



NC811 MONTHLY UPDATE

MARCH 2025

BURKE-CALDWELL

UCC

A top-down view of a wooden desk. In the upper left, there is a small black pot with green grass-like plants. To its right is a white computer keyboard. In the lower right, there is a white coffee cup with dark coffee, a black spiral notebook, and a black pen.

On April 1, 2025 our business hours will change.

POLICY 201 – 03/01/2025 – HOURS OF OPERATION

North Carolina 811, Inc. will be open for regular hours between ~~7:00 a.m. and 7:00 p.m.~~ 7:00 a.m. and 6:00 p.m. Monday through Friday for the purpose of receiving underground utility locate requests and transmitting them to its appropriate members. During the time outside these hours and Saturdays and on Sundays, only emergency requests, 3 hour notices and damage reports will be taken. Any changes to the aforementioned will be subject to Board of Director approval.



DATA INSIGHTS

Locate Requests

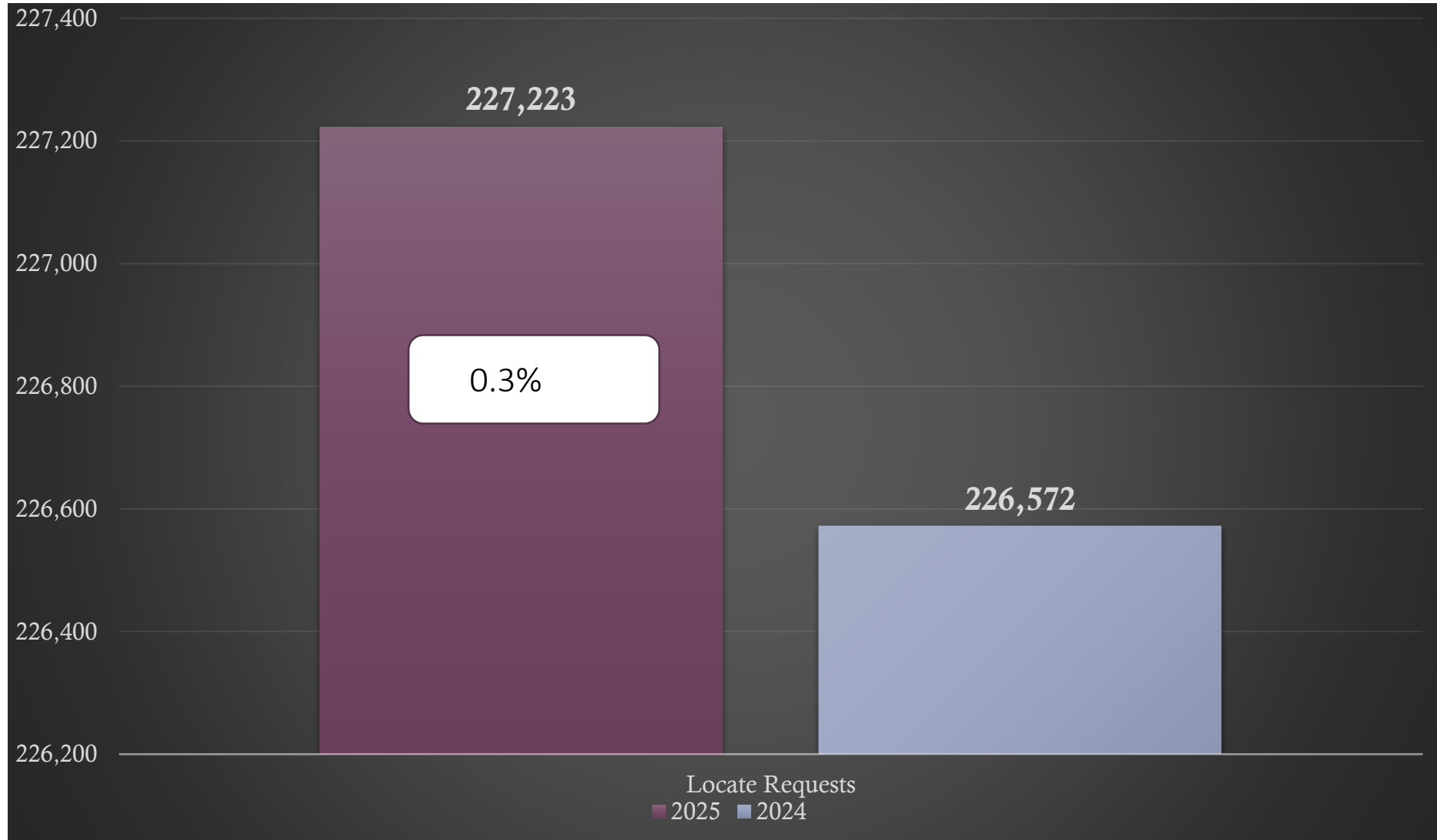
Transmissions

County ticket volume
and distribution





Locate Requests for NC - Feb 25 vs 24

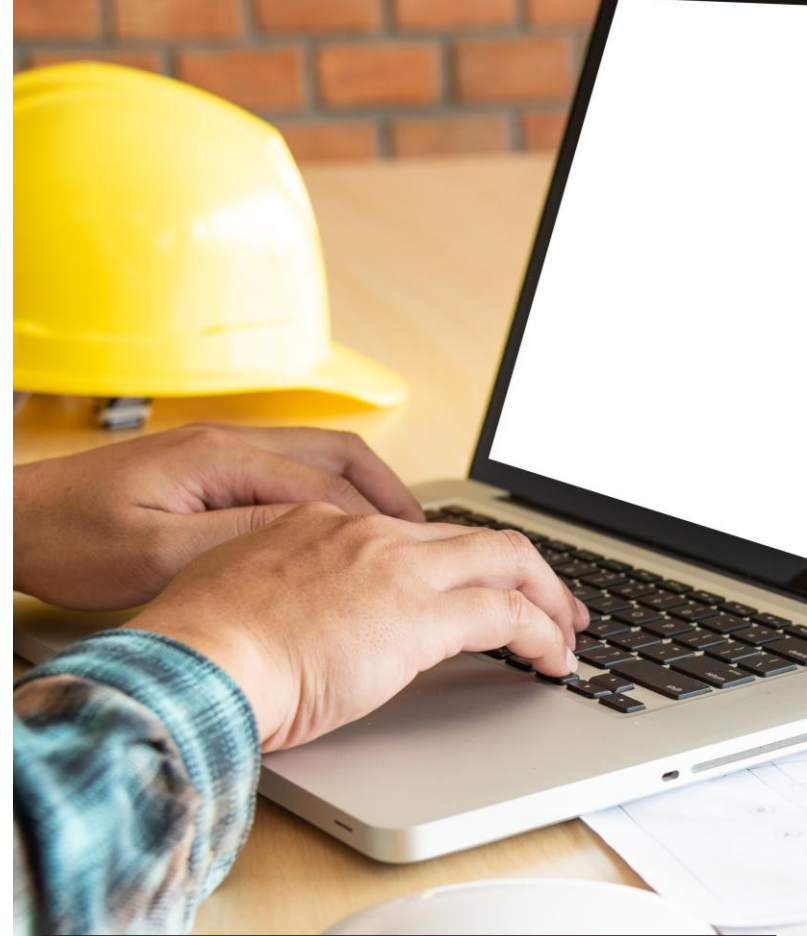
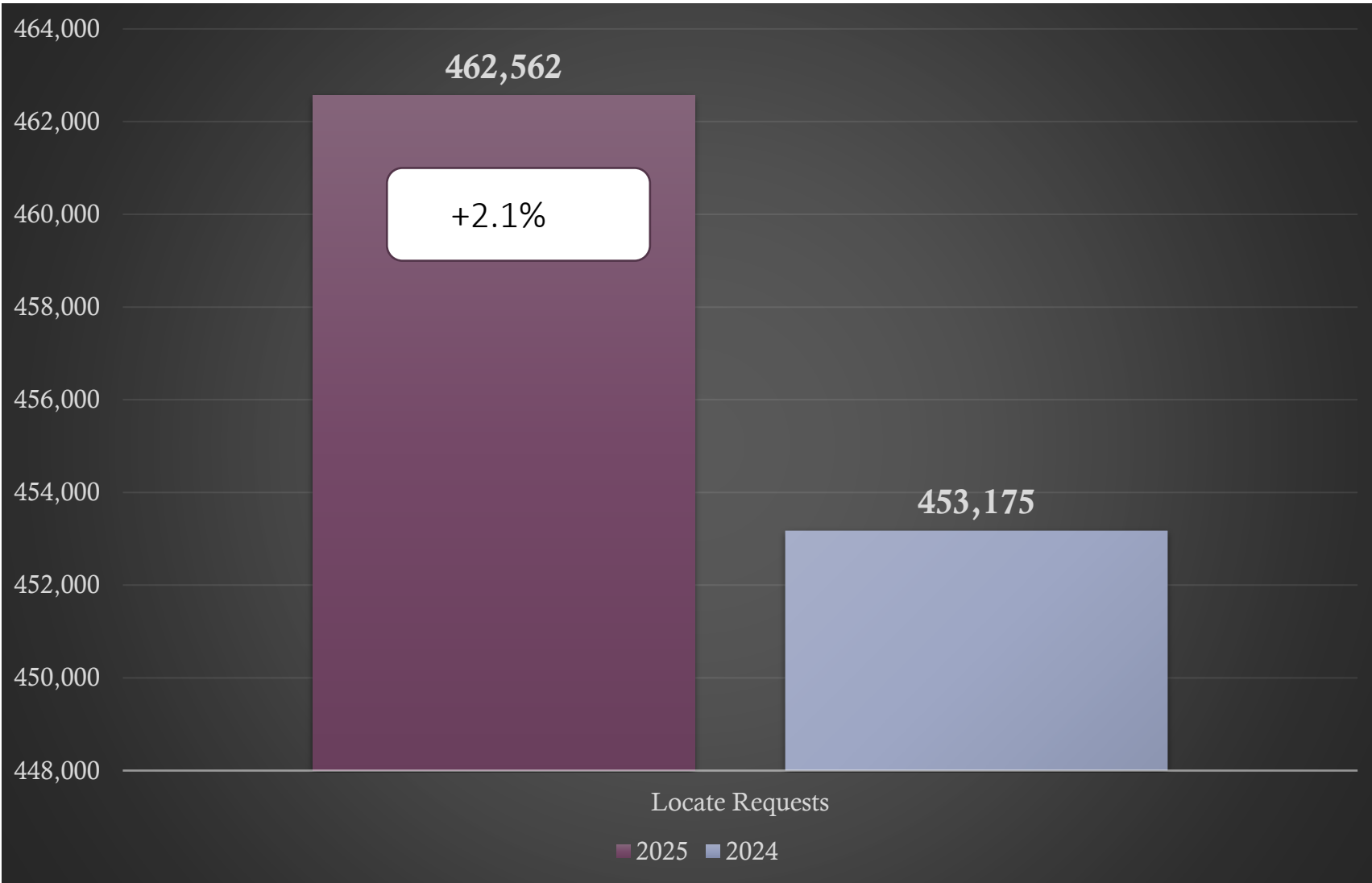


Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

Updates for Feb 2025 - (73,325) = 33.3% of volume / Jan 2025 (75,322) = 32.0% (1.3% Increase from the month before)



Locate Requests for NC - YTD



Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

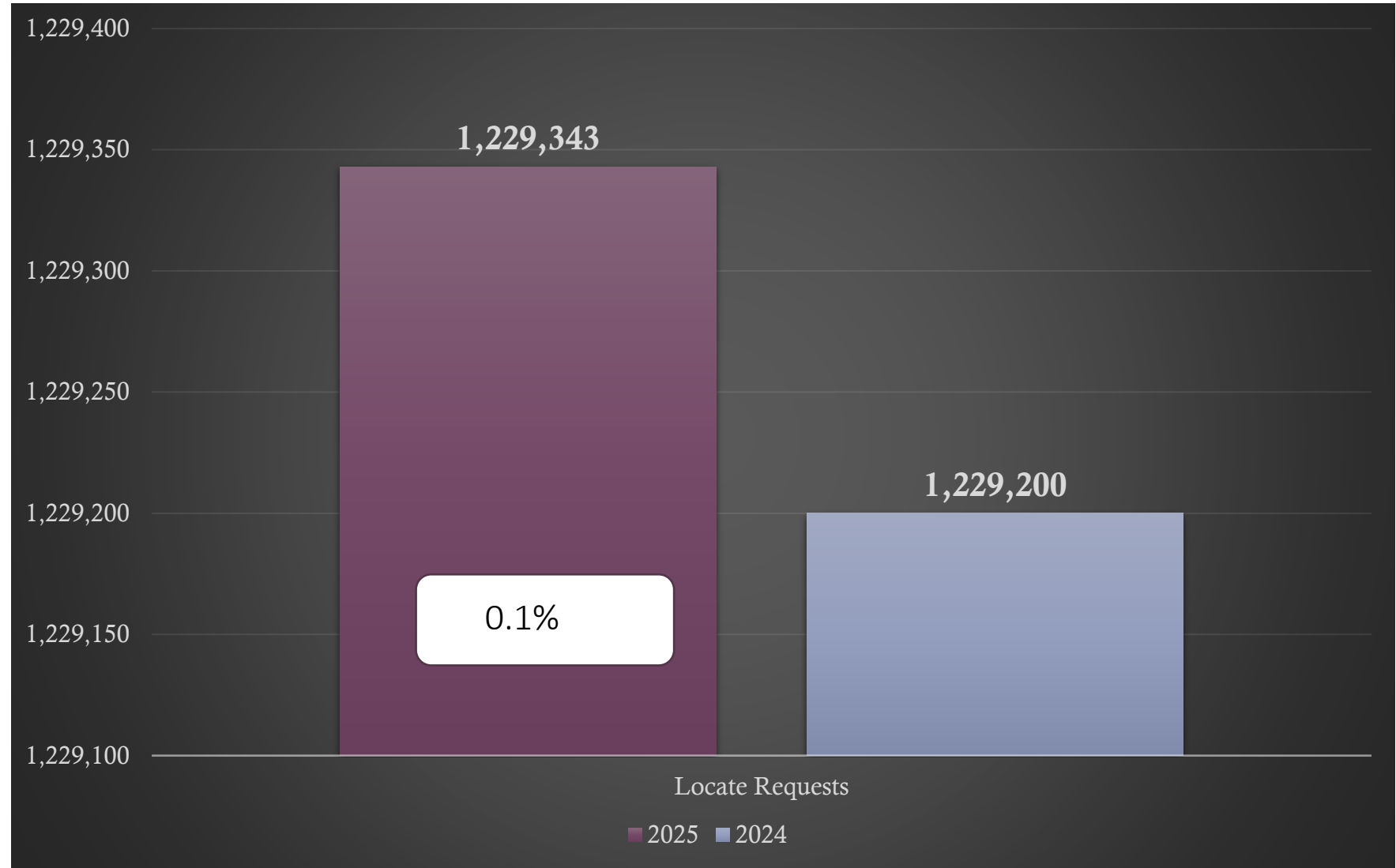


Transmissions for NC – Feb 25 vs 24



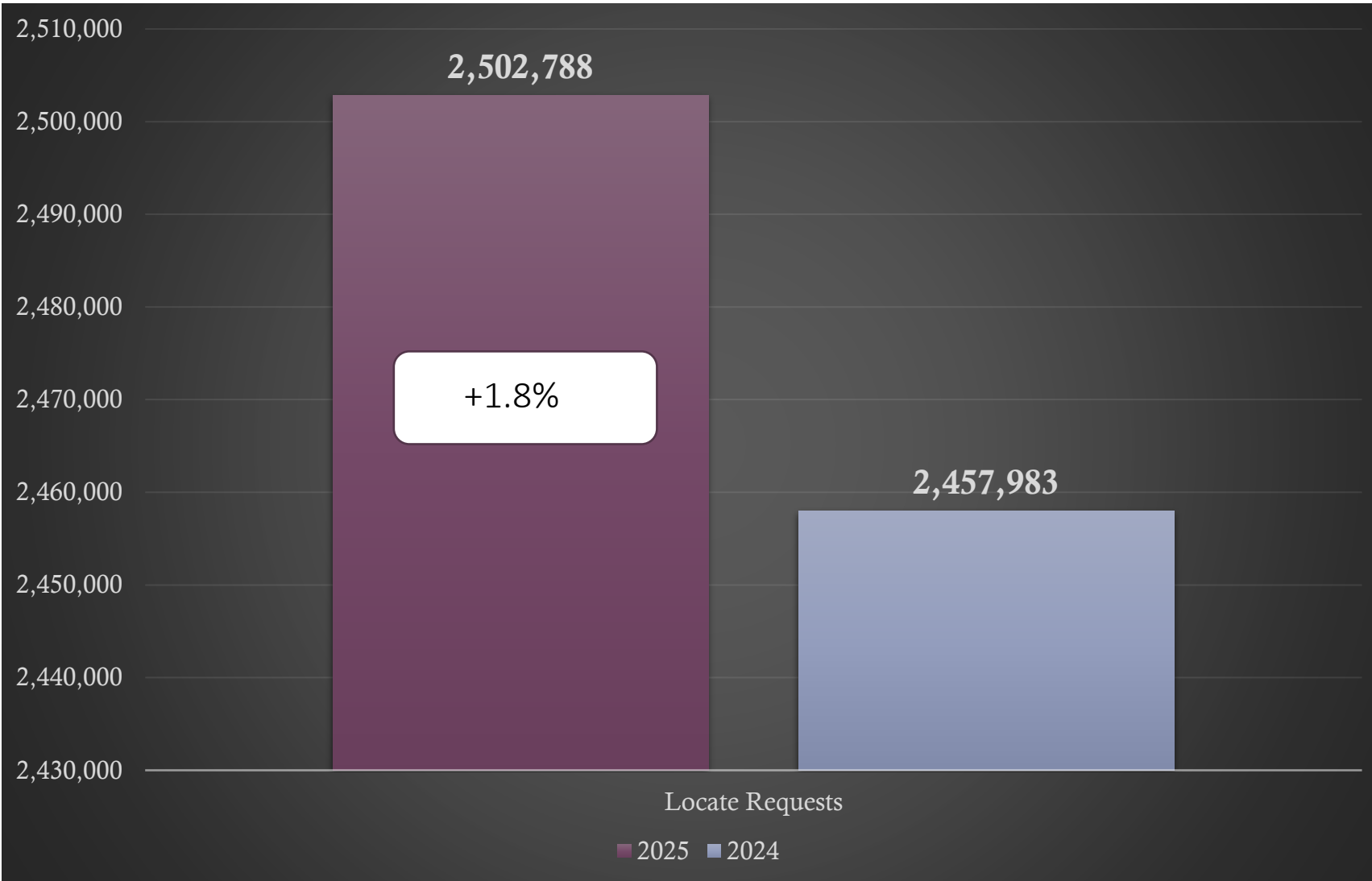
Transmissions MTD 2025- 1,229,343 /
2024 - 1,229,200= (0.1%)

Transmissions YTD 2025- 2,502,788 /
2024 - 2,457,983= (1.8%)





Transmissions for NC - YTD 2025



Transmissions MTD 2025- 1,229,343 /
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Transmissions YTD 2025- 2,502,788 /
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COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	16	11	719	16	203	965
2025	32	9	917	17	494	1469
+/- Var	100.0%	-18.2%	27.5%	6.3%	143.3%	52.2%
				Locates per day		67



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	31	18	1352	37	475	1913
2025	69	22	2027	50	975	3143
+/- Var	122.6%	22.2%	49.9%	35.1%	105.3%	64.3%
			Locates per day			77



COUNTY TICKET DISTRIBUTION - FEBRUARY

BURKE	1469
CONNELLY SPRINGS	164
DREXEL	4
GLEN ALPINE	20
HICKORY	115
HILDEBRAN	20
ICARD	10
JONAS RIDGE	9
LINVILLE	26
MORGANTON	705

RHODHISS	4
SALEM	3
VALDESE	378



Top 10 Callers for FEBRUARY

Burke	Company	Total
1	BIGHAM CABLE CONSTRUCTION INC	216
2	JCE UNDERGROUND LLC	113
3	LKN UNDERGROUND	91
4	KEETER UNDERGROUND	44
5	UTILITIESONE	43
6	WILLIAMS ELECTRIC COMPANY	42
7	PAVON ENTERPRISE	37
8	AT&T UTILITY OPERATIONS	35
9	DUKE ENERGY	34
10	KNIGHT BROADBAND LLC	30



COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	20	9	676	31	154	890
2025	59	8	730	25	262	1084
+/- Var	195.0%	-11.1%	8.0%	-19.4%	70.1%	21.8%
				Locates per day		49



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	32	15	1348	37	275	1707
2025	86	14	1361	53	366	1880
+/- Var	168.8%	-6.7%	1.0%	43.2%	33.1%	10.1%
			Locates per day			46



COUNTY TICKET DISTRIBUTION - FEBRUARY

CALDWELL	1084
BLOWING ROCK	18
CAJAHS MOUNTAIN	3
COLLETTSVILLE	12
DUDLEY SHOALS	3
GAMEWELL	25
GAMEWELL HEIGHTS	10
GRACE CHAPEL	3
GRANITE FALLS	511
HICKORY	25
HUDSON	56

LENOIR	380
OAK HILL	5
PATTERSON	14
RHODHISS	3
SAW MILLS	4



Top 10 Callers for FEBRUARY

Caldwell	Company	Total
1	T & M SOLUTIONS	300
2	BIGHAM CABLE CONSTRUCTION INC	89
3	CALDWELL COUNTY WATER	49
4	LKN UNDERGROUND	49
5	DUKE ENERGY	23
6	KNIGHT BROADBAND LLC	23
7	CITY OF LENOIR	22
8	BLUE RIDGE ENERGY	21
9	MILLER PIPELINE	21
10	WILLIAMS ELECTRIC COMPANY	21

DAMAGES

DIRT Damage Information
Reporting Tool





February Damages

NC-Alamance	17
NC-Alexander	2
NC-Anson	2
NC-Bertie	1
NC-Brunswick	7
NC-Buncombe	17
NC-Burke	1
NC-Cabarrus	22
NC-Caldwell	5
NC-Carteret	8
NC-Caswell	1
NC-Catawba	16
NC-Chatham	15
NC-Cherokee	3
NC-Chowan	1
NC-Clay	3
NC-Cleveland	8
NC-Columbus	6
NC-Craven	12
NC-Cumberland	43
NC-Currituck	2
NC-Dare	7

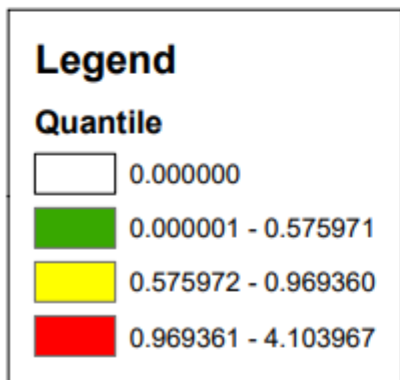
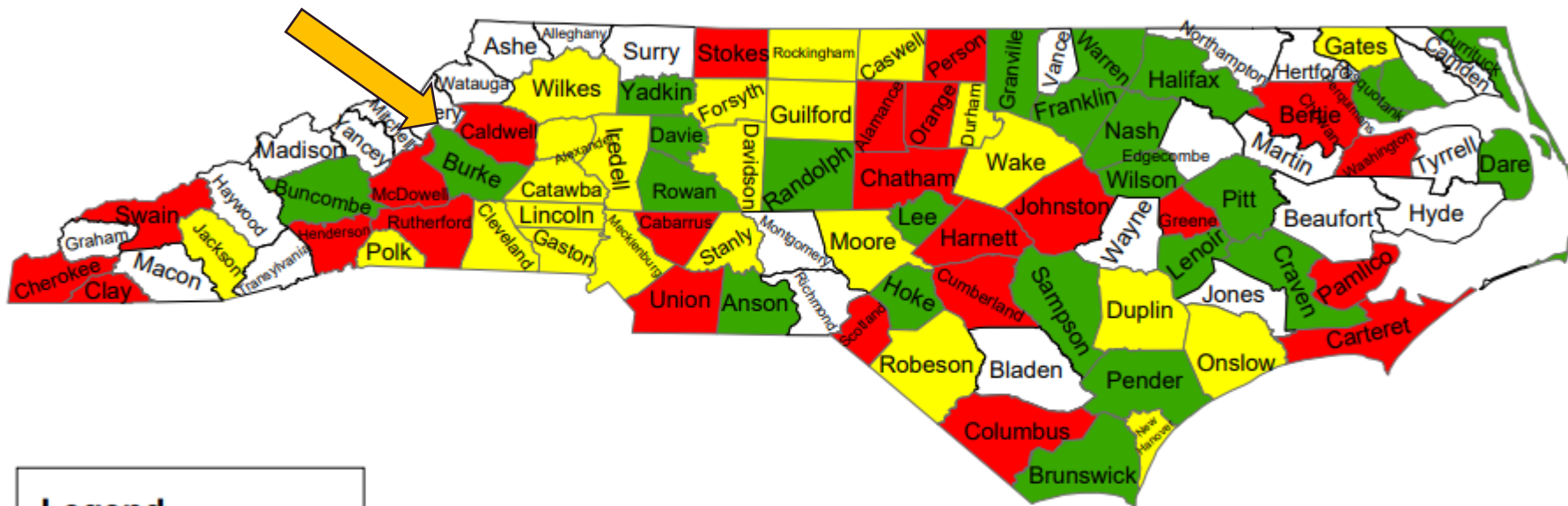
NC-Davidson	9
NC-Davie	3
NC-Duplin	6
NC-Durham	46
NC-Forsyth	21
NC-Franklin	2
NC-Gaston	15
NC-Gates	2
NC-Granville	1
NC-Greene	2
NC-Guilford	24
NC-Halifax	1
NC-Harnett	23
NC-Henderson	16
NC-Hoke	2
NC-Iredell	26
NC-Jackson	3
NC-Johnston	41
NC-Lee	5
NC-Lenoir	1
NC-Lincoln	5
NC-McDowell	5
NC-Mecklenburg	138
NC-Moore	15
NC-Nash	3

NC-New Hanover	23
NC-Onslow	12
NC-Orange	23
NC-Pamlico	1
NC-Pender	2
NC-Perquimans	1
NC-Person	4
NC-Pitt	8
NC-Polk	1
NC-Randolph	5
NC-Robeson	9
NC-Rockingham	4
NC-Rowan	7
NC-Rutherford	5
NC-Sampson	1
NC-Scotland	3
NC-Stanly	3
NC-Stokes	3
NC-Swain	1
NC-Union	49
NC-Wake	139
NC-Warren	1
NC-Washington	1
NC-Wilkes	2
NC-Wilson	2
NC-Yadkin	1

Grand Total 925

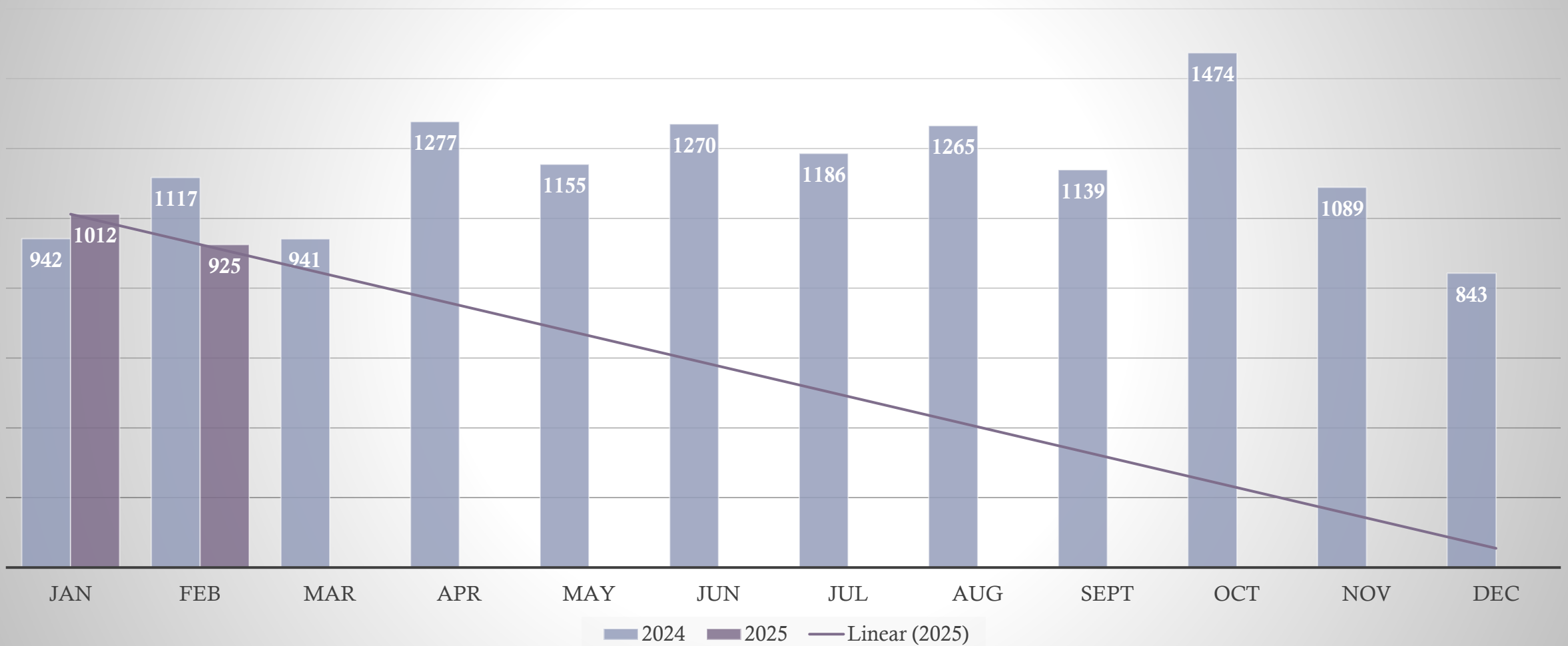
Damages Per 1,000 Transmissions

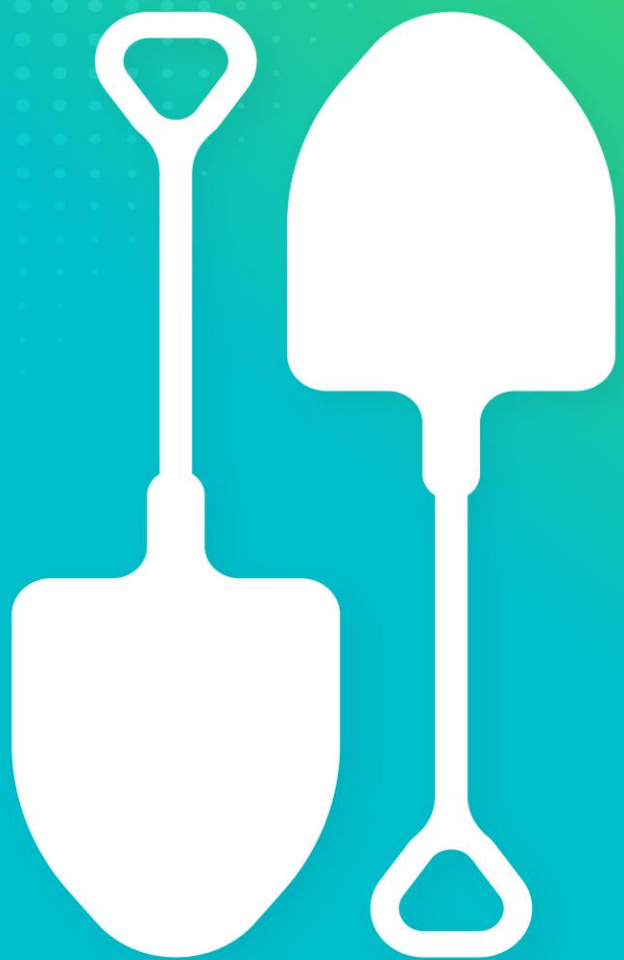
February
2025





Damages in North Carolina 2025 vs 2024





NATIONAL

SAFE DIGGING MONTH

APRIL

nc811.org/national-safe-digging-month



NC 811.ORG



nc811.org/dare-to-dig

\$300 DARE TO DIG CONTEST

[April is National Safe Digging Month](#) and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

Contest runs from now until April 30th

2025 BANNER

120 banners will be available for free. First come, first serve.

Dig Safe, Contact
EVERY DIG.
EVERY TIME.

811®

nc811.org

Scan this QR code once you have displayed your banner

2025 TAILGATE WRAPS

26 wraps will be available for free.

Apply today!



nc811.org/nc811-tailgate-wraps

Transform your tanks with the 811 Logo!

Is it time for your above-ground or elevated storage tanks to be repainted? With our 811 Water Tank Grant Program, you can receive up to \$10,000 to have the 811 logo beautifully painted on your tanks!



nc811.org/water-tank-grant



811 Water Tank Grant Program!

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



neucc.org/joint-nc-sc-uccc



UPCOMING MEETINGS

- **NC State UCC**
March 11, 2025 at 10am
Enbridge, 4211 Global St., Raleigh NC
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NCLRPC**
March 19, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



**Howard
Corey**
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



. Minutes –Burke / Caldwell Counties - NC 811 Meeting

March 11, 2025

Members Present:

Robert Turner – Brentwood Water
Kendell Powell – Brentwood Water
Bruce Byrd – Brentwood Water
Glenn McCurry – Brentwood Water
Bryan Williams – Brentwood Water

Ray Stamey – REMC
Jim Buckner – REWC
Will Dennis – Town of Rhodhiss
David Wortman – Town of Rhodhiss
Ken Suttles - Suttles Surveying Co.

The Burke / Caldwell Counties NC 811UCC monthly meeting was held on March 11, 2025, 12:00 noon at the Timberwood Restaurant in Morganton, NC. David Wortman, President, called the meeting to order Robert Turner offered the prayer of blessings for the meeting and meal.

Rory Phipps was away at a meeting for NC811 Organization. Highlights of Rory's presentation were given by Robert Turner. A file copy of the presentation is attached to the email along with these minutes.

A total of **10** members attended today's meeting.

A roundtable discussion period was held. The meeting was adjourned at 1:00 PM.

The next meeting for the Burke – Caldwell Counties NC 811 will be held on April 8, 2025, at 12:00 noon at the Timberwood Restaurant in Morganton.



Robert H. Turner

Burke - Caldwell Counties Attendance Sheet

Date: MARCH 2025

Number	Name	Present Today	Company	Telephone Number	Email Address
1	Rory Phipps		NC 811 UCC Org	336-944-1087	rory@nc811.org
2	Robert Turner	X	Brentwood Water	828-584-4566	turn1148@bellsouth.net
3	Steve Whisenant		Brentwood Water	828-584-4566	steveewhisenant@yahoo.com
4	Glenn McCurry	✓	Brentwood Water	828-584-4566	glenn.mccurry@gmail.com
5	Bruce Byrd	X	Brentwood Water	828-584-4566	byrdhouse8@att.net
6	Bryan Williams	✓	Brentwood Water	828-584-4566	bryan.williams.61967@gmail.com
7	Kendall Powell	X	Brentwood Water	828-584-4566	kpowell@brentwoodwater.com
8	Doug Suttles		Suttles Surveying		doug@suttlessurvey.com
9	Ken Suttles	✓	Suttles Surveying		ken@suttlessurvey.com
10	John Leger		Town of Rutherford College		publicworks@rutherfordcollegenc.us
11	Will Dennis	✓	Town of Rhodhiss	828-312-0082	rfdchief361@yahoo.com
12	David Wortman	✓	Town of Rhodhiss		wortmandw@gmail.com
13	Jim Buckner	X	REMC	828-584-1410 Ext 203	jbuckner@remc.com
14	Ray Stamey	X	REMC		Y Stamey rroland@remc.com
15	Kelsey Cassavaugh		PNG - Duke-Energy	828-569-9.66	kelsey.cassavaugh@duke-engery.com
16	Kyle Kissmann		Utilities Partners (UPA)	584-775-1307	kkissman@utilitypartners.com
17	Karen Burnett		Roddi Long Grading		roddilonggrading@gmail.com
18	Mike Sheffield		PRG Consulting	828-778-8027	msheffield@prgconsulting.net