



NC811 MONTHLY UPDATE

CUMBERLAND COUNTY

MARCH 2025



DATA INSIGHTS

Locate Requests

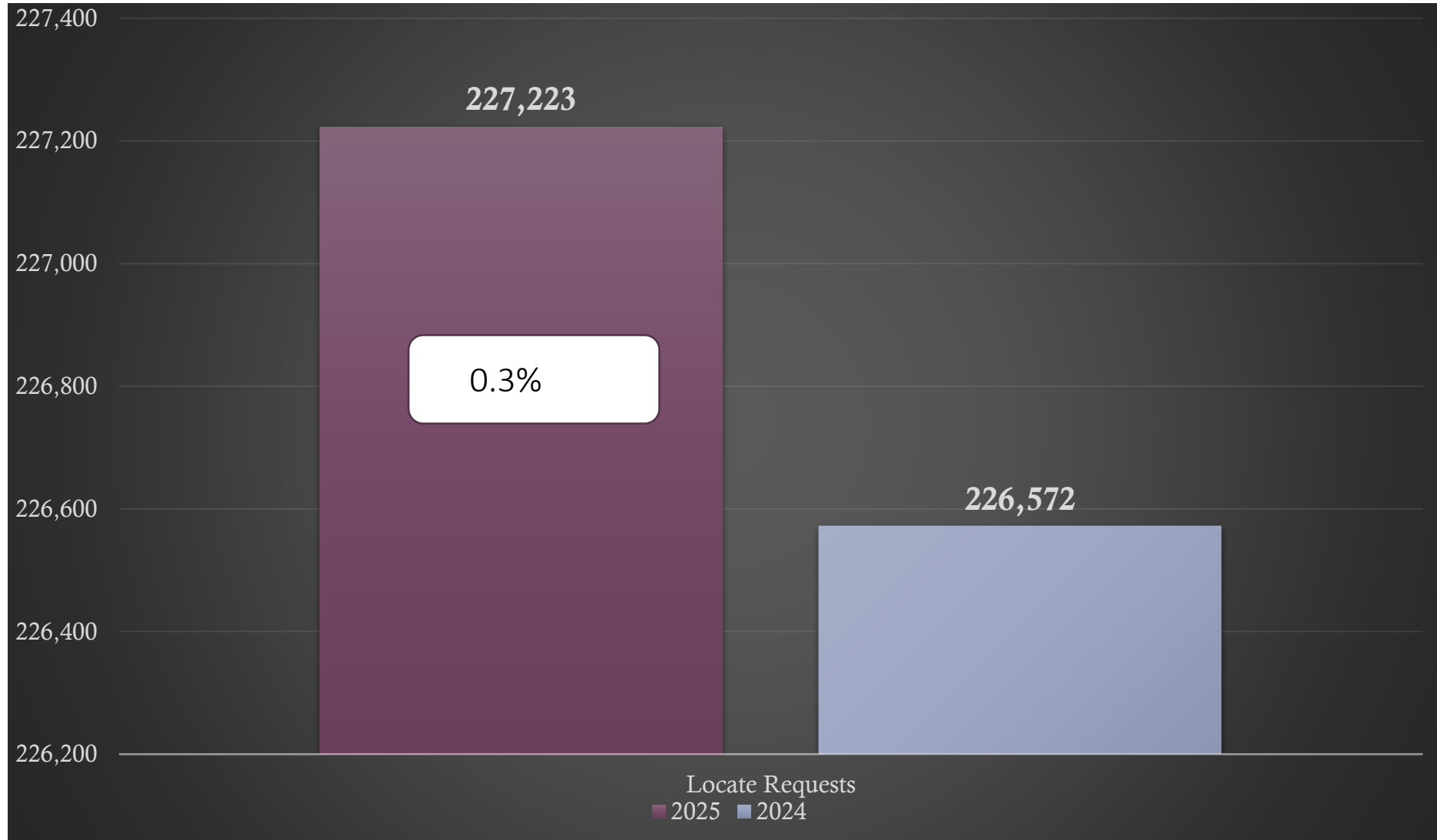
Transmissions

County ticket volume
and distribution





Locate Requests for NC - Feb 25 vs 24

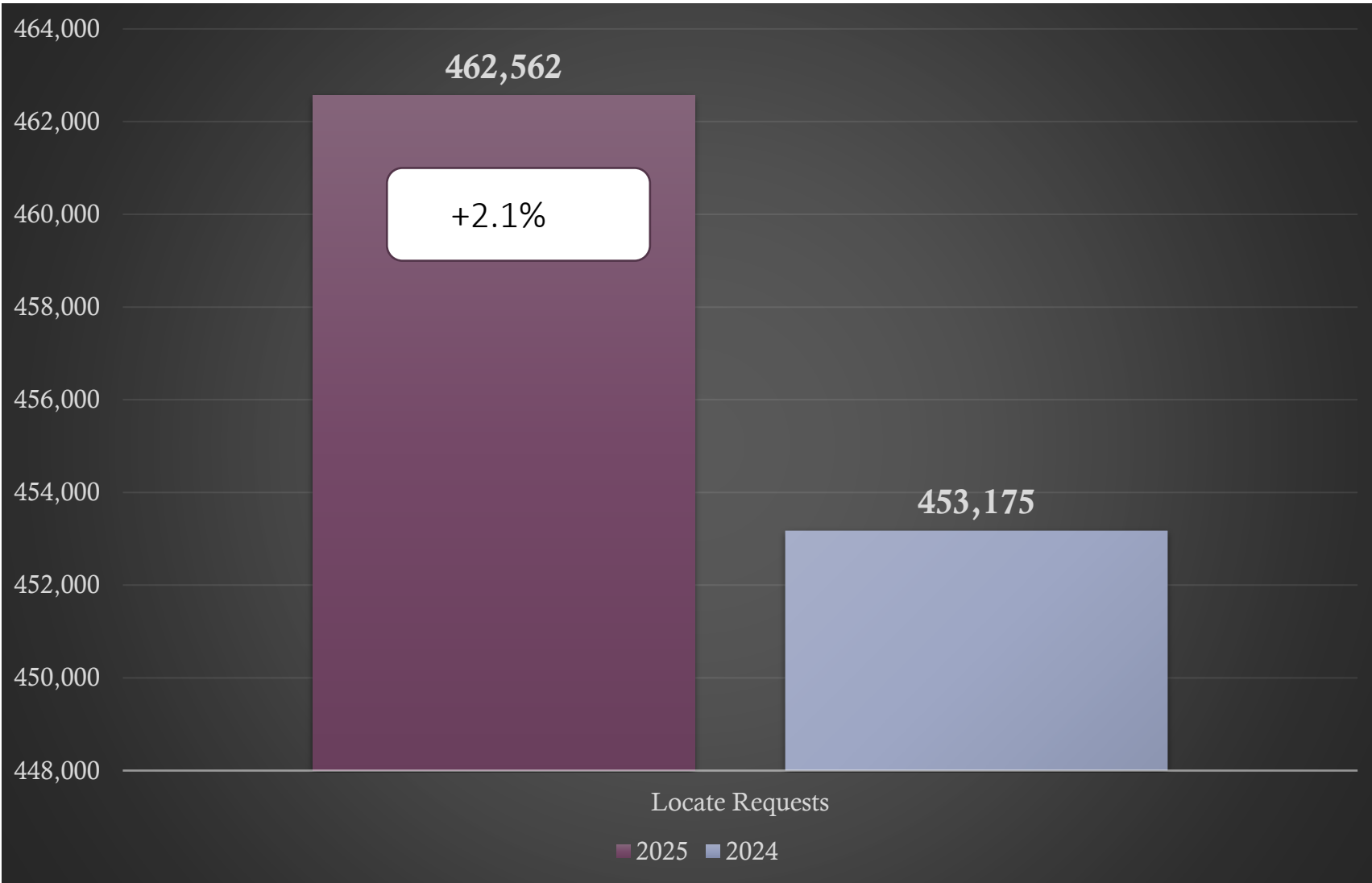


Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)

Updates for Feb 2025 - (73,325) = 33.3% of volume / Jan 2025 (75,322) = 32.0% (1.3% Increase from the month before)



Locate Requests for NC - YTD



YTD 2025 - 462,562 / 2024 - 453,175 = +2.1%

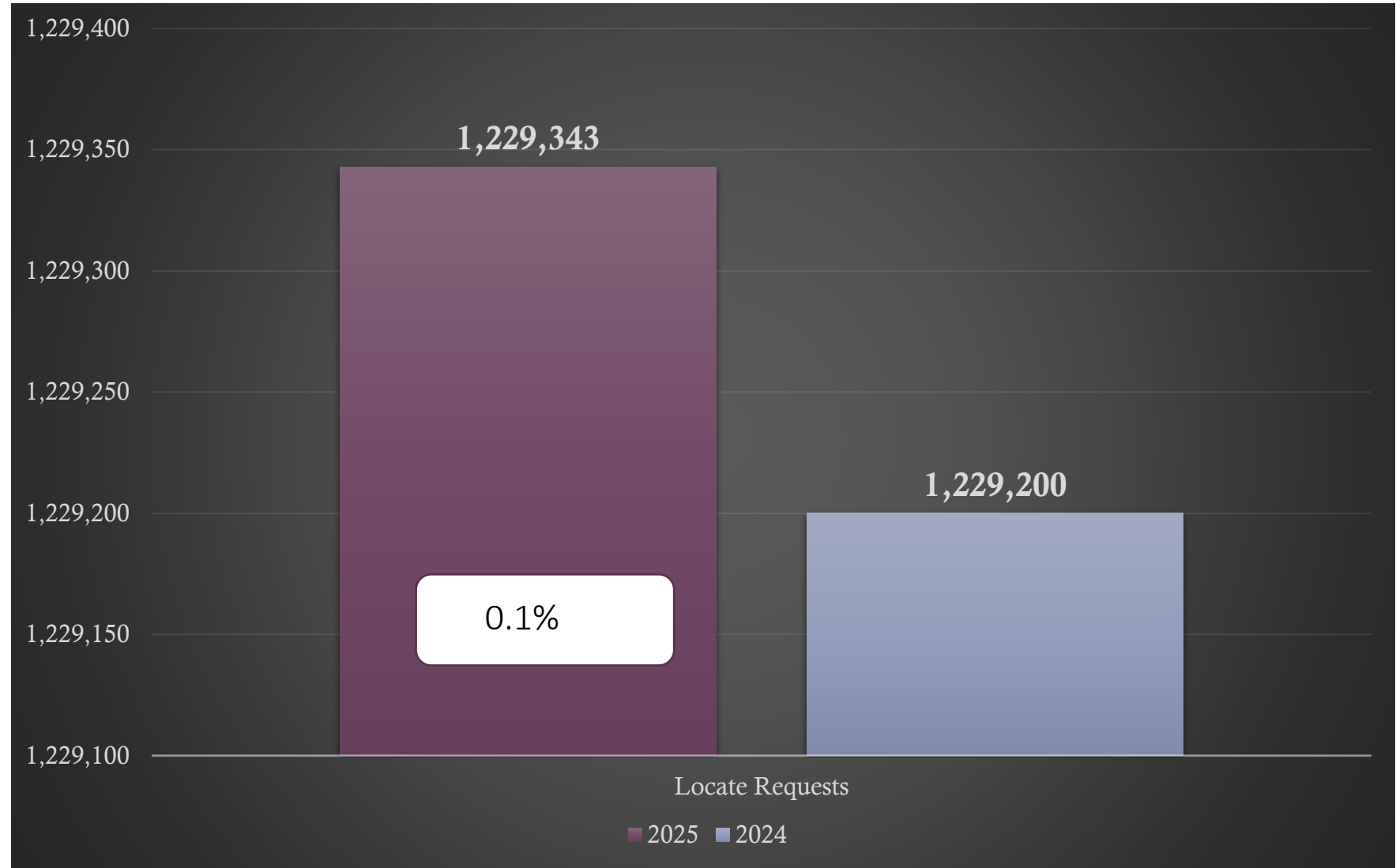


Transmissions for NC – Feb 25 vs 24



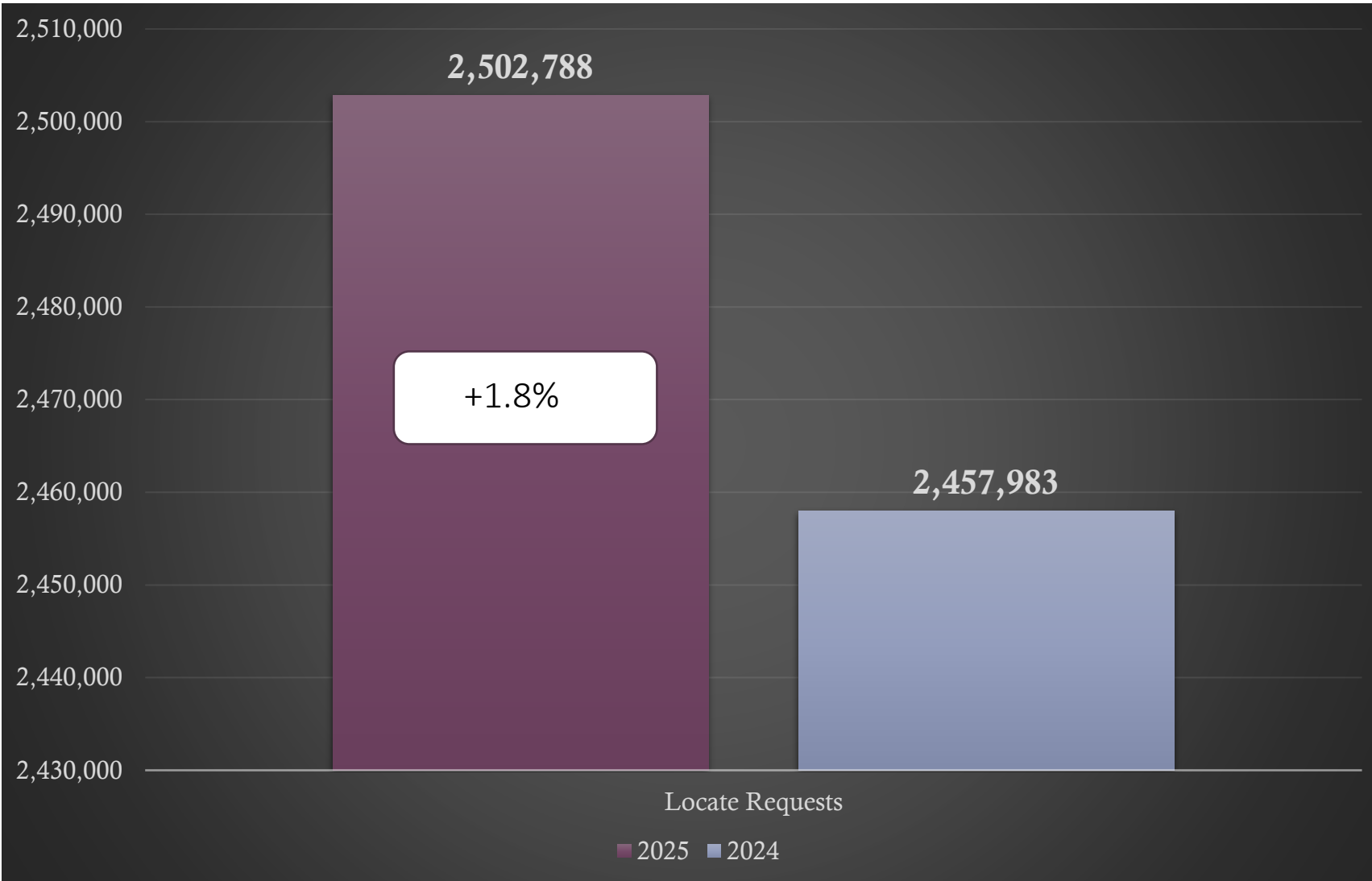
Transmissions MTD 2025- 1,229,343 /
2024 - 1,229,200= (0.1%)

Transmissions YTD 2025- 2,502,788 /
2024 - 2,457,983= (1.8%)





Transmissions for NC - YTD 2025



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COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

Cumberland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	165	54	3951	118	1525	5813
2025	536	46	3275	95	1457	5409
+/- Var	224.8%	-14.8%	-17.1%	-19.5%	-4.5%	-6.9%
		Avg Locates per Day				246



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Cumberland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	298	87	7533	170	3099	11187
2025	1200	86	6929	178	2769	11162
+/- Var	302.7%	-1.1%	-8.0%	4.7%	-10.6%	-0.2%
		Avg Locates per Day				272



COUNTY TICKET DISTRIBUTION - FEBRUARY

County/Place	02 Feb
CUMBERLAND	5409
BEARD	1
BEAVER CREEK	2
BETHANY CROSSROADS	5
CEDAR CREEK	18
CUMBERLAND	6
EASTOVER	83
FALCON	11
FAYETTEVILLE	4070
FORT BRAGG	19
FORT LIBERTY	149
GODWIN	31
GRAYS CREEK	40

HAYMOUNT	4
HOPE MILLS	576
LINDEN	71
SLOCOMB	1
SPRING LAKE	192
STEDMAN	51
VANDER	49
WADE	30



Top 15 Callers for FEBRUARY

Rank	Name	Totals
1	FUTURE COMMUNICATIONS	463
2	W G UNDERGROUND LLC	397
3	CINTERRA	269
4	CANOS SERVICES	232
5	DEN UNDERGROUND	199
6	R G COMMUNICATIONS INC	185
7	A & L CABLE SERVICES INC	175
8	CANOS SERVICES LLC	154
9	DPW	145
10	FAYETTEVILLE PWC	144
11	IBAK UG	133
12	CAPE FEAR UTILITIES LLC	112
13	SOUTHEAST CONNECTIONS LLC	107
14	BRANCH CIVIL	100
15	T A LOVING COMPANY	85

DAMAGES

DIRT Damage Information
Reporting Tool





February Damages

NC-Alamance	17
NC-Alexander	2
NC-Anson	2
NC-Bertie	1
NC-Brunswick	7
NC-Buncombe	17
NC-Burke	1
NC-Cabarrus	22
NC-Caldwell	5
NC-Carteret	8
NC-Caswell	1
NC-Catawba	16
NC-Chatham	15
NC-Cherokee	3
NC-Chowan	1
NC-Clay	3
NC-Cleveland	8
NC-Columbus	6
NC-Craven	12
NC-Cumberland	43
NC-Currituck	2
NC-Dare	7



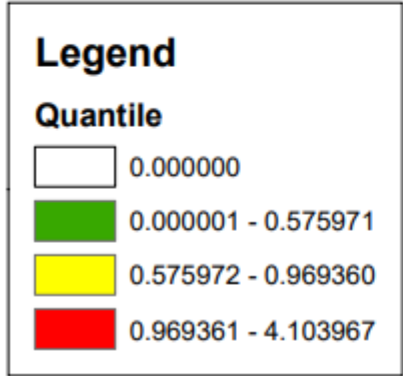
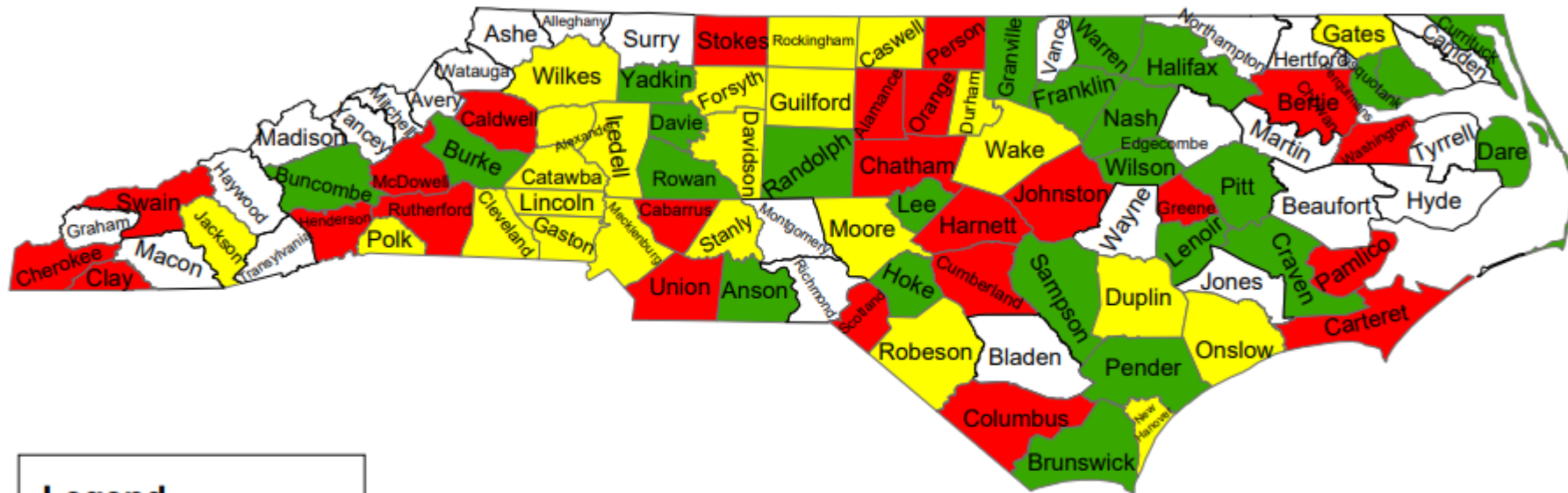
NC-Davidson	9
NC-Davie	3
NC-Duplin	6
NC-Durham	46
NC-Forsyth	21
NC-Franklin	2
NC-Gaston	15
NC-Gates	2
NC-Granville	1
NC-Greene	2
NC-Guilford	24
NC-Halifax	1
NC-Harnett	23
NC-Henderson	16
NC-Hoke	2
NC-Iredell	26
NC-Jackson	3
NC-Johnston	41
NC-Lee	5
NC-Lenoir	1
NC-Lincoln	5
NC-McDowell	5
NC-Mecklenburg	138
NC-Moore	15
NC-Nash	3

NC-New Hanover	23
NC-Onslow	12
NC-Orange	23
NC-Pamlico	1
NC-Pender	2
NC-Perquimans	1
NC-Person	4
NC-Pitt	8
NC-Polk	1
NC-Randolph	5
NC-Robeson	9
NC-Rockingham	4
NC-Rowan	7
NC-Rutherford	5
NC-Sampson	1
NC-Scotland	3
NC-Stanly	3
NC-Stokes	3
NC-Swain	1
NC-Union	49
NC-Wake	139
NC-Warren	1
NC-Washington	1
NC-Wilkes	2
NC-Wilson	2
NC-Yadkin	1

Grand Total 925

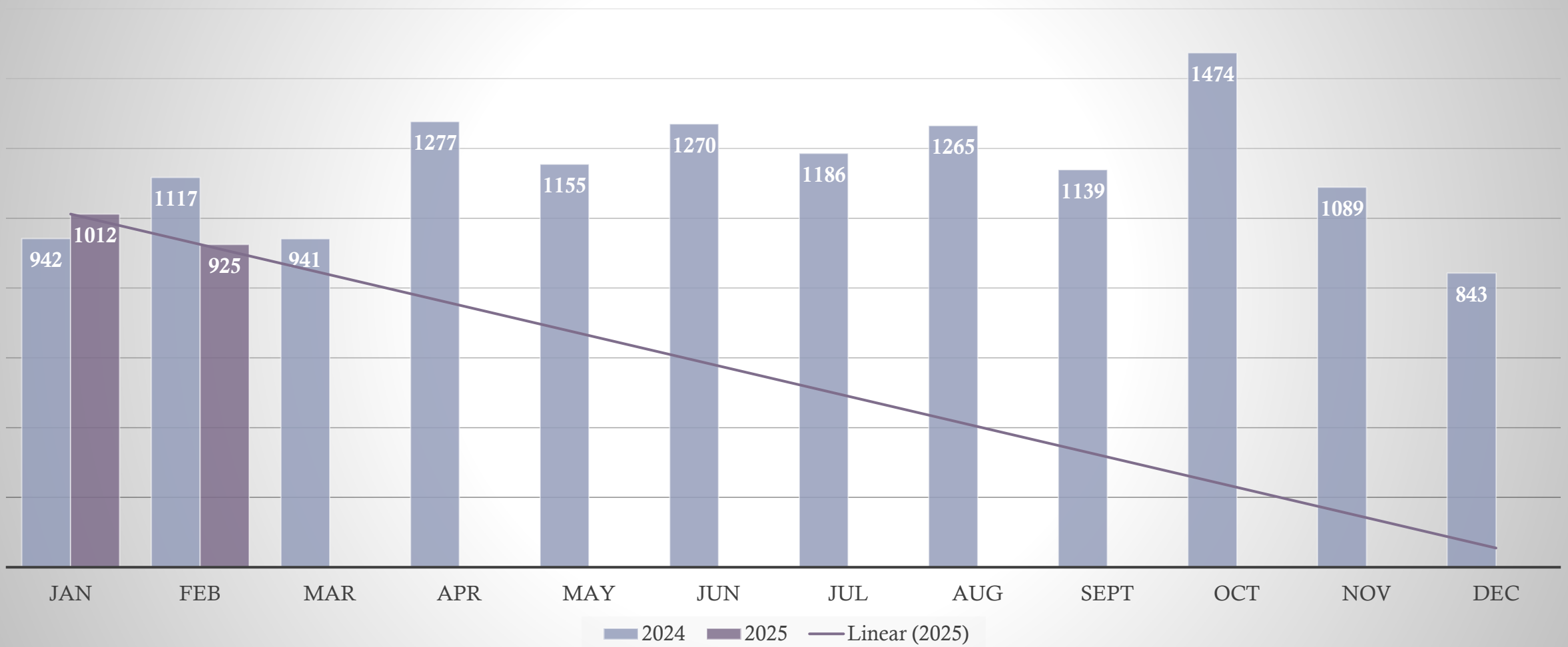
Damages Per 1,000 Transmissions

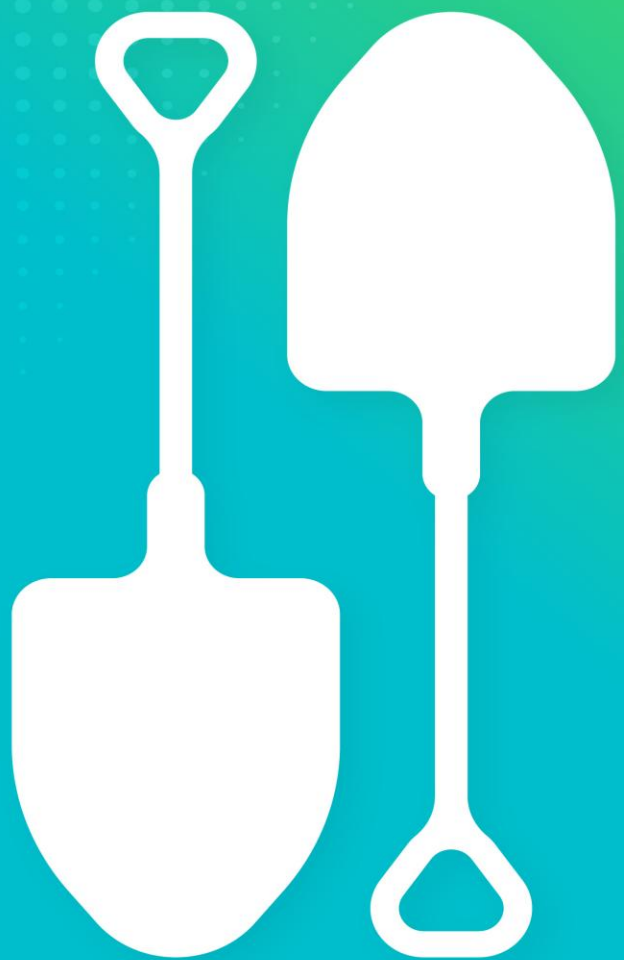
February
2025





Damages in North Carolina 2025 vs 2024





NATIONAL

SAFE DIGGING MONTH

APRIL

nc811.org/national-safe-digging-month



NC 811.ORG



nc811.org/dare-to-dig

\$300 DARE TO DIG CONTEST

[April is National Safe Digging Month](#) and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

Contest runs from now until April 30th

2025 BANNER

120 banners will be available for free. First come, first serve.



2025 TAILGATE WRAPS

26 wraps will be available for free.

Apply today!



nc811.org/nc811-tailgate-wraps

Transform your tanks with the 811 Logo!

Is it time for your above-ground or elevated storage tanks to be repainted? With our 811 Water Tank Grant Program, you can receive up to \$10,000 to have the 811 logo beautifully painted on your tanks!



SAFETY IS IN YOUR HANDS.
EVERY DIG. EVERY TIME.

nc811.org/water-tank-grant



811 Water Tank Grant Program!

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



neucc.org/joint-nc-sc-uccc



UPCOMING MEETINGS

- **NC State UCC**
March 11, 2025 at 10am
Enbridge, 4211 Global St., Raleigh NC
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NCLRPC**
March 19, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
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Ann Rushing
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Southeast
Liaison



**Howard
Corey**
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at

www.ncucc.org

