LLC	52
5	UTILITIESONE	34
6	CITY OF MORGANTON	33
7	J & M UNDERGROUND	33
8	WILLIAMS ELECTRIC COMPANY	30
9	D & L COMMUNICATION SOLUTION INC	28
10	ANSCO & ASSOCIATES LLC	26



COUNTY TICKET VOLUME

2024 VS 2023

CALDWELL	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	23	5	472	14	82	596
2024	30	1	436	21	117	605
+/- Var	30.4%	-80.0%	-7.6%	50.0%	42.7%	1.5%
				Locates per day		32



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

CALDWELL	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	458	92	7347	257	1678	9832
2024	330	74	7308	253	1905	9870
+/- Var	-27.9%	-19.6%	-0.5%	-1.6%	13.5%	0.4%
Locates per day						39



COUNTY TICKET DISTRIBUTION - DECEMBER

CALDWELL	605
BLOWING ROCK	9
COLLETTSVILLE	19
DUDLEY SHOALS	3
GAMEWELL	7
GRACE CHAPEL	3
GRANITE FALLS	135
HICKORY	15
HUDSON	77
KINGS CREEK	5
LENOIR	312
MORTIMER	3
NORTHLAKES	3
SAW MILLS	5



Top 10 Callers for – December - Caldwell

1	LKN UNDERGROUND	65
2	WILLIAMS ELECTRIC COMPANY	43
3	AT&T UTILITY OPERATIONS	33
4	BLUE RIDGE ENERGY	28
5	CITY OF LENOIR	20
6	DUKE ENERGY	19
7	CALDWELL COUNTY WATER	19
8	MILLER PIPELINE	19
9	BULLINGTON CONSTRUCTION INC	14
10	RCA UNDERGROUND UTILITIES, INC	12

DAMAGES

DIRT Damage Information
Reporting Tool





December Damages

ALAMANCE	7
ALEXANDER	0
ALLEGHANY	0
ANSON	1
ASHE	1
AVERY	1
BEAUFORT	0
BERTIE	1
BLADEN	0
BRUNSWICK	10
BUNCOMBE	8
BURKE	1
CABARRUS	16
CALDWELL	3
CAMDEN	0
CARTERET	9
CASWELL	0
CATAWBA	13
CHATHAM	14
CHEROKEE	1
CHOWAN	0
CLAY	0
CLEVELAND	7
COLUMBUS	4

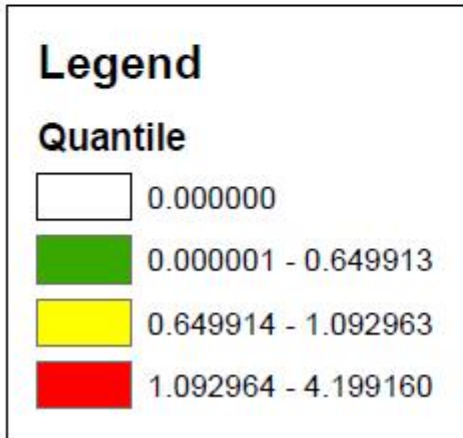
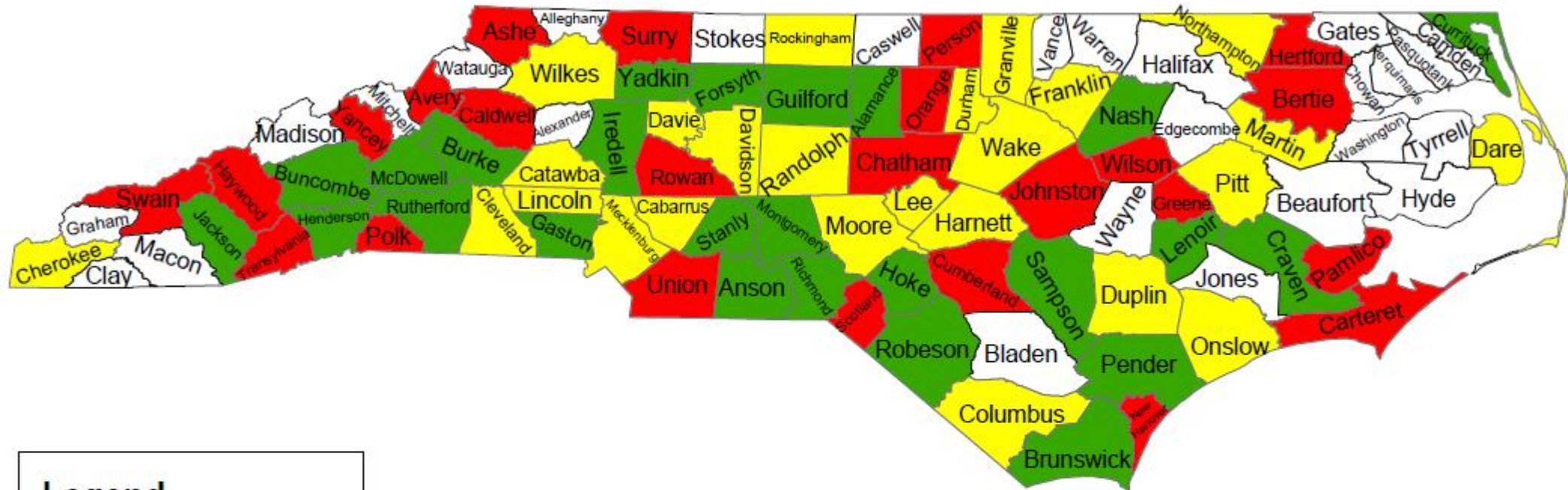
CRAVEN	3
CUMBERLAND	34
CURRITUCK	1
DARE	11
DAVIDSON	8
DAVIE	4
DUPLIN	4
DURHAM	48
EDGECOMBE	0
FORSYTH	19
FRANKLIN	6
GASTON	16
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	2
GUILFORD	22
HALIFAX	0
HARNETT	11
HAYWOOD	3
HENDERSON	3
HERTFORD	2
HOKE	3
HYDE	0
IREDELL	14

JACKSON	1
JOHNSTON	31
JONES	0
LEE	6
LENOIR	3
LINCOLN	7
MACON	0
MADISON	0
MARTIN	1
MCDOWELL	1
MECKLENBURG	121
MITCHELL	0
MONTGOMERY	2
MOORE	18
NASH	3
NEW HANOVER	28
NORTHAMPTON	1
ONSLOW	13
ORANGE	36
PAMLICO	1
PASQUOTANK	0
PENDER	5
PERQUIMANS	0
PERSON	3
PITT	12

POLK	2
RANDOLPH	7
RICHMOND	2
ROBESON	7
ROCKINGHAM	5
ROWAN	15
RUTHERFORD	2
SAMPSON	3
SCOTLAND	2
STANLY	1
STOKES	0
SURRY	6
SWAIN	1
TRANSYLVANIA	7
TYRRELL	0
UNION	50
VANCE	0
WAKE	120
WARREN	0
WASHINGTON	0
WATAUGA	0
WAYNE	0
WILKES	2
WILSON	3
YADKIN	1
YANCEY	1

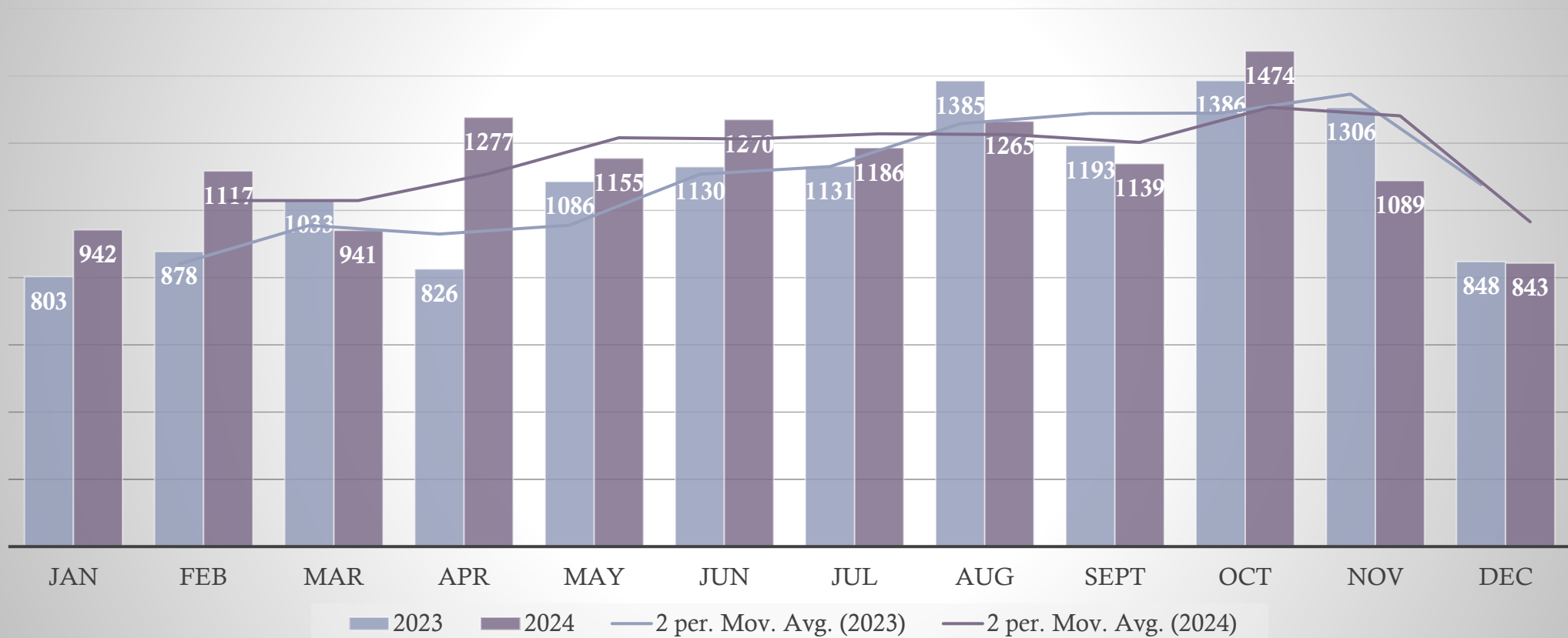
Grand Total 843

Damages Per 1,000 Transmissions





Damages in North Carolina 2024 vs 2023





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



**Howard
Corey**
Eastern Liaison

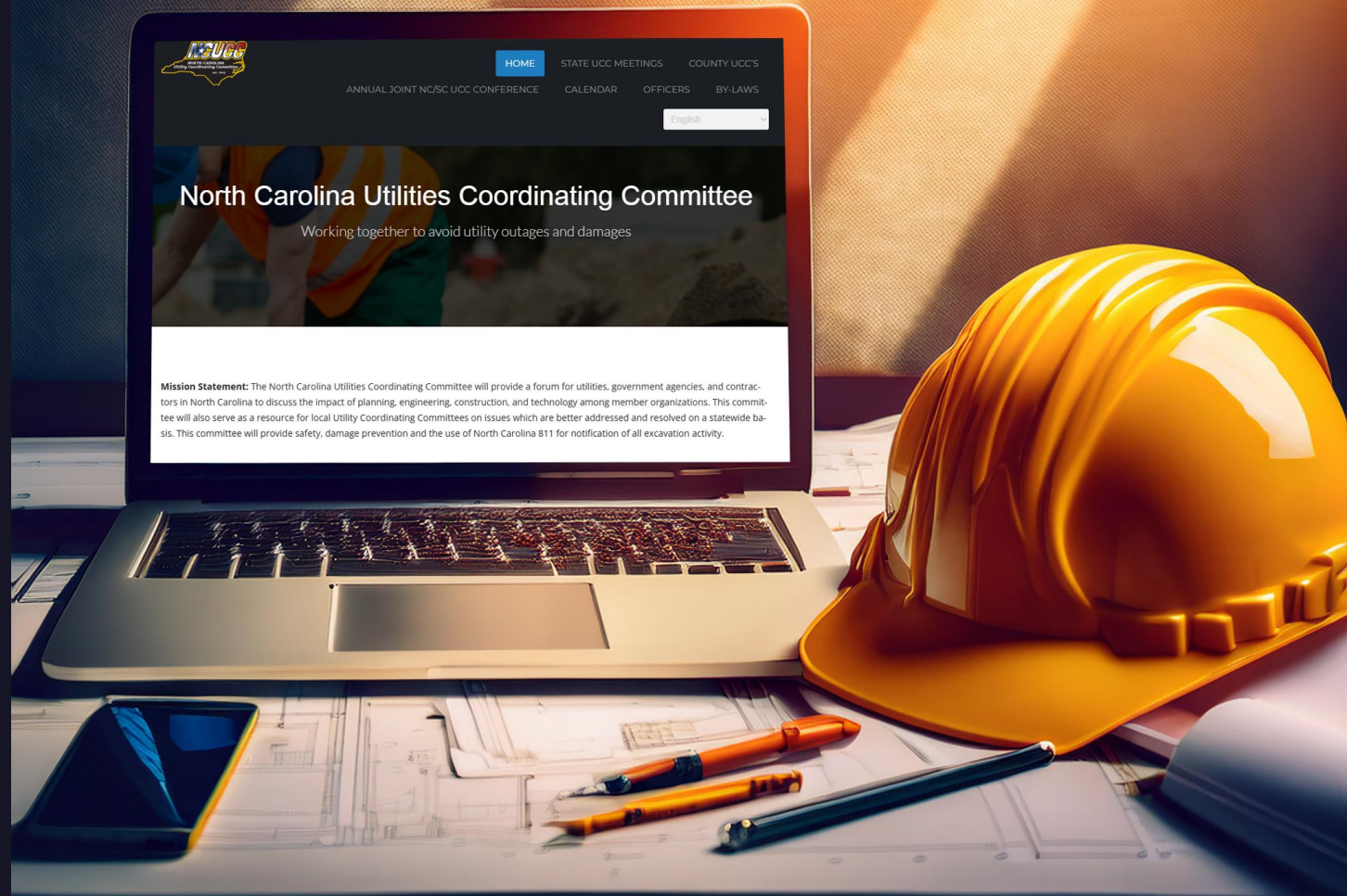


Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org



Burke - Caldwell Counties Attendance Sheet

Date: Jan 25

Number	Name	Present Today	Company	Telephone Number	Email Address
1	Rory Phipps	X	NC 811 UCC Org	336-944-1087	rory@nc811.org
2	Robert Turner	X	Brentwood Water	828-584-4566	turn1148@bellsouth.net
3	Steve Whisenant	—	Brentwood Water	828-584-4566	steveewhisenant@yahoo.com
4	Glenn McCurry	X	Brentwood Water	828-584-4566	glenn.mccurry@gmail.com
5	Bruce Byrd	X	Brentwood Water	828-584-4566	byrdhouse8@att.net
6	Bryan Williams	X	Brentwood Water	828-584-4566	bryan.williams.61967@gmail.com
7	Kevin Clark		Brentwood Water	828-584-4566	kclark@brentwoodwater.com
8	Kendall Powell	X	Brentwood Water	828-584-4566	kpowell@brentwoodwater.com
9	Doug Suttles	X	Suttles Surveying		doug@suttlessurvey.com
10	Ken Suttles	X	Suttles Surveying		ken@suttlessurvey.com
11	John Leger		Town of Rutherford College		publicworks@rutherfordcollegenc.us
12	Will Dennis		Town of Rhodhiss		rfdchief361@yahoo.com
13	David Wortman	X	Town of Rhodhiss		wortmandw@gmail.com
14	Jim Buckner		REMC	828-584-1410 Ext 203	jbuckner@remc.com
15	Rodney Roland	X	REMC		rroland@remc.com
16	Kelsey Cassavaugh		PNG - Duke-Energy	828-569-9.66	kelsey.cassavaugh@duke-engery.com
17	Kyle Kissmann		Utilities Partners (UPA)	584-775-1307	kkissman@utilitypartners.com
18	Karen Burnett		Roddi Long Grading		roddilonggrading@gmail.com